



**Ajuntament
de Barcelona**

Presidency and Economics Department
Directorate of Budget and Fiscal Policy
Directorate of Cost Management and Assessment Services

Cost Report 2014

Corporate Report

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INTRODUCTION

BASICS OF MODEL

- **FOCUSES** ON PRODUCTIVITY, EFFICIENCY AND QUALITY IN PROVIDING GOODS AND SERVICES.
- **SYSTEMATISE THE CALCULATION OF COSTS** FOR ALL THE ORGANIZATION WITH A COMMON METHODOLOGY
- **METHODOLOGY ABC** ("ACTIVITY BASED COSTING") TO ANALYZE IN DEPTH **ACTIVITIES** TO DEVELOP **FINALISTS** FOR THE PROVISION OF MUNICIPAL SERVICES

GOALS FOR THE GOVERNMENT OF THE ORGANIZATION

- **IMPROVE MANAGEMENT** ORIENTED DECISIONS
- RESPOND TO EXPRESSED IN LAW **REQUIREMENTS**.
- **TRANSPARENCY (ACCOUNTABILITY):** PROVIDE **ALL THE INFORMATION** ON HOW TO MANAGE RESOURCES **CITIZENS**

WHY A COST MODEL FOR THE CITY OF BARCELONA ABC?

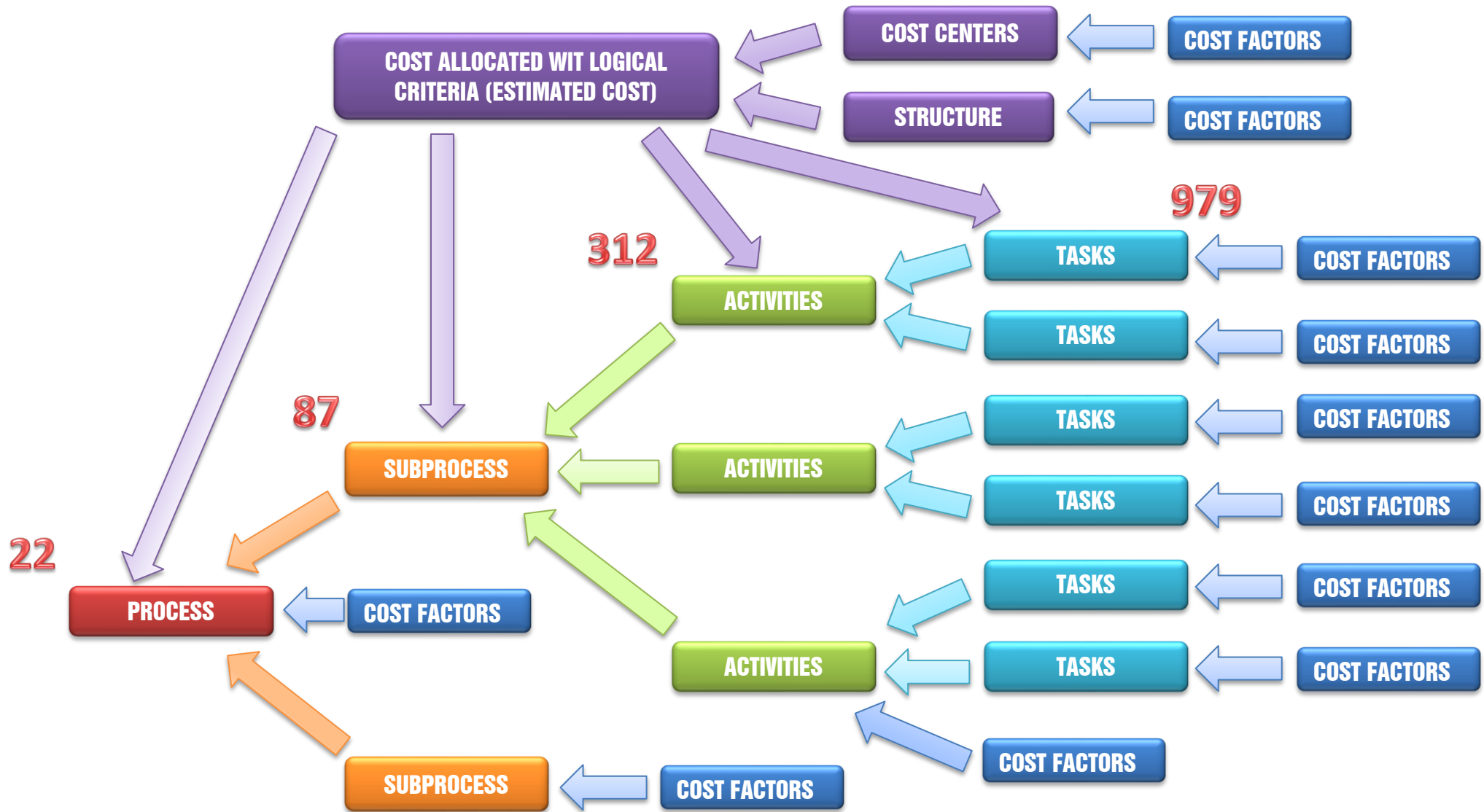
ELECTION OF SPECIFIC MODEL CAN ABC:

- **IDENTIFY KEY ELEMENTS**
- **DETERMINE THE REAL COST OF ACTIVITIES IS ASSOCIATED BOTH DIRECT INDIRECTLY**
- **APPLY A VERY ADEQUATE METHODOLOGY FOR ORGANIZATIONAL STRUCTURE OF THE CITY**

OPERATIONAL OBJECTIVES

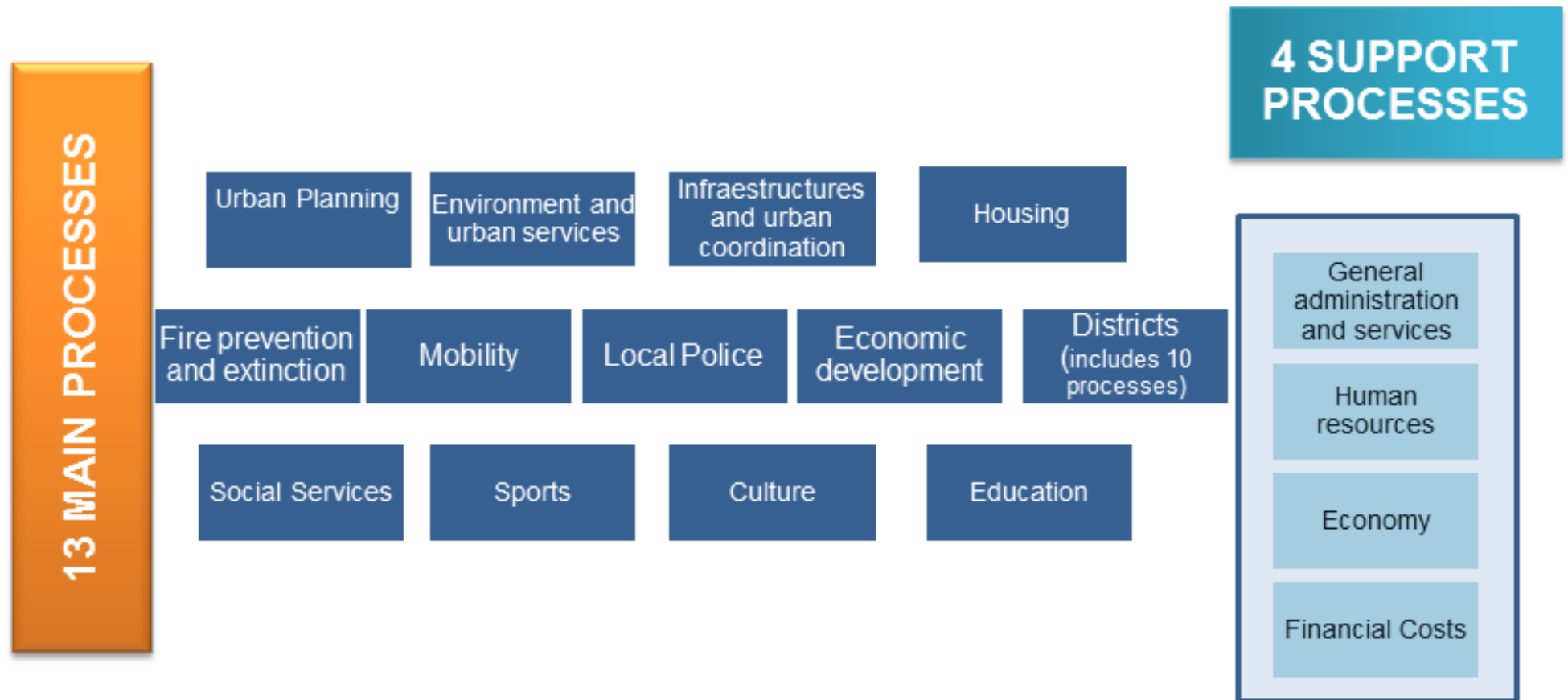
- **WHAT IS A TOOL FOR SUSTAINABLE MANAGEMENT**
- **WHICH PROVIDES INFORMATION AS ACCURATELY OF POSSIBLE, THE COST OF SERVICES AND ACTIVITIES**
- **WHAT IS FLEXIBLE AND ALLOWS TO INCORPORATE POSSIBLE CHANGES**

METHODOLOGY: COST ALLOCATION SCHEME COST IN THE ABC SYSTEM



FINALISTS AND PROCESS SUPPORT

- **A MAP OF 13 PROCESS FINALISTS, SERVING CITIZEN**
- **4 PROCESS SUPPORT: COSTS OF STRUCTURAL CITY AFFECTING FINALISTS ON THE PROCESS BY CRITERIA CAST**



**COMBINE COLLECTION PROCESSES, MANAGEMENT AND TREATMENT OF DATA NEEDED TO
OBTAIN INFORMATION ON THIS REPORT COST INVOLVED HAVE ONE HUNDRED PEOPLE OF ALL
MUNICIPAL ORGANIZATION**

CORPORATION DATA

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY PROCESS

| Process | Cost | Income | Coverage Rate | 25% | 50% | 75% | 100% |
|---|------------------|----------------|---------------|-----|-----|-----|------|
| 01 Urban Planning | 43.172.699,77 | 14.285.369,52 | 33,09% | | | | |
| 02 Environment and Urban Services | 478.634.098,61 | 117.562.017,46 | 24,56% | | | | |
| 03 Quality of life and Equality | 268.937.603,24 | 58.968.514,86 | 21,93% | | | | |
| 04 Sports | 41.002.264,85 | 2.793.228,23 | 6,81% | | | | |
| 05 Mobility/Transport | 218.514.443,88 | 90.308.351,10 | 41,33% | | | | |
| 06 Guàrdia Urbana (metropolitan police) | 202.898.836,99 | 61.018.676,97 | 30,07% | | | | |
| 07 Fire prevention, extinction and rescue | 52.646.453,69 | 8.485.964,10 | 16,12% | | | | |
| 08 Education | 155.016.220,57 | 19.597.298,00 | 12,64% | | | | |
| 09 Culture | 152.416.380,90 | 7.684.494,42 | 5,04% | | | | |
| 10 Economic Promotion | 150.512.092,12 | 73.859.064,73 | 49,07% | | | | |
| 11 Districts | 163.306.516,99 | 37.509.926,37 | 22,97% | | | | |
| 12 Infrastructure and Urban Coordination | 42.875.740,76 | 28.722.071,15 | 66,99% | | | | |
| 13 Housing | 67.160.617,64 | 54.242.893,28 | 80,77% | | | | |
| | 2.037.093.970,01 | 575.037.870,19 | 28,23% | 150 | 300 | 450 | 600 |

ALLOCATION OF COSTS AND INCOME BY PROCESS

ALLOCATION OF COSTS

| | |
|----------------|---|
| 152.416.380,90 | 09: Culture |
| 150.512.092,12 | 10: Economic Promotion |
| 478.634.098,61 | 02: Environment and Urban Services |
| 202.898.836,99 | 06: Guàrdia Urbana (metropolitan police) |
| 42.875.740,76 | 12: Infrastructure and Urban Coordination |
| 268.937.603,24 | 03: Quality of life and Equality |
| 43.172.699,77 | 01: Urban Planning |

| | |
|----------------|--|
| 163.306.516,99 | 11: Districts |
| 155.016.220,57 | 08: Education |
| 52.646.453,69 | 07: Fire prevention, extinction and rescue |
| 67.160.617,64 | 13: Housing |
| 218.514.443,88 | 05: Mobility/Transport |
| 41.002.264,85 | 04: Sports |



| | |
|----------------|---|
| 7.684.494,42 | 09: Culture |
| 73.859.064,73 | 10: Economic Promotion |
| 117.562.017,46 | 02: Environment and Urban Services |
| 61.018.676,97 | 06: Guàrdia Urbana (metropolitan police) |
| 28.722.071,15 | 12: Infrastructure and Urban Coordination |
| 58.968.514,86 | 03: Quality of life and Equality |
| 14.285.369,52 | 01: Urban Planning |

| | |
|---------------|--|
| 37.509.926,37 | 11: Districts |
| 19.597.298,00 | 08: Education |
| 8.485.964,10 | 07: Fire prevention, extinction and rescue |
| 54.242.893,28 | 13: Housing |
| 90.308.351,10 | 05: Mobility/Transport |
| 2.793.228,23 | 04: Sports |

ALLOCATION OF INCOME

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY PROCESS

| | Process | Process Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|----|--|-------------------------|----------------|-------------------------|----------------|---------------|-----------------------|----------------|------------------|
| 01 | Urban Planning | 43.172.699,77 | 2,12% | 41.890.328,00 | 2,40% | 97,03% | 1.282.371,77 | 0,44% | 2,97% |
| 02 | Environment and Urban Services | 478.634.098,61 | 23,50% | 476.479.550,52 | 27,34% | 99,55% | 2.154.548,09 | 0,73% | 0,45% |
| 03 | Quality of life and Equality | 268.937.603,24 | 13,20% | 228.406.503,05 | 13,11% | 84,93% | 40.531.100,19 | 13,76% | 15,07% |
| 04 | Sports | 41.002.264,85 | 2,01% | 37.730.509,02 | 2,17% | 92,02% | 3.271.755,83 | 1,11% | 7,98% |
| 05 | Mobility/Transport | 218.514.443,88 | 10,73% | 197.335.725,58 | 11,32% | 90,31% | 21.178.718,30 | 7,19% | 9,69% |
| 06 | Guàrdia Urbana (metropolitan police) | 202.898.836,99 | 9,96% | 202.512.587,22 | 11,62% | 99,81% | 386.249,77 | 0,13% | 0,19% |
| 07 | Fire prevention, extinction and rescue | 52.646.453,69 | 2,58% | 52.646.453,69 | 3,02% | 100,00% | 0,00 | 0,00% | 0,00% |
| 08 | Education | 155.016.220,57 | 7,61% | 153.794.371,60 | 8,83% | 99,21% | 1.221.848,97 | 0,41% | 0,79% |
| 09 | Culture | 152.416.380,90 | 7,48% | 66.125.247,17 | 3,79% | 43,38% | 86.291.133,73 | 29,30% | 56,62% |
| 10 | Economic Promotion | 150.512.092,12 | 7,39% | 87.003.966,08 | 4,99% | 57,81% | 63.508.126,04 | 21,56% | 42,19% |
| 11 | Districts | 163.306.516,99 | 8,02% | 121.973.218,30 | 7,00% | 74,69% | 41.333.298,69 | 14,03% | 25,31% |
| 12 | Infrastructure and Urban Coordination | 42.875.740,76 | 2,10% | 42.232.518,55 | 2,42% | 98,50% | 643.222,21 | 0,22% | 1,50% |
| 13 | Housing | 67.160.617,64 | 3,30% | 34.417.502,71 | 1,98% | 51,25% | 32.743.114,93 | 11,12% | 48,75% |
| | | 2.037.093.970,01 | 100,00% | 1.742.548.481,49 | 100,00% | 85,54% | 294.545.488,52 | 100,00% | 14,46% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

PERCENTAGE OF EXPENDITURE ON MANDATORY AND NON MANDATORY SERVICES

| Process | Mandatory* Cost | % C.M. / Cost | % C.NotM. / Cost | Non Mandatory Cost |
|---|-------------------------|------------------|---------------------|-----------------------|
| 07 Fire prevention, extinction and rescue | 52.646.453,69 | 100,00% | 0,00% | 0,00 |
| 06 Guàrdia Urbana (metropolitan police) | 202.512.587,22 | 99,81% | 0,19% | 386.249,77 |
| 02 Environment and Urban Services | 476.479.550,52 | 99,55% | 0,45% | 2.154.548,09 |
| 08 Education | 153.794.371,60 | 99,21% | 0,79% | 1.221.848,97 |
| 12 Infrastructure and Urban Coordination | 42.232.518,55 | 98,50% | 1,50% | 643.222,21 |
| 01 Urban Planning | 41.890.328,00 | 97,03% | 2,97% | 1.282.371,77 |
| 04 Sports | 37.730.509,02 | 92,02% | 7,98% | 3.271.755,83 |
| 05 Mobility/Transport | 197.335.725,58 | 90,31% | 9,69% | 21.178.718,30 |
| 03 Quality of life and Equality | 228.406.503,05 | 84,93% | 15,07% | 40.531.100,19 |
| 11 Districts | 121.973.218,30 | 74,69% | 25,31% | 41.333.298,69 |
| 10 Economic Promotion | 87.003.966,08 | 57,81% | 42,19% | 63.508.126,04 |
| 13 Housing | 34.417.502,71 | 51,25% | 48,75% | 32.743.114,93 |
| 09 Culture | 66.125.247,17 | 43,38% | 56,62% | 86.291.133,73 |
| | 1.742.548.481,49 | 85,54% | 14,46% | 294.545.488,52 |

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COSTS OF MANDATORY AND NON MANDATORY SERVICES BY PROCESS AND CITIZEN

| | Process | Process Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|----|--|-------------------------|-----------------|-------------------------|-----------------|-----------------------|---------------|
| 01 | Urban Planning | 43.172.699,77 | 26,94 | 41.890.328,00 | 26,14 | 1.282.371,77 | 0,80 |
| 02 | Environment and Urban Services | 478.634.098,61 | 298,70 | 476.479.550,52 | 297,36 | 2.154.548,09 | 1,34 |
| 03 | Quality of life and Equality | 268.937.603,24 | 167,84 | 228.406.503,05 | 142,54 | 40.531.100,19 | 25,29 |
| 04 | Sports | 41.002.264,85 | 25,59 | 37.730.509,02 | 23,55 | 3.271.755,83 | 2,04 |
| 05 | Mobility/Transport | 218.514.443,88 | 136,37 | 197.335.725,58 | 123,15 | 21.178.718,30 | 13,22 |
| 06 | Guàrdia Urbana (metropolitan police) | 202.898.836,99 | 126,62 | 202.512.587,22 | 126,38 | 386.249,77 | 0,24 |
| 07 | Fire prevention, extinction and rescue | 52.646.453,69 | 32,86 | 52.646.453,69 | 32,86 | 0,00 | 0,00 |
| 08 | Education | 155.016.220,57 | 96,74 | 153.794.371,60 | 95,98 | 1.221.848,97 | 0,76 |
| 09 | Culture | 152.416.380,90 | 95,12 | 66.125.247,17 | 41,27 | 86.291.133,73 | 53,85 |
| 10 | Economic Promotion | 150.512.092,12 | 93,93 | 87.003.966,08 | 54,30 | 63.508.126,04 | 39,63 |
| 11 | Districts | 163.306.516,99 | 101,91 | 121.973.218,30 | 76,12 | 41.333.298,69 | 25,79 |
| 12 | Infrastructure and Urban Coordination | 42.875.740,76 | 26,76 | 42.232.518,55 | 26,36 | 643.222,21 | 0,40 |
| 13 | Housing | 67.160.617,64 | 41,91 | 34.417.502,71 | 21,48 | 32.743.114,93 | 20,43 |
| | | 2.037.093.970,01 | 1.271,29 | 1.742.548.481,49 | 1.087,47 | 294.545.488,52 | 183,82 |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

City Population: 1.602.386 citizens

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY PROCESS AND CITIZEN

| Process | Process Cost | Citizen Cost | Process Cost | Mandatory* Cost | Non Mandatory Cost |
|---|----------------|--------------|--------------|-----------------|--------------------|
| 02 Environment and Urban Services | 478.634.098,61 | 298,70 | | | |
| | 476.479.550,52 | 297,36 | | | |
| | 2.154.548,09 | 1,34 | | | |
| 03 Quality of life and Equality | 268.937.603,24 | 167,84 | | | |
| | 228.406.503,05 | 142,54 | | | |
| | 40.531.100,19 | 25,29 | | | |
| 05 Mobility/Transport | 218.514.443,88 | 136,37 | | | |
| | 197.335.725,58 | 123,15 | | | |
| | 21.178.718,30 | 13,22 | | | |
| 06 Guàrdia Urbana (metropolitan police) | 202.898.836,99 | 126,62 | | | |
| | 202.512.587,22 | 126,38 | | | |
| | 386.249,77 | 0,24 | | | |
| 11 Districts | 163.306.516,99 | 101,91 | | | |
| | 121.973.218,30 | 76,12 | | | |
| | 41.333.298,69 | 25,79 | | | |
| 08 Education | 155.016.220,57 | 96,74 | | | |
| | 153.794.371,60 | 95,98 | | | |
| | 1.221.848,97 | 0,76 | | | |
| 09 Culture | 152.416.380,90 | 95,12 | | | |
| | 66.125.247,17 | 41,27 | | | |
| | 86.291.133,73 | 53,85 | | | |
| 10 Economic Promotion | 150.512.092,12 | 93,93 | | | |
| | 87.003.966,08 | 54,30 | | | |
| | 63.508.126,04 | 39,63 | | | |
| 13 Housing | 67.160.617,64 | 41,91 | | | |
| | 34.417.502,71 | 21,48 | | | |
| | 32.743.114,93 | 20,43 | | | |
| 07 Fire prevention, extinction and rescue | 52.646.453,69 | 32,86 | | | |
| | 52.646.453,69 | 32,86 | | | |
| | 0,00 | 0,00 | | | |
| 01 Urban Planning | 43.172.699,77 | 26,94 | | | |
| | 41.890.328,00 | 26,14 | | | |
| | 1.282.371,77 | 0,80 | | | |

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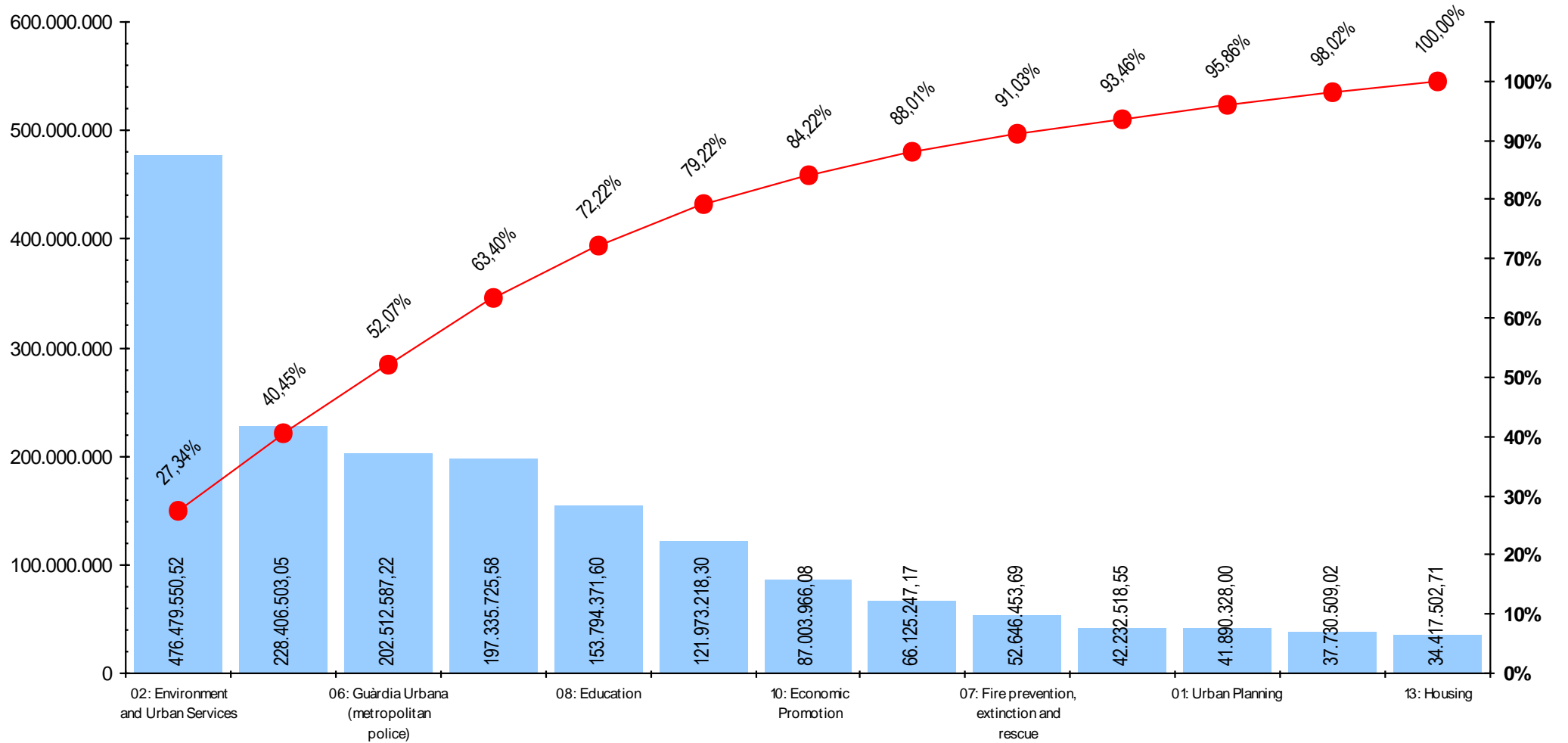
City Population: 1.602.386 citizens

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY PROCESS AND CITIZEN

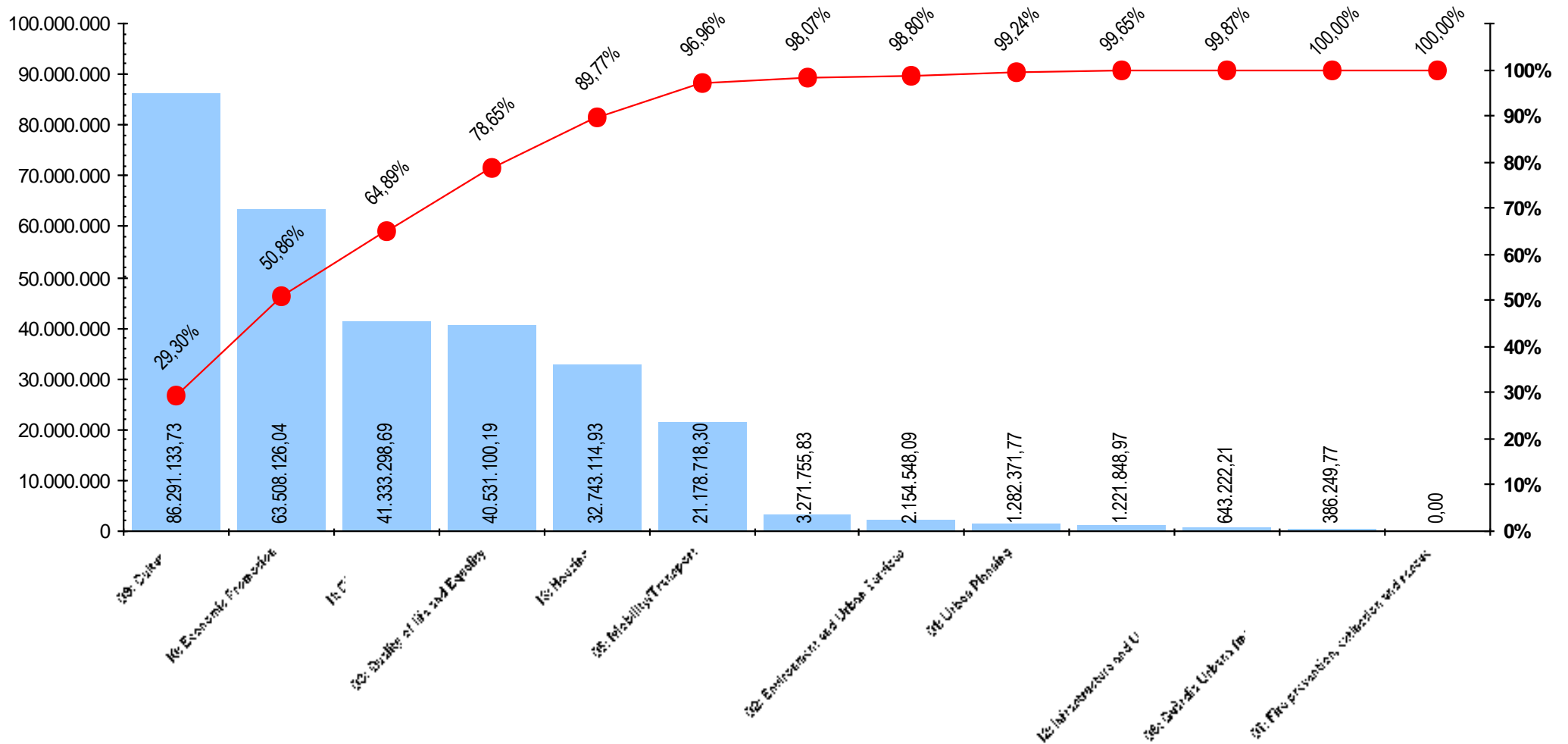
| Process | | Process Cost | Citizen Cost | Process Cost | Mandatory* Cost | Non Mandatory Cost |
|---------|---------------------------------------|---------------|--------------|--------------|-----------------|--------------------|
| 12 | Infrastructure and Urban Coordination | 42.875.740,76 | 26,76 | | | |
| | | 42.232.518,55 | 26,36 | | | |
| | | 643.222,21 | 0,40 | | | |
| 04 | Sports | 41.002.264,85 | 25,59 | | | |
| | | 37.730.509,02 | 23,55 | | | |
| | | 3.271.755,83 | 2,04 | | | |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

COSTS OF MANDATORY SERVICES



COSTS OF NON MANDATORY SERVICES



DISTRIBUTION OF PROCESS BY NATURE

| Nature | TOTAL | 01: Urban Planning | 02: Environment and Urban Services | 03: Quality of life and Equality | 04: Sports | 05: Mobility/Transport | 06: Guàrdia Urbana (metropolitan police) | 07: Fire prevention, extinction and rescue | 08: Education | 09: Culture | 10: Economic Promotion | 11: Districts | 12: Infrastructure and Urban Coordination | 13: Housing |
|--|-------------------------|----------------------|------------------------------------|----------------------------------|----------------------|------------------------|--|--|-----------------------|-----------------------|------------------------|-----------------------|---|----------------------|
| Amortizaciones | 72.378.177,82 | 294.037,30 | 3.319.780,13 | 3.506.964,24 | 9.276.021,23 | 10.855.238,75 | 1.083.140,49 | 844.573,17 | 10.554.630,02 | 4.408.868,46 | 16.514.943,06 | 5.647.577,83 | 86.184,31 | 5.986.218,83 |
| Arrendamientos | 34.020.720,11 | 1.749.853,65 | 3.062.228,31 | 7.607.423,49 | 922.931,54 | 4.009.989,84 | 3.240.375,84 | 229.472,16 | 3.016.802,22 | 2.234.436,97 | 2.319.240,93 | 4.730.930,62 | 177.547,90 | 719.486,64 |
| Compra de material y fungibles | 3.974.449,24 | 311.195,83 | 375.884,76 | 194.887,42 | 33.448,72 | 389.313,32 | 52.833,07 | 15.355,79 | 403.304,14 | 818.768,95 | 867.462,66 | 401.164,21 | 22.046,77 | 88.783,60 |
| Comunicaciones y Notificaciones | 6.235.664,35 | 118.097,20 | 1.367.791,42 | 788.296,53 | 138.825,21 | 655.079,91 | 576.346,19 | 155.120,35 | 447.932,41 | 593.770,65 | 511.209,43 | 567.861,46 | 119.958,34 | 195.375,25 |
| Contratos externos | 540.977.223,99 | 4.695.996,39 | 286.383.767,02 | 112.896.634,74 | 4.747.268,11 | 31.848.130,93 | 3.961.030,36 | 2.069.525,15 | 8.544.703,32 | 12.078.555,41 | 15.007.407,92 | 40.548.313,15 | 13.711.929,69 | 4.483.961,80 |
| Estudios y trabajos técnicos | 13.141.290,39 | 3.073.194,09 | 1.461.432,82 | 2.417.973,41 | 245.293,08 | 816.643,79 | 249.456,16 | 69.367,17 | 1.246.264,12 | 444.545,10 | 1.569.824,29 | 974.263,22 | 97.894,82 | 475.138,32 |
| Gasto Financiero | 35.864.708,05 | 1.476.675,76 | 6.925.268,08 | 3.275.297,57 | 530.631,69 | 3.788.345,65 | 2.451.386,85 | 664.296,86 | 2.307.102,84 | 1.913.392,01 | 3.092.597,69 | 2.583.234,29 | 1.247.639,15 | 5.608.839,61 |
| Limpieza | 34.609.098,48 | 133.559,87 | 943.856,70 | 2.365.382,05 | 288.722,41 | 1.486.266,72 | 1.196.307,41 | 515.360,61 | 17.682.352,30 | 1.400.127,24 | 4.251.916,91 | 4.136.265,67 | 34.464,32 | 174.516,27 |
| Mantenimiento, reparación y | 61.365.399,64 | 1.009.774,21 | 9.958.845,75 | 2.777.052,01 | 833.516,97 | 6.343.936,37 | 2.221.779,42 | 1.386.667,58 | 8.246.581,66 | 4.059.582,60 | 9.616.283,07 | 6.608.435,76 | 184.941,69 | 8.118.002,55 |
| Otros gastos | 117.158.114,48 | 2.979.688,10 | 11.859.893,76 | 6.114.395,27 | 876.676,37 | 6.665.873,10 | 3.584.147,15 | 913.462,87 | 3.954.149,76 | 23.467.897,69 | 17.942.574,68 | 11.956.440,66 | 1.483.745,39 | 25.359.169,68 |
| Recursos Humanos | 633.939.090,07 | 19.899.264,62 | 64.049.364,83 | 55.921.118,97 | 4.817.408,01 | 52.071.779,71 | 173.608.740,78 | 42.824.432,34 | 65.887.572,78 | 36.343.575,63 | 47.509.708,93 | 54.424.589,90 | 4.568.939,26 | 12.012.594,31 |
| Subvenciones y Transferencias | 403.670.378,11 | 6.882.761,14 | 78.555.740,55 | 67.508.658,93 | 14.820.332,08 | 94.192.704,34 | 5.957.519,09 | 1.792.729,60 | 16.623.404,29 | 58.611.261,31 | 23.939.589,02 | 23.291.742,12 | 8.797.643,04 | 2.696.292,60 |
| Suministros: Agua | 5.064.493,66 | 20.044,97 | 1.969.017,38 | 164.313,78 | 510.529,97 | 210.505,60 | 68.211,96 | 45.935,20 | 825.900,45 | 174.699,12 | 828.149,35 | 222.605,40 | 3.810,71 | 20.769,77 |
| Suministros: Electricidad | 25.887.892,84 | 115.668,95 | 982.752,03 | 1.803.767,08 | 2.029.818,12 | 1.642.826,37 | 757.967,08 | 248.973,25 | 5.204.918,56 | 4.774.332,69 | 4.198.977,97 | 3.852.885,82 | 29.456,91 | 245.548,01 |
| Suministros: Gas | 4.832.749,49 | 18.774,54 | 92.790,97 | 167.333,65 | 639.132,44 | 32.711,07 | 127.435,15 | 39.091,76 | 2.618.460,40 | 438.175,32 | 429.741,97 | 217.796,63 | 3.756,77 | 7.548,82 |
| Suministros: Otros | 34.335.866,86 | 229.003,80 | 6.095.580,61 | 307.509,14 | 198.707,05 | 2.266.140,37 | 3.012.842,71 | 625.165,20 | 6.716.432,09 | 61.190,21 | 1.322.106,38 | 477.489,75 | 12.258.272,42 | 765.427,13 |
| Suministros: Teléfono y datos | 9.638.652,43 | 165.109,35 | 1.230.103,49 | 1.120.594,96 | 93.001,85 | 1.238.958,04 | 749.317,28 | 206.924,63 | 735.709,21 | 593.201,54 | 590.357,86 | 2.664.920,50 | 47.509,27 | 202.944,45 |
| | 2.037.093.970,01 | 43.172.699,77 | 478.634.098,61 | 268.937.603,24 | 41.002.264,85 | 218.514.443,88 | 202.898.836,99 | 52.646.453,69 | 155.016.220,57 | 152.416.380,90 | 150.512.092,12 | 163.306.516,99 | 42.875.740,76 | 67.160.617,64 |
| Amortizaciones | | | | | | | | | | | | | | |
| Arrendamientos | | | | | | | | | | | | | | |
| Compra de material y fungibles | | | | | | | | | | | | | | |
| Comunicaciones y Notificaciones | | | | | | | | | | | | | | |
| Contratos externos | | | | | | | | | | | | | | |
| Estudios y trabajos técnicos | | | | | | | | | | | | | | |
| Gasto Financiero | | | | | | | | | | | | | | |
| Limpieza | | | | | | | | | | | | | | |
| Mantenimiento, reparación y conservación | | | | | | | | | | | | | | |
| Otros gastos | | | | | | | | | | | | | | |
| Recursos Humanos | | | | | | | | | | | | | | |
| Subvenciones y Transferencias | | | | | | | | | | | | | | |
| Suministros: Agua | | | | | | | | | | | | | | |
| Suministros: Electricidad | | | | | | | | | | | | | | |
| Suministros: Gas | | | | | | | | | | | | | | |
| Suministros: Otros | | | | | | | | | | | | | | |
| Suministros: Teléfono y datos | | | | | | | | | | | | | | |

URBAN PLANNING

URBAN PLANNING

NATURE OF COST

| Nature | Process Cost | % Cost | City Cost | % Cost | Process vs City | % Process % City |
|---|---------------|---------|------------------|---------|-----------------|------------------|
| Cleaning | 133.559,87 | 0,31% | 34.609.098,48 | 1,70% | 0,39% | |
| Depreciation | 294.037,30 | 0,68% | 72.378.177,82 | 3,55% | 0,41% | |
| External contracts | 4.695.996,39 | 10,88% | 540.977.223,99 | 26,56% | 0,87% | |
| Financial expenses | 1.476.675,76 | 3,42% | 35.864.708,05 | 1,76% | 4,12% | |
| Grants and Transfers | 6.882.761,14 | 15,94% | 403.670.378,11 | 19,82% | 1,71% | |
| Human Resources | 19.899.264,62 | 46,09% | 633.939.090,07 | 31,12% | 3,14% | |
| Leasing | 1.749.853,65 | 4,05% | 34.020.720,11 | 1,67% | 5,14% | |
| Maintenance, repairs and conservation | 1.009.774,21 | 2,34% | 61.365.399,64 | 3,01% | 1,65% | |
| Notifications | 118.097,20 | 0,27% | 6.235.664,35 | 0,31% | 1,89% | |
| Other expenses | 2.979.688,10 | 6,90% | 117.158.114,48 | 5,75% | 2,54% | |
| Purchase of materials and perishable good | 311.195,83 | 0,72% | 3.974.449,24 | 0,20% | 7,83% | |
| Studies and technical works | 3.073.194,09 | 7,12% | 13.141.290,39 | 0,65% | 23,39% | |
| Supplies: Electricity | 115.668,95 | 0,27% | 25.887.892,84 | 1,27% | 0,45% | |
| Supplies: Gas | 18.774,54 | 0,04% | 4.832.749,49 | 0,24% | 0,39% | |
| Supplies: Other | 229.003,80 | 0,53% | 34.335.866,86 | 1,69% | 0,67% | |
| Supplies: Telephone and data | 165.109,35 | 0,38% | 9.638.652,43 | 0,47% | 1,71% | |
| Supplies: Water | 20.044,97 | 0,05% | 5.064.493,66 | 0,25% | 0,40% | |
| | 43.172.699,77 | 100,00% | 2.037.093.970,01 | 100,00% | | |

URBAN PLANNING

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS

| Subprocess | | Subprocess Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|------------|---|----------------------|----------------|----------------------|----------------|---------------|---------------------|----------------|------------------|
| 0100 | City Council | 18.640.465,85 | 43,18% | 18.640.465,85 | 44,50% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0100.01 | Urban Development | 10.218.862,68 | 23,67% | 10.218.862,68 | 24,39% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0100.02 | Planning | 2.424.161,14 | 5,62% | 2.424.161,14 | 5,79% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0100.03 | Urban Management | 733.610,30 | 1,70% | 733.610,30 | 1,75% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0100.04 | Permissions and inspection | 2.150.871,44 | 4,98% | 2.150.871,44 | 5,13% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0100.07 | Information and Documentation | 957.504,47 | 2,22% | 957.504,47 | 2,29% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0100.12 | Urban Habitat Projects | 2.155.455,82 | 4,99% | 2.155.455,82 | 5,15% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0192 | Local autonomous bodies | 5.872.603,71 | 13,60% | 4.590.231,94 | 10,96% | 78,16% | 1.282.371,77 | 100,00% | 21,84% |
| 0192.08 | Municipal Institut for Urban Landscape and Quality of Life (IMPUQV) | 5.872.603,71 | 13,60% | 4.590.231,94 | 10,96% | 78,16% | 1.282.371,77 | 100,00% | 21,84% |
| 0194 | Public Business Institutions | 2.618.239,91 | 6,06% | 2.618.239,91 | 6,25% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0194.09 | Mies Van der Rohe Foundation (FMVR) | 2.618.239,91 | 6,06% | 2.618.239,91 | 6,25% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0195 | Trading companies | 16.041.390,30 | 37,16% | 16.041.390,30 | 38,29% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0195.10 | Barcelona Urban Management Inc. (BAGURSA-IMU) | 8.292.730,05 | 19,21% | 8.292.730,05 | 19,80% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0195.11 | Barcelona Municipal Infrastructures Inc. (BIMSA) | 7.748.660,25 | 17,95% | 7.748.660,25 | 18,50% | 100,00% | 0,00 | 0,00% | 0,00% |
| | | 43.172.699,77 | 100,00% | 41.890.328,00 | 100,00% | 97,03% | 1.282.371,77 | 100,00% | 2,97% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

URBAN PLANNING

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS AND CITIZEN

| Subprocess | | Subprocess Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|------------|---|----------------------|--------------|----------------------|--------------|---------------------|--------------|
| 0100 | City Council | 18.640.465,85 | 11,63 | 18.640.465,85 | 11,63 | 0,00 | 0,00 |
| 0100.01 | Urban Development | 10.218.862,68 | 6,38 | 10.218.862,68 | 6,38 | 0,00 | 0,00 |
| 0100.02 | Planning | 2.424.161,14 | 1,51 | 2.424.161,14 | 1,51 | 0,00 | 0,00 |
| 0100.03 | Urban Management | 733.610,30 | 0,46 | 733.610,30 | 0,46 | 0,00 | 0,00 |
| 0100.04 | Permissions and inspection | 2.150.871,44 | 1,34 | 2.150.871,44 | 1,34 | 0,00 | 0,00 |
| 0100.07 | Information and Documentation | 957.504,47 | 0,60 | 957.504,47 | 0,60 | 0,00 | 0,00 |
| 0100.12 | Urban Habitat Projects | 2.155.455,82 | 1,35 | 2.155.455,82 | 1,35 | 0,00 | 0,00 |
| 0192 | Local autonomous bodies | 5.872.603,71 | 3,66 | 4.590.231,94 | 2,86 | 1.282.371,77 | 0,80 |
| 0192.08 | Municipal Institut for Urban Landscape and Quality of Life (IMPUQV) | 5.872.603,71 | 3,66 | 4.590.231,94 | 2,86 | 1.282.371,77 | 0,80 |
| 0194 | Public Business Institutions | 2.618.239,91 | 1,63 | 2.618.239,91 | 1,63 | 0,00 | 0,00 |
| 0194.09 | Mies Van der Rohe Foundation (FMVR) | 2.618.239,91 | 1,63 | 2.618.239,91 | 1,63 | 0,00 | 0,00 |
| 0195 | Trading companies | 16.041.390,30 | 10,01 | 16.041.390,30 | 10,01 | 0,00 | 0,00 |
| 0195.10 | Barcelona Urban Management Inc. (BAGURSA-IMU) | 8.292.730,05 | 5,18 | 8.292.730,05 | 5,18 | 0,00 | 0,00 |
| 0195.11 | Barcelona Municipal Infrastructures Inc. (BIMSA) | 7.748.660,25 | 4,84 | 7.748.660,25 | 4,84 | 0,00 | 0,00 |
| | | 43.172.699,77 | 26,94 | 41.890.328,00 | 26,14 | 1.282.371,77 | 0,80 |












*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

City Population: 1.602.386 citizens












URBAN PLANNING

ALLOCATION OF COSTS AND INCOME BY SUBPROCESS

ALLOCATION OF COSTS

| | | | | | |
|--|--------------|--|---|---------------|---|
|  | 0,00 | Amounts not assignable to tasks |  | 10.218.862,68 | (0100.01) Urban Development |
|  | 2.424.161,14 | (0100.02) Planning |  | 733.610,30 | (0100.03) Urban Management |
|  | 2.150.871,44 | (0100.04) Permissions and inspection |  | 957.504,47 | (0100.07) Information and Documentation |
|  | 2.155.455,82 | (0100.12) Urban Habitat Projects |  | 5.872.603,71 | (0192.08) Municipal Institut for Urban Landscape and Quality of Life (IMPUQV) |
|  | 2.618.239,91 | (0194.09) Mies Van der Rohe Foundation (FMVR) |  | 8.292.730,05 | (0195.10) Barcelona Urban Management Inc. (BAGURSA-IMU) |
|  | 7.748.660,25 | (0195.11) Barcelona Municipal Infrastructures Inc. (BIMSA) | | | |



| | | | | | |
|--|--------------|--|---|--------------|---|
|  | 710.065,73 | Amounts not assignable to tasks |  | 5.501.914,27 | (0100.01) Urban Development |
|  | 0,00 | (0100.02) Planning |  | 0,00 | (0100.03) Urban Management |
|  | 0,00 | (0100.04) Permissions and inspection |  | 13.951,29 | (0100.07) Information and Documentation |
|  | 0,00 | (0100.12) Urban Habitat Projects |  | 3.003.027,99 | (0192.08) Municipal Institut for Urban Landscape and Quality of Life (IMPUQV) |
|  | 1.148.537,14 | (0194.09) Mies Van der Rohe Foundation (FMVR) |  | 675.643,70 | (0195.10) Barcelona Urban Management Inc. (BAGURSA-IMU) |
|  | 3.232.229,40 | (0195.11) Barcelona Municipal Infrastructures Inc. (BIMSA) | | | |

ALLOCATION OF INCOME

URBAN PLANNING

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY SUBPROCESS

| Subprocess | | Cost | Income | Coverage Rate |
|------------|---|----------------------|----------------------|---------------|
| 0100 | City Council | 18.640.465,85 | 6.225.931,29 | 33,40% |
| | Amounts not assignable to tasks | 0,00 | 710.065,73 | |
| 0100.01 | Urban Development | 10.218.862,68 | 5.501.914,27 | 53,84% |
| 0100.02 | Planning | 2.424.161,14 | 0,00 | |
| 0100.03 | Urban Management | 733.610,30 | 0,00 | |
| 0100.04 | Permissions and inspection | 2.150.871,44 | 0,00 | |
| 0100.07 | Information and Documentation | 957.504,47 | 13.951,29 | 1,46% |
| 0100.12 | Urban Habitat Projects | 2.155.455,82 | 0,00 | |
| 0192 | Local autonomous bodies | 5.872.603,71 | 3.003.027,99 | 51,14% |
| 0192.08 | Municipal Institut for Urban Landscape and Quality of Life (IMPUQV) | 5.872.603,71 | 3.003.027,99 | 51,14% |
| 0194 | Public Business Institutions | 2.618.239,91 | 1.148.537,14 | 43,87% |
| 0194.09 | Mies Van der Rohe Foundation (FMVR) | 2.618.239,91 | 1.148.537,14 | 43,87% |
| 0195 | Trading companies | 16.041.390,30 | 3.907.873,10 | 24,36% |
| 0195.10 | Barcelona Urban Management Inc. (BAGURSA-IMU) | 8.292.730,05 | 675.643,70 | 8,15% |
| 0195.11 | Barcelona Municipal Infrastructures Inc. (BIMSA) | 7.748.660,25 | 3.232.229,40 | 41,71% |
| | | 43.172.699,77 | 14.285.369,52 | 33,09% |

URBAN PLANNING

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|--|---------------|--------------|---------------|
| 0100 | City Council | 18.640.465,85 | 6.225.931,29 | 33,40% |
| | Amounts not assignable to tasks | 0,00 | 710.065,73 | |
| | Amounts not assignable to tasks | 0,00 | 710.065,73 | |
| 0100.01 | Urban Development | 10.218.862,68 | 5.501.914,27 | 53,84% |
| 0100.0101 | Processing of internal files and reports | 2.221.671,59 | 5.501.914,27 | 247,65% |
| 0100.0102 | Inspections and control | 21.179,60 | 0,00 | |
| 0100.0103 | Heritage | 7.976.011,49 | 0,00 | |
| 0100.02 | Planning | 2.424.161,14 | 0,00 | |
| 0100.0201 | Technical support and advice to the citizens | 1.100.549,84 | 0,00 | |
| 0100.0202 | Town planning | 1.323.611,30 | 0,00 | |
| 0100.03 | Urban Management | 733.610,30 | 0,00 | |
| 0100.0301 | Expropriations | 391.595,46 | 0,00 | |
| 0100.0302 | Reparcellings | 342.014,84 | 0,00 | |
| 0100.04 | Permissions and inspection | 2.150.871,44 | 0,00 | |
| 0100.0401 | Permissions | 613.372,61 | 0,00 | |
| 0100.0402 | Inspections | 1.448.167,72 | 0,00 | |
| 0100.0403 | Regulations and ordinances | 89.331,11 | 0,00 | |
| 0100.07 | Information and Documentation | 957.504,47 | 13.951,29 | 1,46% |
| 0100.0701 | Customer service and Register | 323.745,66 | 5.259,08 | 1,62% |

URBAN PLANNING

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|--|---------------------|---------------------|---------------|
| 0100.0702 | Technical information | 268.480,77 | 8.692,21 | 3,24% |
| 0100.0703 | Internal management | 199.852,86 | 0,00 | |
| 0100.0704 | Document collection | 123.177,78 | 0,00 | |
| 0100.0705 | Plans for the future | 42.247,40 | 0,00 | |
| 0100.12 | Urban Habitat Projects | 2.155.455,82 | 0,00 | |
| 0100.1201 | Urban projects | 1.466.557,96 | 0,00 | |
| 0100.1202 | Prospective studies | 618.000,51 | 0,00 | |
| 0100.1203 | Citizen Participation | 70.897,35 | 0,00 | |
| 0192 | Local autonomous bodies | 5.872.603,71 | 3.003.027,99 | 51,14% |
| 0192.08 | Municipal Institut for Urban Landscape and Quality of Life (IMPUQV) | 5.872.603,71 | 3.003.027,99 | 51,14% |
| 0192.0801 | Restoration | 4.590.231,94 | 2.969.883,01 | 64,70% |
| 0192.0802 | Use | | | |
| 0192.0803 | Routes and Publications | 1.282.371,77 | 33.144,98 | 2,58% |
| 0194 | Public Business Institutions | 2.618.239,91 | 1.148.537,14 | 43,87% |
| 0194.09 | Mies Van der Rohe Foundation (FMVR) | 2.618.239,91 | 1.148.537,14 | 43,87% |
| | Amounts not assignable to tasks | 0,00 | 271.932,75 | |
| 0194.0901 | Exhibitions | 579.573,45 | 216.698,29 | 37,39% |
| 0194.0902 | Conferences and Debates | 19.469,73 | 6.980,00 | 35,85% |
| 0194.0903 | Publications | | | |
| 0194.0904 | Mies Awards | 562.090,29 | 30.000,00 | 5,34% |

URBAN PLANNING

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|--|----------------------|----------------------|---------------|
| 0194.0905 | Collection | 139.119,70 | 60.000,00 | 43,13% |
| 0194.0907 | Intervention and events in Mies Van der Rohe Pavillion | 93.570,85 | 32.788,00 | 35,04% |
| 0194.0908 | Shop and ticket sale | 1.224.415,89 | 530.138,10 | 43,30% |
| 0195 | Trading companies | 16.041.390,30 | 3.907.873,10 | 24,36% |
| 0195.10 | Barcelona Urban Management Inc. (BAGURSA-IMU) | 8.292.730,05 | 675.643,70 | 8,15% |
| 0195.1001 | Planning | 3.542.847,63 | 100,34 | 0,00% |
| 0195.1002 | Expropriation | 1.188.681,64 | 33,67 | 0,00% |
| 0195.1003 | Land management. Reparcelling | 1.585.036,82 | 426.111,18 | 26,88% |
| 0195.1004 | Works and demolitions | 1.976.163,96 | 249.398,51 | 12,62% |
| 0195.11 | Barcelona Municipal Infrastructures Inc. (BIMSA) | 7.748.660,25 | 3.232.229,40 | 41,71% |
| 0195.1101 | Investment management | 7.748.660,25 | 3.232.229,40 | 41,71% |
| | | 43.172.699,77 | 14.285.369,52 | 33,09% |

URBAN PLANNING

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|--|---------------|--------------|---------------|---------|
| 0100 | City Council | 18.640.465,85 | 6.225.931,29 | 33,40% | |
| | Amounts not assignable to tasks | 0,00 | 710.065,73 | | |
| | Amounts not assignable to tasks | 0,00 | 710.065,73 | | |
| | Amounts not assignable to tasks | 0,00 | 710.065,73 | | |
| 0100.01 | Urban Development | 10.218.862,68 | 5.501.914,27 | 53,84% | |
| 0100.0101 | Processing of internal files and reports | 2.221.671,59 | 5.501.914,27 | 247,65% | |
| | Major works permission and business license | 0100.010101 | 1.965.508,93 | 5.501.914,27 | 279,92% |
| | Planning permission files | 0100.010102 | 256.162,66 | 0,00 | |
| 0100.0102 | Inspections and control | 21.179,60 | 0,00 | | |
| | Inspections and control | 0100.010201 | 21.179,60 | 0,00 | |
| 0100.0103 | Heritage | 7.976.011,49 | 0,00 | | |
| | Heritage | 0100.010301 | 7.976.011,49 | 0,00 | |
| 0100.02 | Planning | 2.424.161,14 | 0,00 | | |
| 0100.0201 | Technical support and advice to the citizens | 1.100.549,84 | 0,00 | | |
| | Collaboration and support to the Citizen Participation Directorate | 0100.020102 | 324.331,36 | 0,00 | |
| | Technical support and advice to the citizens | 0100.020101 | 776.218,48 | 0,00 | |
| 0100.0202 | Town planning | 1.323.611,30 | 0,00 | | |
| | Town planning | 0100.020201 | 1.323.611,30 | 0,00 | |
| 0100.03 | Urban Management | 733.610,30 | 0,00 | | |
| 0100.0301 | Expropriations | 391.595,46 | 0,00 | | |

URBAN PLANNING

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | Cost | Income | Coverage Rate |
|---|-------------|--------------|---------------|
| Expropriations | 0100.030101 | 391.595,46 | 0,00 |
| 0100.0302 Reparcellings | | 342.014,84 | 0,00 |
| Compensation for reparcellings | 0100.030201 | 166.490,27 | 0,00 |
| Compensation for reparcellings | 0100.030202 | 175.524,57 | 0,00 |
| 0100.04 Permissions and inspection | | 2.150.871,44 | 0,00 |
| 0100.0401 Permissions | | 613.372,61 | 0,00 |
| Permissions | 0100.040101 | 613.372,61 | 0,00 |
| 0100.0402 Inspections | | 1.448.167,72 | 0,00 |
| Inspections | 0100.040201 | 1.448.167,72 | 0,00 |
| 0100.0403 Regulations and ordinances | | 89.331,11 | 0,00 |
| Collection and monitoring of regulations | 0100.040301 | 89.331,11 | 0,00 |
| 0100.07 Information and Documentation | | 957.504,47 | 13.951,29 |
| 0100.0701 Customer service and Register | | 323.745,66 | 5.259,08 |
| Customer service and Register | 0100.070101 | 323.745,66 | 5.259,08 |
| 0100.0702 Technical information | | 268.480,77 | 8.692,21 |
| In person | 0100.070201 | 149.559,85 | 0,00 |
| In writing: Urban planning certificates and reports | 0100.070202 | 107.686,43 | 8.692,21 |
| Technical information by e-mail | 0100.070203 | 11.234,49 | 0,00 |
| 0100.0703 Internal management | | 199.852,86 | 0,00 |
| Maintenance of internal municipal database | 0100.070301 | 199.852,86 | 0,00 |
| 0100.0704 Document collection | | 123.177,78 | 0,00 |
| Digitisation of historical documents | 0100.070401 | 7.912,76 | 0,00 |

URBAN PLANNING

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | Cost | Income | Coverage Rate | |
|--|-------------|--------------|---------------|---------|
| Digitisation of material generated by the rest of departments and archive | 0100.070402 | 47.431,80 | 0,00 | |
| Sector's archive and document collection | 0100.070403 | 67.833,22 | 0,00 | |
| 0100.0705 Plans for the future | | 42.247,40 | 0,00 | |
| Plans for the future | 0100.070501 | 42.247,40 | 0,00 | |
| 0100.12 Urban Habitat Projects | | 2.155.455,82 | 0,00 | |
| 0100.1201 Urban projects | | 1.466.557,96 | 0,00 | |
| Management and layout of street furniture | 0100.120102 | 7.138,78 | 0,00 | |
| Preparation of projects for public areas | 0100.120101 | 1.459.419,18 | 0,00 | |
| 0100.1202 Prospective studies | | 618.000,51 | 0,00 | |
| Preparation of strategic studies | 0100.120201 | 618.000,51 | 0,00 | |
| 0100.1203 Citizen Participation | | 70.897,35 | 0,00 | |
| Grants for entities | 0100.120301 | | | |
| Participation programmes | 0100.120302 | 70.897,35 | 0,00 | |
| 0192 Local autonomous bodies | | 5.872.603,71 | 3.003.027,99 | 51,14% |
| 0192.08 Municipal Institut for Urban Landscape and Quality of Life (IMPUQV) | | 5.872.603,71 | 3.003.027,99 | 51,14% |
| 0192.0801 Restoration | | 4.590.231,94 | 2.969.883,01 | 64,70% |
| Campaign | 0192.080101 | 3.480.425,42 | 814.619,42 | 23,41% |
| Projects | 0192.080102 | 1.109.806,52 | 2.155.263,59 | 194,20% |
| 0192.0802 Use | | | | |
| Use | 0192.080201 | | | |
| 0192.0803 Routes and Publications | | 1.282.371,77 | 33.144,98 | 2,58% |

URBAN PLANNING

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|-------------------------------|---|-------------|--------------|---------------|
| Coup de fouet | | 0192.080303 | 163.689,67 | 0,00 |
| European Modernism Route | | 0192.080302 | | |
| New Modernism Route | | 0192.080301 | 1.095.845,22 | 33.144,98 |
| Other routes and publications | | 0192.080304 | 22.836,88 | 0,00 |
| 0194 | Public Business Institutions | | 2.618.239,91 | 1.148.537,14 |
| 0194.09 | Mies Van der Rohe Foundation (FMVR) | | 2.618.239,91 | 1.148.537,14 |
| | Amounts not assignable to tasks | | 0,00 | 271.932,75 |
| | Amounts not assignable to tasks | | 0,00 | 271.932,75 |
| 0194.0901 | Exhibitions | | 579.573,45 | 216.698,29 |
| | Exhibitions | 0194.090101 | 579.573,45 | 216.698,29 |
| 0194.0902 | Conferences and Debates | | 19.469,73 | 6.980,00 |
| | Conferences and Debates | 0194.090201 | 19.469,73 | 6.980,00 |
| 0194.0903 | Publications | | | |
| | Publications | 0194.090301 | | |
| 0194.0904 | Mies Awards | | 562.090,29 | 30.000,00 |
| | Mies Awards | 0194.090401 | 562.090,29 | 30.000,00 |
| 0194.0905 | Collection | | 139.119,70 | 60.000,00 |
| | Collection | 0194.090501 | 139.119,70 | 60.000,00 |
| 0194.0907 | Intervention and events in Mies Van der Rohe Pavillion | | 93.570,85 | 32.788,00 |
| | Intervention and events in Mies Van der Rohe Pavillion | 0194.090701 | 93.570,85 | 32.788,00 |
| 0194.0908 | Shop and ticket sale | | 1.224.415,89 | 530.138,10 |

URBAN PLANNING

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|--|-------------|----------------------|----------------------|---------------|
| Shop and ticket sale | | 0194.090801 | 1.224.415,89 | 530.138,10 | 43,30% |
| 0195 | Trading companies | | 16.041.390,30 | 3.907.873,10 | 24,36% |
| 0195.10 | Barcelona Urban Management Inc. (BAGURSA-IMU) | | 8.292.730,05 | 675.643,70 | 8,15% |
| 0195.1001 | Planning | | 3.542.847,63 | 100,34 | 0,00% |
| Town planning | | 0195.100101 | 3.542.847,63 | 100,34 | 0,00% |
| 0195.1002 | Expropriation | | 1.188.681,64 | 33,67 | 0,00% |
| Expropriations | | 0195.100201 | 1.188.681,64 | 33,67 | 0,00% |
| 0195.1003 | Land management. Reparcelling | | 1.585.036,82 | 426.111,18 | 26,88% |
| Reparcelling by cooperation | | 0195.100301 | 1.585.036,82 | 426.111,18 | 26,88% |
| 0195.1004 | Works and demolitions | | 1.976.163,96 | 249.398,51 | 12,62% |
| Urbanisation and demolitions | | 0195.100401 | 1.976.163,96 | 249.398,51 | 12,62% |
| 0195.11 | Barcelona Municipal Infrastructures Inc. (BIMSA) | | 7.748.660,25 | 3.232.229,40 | 41,71% |
| 0195.1101 | Investment management | | 7.748.660,25 | 3.232.229,40 | 41,71% |
| Investment management | | 0195.110101 | 7.748.660,25 | 3.232.229,40 | 41,71% |
| | | | 43.172.699,77 | 14.285.369,52 | 33,09% |

URBAN PLANNING

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|--|---------------|--------------|---------------|---------------------------|----------------------|
| 0100 | City Council | 18.640.465,85 | 6.216.844,67 | 9.086,62 | 12.414.534,56 | 66,60% |
| | Amounts not assignable to tasks | 0,00 | 700.979,11 | 9.086,62 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 700.979,11 | 9.086,62 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 700.979,11 | 9.086,62 | 0,00 | 0,00% |
| 0100.01 | Urban Development | 10.218.862,68 | 5.501.914,27 | 0,00 | 4.716.948,41 | 46,16% |
| 0100.0101 | Processing of internal files and reports | 2.221.671,59 | 5.501.914,27 | 0,00 | 0,00 | 0,00% |
| | Major works permission and business license | 0100.010101 | 1.965.508,93 | 5.501.914,27 | 0,00 | 0,00% |
| | Planning permission files | 0100.010102 | 256.162,66 | 0,00 | 0,00 | 256.162,66 100,00% |
| 0100.0102 | Inspections and control | 21.179,60 | 0,00 | 0,00 | 21.179,60 | 100,00% |
| | Inspections and control | 0100.010201 | 21.179,60 | 0,00 | 0,00 | 21.179,60 100,00% |
| 0100.0103 | Heritage | 7.976.011,49 | 0,00 | 0,00 | 7.976.011,49 | 100,00% |
| | Heritage | 0100.010301 | 7.976.011,49 | 0,00 | 0,00 | 7.976.011,49 100,00% |
| 0100.02 | Planning | 2.424.161,14 | 0,00 | 0,00 | 2.424.161,14 | 100,00% |
| 0100.0201 | Technical support and advice to the citizens | 1.100.549,84 | 0,00 | 0,00 | 1.100.549,84 | 100,00% |
| | Collaboration and support to the Citizen Participation Directorate | 0100.020102 | 324.331,36 | 0,00 | 0,00 | 324.331,36 100,00% |
| | Technical support and advice to the citizens | 0100.020101 | 776.218,48 | 0,00 | 0,00 | 776.218,48 100,00% |
| 0100.0202 | Town planning | 1.323.611,30 | 0,00 | 0,00 | 1.323.611,30 | 100,00% |
| | Town planning | 0100.020201 | 1.323.611,30 | 0,00 | 0,00 | 1.323.611,30 100,00% |
| 0100.03 | Urban Management | 733.610,30 | 0,00 | 0,00 | 733.610,30 | 100,00% |
| 0100.0301 | Expropriations | 391.595,46 | 0,00 | 0,00 | 391.595,46 | 100,00% |

URBAN PLANNING

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|---|-------------|--------------|----------------|------------------|------------------------------|---------|
| Expropriations | 0100.030101 | 391.595,46 | 0,00 | 0,00 | 391.595,46 | 100,00% |
| 0100.0302 Reparcellings | | 342.014,84 | 0,00 | 0,00 | 342.014,84 | 100,00% |
| Compensation for reparcellings | 0100.030201 | 166.490,27 | 0,00 | 0,00 | 166.490,27 | 100,00% |
| Compensation for reparcellings | 0100.030202 | 175.524,57 | 0,00 | 0,00 | 175.524,57 | 100,00% |
| 0100.04 Permissions and inspection | | 2.150.871,44 | 0,00 | 0,00 | 2.150.871,44 | 100,00% |
| 0100.0401 Permissions | | 613.372,61 | 0,00 | 0,00 | 613.372,61 | 100,00% |
| Permissions | 0100.040101 | 613.372,61 | 0,00 | 0,00 | 613.372,61 | 100,00% |
| 0100.0402 Inspections | | 1.448.167,72 | 0,00 | 0,00 | 1.448.167,72 | 100,00% |
| Inspections | 0100.040201 | 1.448.167,72 | 0,00 | 0,00 | 1.448.167,72 | 100,00% |
| 0100.0403 Regulations and ordinances | | 89.331,11 | 0,00 | 0,00 | 89.331,11 | 100,00% |
| Collection and monitoring of regulations | 0100.040301 | 89.331,11 | 0,00 | 0,00 | 89.331,11 | 100,00% |
| 0100.07 Information and Documentation | | 957.504,47 | 13.951,29 | 0,00 | 943.553,18 | 98,54% |
| 0100.0701 Customer service and Register | | 323.745,66 | 5.259,08 | 0,00 | 318.486,58 | 98,38% |
| Customer service and Register | 0100.070101 | 323.745,66 | 5.259,08 | 0,00 | 318.486,58 | 98,38% |
| 0100.0702 Technical information | | 268.480,77 | 8.692,21 | 0,00 | 259.788,56 | 96,76% |
| In person | 0100.070201 | 149.559,85 | 0,00 | 0,00 | 149.559,85 | 100,00% |
| In writing: Urban planning certificates and reports | 0100.070202 | 107.686,43 | 8.692,21 | 0,00 | 98.994,22 | 91,93% |
| Technical information by e-mail | 0100.070203 | 11.234,49 | 0,00 | 0,00 | 11.234,49 | 100,00% |
| 0100.0703 Internal management | | 199.852,86 | 0,00 | 0,00 | 199.852,86 | 100,00% |
| Maintenance of internal municipal database | 0100.070301 | 199.852,86 | 0,00 | 0,00 | 199.852,86 | 100,00% |
| 0100.0704 Document collection | | 123.177,78 | 0,00 | 0,00 | 123.177,78 | 100,00% |
| Digitisation of historical documents | 0100.070401 | 7.912,76 | 0,00 | 0,00 | 7.912,76 | 100,00% |

URBAN PLANNING

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|---|--|-------------|--------------|---------------|---------------------------|----------------------|
| Digitisation of material generated by the rest of departments and archive | | 0100.070402 | 47.431,80 | 0,00 | 0,00 | 47.431,80 100,00% |
| Sector's archive and document collection | | 0100.070403 | 67.833,22 | 0,00 | 0,00 | 67.833,22 100,00% |
| 0100.0705 Plans for the future | | | 42.247,40 | 0,00 | 0,00 | 42.247,40 100,00% |
| Plans for the future | | 0100.070501 | 42.247,40 | 0,00 | 0,00 | 42.247,40 100,00% |
| 0100.12 Urban Habitat Projects | | | 2.155.455,82 | 0,00 | 0,00 | 2.155.455,82 100,00% |
| 0100.1201 Urban projects | | | 1.466.557,96 | 0,00 | 0,00 | 1.466.557,96 100,00% |
| Management and layout of street furniture | | 0100.120102 | 7.138,78 | 0,00 | 0,00 | 7.138,78 100,00% |
| Preparation of projects for public areas | | 0100.120101 | 1.459.419,18 | 0,00 | 0,00 | 1.459.419,18 100,00% |
| 0100.1202 Prospective studies | | | 618.000,51 | 0,00 | 0,00 | 618.000,51 100,00% |
| Preparation of strategic studies | | 0100.120201 | 618.000,51 | 0,00 | 0,00 | 618.000,51 100,00% |
| 0100.1203 Citizen Participation | | | 70.897,35 | 0,00 | 0,00 | 70.897,35 100,00% |
| Grants for entities | | 0100.120301 | | | | |
| Participation programmes | | 0100.120302 | 70.897,35 | 0,00 | 0,00 | 70.897,35 100,00% |
| 0192 Local autonomous bodies | | | 5.872.603,71 | 33.144,98 | 2.969.883,01 | 2.869.575,72 48,86% |
| 0192.08 Municipal Institut for Urban Landscape and Quality of Life (IMPUQV) | | | 5.872.603,71 | 33.144,98 | 2.969.883,01 | 2.869.575,72 48,86% |
| 0192.0801 Restoration | | | 4.590.231,94 | 0,00 | 2.969.883,01 | 1.620.348,93 35,30% |
| Campaign | | 0192.080101 | 3.480.425,42 | 0,00 | 814.619,42 | 2.665.806,00 76,59% |
| Projects | | 0192.080102 | 1.109.806,52 | 0,00 | 2.155.263,59 | 0,00 0,00% |
| 0192.0802 Use | | | | | | |
| Use | | 0192.080201 | | | | |
| 0192.0803 Routes and Publications | | | 1.282.371,77 | 33.144,98 | 0,00 | 1.249.226,79 97,42% |

URBAN PLANNING

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|---|---------------------|-------------------|-------------------|---------------------------|---------------|
| Coup de fouet | 0192.080303 | 163.689,67 | 0,00 | 0,00 | 163.689,67 | 100,00% |
| European Modernism Route | 0192.080302 | | | | | |
| New Modernism Route | 0192.080301 | 1.095.845,22 | 33.144,98 | 0,00 | 1.062.700,24 | 96,98% |
| Other routes and publications | 0192.080304 | 22.836,88 | 0,00 | 0,00 | 22.836,88 | 100,00% |
| 0194 | Public Business Institutions | 2.618.239,91 | 837.752,39 | 310.784,75 | 1.469.702,77 | 56,13% |
| 0194.09 | Mies Van der Rohe Foundation (FMVR) | 2.618.239,91 | 837.752,39 | 310.784,75 | 1.469.702,77 | 56,13% |
| | Amounts not assignable to tasks | 0,00 | 90.916,00 | 181.016,75 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 90.916,00 | 181.016,75 | 0,00 | 0,00% |
| 0194.0901 | Exhibitions | 579.573,45 | 216.698,29 | 0,00 | 362.875,16 | 62,61% |
| Exhibitions | 0194.090101 | 579.573,45 | 216.698,29 | 0,00 | 362.875,16 | 62,61% |
| 0194.0902 | Conferences and Debates | 19.469,73 | 0,00 | 6.980,00 | 12.489,73 | 64,15% |
| Conferences and Debates | 0194.090201 | 19.469,73 | 0,00 | 6.980,00 | 12.489,73 | 64,15% |
| 0194.0903 | Publications | | | | | |
| Publications | 0194.090301 | | | | | |
| 0194.0904 | Mies Awards | 562.090,29 | 0,00 | 30.000,00 | 532.090,29 | 94,66% |
| Mies Awards | 0194.090401 | 562.090,29 | 0,00 | 30.000,00 | 532.090,29 | 94,66% |
| 0194.0905 | Collection | 139.119,70 | 0,00 | 60.000,00 | 79.119,70 | 56,87% |
| Collection | 0194.090501 | 139.119,70 | 0,00 | 60.000,00 | 79.119,70 | 56,87% |
| 0194.0907 | Intervention and events in Mies Van der Rohe Pavillion | 93.570,85 | 0,00 | 32.788,00 | 60.782,85 | 64,96% |
| Intervention and events in Mies Van der Rohe Pavillion | 0194.090701 | 93.570,85 | 0,00 | 32.788,00 | 60.782,85 | 64,96% |
| 0194.0908 | Shop and ticket sale | 1.224.415,89 | 530.138,10 | 0,00 | 694.277,79 | 56,70% |
| Shop and ticket sale | 0194.090801 | 1.224.415,89 | 530.138,10 | 0,00 | 694.277,79 | 56,70% |

URBAN PLANNING

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|--|----------------------|----------------------|---------------------|---------------------------|----------------------|
| 0195 | Trading companies | 16.041.390,30 | 3.645.374,41 | 262.498,69 | 12.133.517,20 | 75,64% |
| 0195.10 | Barcelona Urban Management Inc. (BAGURSA-IMU) | 8.292.730,05 | 671.558,78 | 4.084,92 | 7.617.086,35 | 91,85% |
| 0195.1001 | Planning | 3.542.847,63 | 0,00 | 100,34 | 3.542.747,29 | 100,00% |
| | Town planning | 0195.100101 | 3.542.847,63 | 0,00 | 100,34 | 3.542.747,29 100,00% |
| 0195.1002 | Expropriation | 1.188.681,64 | 0,00 | 33,67 | 1.188.647,97 | 100,00% |
| | Expropriations | 0195.100201 | 1.188.681,64 | 0,00 | 33,67 | 1.188.647,97 100,00% |
| 0195.1003 | Land management. Reparcelling | 1.585.036,82 | 422.216,24 | 3.894,94 | 1.158.925,64 | 73,12% |
| | Reparcelling by cooperation | 0195.100301 | 1.585.036,82 | 422.216,24 | 3.894,94 | 1.158.925,64 73,12% |
| 0195.1004 | Works and demolitions | 1.976.163,96 | 249.342,54 | 55,97 | 1.726.765,45 | 87,38% |
| | Urbanisation and demolitions | 0195.100401 | 1.976.163,96 | 249.342,54 | 55,97 | 1.726.765,45 87,38% |
| 0195.11 | Barcelona Municipal Infrastructures Inc. (BIMSA) | 7.748.660,25 | 2.973.815,63 | 258.413,77 | 4.516.430,85 | 58,29% |
| 0195.1101 | Investment management | 7.748.660,25 | 2.973.815,63 | 258.413,77 | 4.516.430,85 | 58,29% |
| | Investment management | 0195.110101 | 7.748.660,25 | 2.973.815,63 | 258.413,77 | 4.516.430,85 58,29% |
| | | 43.172.699,77 | 10.733.116,45 | 3.552.253,07 | 28.887.330,25 | 66,91% |

URBAN PLANNING

BASIC MANAGEMENT INDICATORS

0100.01 Urban Development

| | | | |
|---|--|---|---------------------|
| Inspections and control Cost per inspection | | | |
| = | Inspections and control Cost (0100.010201) | = | 21.179,60 € |
| | Inspection and control number | = | 15 |
| | | | = 1.411,97 € |
| Major works permission and business license Cost per permission/permit/license | | | |
| = | Major works permission and business license Cost (0100.010101) | = | 1.965.508,93 € |
| | Permission/permits/licenses number | = | 987 |
| | | | = 1.991,40 € |
| Planning permission files Cost per file | | | |
| = | Planning permission files Cost (0100.010102) | = | 256.162,66 € |
| | Files number | = | 46 |
| | | | = 5.568,75 € |
| Ratio between Urban Development Cost and Urban Planning Cost | | | |
| = | Urban Development Cost (0100.01) | = | 10.218.862,68 € |
| | Urban Planning Cost (01) | = | 43.172.699,77 € |
| | | | = 23,67% |

URBAN PLANNING

BASIC MANAGEMENT INDICATORS

0100.02 Planning

Ratio between Planning Cost and Urban Planning Cost

$$= \frac{\text{Planning Cost (0100.02)}}{\text{Urban Planning Cost (01)}} = \frac{2.424.161,14 \text{ €}}{43.172.699,77 \text{ €}} = 5,62\%$$

Technical support and advice to the citizens Cost per resource/study

$$= \frac{\text{Technical support and advice to the citizens Cost (0100.020101)}}{\text{Resources and studies number}} = \frac{776.218,48 \text{ €}}{160} = 4.851,37 \text{ €}$$

Town planning Cost per study/plan

$$= \frac{\text{Town planning Cost (0100.020201)}}{\text{Studies or plans number}} = \frac{1.323.611,30 \text{ €}}{51} = 25.953,16 \text{ €}$$

URBAN PLANNING

BASIC MANAGEMENT INDICATORS

0100.03 Urban Management

Compensation for reparcellings Cost per reparcelling

$$= \frac{\text{Compensation for reparcellings Cost (0100.030201)}}{\text{Reparcellings number}} = \frac{166.490,27 \text{ €}}{16} = 10.405,64 \text{ €}$$

Compensation for reparcellings Cost per reparcelling

$$= \frac{\text{Compensation for reparcellings Cost (0100.030202)}}{\text{Reparcellings number}} = \frac{175.524,57 \text{ €}}{24} = 7.313,52 \text{ €}$$

Expropriations Cost per expropriation

$$= \frac{\text{Expropriations Cost (0100.030101)}}{\text{Expropriation number}} = \frac{391.595,46 \text{ €}}{8} = 48.949,43 \text{ €}$$

Ratio between Urban Management Cost and Urban Planning Cost

$$= \frac{\text{Urban Management Cost (0100.03)}}{\text{Urban Planning Cost (01)}} = \frac{733.610,30 \text{ €}}{43.172.699,77 \text{ €}} = 1,70\%$$

URBAN PLANNING

BASIC MANAGEMENT INDICATORS

0100.04 Permissions and inspection

Collection and monitoring of regulations Cost per inspection

$$= \frac{\text{Collection and monitoring of regulations Cost (0100.040301)}}{\text{Inspections number}} = \frac{89.331,11 \text{ €}}{15} = \mathbf{5.955,41 \text{ €}}$$

Permissions Cost per permission/permit/license

$$= \frac{\text{Permissions Cost (0100.040101)}}{\text{Permission/permits/licenses number}} = \frac{613.372,61 \text{ €}}{165} = \mathbf{3.717,41 \text{ €}}$$

Ratio between Permissions and inspection Cost and Urban Planning Cost

$$= \frac{\text{Permissions and inspection Cost (0100.04)}}{\text{Urban Planning Cost (01)}} = \frac{2.150.871,44 \text{ €}}{43.172.699,77 \text{ €}} = \mathbf{4,98\%}$$

URBAN PLANNING

BASIC MANAGEMENT INDICATORS

0100.07 Information and Documentation

Digitisation of historical documents Cost per document

$$= \frac{\text{Digitisation of historical documents Cost (0100.070401)}}{\text{Digitized documents number}} = \frac{7.912,76 \text{ €}}{531} = 14,90 \text{ €}$$

Digitisation of material generated by the rest of departments and archive Cost per document

$$= \frac{\text{Digitisation of material generated by the rest of departments and archive Cost (0100.070402)}}{\text{Digitized documents number}} = \frac{47.431,80 \text{ €}}{417} = 113,75 \text{ €}$$

In person Cost per query

$$= \frac{\text{In person Cost (0100.070201)}}{\text{Queries number}} = \frac{149.559,85 \text{ €}}{4.021} = 37,19 \text{ €}$$

In writing: Urban planning certificates and reports Cost per certificate / report

$$= \frac{\text{In writing: Urban planning certificates and reports Cost (0100.070202)}}{\text{Certificates and reports number}} = \frac{107.686,43 \text{ €}}{829} = 129,90 \text{ €}$$

Maintenance of internal municipal database Cost per transcription

$$= \frac{\text{Maintenance of internal municipal database Cost (0100.070301)}}{\text{Transcriptions number}} = \frac{199.852,86 \text{ €}}{493} = 405,38 \text{ €}$$

Ratio between Information and Documentation Cost and Urban Planning Cost

$$= \frac{\text{Information and Documentation Cost (0100.07)}}{\text{Urban Planning Cost (01)}} = \frac{957.504,47 \text{ €}}{43.172.699,77 \text{ €}} = 2,22\%$$

URBAN PLANNING

BASIC MANAGEMENT INDICATORS

Technical information by e-mail Cost per electronic query

| | | | | |
|--|---|-------------|---|--------|
| Technical information by e-mail Cost (0100.070203) | = | 11.234,49 € | = | 0,02 € |
| Electronic queries number | = | 627.124 | = | |

URBAN PLANNING

BASIC MANAGEMENT INDICATORS

0100.12 Urban Habitat Projects

Management and layout of street furniture Cost per redesign

$$= \frac{\text{Management and layout of street furniture Cost (0100.120102)}}{\text{Redesigns number}} = \frac{7.138,78 \text{ €}}{750} = 9,52 \text{ €}$$

Participation programmes Cost per participation programme

$$= \frac{\text{Participation programmes Cost (0100.120302)}}{\text{Participation programmes number}} = \frac{70.897,35 \text{ €}}{36} = 1.969,37 \text{ €}$$

Preparation of projects for public areas Cost per project

$$= \frac{\text{Preparation of projects for public areas Cost (0100.120101)}}{\text{Public area project number}} = \frac{1.459.419,18 \text{ €}}{76} = 19.202,88 \text{ €}$$

Preparation of strategic studies Cost per strategic study

$$= \frac{\text{Preparation of strategic studies Cost (0100.120201)}}{\text{Strategic studies number}} = \frac{618.000,51 \text{ €}}{15} = 41.200,03 \text{ €}$$

URBAN PLANNING

BASIC MANAGEMENT INDICATORS

0192.08 Municipal Institut for Urban Landscape and Quality of Life (IMPUQV)

| | | | |
|---|--|----------------|-----------------------|
| Campaign Cost per action | Campaign Cost (0192.080101) | 3.480.425,42 € | = 2.080,35 € |
| = | Actions number | 1.673 | = |
| Coup de fouet Cost per publication | Coup de fouet Cost (0192.080303) | 163.689,67 € | = 81.844,84 € |
| = | Publications number | 2 | = |
| New Modernism Route Cost per guided tour | New Modernism Route Cost (0192.080301) | 1.095.845,22 € | = 788,38 € |
| = | Guided tours number | 1.390 | = |
| Other routes and publications Cost per route / publication | Other routes and publications Cost (0192.080304) | 22.836,88 € | = 22.836,88 € |
| = | Route / publication number | 1 | = |
| Projects Cost per restoration | Projects Cost (0192.080102) | 1.109.806,52 € | = 100.891,50 € |
| = | Restoration number | 11 | = |

URBAN PLANNING

BASIC MANAGEMENT INDICATORS

0194.09 Mies Van der Rohe Foundation (FMVR)

Conferences and Debates Cost per conference / debate

$$= \frac{\text{Conferences and Debates Cost (0194.090201)}}{\text{Conferences / debates number}} = \frac{19.469,73 \text{ €}}{5} = 3.893,95 \text{ €}$$

Exhibitions Cost per exhibition

$$= \frac{\text{Exhibitions Cost (0194.090101)}}{\text{Exhiitions number}} = \frac{579.573,45 \text{ €}}{10} = 57.957,35 \text{ €}$$

Intervention and events in Mies Van der Rohe Pavillion Cost per intervention

$$= \frac{\text{Intervention and events in Mies Van der Rohe Pavillion Cost (0194.090701)}}{\text{Interventions number}} = \frac{93.570,85 \text{ €}}{6} = 15.595,14 \text{ €}$$

Shop and ticket sale Cost per visitor

$$= \frac{\text{Shop and ticket sale Cost (0194.090801)}}{\text{Visitors number}} = \frac{1.224.415,89 \text{ €}}{86.009} = 14,24 \text{ €}$$

URBAN PLANNING

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|------------------------------|--|--------------|---------------------|--------------------|--------------------------|--------------------------|--------------|
| 0100 | City Council | 9.642.065,29 | 0,00 | 1.194.990,62 | 2.670.435,92 | 5.132.974,02 | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| 0100.01 | Urban Development | 5.115.227,01 | 0,00 | 677.546,40 | 1.677.049,22 | 2.749.040,05 | |
| 0100.0101 | Processing of internal files and reports | 1.112.095,82 | 0,00 | 147.304,61 | 364.605,41 | 597.665,75 | |
| | Major works permission and business license | 0100.010101 | 983.869,21 | 0,00 | 130.320,13 | 322.565,76 | 528.753,83 |
| | Planning permission files | 0100.010102 | 128.226,61 | 0,00 | 16.984,48 | 42.039,65 | 68.911,92 |
| 0100.0102 | Inspections and control | 10.601,82 | 0,00 | 1.404,28 | 3.475,85 | 5.697,65 | |
| | Inspections and control | 0100.010201 | 10.601,82 | 0,00 | 1.404,28 | 3.475,85 | 5.697,65 |
| 0100.0103 | Heritage | 3.992.529,37 | 0,00 | 528.837,51 | 1.308.967,96 | 2.145.676,65 | |
| | Heritage | 0100.010301 | 3.992.529,37 | 0,00 | 528.837,51 | 1.308.967,96 | 2.145.676,65 |
| 0100.02 | Planning | 1.291.822,65 | 0,00 | 171.110,64 | 248.870,23 | 712.357,62 | |
| 0100.0201 | Technical support and advice to the citizens | 586.477,19 | 0,00 | 77.682,87 | 112.985,10 | 323.404,68 | |
| | Collaboration and support to the Citizen Participation Directorate | 0100.020102 | 172.834,47 | 0,00 | 22.893,09 | 33.296,64 | 95.307,16 |
| | Technical support and advice to the citizens | 0100.020101 | 413.642,72 | 0,00 | 54.789,78 | 79.688,46 | 228.097,52 |
| 0100.0202 | Town planning | 705.345,46 | 0,00 | 93.427,77 | 135.885,13 | 388.952,94 | |
| | Town planning | 0100.020201 | 705.345,46 | 0,00 | 93.427,77 | 135.885,13 | 388.952,94 |
| 0100.03 | Urban Management | 330.203,10 | 0,00 | 43.737,63 | 135.564,65 | 224.104,92 | |
| 0100.0301 | Expropriations | 176.259,84 | 0,00 | 23.346,81 | 72.363,35 | 119.625,46 | |
| | Expropriations | 0100.030101 | 176.259,84 | 0,00 | 23.346,81 | 72.363,35 | 119.625,46 |

URBAN PLANNING

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|---|------------------------|---------------------|--------------------|--------------------------|--------------------------|
| 0100.0302 Reparcellings | 153.943,26 | 0,00 | 20.390,82 | 63.201,30 | 104.479,46 |
| Compensation for reparcellings | 0100.030201 74.938,43 | 0,00 | 9.926,10 | 30.765,92 | 50.859,82 |
| Compensation for reparcellings | 0100.030202 79.004,83 | 0,00 | 10.464,72 | 32.435,38 | 53.619,64 |
| 0100.04 Permissions and inspection | 1.109.774,80 | 0,00 | 146.997,17 | 183.332,74 | 710.766,73 |
| 0100.0401 Permissions | 316.478,92 | 0,00 | 41.919,77 | 52.281,73 | 202.692,19 |
| Permissions | 0100.040101 316.478,92 | 0,00 | 41.919,77 | 52.281,73 | 202.692,19 |
| 0100.0402 Inspections | 747.204,14 | 0,00 | 98.972,24 | 123.436,74 | 478.554,60 |
| Inspections | 0100.040201 747.204,14 | 0,00 | 98.972,24 | 123.436,74 | 478.554,60 |
| 0100.0403 Regulations and ordinances | 46.091,74 | 0,00 | 6.105,16 | 7.614,27 | 29.519,94 |
| Collection and monitoring of regulations | 0100.040301 46.091,74 | 0,00 | 6.105,16 | 7.614,27 | 29.519,94 |
| 0100.07 Information and Documentation | 474.682,13 | 0,00 | 62.874,86 | 97.364,78 | 322.582,70 |
| 0100.0701 Customer service and Register | 160.496,67 | 0,00 | 21.258,87 | 32.920,39 | 109.069,73 |
| Customer service and Register | 0100.070101 160.496,67 | 0,00 | 21.258,87 | 32.920,39 | 109.069,73 |
| 0100.0702 Technical information | 133.099,14 | 0,00 | 17.629,89 | 27.300,73 | 90.451,01 |
| In person | 0100.070201 74.144,18 | 0,00 | 9.820,90 | 15.208,14 | 50.386,63 |
| In writing: Urban planning certificates and reports | 0100.070202 53.385,47 | 0,00 | 7.071,27 | 10.950,20 | 36.279,49 |
| Technical information by e-mail | 0100.070203 5.569,49 | 0,00 | 737,72 | 1.142,39 | 3.784,89 |
| 0100.0703 Internal management | 99.076,91 | 0,00 | 13.123,41 | 20.322,23 | 67.330,31 |
| Maintenance of internal municipal database | 0100.070301 99.076,91 | 0,00 | 13.123,41 | 20.322,23 | 67.330,31 |
| 0100.0704 Document collection | 61.065,29 | 0,00 | 8.088,50 | 12.525,46 | 41.498,53 |
| Digitisation of historical documents | 0100.070401 3.922,74 | 0,00 | 519,59 | 804,62 | 2.665,81 |
| Digitisation of material generated by the rest of departments and archive | 0100.070402 23.514,28 | 0,00 | 3.114,62 | 4.823,15 | 15.979,75 |

URBAN PLANNING

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|---|---|-------------|---------------------|--------------------|--------------------------|--------------------------|--------------|
| Sector's archive and document collection | | 0100.070403 | 33.628,27 | 0,00 | 4.454,29 | 6.897,69 | 22.852,97 |
| 0100.0705 | Plans for the future | | 20.944,12 | 0,00 | 2.774,19 | 4.295,97 | 14.233,12 |
| Plans for the future | | 0100.070501 | 20.944,12 | 0,00 | 2.774,19 | 4.295,97 | 14.233,12 |
| 0100.12 | Urban Habitat Projects | | 1.320.355,60 | 0,00 | 92.723,92 | 328.254,30 | 414.122,00 |
| 0100.1201 | Urban projects | | 700.031,65 | 0,00 | 92.723,92 | 328.254,30 | 345.548,09 |
| Management and layout of street furniture | | 0100.120102 | 3.407,55 | 0,00 | 451,35 | 1.597,85 | 1.682,03 |
| Preparation of projects for public areas | | 0100.120101 | 696.624,10 | 0,00 | 92.272,57 | 326.656,45 | 343.866,06 |
| 0100.1202 | Prospective studies | | 556.483,83 | 0,00 | 0,00 | 0,00 | 61.516,68 |
| Preparation of strategic studies | | 0100.120201 | 556.483,83 | 0,00 | 0,00 | 0,00 | 61.516,68 |
| 0100.1203 | Citizen Participation | | 63.840,12 | 0,00 | 0,00 | 0,00 | 7.057,23 |
| Grants for entities | | 0100.120301 | | 0,00 | | | |
| Participation programmes | | 0100.120302 | 63.840,12 | 0,00 | 0,00 | 0,00 | 7.057,23 |
| 0192 | Local autonomous bodies | | 2.064.893,64 | 0,00 | 54.085,31 | 2.468.802,63 | 1.284.822,13 |
| 0192.08 | Municipal Institut for Urban Landscape and Quality of Life (IMPUQV) | | 2.064.893,64 | 0,00 | 54.085,31 | 2.468.802,63 | 1.284.822,13 |
| 0192.0801 | Restoration | | 1.613.992,91 | 0,00 | 42.274,97 | 1.929.702,27 | 1.004.261,79 |
| Campaign | | 0192.080101 | 1.223.768,65 | 0,00 | 32.053,91 | 1.463.147,16 | 761.455,70 |
| Projects | | 0192.080102 | 390.224,26 | 0,00 | 10.221,06 | 466.555,11 | 242.806,09 |
| 0192.0802 | Use | | | 0,00 | | | |
| Use | | 0192.080201 | | 0,00 | | | |
| 0192.0803 | Routes and Publications | | 450.900,73 | 0,00 | 11.810,34 | 539.100,36 | 280.560,34 |
| Coup de fouet | | 0192.080303 | 57.555,69 | 0,00 | 1.507,54 | 68.814,02 | 35.812,42 |

URBAN PLANNING

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|--|-------------|---------------------|--------------------|--------------------------|--------------------------|
| European Modernism Route | | 0192.080302 | | 0,00 | | |
| New Modernism Route | | 0192.080301 | 385.315,26 | 0,00 | 10.092,48 | 460.685,87 |
| Other routes and publications | | 0192.080304 | 8.029,78 | 0,00 | 210,32 | 9.600,47 |
| 0194 Public Business Institutions | | | 1.725.167,93 | 0,00 | 45.186,95 | 18.384,61 |
| 0194.09 Mies Van der Rohe Foundation (FMVR) | | | 1.725.167,93 | 0,00 | 45.186,95 | 18.384,61 |
| Amounts not assignable to tasks | | | 0,00 | 0,00 | 0,00 | 0,00 |
| Amounts not assignable to tasks | | | 0,00 | 0,00 | 0,00 | 0,00 |
| 0194.0901 Exhibitions | | | 381.883,08 | 0,00 | 10.002,58 | 4.069,62 |
| Exhibitions | | 0194.090101 | 381.883,08 | 0,00 | 10.002,58 | 4.069,62 |
| 0194.0902 Conferences and Debates | | | 12.828,68 | 0,00 | 336,02 | 136,71 |
| Conferences and Debates | | 0194.090201 | 12.828,68 | 0,00 | 336,02 | 136,71 |
| 0194.0903 Publications | | | | 0,00 | | |
| Publications | | 0194.090301 | | 0,00 | | |
| 0194.0904 Mies Awards | | | 370.363,36 | 0,00 | 9.700,85 | 3.946,85 |
| Mies Awards | | 0194.090401 | 370.363,36 | 0,00 | 9.700,85 | 3.946,85 |
| 0194.0905 Collection | | | 91.666,49 | 0,00 | 2.401,00 | 976,86 |
| Collection | | 0194.090501 | 91.666,49 | 0,00 | 2.401,00 | 976,86 |
| 0194.0907 Intervention and events in Mies Van der Rohe Pavillion | | | 61.654,18 | 0,00 | 1.614,89 | 657,03 |
| Intervention and events in Mies Van der Rohe Pavillion | | 0194.090701 | 61.654,18 | 0,00 | 1.614,89 | 657,03 |
| 0194.0908 Shop and ticket sale | | | 806.772,14 | 0,00 | 21.131,61 | 8.597,54 |
| Shop and ticket sale | | 0194.090801 | 806.772,14 | 0,00 | 21.131,61 | 8.597,54 |

URBAN PLANNING

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|--|--|---------------|---------------------|--------------------|--------------------------|--------------------------|--------------|
| 0195 | Trading companies | 11.482.404,73 | 0,00 | 300.756,15 | 6.551,27 | 4.251.678,15 | |
| 0195.10 | Barcelona Urban Management Inc. (BAGURSA-IMU) | 5.933.658,47 | 0,00 | 155.419,04 | 6.551,27 | 2.197.101,27 | |
| 0195.1001 | Planning | 2.534.997,25 | 0,00 | 66.398,63 | 2.798,86 | 938.652,89 | |
| | Town planning | 0195.100101 | 2.534.997,25 | 0,00 | 66.398,63 | 2.798,86 | 938.652,89 |
| 0195.1002 | Expropriation | 850.531,83 | 0,00 | 22.277,80 | 939,06 | 314.932,95 | |
| | Expropriations | 0195.100201 | 850.531,83 | 0,00 | 22.277,80 | 939,06 | 314.932,95 |
| 0195.1003 | Land management. Reparcelling | 1.134.134,01 | 0,00 | 29.706,13 | 1.252,18 | 419.944,50 | |
| | Reparcelling by cooperation | 0195.100301 | 1.134.134,01 | 0,00 | 29.706,13 | 1.252,18 | 419.944,50 |
| 0195.1004 | Works and demolitions | 1.413.995,38 | 0,00 | 37.036,48 | 1.561,17 | 523.570,93 | |
| | Urbanisation and demolitions | 0195.100401 | 1.413.995,38 | 0,00 | 37.036,48 | 1.561,17 | 523.570,93 |
| 0195.11 | Barcelona Municipal Infrastructures Inc. (BIMSA) | 5.548.746,26 | 0,00 | 145.337,11 | 0,00 | 2.054.576,88 | |
| 0195.1101 | Investment management | 5.548.746,26 | 0,00 | 145.337,11 | 0,00 | 2.054.576,88 | |
| | Investment management | 0195.110101 | 5.548.746,26 | 0,00 | 145.337,11 | 0,00 | 2.054.576,88 |
| * Structure + Municipal Institute of Finance (IMH) | | 24.914.531,59 | 0,00 | 1.595.019,03 | 5.164.174,43 | 11.498.974,72 | |

ENVIRONMENT AND URBAN SERVICES

ENVIRONMENT AND URBAN SERVICES

NATURE OF COST

| Nature | Process Cost | % Cost | City Cost | % Cost | Process vs City | % Process % City |
|---|----------------|---------|------------------|---------|-----------------|------------------|
| Cleaning | 943.856,70 | 0,20% | 34.609.098,48 | 1,70% | 2,73% | |
| Depreciation | 3.319.780,13 | 0,69% | 72.378.177,82 | 3,55% | 4,59% | |
| External contracts | 286.383.767,02 | 59,83% | 540.977.223,99 | 26,56% | 52,94% | |
| Financial expenses | 6.925.268,08 | 1,45% | 35.864.708,05 | 1,76% | 19,31% | |
| Grants and Transfers | 78.555.740,55 | 16,41% | 403.670.378,11 | 19,82% | 19,46% | |
| Human Resources | 64.049.364,83 | 13,38% | 633.939.090,07 | 31,12% | 10,10% | |
| Leasing | 3.062.228,31 | 0,64% | 34.020.720,11 | 1,67% | 9,00% | |
| Maintenance, repairs and conservation | 9.958.845,75 | 2,08% | 61.365.399,64 | 3,01% | 16,23% | |
| Notifications | 1.367.791,42 | 0,29% | 6.235.664,35 | 0,31% | 21,93% | |
| Other expenses | 11.859.893,76 | 2,48% | 117.158.114,48 | 5,75% | 10,12% | |
| Purchase of materials and perishable good | 375.884,76 | 0,08% | 3.974.449,24 | 0,20% | 9,46% | |
| Studies and technical works | 1.461.432,82 | 0,31% | 13.141.290,39 | 0,65% | 11,12% | |
| Supplies: Electricity | 982.752,03 | 0,21% | 25.887.892,84 | 1,27% | 3,80% | |
| Supplies: Gas | 92.790,97 | 0,02% | 4.832.749,49 | 0,24% | 1,92% | |
| Supplies: Other | 6.095.580,61 | 1,27% | 34.335.866,86 | 1,69% | 17,75% | |
| Supplies: Telephone and data | 1.230.103,49 | 0,26% | 9.638.652,43 | 0,47% | 12,76% | |
| Supplies: Water | 1.969.017,38 | 0,41% | 5.064.493,66 | 0,25% | 38,88% | |
| | 478.634.098,61 | 100,00% | 2.037.093.970,01 | 100,00% | | |

ENVIRONMENT AND URBAN SERVICES

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS

| Subprocess | | Subprocess Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|------------|--|-----------------------|----------------|-----------------------|----------------|------------------|-----------------------|----------------|---------------------|
| 0200 | City Council | 389.042.085,10 | 81,28% | 386.887.537,01 | 81,20% | 99,45% | 2.154.548,09 | 100,00% | 0,55% |
| 0200.01 | Cleaning and waste management | 385.589.986,01 | 80,56% | 385.589.986,01 | 80,92% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0200.03 | Environmental intervention and innovation | 3.452.099,09 | 0,72% | 1.297.551,00 | 0,27% | 37,59% | 2.154.548,09 | 100,00% | 62,41% |
| 0294 | Public Business Institutions | 57.824.198,65 | 12,08% | 57.824.198,65 | 12,14% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0294.02 | Green Areas | 57.824.198,65 | 12,08% | 57.824.198,65 | 12,14% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0295 | Trading companies | 31.767.814,86 | 6,64% | 31.767.814,86 | 6,67% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0295.04 | Water Cycle (includes City & Barcelona Water Cycle Inc.) | 31.767.814,86 | 6,64% | 31.767.814,86 | 6,67% | 100,00% | 0,00 | 0,00% | 0,00% |
| | | 478.634.098,61 | 100,00% | 476.479.550,52 | 100,00% | 99,55% | 2.154.548,09 | 100,00% | 0,45% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

ENVIRONMENT AND URBAN SERVICES

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS AND CITIZEN

| Subprocess | | Subprocess Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|------------|--|-----------------------|---------------|-----------------------|---------------|---------------------|--------------|
| 0200 | City Council | 389.042.085,10 | 242,79 | 386.887.537,01 | 241,44 | 2.154.548,09 | 1,34 |
| 0200.01 | Cleaning and waste management | 385.589.986,01 | 240,63 | 385.589.986,01 | 240,63 | 0,00 | 0,00 |
| 0200.03 | Environmental intervention and innovation | 3.452.099,09 | 2,15 | 1.297.551,00 | 0,81 | 2.154.548,09 | 1,34 |
| 0294 | Public Business Institutions | 57.824.198,65 | 36,09 | 57.824.198,65 | 36,09 | 0,00 | 0,00 |
| 0294.02 | Green Areas | 57.824.198,65 | 36,09 | 57.824.198,65 | 36,09 | 0,00 | 0,00 |
| 0295 | Trading companies | 31.767.814,86 | 19,83 | 31.767.814,86 | 19,83 | 0,00 | 0,00 |
| 0295.04 | Water Cycle (includes City & Barcelona Water Cycle Inc.) | 31.767.814,86 | 19,83 | 31.767.814,86 | 19,83 | 0,00 | 0,00 |
| | | 478.634.098,61 | 298,70 | 476.479.550,52 | 297,36 | 2.154.548,09 | 1,34 |

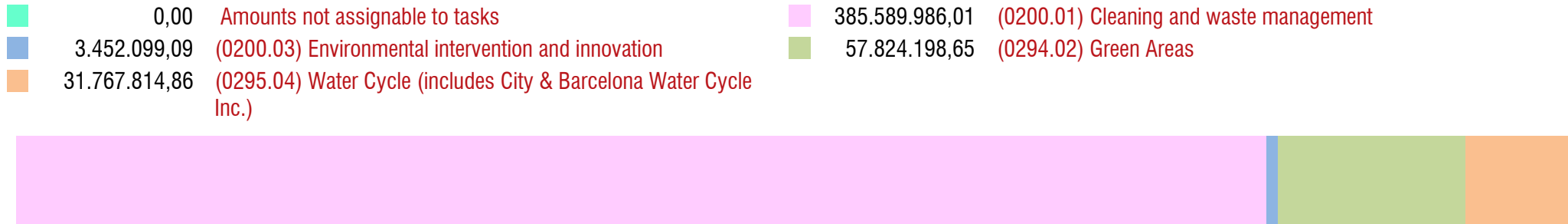
*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

City Population: 1.602.386 citizens

ENVIRONMENT AND URBAN SERVICES

ALLOCATION OF COSTS AND INCOME BY SUBPROCESS

ALLOCATION OF COSTS



ALLOCATION OF INCOME

ENVIRONMENT AND URBAN SERVICES

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY SUBPROCESS

| Subprocess | | Cost | Income | Coverage Rate |
|------------|--|-----------------------|-----------------------|---------------|
| 0200 | City Council | 389.042.085,10 | 93.642.117,93 | 24,07% |
| | Amounts not assignable to tasks | 0,00 | 68.041,54 | |
| 0200.01 | Cleaning and waste management | 385.589.986,01 | 93.235.777,14 | 24,18% |
| 0200.03 | Environmental intervention and innovation | 3.452.099,09 | 338.299,25 | 9,80% |
| 0294 | Public Business Institutions | 57.824.198,65 | 3.516.975,89 | 6,08% |
| 0294.02 | Green Areas | 57.824.198,65 | 3.516.975,89 | 6,08% |
| 0295 | Trading companies | 31.767.814,86 | 20.402.923,64 | 64,23% |
| 0295.04 | Water Cycle (includes City & Barcelona Water Cycle Inc.) | 31.767.814,86 | 20.402.923,64 | 64,23% |
| | | 478.634.098,61 | 117.562.017,46 | 24,56% |

ENVIRONMENT AND URBAN SERVICES

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|---|----------------|---------------|---------------|
| 0200 | City Council | 389.042.085,10 | 93.642.117,93 | 24,07% |
| | Amounts not assignable to tasks | 0,00 | 68.041,54 | |
| | Amounts not assignable to tasks | 0,00 | 68.041,54 | |
| 0200.01 | Cleaning and waste management | 385.589.986,01 | 93.235.777,14 | 24,18% |
| 0200.0101 | Waste collection and management | 176.255.282,49 | 93.176.093,69 | 52,86% |
| 0200.0102 | Cleaning of public areas | 209.122.488,96 | 21.070,18 | 0,01% |
| 0200.0103 | Dead animals | 212.214,56 | 38.613,27 | 18,20% |
| 0200.03 | Environmental intervention and innovation | 3.452.099,09 | 338.299,25 | 9,80% |
| 0200.0301 | Permits for activities | 143.038,13 | 0,00 | |
| 0200.0302 | Air pollution | 158.737,94 | 0,00 | |
| 0200.0303 | Iniciative and innovation | 29.688,29 | 170.000,00 | 572,62% |
| 0200.0304 | Managment of the urban vegetable plot programme | 467.896,30 | 0,00 | |
| 0200.0305 | Large-scale activities | 1.075.238,04 | 51.203,39 | 4,76% |
| 0200.0306 | Agenda 21 for schools | 581.725,46 | 36.461,70 | 6,27% |
| 0200.0307 | Facility management | 995.774,93 | 80.634,16 | 8,10% |
| 0294 | Public Business Institutions | 57.824.198,65 | 3.516.975,89 | 6,08% |
| 0294.02 | Green Areas | 57.824.198,65 | 3.516.975,89 | 6,08% |
| 0294.0201 | Maintenance and renovation of street furniture | 5.428.267,71 | 24.137,32 | 0,44% |
| 0294.0202 | Cleaning of public areas | 165.022,39 | 388.040,84 | 235,14% |
| 0294.0203 | Waste collection and management | 403.297,86 | 0,00 | |

ENVIRONMENT AND URBAN SERVICES

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|---|-----------------------|-----------------------|---------------|
| 0294.0204 | Management of green areas | 35.137.886,33 | 3.102.874,68 | 8,83% |
| 0294.0205 | Special services | 3.293.473,76 | 0,00 | |
| 0294.0206 | Urban trees | 8.667.297,44 | 0,00 | |
| 0294.0207 | Biodiversity | 337.775,48 | 0,00 | |
| 0294.0208 | Machinery and vehicles | 4.391.177,68 | 1.923,05 | 0,04% |
| 0295 | Trading companies | 31.767.814,86 | 20.402.923,64 | 64,23% |
| 0295.04 | Water Cycle (includes City & Barcelona Water Cycle Inc.) | 31.767.814,86 | 20.402.923,64 | 64,23% |
| 0295.0401 | Water consumption control | 418.524,84 | 831.763,49 | 198,74% |
| 0295.0402 | Incident Management | 31.404,72 | 0,00 | |
| 0295.0403 | Reports | 31.404,72 | 0,00 | |
| 0295.0404 | Fountains and lakes | 8.561.902,32 | 23.791,99 | 0,28% |
| 0295.0405 | Regenerated and underground water table | 1.454.760,73 | 76.419,65 | 5,25% |
| 0295.0406 | Sanitation Network | 18.828.066,99 | 15.422.376,37 | 81,91% |
| 0295.0407 | Barcelona coast | 2.441.750,54 | 4.048.572,14 | 165,81% |
| | | 478.634.098,61 | 117.562.017,46 | 24,56% |

ENVIRONMENT AND URBAN SERVICES

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|---|----------------|---------------|---------------|--------|
| 0200 | City Council | 389.042.085,10 | 93.642.117,93 | 24,07% | |
| | Amounts not assignable to tasks | 0,00 | 68.041,54 | | |
| | Amounts not assignable to tasks | 0,00 | 68.041,54 | | |
| | Amounts not assignable to tasks | 0,00 | 68.041,54 | | |
| 0200.01 | Cleaning and waste management | 385.589.986,01 | 93.235.777,14 | 24,18% | |
| 0200.0101 | Waste collection and management | 176.255.282,49 | 93.176.093,69 | 52,86% | |
| | Amounts not assignable to tasks | 0,00 | 22.078.605,14 | | |
| | AMB (Barcelona Metropolitan Area) Waste Treatment (TANGREM) | 0200.010112 | 63.552.094,63 | 56.847.627,51 | 89,45% |
| | Bins | 0200.010107 | 313.888,29 | 0,00 | |
| | Collection of furniture and old stuff | 0200.010106 | 11.454.291,86 | 5.144,63 | 0,04% |
| | Container rental | 0200.010110 | 5.856.444,78 | 0,00 | |
| | Containers | 0200.010109 | 5.801.484,41 | 0,00 | |
| | Green points (TERSA) | 0200.010101 | 5.606.243,10 | 382.064,02 | 6,81% |
| | Home collection | 0200.010108 | 57.221.907,06 | 8.694.166,32 | 15,19% |
| | Other Expenses | 0200.010111 | | | |
| | Pneumatic waste collection | 0200.010104 | 6.687.416,90 | 0,00 | |
| | Rubble sacs | 0200.010102 | 211.299,36 | 9.244,00 | 4,37% |
| | Waste from commercial premises | 0200.010105 | 15.512.025,25 | 4.276.076,57 | 27,57% |
| | Waste from municipal markets | 0200.010103 | 4.038.186,85 | 883.165,50 | 21,87% |
| 0200.0102 | Cleaning of public areas | 209.122.488,96 | 21.070,18 | 0,01% | |
| | Beaches | 0200.010201 | 3.407.620,49 | 0,00 | |

ENVIRONMENT AND URBAN SERVICES

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | Cost | Income | Coverage Rate |
|---|-------------|----------------|---------------|
| Exceptional collection service | 0200.010206 | 4.341.136,10 | 0,00 |
| Graffiti | 0200.010204 | 4.746.967,55 | 21.070,18 |
| Other Expenses | 0200.010207 | | 0,44% |
| Parks and green areas | 0200.010203 | 13.612.052,22 | 0,00 |
| Public thoroughfare | 0200.010202 | 182.993.224,73 | 0,00 |
| Rubbish collection | 0200.010205 | 21.487,87 | 0,00 |
| 0200.0103 Dead animals | | 212.214,56 | 38.613,27 |
| Dead animals | 0200.010301 | 212.214,56 | 38.613,27 |
| 0200.03 Environmental intervention and innovation | | 3.452.099,09 | 338.299,25 |
| 0200.0301 Permits for activities | | 143.038,13 | 0,00 |
| Environmental body | 0200.030101 | 58.180,64 | 0,00 |
| Processing of permits for activities | 0200.030102 | 79.030,10 | 0,00 |
| Reviewing of process and regulations | 0200.030103 | 5.827,39 | 0,00 |
| 0200.0302 Air pollution | | 158.737,94 | 0,00 |
| Air quality table | 0200.030203 | 13.589,58 | 0,00 |
| Energy and Air Quality Plan (PEQA) | 0200.030202 | 131.392,23 | 0,00 |
| Preparation of Action Plan for atmospheric pollution events | 0200.030201 | 13.756,13 | 0,00 |
| 0200.0303 Initiative and innovation | | 29.688,29 | 170.000,00 |
| Green Economy. Public-private cooperation | 0200.030301 | 28.840,07 | 170.000,00 |
| Occasional activity sponsorship | 0200.030302 | 848,22 | 0,00 |
| 0200.0304 Management of the urban vegetable plot programme | | 467.896,30 | 0,00 |
| Authorisation and allocation of spaces/plots | 0200.030401 | 195.685,13 | 0,00 |

ENVIRONMENT AND URBAN SERVICES

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | Cost | Income | Coverage Rate |
|---|-------------|---------------|---------------|
| School visits and relation with senior citizens | 0200.030402 | 272.211,17 | 0,00 |
| 0200.0305 Large-scale activities | | 1.075.238,04 | 51.203,39 |
| How does Barcelona work? | 0200.030503 | 262.946,72 | 10.171,20 |
| International Rose Contest | 0200.030501 | 430.363,01 | 41.032,19 |
| Montjuic botanic route | 0200.030504 | 848,22 | 0,00 |
| Music at the parks | 0200.030502 | 381.080,09 | 0,00 |
| 0200.0306 Agenda 21 for schools | | 581.725,46 | 36.461,70 |
| Grants | 0200.030601 | 187.552,62 | 0,00 |
| School programmes and activities | 0200.030602 | 275.588,67 | 15.461,70 |
| Support for Agenda 21 for schools | 0200.030603 | 118.584,17 | 21.000,00 |
| 0200.0307 Facility management | | 995.774,93 | 80.634,16 |
| Beach Centre | 0200.030701 | 245.867,59 | 0,00 |
| Espai de Mar (Sea area) | 0200.030702 | 48.103,78 | 0,00 |
| La Fàbrica del Sol (The Sun Factory) | 0200.030703 | 558.953,61 | 0,00 |
| Laberint d'Horta Training Centre | 0200.030704 | 142.849,95 | 80.634,16 |
| 0294 Public Business Institutions | | 57.824.198,65 | 3.516.975,89 |
| 0294.02 Green Areas | | 57.824.198,65 | 3.516.975,89 |
| 0294.0201 Maintenance and renovation of street furniture | | 5.428.267,71 | 24.137,32 |
| Children's play areas | 0294.020103 | 2.554.948,05 | 0,00 |
| Entertainment areas for senior citizens and gym areas | 0294.020104 | 74.469,39 | 0,00 |
| Graffiti | 0294.020106 | 431.922,42 | 0,00 |

ENVIRONMENT AND URBAN SERVICES

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | Cost | Income | Coverage Rate | |
|--|-------------|---------------|---------------|---------|
| Infrastructure and toilets | 0294.020102 | 2.036.459,58 | 24.137,32 | 1,19% |
| Municipal sports facilities | 0294.020105 | 111.260,15 | 0,00 | |
| Street furniture | 0294.020101 | 219.208,12 | 0,00 | |
| 0294.0202 Cleaning of public areas | | 165.022,39 | 388.040,84 | 235,14% |
| Closed parks | 0294.020201 | 0,00 | 388.040,84 | |
| Example district's inner block areas | 0294.020202 | 165.022,39 | 0,00 | |
| 0294.0203 Waste collection and management | | 403.297,86 | 0,00 | |
| Green waste | 0294.020301 | 395.053,84 | 0,00 | |
| Inert waste | 0294.020302 | 8.244,02 | 0,00 | |
| 0294.0204 Management of green areas | | 35.137.886,33 | 3.102.874,68 | 8,83% |
| Flower beds | 0294.020403 | 1.032.313,63 | 0,00 | |
| Gardening services for third parties | 0294.020402 | 2.160.782,17 | 1.072.748,81 | 49,65% |
| Maintenance of forest areas | 0294.020405 | 274.746,05 | 0,00 | |
| Maintenance of urban green areas | 0294.020401 | 29.394.151,70 | 2.030.125,87 | 6,91% |
| Vegetable supplies | 0294.020404 | 2.275.892,78 | 0,00 | |
| 0294.0205 Special services | | 3.293.473,76 | 0,00 | |
| Surveillance team | 0294.020502 | 3.293.473,76 | 0,00 | |
| Weekend Services | 0294.020501 | | | |
| 0294.0206 Urban trees | | 8.667.297,44 | 0,00 | |
| Phytosanitary treatments | 0294.020604 | 1.327.418,11 | 0,00 | |
| Planting | 0294.020601 | 2.623.534,92 | 0,00 | |
| Pruning | 0294.020603 | 4.494.974,75 | 0,00 | |
| Tree stump removal | 0294.020602 | 221.369,66 | 0,00 | |

ENVIRONMENT AND URBAN SERVICES

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|---|---------------|---------------|---------------|---------|
| 0294.0207 | Biodiversity | 337.775,48 | 0,00 | | |
| | Monitoring of animal life in parks | 0294.020702 | 139.991,68 | 0,00 | |
| | Preparation of V+B Plan | 0294.020701 | 197.783,80 | 0,00 | |
| 0294.0208 | Machinery and vehicles | 4.391.177,68 | 1.923,05 | 0,04% | |
| | Machinery and vehicles | 0294.020801 | 4.391.177,68 | 1.923,05 | 0,04% |
| 0295 | Trading companies | 31.767.814,86 | 20.402.923,64 | 64,23% | |
| 0295.04 | Water Cycle (includes City & Barcelona Water Cycle Inc.) | 31.767.814,86 | 20.402.923,64 | 64,23% | |
| 0295.0401 | Water consumption control | 418.524,84 | 831.763,49 | 198,74% | |
| | Consumption data collection | 0295.040101 | 33.156,57 | 0,00 | |
| | Drains | 0295.040102 | 385.368,27 | 831.763,49 | 215,84% |
| 0295.0402 | Incident Management | 31.404,72 | 0,00 | | |
| | Incident Management | 0295.040201 | 31.404,72 | 0,00 | |
| 0295.0403 | Reports | 31.404,72 | 0,00 | | |
| | Reports | 0295.040301 | 31.404,72 | 0,00 | |
| 0295.0404 | Fountains and lakes | 8.561.902,32 | 23.791,99 | 0,28% | |
| | Fountain and lake management | 0295.040401 | 8.561.902,32 | 23.791,99 | 0,28% |
| 0295.0405 | Regenerated and underground water table | 1.454.760,73 | 76.419,65 | 5,25% | |
| | Regenerated and underground water table management | 0295.040501 | 1.454.760,73 | 76.419,65 | 5,25% |
| 0295.0406 | Sanitation Network | 18.828.066,99 | 15.422.376,37 | 81,91% | |
| | Amounts not assignable to tasks | | 0,00 | 14.565.730,96 | |
| | Authorisations and concessions | 0295.040604 | 165.493,75 | 0,00 | |

ENVIRONMENT AND URBAN SERVICES

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|--|-------------|----------------|----------------|---------------|
| Improvements and works | 0295.040601 | 532.579,80 | 67.463,20 | 12,67% |
| Monitoring of encumbrances to the drainage network | 0295.040602 | 17.975.095,80 | 789.182,21 | 4,39% |
| Supervision of outsourced services | 0295.040603 | 154.897,64 | 0,00 | |
| 0295.0407 Barcelona coast | | 2.441.750,54 | 4.048.572,14 | 165,81% |
| Beaches | 0295.040701 | 2.441.750,54 | 4.048.572,14 | 165,81% |
| | | 478.634.098,61 | 117.562.017,46 | 24,56% |

ENVIRONMENT AND URBAN SERVICES

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---|----------------|---------------|---------------|---------------------------|----------------------|
| 0200 | City Council | 389.042.085,10 | 92.972.156,88 | 669.961,05 | 295.399.967,17 | 75,93% |
| | Amounts not assignable to tasks | 0,00 | 68.041,54 | 0,00 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 68.041,54 | 0,00 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 68.041,54 | 0,00 | 0,00 | 0,00% |
| 0200.01 | Cleaning and waste management | 385.589.986,01 | 92.893.944,14 | 341.833,00 | 292.354.208,87 | 75,82% |
| 0200.0101 | Waste collection and management | 176.255.282,49 | 92.834.260,69 | 341.833,00 | 83.079.188,80 | 47,14% |
| | Amounts not assignable to tasks | 0,00 | 22.078.605,14 | 0,00 | 0,00 | 0,00% |
| | AMB (Barcelona Metropolitan Area) Waste Treatment (TANGREM) | 0200.010112 | 63.552.094,63 | 56.505.794,51 | 341.833,00 | 6.704.467,12 10,55% |
| | Bins | 0200.010107 | 313.888,29 | 0,00 | 0,00 | 313.888,29 100,00% |
| | Collection of furniture and old stuff | 0200.010106 | 11.454.291,86 | 5.144,63 | 0,00 | 11.449.147,23 99,96% |
| | Container rental | 0200.010110 | 5.856.444,78 | 0,00 | 0,00 | 5.856.444,78 100,00% |
| | Containers | 0200.010109 | 5.801.484,41 | 0,00 | 0,00 | 5.801.484,41 100,00% |
| | Green points (TERSA) | 0200.010101 | 5.606.243,10 | 382.064,02 | 0,00 | 5.224.179,08 93,19% |
| | Home collection | 0200.010108 | 57.221.907,06 | 8.694.166,32 | 0,00 | 48.527.740,74 84,81% |
| | Other Expenses | 0200.010111 | | | | |
| | Pneumatic waste collection | 0200.010104 | 6.687.416,90 | 0,00 | 0,00 | 6.687.416,90 100,00% |
| | Rubble sacs | 0200.010102 | 211.299,36 | 9.244,00 | 0,00 | 202.055,36 95,63% |
| | Waste from commercial premises | 0200.010105 | 15.512.025,25 | 4.276.076,57 | 0,00 | 11.235.948,68 72,43% |
| | Waste from municipal markets | 0200.010103 | 4.038.186,85 | 883.165,50 | 0,00 | 3.155.021,35 78,13% |
| 0200.0102 | Cleaning of public areas | 209.122.488,96 | 21.070,18 | 0,00 | 209.101.418,78 | 99,99% |
| | Beaches | 0200.010201 | 3.407.620,49 | 0,00 | 0,00 | 3.407.620,49 100,00% |
| | Exceptional collection service | 0200.010206 | 4.341.136,10 | 0,00 | 0,00 | 4.341.136,10 100,00% |

ENVIRONMENT AND URBAN SERVICES

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|-------------|----------------|----------------|------------------|------------------------------|---------|
| Graffiti | 0200.010204 | 4.746.967,55 | 21.070,18 | 0,00 | 4.725.897,37 | 99,56% |
| Other Expenses | 0200.010207 | | | | | |
| Parks and green areas | 0200.010203 | 13.612.052,22 | 0,00 | 0,00 | 13.612.052,22 | 100,00% |
| Public thoroughfare | 0200.010202 | 182.993.224,73 | 0,00 | 0,00 | 182.993.224,73 | 100,00% |
| Rubbish collection | 0200.010205 | 21.487,87 | 0,00 | 0,00 | 21.487,87 | 100,00% |
| 0200.0103 Dead animals | | 212.214,56 | 38.613,27 | 0,00 | 173.601,29 | 81,80% |
| Dead animals | 0200.010301 | 212.214,56 | 38.613,27 | 0,00 | 173.601,29 | 81,80% |
| 0200.03 Environmental intervention and innovation | | 3.452.099,09 | 10.171,20 | 328.128,05 | 3.113.799,84 | 90,20% |
| 0200.0301 Permits for activities | | 143.038,13 | 0,00 | 0,00 | 143.038,13 | 100,00% |
| Environmental body | 0200.030101 | 58.180,64 | 0,00 | 0,00 | 58.180,64 | 100,00% |
| Processing of permits for activities | 0200.030102 | 79.030,10 | 0,00 | 0,00 | 79.030,10 | 100,00% |
| Reviewing of process and regulations | 0200.030103 | 5.827,39 | 0,00 | 0,00 | 5.827,39 | 100,00% |
| 0200.0302 Air pollution | | 158.737,94 | 0,00 | 0,00 | 158.737,94 | 100,00% |
| Air quality table | 0200.030203 | 13.589,58 | 0,00 | 0,00 | 13.589,58 | 100,00% |
| Energy and Air Quality Plan (PEQA) | 0200.030202 | 131.392,23 | 0,00 | 0,00 | 131.392,23 | 100,00% |
| Preparation of Action Plan for atmospheric pollution events | 0200.030201 | 13.756,13 | 0,00 | 0,00 | 13.756,13 | 100,00% |
| 0200.0303 Initiative and innovation | | 29.688,29 | 0,00 | 170.000,00 | 0,00 | 0,00% |
| Green Economy. Public-private cooperation | 0200.030301 | 28.840,07 | 0,00 | 170.000,00 | 0,00 | 0,00% |
| Occasional activity sponsorship | 0200.030302 | 848,22 | 0,00 | 0,00 | 848,22 | 100,00% |
| 0200.0304 Managment of the urban vegetable plot programme | | 467.896,30 | 0,00 | 0,00 | 467.896,30 | 100,00% |
| Authorisation and allocation of spaces/plots | 0200.030401 | 195.685,13 | 0,00 | 0,00 | 195.685,13 | 100,00% |
| School visits and relation with senior citizens | 0200.030402 | 272.211,17 | 0,00 | 0,00 | 272.211,17 | 100,00% |

ENVIRONMENT AND URBAN SERVICES

FINANCING

| Subprocess / Activity / Task | Cost | Income User | Income Others | City Theoretical coverage |
|---|--------------------------|----------------|------------------|------------------------------|
| 0200.0305 Large-scale activities | 1.075.238,04 | 10.171,20 | 41.032,19 | 1.024.034,65 95,24% |
| How does Barcelona work? | 0200.030503 262.946,72 | 10.171,20 | 0,00 | 252.775,52 96,13% |
| International Rose Contest | 0200.030501 430.363,01 | 0,00 | 41.032,19 | 389.330,82 90,47% |
| Montjuic botanic route | 0200.030504 848,22 | 0,00 | 0,00 | 848,22 100,00% |
| Music at the parks | 0200.030502 381.080,09 | 0,00 | 0,00 | 381.080,09 100,00% |
| 0200.0306 Agenda 21 for schools | 581.725,46 | 0,00 | 36.461,70 | 545.263,76 93,73% |
| Grants | 0200.030601 187.552,62 | 0,00 | 0,00 | 187.552,62 100,00% |
| School programmes and activities | 0200.030602 275.588,67 | 0,00 | 15.461,70 | 260.126,97 94,39% |
| Support for Agenda 21 for schools | 0200.030603 118.584,17 | 0,00 | 21.000,00 | 97.584,17 82,29% |
| 0200.0307 Facility management | 995.774,93 | 0,00 | 80.634,16 | 915.140,77 91,90% |
| Beach Centre | 0200.030701 245.867,59 | 0,00 | 0,00 | 245.867,59 100,00% |
| Espai de Mar (Sea area) | 0200.030702 48.103,78 | 0,00 | 0,00 | 48.103,78 100,00% |
| La Fàbrica del Sol (The Sun Factory) | 0200.030703 558.953,61 | 0,00 | 0,00 | 558.953,61 100,00% |
| Laberint d'Horta Training Centre | 0200.030704 142.849,95 | 0,00 | 80.634,16 | 62.215,79 43,55% |
| 0294 Public Business Institutions | 57.824.198,65 | 195.500,55 | 3.321.475,34 | 54.307.222,76 93,92% |
| 0294.02 Green Areas | 57.824.198,65 | 195.500,55 | 3.321.475,34 | 54.307.222,76 93,92% |
| 0294.0201 Maintenance and renovation of street furniture | 5.428.267,71 | 23.236,00 | 901,32 | 5.404.130,39 99,56% |
| Children's play areas | 0294.020103 2.554.948,05 | 0,00 | 0,00 | 2.554.948,05 100,00% |
| Entertainment areas for senior citizens and gym areas | 0294.020104 74.469,39 | 0,00 | 0,00 | 74.469,39 100,00% |
| Graffiti | 0294.020106 431.922,42 | 0,00 | 0,00 | 431.922,42 100,00% |
| Infrastructure and toilets | 0294.020102 2.036.459,58 | 23.236,00 | 901,32 | 2.012.322,26 98,81% |
| Municipal sports facilities | 0294.020105 111.260,15 | 0,00 | 0,00 | 111.260,15 100,00% |

ENVIRONMENT AND URBAN SERVICES

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|-------------|---------------|----------------|------------------|------------------------------|---------|
| Street furniture | 0294.020101 | 219.208,12 | 0,00 | 0,00 | 219.208,12 | 100,00% |
| 0294.0202 Cleaning of public areas | | 165.022,39 | 172.264,55 | 215.776,29 | 0,00 | 0,00% |
| Closed parks | 0294.020201 | 0,00 | 172.264,55 | 215.776,29 | 0,00 | 0,00% |
| Eixample district's inner block areas | 0294.020202 | 165.022,39 | 0,00 | 0,00 | 165.022,39 | 100,00% |
| 0294.0203 Waste collection and management | | 403.297,86 | 0,00 | 0,00 | 403.297,86 | 100,00% |
| Green waste | 0294.020301 | 395.053,84 | 0,00 | 0,00 | 395.053,84 | 100,00% |
| Inert waste | 0294.020302 | 8.244,02 | 0,00 | 0,00 | 8.244,02 | 100,00% |
| 0294.0204 Management of green areas | | 35.137.886,33 | 0,00 | 3.102.874,68 | 32.035.011,65 | 91,17% |
| Flower beds | 0294.020403 | 1.032.313,63 | 0,00 | 0,00 | 1.032.313,63 | 100,00% |
| Gardening services for third parties | 0294.020402 | 2.160.782,17 | 0,00 | 1.072.748,81 | 1.088.033,36 | 50,35% |
| Maintenance of forest areas | 0294.020405 | 274.746,05 | 0,00 | 0,00 | 274.746,05 | 100,00% |
| Maintenance of urban green areas | 0294.020401 | 29.394.151,70 | 0,00 | 2.030.125,87 | 27.364.025,83 | 93,09% |
| Vegetable supplies | 0294.020404 | 2.275.892,78 | 0,00 | 0,00 | 2.275.892,78 | 100,00% |
| 0294.0205 Special services | | 3.293.473,76 | 0,00 | 0,00 | 3.293.473,76 | 100,00% |
| Surveillance team | 0294.020502 | 3.293.473,76 | 0,00 | 0,00 | 3.293.473,76 | 100,00% |
| Weekend Services | 0294.020501 | | | | | |
| 0294.0206 Urban trees | | 8.667.297,44 | 0,00 | 0,00 | 8.667.297,44 | 100,00% |
| Phytosanitary treatments | 0294.020604 | 1.327.418,11 | 0,00 | 0,00 | 1.327.418,11 | 100,00% |
| Planting | 0294.020601 | 2.623.534,92 | 0,00 | 0,00 | 2.623.534,92 | 100,00% |
| Pruning | 0294.020603 | 4.494.974,75 | 0,00 | 0,00 | 4.494.974,75 | 100,00% |
| Tree stump removal | 0294.020602 | 221.369,66 | 0,00 | 0,00 | 221.369,66 | 100,00% |
| 0294.0207 Biodiversity | | 337.775,48 | 0,00 | 0,00 | 337.775,48 | 100,00% |
| Monitoring of animal life in parks | 0294.020702 | 139.991,68 | 0,00 | 0,00 | 139.991,68 | 100,00% |

ENVIRONMENT AND URBAN SERVICES

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|---|-------------|---------------|----------------|------------------|------------------------------|---------|
| Preparation of V+B Plan | 0294.020701 | 197.783,80 | 0,00 | 0,00 | 197.783,80 | 100,00% |
| 0294.0208 Machinery and vehicles | | 4.391.177,68 | 0,00 | 1.923,05 | 4.389.254,63 | 99,96% |
| Machinery and vehicles | 0294.020801 | 4.391.177,68 | 0,00 | 1.923,05 | 4.389.254,63 | 99,96% |
| 0295 Trading companies | | 31.767.814,86 | 15.753.596,97 | 4.649.326,67 | 11.364.891,22 | 35,77% |
| 0295.04 Water Cycle (includes City & Barcelona Water Cycle Inc.) | | 31.767.814,86 | 15.753.596,97 | 4.649.326,67 | 11.364.891,22 | 35,77% |
| 0295.0401 Water consumption control | | 418.524,84 | 822.826,09 | 8.937,40 | 0,00 | 0,00% |
| Consumption data collection | 0295.040101 | 33.156,57 | 0,00 | 0,00 | 33.156,57 | 100,00% |
| Drains | 0295.040102 | 385.368,27 | 822.826,09 | 8.937,40 | 0,00 | 0,00% |
| 0295.0402 Incident Management | | 31.404,72 | 0,00 | 0,00 | 31.404,72 | 100,00% |
| Incident Management | 0295.040201 | 31.404,72 | 0,00 | 0,00 | 31.404,72 | 100,00% |
| 0295.0403 Reports | | 31.404,72 | 0,00 | 0,00 | 31.404,72 | 100,00% |
| Reports | 0295.040301 | 31.404,72 | 0,00 | 0,00 | 31.404,72 | 100,00% |
| 0295.0404 Fountains and lakes | | 8.561.902,32 | 23.791,99 | 0,00 | 8.538.110,33 | 99,72% |
| Fountain and lake management | 0295.040401 | 8.561.902,32 | 23.791,99 | 0,00 | 8.538.110,33 | 99,72% |
| 0295.0405 Regenerated and underground water table | | 1.454.760,73 | 30.854,24 | 45.565,41 | 1.378.341,08 | 94,75% |
| Regenerated and underground water table management | 0295.040501 | 1.454.760,73 | 30.854,24 | 45.565,41 | 1.378.341,08 | 94,75% |
| 0295.0406 Sanitation Network | | 18.828.066,99 | 14.876.124,65 | 546.251,72 | 3.405.690,62 | 18,09% |
| Amounts not assignable to tasks | | 0,00 | 14.565.730,96 | 0,00 | 0,00 | 0,00% |
| Authorisations and concessions | 0295.040604 | 165.493,75 | 0,00 | 0,00 | 165.493,75 | 100,00% |
| Improvements and works | 0295.040601 | 532.579,80 | 0,00 | 67.463,20 | 465.116,60 | 87,33% |
| Monitoring of encumbrances to the drainage network | 0295.040602 | 17.975.095,80 | 310.393,69 | 478.788,52 | 17.185.913,59 | 95,61% |
| Supervision of outsourced services | 0295.040603 | 154.897,64 | 0,00 | 0,00 | 154.897,64 | 100,00% |

ENVIRONMENT AND URBAN SERVICES

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|-----------------|----------------|----------------|------------------|------------------------------|------------|
| 0295.0407 | Barcelona coast | 2.441.750,54 | 0,00 | 4.048.572,14 | 0,00 | 0,00% |
| | Beaches | 0295.040701 | 2.441.750,54 | 0,00 | 4.048.572,14 | 0,00 0,00% |
| | | 478.634.098,61 | 108.921.254,40 | 8.640.763,06 | 361.072.081,15 | 75,44% |

ENVIRONMENT AND URBAN SERVICES

BASIC MANAGEMENT INDICATORS

0200.01 Cleaning and waste management

| | | | | |
|---|--|---|-----------------|------------|
| Beaches Cost per linear meters | | | | |
| = | Beaches Cost (0200.010201) | = | 3.407.620,49 € | = 775,34 € |
| | Linear meters number | | 4.395 | |
| Collection of furniture and old stuff Cost per ton | | | | |
| = | Collection of furniture and old stuff Cost (0200.010106) | = | 11.454.291,86 € | = 409,71 € |
| | Tons of furniture and junk number | | 27.957 | |
| Containers Cost per container | | | | |
| = | Containers Cost (0200.010109) | = | 5.801.484,41 € | = 139,14 € |
| | Containers number | | 41.695 | |
| Dead animals Cost per animal | | | | |
| = | Dead animals Cost (0200.010301) | = | 212.214,56 € | = 93,94 € |
| | Animals number | | 2.259 | |
| Exceptional collection service Cost per service | | | | |
| = | Exceptional collection service Cost (0200.010206) | = | 4.341.136,10 € | = 601,10 € |
| | Services number | | 7.222 | |
| Graffiti Cost per square metre | | | | |
| = | Graffiti Cost (0200.010204) | = | 4.746.967,55 € | = 9,26 € |
| | Square metres number | | 512.510 | |

ENVIRONMENT AND URBAN SERVICES

BASIC MANAGEMENT INDICATORS

| | | | |
|---|--|---|----------------------|
| Green points (TERSA) Cost per visits | | | |
| = | Green points (TERSA) Cost (0200.010101) | = | 5.606.243,10 € |
| | Visits number | = | 758.326 |
| | | | = 7,39 € |
| Home collection Cost per inhabitant | | | |
| = | Home collection Cost (0200.010104 + 0200.010108) | = | 63.909.323,96 € |
| | City population | = | 1.602.386 |
| | | | = 39,88 € |
| Parks and green areas Cost per green area / parc | | | |
| = | Parks and green areas Cost (0200.010203) | = | 13.612.052,22 € |
| | Green areas and parks number | = | 845 |
| | | | = 16.108,94 € |
| Pneumatic waste collection Cost per collection point | | | |
| = | Pneumatic waste collection Cost (0200.010104) | = | 6.687.416,90 € |
| | Collection points number | = | 1.945 |
| | | | = 3.438,26 € |
| Public thoroughfare Cost per inhabitant | | | |
| = | Public thoroughfare Cost (0200.010107 + 0200.010202) | = | 183.307.113,02 € |
| | City population | = | 1.602.386 |
| | | | = 114,40 € |
| Ratio between Cleaning and waste management Cost and Environment and Urban Services Cost | | | |
| = | Cleaning and waste management Cost (0200.01) | = | 385.589.986,01 € |
| | Environment and Urban Services Cost (02) | = | 478.634.098,61 € |
| | | | = 80,56% |
| Waste from commercial premises Cost per ton collected | | | |
| = | Waste from commercial premises Cost (0200.010105) | = | 15.512.025,25 € |
| | Ton collected number | = | 53.353 |
| | | | = 290,74 € |

ENVIRONMENT AND URBAN SERVICES

BASIC MANAGEMENT INDICATORS

Waste from municipal markets Cost per market

$$= \frac{\text{Waste from municipal markets Cost (0200.010103)}}{\text{Markets number}} = \frac{4.038.186,85 \text{ €}}{40} = 100.954,67 \text{ €}$$

ENVIRONMENT AND URBAN SERVICES

BASIC MANAGEMENT INDICATORS

0200.03 Environmental intervention and innovation

How does Barcelona work? Cost per visit

$$= \frac{\text{How does Barcelona work? Cost (0200.030503)}}{\text{Visits number}} = \frac{262.946,72 \text{ €}}{14.040} = 18,73 \text{ €}$$

International Rose Contest Cost per vote

$$= \frac{\text{International Rose Contest Cost (0200.030501)}}{\text{Votes number}} = \frac{430.363,01 \text{ €}}{3.862} = 111,44 \text{ €}$$

Montjuic botanic route Cost per visit

$$= \frac{\text{Montjuic botanic route Cost (0200.030504)}}{\text{Visits number}} = \frac{848,22 \text{ €}}{4.793} = 0,18 \text{ €}$$

Music at the parks Cost per inhabitant

$$= \frac{\text{Music at the parks Cost (0200.030502)}}{\text{City population}} = \frac{381.080,09 \text{ €}}{1.602.386} = 0,24 \text{ €}$$

Permits for activities Cost per permission/permit/license

$$= \frac{\text{Permits for activities Cost (0200.0301)}}{\text{Permission/permits/licenses number}} = \frac{143.038,13 \text{ €}}{186} = 769,02 \text{ €}$$

Ratio between Environmental intervention and innovation Cost and Environment and Urban Services Cost

$$= \frac{\text{Environmental intervention and innovation Cost (0200.03)}}{\text{Environment and Urban Services Cost (02)}} = \frac{3.452.099,09 \text{ €}}{478.634.098,61 \text{ €}} = 0,72\%$$

ENVIRONMENT AND URBAN SERVICES

BASIC MANAGEMENT INDICATORS

0294.02 Green Areas

| | | | |
|--|--|---|---------------------|
| Children's play areas Cost per children's play area | | | |
| = | Children's play areas Cost (0294.020103) | = | 2.554.948,05 € |
| | Children's play areas number | = | 804 |
| | | | = 3.177,80 € |
| Eixample district's inner block areas Cost per block | | | |
| = | Eixample district's inner block areas Cost (0294.020202) | = | 165.022,39 € |
| | Blocks with inner parks number | = | 42 |
| | | | = 3.929,10 € |
| Entertainment areas for senior citizens and gym areas Cost per installation | | | |
| = | Entertainment areas for senior citizens and gym areas Cost (0294.020104) | = | 74.469,39 € |
| | Installations number | = | 46 |
| | | | = 1.618,90 € |
| Gardening services for third parties Cost per flower bed | | | |
| = | Gardening services for third parties Cost (0294.020402) | = | 2.160.782,17 € |
| | Flower beds number | = | 3.958 |
| | | | = 545,93 € |
| Graffiti Cost per inhabitant | | | |
| = | Graffiti Cost (0294.020106) | = | 431.922,42 € |
| | City population | = | 1.602.386 |
| | | | = 0,27 € |
| Green waste Cost per inhabitant | | | |
| = | Green waste Cost (0294.020301) | = | 395.053,84 € |
| | City population | = | 1.602.386 |
| | | | = 0,25 € |

ENVIRONMENT AND URBAN SERVICES

BASIC MANAGEMENT INDICATORS

| | | | |
|---|---|-----------------|---------------|
| Inert waste Cost per inhabitant | Inert waste Cost (0294.020302) | 8.244,02 € | = 0,01 € |
| = | City population | 1.602.386 | |
| Infrastructure and toilets Cost per inhabitant | Infrastructure and toilets Cost (0294.020102) | 2.036.459,58 € | = 1,27 € |
| = | City population | 1.602.386 | |
| Maintenance of urban green areas Cost per green area | Maintenance of urban green areas Cost (0294.020401) | 29.394.151,70 € | = 16.806,26 € |
| = | Green areas number | 1.749 | |
| Municipal sports facilities Cost per element | Municipal sports facilities Cost (0294.020105) | 111.260,15 € | = 143,75 € |
| = | Sports element number | 774 | |
| Phytosanitary treatments Cost per tree | Phytosanitary treatments Cost (0294.020604) | 1.327.418,11 € | = 17,09 € |
| = | Trees and park number | 77.650 | |
| Planting Cost per tree | Planting Cost (0294.020601) | 2.623.534,92 € | = 33,79 € |
| = | Trees and park number | 77.650 | |
| Pruning Cost per tree | Pruning Cost (0294.020603) | 4.494.974,75 € | = 57,89 € |
| = | Trees and park number | 77.650 | |

ENVIRONMENT AND URBAN SERVICES

BASIC MANAGEMENT INDICATORS

| | | | |
|---|---|--|-----------------|
| Ratio between Green Areas Cost and Environment and Urban Services Cost | $\frac{\text{Green Areas Cost (0294.02)}}{\text{Environment and Urban Services Cost (02)}}$ | $\frac{57.824.198,65 \text{ €}}{478.634.098,61 \text{ €}}$ | = 12,08% |
| Street furniture Cost per inhabitant | $\frac{\text{Street furniture Cost (0294.020101)}}{\text{City population}}$ | $\frac{219.208,12 \text{ €}}{1.602.386}$ | = 0,14 € |
| Tree stump removal Cost per tree | $\frac{\text{Tree stump removal Cost (0294.020602)}}{\text{Trees and park number}}$ | $\frac{221.369,66 \text{ €}}{77.650}$ | = 2,85 € |

ENVIRONMENT AND URBAN SERVICES

BASIC MANAGEMENT INDICATORS

0295.04 Water Cycle (includes City & Barcelona Water Cycle Inc.)

| | | | |
|--|---|------------------|----------------------|
| Beaches Cost per square metre beach | | | |
| = | Beaches Cost (0295.040701) | 2.441.750,54 € | = 0,54 € |
| | Square metres beach number | 4.500.000 | |
| Fountain and lake management Cost per fountain / lake | | | |
| = | Fountain and lake management Cost (0295.040401) | 8.561.902,32 € | = 4.383,97 € |
| | Fountains and lakes number | 1.953 | |
| Improvements and works Cost per improvement / works | | | |
| = | Improvements and works Cost (0295.040601) | 532.579,80 € | = 38.041,41 € |
| | Improvements and works number | 14 | |
| Incident Management Cost per incident | | | |
| = | Incident Management Cost (0295.040201) | 31.404,72 € | = 8,06 € |
| | Incidents number | 3.895 | |
| Monitoring of encumbrances to the drainage network Cost per assignation / encumbrance | | | |
| = | Monitoring of encumbrances to the drainage network Cost (0295.040602) | 17.975.095,80 € | = 27.111,76 € |
| | Assignations/encumbrances number | 663 | |
| Ratio between Water Cycle (includes City & Barcelona Water Cycle Inc.) Cost and Environment and Urban Services Cost | | | |
| = | Water Cycle (includes City & Barcelona Water Cycle Inc.) Cost (0295.04) | 31.767.814,86 € | = 6,64% |
| | Environment and Urban Services Cost (02) | 478.634.098,61 € | |

ENVIRONMENT AND URBAN SERVICES

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|------------------------------|---|---------------------------|---------------------|--------------------|--------------------------|--------------------------|
| 0200 | City Council | 328.093.660,52 | 801.873,22 | 8.895.871,81 | 1.540.138,75 | 49.710.540,80 |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| 0200.01 | Cleaning and waste management | 325.834.358,24 | 681.392,77 | 8.817.023,10 | 1.154.185,69 | 49.103.026,21 |
| 0200.0101 | Waste collection and management | 149.649.135,04 | 681.392,77 | 2.979.523,98 | 390.032,33 | 22.555.198,37 |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| | AMB (Barcelona Metropolitan Area) Waste Treatment (TANGREM) | 0200.010112 55.307.001,38 | 0,00 | 0,00 | 0,00 | 8.245.093,25 |
| | Bins | 0200.010107 264.182,09 | 0,00 | 8.753,08 | 1.145,81 | 39.807,31 |
| | Collection of furniture and old stuff | 0200.010106 9.640.431,97 | 0,00 | 319.413,92 | 41.812,64 | 1.452.633,33 |
| | Container rental | 0200.010110 5.096.643,97 | 0,00 | 0,00 | 0,00 | 759.800,81 |
| | Containers | 0200.010109 4.882.782,49 | 0,00 | 161.779,96 | 21.177,68 | 735.744,28 |
| | Green points (TERSA) | 0200.010101 4.037.066,11 | 681.392,77 | 156.335,47 | 20.464,98 | 710.983,77 |
| | Home collection | 0200.010108 48.160.454,52 | 0,00 | 1.595.687,79 | 208.882,30 | 7.256.882,45 |
| | Other Expenses | 0200.010111 | 0,00 | | | |
| | Pneumatic waste collection | 0200.010104 5.628.421,95 | 0,00 | 186.485,04 | 24.411,68 | 848.098,23 |
| | Rubble sacs | 0200.010102 177.838,76 | 0,00 | 5.892,29 | 771,33 | 26.796,98 |
| | Waste from commercial premises | 0200.010105 13.055.597,50 | 0,00 | 432.567,71 | 56.624,95 | 1.967.235,09 |
| | Waste from municipal markets | 0200.010103 3.398.714,30 | 0,00 | 112.608,72 | 14.740,96 | 512.122,87 |
| 0200.0102 | Cleaning of public areas | 176.006.614,17 | 0,00 | 5.831.581,31 | 763.378,69 | 26.520.914,79 |
| | Beaches | 0200.010201 2.868.002,14 | 0,00 | 95.024,77 | 12.439,14 | 432.154,44 |
| | Exceptional collection service | 0200.010206 3.653.689,61 | 0,00 | 121.056,75 | 15.846,84 | 550.542,90 |

ENVIRONMENT AND URBAN SERVICES

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|---|-------------|---------------------|--------------------|--------------------------|--------------------------|-------------------|
| Graffiti | 0200.010204 | 3.995.255,07 | 0,00 | 132.373,75 | 17.328,28 | 602.010,45 |
| Other Expenses | 0200.010207 | | 0,00 | | | |
| Parks and green areas | 0200.010203 | 11.456.497,27 | 0,00 | 379.585,14 | 49.689,30 | 1.726.280,51 |
| Public thoroughfare | 0200.010202 | 154.015.084,96 | 0,00 | 5.102.941,69 | 667.996,69 | 23.207.201,39 |
| Rubbish collection | 0200.010205 | 18.085,12 | 0,00 | 599,21 | 78,44 | 2.725,10 |
| 0200.0103 Dead animals | | 178.609,03 | 0,00 | 5.917,81 | 774,67 | 26.913,05 |
| Dead animals | 0200.010301 | 178.609,03 | 0,00 | 5.917,81 | 774,67 | 26.913,05 |
| 0200.03 Environmental intervention and innovation | | 2.259.302,28 | 120.480,45 | 78.848,71 | 385.953,06 | 607.514,59 |
| 0200.0301 Permits for activities | | 98.606,59 | 0,00 | 3.267,10 | 15.992,02 | 25.172,42 |
| Environmental body | 0200.030101 | 40.108,15 | 0,00 | 1.328,89 | 6.504,74 | 10.238,86 |
| Processing of permits for activities | 0200.030102 | 54.481,19 | 0,00 | 1.805,11 | 8.835,76 | 13.908,04 |
| Reviewing of process and regulations | 0200.030103 | 4.017,25 | 0,00 | 133,10 | 651,52 | 1.025,52 |
| 0200.0302 Air pollution | | 109.429,59 | 0,00 | 3.625,70 | 17.747,29 | 27.935,36 |
| Air quality table | 0200.030203 | 9.368,28 | 0,00 | 310,40 | 1.519,35 | 2.391,55 |
| Energy and Air Quality Plan (PEQA) | 0200.030202 | 90.578,21 | 0,00 | 3.001,10 | 14.689,97 | 23.122,95 |
| Preparation of Action Plan for atmospheric pollution events | 0200.030201 | 9.483,10 | 0,00 | 314,20 | 1.537,97 | 2.420,86 |
| 0200.0303 Initiative and innovation | | 20.466,30 | 0,00 | 678,10 | 3.319,22 | 5.224,67 |
| Green Economy. Public-private cooperation | 0200.030301 | 19.881,55 | 0,00 | 658,73 | 3.224,39 | 5.075,40 |
| Occasional activity sponsorship | 0200.030302 | 584,75 | 0,00 | 19,37 | 94,83 | 149,27 |
| 0200.0304 Managment of the urban vegetable plot programme | | 322.554,92 | 0,00 | 10.687,13 | 52.311,94 | 82.342,31 |
| Authorisation and allocation of spaces/plots | 0200.030401 | 134.899,98 | 0,00 | 4.469,61 | 21.878,07 | 34.437,47 |
| School visits and relation with senior citizens | 0200.030402 | 187.654,94 | 0,00 | 6.217,52 | 30.433,87 | 47.904,84 |

ENVIRONMENT AND URBAN SERVICES

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|---|--------------------------|---------------------|--------------------|--------------------------|--------------------------|
| 0200.0305 Large-scale activities | 741.239,71 | 0,00 | 24.559,30 | 120.214,22 | 189.224,81 |
| How does Barcelona work? | 0200.030503 181.268,28 | 0,00 | 6.005,91 | 29.398,08 | 46.274,45 |
| International Rose Contest | 0200.030501 296.680,49 | 0,00 | 9.829,84 | 48.115,63 | 75.737,05 |
| Montjuic botanic route | 0200.030504 584,75 | 0,00 | 19,37 | 94,83 | 149,27 |
| Music at the parks | 0200.030502 262.706,19 | 0,00 | 8.704,18 | 42.605,68 | 67.064,04 |
| 0200.0306 Agenda 21 for schools | 361.277,32 | 39.748,30 | 13.287,08 | 65.038,32 | 102.374,44 |
| Grants | 0200.030601 129.293,65 | 0,00 | 4.283,85 | 20.968,84 | 33.006,28 |
| School programmes and activities | 0200.030602 189.983,29 | 0,00 | 6.294,67 | 30.811,48 | 48.499,23 |
| Support for Agenda 21 for schools | 0200.030603 42.000,38 | 39.748,30 | 2.708,56 | 13.258,00 | 20.868,93 |
| 0200.0307 Facility management | 605.727,85 | 80.732,15 | 22.744,30 | 111.330,05 | 175.240,58 |
| Beach Centre | 0200.030701 169.494,40 | 0,00 | 5.615,81 | 27.488,59 | 43.268,79 |
| Espai de Mar (Sea area) | 0200.030702 33.161,43 | 0,00 | 1.098,73 | 5.378,12 | 8.465,50 |
| La Fàbrica del Sol (The Sun Factory) | 0200.030703 304.595,17 | 80.732,15 | 12.766,95 | 62.492,37 | 98.366,97 |
| Laberint d'Horta Training Centre | 0200.030704 98.476,85 | 0,00 | 3.262,81 | 15.970,97 | 25.139,32 |
| 0294 Public Business Institutions | 41.268.678,10 | 270.332,05 | 1.376.301,20 | 9.551.072,56 | 5.357.814,74 |
| 0294.02 Green Areas | 41.268.678,10 | 270.332,05 | 1.376.301,20 | 9.551.072,56 | 5.357.814,74 |
| 0294.0201 Maintenance and renovation of street furniture | 3.899.489,71 | 0,00 | 129.200,78 | 896.610,41 | 502.966,81 |
| Children's play areas | 0294.020103 1.835.390,99 | 0,00 | 60.811,53 | 422.011,80 | 236.733,73 |
| Entertainment areas for senior citizens and gym areas | 0294.020104 53.496,37 | 0,00 | 1.772,48 | 12.300,43 | 6.900,11 |
| Graffiti | 0294.020106 310.278,92 | 0,00 | 10.280,39 | 71.342,49 | 40.020,62 |
| Infrastructure and toilets | 0294.020102 1.462.925,86 | 0,00 | 48.470,74 | 336.370,82 | 188.692,16 |
| Municipal sports facilities | 0294.020105 79.925,64 | 0,00 | 2.648,16 | 18.377,32 | 10.309,03 |

ENVIRONMENT AND URBAN SERVICES

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|--|-------------|---------------------|--------------------|--------------------------|--------------------------|--------------|
| Street furniture | 0294.020101 | 157.471,93 | 0,00 | 5.217,48 | 36.207,55 | 20.311,16 |
| 0294.0202 Cleaning of public areas | | 0,00 | 118.546,68 | 3.927,78 | 27.257,46 | 15.290,47 |
| Closed parks | 0294.020201 | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| Eixample district's inner block areas | 0294.020202 | 0,00 | 118.546,68 | 3.927,78 | 27.257,46 | 15.290,47 |
| 0294.0203 Waste collection and management | | 289.715,97 | 0,00 | 9.599,08 | 66.614,45 | 37.368,36 |
| Green waste | 0294.020301 | 283.793,74 | 0,00 | 9.402,86 | 65.252,75 | 36.604,49 |
| Inert waste | 0294.020302 | 5.922,23 | 0,00 | 196,22 | 1.361,70 | 763,87 |
| 0294.0204 Management of green areas | | 25.090.121,14 | 151.785,37 | 836.333,51 | 5.803.876,41 | 3.255.769,90 |
| Flower beds | 0294.020403 | 735.858,85 | 5.721,44 | 24.570,59 | 170.511,70 | 95.651,05 |
| Gardening services for third parties | 0294.020402 | 1.546.513,69 | 5.721,44 | 51.429,80 | 356.905,72 | 200.211,52 |
| Maintenance of forest areas | 0294.020405 | 191.647,12 | 5.721,44 | 6.539,36 | 45.380,99 | 25.457,14 |
| Maintenance of urban green areas | 0294.020401 | 20.986.896,10 | 128.899,61 | 699.624,16 | 4.855.158,96 | 2.723.572,87 |
| Vegetable supplies | 0294.020404 | 1.629.205,38 | 5.721,44 | 54.169,60 | 375.919,04 | 210.877,32 |
| 0294.0205 Special services | | 2.365.923,67 | 0,00 | 78.389,53 | 543.997,28 | 305.163,28 |
| Surveillance team | 0294.020502 | 2.365.923,67 | 0,00 | 78.389,53 | 543.997,28 | 305.163,28 |
| Weekend Services | 0294.020501 | | 0,00 | | | |
| 0294.0206 Urban trees | | 6.226.302,57 | 0,00 | 206.294,46 | 1.431.614,94 | 803.085,47 |
| Phytosanitary treatments | 0294.020604 | 953.573,69 | 0,00 | 31.594,51 | 219.255,38 | 122.994,53 |
| Planting | 0294.020601 | 1.884.661,55 | 0,00 | 62.444,00 | 433.340,59 | 243.088,78 |
| Pruning | 0294.020603 | 3.229.042,62 | 0,00 | 106.987,03 | 742.454,39 | 416.490,71 |
| Tree stump removal | 0294.020602 | 159.024,71 | 0,00 | 5.268,92 | 36.564,58 | 20.511,45 |
| 0294.0207 Biodiversity | | 242.646,84 | 0,00 | 8.039,56 | 55.791,83 | 31.297,25 |
| Monitoring of animal life in parks | 0294.020702 | 100.565,44 | 0,00 | 3.332,01 | 23.123,03 | 12.971,20 |

ENVIRONMENT AND URBAN SERVICES

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|--|-------------|---------------------|--------------------|--------------------------|--------------------------|--------------|
| Preparation of V+B Plan | 0294.020701 | 142.081,40 | 0,00 | 4.707,55 | 32.668,80 | 18.326,05 |
| 0294.0208 Machinery and vehicles | | 3.154.478,20 | 0,00 | 104.516,50 | 725.309,78 | 406.873,20 |
| Machinery and vehicles | 0294.020801 | 3.154.478,20 | 0,00 | 104.516,50 | 725.309,78 | 406.873,20 |
| 0295 Trading companies | | 27.283.197,77 | 19.777,92 | 904.622,38 | 0,00 | 3.560.216,79 |
| 0295.04 Water Cycle (includes City & Barcelona Water Cycle Inc.) | | 27.283.197,77 | 19.777,92 | 904.622,38 | 0,00 | 3.560.216,79 |
| 0295.0401 Water consumption control | | 359.702,85 | 0,00 | 11.917,94 | 0,00 | 46.904,05 |
| Consumption data collection | 0295.040101 | 28.496,54 | 0,00 | 944,17 | 0,00 | 3.715,86 |
| Drains | 0295.040102 | 331.206,31 | 0,00 | 10.973,77 | 0,00 | 43.188,19 |
| 0295.0402 Incident Management | | 26.990,91 | 0,00 | 894,28 | 0,00 | 3.519,53 |
| Incident Management | 0295.040201 | 26.990,91 | 0,00 | 894,28 | 0,00 | 3.519,53 |
| 0295.0403 Reports | | 26.990,91 | 0,00 | 894,28 | 0,00 | 3.519,53 |
| Reports | 0295.040301 | 26.990,91 | 0,00 | 894,28 | 0,00 | 3.519,53 |
| 0295.0404 Fountains and lakes | | 7.358.561,25 | 0,00 | 243.809,29 | 0,00 | 959.531,78 |
| Fountain and lake management | 0295.040401 | 7.358.561,25 | 0,00 | 243.809,29 | 0,00 | 959.531,78 |
| 0295.0405 Regenerated and underground water table | | 1.230.522,01 | 19.777,92 | 41.425,86 | 0,00 | 163.034,94 |
| Regenerated and underground water table management | 0295.040501 | 1.230.522,01 | 19.777,92 | 41.425,86 | 0,00 | 163.034,94 |
| 0295.0406 Sanitation Network | | 16.181.857,56 | 0,00 | 536.149,28 | 0,00 | 2.110.060,15 |
| Amounts not assignable to tasks | | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| Authorisations and concessions | 0295.040604 | 142.234,27 | 0,00 | 4.712,61 | 0,00 | 18.546,87 |
| Improvements and works | 0295.040601 | 457.727,83 | 0,00 | 15.165,78 | 0,00 | 59.686,19 |
| Monitoring of encumbrances to the drainage network | 0295.040602 | 15.448.768,07 | 0,00 | 511.860,01 | 0,00 | 2.014.467,72 |
| Supervision of outsourced services | 0295.040603 | 133.127,39 | 0,00 | 4.410,88 | 0,00 | 17.359,37 |

ENVIRONMENT AND URBAN SERVICES

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|-----------------|----------------|---------------------|--------------------|--------------------------|--------------------------|
| 0295.0407 | Barcelona coast | 2.098.572,28 | 0,00 | 69.531,45 | 0,00 | 273.646,81 |
| | Beaches | 0295.040701 | 2.098.572,28 | 0,00 | 69.531,45 | 273.646,81 |
| * Structure + Municipal Institute of Finance (IMH) | | 396.645.536,39 | 1.091.983,19 | 11.176.795,39 | 11.091.211,31 | 58.628.572,33 |

QUALITY OF LIFE AND EQUALITY

QUALITY OF LIFE AND EQUALITY

NATURE OF COST

| Nature | Process Cost | % Cost | City Cost | % Cost | Process vs City | % Process vs City |
|---|----------------|---------|------------------|---------|-----------------|-------------------|
| Cleaning | 2.365.382,05 | 0,88% | 34.609.098,48 | 1,70% | 6,83% | |
| Depreciation | 3.506.964,24 | 1,30% | 72.378.177,82 | 3,55% | 4,85% | |
| External contracts | 112.896.634,74 | 41,98% | 540.977.223,99 | 26,56% | 20,87% | |
| Financial expenses | 3.275.297,57 | 1,22% | 35.864.708,05 | 1,76% | 9,13% | |
| Grants and Transfers | 67.508.658,93 | 25,10% | 403.670.378,11 | 19,82% | 16,72% | |
| Human Resources | 55.921.118,97 | 20,79% | 633.939.090,07 | 31,12% | 8,82% | |
| Leasing | 7.607.423,49 | 2,83% | 34.020.720,11 | 1,67% | 22,36% | |
| Maintenance, repairs and conservation | 2.777.052,01 | 1,03% | 61.365.399,64 | 3,01% | 4,53% | |
| Notifications | 788.296,53 | 0,29% | 6.235.664,35 | 0,31% | 12,64% | |
| Other expenses | 6.114.395,27 | 2,27% | 117.158.114,48 | 5,75% | 5,22% | |
| Purchase of materials and perishable good | 194.887,42 | 0,07% | 3.974.449,24 | 0,20% | 4,90% | |
| Studies and technical works | 2.417.973,41 | 0,90% | 13.141.290,39 | 0,65% | 18,40% | |
| Supplies: Electricity | 1.803.767,08 | 0,67% | 25.887.892,84 | 1,27% | 6,97% | |
| Supplies: Gas | 167.333,65 | 0,06% | 4.832.749,49 | 0,24% | 3,46% | |
| Supplies: Other | 307.509,14 | 0,11% | 34.335.866,86 | 1,69% | 0,90% | |
| Supplies: Telephone and data | 1.120.594,96 | 0,42% | 9.638.652,43 | 0,47% | 11,63% | |
| Supplies: Water | 164.313,78 | 0,06% | 5.064.493,66 | 0,25% | 3,24% | |
| | 268.937.603,24 | 100,00% | 2.037.093.970,01 | 100,00% | | |

QUALITY OF LIFE AND EQUALITY

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS

| Subprocess | | Subprocess Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|------------|--|-----------------------|----------------|-----------------------|----------------|---------------|----------------------|----------------|------------------|
| 0300 | City Council | 140.110.998,14 | 52,10% | 99.693.367,17 | 43,65% | 71,15% | 40.417.630,97 | 99,72% | 28,85% |
| 0300.01 | Family Services and Social Services | 87.905.949,11 | 32,69% | 54.506.839,91 | 23,86% | 62,01% | 33.399.109,20 | 82,40% | 37,99% |
| 0300.02 | Immigration and interculturality | 10.148.278,48 | 3,77% | 10.148.278,48 | 4,44% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0300.03 | Social Equality and Health | 42.056.770,55 | 15,64% | 35.038.248,78 | 15,34% | 83,31% | 7.018.521,77 | 17,32% | 16,69% |
| 0392 | Local autonomous bodies | 128.826.605,10 | 47,90% | 128.713.135,88 | 56,35% | 99,91% | 113.469,22 | 0,28% | 0,09% |
| 0392.04 | Municipal Institute for Social Services (IMSS) | 117.290.289,31 | 43,61% | 117.290.289,31 | 51,35% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0392.05 | Municipal Institute for Disabled People (IMPD) | 11.536.315,79 | 4,29% | 11.422.846,57 | 5,00% | 99,02% | 113.469,22 | 0,28% | 0,98% |
| | | 268.937.603,24 | 100,00% | 228.406.503,05 | 100,00% | 84,93% | 40.531.100,19 | 100,00% | 15,07% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

QUALITY OF LIFE AND EQUALITY

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS AND CITIZEN

| Subprocess | | Subprocess Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|------------|--|-----------------------|---------------|-----------------------|---------------|----------------------|--------------|
| 0300 | City Council | 140.110.998,14 | 87,44 | 99.693.367,17 | 62,22 | 40.417.630,97 | 25,22 |
| 0300.01 | Family Services and Social Services | 87.905.949,11 | 54,86 | 54.506.839,91 | 34,02 | 33.399.109,20 | 20,84 |
| 0300.02 | Immigration and interculturality | 10.148.278,48 | 6,33 | 10.148.278,48 | 6,33 | 0,00 | 0,00 |
| 0300.03 | Social Equality and Health | 42.056.770,55 | 26,25 | 35.038.248,78 | 21,87 | 7.018.521,77 | 4,38 |
| 0392 | Local autonomous bodies | 128.826.605,10 | 80,40 | 128.713.135,88 | 80,33 | 113.469,22 | 0,07 |
| 0392.04 | Municipal Institute for Social Services (IMSS) | 117.290.289,31 | 73,20 | 117.290.289,31 | 73,20 | 0,00 | 0,00 |
| 0392.05 | Municipal Institute for Disabled People (IMPD) | 11.536.315,79 | 7,20 | 11.422.846,57 | 7,13 | 113.469,22 | 0,07 |
| | | 268.937.603,24 | 167,84 | 228.406.503,05 | 142,54 | 40.531.100,19 | 25,29 |

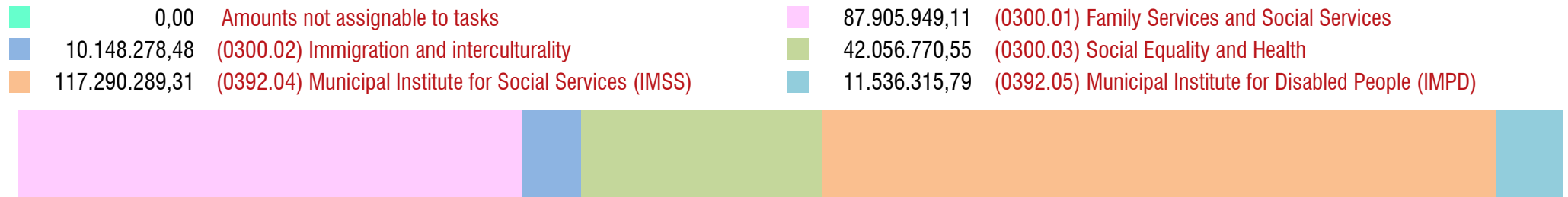
*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

City Population: 1.602.386 citizens

QUALITY OF LIFE AND EQUALITY

ALLOCATION OF COSTS AND INCOME BY SUBPROCESS

ALLOCATION OF COSTS



ALLOCATION OF INCOME

QUALITY OF LIFE AND EQUALITY

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY SUBPROCESS

| Subprocess | | Cost | Income | Coverage Rate |
|------------|--|-----------------------|----------------------|---------------|
| 0300 | City Council | 140.110.998,14 | 10.838.422,70 | 7,74% |
| | Amounts not assignable to tasks | 0,00 | 58,18 | |
| 0300.01 | Family Services and Social Services | 87.905.949,11 | 9.601.583,37 | 10,92% |
| 0300.02 | Immigration and interculturality | 10.148.278,48 | 1.000.000,00 | 9,85% |
| 0300.03 | Social Equality and Health | 42.056.770,55 | 236.781,15 | 0,56% |
| 0392 | Local autonomous bodies | 128.826.605,10 | 48.130.092,16 | 37,36% |
| 0392.04 | Municipal Institute for Social Services (IMSS) | 117.290.289,31 | 45.165.448,04 | 38,51% |
| 0392.05 | Municipal Institute for Disabled People (IMPD) | 11.536.315,79 | 2.964.644,12 | 25,70% |
| | | 268.937.603,24 | 58.968.514,86 | 21,93% |

QUALITY OF LIFE AND EQUALITY

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|-------------------------------------|----------------|---------------|---------------|
| 0300 | City Council | 140.110.998,14 | 10.838.422,70 | 7,74% |
| | Amounts not assignable to tasks | 0,00 | 58,18 | |
| | Amounts not assignable to tasks | 0,00 | 58,18 | |
| 0300.01 | Family Services and Social Services | 87.905.949,11 | 9.601.583,37 | 10,92% |
| 0300.0101 | Care for vulnerable people | 25.428.882,09 | 181.280,95 | 0,71% |
| 0300.0102 | Family and childhood | 12.565.467,60 | 3.255.016,35 | 25,90% |
| 0300.0103 | Senior Citizens | 40.611.113,26 | 6.165.286,07 | 15,18% |
| 0300.0104 | Social emergencies | 3.328.786,11 | 0,00 | |
| 0300.0105 | Social intervention in public areas | 5.971.700,05 | 0,00 | |
| 0300.02 | Immigration and interculturality | 10.148.278,48 | 1.000.000,00 | 9,85% |
| 0300.0201 | Cross-culturality | 7.712.556,77 | 1.000.000,00 | 12,97% |
| 0300.0202 | Community Action | 2.435.721,71 | 0,00 | |
| 0300.03 | Social Equality and Health | 42.056.770,55 | 236.781,15 | 0,56% |
| 0300.0301 | Youth | 3.189.078,26 | 137.123,59 | 4,30% |
| 0300.0302 | Time and quality of life | 1.146.170,87 | 46.008,76 | 4,01% |
| 0300.0303 | Civil Rights | 2.481.834,87 | 7.648,80 | 0,31% |
| 0300.0304 | Public Health | 26.577.228,53 | 0,00 | |
| 0300.0305 | Woman | 8.662.458,02 | 46.000,00 | 0,53% |
| 0392 | Local autonomous bodies | 128.826.605,10 | 48.130.092,16 | 37,36% |

QUALITY OF LIFE AND EQUALITY

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|--|-----------------------|----------------------|---------------|
| 0392.04 | Municipal Institute for Social Services (IMSS) | 117.290.289,31 | 45.165.448,04 | 38,51% |
| | Amounts not assignable to tasks | 0,00 | 278,50 | |
| 0392.0401 | Individual - family care | 110.687.437,55 | 45.058.449,22 | 40,71% |
| 0392.0402 | Collective care | 6.602.851,76 | 106.720,32 | 1,62% |
| 0392.05 | Municipal Institute for Disabled People (IMPD) | 11.536.315,79 | 2.964.644,12 | 25,70% |
| | Amounts not assignable to tasks | 0,00 | 13.263,95 | |
| 0392.0501 | Customer service | 157.657,69 | 0,00 | |
| 0392.0502 | Work integration | 1.557.577,45 | 108.037,35 | 6,94% |
| 0392.0503 | Early care | 1.141.431,52 | 760.045,09 | 66,59% |
| 0392.0504 | Residencial services | 1.460.637,12 | 459.180,25 | 31,44% |
| 0392.0505 | Promotion and Support for Disabled People | 2.600.014,72 | 0,00 | |
| 0392.0506 | Special transport | 3.391.686,48 | 1.087.327,17 | 32,06% |
| 0392.0507 | Independent Life Project | 1.227.310,81 | 536.790,31 | 43,74% |
| | | 268.937.603,24 | 58.968.514,86 | 21,93% |

QUALITY OF LIFE AND EQUALITY

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|---|----------------|---------------|---------------|--------|
| 0300 | City Council | 140.110.998,14 | 10.838.422,70 | 7,74% | |
| | Amounts not assignable to tasks | 0,00 | 58,18 | | |
| | Amounts not assignable to tasks | 0,00 | 58,18 | | |
| | Amounts not assignable to tasks | 0,00 | 58,18 | | |
| 0300.01 | Family Services and Social Services | 87.905.949,11 | 9.601.583,37 | 10,92% | |
| 0300.0101 | Care for vulnerable people | 25.428.882,09 | 181.280,95 | 0,71% | |
| | Amounts not assignable to tasks | 0,00 | 169.280,95 | | |
| | Daytime care | 0300.010104 | 3.211.008,52 | 0,00 | |
| | Social inclusion housing with social-educational support | 0300.010102 | 1.875.619,34 | 12.000,00 | 0,64% |
| | Social meals facilities | 0300.010105 | 4.265.185,40 | 0,00 | |
| | Social personal hygiene facilities | 0300.010106 | 402.270,47 | 0,00 | |
| | Storehouse for evictions | 0300.010107 | 794.755,76 | 0,00 | |
| | Support for entities (other agreements and grants) | 0300.010108 | 119.191,90 | 0,00 | |
| | Support for pressing personal needs | 0300.010109 | 194.823,66 | 0,00 | |
| | Support for the access to housing | 0300.010103 | 3.536.937,34 | 0,00 | |
| | Temporary residencial placement | 0300.010101 | 11.029.089,70 | 0,00 | |
| 0300.0102 | Family and childhood | 12.565.467,60 | 3.255.016,35 | 25,90% | |
| | Activities for the promotion of childhood and teenage | 0300.010208 | 316.186,88 | 156.924,35 | 49,63% |
| | Children and Teenagers Care Team (EAIA) | 0300.010201 | 6.789.082,58 | 3.098.092,00 | 45,63% |
| | Children's and teenager's entertainment and community centres | 0300.010204 | 863.946,71 | 0,00 | |
| | Collaborating families | 0300.010203 | 155.288,96 | 0,00 | |

QUALITY OF LIFE AND EQUALITY

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|--|-------------|----------------------|---------------------|---------------|
| Holiday campaign | 0300.010205 | 1.465.271,47 | 0,00 | |
| Open Centre | 0300.010202 | 2.522.800,34 | 0,00 | |
| Support for entities (other agreements and grants) | 0300.010207 | 452.890,66 | 0,00 | |
| 0300.0103 Senior Citizens | | 40.611.113,26 | 6.165.286,07 | 15,18% |
| Activities for the promotion of active ageing | 0300.010313 | 194.888,77 | 0,00 | |
| Agreements | 0300.010311 | 479.745,37 | 0,00 | |
| Care for abused senior citizens | 0300.010314 | 98.478,48 | 0,00 | |
| Community centres and municipal spaces for senior citizens | 0300.010301 | 2.704.184,46 | 22.000,00 | 0,81% |
| Daytime care | 0300.010302 | 757.124,03 | 0,00 | |
| Emergency housing | 0300.010305 | 5.402.019,07 | 0,00 | |
| Living and getting along Programme | 0300.010309 | 44.069,58 | 0,00 | |
| Pink Card | 0300.010312 | 1.171.566,78 | 0,00 | |
| Remote assistance | 0300.010307 | 11.245.009,43 | 0,00 | |
| Residencial care | 0300.010303 | 12.343.600,16 | 3.776.438,52 | 30,59% |
| Sheltered housing | 0300.010304 | 5.318.019,06 | 2.366.847,55 | 44,51% |
| Subsidised travel | 0300.010308 | 269.108,23 | 0,00 | |
| Support for entities | 0300.010310 | 144.068,99 | 0,00 | |
| Temporary placement in care homes | 0300.010306 | 439.230,85 | 0,00 | |
| 0300.0104 Social emergencies | | 3.328.786,11 | 0,00 | |
| Social emergencies | 0300.010401 | 3.328.786,11 | 0,00 | |
| 0300.0105 Social intervention in public areas | | 5.971.700,05 | 0,00 | |
| Care and support for homeless people | 0300.010501 | 3.618.076,77 | 0,00 | |
| Conflict Management | 0300.010503 | 911.969,04 | 0,00 | |

QUALITY OF LIFE AND EQUALITY

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|--|---|-------------|----------------------|---------------------|---------------|
| Detection and intervention on foreign minors | | 0300.010504 | 240.920,62 | 0,00 | |
| Social care for itinerant population | | 0300.010502 | 289.493,28 | 0,00 | |
| Support for entities (other agreements and grants) | | 0300.010505 | 911.240,34 | 0,00 | |
| 0300.02 | Immigration and interculturality | | 10.148.278,48 | 1.000.000,00 | 9,85% |
| 0300.0201 | Cross-culturality | | 7.712.556,77 | 1.000.000,00 | 12,97% |
| Anti-Rumour Strategy | | 0300.020103 | 455.198,05 | 0,00 | |
| Immigration and Education Programme | | 0300.020102 | 41.648,76 | 0,00 | |
| Immigration and participation Programme | | 0300.020109 | 389.511,76 | 0,00 | |
| Language courses | | 0300.020110 | 456.497,62 | 0,00 | |
| Programmes for Cross-culturality, Living together and sensibilisation on immigration | | 0300.020107 | 591.866,98 | 175.000,00 | 29,57% |
| Regrouping for New Families Programme | | 0300.020105 | 726.852,39 | 250.000,00 | 34,39% |
| Service for Foreign Immigrants and Refugees (SAIER) | | 0300.020108 | 1.848.714,46 | 450.000,00 | 24,34% |
| Settling down and Housing reports | | 0300.020106 | 770.016,03 | 0,00 | |
| Support for entities (other agreements and grants) | | 0300.020101 | 870.414,88 | 0,00 | |
| Welcome Plan | | 0300.020104 | 1.561.835,84 | 125.000,00 | 8,00% |
| 0300.0202 | Community Action | | 2.435.721,71 | 0,00 | |
| Community Development Plan | | 0300.020201 | 86.114,02 | 0,00 | |
| Community Action | | 0300.020202 | 133.743,14 | 0,00 | |
| Office for the Irregular Settlements Plan (OPAI) | | 0300.020203 | 2.134.759,12 | 0,00 | |
| Support for entities (other agreements and grants) | | 0300.020204 | 81.105,43 | 0,00 | |
| 0300.03 | Social Equality and Health | | 42.056.770,55 | 236.781,15 | 0,56% |
| 0300.0301 | Youth | | 3.189.078,26 | 137.123,59 | 4,30% |

QUALITY OF LIFE AND EQUALITY

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|---|-------------|---------------------|------------------|---------------|
| Amounts not assignable to tasks | | 0,00 | 1.993,00 | |
| Employment and work placement projects for the youth | 0300.030104 | 441.948,81 | 0,00 | |
| Guidance, training and resource services for the youth (CIAJ: Information and Counselling Centre) | 0300.030101 | 806.158,92 | 54.165,00 | 6,72% |
| Information and resource services for entities | 0300.030103 | 378.496,16 | 0,00 | |
| Nighttime study rooms | 0300.030105 | 197.553,41 | 57.483,59 | 29,10% |
| Services and resources for teenagers (CAAJ: Academic Counselling Centre for the Youth) | 0300.030102 | 494.742,86 | 0,00 | |
| Strategic planning and programme assessment | 0300.030107 | 120.311,85 | 0,00 | |
| Support for entities (other agreements and grants) | 0300.030108 | 450.673,49 | 23.482,00 | 5,21% |
| Support to leisure culture, alternative leisure and creativity in young people | 0300.030106 | 299.192,76 | 0,00 | |
| 0300.0302 Time and quality of life | | 1.146.170,87 | 46.008,76 | 4,01% |
| NUST companies network | 0300.030202 | 162.645,74 | 0,00 | |
| Strategic planning of studies and programme assessment | 0300.030203 | 130.562,29 | 0,00 | |
| Support for entities (other agreements and grants) | 0300.030206 | 85.362,16 | 0,00 | |
| Time Bank | 0300.030204 | 116.460,00 | 0,00 | |
| Time programme for families | 0300.030201 | 592.406,83 | 46.008,76 | 7,77% |
| Time programme for the youth | 0300.030205 | 58.733,85 | 0,00 | |
| 0300.0303 Civil Rights | | 2.481.834,87 | 7.648,80 | 0,31% |
| Attention, mediation and counselling regarding rights | 0300.030302 | 611.627,58 | 0,00 | |
| Execution of for Lesbian, Gay, Bisexual and Transgender plan (LGBT) | 0300.030307 | 164.649,78 | 0,00 | |
| International Networks | 0300.030304 | 43.867,43 | 0,00 | |
| Local strategy for the Gypsy people | 0300.030306 | 337.026,46 | 0,00 | |
| Programme for the promotion of religious freedom | 0300.030301 | 397.236,77 | 0,00 | |
| Programmes for the promotion, education and citizens' rights and duties awareness | 0300.030305 | 826.819,47 | 0,00 | |

QUALITY OF LIFE AND EQUALITY

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|--|-------------|-----------------------|----------------------|---------------|
| Support for entities (other agreements and grants) | 0300.030303 | 100.607,38 | 7.648,80 | 7,60% |
| 0300.0304 Public Health | | 26.577.228,53 | 0,00 | |
| Health promotion and care | 0300.030402 | 562.727,90 | 0,00 | |
| PAMEM (Programme for the Medical Care of Council Employees) | 0300.030404 | 5.541.105,66 | 0,00 | |
| Programme for health promotion and disease prevention | 0300.030406 | 5.440.038,01 | 0,00 | |
| Programme for the care and prevention of substance dependency | 0300.030401 | 6.089.570,35 | 0,00 | |
| Programme for the protection of public health | 0300.030403 | 8.709.866,20 | 0,00 | |
| Research, innovation and assessment | 0300.030405 | 233.920,41 | 0,00 | |
| 0300.0305 Woman | | 8.662.458,02 | 46.000,00 | 0,53% |
| Care service for women practising prostitution or victims of sexual exploitation | 0300.030506 | 1.743.422,25 | 0,00 | |
| Hosting of women and children due to male violence | 0300.030504 | 2.488.604,59 | 0,00 | |
| Information, sensibilisation and prevention campaigns | 0300.030501 | 591.906,89 | 46.000,00 | 7,77% |
| Promotion of equality between men and women | 0300.030505 | 866.947,75 | 0,00 | |
| Services for the prevention of male violence | 0300.030503 | 298.989,02 | 0,00 | |
| Services for the victims of male violence | 0300.030502 | 2.345.042,06 | 0,00 | |
| Strategic planning of studies and programme assessment | 0300.030507 | 269.759,96 | 0,00 | |
| Support for entities (other agreements and grants) | 0300.030508 | 57.785,50 | 0,00 | |
| 0392 Local autonomous bodies | | 128.826.605,10 | 48.130.092,16 | 37,36% |
| 0392.04 Municipal Institute for Social Services (IMSS) | | 117.290.289,31 | 45.165.448,04 | 38,51% |
| Amounts not assignable to tasks | | 0,00 | 278,50 | |
| Amounts not assignable to tasks | | 0,00 | 278,50 | |

QUALITY OF LIFE AND EQUALITY

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|------------------------------|---|---------------------------|---------------|---------------|
| 0392.0401 | Individual - family care | 110.687.437,55 | 45.058.449,22 | 40,71% |
| | Financial aid | 0392.040103 8.851.142,62 | 0,00 | |
| | Home Care Service (SAD) | 0392.040102 70.682.531,20 | 34.710.651,15 | 49,11% |
| | Services for the coverage of basic needs | 0392.040104 11.984.633,14 | 0,00 | |
| | Services for the prevention of social exclusion | 0392.040105 4.570.121,71 | 1.030.922,00 | 22,56% |
| | Social basic care service for people and families | 0392.040101 13.075.634,98 | 9.316.876,07 | 71,25% |
| | Support services for children, teenagers and young people | 0392.040106 1.523.373,90 | 0,00 | |
| 0392.0402 | Collective care | 6.602.851,76 | 106.720,32 | 1,62% |
| | Group and community prevention services | 0392.040201 5.079.477,86 | 0,00 | |
| | Support services for groups | 0392.040202 1.523.373,90 | 106.720,32 | 7,01% |
| | Support services for various groups via community resources | 0392.040203 | | |
| 0392.05 | Municipal Institute for Disabled People (IMPD) | 11.536.315,79 | 2.964.644,12 | 25,70% |
| | Amounts not assignable to tasks | 0,00 | 13.263,95 | |
| | Amounts not assignable to tasks | 0,00 | 13.263,95 | |
| 0392.0501 | Customer service | 157.657,69 | 0,00 | |
| | Processing of car parking card for disabled people | 0392.050103 44.188,47 | 0,00 | |
| | Queries | 0392.050101 71.963,13 | 0,00 | |
| | White card | 0392.050102 41.506,09 | 0,00 | |
| 0392.0502 | Work integration | 1.557.577,45 | 108.037,35 | 6,94% |
| | Work integration | 0392.050201 1.557.577,45 | 108.037,35 | 6,94% |
| 0392.0503 | Early care | 1.141.431,52 | 760.045,09 | 66,59% |
| | Amounts not assignable to tasks | 0,00 | 760.045,09 | |

QUALITY OF LIFE AND EQUALITY

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|--|-------------|-----------------------|----------------------|---------------|
| Ciutat Vella | 0392.050301 | 491.343,83 | 0,00 | |
| Nou Barris | 0392.050302 | 650.087,69 | 0,00 | |
| 0392.0504 Residencial services | | 1.460.637,12 | 459.180,25 | 31,44% |
| personal assistant | 0392.050403 | 688.427,71 | 0,00 | |
| Residencial service | 0392.050401 | 588.993,33 | 259.680,25 | 44,09% |
| Supported housing | 0392.050402 | 183.216,08 | 199.500,00 | 108,89% |
| 0392.0505 Promotion and Support for Disabled People | | 2.600.014,72 | 0,00 | |
| Motivating participation committees | 0392.050503 | 279.324,82 | 0,00 | |
| Municipal support and counselling | 0392.050501 | 580.601,78 | 0,00 | |
| Support for Disabled People entities | 0392.050502 | 1.740.088,12 | 0,00 | |
| 0392.0506 Special transport | | 3.391.686,48 | 1.087.327,17 | 32,06% |
| Fixed Services | 0392.050601 | 1.701.791,33 | 1.041.878,19 | 61,22% |
| Occasional services | 0392.050602 | 1.689.895,15 | 45.448,98 | 2,69% |
| 0392.0507 Independent Life Project | | 1.227.310,81 | 536.790,31 | 43,74% |
| Independent Life Project | 0392.050701 | 1.227.310,81 | 536.790,31 | 43,74% |
| | | 268.937.603,24 | 58.968.514,86 | 21,93% |

QUALITY OF LIFE AND EQUALITY

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---|----------------|---------------|---------------|---------------------------|-----------------------|
| 0300 | City Council | 140.110.998,14 | 2.411.572,71 | 8.426.849,99 | 129.272.575,44 | 92,26% |
| | Amounts not assignable to tasks | 0,00 | 58,18 | 0,00 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 58,18 | 0,00 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 58,18 | 0,00 | 0,00 | 0,00% |
| 0300.01 | Family Services and Social Services | 87.905.949,11 | 2.371.340,77 | 7.230.242,60 | 78.304.365,74 | 89,08% |
| 0300.0101 | Care for vulnerable people | 25.428.882,09 | 0,00 | 181.280,95 | 25.247.601,14 | 99,29% |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 169.280,95 | 0,00 | 0,00% |
| | Daytime care | 0300.010104 | 3.211.008,52 | 0,00 | 0,00 | 3.211.008,52 100,00% |
| | Social inclusion housing with social-educational support | 0300.010102 | 1.875.619,34 | 0,00 | 12.000,00 | 1.863.619,34 99,36% |
| | Social meals facilities | 0300.010105 | 4.265.185,40 | 0,00 | 0,00 | 4.265.185,40 100,00% |
| | Social personal hygiene facilities | 0300.010106 | 402.270,47 | 0,00 | 0,00 | 402.270,47 100,00% |
| | Storehouse for evictions | 0300.010107 | 794.755,76 | 0,00 | 0,00 | 794.755,76 100,00% |
| | Support for entities (other agreements and grants) | 0300.010108 | 119.191,90 | 0,00 | 0,00 | 119.191,90 100,00% |
| | Support for pressing personal needs | 0300.010109 | 194.823,66 | 0,00 | 0,00 | 194.823,66 100,00% |
| | Support for the access to housing | 0300.010103 | 3.536.937,34 | 0,00 | 0,00 | 3.536.937,34 100,00% |
| | Temporary residencial placement | 0300.010101 | 11.029.089,70 | 0,00 | 0,00 | 11.029.089,70 100,00% |
| 0300.0102 | Family and childhood | 12.565.467,60 | 4.024,35 | 3.250.992,00 | 9.310.451,25 | 74,10% |
| | Activities for the promotion of childhood and teenage | 0300.010208 | 316.186,88 | 4.024,35 | 152.900,00 | 159.262,53 50,37% |
| | Children and Teenagers Care Team (EAIA) | 0300.010201 | 6.789.082,58 | 0,00 | 3.098.092,00 | 3.690.990,58 54,37% |
| | Children's and teenager's entertainment and community centres | 0300.010204 | 863.946,71 | 0,00 | 0,00 | 863.946,71 100,00% |
| | Collaborating families | 0300.010203 | 155.288,96 | 0,00 | 0,00 | 155.288,96 100,00% |
| | Holiday campaign | 0300.010205 | 1.465.271,47 | 0,00 | 0,00 | 1.465.271,47 100,00% |

QUALITY OF LIFE AND EQUALITY

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|-------------|----------------------|---------------------|---------------------|---------------------------|----------------|
| Open Centre | 0300.010202 | 2.522.800,34 | 0,00 | 0,00 | 2.522.800,34 | 100,00% |
| Support for entities (other agreements and grants) | 0300.010207 | 452.890,66 | 0,00 | 0,00 | 452.890,66 | 100,00% |
| 0300.0103 Senior Citizens | | 40.611.113,26 | 2.367.316,42 | 3.797.969,65 | 34.445.827,19 | 84,82% |
| Activities for the promotion of active ageing | 0300.010313 | 194.888,77 | 0,00 | 0,00 | 194.888,77 | 100,00% |
| Agreements | 0300.010311 | 479.745,37 | 0,00 | 0,00 | 479.745,37 | 100,00% |
| Care for abused senior citizens | 0300.010314 | 98.478,48 | 0,00 | 0,00 | 98.478,48 | 100,00% |
| Community centres and municipal spaces for senior citizens | 0300.010301 | 2.704.184,46 | 0,00 | 22.000,00 | 2.682.184,46 | 99,19% |
| Daytime care | 0300.010302 | 757.124,03 | 0,00 | 0,00 | 757.124,03 | 100,00% |
| Emergency housing | 0300.010305 | 5.402.019,07 | 0,00 | 0,00 | 5.402.019,07 | 100,00% |
| Living and getting along Programme | 0300.010309 | 44.069,58 | 0,00 | 0,00 | 44.069,58 | 100,00% |
| Pink Card | 0300.010312 | 1.171.566,78 | 0,00 | 0,00 | 1.171.566,78 | 100,00% |
| Remote assistance | 0300.010307 | 11.245.009,43 | 0,00 | 0,00 | 11.245.009,43 | 100,00% |
| Residencial care | 0300.010303 | 12.343.600,16 | 468,87 | 3.775.969,65 | 8.567.161,64 | 69,41% |
| Sheltered housing | 0300.010304 | 5.318.019,06 | 2.366.847,55 | 0,00 | 2.951.171,51 | 55,49% |
| Subsidised travel | 0300.010308 | 269.108,23 | 0,00 | 0,00 | 269.108,23 | 100,00% |
| Support for entities | 0300.010310 | 144.068,99 | 0,00 | 0,00 | 144.068,99 | 100,00% |
| Temporary placement in care homes | 0300.010306 | 439.230,85 | 0,00 | 0,00 | 439.230,85 | 100,00% |
| 0300.0104 Social emergencies | | 3.328.786,11 | 0,00 | 0,00 | 3.328.786,11 | 100,00% |
| Social emergencies | 0300.010401 | 3.328.786,11 | 0,00 | 0,00 | 3.328.786,11 | 100,00% |
| 0300.0105 Social intervention in public areas | | 5.971.700,05 | 0,00 | 0,00 | 5.971.700,05 | 100,00% |
| Care and support for homeless people | 0300.010501 | 3.618.076,77 | 0,00 | 0,00 | 3.618.076,77 | 100,00% |
| Conflict Management | 0300.010503 | 911.969,04 | 0,00 | 0,00 | 911.969,04 | 100,00% |
| Detection and intervention on foreign minors | 0300.010504 | 240.920,62 | 0,00 | 0,00 | 240.920,62 | 100,00% |

QUALITY OF LIFE AND EQUALITY

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|---|-------------|----------------------|------------------|---------------------------|-----------------------------|
| Social care for itinerant population | | 0300.010502 | 289.493,28 | 0,00 | 0,00 | 289.493,28 100,00% |
| Support for entities (other agreements and grants) | | 0300.010505 | 911.240,34 | 0,00 | 0,00 | 911.240,34 100,00% |
| 0300.02 | Immigration and interculturality | | 10.148.278,48 | 0,00 | 1.000.000,00 | 9.148.278,48 90,15% |
| 0300.0201 | Cross-culturality | | 7.712.556,77 | 0,00 | 1.000.000,00 | 6.712.556,77 87,03% |
| Anti-Rumour Strategy | | 0300.020103 | 455.198,05 | 0,00 | 0,00 | 455.198,05 100,00% |
| Immigration and Education Programme | | 0300.020102 | 41.648,76 | 0,00 | 0,00 | 41.648,76 100,00% |
| Immigration and participation Programme | | 0300.020109 | 389.511,76 | 0,00 | 0,00 | 389.511,76 100,00% |
| Language courses | | 0300.020110 | 456.497,62 | 0,00 | 0,00 | 456.497,62 100,00% |
| Programmes for Cross-culturality, Living together and sensibilisation on immigration | | 0300.020107 | 591.866,98 | 0,00 | 175.000,00 | 416.866,98 70,43% |
| Regrouping for New Families Programme | | 0300.020105 | 726.852,39 | 0,00 | 250.000,00 | 476.852,39 65,61% |
| Service for Foreign Immigrants and Refugees (SAIER) | | 0300.020108 | 1.848.714,46 | 0,00 | 450.000,00 | 1.398.714,46 75,66% |
| Settling down and Housing reports | | 0300.020106 | 770.016,03 | 0,00 | 0,00 | 770.016,03 100,00% |
| Support for entities (other agreements and grants) | | 0300.020101 | 870.414,88 | 0,00 | 0,00 | 870.414,88 100,00% |
| Welcome Plan | | 0300.020104 | 1.561.835,84 | 0,00 | 125.000,00 | 1.436.835,84 92,00% |
| 0300.0202 | Community Action | | 2.435.721,71 | 0,00 | 0,00 | 2.435.721,71 100,00% |
| Community Development Plan | | 0300.020201 | 86.114,02 | 0,00 | 0,00 | 86.114,02 100,00% |
| Community Action | | 0300.020202 | 133.743,14 | 0,00 | 0,00 | 133.743,14 100,00% |
| Office for the Irregular Settlements Plan (OPAI) | | 0300.020203 | 2.134.759,12 | 0,00 | 0,00 | 2.134.759,12 100,00% |
| Support for entities (other agreements and grants) | | 0300.020204 | 81.105,43 | 0,00 | 0,00 | 81.105,43 100,00% |
| 0300.03 | Social Equality and Health | | 42.056.770,55 | 40.173,76 | 196.607,39 | 41.819.989,40 99,44% |
| 0300.0301 | Youth | | 3.189.078,26 | 165,00 | 136.958,59 | 3.051.954,67 95,70% |

QUALITY OF LIFE AND EQUALITY

FINANCING

| Subprocess / Activity / Task | Cost | Income User | Income Others | City Theoretical coverage | |
|---|-------------|---------------------|------------------|---------------------------|----------------------------|
| Amounts not assignable to tasks | 0,00 | 0,00 | 1.993,00 | 0,00 | 0,00% |
| Employment and work placement projects for the youth | 0300.030104 | 441.948,81 | 0,00 | 441.948,81 | 100,00% |
| Guidance, training and resource services for the youth (CIAJ: Information and Counselling Centre) | 0300.030101 | 806.158,92 | 165,00 | 54.000,00 | 751.993,92 93,28% |
| Information and resource services for entities | 0300.030103 | 378.496,16 | 0,00 | 0,00 | 378.496,16 100,00% |
| Nighttime study rooms | 0300.030105 | 197.553,41 | 0,00 | 57.483,59 | 140.069,82 70,90% |
| Services and resources for teenagers (CAAJ: Academic Counselling Centre for the Youth) | 0300.030102 | 494.742,86 | 0,00 | 0,00 | 494.742,86 100,00% |
| Strategic planning and programme assessment | 0300.030107 | 120.311,85 | 0,00 | 0,00 | 120.311,85 100,00% |
| Support for entities (other agreements and grants) | 0300.030108 | 450.673,49 | 0,00 | 23.482,00 | 427.191,49 94,79% |
| Support to leisure culture, alternative leisure and creativity in young people | 0300.030106 | 299.192,76 | 0,00 | 0,00 | 299.192,76 100,00% |
| 0300.0302 Time and quality of life | | 1.146.170,87 | 40.008,76 | 6.000,00 | 1.100.162,11 95,99% |
| NUST companies network | 0300.030202 | 162.645,74 | 0,00 | 0,00 | 162.645,74 100,00% |
| Strategic planning of studies and programme assessment | 0300.030203 | 130.562,29 | 0,00 | 0,00 | 130.562,29 100,00% |
| Support for entities (other agreements and grants) | 0300.030206 | 85.362,16 | 0,00 | 0,00 | 85.362,16 100,00% |
| Time Bank | 0300.030204 | 116.460,00 | 0,00 | 0,00 | 116.460,00 100,00% |
| Time programme for families | 0300.030201 | 592.406,83 | 40.008,76 | 6.000,00 | 546.398,07 92,23% |
| Time programme for the youth | 0300.030205 | 58.733,85 | 0,00 | 0,00 | 58.733,85 100,00% |
| 0300.0303 Civil Rights | | 2.481.834,87 | 0,00 | 7.648,80 | 2.474.186,07 99,69% |
| Attention, mediation and counselling regarding rights | 0300.030302 | 611.627,58 | 0,00 | 0,00 | 611.627,58 100,00% |
| Execution of for Lesbian, Gay, Bisexual and Transgender plan (LGBT) | 0300.030307 | 164.649,78 | 0,00 | 0,00 | 164.649,78 100,00% |
| International Networks | 0300.030304 | 43.867,43 | 0,00 | 0,00 | 43.867,43 100,00% |
| Local strategy for the Gypsy people | 0300.030306 | 337.026,46 | 0,00 | 0,00 | 337.026,46 100,00% |

QUALITY OF LIFE AND EQUALITY

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|---|-------------|-----------------------|-------------------|----------------------|---------------------------|----------------|
| Programme for the promotion of religious freedom | 0300.030301 | 397.236,77 | 0,00 | 0,00 | 397.236,77 | 100,00% |
| Programmes for the promotion, education and citizens' rights and duties awareness | 0300.030305 | 826.819,47 | 0,00 | 0,00 | 826.819,47 | 100,00% |
| Support for entities (other agreements and grants) | 0300.030303 | 100.607,38 | 0,00 | 7.648,80 | 92.958,58 | 92,40% |
| 0300.0304 Public Health | | 26.577.228,53 | 0,00 | 0,00 | 26.577.228,53 | 100,00% |
| Health promotion and care | 0300.030402 | 562.727,90 | 0,00 | 0,00 | 562.727,90 | 100,00% |
| PAMEM (Programme for the Medical Care of Council Employees) | 0300.030404 | 5.541.105,66 | 0,00 | 0,00 | 5.541.105,66 | 100,00% |
| Programme for health promotion and disease prevention | 0300.030406 | 5.440.038,01 | 0,00 | 0,00 | 5.440.038,01 | 100,00% |
| Programme for the care and prevention of substance dependency | 0300.030401 | 6.089.570,35 | 0,00 | 0,00 | 6.089.570,35 | 100,00% |
| Programme for the protection of public health | 0300.030403 | 8.709.866,20 | 0,00 | 0,00 | 8.709.866,20 | 100,00% |
| Research, innovation and assessment | 0300.030405 | 233.920,41 | 0,00 | 0,00 | 233.920,41 | 100,00% |
| 0300.0305 Woman | | 8.662.458,02 | 0,00 | 46.000,00 | 8.616.458,02 | 99,47% |
| Care service for women practising prostitution or victims of sexual exploitation | 0300.030506 | 1.743.422,25 | 0,00 | 0,00 | 1.743.422,25 | 100,00% |
| Hosting of women and children due to male violence | 0300.030504 | 2.488.604,59 | 0,00 | 0,00 | 2.488.604,59 | 100,00% |
| Information, sensibilisation and prevention campaigns | 0300.030501 | 591.906,89 | 0,00 | 46.000,00 | 545.906,89 | 92,23% |
| Promotion of equality between men and women | 0300.030505 | 866.947,75 | 0,00 | 0,00 | 866.947,75 | 100,00% |
| Services for the prevention of male violence | 0300.030503 | 298.989,02 | 0,00 | 0,00 | 298.989,02 | 100,00% |
| Services for the victims of male violence | 0300.030502 | 2.345.042,06 | 0,00 | 0,00 | 2.345.042,06 | 100,00% |
| Strategic planning of studies and programme assessment | 0300.030507 | 269.759,96 | 0,00 | 0,00 | 269.759,96 | 100,00% |
| Support for entities (other agreements and grants) | 0300.030508 | 57.785,50 | 0,00 | 0,00 | 57.785,50 | 100,00% |
| 0392 Local autonomous bodies | | 128.826.605,10 | 805.708,85 | 47.324.383,31 | 80.696.512,94 | 62,64% |
| 0392.04 Municipal Institute for Social Services (IMSS) | | 117.290.289,31 | 380.369,16 | 44.785.078,88 | 72.124.841,27 | 61,49% |

QUALITY OF LIFE AND EQUALITY

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|---|---|----------------|-------------|---------------|---------------------------|---------|
| Amounts not assignable to tasks | | 0,00 | 0,00 | 278,50 | 0,00 | 0,00% |
| Amounts not assignable to tasks | | 0,00 | 0,00 | 278,50 | 0,00 | 0,00% |
| 0392.0401 | Individual - family care | 110.687.437,55 | 380.369,16 | 44.678.080,06 | 65.628.988,33 | 59,29% |
| Financial aid | 0392.040103 | 8.851.142,62 | 0,00 | 0,00 | 8.851.142,62 | 100,00% |
| Home Care Service (SAD) | 0392.040102 | 70.682.531,20 | 225.100,51 | 34.485.550,64 | 35.971.880,05 | 50,89% |
| Services for the coverage of basic needs | 0392.040104 | 11.984.633,14 | 0,00 | 0,00 | 11.984.633,14 | 100,00% |
| Services for the prevention of social exclusion | 0392.040105 | 4.570.121,71 | 0,00 | 1.030.922,00 | 3.539.199,71 | 77,44% |
| Social basic care service for people and families | 0392.040101 | 13.075.634,98 | 155.268,65 | 9.161.607,42 | 3.758.758,91 | 28,75% |
| Support services for children, teenagers and young people | 0392.040106 | 1.523.373,90 | 0,00 | 0,00 | 1.523.373,90 | 100,00% |
| 0392.0402 | Collective care | 6.602.851,76 | 0,00 | 106.720,32 | 6.496.131,44 | 98,38% |
| Group and community prevention services | 0392.040201 | 5.079.477,86 | 0,00 | 0,00 | 5.079.477,86 | 100,00% |
| Support services for groups | 0392.040202 | 1.523.373,90 | 0,00 | 106.720,32 | 1.416.653,58 | 92,99% |
| Support services for various groups via community resources | 0392.040203 | | | | | |
| 0392.05 | Municipal Institute for Disabled People (IMPD) | 11.536.315,79 | 425.339,69 | 2.539.304,43 | 8.571.671,67 | 74,30% |
| Amounts not assignable to tasks | | 0,00 | 6.469,42 | 6.794,53 | 0,00 | 0,00% |
| Amounts not assignable to tasks | | 0,00 | 6.469,42 | 6.794,53 | 0,00 | 0,00% |
| 0392.0501 | Customer service | 157.657,69 | 0,00 | 0,00 | 157.657,69 | 100,00% |
| Processing of car parking card for disabled people | 0392.050103 | 44.188,47 | 0,00 | 0,00 | 44.188,47 | 100,00% |
| Queries | 0392.050101 | 71.963,13 | 0,00 | 0,00 | 71.963,13 | 100,00% |
| White card | 0392.050102 | 41.506,09 | 0,00 | 0,00 | 41.506,09 | 100,00% |
| 0392.0502 | Work integration | 1.557.577,45 | 62.034,35 | 46.003,00 | 1.449.540,10 | 93,06% |
| Work integration | 0392.050201 | 1.557.577,45 | 62.034,35 | 46.003,00 | 1.449.540,10 | 93,06% |

QUALITY OF LIFE AND EQUALITY

FINANCING

| Subprocess / Activity / Task | Cost | Income User | Income Others | City Theoretical coverage | |
|--|--------------|-----------------------|---------------------|---------------------------|------------------------------|
| 0392.0503 Early care | 1.141.431,52 | 0,00 | 760.045,09 | 381.386,43 | 33,41% |
| Amounts not assignable to tasks | 0,00 | 0,00 | 760.045,09 | 0,00 | 0,00% |
| Ciutat Vella | 0392.050301 | 491.343,83 | 0,00 | 491.343,83 | 100,00% |
| Nou Barris | 0392.050302 | 650.087,69 | 0,00 | 650.087,69 | 100,00% |
| 0392.0504 Residencial services | 1.460.637,12 | 259.680,25 | 199.500,00 | 1.001.456,87 | 68,56% |
| personal assistant | 0392.050403 | 688.427,71 | 0,00 | 688.427,71 | 100,00% |
| Residencial service | 0392.050401 | 588.993,33 | 259.680,25 | 329.313,08 | 55,91% |
| Supported housing | 0392.050402 | 183.216,08 | 0,00 | 199.500,00 | 0,00% |
| 0392.0505 Promotion and Support for Disabled People | 2.600.014,72 | 0,00 | 0,00 | 2.600.014,72 | 100,00% |
| Motivating participation committees | 0392.050503 | 279.324,82 | 0,00 | 279.324,82 | 100,00% |
| Municipal support and counselling | 0392.050501 | 580.601,78 | 0,00 | 580.601,78 | 100,00% |
| Support for Disabled People entities | 0392.050502 | 1.740.088,12 | 0,00 | 1.740.088,12 | 100,00% |
| 0392.0506 Special transport | 3.391.686,48 | 90.897,97 | 996.429,20 | 2.304.359,31 | 67,94% |
| Fixed Services | 0392.050601 | 1.701.791,33 | 45.448,99 | 996.429,20 | 659.913,14 38,78% |
| Occasional services | 0392.050602 | 1.689.895,15 | 45.448,98 | 0,00 | 1.644.446,17 97,31% |
| 0392.0507 Independent Life Project | 1.227.310,81 | 6.257,70 | 530.532,61 | 690.520,50 | 56,26% |
| Independent Life Project | 0392.050701 | 1.227.310,81 | 6.257,70 | 530.532,61 | 690.520,50 56,26% |
| | | 268.937.603,24 | 3.217.281,56 | 55.751.233,30 | 209.969.088,38 78,07% |

QUALITY OF LIFE AND EQUALITY

BASIC MANAGEMENT INDICATORS

03 Quality of life and Equality

Quality of life and Equality Cost per inhabitant

$$= \frac{\text{Quality of life and Equality Cost (03)}}{\text{City population}} = \frac{268.937.603,24 \text{ €}}{1.602.386} = 167,84 \text{ €}$$

Ratio between Quality of life and Equality Cost and total City Council Cost

$$= \frac{\text{Quality of life and Equality Cost (03)}}{\text{Total City Council Cost}} = \frac{268.937.603,24 \text{ €}}{2.037.093.970,01 \text{ €}} = 13,20\%$$

QUALITY OF LIFE AND EQUALITY

BASIC MANAGEMENT INDICATORS

0300.01 Family Services and Social Services

Activities for the promotion of active ageing Cost per person over 64

$$= \frac{\text{Activities for the promotion of active ageing Cost (0300.010313)}}{\text{People over 64 number}} = \frac{194.888,77 \text{ €}}{343.990} = 0,57 \text{ €}$$

Activities for the promotion of childhood and teenage Cost per child / teenager

$$= \frac{\text{Activities for the promotion of childhood and teenage Cost (0300.010208)}}{\text{Children and teenagers attended to number}} = \frac{316.186,88 \text{ €}}{21.504} = 14,70 \text{ €}$$

Care and support for homeless people Cost per inhabitant

$$= \frac{\text{Care and support for homeless people Cost (0300.010501)}}{\text{City population}} = \frac{3.618.076,77 \text{ €}}{1.602.386} = 2,26 \text{ €}$$

Children and Teenagers Care Team (EAIA) Cost per child / teenager

$$= \frac{\text{Children and Teenagers Care Team (EAIA) Cost (0300.010201)}}{\text{Children and teenagers attended to number}} = \frac{6.789.082,58 \text{ €}}{3.422} = 1.983,95 \text{ €}$$

Children's and teenager's entertainment and community centres Cost per user

$$= \frac{\text{Children's and teenager's entertainment and community centres Cost (0300.010204)}}{\text{Users number}} = \frac{863.946,71 \text{ €}}{3.887} = 222,27 \text{ €}$$

Daytime care Cost per person attended to

$$= \frac{\text{Daytime care Cost (0300.010104)}}{\text{People attended to number}} = \frac{3.211.008,52 \text{ €}}{2.564} = 1.252,34 \text{ €}$$

QUALITY OF LIFE AND EQUALITY

BASIC MANAGEMENT INDICATORS

| | | | |
|---|--|------------------|--------------|
| Daytime care Cost per Stay | Daytime care Cost (0300.010302) | 757.124,03 € | |
| = | Stays number | 16.531 | = 45,80 € |
| Emergency housing Cost per user | Emergency housing Cost (0300.010305) | 5.402.019,07 € | |
| = | Users number | 120.203 | = 44,94 € |
| Family and childhood Cost per person under 16 | Family and childhood Cost (0300.0102) | 12.565.467,60 € | |
| = | Peope under 16 number | 213.077 | = 58,97 € |
| Family Services and Social Services Cost per inhabitant | Family Services and Social Services Cost (0300.01) | 87.905.949,11 € | |
| = | City population | 1.602.386 | = 54,86 € |
| Open Centre Cost per user | Open Centre Cost (0300.010202) | 2.522.800,34 € | |
| = | Users number | 2.030 | = 1.242,76 € |
| Ratio between Family Services and Social Services Cost and Quality of Life and Equality Cost | Family Services and Social Services Cost (0300.01) | 87.905.949,11 € | |
| = | Quality of Life and Equality Cost (03) | 268.937.603,24 € | = 32,69% |
| Remote assistance Cost per user | Remote assistance Cost (0300.010307) | 11.245.009,43 € | |
| = | Users number | 81.306 | = 138,30 € |

QUALITY OF LIFE AND EQUALITY

BASIC MANAGEMENT INDICATORS

| | | | |
|--|--|-----------------|----------------------|
| Residencial care Cost per user | Residencial care Cost (0300.010303) | 12.343.600,16 € | |
| = | Users number | 319 | = 38.694,67 € |
| Senior Citizens Cost per person over 64 | Senior Citizens Cost (0300.0103) | 40.611.113,26 € | |
| = | People over 64 number | 343.990 | = 118,06 € |
| Social meals facilities Cost per served meal | Social meals facilities Cost (0300.010105) | 4.265.185,40 € | |
| = | Served meals number | 519.842 | = 8,20 € |
| Support for the access to housing Cost per awarded flat | Support for the access to housing Cost (0300.010103) | 3.536.937,34 € | |
| = | Awarded flats number | 198 | = 17.863,32 € |
| Temporary placement in care homes Cost per user | Temporary placement in care homes Cost (0300.010306) | 439.230,85 € | |
| = | Users number | 164 | = 2.678,24 € |
| Temporary residencial placement Cost per user | Temporary residencial placement Cost (0300.010101) | 11.029.089,70 € | |
| = | Users number | 862 | = 12.794,77 € |

QUALITY OF LIFE AND EQUALITY

BASIC MANAGEMENT INDICATORS

0300.02 Immigration and interculturality

Cross-culturality Cost per immigrant

$$= \frac{\text{Cross-culturality Cost (0300.0201)}}{\text{Immigrants in the municipality number}} = \frac{7.712.556,77 \text{ €}}{30.716} = 251,09 \text{ €}$$

Cross-culturality Cost per inhabitant

$$= \frac{\text{Cross-culturality Cost (0300.0201)}}{\text{City population}} = \frac{7.712.556,77 \text{ €}}{1.602.386} = 4,81 \text{ €}$$

Ratio between Immigration and interculturality Cost and Quality of Life and Equality Cost

$$= \frac{\text{Immigration and interculturality Cost (0300.02)}}{\text{Quality of Life and Equality Cost (03)}} = \frac{10.148.278,48 \text{ €}}{268.937.603,24 \text{ €}} = 3,77\%$$

QUALITY OF LIFE AND EQUALITY

BASIC MANAGEMENT INDICATORS

0300.03 Social Equality and Health

Attention, mediation and counselling regarding rights Cost per inhabitant

$$= \frac{\text{Attention, mediation and counselling regarding rights Cost (0300.030302)}}{\text{City population}} = \frac{611.627,58 \text{ €}}{1.602.386} = \mathbf{0,38 \text{ €}}$$

Guidance, training and resource services for the youth (CIAJ: Information and Counselling Centre) Cost per query

$$= \frac{\text{Guidance, training and resource services for the youth (CIAJ: Information and Counselling Centre) Cost (0300.030101)}}{\text{Queries number}} = \frac{806.158,92 \text{ €}}{32.802} = \mathbf{24,58 \text{ €}}$$

Information and resource services for entities Cost per user

$$= \frac{\text{Information and resource services for entities Cost (0300.030103)}}{\text{Users number}} = \frac{378.496,16 \text{ €}}{14.242} = \mathbf{26,58 \text{ €}}$$

NUST companies network Cost per company

$$= \frac{\text{NUST companies network Cost (0300.030202)}}{\text{Companies number}} = \frac{162.645,74 \text{ €}}{92} = \mathbf{1.767,89 \text{ €}}$$

PAMEM (Programme for the Medical Care of Council Employees) Cost per inhabitant

$$= \frac{\text{PAMEM (Programme for the Medical Care of Council Employees) Cost (0300.030404)}}{\text{City population}} = \frac{5.541.105,66 \text{ €}}{1.602.386} = \mathbf{3,46 \text{ €}}$$

Programme for health promotion and disease prevention Cost per inhabitant

$$= \frac{\text{Programme for health promotion and disease prevention Cost (0300.030406)}}{\text{City population}} = \frac{5.440.038,01 \text{ €}}{1.602.386} = \mathbf{3,39 \text{ €}}$$

QUALITY OF LIFE AND EQUALITY

BASIC MANAGEMENT INDICATORS

| | | |
|--|---|---|
| Programmes for the promotion, education and citizens' rights and duties awareness Cost per inhabitant | | |
| = | Programmes for the promotion, education and citizens' rights and duties awareness Cost (0300.030305) City population | = 826.819,47 € 1.602.386 = 0,52 € |
| Public Health Cost per inhabitant | | |
| = | Public Health Cost (0300.0304) City population | = 26.577.228,53 € 1.602.386 = 16,59 € |
| Ratio between Social Equality and Health Cost and Quality of Life and Equality Cost | | |
| = | Social Equality and Health Cost (0300.03) Quality of Life and Equality Cost (03) | = 42.056.770,55 € 268.937.603,24 € = 15,64% |
| Services and resources for teenagers (CAAJ: Academic Counselling Centre for the Youth) Cost per query | | |
| = | Services and resources for teenagers (CAAJ: Academic Counselling Centre for the Youth) Cost (0300.030102) Queries number | = 494.742,86 € 5.867 = 84,33 € |
| Social Equality and Health Cost per inhabitant | | |
| = | Social Equality and Health Cost (0300.03) City population | = 42.056.770,55 € 1.602.386 = 26,25 € |
| Time and quality of life Cost per inhabitant | | |
| = | Time and quality of life Cost (0300.0302) City population | = 1.146.170,87 € 1.602.386 = 0,72 € |
| Time Bank Cost per user | | |
| = | Time Bank Cost (0300.030204) Users number | = 116.460,00 € 1.658 = 70,24 € |

QUALITY OF LIFE AND EQUALITY

BASIC MANAGEMENT INDICATORS

0392.04 Municipal Institute for Social Services (IMSS)

Home Care Service (SAD) Cost per user

$$= \frac{\text{Home Care Service (SAD) Cost (0392.040102)}}{\text{Users number}} = \frac{70.682.531,20 \text{ €}}{19.907} = 3.550,64 \text{ €}$$

Municipal Institute for Social Services (IMSS) Cost per user

$$= \frac{\text{Municipal Institute for Social Services (IMSS) Cost (0392.04)}}{\text{Users number}} = \frac{117.290.289,31 \text{ €}}{73.027} = 1.606,12 \text{ €}$$

Social basic care service for people and families Cost per user

$$= \frac{\text{Social basic care service for people and families Cost (0392.040101)}}{\text{Users number}} = \frac{13.075.634,98 \text{ €}}{73.027} = 179,05 \text{ €}$$

QUALITY OF LIFE AND EQUALITY

BASIC MANAGEMENT INDICATORS

0392.05 Municipal Institute for Disabled People (IMPD)

Municipal Institute for Disabled People (IMPD) Cost per user

$$= \frac{\text{Municipal Institute for Disabled People (IMPD) Cost (0392.05)}}{\text{Users number}} = \frac{11.536.315,79 \text{ €}}{31.995} = 360,57 \text{ €}$$

Processing of car parking card for disabled people Cost per permission/permit/license

$$= \frac{\text{Processing of car parking card for disabled people Cost (0392.050103)}}{\text{Permission/permits/licenses number}} = \frac{44.188,47 \text{ €}}{3.819} = 11,57 \text{ €}$$

Residencial services Cost per user

$$= \frac{\text{Residencial services Cost (0392.0504)}}{\text{Users number}} = \frac{1.460.637,12 \text{ €}}{32} = 45.644,91 \text{ €}$$

Work integration Cost per inhabitant

$$= \frac{\text{Work integration Cost (0392.050201)}}{\text{City population}} = \frac{1.557.577,45 \text{ €}}{1.602.386} = 0,97 \text{ €}$$

QUALITY OF LIFE AND EQUALITY

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|------------------------------|---|----------------|---------------------|--------------------|--------------------------|--------------------------|--------------|
| 0300 | City Council | 105.354.435,03 | 8.515.783,36 | 6.382.345,17 | 2.361.404,24 | 17.497.030,34 | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| 0300.01 | Family Services and Social Services | 64.368.285,48 | 7.425.864,15 | 3.973.283,75 | 1.150.788,03 | 10.987.727,70 | |
| 0300.0101 | Care for vulnerable people | 20.104.688,78 | 566.213,37 | 1.240.661,48 | 348.154,47 | 3.169.163,99 | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| | Daytime care | 0300.010104 | 2.610.199,02 | 0,00 | 156.663,38 | 43.962,88 | 400.183,24 |
| | Social inclusion housing with social-educational support | 0300.010102 | 1.170.709,33 | 353.964,21 | 91.510,46 | 25.679,67 | 233.755,67 |
| | Social meals facilities | 0300.010105 | 3.385.139,90 | 81.989,71 | 208.096,10 | 58.395,94 | 531.563,75 |
| | Social personal hygiene facilities | 0300.010106 | 327.001,93 | 0,00 | 19.626,56 | 5.507,61 | 50.134,37 |
| | Storehouse for evictions | 0300.010107 | 646.049,58 | 0,00 | 38.775,71 | 10.881,24 | 99.049,23 |
| | Support for entities (other agreements and grants) | 0300.010108 | 85.105,15 | 11.784,84 | 5.815,31 | 1.631,89 | 14.854,71 |
| | Support for pressing personal needs | 0300.010109 | 157.057,86 | 1.312,48 | 9.505,34 | 2.667,39 | 24.280,59 |
| | Support for the access to housing | 0300.010103 | 2.875.143,52 | 0,00 | 172.565,27 | 48.425,27 | 440.803,28 |
| | Temporary residencial placement | 0300.010101 | 8.848.282,49 | 117.162,13 | 538.103,35 | 151.002,58 | 1.374.539,15 |
| 0300.0102 | Family and childhood | 9.315.090,05 | 889.180,37 | 612.457,30 | 184.269,86 | 1.564.470,02 | |
| | Activities for the promotion of childhood and teenage | 0300.010208 | 256.771,70 | 0,00 | 15.411,36 | 4.636,81 | 39.367,01 |
| | Children and Teenagers Care Team (EAIA) | 0300.010201 | 4.965.357,35 | 547.977,83 | 330.908,75 | 99.560,43 | 845.278,22 |
| | Children's and teenager's entertainment and community centres | 0300.010204 | 360.398,56 | 341.202,54 | 42.109,89 | 12.669,59 | 107.566,13 |
| | Collaborating families | 0300.010203 | 126.108,36 | 0,00 | 7.568,99 | 2.277,28 | 19.334,33 |
| | Holiday campaign | 0300.010205 | 1.189.929,95 | 0,00 | 71.419,25 | 21.487,89 | 182.434,38 |

QUALITY OF LIFE AND EQUALITY

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|-------------|----------------------|---------------------|---------------------|--------------------------|--------------------------|
| Open Centre | 0300.010202 | 2.048.736,88 | 0,00 | 122.964,58 | 36.996,32 | 314.102,56 |
| Support for entities (other agreements and grants) | 0300.010207 | 367.787,25 | 0,00 | 22.074,48 | 6.641,54 | 56.387,39 |
| 0300.0103 Senior Citizens | | 27.163.421,43 | 5.943.953,22 | 1.987.094,88 | 440.779,21 | 5.075.864,52 |
| Activities for the promotion of active ageing | 0300.010313 | 158.879,06 | 0,00 | 9.535,87 | 2.115,26 | 24.358,58 |
| Agreements | 0300.010311 | 391.102,55 | 0,00 | 23.473,86 | 5.206,99 | 59.961,97 |
| Care for abused senior citizens | 0300.010314 | 80.282,56 | 0,00 | 4.818,54 | 1.068,85 | 12.308,53 |
| Community centres and municipal spaces for senior citizens | 0300.010301 | 40.604,79 | 2.163.925,96 | 132.315,29 | 29.350,30 | 337.988,12 |
| Daytime care | 0300.010302 | 520.094,79 | 97.135,00 | 37.045,95 | 8.217,57 | 94.630,72 |
| Emergency housing | 0300.010305 | 4.403.884,91 | 0,00 | 264.319,88 | 58.631,68 | 675.182,60 |
| Living and getting along Programme | 0300.010309 | 35.926,81 | 0,00 | 2.156,32 | 478,32 | 5.508,13 |
| Pink Card | 0300.010312 | 955.095,71 | 0,00 | 57.324,56 | 12.715,79 | 146.430,72 |
| Remote assistance | 0300.010307 | 9.167.262,61 | 0,00 | 550.216,40 | 122.049,50 | 1.405.480,92 |
| Residencial care | 0300.010303 | 6.859.961,38 | 3.202.904,73 | 603.970,26 | 133.973,23 | 1.542.790,56 |
| Sheltered housing | 0300.010304 | 3.855.418,11 | 479.987,53 | 260.209,77 | 57.719,97 | 664.683,68 |
| Subsidised travel | 0300.010308 | 219.384,95 | 0,00 | 13.167,42 | 2.920,81 | 33.635,05 |
| Support for entities | 0300.010310 | 117.449,28 | 0,00 | 7.049,27 | 1.563,68 | 18.006,76 |
| Temporary placement in care homes | 0300.010306 | 358.073,92 | 0,00 | 21.491,49 | 4.767,26 | 54.898,18 |
| 0300.0104 Social emergencies | | 2.694.175,94 | 26.517,19 | 133.070,09 | 57.899,21 | 417.123,68 |
| Social emergencies | 0300.010401 | 2.694.175,94 | 26.517,19 | 133.070,09 | 57.899,21 | 417.123,68 |
| 0300.0105 Social intervention in public areas | | 5.090.909,28 | 0,00 | 0,00 | 119.685,28 | 761.105,49 |
| Care and support for homeless people | 0300.010501 | 3.084.431,64 | 0,00 | 0,00 | 72.513,78 | 461.131,35 |
| Conflict Management | 0300.010503 | 777.458,95 | 0,00 | 0,00 | 18.277,75 | 116.232,34 |
| Detection and intervention on foreign minors | 0300.010504 | 205.386,24 | 0,00 | 0,00 | 4.828,55 | 30.705,83 |

QUALITY OF LIFE AND EQUALITY

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|--|---|-------------|----------------------|--------------------|--------------------------|--------------------------|---------------------|
| Social care for itinerant population | | 0300.010502 | 246.794,72 | 0,00 | 0,00 | 5.802,05 | 36.896,51 |
| Support for entities (other agreements and grants) | | 0300.010505 | 776.837,73 | 0,00 | 0,00 | 18.263,15 | 116.139,46 |
| 0300.02 | Immigration and interculturality | | 8.139.770,35 | 173.113,86 | 382.649,75 | 133.511,23 | 1.319.233,30 |
| 0300.0201 | Cross-culturality | | 6.072.801,34 | 173.113,86 | 380.715,28 | 88.794,97 | 997.131,33 |
| Anti-Rumour Strategy | | 0300.020103 | 368.636,30 | 0,00 | 22.469,96 | 5.240,71 | 58.851,08 |
| Immigration and Education Programme | | 0300.020102 | 33.728,72 | 0,00 | 2.055,91 | 479,50 | 5.384,63 |
| Immigration and participation Programme | | 0300.020109 | 315.441,11 | 0,00 | 19.227,49 | 4.484,46 | 50.358,70 |
| Language courses | | 0300.020110 | 369.688,74 | 0,00 | 22.534,11 | 5.255,68 | 59.019,09 |
| Programmes for Cross-culturality, Living together and sensibilisation on immigration | | 0300.020107 | 479.315,88 | 0,00 | 29.216,36 | 6.814,19 | 76.520,55 |
| Regrouping for New Families Programme | | 0300.020105 | 588.632,08 | 0,00 | 35.879,65 | 8.368,28 | 93.972,38 |
| Service for Foreign Immigrants and Refugees (SAIER) | | 0300.020108 | 1.324.043,85 | 173.113,86 | 91.258,17 | 21.284,32 | 239.014,27 |
| Settling down and Housing reports | | 0300.020106 | 623.587,61 | 0,00 | 38.010,33 | 8.865,23 | 99.552,86 |
| Support for entities (other agreements and grants) | | 0300.020101 | 704.894,32 | 0,00 | 42.966,33 | 10.021,12 | 112.533,11 |
| Welcome Plan | | 0300.020104 | 1.264.832,73 | 0,00 | 77.096,97 | 17.981,48 | 201.924,66 |
| 0300.0202 | Community Action | | 2.066.969,01 | 0,00 | 1.934,47 | 44.716,26 | 322.101,97 |
| Community Development Plan | | 0300.020201 | 73.076,90 | 0,00 | 68,39 | 1.580,93 | 11.387,80 |
| Community Action | | 0300.020202 | 113.495,28 | 0,00 | 106,22 | 2.455,33 | 17.686,31 |
| Office for the Irregular Settlements Plan (OPAI) | | 0300.020203 | 1.811.570,24 | 0,00 | 1.695,45 | 39.191,02 | 282.302,41 |
| Support for entities (other agreements and grants) | | 0300.020204 | 68.826,59 | 0,00 | 64,41 | 1.488,98 | 10.725,45 |
| 0300.03 | Social Equality and Health | | 32.846.379,21 | 916.805,35 | 2.026.411,67 | 1.077.104,98 | 5.190.069,34 |
| 0300.0301 | Youth | | 2.320.754,40 | 117.776,60 | 146.356,67 | 229.340,13 | 374.850,46 |

QUALITY OF LIFE AND EQUALITY

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|---|-------------|---------------------|---------------------|--------------------|--------------------------|--------------------------|
| Amounts not assignable to tasks | | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| Employment and work placement projects for the youth | 0300.030104 | 337.936,47 | 0,00 | 20.282,40 | 31.782,41 | 51.947,53 |
| Guidance, training and resource services for the youth (CIAJ: Information and Counselling Centre) | 0300.030101 | 498.653,40 | 117.776,60 | 36.997,13 | 57.974,30 | 94.757,49 |
| Information and resource services for entities | 0300.030103 | 289.417,36 | 0,00 | 17.370,36 | 27.219,26 | 44.489,18 |
| Nighttime study rooms | 0300.030105 | 151.059,36 | 0,00 | 9.066,34 | 14.206,90 | 23.220,81 |
| Services and resources for teenagers (CAAJ: Academic Counselling Centre for the Youth) | 0300.030102 | 378.305,49 | 0,00 | 22.705,28 | 35.579,06 | 58.153,03 |
| Strategic planning and programme assessment | 0300.030107 | 91.996,55 | 0,00 | 5.521,48 | 8.652,14 | 14.141,68 |
| Support for entities (other agreements and grants) | 0300.030108 | 344.607,81 | 0,00 | 20.682,80 | 32.409,84 | 52.973,04 |
| Support to leisure culture, alternative leisure and creativity in young people | 0300.030106 | 228.777,96 | 0,00 | 13.730,88 | 21.516,22 | 35.167,70 |
| 0300.0302 Time and quality of life | | 926.103,92 | 0,00 | 55.583,26 | 22.123,20 | 142.360,49 |
| NUST companies network | 0300.030202 | 131.417,46 | 0,00 | 7.887,46 | 3.139,36 | 20.201,46 |
| Strategic planning of studies and programme assessment | 0300.030203 | 105.494,09 | 0,00 | 6.331,58 | 2.520,09 | 16.216,53 |
| Support for entities (other agreements and grants) | 0300.030206 | 68.972,46 | 0,00 | 4.139,62 | 1.647,65 | 10.602,43 |
| Time Bank | 0300.030204 | 94.099,46 | 0,00 | 5.647,70 | 2.247,89 | 14.464,95 |
| Time programme for families | 0300.030201 | 478.663,61 | 0,00 | 28.728,62 | 11.434,54 | 73.580,06 |
| Time programme for the youth | 0300.030205 | 47.456,84 | 0,00 | 2.848,28 | 1.133,67 | 7.295,06 |
| 0300.0303 Civil Rights | | 1.760.590,38 | 235.222,82 | 119.785,48 | 59.440,22 | 306.795,97 |
| Attention, mediation and counselling regarding rights | 0300.030302 | 303.617,49 | 188.234,08 | 29.520,14 | 14.648,55 | 75.607,32 |
| Execution of for Lesbian, Gay, Bisexual and Transgender plan (LGBT) | 0300.030307 | 132.406,16 | 0,00 | 7.946,80 | 3.943,38 | 20.353,44 |
| International Networks | 0300.030304 | 35.276,80 | 0,00 | 2.117,26 | 1.050,63 | 5.422,74 |
| Local strategy for the Gypsy people | 0300.030306 | 271.026,03 | 0,00 | 16.266,54 | 8.071,82 | 41.662,07 |

QUALITY OF LIFE AND EQUALITY

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|---|-------------|-----------------------|---------------------|---------------------|--------------------------|--------------------------|
| Programme for the promotion of religious freedom | 0300.030301 | 272.456,52 | 46.988,74 | 19.172,59 | 9.513,86 | 49.105,06 |
| Programmes for the promotion, education and citizens' rights and duties awareness | 0300.030305 | 664.902,10 | 0,00 | 39.906,35 | 19.802,42 | 102.208,60 |
| Support for entities (other agreements and grants) | 0300.030303 | 80.905,28 | 0,00 | 4.855,80 | 2.409,56 | 12.436,74 |
| 0300.0304 Public Health | | 21.285.067,11 | 309.199,04 | 1.296.052,91 | 367.443,61 | 3.319.465,86 |
| Health promotion and care | 0300.030402 | 444.504,08 | 12.718,01 | 27.441,73 | 7.780,00 | 70.284,08 |
| PAMEM (Programme for the Medical Care of Council Employees) | 0300.030404 | 4.502.204,22 | 0,00 | 270.215,01 | 76.608,58 | 692.077,85 |
| Programme for health promotion and disease prevention | 0300.030406 | 4.387.674,58 | 32.411,16 | 265.286,39 | 75.211,27 | 679.454,61 |
| Programme for the care and prevention of substance dependency | 0300.030401 | 4.826.902,11 | 120.935,19 | 296.961,19 | 84.191,39 | 760.580,47 |
| Programme for the protection of public health | 0300.030403 | 7.056.492,60 | 20.361,51 | 424.741,33 | 120.418,30 | 1.087.852,46 |
| Research, innovation and assessment | 0300.030405 | 67.289,52 | 122.773,17 | 11.407,26 | 3.234,07 | 29.216,39 |
| 0300.0305 Woman | | 6.553.863,40 | 254.606,89 | 408.633,35 | 398.757,82 | 1.046.596,56 |
| Care service for women practising prostitution or victims of sexual exploitation | 0300.030506 | 1.370.285,27 | 0,00 | 82.242,30 | 80.254,73 | 210.639,95 |
| Hosting of women and children due to male violence | 0300.030504 | 1.955.979,51 | 0,00 | 117.394,72 | 114.557,62 | 300.672,74 |
| Information, sensibilisation and prevention campaigns | 0300.030501 | 210.616,78 | 254.606,89 | 27.921,97 | 27.247,17 | 71.514,08 |
| Promotion of equality between men and women | 0300.030505 | 681.398,74 | 0,00 | 40.896,45 | 39.908,10 | 104.744,46 |
| Services for the prevention of male violence | 0300.030503 | 234.997,72 | 0,00 | 14.104,18 | 13.763,32 | 36.123,80 |
| Services for the victims of male violence | 0300.030502 | 1.843.143,03 | 0,00 | 110.622,46 | 107.949,02 | 283.327,55 |
| Strategic planning of studies and programme assessment | 0300.030507 | 212.024,42 | 0,00 | 12.725,36 | 12.417,83 | 32.592,35 |
| Support for entities (other agreements and grants) | 0300.030508 | 45.417,93 | 0,00 | 2.725,91 | 2.660,03 | 6.981,63 |
| 0392 Local autonomous bodies | | 101.950.597,88 | 76.459,02 | 4.154.746,89 | 5.850.783,78 | 16.794.017,53 |
| 0392.04 Municipal Institute for Social Services (IMSS) | | 93.661.297,65 | 0,00 | 3.745.583,80 | 4.456.570,98 | 15.426.836,88 |

QUALITY OF LIFE AND EQUALITY

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|---|---------------------------|---------------------|--------------------|--------------------------|--------------------------|
| Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| 0392.0401 Individual - family care | 88.351.950,33 | 0,00 | 3.550.826,44 | 4.224.844,76 | 14.559.816,02 |
| Financial aid | 0392.040103 6.938.772,80 | 0,00 | 339.370,54 | 403.789,90 | 1.169.209,38 |
| Home Care Service (SAD) | 0392.040102 55.410.927,80 | 0,00 | 2.710.109,86 | 3.224.543,25 | 9.336.950,29 |
| Services for the coverage of basic needs | 0392.040104 10.442.377,23 | 0,00 | 0,00 | 0,00 | 1.542.255,91 |
| Services for the prevention of social exclusion | 0392.040105 3.982.010,49 | 0,00 | 0,00 | 0,00 | 588.111,22 |
| Social basic care service for people and families | 0392.040101 10.250.525,18 | 0,00 | 501.346,04 | 596.511,61 | 1.727.252,15 |
| Support services for children, teenagers and young people | 0392.040106 1.327.336,83 | 0,00 | 0,00 | 0,00 | 196.037,07 |
| 0392.0402 Collective care | 5.309.347,32 | 0,00 | 194.757,36 | 231.726,22 | 867.020,86 |
| Group and community prevention services | 0392.040201 3.982.010,49 | 0,00 | 194.757,36 | 231.726,22 | 670.983,79 |
| Support services for groups | 0392.040202 1.327.336,83 | 0,00 | 0,00 | 0,00 | 196.037,07 |
| Support services for various groups via community resources | 0392.040203 | 0,00 | | | |
| 0392.05 Municipal Institute for Disabled People (IMPD) | 8.289.300,23 | 76.459,02 | 409.163,09 | 1.394.212,80 | 1.367.180,65 |
| Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| 0392.0501 Customer service | 113.413,14 | 0,00 | 5.546,96 | 20.078,73 | 18.618,86 |
| Processing of car parking card for disabled people | 0392.050103 31.787,56 | 0,00 | 1.554,71 | 5.627,69 | 5.218,51 |
| Queries | 0392.050101 51.767,63 | 0,00 | 2.531,92 | 9.164,97 | 8.498,61 |
| White card | 0392.050102 29.857,95 | 0,00 | 1.460,33 | 5.286,07 | 4.901,74 |
| 0392.0502 Work integration | 1.084.219,87 | 36.243,95 | 54.801,10 | 198.367,63 | 183.944,90 |
| Work integration | 0392.050201 1.084.219,87 | 36.243,95 | 54.801,10 | 198.367,63 | 183.944,90 |

QUALITY OF LIFE AND EQUALITY

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|--|----------------|---------------------|--------------------|--------------------------|--------------------------|------------|
| 0392.0503 Early care | 821.103,77 | 0,00 | 40.159,61 | 145.368,73 | 134.799,41 | |
| Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| Ciutat Vella | 0392.050301 | 353.454,64 | 0,00 | 17.287,22 | 62.575,83 | 58.026,14 |
| Nou Barris | 0392.050302 | 467.649,13 | 0,00 | 22.872,39 | 82.792,90 | 76.773,27 |
| 0392.0504 Residencial services | 1.087.660,15 | 30.027,00 | 54.665,17 | 111.009,51 | 177.275,29 | |
| personal assistant | 0392.050403 | 495.229,53 | 0,00 | 24.221,33 | 87.675,75 | 81.301,10 |
| Residencial service | 0392.050401 | 460.631,72 | 30.027,00 | 23.997,65 | 0,00 | 74.336,96 |
| Supported housing | 0392.050402 | 131.798,90 | 0,00 | 6.446,19 | 23.333,76 | 21.637,23 |
| 0392.0505 Promotion and Support for Disabled People | 1.860.166,70 | 10.188,07 | 91.477,75 | 331.128,80 | 307.053,40 | |
| Motivating participation committees | 0392.050503 | 200.935,98 | 0,00 | 9.827,64 | 35.573,83 | 32.987,37 |
| Municipal support and counselling | 0392.050501 | 417.663,52 | 0,00 | 20.427,63 | 73.943,42 | 68.567,21 |
| Support for Disabled People entities | 0392.050502 | 1.241.567,20 | 10.188,07 | 61.222,48 | 221.611,55 | 205.498,82 |
| 0392.0506 Special transport | 2.439.854,26 | 0,00 | 119.331,57 | 431.953,35 | 400.547,30 | |
| Fixed Services | 0392.050601 | 1.224.205,97 | 0,00 | 59.875,06 | 216.734,20 | 200.976,10 |
| Occasional services | 0392.050602 | 1.215.648,29 | 0,00 | 59.456,51 | 215.219,15 | 199.571,20 |
| 0392.0507 Independent Life Project | 882.882,34 | 0,00 | 43.180,93 | 156.306,05 | 144.941,49 | |
| Independent Life Project | 0392.050701 | 882.882,34 | 0,00 | 43.180,93 | 156.306,05 | 144.941,49 |
| * Structure + Municipal Institute of Finance (IMH) | 207.305.032,91 | 8.592.242,38 | 10.537.092,06 | 8.212.188,02 | 34.291.047,87 | |

SPORTS

SPORTS

NATURE OF COST

| Nature | Process Cost | % Cost | City Cost | % Cost | Process vs City | % Process % City |
|---|---------------|---------|------------------|---------|-----------------|------------------|
| Cleaning | 288.722,41 | 0,70% | 34.609.098,48 | 1,70% | 0,83% | |
| Depreciation | 9.276.021,23 | 22,62% | 72.378.177,82 | 3,55% | 12,82% | |
| External contracts | 4.747.268,11 | 11,58% | 540.977.223,99 | 26,56% | 0,88% | |
| Financial expenses | 530.631,69 | 1,29% | 35.864.708,05 | 1,76% | 1,48% | |
| Grants and Transfers | 14.820.332,08 | 36,15% | 403.670.378,11 | 19,82% | 3,67% | |
| Human Resources | 4.817.408,01 | 11,75% | 633.939.090,07 | 31,12% | 0,76% | |
| Leasing | 922.931,54 | 2,25% | 34.020.720,11 | 1,67% | 2,71% | |
| Maintenance, repairs and conservation | 833.516,97 | 2,03% | 61.365.399,64 | 3,01% | 1,36% | |
| Notifications | 138.825,21 | 0,34% | 6.235.664,35 | 0,31% | 2,23% | |
| Other expenses | 876.676,37 | 2,14% | 117.158.114,48 | 5,75% | 0,75% | |
| Purchase of materials and perishable good | 33.448,72 | 0,08% | 3.974.449,24 | 0,20% | 0,84% | |
| Studies and technical works | 245.293,08 | 0,60% | 13.141.290,39 | 0,65% | 1,87% | |
| Supplies: Electricity | 2.029.818,12 | 4,95% | 25.887.892,84 | 1,27% | 7,84% | |
| Supplies: Gas | 639.132,44 | 1,56% | 4.832.749,49 | 0,24% | 13,23% | |
| Supplies: Other | 198.707,05 | 0,48% | 34.335.866,86 | 1,69% | 0,58% | |
| Supplies: Telephone and data | 93.001,85 | 0,23% | 9.638.652,43 | 0,47% | 0,96% | |
| Supplies: Water | 510.529,97 | 1,25% | 5.064.493,66 | 0,25% | 10,08% | |
| | 41.002.264,85 | 100,00% | 2.037.093.970,01 | 100,00% | | |

SPORTS

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS

| Subprocess | | Subprocess Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|------------|------------------------------|----------------------|----------------|----------------------|----------------|------------------|-----------------------|----------------|---------------------|
| 0492 | Local autonomous bodies | 41.002.264,85 | 100,00% | 37.730.509,02 | 100,00% | 92,02% | 3.271.755,83 | 100,00% | 7,98% |
| 0492.01 | Promotion of Sport Practice | 8.562.911,11 | 20,88% | 5.291.155,28 | 14,02% | 61,79% | 3.271.755,83 | 100,00% | 38,21% |
| 0492.02 | Sports Events | 11.788.649,56 | 28,75% | 11.788.649,56 | 31,24% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0492.03 | Sports facilities management | 20.650.704,18 | 50,36% | 20.650.704,18 | 54,73% | 100,00% | 0,00 | 0,00% | 0,00% |
| | | 41.002.264,85 | 100,00% | 37.730.509,02 | 100,00% | 92,02% | 3.271.755,83 | 100,00% | 7,98% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

SPORTS

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS AND CITIZEN

| Subprocess | | Subprocess Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|------------|------------------------------|----------------------|--------------|----------------------|--------------|---------------------|--------------|
| 0492 | Local autonomous bodies | 41.002.264,85 | 25,59 | 37.730.509,02 | 23,55 | 3.271.755,83 | 2,04 |
| 0492.01 | Promotion of Sport Practice | 8.562.911,11 | 5,34 | 5.291.155,28 | 3,30 | 3.271.755,83 | 2,04 |
| 0492.02 | Sports Events | 11.788.649,56 | 7,36 | 11.788.649,56 | 7,36 | 0,00 | 0,00 |
| 0492.03 | Sports facilities management | 20.650.704,18 | 12,89 | 20.650.704,18 | 12,89 | 0,00 | 0,00 |
| | | 41.002.264,85 | 25,59 | 37.730.509,02 | 23,55 | 3.271.755,83 | 2,04 |

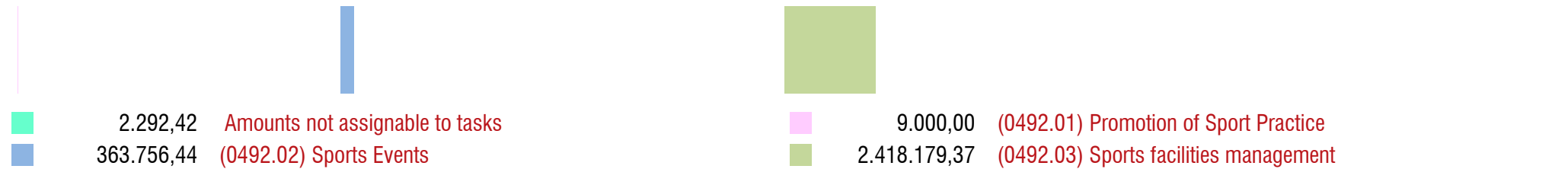
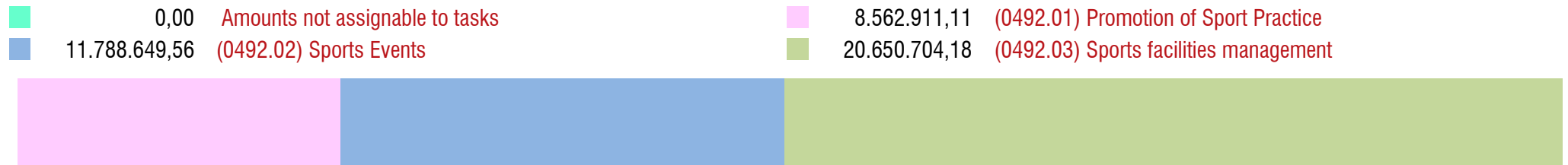
*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

City Population: 1.602.386 citizens

SPORTS

ALLOCATION OF COSTS AND INCOME BY SUBPROCESS

ALLOCATION OF COSTS



ALLOCATION OF INCOME

SPORTS

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY SUBPROCESS

| Subprocess | | Cost | Income | Coverage Rate |
|------------|---------------------------------|---------------|--------------|---------------|
| 0492 | Local autonomous bodies | 41.002.264,85 | 2.793.228,23 | 6,81% |
| | Amounts not assignable to tasks | 0,00 | 2.292,42 | |
| 0492.01 | Promotion of Sport Practice | 8.562.911,11 | 9.000,00 | 0,11% |
| 0492.02 | Sports Events | 11.788.649,56 | 363.756,44 | 3,09% |
| 0492.03 | Sports facilities management | 20.650.704,18 | 2.418.179,37 | 11,71% |
| | | 41.002.264,85 | 2.793.228,23 | 6,81% |

SPORTS

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|---|---------------|--------------|---------------|
| 0492 | Local autonomous bodies | 41.002.264,85 | 2.793.228,23 | 6,81% |
| | Amounts not assignable to tasks | 0,00 | 2.292,42 | |
| | Amounts not assignable to tasks | 0,00 | 2.292,42 | |
| 0492.01 | Promotion of Sport Practice | 8.562.911,11 | 9.000,00 | 0,11% |
| 0492.0101 | Sports in school age | 2.263.092,19 | 6.000,00 | 0,27% |
| 0492.0102 | Group programmes | 3.271.755,83 | 3.000,00 | 0,09% |
| 0492.0103 | Support for entities | 3.028.063,09 | 0,00 | |
| 0492.02 | Sports Events | 11.788.649,56 | 363.756,44 | 3,09% |
| | Amounts not assignable to tasks | 0,00 | 41.000,00 | |
| 0492.0201 | Occasional Major Sport Events | 5.852.814,14 | 0,00 | |
| 0492.0202 | Major sport events in the city's agenda | 3.274.992,47 | 307.756,44 | 9,40% |
| 0492.0203 | Events involving the city | 2.660.842,95 | 15.000,00 | 0,56% |
| 0492.03 | Sports facilities management | 20.650.704,18 | 2.418.179,37 | 11,71% |
| 0492.0301 | Municipal sports centres | 15.573.801,90 | 2.418.179,37 | 15,53% |
| 0492.0302 | Other unique facilities | 5.076.902,28 | 0,00 | |
| | | 41.002.264,85 | 2.793.228,23 | 6,81% |

SPORTS

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|---|---------------|--------------|---------------|-------|
| 0492 | Local autonomous bodies | 41.002.264,85 | 2.793.228,23 | 6,81% | |
| | Amounts not assignable to tasks | 0,00 | 2.292,42 | | |
| | Amounts not assignable to tasks | 0,00 | 2.292,42 | | |
| | Amounts not assignable to tasks | 0,00 | 2.292,42 | | |
| 0492.01 | Promotion of Sport Practice | 8.562.911,11 | 9.000,00 | 0,11% | |
| 0492.0101 | Sports in school age | 2.263.092,19 | 6.000,00 | 0,27% | |
| | Sports in school age | 0492.010101 | 2.263.092,19 | 6.000,00 | 0,27% |
| 0492.0102 | Group programmes | 3.271.755,83 | 3.000,00 | 0,09% | |
| | Group programmes | 0492.010201 | 3.271.755,83 | 3.000,00 | 0,09% |
| 0492.0103 | Support for entities | 3.028.063,09 | 0,00 | | |
| | Support for entities | 0492.010301 | 3.028.063,09 | 0,00 | |
| 0492.02 | Sports Events | 11.788.649,56 | 363.756,44 | 3,09% | |
| | Amounts not assignable to tasks | 0,00 | 41.000,00 | | |
| | Amounts not assignable to tasks | 0,00 | 41.000,00 | | |
| 0492.0201 | Occasional Major Sport Events | 5.852.814,14 | 0,00 | | |
| | Occasional Major Sport Events | 0492.020101 | 5.852.814,14 | 0,00 | |
| 0492.0202 | Major sport events in the city's agenda | 3.274.992,47 | 307.756,44 | 9,40% | |
| | Major sport events in the city's agenda | 0492.020201 | 3.274.992,47 | 307.756,44 | 9,40% |
| 0492.0203 | Events involving the city | 2.660.842,95 | 15.000,00 | 0,56% | |
| | Events involving the city | 0492.020301 | 2.660.842,95 | 15.000,00 | 0,56% |

SPORTS

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|------------------------------|---------------|---------------|---------------|--------|
| 0492.03 | Sports facilities management | 20.650.704,18 | 2.418.179,37 | 11,71% | |
| 0492.0301 | Municipal sports centres | 15.573.801,90 | 2.418.179,37 | 15,53% | |
| | Municipal sports centres | 0492.030101 | 15.573.801,90 | 2.418.179,37 | 15,53% |
| 0492.0302 | Other unique facilities | 5.076.902,28 | 0,00 | | |
| | Other unique facilities | 0492.030201 | 5.076.902,28 | 0,00 | |
| | | 41.002.264,85 | 2.793.228,23 | 6,81% | |

SPORTS

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---|---------------|--------------|---------------|---------------------------|----------------------|
| 0492 | Local autonomous bodies | 41.002.264,85 | 291.465,44 | 2.501.762,79 | 38.209.036,62 | 93,19% |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 2.292,42 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 2.292,42 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 2.292,42 | 0,00 | 0,00% |
| 0492.01 | Promotion of Sport Practice | 8.562.911,11 | 0,00 | 9.000,00 | 8.553.911,11 | 99,89% |
| 0492.0101 | Sports in school age | 2.263.092,19 | 0,00 | 6.000,00 | 2.257.092,19 | 99,73% |
| | Sports in school age | 0492.010101 | 2.263.092,19 | 0,00 | 6.000,00 | 2.257.092,19 99,73% |
| 0492.0102 | Group programmes | 3.271.755,83 | 0,00 | 3.000,00 | 3.268.755,83 | 99,91% |
| | Group programmes | 0492.010201 | 3.271.755,83 | 0,00 | 3.000,00 | 3.268.755,83 99,91% |
| 0492.0103 | Support for entities | 3.028.063,09 | 0,00 | 0,00 | 3.028.063,09 | 100,00% |
| | Support for entities | 0492.010301 | 3.028.063,09 | 0,00 | 0,00 | 3.028.063,09 100,00% |
| 0492.02 | Sports Events | 11.788.649,56 | 291.465,44 | 72.291,00 | 11.424.893,12 | 96,91% |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 41.000,00 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 41.000,00 | 0,00 | 0,00% |
| 0492.0201 | Occasional Major Sport Events | 5.852.814,14 | 0,00 | 0,00 | 5.852.814,14 | 100,00% |
| | Occasional Major Sport Events | 0492.020101 | 5.852.814,14 | 0,00 | 0,00 | 5.852.814,14 100,00% |
| 0492.0202 | Major sport events in the city's agenda | 3.274.992,47 | 291.465,44 | 16.291,00 | 2.967.236,03 | 90,60% |
| | Major sport events in the city's agenda | 0492.020201 | 3.274.992,47 | 291.465,44 | 16.291,00 | 2.967.236,03 90,60% |
| 0492.0203 | Events involving the city | 2.660.842,95 | 0,00 | 15.000,00 | 2.645.842,95 | 99,44% |
| | Events involving the city | 0492.020301 | 2.660.842,95 | 0,00 | 15.000,00 | 2.645.842,95 99,44% |

SPORTS

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|------------------------------|---------------|----------------|------------------|------------------------------|----------------------|
| 0492.03 | Sports facilities management | 20.650.704,18 | 0,00 | 2.418.179,37 | 18.232.524,81 | 88,29% |
| 0492.0301 | Municipal sports centres | 15.573.801,90 | 0,00 | 2.418.179,37 | 13.155.622,53 | 84,47% |
| | Municipal sports centres | 0492.030101 | 15.573.801,90 | 0,00 | 2.418.179,37 | 13.155.622,53 84,47% |
| 0492.0302 | Other unique facilities | 5.076.902,28 | 0,00 | 0,00 | 5.076.902,28 | 100,00% |
| | Other unique facilities | 0492.030201 | 5.076.902,28 | 0,00 | 0,00 | 5.076.902,28 100,00% |
| | | 41.002.264,85 | 291.465,44 | 2.501.762,79 | 38.209.036,62 | 93,19% |

SPORTS

BASIC MANAGEMENT INDICATORS

04 Sports

Ratio between Sports Cost and total City Council Cost

| | | | | | |
|---|-------------------------|---|--------------------|---|-------|
| = | Sports Cost (04) | = | 41.002.264,85 € | = | 2,01% |
| | Total City Council Cost | | 2.037.093.970,01 € | | |

Sports Cost per inhabitant

| | | | | | |
|---|------------------|---|-----------------|---|---------|
| = | Sports Cost (04) | = | 41.002.264,85 € | = | 25,59 € |
| | City population | | 1.602.386 | | |

SPORTS

BASIC MANAGEMENT INDICATORS

0492.01 Promotion of Sport Practice

Promotion of Sport Practice Cost per inhabitant

$$= \frac{\text{Promotion of Sport Practice Cost (0492.01)}}{\text{City population}} = \frac{8.562.911,11 \text{ €}}{1.602.386} = \mathbf{5,34 \text{ €}}$$

Sports in school age Cost per student

$$= \frac{\text{Sports in school age Cost (0492.010101)}}{\text{Students between 6 and 16 y.o. number}} = \frac{2.263.092,19 \text{ €}}{133.910} = \mathbf{16,90 \text{ €}}$$

SPORTS

BASIC MANAGEMENT INDICATORS

0492.02 Sports Events

Events involving the city Cost per participant

| | | | | | |
|---|--|---|----------------|---|---------------|
| = | Events involving the city Cost (0492.020301) | = | 2.660.842,95 € | = | 7,54 € |
| | Participants number | | 353.042 | | |

Sports Events Cost per inhabitant

| | | | | | |
|---|------------------------------|---|-----------------|---|---------------|
| = | Sports Events Cost (0492.02) | = | 11.788.649,56 € | = | 7,36 € |
| | City population | | 1.602.386 | | |

SPORTS

BASIC MANAGEMENT INDICATORS

0492.03 Sports facilities management

Municipal sports centres Cost per subscriber

$$= \frac{\text{Municipal sports centres Cost (0492.030101)}}{\text{Subscribers number}} = \frac{15.573.801,90 \text{ €}}{175.799} = \mathbf{88,59 \text{ €}}$$

Sports facilities management Cost per inhabitant

$$= \frac{\text{Sports facilities management Cost (0492.03)}}{\text{City population}} = \frac{20.650.704,18 \text{ €}}{1.602.386} = \mathbf{12,89 \text{ €}}$$

SPORTS

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|------------------------------|---|---------------|---------------------|--------------------|--------------------------|--------------------------|------------|
| 0492 | Local autonomous bodies | 22.605.711,45 | 10.429.477,50 | 2.978.627,68 | 59.375,03 | 4.929.073,19 | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| 0492.01 | Promotion of Sport Practice | 6.864.187,13 | 0,00 | 618.911,49 | 14.320,67 | 1.065.491,82 | |
| 0492.0101 | Sports in school age | 1.814.136,35 | 0,00 | 163.572,15 | 3.784,81 | 281.598,88 | |
| | Sports in school age | 0492.010101 | 1.814.136,35 | 0,00 | 163.572,15 | 3.784,81 | 281.598,88 |
| 0492.0102 | Group programmes | 2.622.699,68 | 0,00 | 236.476,50 | 5.471,71 | 407.107,94 | |
| | Group programmes | 0492.010201 | 2.622.699,68 | 0,00 | 236.476,50 | 5.471,71 | 407.107,94 |
| 0492.0103 | Support for entities | 2.427.351,10 | 0,00 | 218.862,84 | 5.064,15 | 376.785,00 | |
| | Support for entities | 0492.010301 | 2.427.351,10 | 0,00 | 218.862,84 | 5.064,15 | 376.785,00 |
| 0492.02 | Sports Events | 9.507.202,37 | 0,00 | 857.219,73 | 16.312,02 | 1.407.915,44 | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| 0492.0201 | Occasional Major Sport Events | 4.720.124,06 | 0,00 | 425.591,39 | 8.098,57 | 699.000,12 | |
| | Occasional Major Sport Events | 0492.020101 | 4.720.124,06 | 0,00 | 425.591,39 | 8.098,57 | 699.000,12 |
| 0492.0202 | Major sport events in the city's agenda | 2.641.186,00 | 0,00 | 238.143,32 | 4.531,63 | 391.131,52 | |
| | Major sport events in the city's agenda | 0492.020201 | 2.641.186,00 | 0,00 | 238.143,32 | 4.531,63 | 391.131,52 |
| 0492.0203 | Events involving the city | 2.145.892,31 | 0,00 | 193.485,02 | 3.681,82 | 317.783,80 | |
| | Events involving the city | 0492.020301 | 2.145.892,31 | 0,00 | 193.485,02 | 3.681,82 | 317.783,80 |
| 0492.03 | Sports facilities management | 6.234.321,95 | 10.429.477,50 | 1.502.496,46 | 28.742,34 | 2.455.665,93 | |

SPORTS

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|--------------------------|---------------|---------------------|--------------------|--------------------------|--------------------------|
| 0492.0301 | Municipal sports centres | 5.873.364,24 | 6.693.699,30 | 1.133.113,04 | 21.676,14 | 1.851.949,18 |
| | Municipal sports centres | 0492.030101 | 5.873.364,24 | 6.693.699,30 | 21.676,14 | 1.851.949,18 |
| 0492.0302 | Other unique facilities | 360.957,71 | 3.735.778,21 | 369.383,42 | 7.066,20 | 603.716,75 |
| | Other unique facilities | 0492.030201 | 360.957,71 | 3.735.778,21 | 7.066,20 | 603.716,75 |
| * Structure + Municipal Institute of Finance (IMH) | | 22.605.711,45 | 10.429.477,50 | 2.978.627,68 | 59.375,03 | 4.929.073,19 |

MOBILITY/TRANSPORT

MOBILITY/TRANSPORT

NATURE OF COST

| Nature | Process Cost | % Cost | City Cost | % Cost | Process vs City | % Process % City |
|---|----------------|---------|------------------|---------|-----------------|------------------|
| Cleaning | 1.486.266,72 | 0,68% | 34.609.098,48 | 1,70% | 4,29% | |
| Depreciation | 10.855.238,75 | 4,97% | 72.378.177,82 | 3,55% | 15,00% | |
| External contracts | 31.848.130,93 | 14,57% | 540.977.223,99 | 26,56% | 5,89% | |
| Financial expenses | 3.788.345,65 | 1,73% | 35.864.708,05 | 1,76% | 10,56% | |
| Grants and Transfers | 94.192.704,34 | 43,11% | 403.670.378,11 | 19,82% | 23,33% | |
| Human Resources | 52.071.779,71 | 23,83% | 633.939.090,07 | 31,12% | 8,21% | |
| Leasing | 4.009.989,84 | 1,84% | 34.020.720,11 | 1,67% | 11,79% | |
| Maintenance, repairs and conservation | 6.343.936,37 | 2,90% | 61.365.399,64 | 3,01% | 10,34% | |
| Notifications | 655.079,91 | 0,30% | 6.235.664,35 | 0,31% | 10,51% | |
| Other expenses | 6.665.873,10 | 3,05% | 117.158.114,48 | 5,75% | 5,69% | |
| Purchase of materials and perishable good | 389.313,32 | 0,18% | 3.974.449,24 | 0,20% | 9,80% | |
| Studies and technical works | 816.643,79 | 0,37% | 13.141.290,39 | 0,65% | 6,21% | |
| Supplies: Electricity | 1.642.826,37 | 0,75% | 25.887.892,84 | 1,27% | 6,35% | |
| Supplies: Gas | 32.711,07 | 0,01% | 4.832.749,49 | 0,24% | 0,68% | |
| Supplies: Other | 2.266.140,37 | 1,04% | 34.335.866,86 | 1,69% | 6,60% | |
| Supplies: Telephone and data | 1.238.958,04 | 0,57% | 9.638.652,43 | 0,47% | 12,85% | |
| Supplies: Water | 210.505,60 | 0,10% | 5.064.493,66 | 0,25% | 4,16% | |
| | 218.514.443,88 | 100,00% | 2.037.093.970,01 | 100,00% | | |

MOBILITY/TRANSPORT

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS

| Subprocess | | Subprocess Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|------------|---|-----------------------|----------------|-----------------------|----------------|---------------|----------------------|----------------|------------------|
| 0500 | City Council | 16.925.002,13 | 7,75% | 16.925.002,13 | 8,58% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0500.01 | Sign posting | 1.248.356,71 | 0,57% | 1.248.356,71 | 0,63% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0500.02 | Planning | 1.335.323,61 | 0,61% | 1.335.323,61 | 0,68% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0500.03 | Regulations | 14.341.321,81 | 6,56% | 14.341.321,81 | 7,27% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0594 | Public Business Institutions | 104.559.618,74 | 47,85% | 104.559.618,74 | 52,99% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0594.04 | Metropolitan Transport Authority (ATM) | 104.559.618,74 | 47,85% | 104.559.618,74 | 52,99% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0595 | Trading companies | 97.029.823,01 | 44,40% | 75.851.104,71 | 38,44% | 78,17% | 21.178.718,30 | 100,00% | 21,83% |
| 0595.05 | Barcelona Municipal Services Inc. (BSM) | 97.029.823,01 | 44,40% | 75.851.104,71 | 38,44% | 78,17% | 21.178.718,30 | 100,00% | 21,83% |
| | | 218.514.443,88 | 100,00% | 197.335.725,58 | 100,00% | 90,31% | 21.178.718,30 | 100,00% | 9,69% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

MOBILITY/TRANSPORT

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS AND CITIZEN

| Subprocess | | Subprocess Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|------------|---|-----------------------|---------------|-----------------------|---------------|----------------------|--------------|
| 0500 | City Council | 16.925.002,13 | 10,56 | 16.925.002,13 | 10,56 | 0,00 | 0,00 |
| 0500.01 | Sign posting | 1.248.356,71 | 0,78 | 1.248.356,71 | 0,78 | 0,00 | 0,00 |
| 0500.02 | Planning | 1.335.323,61 | 0,83 | 1.335.323,61 | 0,83 | 0,00 | 0,00 |
| 0500.03 | Regulations | 14.341.321,81 | 8,95 | 14.341.321,81 | 8,95 | 0,00 | 0,00 |
| 0594 | Public Business Institutions | 104.559.618,74 | 65,25 | 104.559.618,74 | 65,25 | 0,00 | 0,00 |
| 0594.04 | Metropolitan Transport Authority (ATM) | 104.559.618,74 | 65,25 | 104.559.618,74 | 65,25 | 0,00 | 0,00 |
| 0595 | Trading companies | 97.029.823,01 | 60,55 | 75.851.104,71 | 47,34 | 21.178.718,30 | 13,22 |
| 0595.05 | Barcelona Municipal Services Inc. (BSM) | 97.029.823,01 | 60,55 | 75.851.104,71 | 47,34 | 21.178.718,30 | 13,22 |
| | | 218.514.443,88 | 136,37 | 197.335.725,58 | 123,15 | 21.178.718,30 | 13,22 |

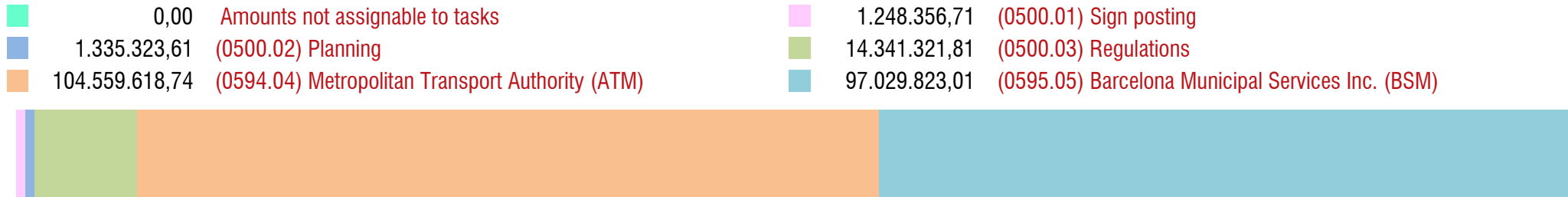
*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

City Population: 1.602.386 citizens

MOBILITY/TRANSPORT

ALLOCATION OF COSTS AND INCOME BY SUBPROCESS

ALLOCATION OF COSTS



ALLOCATION OF INCOME

MOBILITY/TRANSPORT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY SUBPROCESS

| Subprocess | | Cost | Income | Coverage Rate |
|------------|---|-----------------------|----------------------|---------------|
| 0500 | City Council | 16.925.002,13 | 465.040,10 | 2,75% |
| | Amounts not assignable to tasks | 0,00 | 117.184,07 | |
| 0500.01 | Sign posting | 1.248.356,71 | 0,00 | |
| 0500.02 | Planning | 1.335.323,61 | 46.451,40 | 3,48% |
| 0500.03 | Regulations | 14.341.321,81 | 301.404,63 | 2,10% |
| 0594 | Public Business Institutions | 104.559.618,74 | 0,00 | |
| 0594.04 | Metropolitan Transport Authority (ATM) | 104.559.618,74 | 0,00 | |
| 0595 | Trading companies | 97.029.823,01 | 89.843.311,00 | 92,59% |
| 0595.05 | Barcelona Municipal Services Inc. (BSM) | 97.029.823,01 | 89.843.311,00 | 92,59% |
| | | 218.514.443,88 | 90.308.351,10 | 41,33% |

MOBILITY/TRANSPORT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|---|----------------|------------|---------------|
| 0500 | City Council | 16.925.002,13 | 465.040,10 | 2,75% |
| | Amounts not assignable to tasks | 0,00 | 117.184,07 | |
| | Amounts not assignable to tasks | 0,00 | 117.184,07 | |
| 0500.01 | Sign posting | 1.248.356,71 | 0,00 | |
| 0500.0101 | Sign posting | 1.248.356,71 | 0,00 | |
| 0500.02 | Planning | 1.335.323,61 | 46.451,40 | 3,48% |
| 0500.0201 | Preparation of strategic plans | 305.995,79 | 0,00 | |
| 0500.0202 | District coordination, dialogue and counselling | 288.476,13 | 0,00 | |
| 0500.0203 | R&D&I Transport | 231.912,84 | 0,00 | |
| 0500.0204 | Citizen Participation | 11.644,00 | 0,00 | |
| 0500.0205 | Changes to pulic transport | 318.247,54 | 0,00 | |
| 0500.0206 | Accessibility | 144.616,88 | 46.451,40 | 32,12% |
| 0500.0207 | Road Safety Strategy | 34.430,43 | 0,00 | |
| 0500.03 | Regulations | 14.341.321,81 | 301.404,63 | 2,10% |
| 0500.0301 | Management of public transport facilities | 14.341.321,81 | 301.404,63 | 2,10% |
| 0594 | Public Business Institutions | 104.559.618,74 | 0,00 | |
| 0594.04 | Metropolitan Transport Authority (ATM) | 104.559.618,74 | 0,00 | |
| 0594.0401 | Metropolitan Transport Authority (ATM) | 104.559.618,74 | 0,00 | |

MOBILITY/TRANSPORT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|--|-----------------------|----------------------|---------------|
| 0595 | Trading companies | 97.029.823,01 | 89.843.311,00 | 92,59% |
| 0595.05 | Barcelona Municipal Services Inc. (BSM) | 97.029.823,01 | 89.843.311,00 | 92,59% |
| 0595.0501 | Car parks | 27.779.200,08 | 30.563.025,00 | 110,02% |
| 0595.0502 | Integrated management system of parking in the driveway (AREA) | 26.479.176,95 | 35.736.948,00 | 134,96% |
| 0595.0503 | Tow service | 21.592.727,68 | 16.528.496,00 | 76,55% |
| 0595.0504 | Bicing | 19.208.805,62 | 5.161.936,00 | 26,87% |
| 0595.0505 | Station | 1.969.912,68 | 1.852.906,00 | 94,06% |
| | | 218.514.443,88 | 90.308.351,10 | 41,33% |

MOBILITY/TRANSPORT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|---|---------------|--------------|---------------|--------|
| 0500 | City Council | 16.925.002,13 | 465.040,10 | 2,75% | |
| | Amounts not assignable to tasks | 0,00 | 117.184,07 | | |
| | Amounts not assignable to tasks | 0,00 | 117.184,07 | | |
| | Amounts not assignable to tasks | 0,00 | 117.184,07 | | |
| 0500.01 | Sign posting | 1.248.356,71 | 0,00 | | |
| 0500.0101 | Sign posting | 1.248.356,71 | 0,00 | | |
| | Public transport stops | | | | |
| | | 0500.010102 | 154.862,83 | 0,00 | |
| | Vertical and horizontal sign posting | | | | |
| | | 0500.010101 | 1.093.493,88 | 0,00 | |
| 0500.02 | Planning | 1.335.323,61 | 46.451,40 | 3,48% | |
| 0500.0201 | Preparation of strategic plans | 305.995,79 | 0,00 | | |
| | Preparation of strategic plans | | | | |
| | | 0500.020101 | 305.995,79 | 0,00 | |
| 0500.0202 | District coordination, dialogue and counselling | 288.476,13 | 0,00 | | |
| | District coordination, dialogue and counselling | | | | |
| | | 0500.020201 | 288.476,13 | 0,00 | |
| 0500.0203 | R&D&I Transport | 231.912,84 | 0,00 | | |
| | R&D&I Transport | | | | |
| | | 0500.020301 | 231.912,84 | 0,00 | |
| 0500.0204 | Citizen Participation | 11.644,00 | 0,00 | | |
| | Citizen Participation | | | | |
| | | 0500.020401 | 11.644,00 | 0,00 | |
| 0500.0205 | Changes to public transport | 318.247,54 | 0,00 | | |
| | Changes to public transport | | | | |
| | | 0500.020501 | 318.247,54 | 0,00 | |
| 0500.0206 | Accessibility | 144.616,88 | 46.451,40 | 32,12% | |
| | Accessibility | | | | |
| | | 0500.020601 | 144.616,88 | 46.451,40 | 32,12% |

MOBILITY/TRANSPORT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|------------------------------|--|----------------|---------------|---|
| 0500.0207 | Road Safety Strategy | 34.430,43 | 0,00 | |
| | Road Safety Strategy | | | 0500.020701 34.430,43 0,00 |
| 0500.03 | Regulations | 14.341.321,81 | 301.404,63 | 2,10% |
| 0500.0301 | Management of public transport facilities | 14.341.321,81 | 301.404,63 | 2,10% |
| | Actions and improvement of road safety | | | 0500.030104 2.524.607,28 0,00 |
| | Facility maintenance | | | 0500.030101 11.596.349,36 301.404,63 2,60% |
| | Facility operation | | | 0500.030102 91.660,96 0,00 |
| | User Information | | | 0500.030103 128.704,21 0,00 |
| 0594 | Public Business Institutions | 104.559.618,74 | 0,00 | |
| 0594.04 | Metropolitan Transport Authority (ATM) | 104.559.618,74 | 0,00 | |
| 0594.0401 | Metropolitan Transport Authority (ATM) | 104.559.618,74 | 0,00 | |
| | Metropolitan Transport Authority (ATM) | | | 0594.040101 104.559.618,74 0,00 |
| 0595 | Trading companies | 97.029.823,01 | 89.843.311,00 | 92,59% |
| 0595.05 | Barcelona Municipal Services Inc. (BSM) | 97.029.823,01 | 89.843.311,00 | 92,59% |
| 0595.0501 | Car parks | 27.779.200,08 | 30.563.025,00 | 110,02% |
| | Car parks | | | 0595.050101 27.779.200,08 30.563.025,00 110,02% |
| 0595.0502 | Integrated management system of parking in the driveway (AREA) | 26.479.176,95 | 35.736.948,00 | 134,96% |
| | Integrated management system of parking in the driveway (AREA) | | | 0595.050201 26.479.176,95 35.736.948,00 134,96% |
| 0595.0503 | Tow service | 21.592.727,68 | 16.528.496,00 | 76,55% |
| | Tow service | | | 0595.050301 21.592.727,68 16.528.496,00 76,55% |

MOBILITY/TRANSPORT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|---------|----------------|---------------|---------------|--------|
| 0595.0504 | Bicing | 19.208.805,62 | 5.161.936,00 | 26,87% | |
| | Bicing | 0595.050401 | 19.208.805,62 | 5.161.936,00 | 26,87% |
| 0595.0505 | Station | 1.969.912,68 | 1.852.906,00 | 94,06% | |
| | Station | 0595.050501 | 1.969.912,68 | 1.852.906,00 | 94,06% |
| | | 218.514.443,88 | 90.308.351,10 | 41,33% | |

MOBILITY/TRANSPORT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---|---------------|--------------|---------------|---------------------------|---------|
| 0500 | City Council | 16.925.002,13 | 103.681,97 | 361.358,13 | 16.459.962,03 | 97,25% |
| | Amounts not assignable to tasks | 0,00 | 57.230,57 | 59.953,50 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 57.230,57 | 59.953,50 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 57.230,57 | 59.953,50 | 0,00 | 0,00% |
| 0500.01 | Sign posting | 1.248.356,71 | 0,00 | 0,00 | 1.248.356,71 | 100,00% |
| 0500.0101 | Sign posting | 1.248.356,71 | 0,00 | 0,00 | 1.248.356,71 | 100,00% |
| | Public transport stops | 0500.010102 | 154.862,83 | 0,00 | 154.862,83 | 100,00% |
| | Vertical and horizontal sign posting | 0500.010101 | 1.093.493,88 | 0,00 | 1.093.493,88 | 100,00% |
| 0500.02 | Planning | 1.335.323,61 | 46.451,40 | 0,00 | 1.288.872,21 | 96,52% |
| 0500.0201 | Preparation of strategic plans | 305.995,79 | 0,00 | 0,00 | 305.995,79 | 100,00% |
| | Preparation of strategic plans | 0500.020101 | 305.995,79 | 0,00 | 305.995,79 | 100,00% |
| 0500.0202 | District coordination, dialogue and counselling | 288.476,13 | 0,00 | 0,00 | 288.476,13 | 100,00% |
| | District coordination, dialogue and counselling | 0500.020201 | 288.476,13 | 0,00 | 288.476,13 | 100,00% |
| 0500.0203 | R&D&I Transport | 231.912,84 | 0,00 | 0,00 | 231.912,84 | 100,00% |
| | R&D&I Transport | 0500.020301 | 231.912,84 | 0,00 | 231.912,84 | 100,00% |
| 0500.0204 | Citizen Participation | 11.644,00 | 0,00 | 0,00 | 11.644,00 | 100,00% |
| | Citizen Participation | 0500.020401 | 11.644,00 | 0,00 | 11.644,00 | 100,00% |
| 0500.0205 | Changes to pulic transport | 318.247,54 | 0,00 | 0,00 | 318.247,54 | 100,00% |
| | Changes to pulic transport | 0500.020501 | 318.247,54 | 0,00 | 318.247,54 | 100,00% |
| 0500.0206 | Accessibility | 144.616,88 | 46.451,40 | 0,00 | 98.165,48 | 67,88% |
| | Accessibility | 0500.020601 | 144.616,88 | 46.451,40 | 98.165,48 | 67,88% |

MOBILITY/TRANSPORT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|--|----------------|----------------|---------------|---------------------------|----------------------|
| 0500.0207 | Road Safety Strategy | 34.430,43 | 0,00 | 0,00 | 34.430,43 | 100,00% |
| | Road Safety Strategy | 0500.020701 | 34.430,43 | 0,00 | 34.430,43 | 100,00% |
| 0500.03 | Regulations | 14.341.321,81 | 0,00 | 301.404,63 | 14.039.917,18 | 97,90% |
| 0500.0301 | Management of public transport facilities | 14.341.321,81 | 0,00 | 301.404,63 | 14.039.917,18 | 97,90% |
| | Actions and improvement of road safety | 0500.030104 | 2.524.607,28 | 0,00 | 2.524.607,28 | 100,00% |
| | Facility maintenance | 0500.030101 | 11.596.349,36 | 0,00 | 301.404,63 | 11.294.944,73 97,40% |
| | Facility operation | 0500.030102 | 91.660,96 | 0,00 | 91.660,96 | 100,00% |
| | User Information | 0500.030103 | 128.704,21 | 0,00 | 128.704,21 | 100,00% |
| 0594 | Public Business Institutions | 104.559.618,74 | 0,00 | 0,00 | 104.559.618,74 | 100,00% |
| 0594.04 | Metropolitan Transport Authority (ATM) | 104.559.618,74 | 0,00 | 0,00 | 104.559.618,74 | 100,00% |
| 0594.0401 | Metropolitan Transport Authority (ATM) | 104.559.618,74 | 0,00 | 0,00 | 104.559.618,74 | 100,00% |
| | Metropolitan Transport Authority (ATM) | 0594.040101 | 104.559.618,74 | 0,00 | 104.559.618,74 | 100,00% |
| 0595 | Trading companies | 97.029.823,01 | 89.843.311,00 | 0,00 | 7.186.512,01 | 7,41% |
| 0595.05 | Barcelona Municipal Services Inc. (BSM) | 97.029.823,01 | 89.843.311,00 | 0,00 | 7.186.512,01 | 7,41% |
| 0595.0501 | Car parks | 27.779.200,08 | 30.563.025,00 | 0,00 | 0,00 | 0,00% |
| | Car parks | 0595.050101 | 27.779.200,08 | 30.563.025,00 | 0,00 | 0,00% |
| 0595.0502 | Integrated management system of parking in the driveway (AREA) | 26.479.176,95 | 35.736.948,00 | 0,00 | 0,00 | 0,00% |
| | Integrated management system of parking in the driveway (AREA) | 0595.050201 | 26.479.176,95 | 35.736.948,00 | 0,00 | 0,00% |
| 0595.0503 | Tow service | 21.592.727,68 | 16.528.496,00 | 0,00 | 5.064.231,68 | 23,45% |
| | Tow service | 0595.050301 | 21.592.727,68 | 16.528.496,00 | 5.064.231,68 | 23,45% |

MOBILITY/TRANSPORT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---------|----------------|----------------|------------------|------------------------------|--------|
| 0595.0504 | Bicing | 19.208.805,62 | 5.161.936,00 | 0,00 | 14.046.869,62 | 73,13% |
| | Bicing | 0595.050401 | 19.208.805,62 | 5.161.936,00 | 14.046.869,62 | 73,13% |
| 0595.0505 | Station | 1.969.912,68 | 1.852.906,00 | 0,00 | 117.006,68 | 5,94% |
| | Station | 0595.050501 | 1.969.912,68 | 1.852.906,00 | 117.006,68 | 5,94% |
| | | 218.514.443,88 | 89.946.992,97 | 361.358,13 | 128.206.092,78 | 58,67% |

MOBILITY/TRANSPORT

BASIC MANAGEMENT INDICATORS

05 Mobility/Transport

Mobility/Transport Cost per inhabitant

$$= \frac{\text{Mobility/Transport Cost (05)}}{\text{City population}} = \frac{218.514.443,88 \text{ €}}{1.602.386} = 136,37 \text{ €}$$

Ratio between Mobility/Transport Cost and total City Council Cost

$$= \frac{\text{Mobility/Transport Cost (05)}}{\text{Total City Council Cost}} = \frac{218.514.443,88 \text{ €}}{2.037.093.970,01 \text{ €}} = 10,73\%$$

MOBILITY/TRANSPORT

BASIC MANAGEMENT INDICATORS

0500.01 Sign posting

Sign posting Cost per inhabitant

$$= \frac{\text{Sign posting Cost (0500.0101)}}{\text{City population}} = \frac{1.248.356,71 \text{ €}}{1.602.386} = \mathbf{0,78 \text{ €}}$$

MOBILITY/TRANSPORT

BASIC MANAGEMENT INDICATORS

0500.02 **Planning**

Ratio between Planning Cost and Mobility services Cost

$$= \frac{\text{Planning Cost (0500.02)}}{\text{Mobility services Cost (05)}} = \frac{1.335.323,61 \text{ €}}{218.514.443,88 \text{ €}} = \mathbf{0,61\%}$$

MOBILITY/TRANSPORT

BASIC MANAGEMENT INDICATORS

0500.03 Regulations

Regulations Cost per inhabitant

$$= \frac{\text{Regulations Cost (0500.03)}}{\text{City population}} = \frac{14.341.321,81 \text{ €}}{1.602.386} = 8,95 \text{ €}$$

MOBILITY/TRANSPORT

BASIC MANAGEMENT INDICATORS

0594.04 Metropolitan Transport Authority (ATM)

Metropolitan Transport Authority (ATM) Cost per inhabitant

$$= \frac{\text{Metropolitan Transport Authority (ATM) Cost (0594.040101)}}{\text{City population}} = \frac{104.559.618,74 \text{ €}}{1.602.386} = 65,25 \text{ €}$$

MOBILITY/TRANSPORT

BASIC MANAGEMENT INDICATORS

0595.05 Barcelona Municipal Services Inc. (BSM)

| | | | | |
|---|--|---|-----------------|-------------------|
| Bicing Cost per user | | | | |
| = | Bicing Cost (0595.050401) | = | 19.208.805,62 € | = |
| | Users number | | 97.753 | = 196,50 € |
| Bicing Coverage rate | | | | |
| = | Bicing Incomes (0595.050401) | = | 5.161.936,00 € | = |
| | Bicing Cost (0595.050401) | | 19.208.805,62 € | = 26,87% |
| Car parks Cost per inhabitant | | | | |
| = | Car parks Cost (0595.050101) | = | 27.779.200,08 € | = |
| | City population | | 1.602.386 | = 17,34 € |
| Car parks Coverage rate | | | | |
| = | Car parks Incomes (0595.050101) | = | 30.563.025,00 € | = |
| | Car parks Cost (0595.050101) | | 27.779.200,08 € | = 110,02% |
| Integrated management system of parking in the driveway (AREA) Cost per inhabitant | | | | |
| = | Integrated management system of parking in the driveway (AREA) Cost (0595.050201) | = | 26.479.176,95 € | = |
| | City population | | 1.602.386 | = 16,52 € |
| Integrated management system of parking in the driveway (AREA) Coverage rate | | | | |
| = | Integrated management system of parking in the driveway (AREA) Incomes (0595.050201) | = | 35.736.948,00 € | = |
| | Integrated management system of parking in the driveway (AREA) Cost (0595.050201) | | 26.479.176,95 € | = 134,96% |

MOBILITY/TRANSPORT

BASIC MANAGEMENT INDICATORS

| | | | |
|-------------------------------------|-----------------------------------|-----------------|-------------------|
| Station Cost per travellers | Station Cost (0595.050501) | 1.969.912,68 € | |
| = | Travellers number | 2.074.000 | = 0,95 € |
| Tow service Cost per service | Tow service Cost (0595.050301) | 21.592.727,68 € | |
| = | Services number | 100.717 | = 214,39 € |
| Tow service Coverage rate | Tow service Incomes (0595.050301) | 16.528.496,00 € | |
| = | Tow service Cost (0595.050301) | 21.592.727,68 € | = 76,55% |

MOBILITY/TRANSPORT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|------------------------------|---|---------------|---------------------|--------------------|--------------------------|--------------------------|------------|
| 0500 | City Council | 12.957.014,34 | 601.056,65 | 744.981,24 | 44.009,11 | 2.577.940,79 | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| 0500.01 | Sign posting | 320.047,79 | 601.056,65 | 21.388,37 | 2.989,88 | 302.874,02 | |
| 0500.0101 | Sign posting | 320.047,79 | 601.056,65 | 21.388,37 | 2.989,88 | 302.874,02 | |
| | Public transport stops | 0500.010102 | 111.466,47 | 0,00 | 6.382,57 | 361,82 | 36.651,97 |
| | Vertical and horizontal sign posting | 0500.010101 | 208.581,32 | 601.056,65 | 15.005,80 | 2.628,06 | 266.222,05 |
| 0500.02 | Planning | 863.066,43 | 0,00 | 49.419,19 | 2.801,48 | 420.036,51 | |
| 0500.0201 | Preparation of strategic plans | 197.775,80 | 0,00 | 11.324,64 | 641,97 | 96.253,38 | |
| | Preparation of strategic plans | 0500.020101 | 197.775,80 | 0,00 | 11.324,64 | 641,97 | 96.253,38 |
| 0500.0202 | District coordination, dialogue and counselling | 186.452,22 | 0,00 | 10.676,26 | 605,22 | 90.742,43 | |
| | District coordination, dialogue and counselling | 0500.020201 | 186.452,22 | 0,00 | 10.676,26 | 605,22 | 90.742,43 |
| 0500.0203 | R&D&I Transport | 149.893,39 | 0,00 | 8.582,90 | 486,55 | 72.950,00 | |
| | R&D&I Transport | 0500.020301 | 149.893,39 | 0,00 | 8.582,90 | 486,55 | 72.950,00 |
| 0500.0204 | Citizen Participation | 7.525,93 | 0,00 | 430,93 | 24,43 | 3.662,71 | |
| | Citizen Participation | 0500.020401 | 7.525,93 | 0,00 | 430,93 | 24,43 | 3.662,71 |
| 0500.0205 | Changes to pulic transport | 205.694,53 | 0,00 | 11.778,07 | 667,68 | 100.107,26 | |
| | Changes to pulic transport | 0500.020501 | 205.694,53 | 0,00 | 11.778,07 | 667,68 | 100.107,26 |
| 0500.0206 | Accessibility | 93.470,96 | 0,00 | 5.352,15 | 303,40 | 45.490,37 | |
| | Accessibility | 0500.020601 | 93.470,96 | 0,00 | 5.352,15 | 303,40 | 45.490,37 |

MOBILITY/TRANSPORT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|------------------------------|--|---------------|---------------------|--------------------|--------------------------|--------------------------|---------------|
| 0500.0207 | Road Safety Strategy | 22.253,60 | 0,00 | 1.274,24 | 72,23 | 10.830,36 | |
| | Road Safety Strategy | 0500.020701 | 22.253,60 | 0,00 | 1.274,24 | 72,23 | 10.830,36 |
| 0500.03 | Regulations | 11.773.900,12 | 0,00 | 674.173,68 | 38.217,75 | 1.855.030,26 | |
| 0500.0301 | Management of public transport facilities | 11.773.900,12 | 0,00 | 674.173,68 | 38.217,75 | 1.855.030,26 | |
| | Actions and improvement of road safety | 0500.030104 | 2.072.645,35 | 0,00 | 118.679,70 | 6.727,75 | 326.554,48 |
| | Facility maintenance | 0500.030101 | 9.520.339,96 | 0,00 | 545.134,79 | 30.902,76 | 1.499.971,85 |
| | Facility operation | 0500.030102 | 75.251,57 | 0,00 | 4.308,91 | 244,26 | 11.856,22 |
| | User Information | 0500.030103 | 105.663,24 | 0,00 | 6.050,28 | 342,98 | 16.647,71 |
| 0594 | Public Business Institutions | 90.174.325,00 | 0,00 | 1.522.495,76 | 175.342,80 | 12.687.455,18 | |
| 0594.04 | Metropolitan Transport Authority (ATM) | 90.174.325,00 | 0,00 | 1.522.495,76 | 175.342,80 | 12.687.455,18 | |
| 0594.0401 | Metropolitan Transport Authority (ATM) | 90.174.325,00 | 0,00 | 1.522.495,76 | 175.342,80 | 12.687.455,18 | |
| | Metropolitan Transport Authority (ATM) | 0594.040101 | 90.174.325,00 | 0,00 | 1.522.495,76 | 175.342,80 | 12.687.455,18 |
| 0595 | Trading companies | 85.110.758,88 | 548.907,94 | 1.446.270,64 | 3.173,40 | 9.920.712,15 | |
| 0595.05 | Barcelona Municipal Services Inc. (BSM) | 85.110.758,88 | 548.907,94 | 1.446.270,64 | 3.173,40 | 9.920.712,15 | |
| 0595.0501 | Car parks | 23.987.205,00 | 536.770,72 | 414.060,75 | 908,53 | 2.840.255,08 | |
| | Car parks | 0595.050101 | 23.987.205,00 | 536.770,72 | 414.060,75 | 908,53 | 2.840.255,08 |
| 0595.0502 | Integrated management system of parking in the driveway (AREA) | 23.376.292,00 | 0,00 | 394.683,36 | 866,01 | 2.707.335,58 | |
| | Integrated management system of parking in the driveway (AREA) | 0595.050201 | 23.376.292,00 | 0,00 | 394.683,36 | 866,01 | 2.707.335,58 |
| 0595.0503 | Tow service | 19.062.447,00 | 0,00 | 321.848,76 | 706,20 | 2.207.725,72 | |
| | Tow service | 0595.050301 | 19.062.447,00 | 0,00 | 321.848,76 | 706,20 | 2.207.725,72 |

MOBILITY/TRANSPORT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|--|---------|----------------|---------------------|--------------------|--------------------------|--------------------------|--------------|
| 0595.0504 | Bicing | 16.957.877,88 | 0,00 | 286.315,39 | 628,23 | 1.963.984,12 | |
| | Bicing | 0595.050401 | 16.957.877,88 | 0,00 | 286.315,39 | 628,23 | 1.963.984,12 |
| 0595.0505 | Station | 1.726.937,00 | 12.137,22 | 29.362,38 | 64,43 | 201.411,65 | |
| | Station | 0595.050501 | 1.726.937,00 | 12.137,22 | 29.362,38 | 64,43 | 201.411,65 |
| * Structure + Municipal Institute of Finance (IMH) | | 188.242.098,22 | 1.149.964,59 | 3.713.747,64 | 222.525,31 | 25.186.108,12 | |

GUÀRDIA URBANA (METROPOLITAN POLICE)

GUÀRDIA URBANA (METROPOLITAN POLICE)

NATURE OF COST

| Nature | Process Cost | % Cost | City Cost | % Cost | Process vs City | % Process % City |
|---|----------------|---------|------------------|---------|-----------------|------------------|
| Cleaning | 1.196.307,41 | 0,59% | 34.609.098,48 | 1,70% | 3,46% | |
| Depreciation | 1.083.140,49 | 0,53% | 72.378.177,82 | 3,55% | 1,50% | |
| External contracts | 3.961.030,36 | 1,95% | 540.977.223,99 | 26,56% | 0,73% | |
| Financial expenses | 2.451.386,85 | 1,21% | 35.864.708,05 | 1,76% | 6,84% | |
| Grants and Transfers | 5.957.519,09 | 2,94% | 403.670.378,11 | 19,82% | 1,48% | |
| Human Resources | 173.608.740,78 | 85,56% | 633.939.090,07 | 31,12% | 27,39% | |
| Leasing | 3.240.375,84 | 1,60% | 34.020.720,11 | 1,67% | 9,52% | |
| Maintenance, repairs and conservation | 2.221.779,42 | 1,10% | 61.365.399,64 | 3,01% | 3,62% | |
| Notifications | 576.346,19 | 0,28% | 6.235.664,35 | 0,31% | 9,24% | |
| Other expenses | 3.584.147,15 | 1,77% | 117.158.114,48 | 5,75% | 3,06% | |
| Purchase of materials and perishable good | 52.833,07 | 0,03% | 3.974.449,24 | 0,20% | 1,33% | |
| Studies and technical works | 249.456,16 | 0,12% | 13.141.290,39 | 0,65% | 1,90% | |
| Supplies: Electricity | 757.967,08 | 0,37% | 25.887.892,84 | 1,27% | 2,93% | |
| Supplies: Gas | 127.435,15 | 0,06% | 4.832.749,49 | 0,24% | 2,64% | |
| Supplies: Other | 3.012.842,71 | 1,48% | 34.335.866,86 | 1,69% | 8,77% | |
| Supplies: Telephone and data | 749.317,28 | 0,37% | 9.638.652,43 | 0,47% | 7,77% | |
| Supplies: Water | 68.211,96 | 0,03% | 5.064.493,66 | 0,25% | 1,35% | |
| | 202.898.836,99 | 100,00% | 2.037.093.970,01 | 100,00% | | |

GUÀRDIA URBANA (METROPOLITAN POLICE)

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS

| Subprocess | | Subprocess Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|------------|-------------------------------|-----------------------|----------------|-----------------------|----------------|------------------|-----------------------|----------------|---------------------|
| 0600 | City Council | 202.898.836,99 | 100,00% | 202.512.587,22 | 100,00% | 99,81% | 386.249,77 | 100,00% | 0,19% |
| 0600.01 | Operation Demand | 165.364.500,66 | 81,50% | 165.364.007,19 | 81,66% | 100,00% | 493,47 | 0,13% | 0,00% |
| 0600.02 | Operation Planning Prevention | 37.534.336,33 | 18,50% | 37.148.580,03 | 18,34% | 98,97% | 385.756,30 | 99,87% | 1,03% |
| | | 202.898.836,99 | 100,00% | 202.512.587,22 | 100,00% | 99,81% | 386.249,77 | 100,00% | 0,19% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

GUÀRDIA URBANA (METROPOLITAN POLICE)

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS AND CITIZEN

| Subprocess | | Subprocess Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|------------|-------------------------------|-----------------------|---------------|-----------------------|---------------|--------------------|--------------|
| 0600 | City Council | 202.898.836,99 | 126,62 | 202.512.587,22 | 126,38 | 386.249,77 | 0,24 |
| 0600.01 | Operation Demand | 165.364.500,66 | 103,20 | 165.364.007,19 | 103,20 | 493,47 | 0,00 |
| 0600.02 | Operation Planning Prevention | 37.534.336,33 | 23,42 | 37.148.580,03 | 23,18 | 385.756,30 | 0,24 |
| | | 202.898.836,99 | 126,62 | 202.512.587,22 | 126,38 | 386.249,77 | 0,24 |

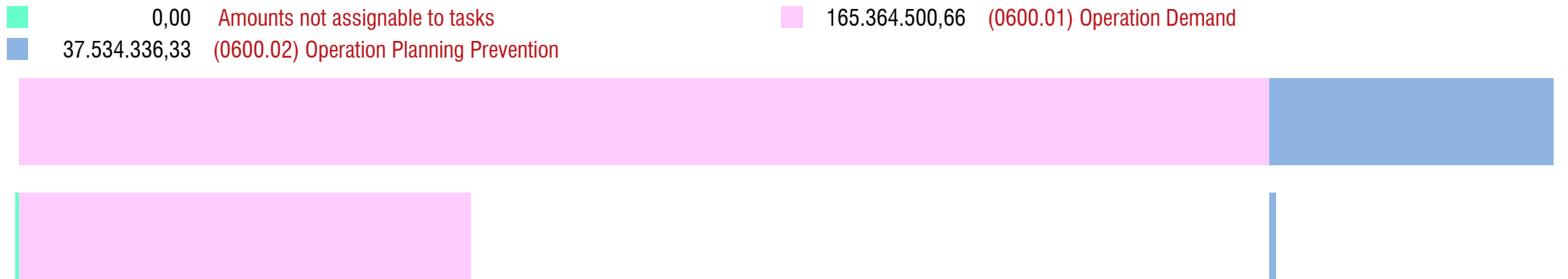
*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

City Population: 1.602.386 citizens

GUÀRDIA URBANA (METROPOLITAN POLICE)

ALLOCATION OF COSTS AND INCOME BY SUBPROCESS

ALLOCATION OF COSTS



ALLOCATION OF INCOME

GUÀRDIA URBANA (METROPOLITAN POLICE)

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY SUBPROCESS

| Subprocess | | Cost | Income | Coverage Rate |
|------------|---------------------------------|----------------|---------------|---------------|
| 0600 | City Council | 202.898.836,99 | 61.018.676,97 | 30,07% |
| | Amounts not assignable to tasks | 0,00 | 430.621,94 | |
| 0600.01 | Operation Demand | 165.364.500,66 | 59.729.250,84 | 36,12% |
| 0600.02 | Operation Planning Prevention | 37.534.336,33 | 858.804,19 | 2,29% |
| | | 202.898.836,99 | 61.018.676,97 | 30,07% |

GUÀRDIA URBANA (METROPOLITAN POLICE)

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|------------------------------------|----------------|---------------|---------------|
| 0600 | City Council | 202.898.836,99 | 61.018.676,97 | 30,07% |
| | Amounts not assignable to tasks | 0,00 | 430.621,94 | |
| | Amounts not assignable to tasks | 0,00 | 430.621,94 | |
| 0600.01 | Operation Demand | 165.364.500,66 | 59.729.250,84 | 36,12% |
| 0600.0101 | Traffic surveillance and control | 72.348.088,61 | 59.402.424,78 | 82,11% |
| 0600.0102 | Minors | 100.134,02 | 0,00 | |
| 0600.0103 | Safety | 44.540.819,33 | 0,00 | |
| 0600.0104 | Prisoners and people under arrest | 7.456,38 | 0,00 | |
| 0600.0105 | Environment | 2.394,60 | 0,00 | |
| 0600.0106 | Welfare police | 10.284.097,85 | 0,00 | |
| 0600.0107 | Administrative police | 30.167.441,30 | 326.826,06 | 1,08% |
| 0600.0108 | Emergencies | 49.354,48 | 0,00 | |
| 0600.0109 | Public Order | 7.864.714,09 | 0,00 | |
| 0600.02 | Operation Planning Prevention | 37.534.336,33 | 858.804,19 | 2,29% |
| 0600.0201 | Prevention and proximity | 10.790.828,68 | 0,00 | |
| 0600.0202 | Circulation | 10.019.448,50 | 0,00 | |
| 0600.0203 | Security and administrative police | 15.853.452,99 | 856.532,27 | 5,40% |
| 0600.0204 | Welfare police | 484.849,86 | 0,00 | |
| 0600.0205 | Canine unit | 385.756,30 | 2.271,92 | 0,59% |
| | | 202.898.836,99 | 61.018.676,97 | 30,07% |

GUÀRDIA URBANA (METROPOLITAN POLICE)

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|----------------------------------|----------------|---------------|---------------|---------|
| 0600 | City Council | 202.898.836,99 | 61.018.676,97 | 30,07% | |
| | Amounts not assignable to tasks | 0,00 | 430.621,94 | | |
| | Amounts not assignable to tasks | 0,00 | 430.621,94 | | |
| | Amounts not assignable to tasks | 0,00 | 430.621,94 | | |
| 0600.01 | Operation Demand | 165.364.500,66 | 59.729.250,84 | 36,12% | |
| 0600.0101 | Traffic surveillance and control | 72.348.088,61 | 59.402.424,78 | 82,11% | |
| | Changes to traffic | 0600.010101 | 5.096.378,01 | 0,00 | |
| | Driving and accompaniments | 0600.010106 | 5.096.378,01 | 0,00 | |
| | Other Traffic police actions | 0600.010105 | 17.787.550,92 | 0,00 | |
| | Traffic accidents | 0600.010102 | 15.413.607,69 | 0,00 | |
| | Traffic violation | 0600.010103 | 14.022.492,21 | 59.401.342,11 | 423,61% |
| | Vehicles | 0600.010104 | 14.931.681,77 | 1.082,67 | 0,01% |
| 0600.0102 | Minors | 100.134,02 | 0,00 | | |
| | Minors | 0600.010201 | 100.134,02 | 0,00 | |
| 0600.0103 | Safety | 44.540.819,33 | 0,00 | | |
| | Against people's freedom | 0600.010304 | 10.293.785,78 | 0,00 | |
| | Against property | 0600.010302 | | | |
| | Against public health | 0600.010303 | 5.888.690,75 | 0,00 | |
| | Gender vioence | 0600.010307 | 10.879.280,45 | 0,00 | |
| | Other actions of Public Safety | 0600.010309 | 301.572,48 | 0,00 | |
| | People's physical integrity | 0600.010308 | | | |

GUÀRDIA URBANA (METROPOLITAN POLICE)

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | Cost | Income | Coverage Rate |
|---|-------------|---------------|---------------------|
| Police court orders | 0600.010301 | | |
| SC police surveillance | 0600.010306 | 8.309.318,54 | 0,00 |
| Violations of Immigration Law | 0600.010305 | 8.868.171,33 | 0,00 |
| 0600.0104 Prisoners and people under arrest | | 7.456,38 | 0,00 |
| Custody | 0600.010402 | 1.846,93 | 0,00 |
| Incidents | 0600.010403 | 3.311,41 | 0,00 |
| Prisoners | 0600.010401 | 2.298,04 | 0,00 |
| 0600.0105 Environment | | 2.394,60 | 0,00 |
| Forest area incidents | 0600.010501 | | |
| Hunting Fishing Flora | 0600.010503 | | |
| Other environmental actions | 0600.010504 | 619,90 | 0,00 |
| Waste and dumping | 0600.010502 | 1.774,70 | 0,00 |
| 0600.0106 Welfare police | | 10.284.097,85 | 0,00 |
| Welfare | 0600.010601 | 10.284.097,85 | 0,00 |
| 0600.0107 Administrative police | | 30.167.441,30 | 326.826,06 1,08% |
| Alarms | 0600.010709 | | |
| Animal-related interventions | 0600.010705 | 7.298,80 | 0,00 |
| Food-related interventions | 0600.010707 | | |
| Neighbour cohabitation | 0600.010701 | 7.759.090,26 | 0,00 |
| Occurrences that provoke disturbances in public areas | 0600.010702 | 7.459.543,62 | 22.509,46 0,30% |
| Other Administrative Police interventions | 0600.010708 | 7.298,80 | 0,00 |
| Public area activities | 0600.010706 | 7.462.825,03 | 304.316,60 4,08% |
| Public venues | 0600.010703 | 7.464.085,99 | 0,00 |

GUÀRDIA URBANA (METROPOLITAN POLICE)

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | Cost | Income | Coverage Rate |
|---|-------------|---------------|---------------|
| Shows | 0600.010704 | 7.298,80 | 0,00 |
| 0600.0108 Emergencies | | 49.354,48 | 0,00 |
| Attacks | 0600.010806 | | |
| Basic Supplies | 0600.010807 | 48.367,54 | 0,00 |
| Collapses and other building-related catastrophes | 0600.010808 | | |
| Dangerous materials | 0600.010804 | 493,47 | 0,00 |
| Earthquakes | 0600.010809 | | |
| Explosions | 0600.010802 | | |
| Fire | 0600.010801 | | |
| Organ transfer | 0600.010810 | 493,47 | 0,00 |
| Public Transport | 0600.010805 | | |
| Weather incidents | 0600.010803 | | |
| 0600.0109 Public Order | | 7.864.714,09 | 0,00 |
| Conflict in the public thoroughfare | 0600.010902 | 1.987.170,22 | 0,00 |
| Crimes against public order | 0600.010904 | 1.955.632,43 | 0,00 |
| Demonstrations and protest meetings | 0600.010901 | 1.962.813,02 | 0,00 |
| Occupations | 0600.010903 | 1.959.098,42 | 0,00 |
| 0600.02 Operation Planning Prevention | | 37.534.336,33 | 858.804,19 |
| 0600.0201 Prevention and proximity | | 10.790.828,68 | 0,00 |
| Call reception (092) | 0600.020103 | 1.952.760,49 | 0,00 |
| Collection of processed citizen communications (IRIS) | 0600.020101 | | |
| Prevention programmes for young people, senior citizens, etc. | 0600.020104 | 104.714,29 | 0,00 |

GUÀRDIA URBANA (METROPOLITAN POLICE)

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|---|-------------|-----------------------|----------------------|---------------|
| Relationships with the community | 0600.020102 | 8.733.353,90 | 0,00 | |
| 0600.0202 Circulation | | 10.019.448,50 | 0,00 | |
| Central Traffic Unit | 0600.020201 | 8.755.437,15 | 0,00 | |
| Intervention for the Prevention of Accidents | 0600.020204 | 85.771,64 | 0,00 | |
| Recorded images reporting office | 0600.020202 | 300.444,51 | 0,00 | |
| Road education | 0600.020203 | 877.795,20 | 0,00 | |
| 0600.0203 Security and administrative police | | 15.853.452,99 | 856.532,27 | 5,40% |
| Information and documentation | 0600.020305 | 1.265.497,12 | 855.017,66 | 67,56% |
| Investigation Unit | 0600.020306 | 2.023.014,84 | 0,00 | |
| Mounted Police Unit | 0600.020302 | 3.942.459,50 | 1.514,61 | 0,04% |
| Police Support Unit | 0600.020301 | 55.867,02 | 0,00 | |
| Protection Unit | 0600.020304 | 8.566.614,51 | 0,00 | |
| 0600.0204 Welfare police | | 484.849,86 | 0,00 | |
| Welfare police | 0600.020401 | 484.849,86 | 0,00 | |
| 0600.0205 Canine unit | | 385.756,30 | 2.271,92 | 0,59% |
| Canine unit | 0600.020501 | 385.756,30 | 2.271,92 | 0,59% |
| | | 202.898.836,99 | 61.018.676,97 | 30,07% |

GUÀRDIA URBANA (METROPOLITAN POLICE)

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|----------------------------------|----------------|---------------|---------------|---------------------------|-----------------------|
| 0600 | City Council | 202.898.836,99 | 60.965.626,60 | 53.050,36 | 141.880.160,02 | 69,93% |
| | Amounts not assignable to tasks | 0,00 | 377.571,57 | 53.050,36 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 377.571,57 | 53.050,36 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 377.571,57 | 53.050,36 | 0,00 | 0,00% |
| 0600.01 | Operation Demand | 165.364.500,66 | 59.729.250,84 | 0,00 | 105.635.249,82 | 63,88% |
| 0600.0101 | Traffic surveillance and control | 72.348.088,61 | 59.402.424,78 | 0,00 | 12.945.663,83 | 17,89% |
| | Changes to traffic | 0600.010101 | 5.096.378,01 | 0,00 | 0,00 | 5.096.378,01 100,00% |
| | Driving and accompaniments | 0600.010106 | 5.096.378,01 | 0,00 | 0,00 | 5.096.378,01 100,00% |
| | Other Traffic police actions | 0600.010105 | 17.787.550,92 | 0,00 | 0,00 | 17.787.550,92 100,00% |
| | Traffic accidents | 0600.010102 | 15.413.607,69 | 0,00 | 0,00 | 15.413.607,69 100,00% |
| | Traffic violation | 0600.010103 | 14.022.492,21 | 59.401.342,11 | 0,00 | 0,00 0,00% |
| | Vehicles | 0600.010104 | 14.931.681,77 | 1.082,67 | 0,00 | 14.930.599,10 99,99% |
| 0600.0102 | Minors | 100.134,02 | 0,00 | 0,00 | 100.134,02 | 100,00% |
| | Minors | 0600.010201 | 100.134,02 | 0,00 | 0,00 | 100.134,02 100,00% |
| 0600.0103 | Safety | 44.540.819,33 | 0,00 | 0,00 | 44.540.819,33 | 100,00% |
| | Against people's freedom | 0600.010304 | 10.293.785,78 | 0,00 | 0,00 | 10.293.785,78 100,00% |
| | Against property | 0600.010302 | | | | |
| | Against public health | 0600.010303 | 5.888.690,75 | 0,00 | 0,00 | 5.888.690,75 100,00% |
| | Gender violence | 0600.010307 | 10.879.280,45 | 0,00 | 0,00 | 10.879.280,45 100,00% |
| | Other actions of Public Safety | 0600.010309 | 301.572,48 | 0,00 | 0,00 | 301.572,48 100,00% |
| | People's physical integrity | 0600.010308 | | | | |
| | Police court orders | 0600.010301 | | | | |

GUÀRDIA URBANA (METROPOLITAN POLICE)

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage |
|---|-------------|---------------|----------------|------------------|------------------------------|
| SC police surveillance | 0600.010306 | 8.309.318,54 | 0,00 | 0,00 | 8.309.318,54 100,00% |
| Violations of Immigration Law | 0600.010305 | 8.868.171,33 | 0,00 | 0,00 | 8.868.171,33 100,00% |
| 0600.0104 Prisoners and people under arrest | | 7.456,38 | 0,00 | 0,00 | 7.456,38 100,00% |
| Custody | 0600.010402 | 1.846,93 | 0,00 | 0,00 | 1.846,93 100,00% |
| Incidents | 0600.010403 | 3.311,41 | 0,00 | 0,00 | 3.311,41 100,00% |
| Prisoners | 0600.010401 | 2.298,04 | 0,00 | 0,00 | 2.298,04 100,00% |
| 0600.0105 Environment | | 2.394,60 | 0,00 | 0,00 | 2.394,60 100,00% |
| Forest area incidents | 0600.010501 | | | | |
| Hunting Fishing Flora | 0600.010503 | | | | |
| Other environmental actions | 0600.010504 | 619,90 | 0,00 | 0,00 | 619,90 100,00% |
| Waste and dumping | 0600.010502 | 1.774,70 | 0,00 | 0,00 | 1.774,70 100,00% |
| 0600.0106 Welfare police | | 10.284.097,85 | 0,00 | 0,00 | 10.284.097,85 100,00% |
| Welfare | 0600.010601 | 10.284.097,85 | 0,00 | 0,00 | 10.284.097,85 100,00% |
| 0600.0107 Administrative police | | 30.167.441,30 | 326.826,06 | 0,00 | 29.840.615,24 98,92% |
| Alarms | 0600.010709 | | | | |
| Animal-related interventions | 0600.010705 | 7.298,80 | 0,00 | 0,00 | 7.298,80 100,00% |
| Food-related interventions | 0600.010707 | | | | |
| Neighbour cohabitation | 0600.010701 | 7.759.090,26 | 0,00 | 0,00 | 7.759.090,26 100,00% |
| Occurrences that provoke disturbances in public areas | 0600.010702 | 7.459.543,62 | 22.509,46 | 0,00 | 7.437.034,16 99,70% |
| Other Administrative Police interventions | 0600.010708 | 7.298,80 | 0,00 | 0,00 | 7.298,80 100,00% |
| Public area activities | 0600.010706 | 7.462.825,03 | 304.316,60 | 0,00 | 7.158.508,43 95,92% |
| Public venues | 0600.010703 | 7.464.085,99 | 0,00 | 0,00 | 7.464.085,99 100,00% |
| Shows | 0600.010704 | 7.298,80 | 0,00 | 0,00 | 7.298,80 100,00% |

GUÀRDIA URBANA (METROPOLITAN POLICE)

FINANCING

| Subprocess / Activity / Task | Cost | Income User | Income Others | City Theoretical coverage |
|---|---------------|----------------|------------------|------------------------------|
| 0600.0108 Emergencies | 49.354,48 | 0,00 | 0,00 | 49.354,48 100,00% |
| Attacks | 0600.010806 | | | |
| Basic Supplies | 0600.010807 | 48.367,54 | 0,00 | 0,00 48.367,54 100,00% |
| Collapses and other building-related catastrophes | 0600.010808 | | | |
| Dangerous materials | 0600.010804 | 493,47 | 0,00 | 0,00 493,47 100,00% |
| Earthquakes | 0600.010809 | | | |
| Explosions | 0600.010802 | | | |
| Fire | 0600.010801 | | | |
| Organ transfer | 0600.010810 | 493,47 | 0,00 | 0,00 493,47 100,00% |
| Public Transport | 0600.010805 | | | |
| Weather incidents | 0600.010803 | | | |
| 0600.0109 Public Order | 7.864.714,09 | 0,00 | 0,00 | 7.864.714,09 100,00% |
| Conflict in the public thoroughfare | 0600.010902 | 1.987.170,22 | 0,00 | 0,00 1.987.170,22 100,00% |
| Crimes against public order | 0600.010904 | 1.955.632,43 | 0,00 | 0,00 1.955.632,43 100,00% |
| Demonstrations and protest meetings | 0600.010901 | 1.962.813,02 | 0,00 | 0,00 1.962.813,02 100,00% |
| Occupations | 0600.010903 | 1.959.098,42 | 0,00 | 0,00 1.959.098,42 100,00% |
| 0600.02 Operation Planning Prevention | 37.534.336,33 | 858.804,19 | 0,00 | 36.675.532,14 97,71% |
| 0600.0201 Prevention and proximity | 10.790.828,68 | 0,00 | 0,00 | 10.790.828,68 100,00% |
| Call reception (092) | 0600.020103 | 1.952.760,49 | 0,00 | 0,00 1.952.760,49 100,00% |
| Collection of processed citizen communications (IRIS) | 0600.020101 | | | |
| Prevention programmes for young people, senior citizens, etc. | 0600.020104 | 104.714,29 | 0,00 | 0,00 104.714,29 100,00% |
| Relationships with the community | 0600.020102 | 8.733.353,90 | 0,00 | 0,00 8.733.353,90 100,00% |

GUÀRDIA URBANA (METROPOLITAN POLICE)

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|-------------|-----------------------|----------------------|------------------|------------------------------|---------------|
| 0600.0202 Circulation | | 10.019.448,50 | 0,00 | 0,00 | 10.019.448,50 | 100,00% |
| Central Traffic Unit | 0600.020201 | 8.755.437,15 | 0,00 | 0,00 | 8.755.437,15 | 100,00% |
| Intervention for the Prevention of Accidents | 0600.020204 | 85.771,64 | 0,00 | 0,00 | 85.771,64 | 100,00% |
| Recorded images reporting office | 0600.020202 | 300.444,51 | 0,00 | 0,00 | 300.444,51 | 100,00% |
| Road education | 0600.020203 | 877.795,20 | 0,00 | 0,00 | 877.795,20 | 100,00% |
| 0600.0203 Security and administrative police | | 15.853.452,99 | 856.532,27 | 0,00 | 14.996.920,72 | 94,60% |
| Information and documentation | 0600.020305 | 1.265.497,12 | 855.017,66 | 0,00 | 410.479,46 | 32,44% |
| Investigation Unit | 0600.020306 | 2.023.014,84 | 0,00 | 0,00 | 2.023.014,84 | 100,00% |
| Mounted Police Unit | 0600.020302 | 3.942.459,50 | 1.514,61 | 0,00 | 3.940.944,89 | 99,96% |
| Police Support Unit | 0600.020301 | 55.867,02 | 0,00 | 0,00 | 55.867,02 | 100,00% |
| Protection Unit | 0600.020304 | 8.566.614,51 | 0,00 | 0,00 | 8.566.614,51 | 100,00% |
| 0600.0204 Welfare police | | 484.849,86 | 0,00 | 0,00 | 484.849,86 | 100,00% |
| Welfare police | 0600.020401 | 484.849,86 | 0,00 | 0,00 | 484.849,86 | 100,00% |
| 0600.0205 Canine unit | | 385.756,30 | 2.271,92 | 0,00 | 383.484,38 | 99,41% |
| Canine unit | 0600.020501 | 385.756,30 | 2.271,92 | 0,00 | 383.484,38 | 99,41% |
| | | 202.898.836,99 | 60.965.626,60 | 53.050,36 | 141.880.160,02 | 69,93% |

GUÀRDIA URBANA (METROPOLITAN POLICE)

BASIC MANAGEMENT INDICATORS

06 Guàrdia Urbana (metropolitan police)

Guàrdia Urbana (metropolitan police) Cost per inhabitant

| | | | | | |
|---|--|---|------------------|---|----------|
| = | Guàrdia Urbana (metropolitan police) Cost (06) | = | 202.898.836,99 € | = | 126,62 € |
| | City population | | 1.602.386 | | |

Ratio between Guàrdia Urbana (metropolitan police) Cost and total City Council Cost

| | | | | | |
|---|--|---|--------------------|---|-------|
| = | Guàrdia Urbana (metropolitan police) Cost (06) | = | 202.898.836,99 € | = | 9,96% |
| | Total City Council Cost | | 2.037.093.970,01 € | | |

GUÀRDIA URBANA (METROPOLITAN POLICE)

BASIC MANAGEMENT INDICATORS

0600.01 Operation Demand

| | | | |
|--|--|---|----------------------|
| Animal-related interventions Cost per complaint | | | |
| = | Animal-related interventions Cost (0600.010705) | = | 7.298,80 € |
| | Complaints number | = | 2.255 |
| | | | = 3,24 € |
| Driving and accompaniments Cost per intervention | | | |
| = | Driving and accompaniments Cost (0600.010106) | = | 5.096.378,01 € |
| | Interventions number | = | 248 |
| | | | = 20.549,91 € |
| Emergencies Cost per inhabitant | | | |
| = | Emergencies Cost (0600.0108) | = | 49.354,48 € |
| | City population | = | 1.602.386 |
| | | | = 0,03 € |
| Neighbour cohabitation Cost per intervention | | | |
| = | Neighbour cohabitation Cost (0600.010701) | = | 7.759.090,26 € |
| | Interventions number | = | 24.398 |
| | | | = 318,02 € |
| Occurrences that provoke disturbances in public areas Cost per intervention | | | |
| = | Occurrences that provoke disturbances in public areas Cost (0600.010702) | = | 7.459.543,62 € |
| | Interventions number | = | 54.570 |
| | | | = 136,70 € |
| Other environmental actions Cost per complaint | | | |
| = | Other environmental actions Cost (0600.010504) | = | 619,90 € |
| | Complaints number | = | 10.268 |
| | | | = 0,06 € |

GUÀRDIA URBANA (METROPOLITAN POLICE)

BASIC MANAGEMENT INDICATORS

| | | | |
|---|---|-----------------|---------------------|
| Other Traffic police actions Cost per intervention | Other Traffic police actions Cost (0600.010105) | 17.787.550,92 € | |
| = | Interventions number | 103.749 | = 171,45 € |
| Public area activities Cost per intervention | Public area activities Cost (0600.010706) | 7.462.825,03 € | |
| = | Interventions number | 77.585 | = 96,19 € |
| Public Order Cost per inhabitant | Public Order Cost (0600.0109) | 7.864.714,09 € | |
| = | City population | 1.602.386 | = 4,91 € |
| Public venues Cost per inspections | Public venues Cost (0600.010703) | 7.464.085,99 € | |
| = | Inspection reports number | 3.751 | = 1.989,89 € |
| Safety Cost per inhabitant | Safety Cost (0600.0103) | 44.540.819,33 € | |
| = | City population | 1.602.386 | = 27,80 € |
| Shows Cost per intervention | Shows Cost (0600.010704) | 7.298,80 € | |
| = | Interventions number | 4 | = 1.824,70 € |
| Traffic accidents Cost per intervention | Traffic accidents Cost (0600.010102) | 15.413.607,69 € | |
| = | Interventions number | 8.105 | = 1.901,74 € |

GUÀRDIA URBANA (METROPOLITAN POLICE)

BASIC MANAGEMENT INDICATORS

Traffic surveillance and control Cost per inhabitant

$$= \frac{\text{Traffic surveillance and control Cost (0600.0101)}}{\text{City population}} = \frac{72.348.088,61 \text{ €}}{1.602.386} = 45,15 \text{ €}$$

Traffic violation Cost per complaint

$$= \frac{\text{Traffic violation Cost (0600.010103)}}{\text{Complaints number}} = \frac{14.022.492,21 \text{ €}}{546.577} = 25,66 \text{ €}$$

GUÀRDIA URBANA (METROPOLITAN POLICE)

BASIC MANAGEMENT INDICATORS

0600.02 Operation Planning Prevention

Central Traffic Unit Cost per complaint

$$= \frac{\text{Central Traffic Unit Cost (0600.020201)}}{\text{Complaints number}} = \frac{8.755.437,15 \text{ €}}{48.227} = 181,55 \text{ €}$$

Police Support Unit Cost per intervention

$$= \frac{\text{Police Support Unit Cost (0600.020301)}}{\text{Interventions number}} = \frac{55.867,02 \text{ €}}{5.720} = 9,77 \text{ €}$$

Recorded images reporting office Cost per complaint

$$= \frac{\text{Recorded images reporting office Cost (0600.020202)}}{\text{Complaints number}} = \frac{300.444,51 \text{ €}}{296.912} = 1,01 \text{ €}$$

GUÀRDIA URBANA (METROPOLITAN POLICE)

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|------------------------------|----------------------------------|---------------------------|---------------------|--------------------|--------------------------|--------------------------|
| 0600 | City Council | 131.566.112,70 | 125.333,42 | 11.101.546,87 | 34.309.892,45 | 25.795.951,55 |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| 0600.01 | Operation Demand | 110.124.599,23 | 0,00 | 9.283.468,57 | 24.385.033,14 | 21.571.399,72 |
| 0600.0101 | Traffic surveillance and control | 48.180.257,75 | 0,00 | 4.061.580,35 | 10.668.617,09 | 9.437.633,42 |
| | Changes to traffic | 0600.010101 3.393.936,33 | 0,00 | 286.107,75 | 751.523,73 | 664.810,20 |
| | Driving and accompaniments | 0600.010106 3.393.936,33 | 0,00 | 286.107,75 | 751.523,73 | 664.810,20 |
| | Other Traffic police actions | 0600.010105 11.845.631,37 | 0,00 | 998.582,94 | 2.622.993,55 | 2.320.343,06 |
| | Traffic accidents | 0600.010102 10.264.702,29 | 0,00 | 865.311,13 | 2.272.926,37 | 2.010.667,90 |
| | Traffic violation | 0600.010103 9.338.288,02 | 0,00 | 787.214,70 | 2.067.789,25 | 1.829.200,24 |
| | Vehicles | 0600.010104 9.943.763,41 | 0,00 | 838.256,08 | 2.201.860,46 | 1.947.801,82 |
| 0600.0102 | Minors | 66.684,32 | 0,00 | 5.621,47 | 14.765,99 | 13.062,24 |
| | Minors | 0600.010201 66.684,32 | 0,00 | 5.621,47 | 14.765,99 | 13.062,24 |
| 0600.0103 | Safety | 29.661.988,24 | 0,00 | 2.500.496,14 | 6.568.092,62 | 5.810.242,33 |
| | Against people's freedom | 0600.010304 6.855.153,48 | 0,00 | 577.887,25 | 1.517.945,55 | 1.342.799,50 |
| | Against property | 0600.010302 | 0,00 | | | |
| | Against public health | 0600.010303 3.921.577,52 | 0,00 | 330.587,73 | 868.360,01 | 768.165,49 |
| | Gender violence | 0600.010307 7.245.064,05 | 0,00 | 610.756,59 | 1.604.283,95 | 1.419.175,86 |
| | Other actions of Public Safety | 0600.010309 200.832,39 | 0,00 | 16.930,11 | 44.470,58 | 39.339,40 |
| | People's physical integrity | 0600.010308 | 0,00 | | | |
| | Police court orders | 0600.010301 | 0,00 | | | |

GUÀRDIA URBANA (METROPOLITAN POLICE)

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|---|-------------|---------------|---------------------|--------------------|--------------------------|--------------------------|
| SC police surveillance | 0600.010306 | 5.533.596,21 | 0,00 | 466.480,39 | 1.225.311,40 | 1.083.930,54 |
| Violations of Immigration Law | 0600.010305 | 5.905.764,59 | 0,00 | 497.854,07 | 1.307.721,13 | 1.156.831,54 |
| 0600.0104 Prisoners and people under arrest | | 4.965,58 | 0,00 | 418,60 | 1.099,54 | 972,66 |
| Custody | 0600.010402 | 1.229,97 | 0,00 | 103,69 | 272,35 | 240,92 |
| Incidents | 0600.010403 | 2.205,23 | 0,00 | 185,90 | 488,31 | 431,97 |
| Prisoners | 0600.010401 | 1.530,38 | 0,00 | 129,01 | 338,88 | 299,77 |
| 0600.0105 Environment | | 1.594,70 | 0,00 | 134,43 | 353,11 | 312,36 |
| Forest area incidents | 0600.010501 | | 0,00 | | | |
| Hunting Fishing Flora | 0600.010503 | | 0,00 | | | |
| Other environmental actions | 0600.010504 | 412,83 | 0,00 | 34,80 | 91,41 | 80,86 |
| Waste and dumping | 0600.010502 | 1.181,87 | 0,00 | 99,63 | 261,70 | 231,50 |
| 0600.0106 Welfare police | | 6.848.701,80 | 0,00 | 577.343,38 | 1.516.516,94 | 1.341.535,73 |
| Welfare | 0600.010601 | 6.848.701,80 | 0,00 | 577.343,38 | 1.516.516,94 | 1.341.535,73 |
| 0600.0107 Administrative police | | 20.090.027,59 | 0,00 | 1.693.582,91 | 4.448.560,93 | 3.935.269,87 |
| Alarms | 0600.010709 | | 0,00 | | | |
| Animal-related interventions | 0600.010705 | 4.860,64 | 0,00 | 409,75 | 1.076,30 | 952,11 |
| Food-related interventions | 0600.010707 | | 0,00 | | | |
| Neighbour cohabitation | 0600.010701 | 5.167.171,32 | 0,00 | 435.590,89 | 1.144.173,46 | 1.012.154,59 |
| Occurrences that provoke disturbances in public areas | 0600.010702 | 4.967.688,03 | 0,00 | 418.774,52 | 1.100.001,62 | 973.079,45 |
| Other Administrative Police interventions | 0600.010708 | 4.860,64 | 0,00 | 409,75 | 1.076,30 | 952,11 |
| Public area activities | 0600.010706 | 4.969.873,29 | 0,00 | 418.958,73 | 1.100.485,50 | 973.507,51 |
| Public venues | 0600.010703 | 4.970.713,03 | 0,00 | 419.029,52 | 1.100.671,45 | 973.671,99 |
| Shows | 0600.010704 | 4.860,64 | 0,00 | 409,75 | 1.076,30 | 952,11 |

GUÀRDIA URBANA (METROPOLITAN POLICE)

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|---|---------------|---------------------|--------------------|--------------------------|--------------------------|
| 0600.0108 Emergencies | 32.867,66 | 0,00 | 2.770,73 | 7.277,93 | 6.438,16 |
| Attacks | 0600.010806 | 0,00 | | | |
| Basic Supplies | 0600.010807 | 32.210,40 | 0,00 | 2.715,33 | 7.132,39 |
| Collapses and other building-related catastrophes | 0600.010808 | | 0,00 | | |
| Dangerous materials | 0600.010804 | 328,63 | 0,00 | 27,70 | 72,77 |
| Earthquakes | 0600.010809 | | 0,00 | | |
| Explosions | 0600.010802 | | 0,00 | | |
| Fire | 0600.010801 | | 0,00 | | |
| Organ transfer | 0600.010810 | 328,63 | 0,00 | 27,70 | 72,77 |
| Public Transport | 0600.010805 | | 0,00 | | |
| Weather incidents | 0600.010803 | | 0,00 | | |
| 0600.0109 Public Order | 5.237.511,59 | 0,00 | 441.520,56 | 1.159.748,99 | 1.025.932,95 |
| Conflict in the public thoroughfare | 0600.010902 | 1.323.357,33 | 0,00 | 111.558,60 | 293.032,73 |
| Crimes against public order | 0600.010904 | 1.302.354,72 | 0,00 | 109.788,09 | 288.382,10 |
| Demonstrations and protest meetings | 0600.010901 | 1.307.136,64 | 0,00 | 110.191,20 | 289.440,96 |
| Occupations | 0600.010903 | 1.304.662,90 | 0,00 | 109.982,67 | 288.893,20 |
| 0600.02 Operation Planning Prevention | 21.441.513,47 | 125.333,42 | 1.818.078,30 | 9.924.859,31 | 4.224.551,83 |
| 0600.0201 Prevention and proximity | 6.200.300,11 | 0,00 | 522.683,32 | 2.853.319,57 | 1.214.525,68 |
| Call reception (092) | 0600.020103 | 1.122.036,26 | 0,00 | 94.587,30 | 516.350,49 |
| Collection of processed citizen communications (IRIS) | 0600.020101 | | 0,00 | | |
| Prevention programmes for young people, senior citizens, etc. | 0600.020104 | 60.167,76 | 0,00 | 5.072,12 | 27.688,64 |
| Relationships with the community | 0600.020102 | 5.018.096,09 | 0,00 | 423.023,90 | 2.309.280,44 |

GUÀRDIA URBANA (METROPOLITAN POLICE)

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|---|-------------|----------------|------------------------|-----------------------|-----------------------------|-----------------------------|
| 0600.0202 Circulation | | 5.757.072,93 | 0,00 | 485.319,40 | 2.649.350,61 | 1.127.705,56 |
| Central Traffic Unit | 0600.020201 | 5.030.784,90 | 0,00 | 424.093,56 | 2.315.119,71 | 985.438,98 |
| Intervention for the Prevention of Accidents | 0600.020204 | 49.283,51 | 0,00 | 4.154,58 | 22.679,81 | 9.653,74 |
| Recorded images reporting office | 0600.020202 | 172.632,35 | 0,00 | 14.552,85 | 79.443,78 | 33.815,53 |
| Road education | 0600.020203 | 504.372,17 | 0,00 | 42.518,41 | 232.107,31 | 98.797,31 |
| 0600.0203 Security and administrative police | | 8.983.899,00 | 125.333,42 | 767.905,39 | 4.191.982,75 | 1.784.332,43 |
| Information and documentation | 0600.020305 | 727.141,74 | 0,00 | 61.297,82 | 334.623,76 | 142.433,80 |
| Investigation Unit | 0600.020306 | 1.162.403,70 | 0,00 | 97.990,26 | 534.927,21 | 227.693,67 |
| Mounted Police Unit | 0600.020302 | 2.139.963,60 | 125.333,42 | 190.963,82 | 1.042.468,30 | 443.730,36 |
| Police Support Unit | 0600.020301 | 32.100,62 | 0,00 | 2.706,07 | 14.772,40 | 6.287,93 |
| Protection Unit | 0600.020304 | 4.922.289,34 | 0,00 | 414.947,42 | 2.265.191,08 | 964.186,67 |
| 0600.0204 Welfare police | | 278.589,79 | 0,00 | 23.485,03 | 128.204,39 | 54.570,65 |
| Welfare police | 0600.020401 | 278.589,79 | 0,00 | 23.485,03 | 128.204,39 | 54.570,65 |
| 0600.0205 Canine unit | | 221.651,64 | 0,00 | 18.685,16 | 102.001,99 | 43.417,51 |
| Canine unit | 0600.020501 | 221.651,64 | 0,00 | 18.685,16 | 102.001,99 | 43.417,51 |
| * Structure + Municipal Institute of Finance (IMH) | | 131.566.112,70 | 125.333,42 | 11.101.546,87 | 34.309.892,45 | 25.795.951,55 |

FIRE PREVENTION, EXTINCTION AND RESCUE

FIRE PREVENTION, EXTINCTION AND RESCUE

NATURE OF COST

| Nature | Process Cost | % Cost | City Cost | % Cost | Process vs City | % Process % City |
|---|---------------|---------|------------------|---------|-----------------|------------------|
| Cleaning | 515.360,61 | 0,98% | 34.609.098,48 | 1,70% | 1,49% | |
| Depreciation | 844.573,17 | 1,60% | 72.378.177,82 | 3,55% | 1,17% | |
| External contracts | 2.069.525,15 | 3,93% | 540.977.223,99 | 26,56% | 0,38% | |
| Financial expenses | 664.296,86 | 1,26% | 35.864.708,05 | 1,76% | 1,85% | |
| Grants and Transfers | 1.792.729,60 | 3,41% | 403.670.378,11 | 19,82% | 0,44% | |
| Human Resources | 42.824.432,34 | 81,34% | 633.939.090,07 | 31,12% | 6,76% | |
| Leasing | 229.472,16 | 0,44% | 34.020.720,11 | 1,67% | 0,67% | |
| Maintenance, repairs and conservation | 1.386.667,58 | 2,63% | 61.365.399,64 | 3,01% | 2,26% | |
| Notifications | 155.120,35 | 0,29% | 6.235.664,35 | 0,31% | 2,49% | |
| Other expenses | 913.462,87 | 1,74% | 117.158.114,48 | 5,75% | 0,78% | |
| Purchase of materials and perishable good | 15.355,79 | 0,03% | 3.974.449,24 | 0,20% | 0,39% | |
| Studies and technical works | 69.367,17 | 0,13% | 13.141.290,39 | 0,65% | 0,53% | |
| Supplies: Electricity | 248.973,25 | 0,47% | 25.887.892,84 | 1,27% | 0,96% | |
| Supplies: Gas | 39.091,76 | 0,07% | 4.832.749,49 | 0,24% | 0,81% | |
| Supplies: Other | 625.165,20 | 1,19% | 34.335.866,86 | 1,69% | 1,82% | |
| Supplies: Telephone and data | 206.924,63 | 0,39% | 9.638.652,43 | 0,47% | 2,15% | |
| Supplies: Water | 45.935,20 | 0,09% | 5.064.493,66 | 0,25% | 0,91% | |
| | 52.646.453,69 | 100,00% | 2.037.093.970,01 | 100,00% | | |

FIRE PREVENTION, EXTINCTION AND RESCUE

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS

| Subprocess | | Subprocess Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|------------|--|----------------------|----------------|----------------------|----------------|------------------|-----------------------|--------------|---------------------|
| 0700 | City Council | 52.646.453,69 | 100,00% | 52.646.453,69 | 100,00% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0700.01 | Quality procedures and training | 79.867,86 | 0,15% | 79.867,86 | 0,15% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0700.02 | Civil Protection | 3.299.845,89 | 6,27% | 3.299.845,89 | 6,27% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0700.03 | Prevention | 3.437.154,26 | 6,53% | 3.437.154,26 | 6,53% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0700.04 | Emergency operations and interventions | 37.920.225,58 | 72,03% | 37.920.225,58 | 72,03% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0700.05 | Protocols and Agreements | 7.909.360,10 | 15,02% | 7.909.360,10 | 15,02% | 100,00% | 0,00 | 0,00% | 0,00% |
| | | 52.646.453,69 | 100,00% | 52.646.453,69 | 100,00% | 100,00% | 0,00 | 0,00% | 0,00% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

FIRE PREVENTION, EXTINCTION AND RESCUE

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS AND CITIZEN

| Subprocess | | Subprocess Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|------------|--|----------------------|--------------|----------------------|--------------|--------------------|--------------|
| 0700 | City Council | 52.646.453,69 | 32,86 | 52.646.453,69 | 32,86 | 0,00 | 0,00 |
| 0700.01 | Quality procedures and training | 79.867,86 | 0,05 | 79.867,86 | 0,05 | 0,00 | 0,00 |
| 0700.02 | Civil Protection | 3.299.845,89 | 2,06 | 3.299.845,89 | 2,06 | 0,00 | 0,00 |
| 0700.03 | Prevention | 3.437.154,26 | 2,15 | 3.437.154,26 | 2,15 | 0,00 | 0,00 |
| 0700.04 | Emergency operations and interventions | 37.920.225,58 | 23,66 | 37.920.225,58 | 23,66 | 0,00 | 0,00 |
| 0700.05 | Protocols and Agreements | 7.909.360,10 | 4,94 | 7.909.360,10 | 4,94 | 0,00 | 0,00 |
| | | 52.646.453,69 | 32,86 | 52.646.453,69 | 32,86 | 0,00 | 0,00 |

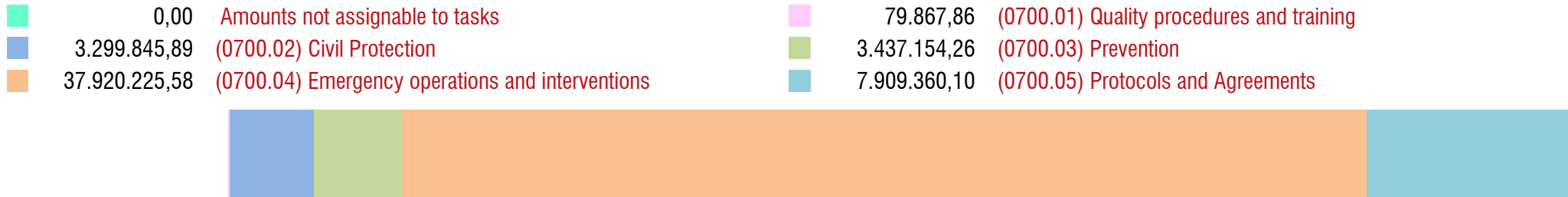
*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

City Population: 1.602.386 citizens

FIRE PREVENTION, EXTINCTION AND RESCUE

ALLOCATION OF COSTS AND INCOME BY SUBPROCESS

ALLOCATION OF COSTS



ALLOCATION OF INCOME

FIRE PREVENTION, EXTINCTION AND RESCUE

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY SUBPROCESS

| Subprocess | | Cost | Income | Coverage Rate |
|------------|--|----------------------|---------------------|---------------|
| 0700 | City Council | 52.646.453,69 | 8.485.964,10 | 16,12% |
| | Amounts not assignable to tasks | 0,00 | 8.333.064,59 | |
| 0700.01 | Quality procedures and training | 79.867,86 | 38.636,34 | 48,38% |
| 0700.02 | Civil Protection | 3.299.845,89 | 0,00 | |
| 0700.03 | Prevention | 3.437.154,26 | 0,00 | |
| 0700.04 | Emergency operations and interventions | 37.920.225,58 | 114.263,17 | 0,30% |
| 0700.05 | Protocols and Agreements | 7.909.360,10 | 0,00 | |
| | | 52.646.453,69 | 8.485.964,10 | 16,12% |

FIRE PREVENTION, EXTINCTION AND RESCUE

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|---|---------------|--------------|---------------|
| 0700 | City Council | 52.646.453,69 | 8.485.964,10 | 16,12% |
| | Amounts not assignable to tasks | 0,00 | 8.333.064,59 | |
| | Amounts not assignable to tasks | 0,00 | 8.333.064,59 | |
| 0700.01 | Quality procedures and training | 79.867,86 | 38.636,34 | 48,38% |
| 0700.0101 | Informal training | 39.933,93 | 38.636,34 | 96,75% |
| 0700.0102 | Internal training | 39.933,93 | 0,00 | |
| 0700.02 | Civil Protection | 3.299.845,89 | 0,00 | |
| 0700.0201 | Preparation and updating of Municipal Emergency Plans | 2.010.950,14 | 0,00 | |
| 0700.0202 | Municipal Emergency Plan (PEM) Activation | 548.843,30 | 0,00 | |
| 0700.0203 | Simulations | 398.736,55 | 0,00 | |
| 0700.0204 | Committees and work groups | 341.315,90 | 0,00 | |
| 0700.03 | Prevention | 3.437.154,26 | 0,00 | |
| 0700.0301 | Prevention services | 2.352.335,38 | 0,00 | |
| 0700.0302 | Prevention campaigns | 1.084.818,88 | 0,00 | |
| 0700.04 | Emergency operations and interventions | 37.920.225,58 | 114.263,17 | 0,30% |
| 0700.0401 | Fire fighting in buildings | 4.556.480,43 | 114.263,17 | 2,51% |
| 0700.0402 | Fire fighting in the public thoroughfare | 4.480.559,05 | 0,00 | |
| 0700.0403 | Other types of fire fighting | 4.699.154,12 | 0,00 | |
| 0700.0404 | Technical assistance | 5.403.111,62 | 0,00 | |
| 0700.0405 | Rescue | 5.822.074,46 | 0,00 | |

FIRE PREVENTION, EXTINCTION AND RESCUE

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | Cost | Income | Coverage Rate |
|--|----------------------|---------------------|---------------|
| 0700.0406 Operative prevention | 4.208.966,47 | 0,00 | |
| 0700.0407 False alarms | 4.540.912,96 | 0,00 | |
| 0700.0408 Management and solution of incidents and maintenance | 4.208.966,47 | 0,00 | |
| 0700.05 Protocols and Agreements | 7.909.360,10 | 0,00 | |
| 0700.0501 Barcelona Port Authority | 3.954.680,05 | 0,00 | |
| 0700.0502 Interior Department, Generalitat of Catalonia | 3.954.680,05 | 0,00 | |
| | 52.646.453,69 | 8.485.964,10 | 16,12% |

FIRE PREVENTION, EXTINCTION AND RESCUE

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|------------------------------|---|---------------|--------------|---------------|
| 0700 | City Council | 52.646.453,69 | 8.485.964,10 | 16,12% |
| | Amounts not assignable to tasks | 0,00 | 8.333.064,59 | |
| | Amounts not assignable to tasks | 0,00 | 8.333.064,59 | |
| | Amounts not assignable to tasks | 0,00 | 8.333.064,59 | |
| 0700.01 | Quality procedures and training | 79.867,86 | 38.636,34 | 48,38% |
| 0700.0101 | Informal training | 39.933,93 | 38.636,34 | 96,75% |
| | Informal training | | | 0700.010101 |
| | | 39.933,93 | 38.636,34 | 96,75% |
| 0700.0102 | Internal training | 39.933,93 | 0,00 | |
| | Internal training | | | 0700.010201 |
| | | 39.933,93 | 0,00 | |
| 0700.02 | Civil Protection | 3.299.845,89 | 0,00 | |
| 0700.0201 | Preparation and updating of Municipal Emergency Plans | 2.010.950,14 | 0,00 | |
| | Preparation and updating of Municipal Emergency Plans | | | 0700.020101 |
| | | 2.010.950,14 | 0,00 | |
| 0700.0202 | Municipal Emergency Plan (PEM) Activation | 548.843,30 | 0,00 | |
| | Municipal Emergency Plan (PEM) Activation | | | 0700.020201 |
| | | 548.843,30 | 0,00 | |
| 0700.0203 | Simulations | 398.736,55 | 0,00 | |
| | Simulations | | | 0700.020301 |
| | | 398.736,55 | 0,00 | |
| 0700.0204 | Committees and work groups | 341.315,90 | 0,00 | |
| | Committees and work groups | | | 0700.020401 |
| | | 341.315,90 | 0,00 | |
| 0700.03 | Prevention | 3.437.154,26 | 0,00 | |
| 0700.0301 | Prevention services | 2.352.335,38 | 0,00 | |

FIRE PREVENTION, EXTINCTION AND RESCUE

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|--|-------------|---------------|------------|---------------|
| Prevention services | 0700.030101 | 2.352.335,38 | 0,00 | |
| 0700.0302 Prevention campaigns | | 1.084.818,88 | 0,00 | |
| Prevention campaigns | 0700.030201 | 1.084.818,88 | 0,00 | |
| 0700.04 Emergency operations and interventions | | 37.920.225,58 | 114.263,17 | 0,30% |
| 0700.0401 Fire fighting in buildings | | 4.556.480,43 | 114.263,17 | 2,51% |
| Fire fighting in buildings | 0700.040101 | 4.556.480,43 | 114.263,17 | 2,51% |
| 0700.0402 Fire fighting in the public thoroughfare | | 4.480.559,05 | 0,00 | |
| Fire fighting in the public thoroughfare | 0700.040201 | 4.480.559,05 | 0,00 | |
| 0700.0403 Other types of fire fighting | | 4.699.154,12 | 0,00 | |
| Other types of fire fighting | 0700.040301 | 4.699.154,12 | 0,00 | |
| 0700.0404 Technical assistance | | 5.403.111,62 | 0,00 | |
| Technical assistance | 0700.040401 | 5.403.111,62 | 0,00 | |
| 0700.0405 Rescue | | 5.822.074,46 | 0,00 | |
| Rescue | 0700.040501 | 5.822.074,46 | 0,00 | |
| 0700.0406 Operative prevention | | 4.208.966,47 | 0,00 | |
| Operative prevention | 0700.040601 | 4.208.966,47 | 0,00 | |
| 0700.0407 False alarms | | 4.540.912,96 | 0,00 | |
| False alarms | 0700.040701 | 4.540.912,96 | 0,00 | |
| 0700.0408 Management and solution of incidents and maintenance | | 4.208.966,47 | 0,00 | |
| Management and solution of incidents and maintenance | 0700.040801 | 4.208.966,47 | 0,00 | |
| 0700.05 Protocols and Agreements | | 7.909.360,10 | 0,00 | |
| 0700.0501 Barcelona Port Authority | | 3.954.680,05 | 0,00 | |

FIRE PREVENTION, EXTINCTION AND RESCUE

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | Cost | Income | Coverage Rate |
|---|-------------|----------------------|---------------------|
| Barcelona Port Authority | 0700.050101 | 3.954.680,05 | 0,00 |
| 0700.0502 Interior Department, Generalitat of Catalonia | | 3.954.680,05 | 0,00 |
| Interior Department, Generalitat of Catalonia | 0700.050201 | 3.954.680,05 | 0,00 |
| | | 52.646.453,69 | 8.485.964,10 |
| | | | 16,12% |

FIRE PREVENTION, EXTINCTION AND RESCUE

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---|---------------|--------------|---------------|---------------------------|----------------------|
| 0700 | City Council | 52.646.453,69 | 153.131,62 | 8.332.832,47 | 44.160.489,59 | 83,88% |
| | Amounts not assignable to tasks | 0,00 | 232,11 | 8.332.832,47 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 232,11 | 8.332.832,47 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 232,11 | 8.332.832,47 | 0,00 | 0,00% |
| 0700.01 | Quality procedures and training | 79.867,86 | 38.636,34 | 0,00 | 41.231,52 | 51,62% |
| 0700.0101 | Informal training | 39.933,93 | 38.636,34 | 0,00 | 1.297,59 | 3,25% |
| | Informal training | 0700.010101 | 39.933,93 | 38.636,34 | 0,00 | 1.297,59 3,25% |
| 0700.0102 | Internal training | 39.933,93 | 0,00 | 0,00 | 39.933,93 | 100,00% |
| | Internal training | 0700.010201 | 39.933,93 | 0,00 | 0,00 | 39.933,93 100,00% |
| 0700.02 | Civil Protection | 3.299.845,89 | 0,00 | 0,00 | 3.299.845,89 | 100,00% |
| 0700.0201 | Preparation and updating of Municipal Emergency Plans | 2.010.950,14 | 0,00 | 0,00 | 2.010.950,14 | 100,00% |
| | Preparation and updating of Municipal Emergency Plans | 0700.020101 | 2.010.950,14 | 0,00 | 0,00 | 2.010.950,14 100,00% |
| 0700.0202 | Municipal Emergency Plan (PEM) Activation | 548.843,30 | 0,00 | 0,00 | 548.843,30 | 100,00% |
| | Municipal Emergency Plan (PEM) Activation | 0700.020201 | 548.843,30 | 0,00 | 0,00 | 548.843,30 100,00% |
| 0700.0203 | Simulations | 398.736,55 | 0,00 | 0,00 | 398.736,55 | 100,00% |
| | Simulations | 0700.020301 | 398.736,55 | 0,00 | 0,00 | 398.736,55 100,00% |
| 0700.0204 | Committees and work groups | 341.315,90 | 0,00 | 0,00 | 341.315,90 | 100,00% |
| | Committees and work groups | 0700.020401 | 341.315,90 | 0,00 | 0,00 | 341.315,90 100,00% |
| 0700.03 | Prevention | 3.437.154,26 | 0,00 | 0,00 | 3.437.154,26 | 100,00% |
| 0700.0301 | Prevention services | 2.352.335,38 | 0,00 | 0,00 | 2.352.335,38 | 100,00% |

FIRE PREVENTION, EXTINCTION AND RESCUE

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|--|---------------|-------------|---------------|---------------------------|---------|
| Prevention services | 0700.030101 | 2.352.335,38 | 0,00 | 0,00 | 2.352.335,38 | 100,00% |
| 0700.0302 | Prevention campaigns | 1.084.818,88 | 0,00 | 0,00 | 1.084.818,88 | 100,00% |
| Prevention campaigns | 0700.030201 | 1.084.818,88 | 0,00 | 0,00 | 1.084.818,88 | 100,00% |
| 0700.04 | Emergency operations and interventions | 37.920.225,58 | 114.263,17 | 0,00 | 37.805.962,41 | 99,70% |
| 0700.0401 | Fire fighting in buildings | 4.556.480,43 | 114.263,17 | 0,00 | 4.442.217,26 | 97,49% |
| Fire fighting in buildings | 0700.040101 | 4.556.480,43 | 114.263,17 | 0,00 | 4.442.217,26 | 97,49% |
| 0700.0402 | Fire fighting in the public thoroughfare | 4.480.559,05 | 0,00 | 0,00 | 4.480.559,05 | 100,00% |
| Fire fighting in the public thoroughfare | 0700.040201 | 4.480.559,05 | 0,00 | 0,00 | 4.480.559,05 | 100,00% |
| 0700.0403 | Other types of fire fighting | 4.699.154,12 | 0,00 | 0,00 | 4.699.154,12 | 100,00% |
| Other types of fire fighting | 0700.040301 | 4.699.154,12 | 0,00 | 0,00 | 4.699.154,12 | 100,00% |
| 0700.0404 | Technical assistance | 5.403.111,62 | 0,00 | 0,00 | 5.403.111,62 | 100,00% |
| Technical assistance | 0700.040401 | 5.403.111,62 | 0,00 | 0,00 | 5.403.111,62 | 100,00% |
| 0700.0405 | Rescue | 5.822.074,46 | 0,00 | 0,00 | 5.822.074,46 | 100,00% |
| Rescue | 0700.040501 | 5.822.074,46 | 0,00 | 0,00 | 5.822.074,46 | 100,00% |
| 0700.0406 | Operative prevention | 4.208.966,47 | 0,00 | 0,00 | 4.208.966,47 | 100,00% |
| Operative prevention | 0700.040601 | 4.208.966,47 | 0,00 | 0,00 | 4.208.966,47 | 100,00% |
| 0700.0407 | False alarms | 4.540.912,96 | 0,00 | 0,00 | 4.540.912,96 | 100,00% |
| False alarms | 0700.040701 | 4.540.912,96 | 0,00 | 0,00 | 4.540.912,96 | 100,00% |
| 0700.0408 | Management and solution of incidents and maintenance | 4.208.966,47 | 0,00 | 0,00 | 4.208.966,47 | 100,00% |
| Management and solution of incidents and maintenance | 0700.040801 | 4.208.966,47 | 0,00 | 0,00 | 4.208.966,47 | 100,00% |
| 0700.05 | Protocols and Agreements | 7.909.360,10 | 0,00 | 0,00 | 7.909.360,10 | 100,00% |
| 0700.0501 | Barcelona Port Authority | 3.954.680,05 | 0,00 | 0,00 | 3.954.680,05 | 100,00% |

FIRE PREVENTION, EXTINCTION AND RESCUE

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|---|-------------|----------------------|-------------------|---------------------|------------------------------|---------------|
| Barcelona Port Authority | 0700.050101 | 3.954.680,05 | 0,00 | 0,00 | 3.954.680,05 | 100,00% |
| 0700.0502 Interior Department, Generalitat of Catalonia | | 3.954.680,05 | 0,00 | 0,00 | 3.954.680,05 | 100,00% |
| Interior Department, Generalitat of Catalonia | 0700.050201 | 3.954.680,05 | 0,00 | 0,00 | 3.954.680,05 | 100,00% |
| | | 52.646.453,69 | 153.131,62 | 8.332.832,47 | 44.160.489,59 | 83,88% |

FIRE PREVENTION, EXTINCTION AND RESCUE

BASIC MANAGEMENT INDICATORS

07 Fire prevention, extinction and rescue

Fire prevention, extinction and rescue Cost per inhabitant

| | | | | |
|---|--|-----------------|---|---------|
| = | Fire prevention, extinction and rescue Cost (07) | 52.646.453,69 € | = | 32,86 € |
| | City population | 1.602.386 | | |

Ratio between Fire prevention, extinction and rescue Cost and total City Council Cost

| | | | | |
|---|--|--------------------|---|-------|
| = | Fire prevention, extinction and rescue Cost (07) | 52.646.453,69 € | = | 2,58% |
| | Total City Council Cost | 2.037.093.970,01 € | | |

FIRE PREVENTION, EXTINCTION AND RESCUE

BASIC MANAGEMENT INDICATORS

0700.01 Quality procedures and training

Informal training Cost per student

$$= \frac{\text{Informal training Cost (0700.010101)}}{\text{Students number}} = \frac{39.933,93 \text{ €}}{214} = \mathbf{186,61 \text{ €}}$$

Internal training Cost per student

$$= \frac{\text{Internal training Cost (0700.010201)}}{\text{Students number}} = \frac{39.933,93 \text{ €}}{3.772} = \mathbf{10,59 \text{ €}}$$

FIRE PREVENTION, EXTINCTION AND RESCUE

BASIC MANAGEMENT INDICATORS

0700.02 Civil Protection

Municipal Emergency Plan (PEM) Activation Cost per activation

$$= \frac{\text{Municipal Emergency Plan (PEM) Activation Cost (0700.0202)}}{\text{Activations number}} = \frac{548.843,30 \text{ €}}{64} = \mathbf{8.575,68 \text{ €}}$$

Simulations Cost per simulation

$$= \frac{\text{Simulations Cost (0700.0203)}}{\text{Simulations number}} = \frac{398.736,55 \text{ €}}{6} = \mathbf{66.456,09 \text{ €}}$$

FIRE PREVENTION, EXTINCTION AND RESCUE

BASIC MANAGEMENT INDICATORS

0700.04 Emergency operations and interventions

| | | | | |
|---|---|----------------|---|-------------|
| False alarms Cost per intervention | False alarms Cost (0700.040701) | 4.540.912,96 € | = | 25.227,29 € |
| = | Interventions number | 180 | = | |
| Fire fighting in buildings Cost per expiry | Fire fighting in buildings Cost (0700.040101) | 4.556.480,43 € | = | 2.911,49 € |
| = | Expiry number | 1.565 | = | |
| Fire fighting in the public thoroughfare Cost per expiry | Fire fighting in the public thoroughfare Cost (0700.040201) | 4.480.559,05 € | = | 2.387,09 € |
| = | Expiry number | 1.877 | = | |
| Operative prevention Cost per action | Operative prevention Cost (0700.040601) | 4.208.966,47 € | = | 2.061,20 € |
| = | Actions number | 2.042 | = | |
| Rescue Cost per intervention | Rescue Cost (0700.040501) | 5.822.074,46 € | = | 1.414,84 € |
| = | Interventions number | 4.115 | = | |
| Technical assistance Cost per intervention | Technical assistance Cost (0700.040401) | 5.403.111,62 € | = | 1.409,63 € |
| = | Interventions number | 3.833 | = | |

FIRE PREVENTION, EXTINCTION AND RESCUE

BASIC MANAGEMENT INDICATORS

0700.05 Protocols and Agreements

Barcelona Port Authority Cost per action

| | | | | | |
|---|---|---|----------------|---|-------------------|
| = | Barcelona Port Authority Cost (0700.050101) | = | 3.954.680,05 € | = | 7.576,02 € |
| | Actions number | | 522 | | |

FIRE PREVENTION, EXTINCTION AND RESCUE

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|------------------------------|---|---------------|---------------------|--------------------|--------------------------|--------------------------|------------|
| 0700 | City Council | 35.259.859,84 | 21.983,65 | 3.081.192,96 | 6.226.741,87 | 8.056.675,37 | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| 0700.01 | Quality procedures and training | 56.686,52 | 0,00 | 4.950,48 | 7.642,34 | 10.588,52 | |
| 0700.0101 | Informal training | 28.343,26 | 0,00 | 2.475,24 | 3.821,17 | 5.294,26 | |
| | Informal training | 0700.010101 | 28.343,26 | 0,00 | 2.475,24 | 3.821,17 | 5.294,26 |
| 0700.0102 | Internal training | 28.343,26 | 0,00 | 2.475,24 | 3.821,17 | 5.294,26 | |
| | Internal training | 0700.010201 | 28.343,26 | 0,00 | 2.475,24 | 3.821,17 | 5.294,26 |
| 0700.02 | Civil Protection | 2.025.473,27 | 0,00 | 176.886,29 | 342.085,18 | 755.401,15 | |
| 0700.0201 | Preparation and updating of Municipal Emergency Plans | 1.234.338,18 | 0,00 | 107.795,79 | 208.469,20 | 460.346,97 | |
| | Preparation and updating of Municipal Emergency Plans | 0700.020101 | 1.234.338,18 | 0,00 | 107.795,79 | 208.469,20 | 460.346,97 |
| 0700.0202 | Municipal Emergency Plan (PEM) Activation | 336.884,65 | 0,00 | 29.420,42 | 56.896,95 | 125.641,28 | |
| | Municipal Emergency Plan (PEM) Activation | 0700.020201 | 336.884,65 | 0,00 | 29.420,42 | 56.896,95 | 125.641,28 |
| 0700.0203 | Simulations | 244.747,86 | 0,00 | 21.374,04 | 41.335,83 | 91.278,82 | |
| | Simulations | 0700.020301 | 244.747,86 | 0,00 | 21.374,04 | 41.335,83 | 91.278,82 |
| 0700.0204 | Committees and work groups | 209.502,58 | 0,00 | 18.296,04 | 35.383,20 | 78.134,08 | |
| | Committees and work groups | 0700.020401 | 209.502,58 | 0,00 | 18.296,04 | 35.383,20 | 78.134,08 |
| 0700.03 | Prevention | 2.391.688,63 | 0,00 | 208.868,18 | 389.851,86 | 446.745,59 | |
| 0700.0301 | Prevention services | 1.636.834,82 | 0,00 | 142.946,16 | 266.808,60 | 305.745,80 | |
| | Prevention services | 0700.030101 | 1.636.834,82 | 0,00 | 142.946,16 | 266.808,60 | 305.745,80 |

FIRE PREVENTION, EXTINCTION AND RESCUE

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|------------------------------|--|---------------|---------------------|--------------------|--------------------------|--------------------------|
| 0700.0302 | Prevention campaigns | 754.853,81 | 0,00 | 65.922,02 | 123.043,26 | 140.999,79 |
| | Prevention campaigns | 0700.030201 | 754.853,81 | 0,00 | 65.922,02 | 123.043,26 |
| 0700.04 | Emergency operations and interventions | 25.189.335,92 | 21.983,65 | 2.201.725,65 | 4.708.648,11 | 5.798.532,25 |
| 0700.0401 | Fire fighting in buildings | 3.029.382,94 | 0,00 | 264.558,55 | 565.789,43 | 696.749,51 |
| | Fire fighting in buildings | 0700.040101 | 3.029.382,94 | 0,00 | 264.558,55 | 696.749,51 |
| 0700.0402 | Fire fighting in the public thoroughfare | 2.978.906,49 | 0,00 | 260.150,40 | 556.362,09 | 685.140,07 |
| | Fire fighting in the public thoroughfare | 0700.040201 | 2.978.906,49 | 0,00 | 260.150,40 | 556.362,09 |
| 0700.0403 | Other types of fire fighting | 3.102.256,10 | 21.983,65 | 272.842,47 | 583.505,58 | 718.566,32 |
| | Other types of fire fighting | 0700.040301 | 3.102.256,10 | 21.983,65 | 272.842,47 | 583.505,58 |
| 0700.0404 | Technical assistance | 3.592.266,97 | 0,00 | 313.715,68 | 670.917,72 | 826.211,25 |
| | Technical assistance | 0700.040401 | 3.592.266,97 | 0,00 | 313.715,68 | 670.917,72 |
| 0700.0405 | Rescue | 3.870.815,04 | 0,00 | 338.041,52 | 722.941,37 | 890.276,53 |
| | Rescue | 0700.040501 | 3.870.815,04 | 0,00 | 338.041,52 | 722.941,37 |
| 0700.0406 | Operative prevention | 2.798.337,75 | 0,00 | 244.381,18 | 522.637,77 | 643.609,77 |
| | Operative prevention | 0700.040601 | 2.798.337,75 | 0,00 | 244.381,18 | 522.637,77 |
| 0700.0407 | False alarms | 3.019.032,88 | 0,00 | 263.654,67 | 563.856,38 | 694.369,03 |
| | False alarms | 0700.040701 | 3.019.032,88 | 0,00 | 263.654,67 | 563.856,38 |
| 0700.0408 | Management and solution of incidents and maintenance | 2.798.337,75 | 0,00 | 244.381,18 | 522.637,77 | 643.609,77 |
| | Management and solution of incidents and maintenance | 0700.040801 | 2.798.337,75 | 0,00 | 244.381,18 | 522.637,77 |
| 0700.05 | Protocols and Agreements | 5.596.675,50 | 0,00 | 488.762,36 | 778.514,38 | 1.045.407,86 |
| 0700.0501 | Barcelona Port Authority | 2.798.337,75 | 0,00 | 244.381,18 | 389.257,19 | 522.703,93 |
| | Barcelona Port Authority | 0700.050101 | 2.798.337,75 | 0,00 | 244.381,18 | 389.257,19 |

FIRE PREVENTION, EXTINCTION AND RESCUE

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|---|---------------|---------------------|--------------------|--------------------------|--------------------------|
| 0700.0502 Interior Department, Generalitat of Catalonia | 2.798.337,75 | 0,00 | 244.381,18 | 389.257,19 | 522.703,93 |
| Interior Department, Generalitat of Catalonia | 2.798.337,75 | 0,00 | 244.381,18 | 389.257,19 | 522.703,93 |
| * Structure + Municipal Institute of Finance (IMH) | 35.259.859,84 | 21.983,65 | 3.081.192,96 | 6.226.741,87 | 8.056.675,37 |

EDUCATION

EDUCATION

NATURE OF COST

| Nature | Process Cost | % Cost | City Cost | % Cost | Process vs City | % Process % City |
|---|----------------|---------|------------------|---------|-----------------|------------------|
| Cleaning | 17.682.352,30 | 11,41% | 34.609.098,48 | 1,70% | 51,09% | |
| Depreciation | 10.554.630,02 | 6,81% | 72.378.177,82 | 3,55% | 14,58% | |
| External contracts | 8.544.703,32 | 5,51% | 540.977.223,99 | 26,56% | 1,58% | |
| Financial expenses | 2.307.102,84 | 1,49% | 35.864.708,05 | 1,76% | 6,43% | |
| Grants and Transfers | 16.623.404,29 | 10,72% | 403.670.378,11 | 19,82% | 4,12% | |
| Human Resources | 65.887.572,78 | 42,50% | 633.939.090,07 | 31,12% | 10,39% | |
| Leasing | 3.016.802,22 | 1,95% | 34.020.720,11 | 1,67% | 8,87% | |
| Maintenance, repairs and conservation | 8.246.581,66 | 5,32% | 61.365.399,64 | 3,01% | 13,44% | |
| Notifications | 447.932,41 | 0,29% | 6.235.664,35 | 0,31% | 7,18% | |
| Other expenses | 3.954.149,76 | 2,55% | 117.158.114,48 | 5,75% | 3,38% | |
| Purchase of materials and perishable good | 403.304,14 | 0,26% | 3.974.449,24 | 0,20% | 10,15% | |
| Studies and technical works | 1.246.264,12 | 0,80% | 13.141.290,39 | 0,65% | 9,48% | |
| Supplies: Electricity | 5.204.918,56 | 3,36% | 25.887.892,84 | 1,27% | 20,11% | |
| Supplies: Gas | 2.618.460,40 | 1,69% | 4.832.749,49 | 0,24% | 54,18% | |
| Supplies: Other | 6.716.432,09 | 4,33% | 34.335.866,86 | 1,69% | 19,56% | |
| Supplies: Telephone and data | 735.709,21 | 0,47% | 9.638.652,43 | 0,47% | 7,63% | |
| Supplies: Water | 825.900,45 | 0,53% | 5.064.493,66 | 0,25% | 16,31% | |
| | 155.016.220,57 | 100,00% | 2.037.093.970,01 | 100,00% | | |

EDUCATION

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS

| Subprocess | | Subprocess Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|------------|--------------------------------------|-----------------------|----------------|-----------------------|----------------|---------------|---------------------|----------------|------------------|
| 0892 | Local autonomous bodies | 67.225.000,36 | 43,37% | 66.003.151,39 | 42,92% | 98,18% | 1.221.848,97 | 100,00% | 1,82% |
| 0892.01 | Municipal Educational Centres (IMEB) | 62.860.430,48 | 40,55% | 62.860.430,48 | 40,87% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0892.02 | Educational Promotion (IMEB) | 4.054.745,48 | 2,62% | 2.832.896,51 | 1,84% | 69,87% | 1.221.848,97 | 100,00% | 30,13% |
| 0892.03 | Municipal Education Council (IMEB) | 309.824,40 | 0,20% | 309.824,40 | 0,20% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0893 | Consortium | 87.791.220,21 | 56,63% | 87.791.220,21 | 57,08% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0893.04 | Barcelona Education Consortium (CEB) | 87.791.220,21 | 56,63% | 87.791.220,21 | 57,08% | 100,00% | 0,00 | 0,00% | 0,00% |
| | | 155.016.220,57 | 100,00% | 153.794.371,60 | 100,00% | 99,21% | 1.221.848,97 | 100,00% | 0,79% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

EDUCATION

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS AND CITIZEN

| Subprocess | | Subprocess Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|------------|--------------------------------------|-----------------------|--------------|-----------------------|--------------|---------------------|--------------|
| 0892 | Local autonomous bodies | 67.225.000,36 | 41,95 | 66.003.151,39 | 41,19 | 1.221.848,97 | 0,76 |
| 0892.01 | Municipal Educational Centres (IMEB) | 62.860.430,48 | 39,23 | 62.860.430,48 | 39,23 | 0,00 | 0,00 |
| 0892.02 | Educational Promotion (IMEB) | 4.054.745,48 | 2,53 | 2.832.896,51 | 1,77 | 1.221.848,97 | 0,76 |
| 0892.03 | Municipal Education Council (IMEB) | 309.824,40 | 0,19 | 309.824,40 | 0,19 | 0,00 | 0,00 |
| 0893 | Consortium | 87.791.220,21 | 54,79 | 87.791.220,21 | 54,79 | 0,00 | 0,00 |
| 0893.04 | Barcelona Education Consortium (CEB) | 87.791.220,21 | 54,79 | 87.791.220,21 | 54,79 | 0,00 | 0,00 |
| | | 155.016.220,57 | 96,74 | 153.794.371,60 | 95,98 | 1.221.848,97 | 0,76 |




*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.



City Population: 1.602.386 citizens

EDUCATION




ALLOCATION OF COSTS AND INCOME BY SUBPROCESS



ALLOCATION OF COSTS

| | | |
|--|---------------|--|
|  | 0,00 | Amounts not assignable to tasks |
|  | 4.054.745,48 | (0892.02) Educational Promotion (IMEB) |
|  | 87.791.220,21 | (0893.04) Barcelona Education Consortium (CEB) |

| | | |
|---|---------------|--|
|  | 62.860.430,48 | (0892.01) Municipal Educational Centres (IMEB) |
|  | 309.824,40 | (0892.03) Municipal Education Council (IMEB) |



| | | |
|--|------------|--|
|  | 14.250,96 | Amounts not assignable to tasks |
|  | 100.000,00 | (0892.02) Educational Promotion (IMEB) |
|  | 0,00 | (0893.04) Barcelona Education Consortium (CEB) |

| | | |
|---|---------------|--|
|  | 19.483.047,04 | (0892.01) Municipal Educational Centres (IMEB) |
|  | 0,00 | (0892.03) Municipal Education Council (IMEB) |

ALLOCATION OF INCOME

EDUCATION

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY SUBPROCESS

| Subprocess | | Cost | Income | Coverage Rate |
|------------|--------------------------------------|-----------------------|----------------------|---------------|
| 0892 | Local autonomous bodies | 67.225.000,36 | 19.597.298,00 | 29,15% |
| | Amounts not assignable to tasks | 0,00 | 14.250,96 | |
| 0892.01 | Municipal Educational Centres (IMEB) | 62.860.430,48 | 19.483.047,04 | 30,99% |
| 0892.02 | Educational Promotion (IMEB) | 4.054.745,48 | 100.000,00 | 2,47% |
| 0892.03 | Municipal Education Council (IMEB) | 309.824,40 | 0,00 | |
| 0893 | Consortium | 87.791.220,21 | 0,00 | |
| 0893.04 | Barcelona Education Consortium (CEB) | 87.791.220,21 | 0,00 | |
| | | 155.016.220,57 | 19.597.298,00 | 12,64% |

EDUCATION

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|--|-----------------------|----------------------|---------------|
| 0892 | Local autonomous bodies | 67.225.000,36 | 19.597.298,00 | 29,15% |
| | Amounts not assignable to tasks | 0,00 | 14.250,96 | |
| | Amounts not assignable to tasks | 0,00 | 14.250,96 | |
| 0892.01 | Municipal Educational Centres (IMEB) | 62.860.430,48 | 19.483.047,04 | 30,99% |
| 0892.0101 | Childhood Education | 55.492.158,64 | 15.880.371,50 | 28,62% |
| 0892.0102 | Musical Education | 7.368.271,84 | 3.602.675,54 | 48,89% |
| 0892.02 | Educational Promotion (IMEB) | 4.054.745,48 | 100.000,00 | 2,47% |
| | Amounts not assignable to tasks | 0,00 | 100.000,00 | |
| 0892.0201 | Territorial action and city programmes | 2.832.896,51 | 0,00 | |
| 0892.0202 | Fundació BCN Vocational Training and Network | 1.221.848,97 | 0,00 | |
| 0892.03 | Municipal Education Council (IMEB) | 309.824,40 | 0,00 | |
| 0892.0301 | Municipal Education Council | 309.824,40 | 0,00 | |
| 0893 | Consortium | 87.791.220,21 | 0,00 | |
| 0893.04 | Barcelona Education Consortium (CEB) | 87.791.220,21 | 0,00 | |
| 0893.0401 | Transfer of services on loan to Consortium | 87.791.220,21 | 0,00 | |
| | | 155.016.220,57 | 19.597.298,00 | 12,64% |

EDUCATION

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|--|---------------|---------------|---------------|--------|
| 0892 | Local autonomous bodies | 67.225.000,36 | 19.597.298,00 | 29,15% | |
| | Amounts not assignable to tasks | 0,00 | 14.250,96 | | |
| | Amounts not assignable to tasks | 0,00 | 14.250,96 | | |
| | Amounts not assignable to tasks | 0,00 | 14.250,96 | | |
| 0892.01 | Municipal Educational Centres (IMEB) | 62.860.430,48 | 19.483.047,04 | 30,99% | |
| 0892.0101 | Childhood Education | 55.492.158,64 | 15.880.371,50 | 28,62% | |
| | Child Care Centres and Family Spaces | | | | |
| | | 0892.010101 | 55.492.158,64 | 15.880.371,50 | 28,62% |
| 0892.0102 | Musical Education | 7.368.271,84 | 3.602.675,54 | 48,89% | |
| | Municipal School of Music | | | | |
| | | 0892.010201 | 4.327.809,31 | 2.886.958,27 | 66,71% |
| | Music Schools | | | | |
| | | 0892.010202 | 3.040.462,53 | 715.717,27 | 23,54% |
| 0892.02 | Educational Promotion (IMEB) | 4.054.745,48 | 100.000,00 | 2,47% | |
| | Amounts not assignable to tasks | 0,00 | 100.000,00 | | |
| | Amounts not assignable to tasks | 0,00 | 100.000,00 | | |
| 0892.0201 | Territorial action and city programmes | 2.832.896,51 | 0,00 | | |
| | Territorial action and city programmes | | | | |
| | | 0892.020101 | 2.832.896,51 | 0,00 | |
| 0892.0202 | Fundació BCN Vocational Training and Network | 1.221.848,97 | 0,00 | | |
| | Fundació BCN Vocational Training and Network | | | | |
| | | 0892.020201 | 1.221.848,97 | 0,00 | |
| 0892.03 | Municipal Education Council (IMEB) | 309.824,40 | 0,00 | | |
| 0892.0301 | Municipal Education Council | 309.824,40 | 0,00 | | |
| | Municipal Education Council | | | | |
| | | 0892.030101 | 309.824,40 | 0,00 | |

EDUCATION

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|---|--|-----------------------|----------------------|---------------|
| 0893 | Consortium | 87.791.220,21 | 0,00 | |
| 0893.04 | Barcelona Education Consortium (CEB) | 87.791.220,21 | 0,00 | |
| 0893.0401 | Transfer of services on loan to Consortium | 87.791.220,21 | 0,00 | |
| Adult Education | 0893.040108 | 4.275.602,44 | 0,00 | |
| Artistic Education | 0893.040106 | 4.917.780,54 | 0,00 | |
| Child Care Centres and Family Spaces | 0893.040102 | 7.346.599,98 | 0,00 | |
| Childhood and Primary Education | 0893.040103 | 40.048.035,03 | 0,00 | |
| Educational Services | 0893.040107 | 4.712.973,86 | 0,00 | |
| Family aid | 0893.040109 | 9.988.736,01 | 0,00 | |
| Secondary Education and Vocational Training | 0893.040104 | 7.579.530,16 | 0,00 | |
| Special Education | 0893.040105 | 3.602.169,09 | 0,00 | |
| Structure Management | 0893.040101 | 5.319.793,10 | 0,00 | |
| | | 155.016.220,57 | 19.597.298,00 | 12,64% |

EDUCATION

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|--|---------------|---------------|---------------|---------------------------|----------------------|
| 0892 | Local autonomous bodies | 67.225.000,36 | 17.075.140,92 | 2.522.157,08 | 47.627.702,36 | 70,85% |
| | Amounts not assignable to tasks | 0,00 | 6.583,88 | 7.667,08 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 6.583,88 | 7.667,08 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 6.583,88 | 7.667,08 | 0,00 | 0,00% |
| 0892.01 | Municipal Educational Centres (IMEB) | 62.860.430,48 | 17.068.557,04 | 2.414.490,00 | 43.377.383,44 | 69,01% |
| 0892.0101 | Childhood Education | 55.492.158,64 | 15.880.371,50 | 0,00 | 39.611.787,14 | 71,38% |
| | Child Care Centres and Family Spaces | 0892.010101 | 55.492.158,64 | 15.880.371,50 | 0,00 | 39.611.787,14 71,38% |
| 0892.0102 | Musical Education | 7.368.271,84 | 1.188.185,54 | 2.414.490,00 | 3.765.596,30 | 51,11% |
| | Municipal School of Music | 0892.010201 | 4.327.809,31 | 472.468,27 | 2.414.490,00 | 1.440.851,04 33,29% |
| | Music Schools | 0892.010202 | 3.040.462,53 | 715.717,27 | 0,00 | 2.324.745,26 76,46% |
| 0892.02 | Educational Promotion (IMEB) | 4.054.745,48 | 0,00 | 100.000,00 | 3.954.745,48 | 97,53% |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 100.000,00 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 100.000,00 | 0,00 | 0,00% |
| 0892.0201 | Territorial action and city programmes | 2.832.896,51 | 0,00 | 0,00 | 2.832.896,51 | 100,00% |
| | Territorial action and city programmes | 0892.020101 | 2.832.896,51 | 0,00 | 0,00 | 2.832.896,51 100,00% |
| 0892.0202 | Fundació BCN Vocational Training and Network | 1.221.848,97 | 0,00 | 0,00 | 1.221.848,97 | 100,00% |
| | Fundació BCN Vocational Training and Network | 0892.020201 | 1.221.848,97 | 0,00 | 0,00 | 1.221.848,97 100,00% |
| 0892.03 | Municipal Education Council (IMEB) | 309.824,40 | 0,00 | 0,00 | 309.824,40 | 100,00% |
| 0892.0301 | Municipal Education Council | 309.824,40 | 0,00 | 0,00 | 309.824,40 | 100,00% |
| | Municipal Education Council | 0892.030101 | 309.824,40 | 0,00 | 0,00 | 309.824,40 100,00% |

EDUCATION

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|---|--|-----------------------|----------------------|---------------------|---------------------------|---------------|
| 0893 | Consortium | 87.791.220,21 | 0,00 | 0,00 | 87.791.220,21 | 100,00% |
| 0893.04 | Barcelona Education Consortium (CEB) | 87.791.220,21 | 0,00 | 0,00 | 87.791.220,21 | 100,00% |
| 0893.0401 | Transfer of services on loan to Consortium | 87.791.220,21 | 0,00 | 0,00 | 87.791.220,21 | 100,00% |
| Adult Education | 0893.040108 | 4.275.602,44 | 0,00 | 0,00 | 4.275.602,44 | 100,00% |
| Artistic Education | 0893.040106 | 4.917.780,54 | 0,00 | 0,00 | 4.917.780,54 | 100,00% |
| Child Care Centres and Family Spaces | 0893.040102 | 7.346.599,98 | 0,00 | 0,00 | 7.346.599,98 | 100,00% |
| Childhood and Primary Education | 0893.040103 | 40.048.035,03 | 0,00 | 0,00 | 40.048.035,03 | 100,00% |
| Educational Services | 0893.040107 | 4.712.973,86 | 0,00 | 0,00 | 4.712.973,86 | 100,00% |
| Family aid | 0893.040109 | 9.988.736,01 | 0,00 | 0,00 | 9.988.736,01 | 100,00% |
| Secondary Education and Vocational Training | 0893.040104 | 7.579.530,16 | 0,00 | 0,00 | 7.579.530,16 | 100,00% |
| Special Education | 0893.040105 | 3.602.169,09 | 0,00 | 0,00 | 3.602.169,09 | 100,00% |
| Structure Management | 0893.040101 | 5.319.793,10 | 0,00 | 0,00 | 5.319.793,10 | 100,00% |
| | | 155.016.220,57 | 17.075.140,92 | 2.522.157,08 | 135.418.922,57 | 87,36% |

EDUCATION

BASIC MANAGEMENT INDICATORS

0892.01 Municipal Educational Centres (IMEB)

| | | | |
|--|---|---|-----------------------|
| Child Care Centres and Family Spaces Cost per school | | | |
| = | Child Care Centres and Family Spaces Cost (0892.010101 + 0893.040102) | = | 62.838.758,62 € |
| | Schools number | = | 95 |
| | | | = 661.460,62 € |
| Child Care Centres and Family Spaces Cost per student | | | |
| = | Child Care Centres and Family Spaces Cost (0892.010101 + 0893.040102) | = | 62.838.758,62 € |
| | Students number | = | 7.940 |
| | | | = 7.914,20 € |
| Municipal School of Music Cost per student | | | |
| = | Municipal School of Music Cost (0892.010201) | = | 4.327.809,31 € |
| | Students number | = | 536 |
| | | | = 8.074,27 € |
| Music Schools Cost per school | | | |
| = | Music Schools Cost (0892.010202) | = | 3.040.462,53 € |
| | Schools number | = | 4 |
| | | | = 760.115,63 € |
| Music Schools Cost per student | | | |
| = | Music Schools Cost (0892.010202) | = | 3.040.462,53 € |
| | Students number | = | 2.512 |
| | | | = 1.210,38 € |

EDUCATION

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|------------------------------|--|---------------|---------------------|--------------------|--------------------------|--------------------------|
| 0892 | Local autonomous bodies | 54.195.105,54 | 2.433.537,41 | 34.816,09 | 1.982.028,75 | 8.579.512,57 |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| 0892.01 | Municipal Educational Centres (IMEB) | 50.518.146,38 | 2.433.537,41 | 32.666,20 | 1.853.333,48 | 8.022.747,01 |
| 0892.0101 | Childhood Education | 44.668.104,82 | 2.076.774,50 | 28.837,19 | 1.636.092,44 | 7.082.349,69 |
| | Child Care Centres and Family Spaces | 0892.010101 | 44.668.104,82 | 2.076.774,50 | 28.837,19 | 1.636.092,44 |
| 0892.0102 | Musical Education | 5.850.041,56 | 356.762,91 | 3.829,01 | 217.241,04 | 940.397,32 |
| | Municipal School of Music | 0892.010201 | 3.402.587,89 | 243.024,91 | 2.249,00 | 127.598,14 |
| | Music Schools | 0892.010202 | 2.447.453,67 | 113.738,00 | 1.580,01 | 89.642,90 |
| 0892.02 | Educational Promotion (IMEB) | 3.415.592,27 | 0,00 | 2.107,10 | 119.547,31 | 517.498,80 |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| 0892.0201 | Territorial action and city programmes | 2.386.344,46 | 0,00 | 1.472,15 | 83.523,16 | 361.556,74 |
| | Territorial action and city programmes | 0892.020101 | 2.386.344,46 | 0,00 | 1.472,15 | 83.523,16 |
| 0892.0202 | Fundació BCN Vocational Training and Network | 1.029.247,81 | 0,00 | 634,95 | 36.024,15 | 155.942,06 |
| | Fundació BCN Vocational Training and Network | 0892.020201 | 1.029.247,81 | 0,00 | 634,95 | 36.024,15 |
| 0892.03 | Municipal Education Council (IMEB) | 261.366,89 | 0,00 | 42,79 | 9.147,96 | 39.266,76 |
| 0892.0301 | Municipal Education Council | 261.366,89 | 0,00 | 42,79 | 9.147,96 | 39.266,76 |
| | Municipal Education Council | 0892.030101 | 261.366,89 | 0,00 | 9.147,96 | 39.266,76 |

EDUCATION

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|--|----------------|---------------------|--------------------|--------------------------|--------------------------|
| 0893 | Consortium | 64.425.300,48 | 9.635.098,36 | 12.123,82 | 2.592.148,28 | 11.126.549,27 |
| 0893.04 | Barcelona Education Consortium (CEB) | 64.425.300,48 | 9.635.098,36 | 12.123,82 | 2.592.148,28 | 11.126.549,27 |
| 0893.0401 | Transfer of services on loan to Consortium | 64.425.300,48 | 9.635.098,36 | 12.123,82 | 2.592.148,28 | 11.126.549,27 |
| Adult Education | 0893.040108 | 2.868.462,60 | 738.422,25 | 590,45 | 126.242,64 | 541.884,50 |
| Artistic Education | 0893.040106 | 4.019.297,88 | 129.326,40 | 679,14 | 145.203,77 | 623.273,35 |
| Child Care Centres and Family Spaces | 0893.040102 | 6.197.568,77 | 0,00 | 1.014,55 | 216.917,78 | 931.098,88 |
| Childhood and Primary Education | 0893.040103 | 27.225.036,78 | 6.559.360,34 | 5.530,57 | 1.182.469,56 | 5.075.637,78 |
| Educational Services | 0893.040107 | 3.975.850,01 | 0,00 | 650,85 | 139.156,59 | 597.316,41 |
| Family aid | 0893.040109 | 8.426.466,46 | 0,00 | 1.379,43 | 294.930,23 | 1.265.959,89 |
| Secondary Education and Vocational Training | 0893.040104 | 4.394.225,65 | 1.999.842,30 | 1.046,72 | 223.795,34 | 960.620,15 |
| Special Education | 0893.040105 | 2.830.631,52 | 208.147,06 | 497,45 | 106.358,66 | 456.534,40 |
| Structure Management | 0893.040101 | 4.487.760,82 | 0,00 | 734,66 | 157.073,71 | 674.223,91 |
| * Structure + Municipal Institute of Finance (IMH) | | 118.620.406,02 | 12.068.635,77 | 46.939,91 | 4.574.177,03 | 19.706.061,84 |

CULTURE

CULTURE

NATURE OF COST

| Nature | Process Cost | % Cost | City Cost | % Cost | Process vs City | % Process % City |
|---|----------------|---------|------------------|---------|-----------------|------------------|
| Cleaning | 1.400.127,24 | 0,92% | 34.609.098,48 | 1,70% | 4,05% | |
| Depreciation | 4.408.868,46 | 2,89% | 72.378.177,82 | 3,55% | 6,09% | |
| External contracts | 12.078.555,41 | 7,92% | 540.977.223,99 | 26,56% | 2,23% | |
| Financial expenses | 1.913.392,01 | 1,26% | 35.864.708,05 | 1,76% | 5,34% | |
| Grants and Transfers | 58.611.261,31 | 38,45% | 403.670.378,11 | 19,82% | 14,52% | |
| Human Resources | 36.343.575,63 | 23,84% | 633.939.090,07 | 31,12% | 5,73% | |
| Leasing | 2.234.436,97 | 1,47% | 34.020.720,11 | 1,67% | 6,57% | |
| Maintenance, repairs and conservation | 4.059.582,60 | 2,66% | 61.365.399,64 | 3,01% | 6,62% | |
| Notifications | 593.770,65 | 0,39% | 6.235.664,35 | 0,31% | 9,52% | |
| Other expenses | 23.467.897,69 | 15,40% | 117.158.114,48 | 5,75% | 20,03% | |
| Purchase of materials and perishable good | 818.768,95 | 0,54% | 3.974.449,24 | 0,20% | 20,60% | |
| Studies and technical works | 444.545,10 | 0,29% | 13.141.290,39 | 0,65% | 3,38% | |
| Supplies: Electricity | 4.774.332,69 | 3,13% | 25.887.892,84 | 1,27% | 18,44% | |
| Supplies: Gas | 438.175,32 | 0,29% | 4.832.749,49 | 0,24% | 9,07% | |
| Supplies: Other | 61.190,21 | 0,04% | 34.335.866,86 | 1,69% | 0,18% | |
| Supplies: Telephone and data | 593.201,54 | 0,39% | 9.638.652,43 | 0,47% | 6,15% | |
| Supplies: Water | 174.699,12 | 0,11% | 5.064.493,66 | 0,25% | 3,45% | |
| | 152.416.380,90 | 100,00% | 2.037.093.970,01 | 100,00% | | |

CULTURE

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS

| Subprocess | | Subprocess Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|------------|-----------------------------------|-----------------------|----------------|----------------------|----------------|---------------|----------------------|----------------|------------------|
| 0992 | Local autonomous bodies | 137.676.387,78 | 90,33% | 51.385.254,05 | 77,71% | 37,32% | 86.291.133,73 | 100,00% | 62,68% |
| 0992.01 | Local culture | 8.798.926,78 | 5,77% | 8.798.926,78 | 13,31% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0992.02 | Heritage, Museums and Archives | 32.325.172,41 | 21,21% | 31.561.454,73 | 47,73% | 97,64% | 763.717,68 | 0,89% | 2,36% |
| 0992.03 | Barcelona City | 89.692.093,90 | 58,85% | 4.164.677,85 | 6,30% | 4,64% | 85.527.416,05 | 99,11% | 95,36% |
| 0992.04 | Cultural Sectors Promotion | 3.193.200,10 | 2,10% | 3.193.200,10 | 4,83% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0992.05 | Creativity and Innovation | 2.316.946,16 | 1,52% | 2.316.946,16 | 3,50% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0992.06 | Consortiums and Foundations | 1.350.048,43 | 0,89% | 1.350.048,43 | 2,04% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0993 | Consortia | 14.739.993,12 | 9,67% | 14.739.993,12 | 22,29% | 100,00% | 0,00 | 0,00% | 0,00% |
| 0993.01 | Libraries of Barcelona Consortium | 14.739.993,12 | 9,67% | 14.739.993,12 | 22,29% | 100,00% | 0,00 | 0,00% | 0,00% |
| | | 152.416.380,90 | 100,00% | 66.125.247,17 | 100,00% | 43,38% | 86.291.133,73 | 100,00% | 56,62% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

CULTURE

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS AND CITIZEN

| Subprocess | | Subprocess Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|------------|-----------------------------------|-----------------------|--------------|----------------------|--------------|----------------------|--------------|
| 0992 | Local autonomous bodies | 137.676.387,78 | 85,92 | 51.385.254,05 | 32,07 | 86.291.133,73 | 53,85 |
| 0992.01 | Local culture | 8.798.926,78 | 5,49 | 8.798.926,78 | 5,49 | 0,00 | 0,00 |
| 0992.02 | Heritage, Museums and Archives | 32.325.172,41 | 20,17 | 31.561.454,73 | 19,70 | 763.717,68 | 0,48 |
| 0992.03 | Barcelona City | 89.692.093,90 | 55,97 | 4.164.677,85 | 2,60 | 85.527.416,05 | 53,38 |
| 0992.04 | Cultural Sectors Promotion | 3.193.200,10 | 1,99 | 3.193.200,10 | 1,99 | 0,00 | 0,00 |
| 0992.05 | Creativity and Innovation | 2.316.946,16 | 1,45 | 2.316.946,16 | 1,45 | 0,00 | 0,00 |
| 0992.06 | Consortiums and Foundations | 1.350.048,43 | 0,84 | 1.350.048,43 | 0,84 | 0,00 | 0,00 |
| 0993 | Consortia | 14.739.993,12 | 9,20 | 14.739.993,12 | 9,20 | 0,00 | 0,00 |
| 0993.01 | Libraries of Barcelona Consortium | 14.739.993,12 | 9,20 | 14.739.993,12 | 9,20 | 0,00 | 0,00 |
| | | 152.416.380,90 | 95,12 | 66.125.247,17 | 41,27 | 86.291.133,73 | 53,85 |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

City Population: 1.602.386 citizens

CULTURE

ALLOCATION OF COSTS AND INCOME BY SUBPROCESS

ALLOCATION OF COSTS

| | |
|---------------|--|
| 0,00 | Amounts not assignable to tasks |
| 32.325.172,41 | (0992.02) Heritage, Museums and Archives |
| 3.193.200,10 | (0992.04) Cultural Sectors Promotion |
| 1.350.048,43 | (0992.06) Consortiums and Foundations |

| | |
|---------------|---|
| 8.798.926,78 | (0992.01) Local culture |
| 89.692.093,90 | (0992.03) Barcelona City |
| 2.316.946,16 | (0992.05) Creativity and Innovation |
| 14.739.993,12 | (0993.01) Libraries of Barcelona Consortium |



| | |
|--------------|--|
| 346.203,93 | Amounts not assignable to tasks |
| 5.465.201,24 | (0992.02) Heritage, Museums and Archives |
| 254.903,70 | (0992.04) Cultural Sectors Promotion |
| 0,00 | (0992.06) Consortiums and Foundations |

| | |
|------------|---|
| 827.964,69 | (0992.01) Local culture |
| 608.828,37 | (0992.03) Barcelona City |
| 181.392,49 | (0992.05) Creativity and Innovation |
| 0,00 | (0993.01) Libraries of Barcelona Consortium |

ALLOCATION OF INCOME

CULTURE

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY SUBPROCESS

| | Subprocess | Cost | Income | Coverage Rate |
|---------|-----------------------------------|-----------------------|---------------------|---------------|
| 0992 | Local autonomous bodies | 137.676.387,78 | 7.684.494,42 | 5,58% |
| | Amounts not assignable to tasks | 0,00 | 346.203,93 | |
| 0992.01 | Local culture | 8.798.926,78 | 827.964,69 | 9,41% |
| 0992.02 | Heritage, Museums and Archives | 32.325.172,41 | 5.465.201,24 | 16,91% |
| 0992.03 | Barcelona City | 89.692.093,90 | 608.828,37 | 0,68% |
| 0992.04 | Cultural Sectors Promotion | 3.193.200,10 | 254.903,70 | 7,98% |
| 0992.05 | Creativity and Innovation | 2.316.946,16 | 181.392,49 | 7,83% |
| 0992.06 | Consortiums and Foundations | 1.350.048,43 | 0,00 | |
| 0993 | Consortia | 14.739.993,12 | 0,00 | |
| 0993.01 | Libraries of Barcelona Consortium | 14.739.993,12 | 0,00 | |
| | | 152.416.380,90 | 7.684.494,42 | 5,04% |

CULTURE

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|---------------------------------|----------------|--------------|---------------|
| 0992 | Local autonomous bodies | 137.676.387,78 | 7.684.494,42 | 5,58% |
| | Amounts not assignable to tasks | 0,00 | 346.203,93 | |
| | Amounts not assignable to tasks | 0,00 | 346.203,93 | |
| 0992.01 | Local culture | 8.798.926,78 | 827.964,69 | 9,41% |
| 0992.0101 | Libraries | | | |
| 0992.0102 | Culture and Proximity | | | |
| 0992.0103 | Festivals | 8.798.926,78 | 827.964,69 | 9,41% |
| 0992.02 | Heritage, Museums and Archives | 32.325.172,41 | 5.465.201,24 | 16,91% |
| 0992.0201 | Museums | 29.033.377,17 | 5.444.727,68 | 18,75% |
| 0992.0202 | Archives | 3.291.795,24 | 20.473,56 | 0,62% |
| 0992.03 | Barcelona City | 89.692.093,90 | 608.828,37 | 0,68% |
| 0992.0301 | Barcelona City | 85.527.416,05 | 22.307,69 | 0,03% |
| 0992.0302 | Grec Festival | 4.164.677,85 | 586.520,68 | 14,08% |
| 0992.04 | Cultural Sectors Promotion | 3.193.200,10 | 254.903,70 | 7,98% |
| 0992.0401 | Sector relations | 0,00 | 6.553,09 | |
| 0992.0402 | Exhibition centres | 3.193.200,10 | 248.350,61 | 7,78% |
| 0992.05 | Creativity and Innovation | 2.316.946,16 | 181.392,49 | 7,83% |
| 0992.0501 | Creativity and Innovation | 2.316.946,16 | 181.392,49 | 7,83% |
| 0992.06 | Consortiums and Foundations | 1.350.048,43 | 0,00 | |

CULTURE

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|--------------------------------------|-----------------------|---------------------|---------------|
| 0992.0601 | Support to Consortia and Foundations | 1.244.064,98 | 0,00 | |
| 0992.0602 | Support to other entities | 105.983,45 | 0,00 | |
| 0993 | Consortia | 14.739.993,12 | 0,00 | |
| 0993.01 | Libraries of Barcelona Consortium | 14.739.993,12 | 0,00 | |
| 0993.0101 | Libraries of Barcelona Consortium | 14.739.993,12 | 0,00 | |
| | | 152.416.380,90 | 7.684.494,42 | 5,04% |

CULTURE

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|---------------------------------|----------------|--------------|---------------|--------|
| 0992 | Local autonomous bodies | 137.676.387,78 | 7.684.494,42 | 5,58% | |
| | Amounts not assignable to tasks | 0,00 | 346.203,93 | | |
| | Amounts not assignable to tasks | 0,00 | 346.203,93 | | |
| | Amounts not assignable to tasks | 0,00 | 346.203,93 | | |
| 0992.01 | Local culture | 8.798.926,78 | 827.964,69 | 9,41% | |
| 0992.0101 | Libraries | | | | |
| | Libraries | | 0992.010101 | | |
| 0992.0102 | Culture and Proximity | | | | |
| | Culture and Proximity | | 0992.010201 | | |
| 0992.0103 | Festivals | 8.798.926,78 | 827.964,69 | 9,41% | |
| | Civic centres | 0992.010307 | 528.640,79 | 0,00 | |
| | La Merce Festival | 0992.010303 | 4.538.975,29 | 570.187,33 | 12,56% |
| | Letters programme | 0992.010305 | 649.708,75 | 55.328,61 | 8,52% |
| | Other festivals | 0992.010301 | 262.555,88 | 0,00 | |
| | Parade | 0992.010302 | 1.040.979,05 | 112.000,00 | 10,76% |
| | Saint Eulalia | 0992.010304 | 461.361,29 | 20.448,75 | 4,43% |
| | Theme year | 0992.010306 | 1.316.705,73 | 70.000,00 | 5,32% |
| 0992.02 | Heritage, Museums and Archives | 32.325.172,41 | 5.465.201,24 | 16,91% | |
| 0992.0201 | Museums | 29.033.377,17 | 5.444.727,68 | 18,75% | |
| | Amounts not assignable to tasks | 0,00 | 1.083.343,86 | | |
| | Archaeology | 0992.020111 | 763.717,68 | 0,00 | |

CULTURE

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | Cost | Income | Coverage Rate | |
|---|-------------|---------------|---------------|---------|
| Born Cultural Centre | 0992.020102 | 5.678.841,75 | 1.014.927,58 | 17,87% |
| Design Hub Barcelona | 0992.020105 | 5.716.396,62 | 400.486,49 | 7,01% |
| Etnographic Museum | 0992.020106 | 1.774.585,88 | 1.671,95 | 0,09% |
| History Museum | 0992.020107 | 5.855.673,68 | 833.380,08 | 14,23% |
| Marès Museum | 0992.020108 | 1.936.976,18 | 120.732,81 | 6,23% |
| Montjuic Castle | 0992.020104 | 1.823.608,35 | 1.834.021,01 | 100,57% |
| Other museums | 0992.020101 | 1.655.358,71 | 0,00 | |
| Pedralbes Monastery | 0992.020103 | 1.970.659,75 | 156.163,90 | 7,92% |
| World Cultures | 0992.020110 | 1.857.558,57 | 0,00 | |
| 0992.0202 Archives | | 3.291.795,24 | 20.473,56 | 0,62% |
| Historic Archive | 0992.020202 | 2.660.210,47 | 10.324,84 | 0,39% |
| Photographic Archive | 0992.020201 | 631.584,77 | 10.148,72 | 1,61% |
| 0992.03 Barcelona City | | 89.692.093,90 | 608.828,37 | 0,68% |
| 0992.0301 Barcelona City | | 85.527.416,05 | 22.307,69 | 0,03% |
| Barcelona City | 0992.030101 | 85.527.416,05 | 22.307,69 | 0,03% |
| 0992.0302 Grec Festival | | 4.164.677,85 | 586.520,68 | 14,08% |
| Grec Festival | 0992.030201 | 4.164.677,85 | 586.520,68 | 14,08% |
| 0992.04 Cultural Sectors Promotion | | 3.193.200,10 | 254.903,70 | 7,98% |
| 0992.0401 Sector relations | | 0,00 | 6.553,09 | |
| Sector relations | 0992.040101 | 0,00 | 6.553,09 | |
| 0992.0402 Exhibition centres | | 3.193.200,10 | 248.350,61 | 7,78% |
| Fabra i Coats Art Centre | 0992.040204 | 833.085,28 | 235.531,36 | 28,27% |

CULTURE

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|--------------------------------------|-------------|-----------------------|---------------------|--------------|
| La Capella Art Centre | | 0992.040203 | 600.780,33 | 0,00 | |
| La Virreina | | 0992.040202 | 1.759.334,49 | 0,73% | |
| Showrooms | | 0992.040201 | | | |
| 0992.05 | Creativity and Innovation | | 2.316.946,16 | 181.392,49 | 7,83% |
| 0992.0501 | Creativity and Innovation | | 2.316.946,16 | 181.392,49 | 7,83% |
| | Creativity and Innovation | 0992.050101 | 2.316.946,16 | 181.392,49 | 7,83% |
| 0992.06 | Consortiums and Foundations | | 1.350.048,43 | 0,00 | |
| 0992.0601 | Support to Consortia and Foundations | | 1.244.064,98 | 0,00 | |
| | Support to Consortia and Foundations | 0992.060101 | 1.244.064,98 | 0,00 | |
| 0992.0602 | Support to other entities | | 105.983,45 | 0,00 | |
| | Support to other entities | 0992.060201 | 105.983,45 | 0,00 | |
| 0993 | Consortia | | 14.739.993,12 | 0,00 | |
| 0993.01 | Libraries of Barcelona Consortium | | 14.739.993,12 | 0,00 | |
| 0993.0101 | Libraries of Barcelona Consortium | | 14.739.993,12 | 0,00 | |
| | Libraries of Barcelona Consortium | 0993.010101 | 14.739.993,12 | 0,00 | |
| | | | 152.416.380,90 | 7.684.494,42 | 5,04% |

CULTURE

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | | | |
|------------------------------|---------------------------------|----------------|--------------|---------------|---------------------------|------------|--------------|---------|
| 0992 | Local autonomous bodies | 137.676.387,78 | 3.547.131,20 | 4.137.363,22 | 129.991.893,36 | 94,42% | | |
| | Amounts not assignable to tasks | 0,00 | -934.457,11 | 1.280.661,04 | 0,00 | 0,00% | | |
| | Amounts not assignable to tasks | 0,00 | -934.457,11 | 1.280.661,04 | 0,00 | 0,00% | | |
| | Amounts not assignable to tasks | 0,00 | -934.457,11 | 1.280.661,04 | 0,00 | 0,00% | | |
| 0992.01 | Local culture | 8.798.926,78 | 2.599,20 | 825.365,49 | 7.970.962,09 | 90,59% | | |
| 0992.0101 | Libraries | | | | | | | |
| | Libraries | | 0992.010101 | | | | | |
| 0992.0102 | Culture and Proximity | | | | | | | |
| | Culture and Proximity | | 0992.010201 | | | | | |
| 0992.0103 | Festivals | 8.798.926,78 | 2.599,20 | 825.365,49 | 7.970.962,09 | 90,59% | | |
| | Civic centres | | 0992.010307 | 528.640,79 | 0,00 | 0,00 | 528.640,79 | 100,00% |
| | La Merce Festival | | 0992.010303 | 4.538.975,29 | 0,00 | 570.187,33 | 3.968.787,96 | 87,44% |
| | Letters programme | | 0992.010305 | 649.708,75 | 2.599,20 | 52.729,41 | 594.380,14 | 91,48% |
| | Other festivals | | 0992.010301 | 262.555,88 | 0,00 | 0,00 | 262.555,88 | 100,00% |
| | Parade | | 0992.010302 | 1.040.979,05 | 0,00 | 112.000,00 | 928.979,05 | 89,24% |
| | Saint Eulalia | | 0992.010304 | 461.361,29 | 0,00 | 20.448,75 | 440.912,54 | 95,57% |
| | Theme year | | 0992.010306 | 1.316.705,73 | 0,00 | 70.000,00 | 1.246.705,73 | 94,68% |
| 0992.02 | Heritage, Museums and Archives | 32.325.172,41 | 4.065.295,47 | 1.399.905,77 | 26.859.971,17 | 83,09% | | |
| 0992.0201 | Museums | 29.033.377,17 | 4.044.826,49 | 1.399.901,19 | 23.588.649,49 | 81,25% | | |
| | Amounts not assignable to tasks | 0,00 | 1.003.801,41 | 79.542,45 | 0,00 | 0,00% | | |
| | Archaeology | | 0992.020111 | 763.717,68 | 0,00 | 0,00 | 763.717,68 | 100,00% |

CULTURE

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------------|-------------|---------------|--------------|---------------|---------------------------|---------|
| Born Cultural Centre | 0992.020102 | 5.678.841,75 | 392.559,19 | 622.368,39 | 4.663.914,17 | 82,13% |
| Design Hub Barcelona | 0992.020105 | 5.716.396,62 | 11.392,49 | 389.094,00 | 5.315.910,13 | 92,99% |
| Etnographic Museum | 0992.020106 | 1.774.585,88 | 0,00 | 1.671,95 | 1.772.913,93 | 99,91% |
| History Museum | 0992.020107 | 5.855.673,68 | 626.746,45 | 206.633,63 | 5.022.293,60 | 85,77% |
| Marès Museum | 0992.020108 | 1.936.976,18 | 56.111,29 | 64.621,52 | 1.816.243,37 | 93,77% |
| Montjuic Castle | 0992.020104 | 1.823.608,35 | 1.828.051,76 | 5.969,25 | 0,00 | 0,00% |
| Other museums | 0992.020101 | 1.655.358,71 | 0,00 | 0,00 | 1.655.358,71 | 100,00% |
| Pedralbes Monastery | 0992.020103 | 1.970.659,75 | 126.163,90 | 30.000,00 | 1.814.495,85 | 92,08% |
| World Cultures | 0992.020110 | 1.857.558,57 | 0,00 | 0,00 | 1.857.558,57 | 100,00% |
| 0992.0202 Archives | | 3.291.795,24 | 20.468,98 | 4,58 | 3.271.321,68 | 99,38% |
| Historic Archive | 0992.020202 | 2.660.210,47 | 10.324,84 | 0,00 | 2.649.885,63 | 99,61% |
| Photographic Archive | 0992.020201 | 631.584,77 | 10.144,14 | 4,58 | 621.436,05 | 98,39% |
| 0992.03 Barcelona City | | 89.692.093,90 | 397.847,31 | 210.981,06 | 89.083.265,53 | 99,32% |
| 0992.0301 Barcelona City | | 85.527.416,05 | 2.307,69 | 20.000,00 | 85.505.108,36 | 99,97% |
| Barcelona City | 0992.030101 | 85.527.416,05 | 2.307,69 | 20.000,00 | 85.505.108,36 | 99,97% |
| 0992.0302 Grec Festival | | 4.164.677,85 | 395.539,62 | 190.981,06 | 3.578.157,17 | 85,92% |
| Grec Festival | 0992.030201 | 4.164.677,85 | 395.539,62 | 190.981,06 | 3.578.157,17 | 85,92% |
| 0992.04 Cultural Sectors Promotion | | 3.193.200,10 | 15.846,33 | 239.057,37 | 2.938.296,40 | 92,02% |
| 0992.0401 Sector relations | | 0,00 | 0,00 | 6.553,09 | 0,00 | 0,00% |
| Sector relations | 0992.040101 | 0,00 | 0,00 | 6.553,09 | 0,00 | 0,00% |
| 0992.0402 Exhibition centres | | 3.193.200,10 | 15.846,33 | 232.504,28 | 2.944.849,49 | 92,22% |
| Fabra i Coats Art Centre | 0992.040204 | 833.085,28 | 4.248,08 | 231.283,28 | 597.553,92 | 71,73% |

CULTURE

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|--------------------------------------|-------------|----------------|---------------|---------------------------|-----------------------|
| La Capella Art Centre | | 0992.040203 | 600.780,33 | 0,00 | 0,00 | 600.780,33 100,00% |
| La Virreina | | 0992.040202 | 1.759.334,49 | 11.598,25 | 1.221,00 | 1.746.515,24 99,27% |
| Showrooms | | 0992.040201 | | | | |
| 0992.05 | Creativity and Innovation | | 2.316.946,16 | 0,00 | 181.392,49 | 2.135.553,67 92,17% |
| 0992.0501 | Creativity and Innovation | | 2.316.946,16 | 0,00 | 181.392,49 | 2.135.553,67 92,17% |
| | Creativity and Innovation | 0992.050101 | 2.316.946,16 | 0,00 | 181.392,49 | 2.135.553,67 92,17% |
| 0992.06 | Consortiums and Foundations | | 1.350.048,43 | 0,00 | 0,00 | 1.350.048,43 100,00% |
| 0992.0601 | Support to Consortia and Foundations | | 1.244.064,98 | 0,00 | 0,00 | 1.244.064,98 100,00% |
| | Support to Consortia and Foundations | 0992.060101 | 1.244.064,98 | 0,00 | 0,00 | 1.244.064,98 100,00% |
| 0992.0602 | Support to other entities | | 105.983,45 | 0,00 | 0,00 | 105.983,45 100,00% |
| | Support to other entities | 0992.060201 | 105.983,45 | 0,00 | 0,00 | 105.983,45 100,00% |
| 0993 | Consortia | | 14.739.993,12 | 0,00 | 0,00 | 14.739.993,12 100,00% |
| 0993.01 | Libraries of Barcelona Consortium | | 14.739.993,12 | 0,00 | 0,00 | 14.739.993,12 100,00% |
| 0993.0101 | Libraries of Barcelona Consortium | | 14.739.993,12 | 0,00 | 0,00 | 14.739.993,12 100,00% |
| | Libraries of Barcelona Consortium | 0993.010101 | 14.739.993,12 | 0,00 | 0,00 | 14.739.993,12 100,00% |
| | | | 152.416.380,90 | 3.547.131,20 | 4.137.363,22 | 144.731.886,48 94,96% |

CULTURE

BASIC MANAGEMENT INDICATORS

0992.01 Local culture

La Merce Festival Cost per inhabitant

| | | | | | |
|---|--------------------------------------|---|----------------|---|---------------|
| = | La Merce Festival Cost (0992.010303) | = | 4.538.975,29 € | = | 2,83 € |
| | City population | | 1.602.386 | | |

Parade Cost per inhabitant

| | | | | | |
|---|---------------------------|---|----------------|---|---------------|
| = | Parade Cost (0992.010302) | = | 1.040.979,05 € | = | 0,65 € |
| | City population | | 1.602.386 | | |

CULTURE

BASIC MANAGEMENT INDICATORS

0992.02 Heritage, Museums and Archives

Design Hub Barcelona Cost per visitor

$$= \frac{\text{Design Hub Barcelona Cost (0992.020105)}}{\text{Visitors number}} = \frac{5.716.396,62 \text{ €}}{60.808} = 94,01 \text{ €}$$

Historic Archive Cost per visitor

$$= \frac{\text{Historic Archive Cost (0992.020202)}}{\text{Visitors number}} = \frac{2.660.210,47 \text{ €}}{19.400} = 137,12 \text{ €}$$

History Museum Cost per visitor

$$= \frac{\text{History Museum Cost (0992.020107)}}{\text{Visitors number}} = \frac{5.855.673,68 \text{ €}}{973.034} = 6,02 \text{ €}$$

Marès Museum Cost per visitor

$$= \frac{\text{Marès Museum Cost (0992.020108)}}{\text{Visitors number}} = \frac{1.936.976,18 \text{ €}}{38.811} = 49,91 \text{ €}$$

Photographic Archive Cost per visitor

$$= \frac{\text{Photographic Archive Cost (0992.020201)}}{\text{Visitors number}} = \frac{631.584,77 \text{ €}}{121.750} = 5,19 \text{ €}$$

CULTURE

BASIC MANAGEMENT INDICATORS

0992.03 **Barcelona City**

Barcelona City Cost per inhabitant

$$= \frac{\text{Barcelona City Cost (0992.030101)}}{\text{City population}} = \frac{85.527.416,05 \text{ €}}{1.602.386} = \mathbf{53,38 \text{ €}}$$

Grec Festival Cost per public

$$= \frac{\text{Grec Festival Cost (0992.030201)}}{\text{Public number}} = \frac{4.164.677,85 \text{ €}}{80.635} = \mathbf{51,65 \text{ €}}$$

CULTURE

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | | |
|------------------------------|---------------------------------|----------------|---------------------|--------------------|--------------------------|--------------------------|-----------|------------|
| 0992 | Local autonomous bodies | 115.047.927,33 | 3.146.718,49 | 19.348,71 | 1.864.023,87 | 17.598.369,38 | | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | | |
| 0992.01 | Local culture | 7.571.341,56 | 0,00 | 1.239,45 | 119.406,10 | 1.106.939,67 | | |
| 0992.0101 | Libraries | | 0,00 | | | | | |
| | Libraries | | 0992.010101 | 0,00 | | | | |
| 0992.0102 | Culture and Proximity | | 0,00 | | | | | |
| | Culture and Proximity | | 0992.010201 | 0,00 | | | | |
| 0992.0103 | Festivals | 7.571.341,56 | 0,00 | 1.239,45 | 119.406,10 | 1.106.939,67 | | |
| | Civic centres | | 0992.010307 | 454.887,29 | 0,00 | 74,47 | 7.173,94 | 66.505,09 |
| | La Merce Festival | | 0992.010303 | 3.905.718,63 | 0,00 | 639,37 | 61.596,30 | 571.020,99 |
| | Letters programme | | 0992.010305 | 559.064,42 | 0,00 | 91,52 | 8.816,89 | 81.735,92 |
| | Other festivals | | 0992.010301 | 225.925,32 | 0,00 | 36,98 | 3.563,02 | 33.030,56 |
| | Parade | | 0992.010302 | 895.746,50 | 0,00 | 146,64 | 14.126,64 | 130.959,27 |
| | Saint Eulalia | | 0992.010304 | 396.994,31 | 0,00 | 64,99 | 6.260,92 | 58.041,07 |
| | Theme year | | 0992.010306 | 1.133.005,09 | 0,00 | 185,48 | 17.868,39 | 165.646,77 |
| 0992.02 | Heritage, Museums and Archives | 24.813.385,54 | 2.932.534,26 | 4.542,06 | 437.575,29 | 4.137.135,26 | | |
| 0992.0201 | Museums | 22.122.581,86 | 2.797.865,40 | 4.079,53 | 393.015,33 | 3.715.835,05 | | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | | |
| | Archaeology | | 0992.020111 | 589.863,56 | 65.664,24 | 107,31 | 10.338,20 | 97.744,37 |

CULTURE

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|------------------------------------|-------------|---------------|---------------------|--------------------|--------------------------|--------------------------|
| Born Cultural Centre | 0992.020102 | 4.311.709,14 | 562.655,82 | 797,94 | 76.872,62 | 726.806,23 |
| Design Hub Barcelona | 0992.020105 | 4.757.418,01 | 149.181,72 | 803,22 | 77.380,99 | 731.612,68 |
| Etnographic Museum | 0992.020106 | 1.480.402,93 | 42.791,34 | 249,35 | 24.021,99 | 227.120,27 |
| History Museum | 0992.020107 | 4.894.699,70 | 131.446,80 | 822,79 | 79.266,34 | 749.438,05 |
| Marès Museum | 0992.020108 | 1.533.518,22 | 129.061,80 | 272,17 | 26.220,21 | 247.903,78 |
| Montjuic Castle | 0992.020104 | 1.565.272,12 | 0,00 | 256,24 | 24.685,59 | 233.394,40 |
| Other museums | 0992.020101 | 0,00 | 1.420.857,08 | 232,60 | 22.408,05 | 211.860,98 |
| Pedralbes Monastery | 0992.020103 | 1.395.285,30 | 296.206,60 | 276,90 | 26.676,18 | 252.214,77 |
| World Cultures | 0992.020110 | 1.594.412,88 | 0,00 | 261,01 | 25.145,16 | 237.739,52 |
| 0992.0202 Archives | | 2.690.803,68 | 134.668,86 | 462,53 | 44.559,96 | 421.300,21 |
| Historic Archive | 0992.020202 | 2.148.690,55 | 134.668,86 | 373,79 | 36.010,40 | 340.466,87 |
| Photographic Archive | 0992.020201 | 542.113,13 | 0,00 | 88,74 | 8.549,56 | 80.833,34 |
| 0992.03 Barcelona City | | 76.943.584,45 | 42.536,84 | 12.602,78 | 1.214.132,56 | 11.479.237,27 |
| 0992.0301 Barcelona City | | 73.411.420,55 | 0,00 | 12.017,59 | 1.157.756,68 | 10.946.221,23 |
| Barcelona City | 0992.030101 | 73.411.420,55 | 0,00 | 12.017,59 | 1.157.756,68 | 10.946.221,23 |
| 0992.0302 Grec Festival | | 3.532.163,90 | 42.536,84 | 585,19 | 56.375,88 | 533.016,04 |
| Grec Festival | 0992.030201 | 3.532.163,90 | 42.536,84 | 585,19 | 56.375,88 | 533.016,04 |
| 0992.04 Cultural Sectors Promotion | | 2.740.844,56 | 0,00 | 448,69 | 43.225,31 | 408.681,54 |
| 0992.0401 Sector relations | | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| Sector relations | 0992.040101 | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| 0992.0402 Exhibition centres | | 2.740.844,56 | 0,00 | 448,69 | 43.225,31 | 408.681,54 |
| Fabra i Coats Art Centre | 0992.040204 | 715.068,64 | 0,00 | 117,06 | 11.277,20 | 106.622,38 |

CULTURE

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|---|----------------------|---------------------|--------------------|--------------------------|--------------------------|
| La Capella Art Centre | 0992.040203 | 515.672,50 | 0,00 | 84,42 | 8.132,57 | 76.890,84 |
| La Virreina | 0992.040202 | 1.510.103,42 | 0,00 | 247,21 | 23.815,54 | 225.168,32 |
| Showrooms | 0992.040201 | | 0,00 | | | |
| 0992.05 | Creativity and Innovation | 1.988.722,64 | 0,00 | 325,56 | 31.363,74 | 296.534,22 |
| 0992.0501 | Creativity and Innovation | 1.988.722,64 | 0,00 | 325,56 | 31.363,74 | 296.534,22 |
| Creativity and Innovation | 0992.050101 | 1.988.722,64 | 0,00 | 325,56 | 31.363,74 | 296.534,22 |
| 0992.06 | Consortiums and Foundations | 990.048,58 | 171.647,39 | 190,17 | 18.320,87 | 169.841,42 |
| 0992.0601 | Support to Consortia and Foundations | 990.048,58 | 80.450,26 | 175,24 | 16.882,62 | 156.508,28 |
| Support to Consortia and Foundations | 0992.060101 | 990.048,58 | 80.450,26 | 175,24 | 16.882,62 | 156.508,28 |
| 0992.0602 | Support to other entities | 0,00 | 91.197,13 | 14,93 | 1.438,25 | 13.333,14 |
| Support to other entities | 0992.060201 | 0,00 | 91.197,13 | 14,93 | 1.438,25 | 13.333,14 |
| 0993 | Consortia | 12.683.538,02 | 0,00 | 2.076,32 | 200.029,51 | 1.854.349,27 |
| 0993.01 | Libraries of Barcelona Consortium | 12.683.538,02 | 0,00 | 2.076,32 | 200.029,51 | 1.854.349,27 |
| 0993.0101 | Libraries of Barcelona Consortium | 12.683.538,02 | 0,00 | 2.076,32 | 200.029,51 | 1.854.349,27 |
| Libraries of Barcelona Consortium | 0993.010101 | 12.683.538,02 | 0,00 | 2.076,32 | 200.029,51 | 1.854.349,27 |
| * Structure + Municipal Institute of Finance (IMH) | | 127.731.465,35 | 3.146.718,49 | 21.425,03 | 2.064.053,38 | 19.452.718,65 |

ECONOMIC PROMOTION

ECONOMIC PROMOTION

NATURE OF COST

| Nature | Process Cost | % Cost | City Cost | % Cost | Process vs City | % Process % City |
|---|----------------|---------|------------------|---------|-----------------|------------------|
| Cleaning | 4.251.916,91 | 2,82% | 34.609.098,48 | 1,70% | 12,29% | |
| Depreciation | 16.514.943,06 | 10,97% | 72.378.177,82 | 3,55% | 22,82% | |
| External contracts | 15.007.407,92 | 9,97% | 540.977.223,99 | 26,56% | 2,77% | |
| Financial expenses | 3.092.597,69 | 2,05% | 35.864.708,05 | 1,76% | 8,62% | |
| Grants and Transfers | 23.939.589,02 | 15,91% | 403.670.378,11 | 19,82% | 5,93% | |
| Human Resources | 47.509.708,93 | 31,57% | 633.939.090,07 | 31,12% | 7,49% | |
| Leasing | 2.319.240,93 | 1,54% | 34.020.720,11 | 1,67% | 6,82% | |
| Maintenance, repairs and conservation | 9.616.283,07 | 6,39% | 61.365.399,64 | 3,01% | 15,67% | |
| Notifications | 511.209,43 | 0,34% | 6.235.664,35 | 0,31% | 8,20% | |
| Other expenses | 17.942.574,68 | 11,92% | 117.158.114,48 | 5,75% | 15,31% | |
| Purchase of materials and perishable good | 867.462,66 | 0,58% | 3.974.449,24 | 0,20% | 21,83% | |
| Studies and technical works | 1.569.824,29 | 1,04% | 13.141.290,39 | 0,65% | 11,95% | |
| Supplies: Electricity | 4.198.977,97 | 2,79% | 25.887.892,84 | 1,27% | 16,22% | |
| Supplies: Gas | 429.741,97 | 0,29% | 4.832.749,49 | 0,24% | 8,89% | |
| Supplies: Other | 1.322.106,38 | 0,88% | 34.335.866,86 | 1,69% | 3,85% | |
| Supplies: Telephone and data | 590.357,86 | 0,39% | 9.638.652,43 | 0,47% | 6,12% | |
| Supplies: Water | 828.149,35 | 0,55% | 5.064.493,66 | 0,25% | 16,35% | |
| | 150.512.092,12 | 100,00% | 2.037.093.970,01 | 100,00% | | |

ECONOMIC PROMOTION

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS

| Subprocess | | Subprocess Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|------------|---|-----------------------|----------------|----------------------|----------------|---------------|----------------------|----------------|------------------|
| 1092 | Local autonomous bodies | 22.175.570,29 | 14,73% | 22.175.570,29 | 25,49% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1092.03 | Markets of Barcelona Municipal Institut (IMMB) | 22.175.570,29 | 14,73% | 22.175.570,29 | 25,49% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1095 | Trading companies | 128.336.521,83 | 85,27% | 64.828.395,79 | 74,51% | 50,51% | 63.508.126,04 | 100,00% | 49,49% |
| 1095.01 | Barcelona Activa Inc.: service for companies and employment | 37.354.364,92 | 24,82% | 21.664.356,58 | 24,90% | 58,00% | 15.690.008,34 | 24,71% | 42,00% |
| 1095.02 | Barcelona Activa Inc.: economic promotion of the city | 34.818.365,30 | 23,13% | 19.468.764,41 | 22,38% | 55,92% | 15.349.600,89 | 24,17% | 44,08% |
| 1095.04 | Barcelona Municipal Services Inc. (BSM) | 56.163.791,61 | 37,32% | 23.695.274,80 | 27,23% | 42,19% | 32.468.516,81 | 51,12% | 57,81% |
| | | 150.512.092,12 | 100,00% | 87.003.966,08 | 100,00% | 57,81% | 63.508.126,04 | 100,00% | 42,19% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

ECONOMIC PROMOTION

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS AND CITIZEN

| Subprocess | | Subprocess Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|------------|---|-----------------------|--------------|----------------------|--------------|----------------------|--------------|
| 1092 | Local autonomous bodies | 22.175.570,29 | 13,84 | 22.175.570,29 | 13,84 | 0,00 | 0,00 |
| 1092.03 | Markets of Barcelona Municipal Institut (IMMB) | 22.175.570,29 | 13,84 | 22.175.570,29 | 13,84 | 0,00 | 0,00 |
| 1095 | Trading companies | 128.336.521,83 | 80,09 | 64.828.395,79 | 40,46 | 63.508.126,04 | 39,63 |
| 1095.01 | Barcelona Activa Inc.: service for companies and employment | 37.354.364,92 | 23,31 | 21.664.356,58 | 13,52 | 15.690.008,34 | 9,79 |
| 1095.02 | Barcelona Activa Inc.: economic promotion of the city | 34.818.365,30 | 21,73 | 19.468.764,41 | 12,15 | 15.349.600,89 | 9,58 |
| 1095.04 | Barcelona Municipal Services Inc. (BSM) | 56.163.791,61 | 35,05 | 23.695.274,80 | 14,79 | 32.468.516,81 | 20,26 |
| | | 150.512.092,12 | 93,93 | 87.003.966,08 | 54,30 | 63.508.126,04 | 39,63 |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

City Population: 1.602.386 citizens



ECONOMIC PROMOTION

ALLOCATION OF COSTS AND INCOME BY SUBPROCESS

ALLOCATION OF COSTS

| | | | | | |
|--|---------------|---|---|---------------|---|
|  | 22.175.570,29 | (1092.03) Markets of Barcelona Municipal Institut (IMMB) |  | 37.354.364,92 | (1095.01) Barcelona Activa Inc.: service for companies and employment |
|  | 34.818.365,30 | (1095.02) Barcelona Activa Inc.: economic promotion of the city |  | 56.163.791,61 | (1095.04) Barcelona Municipal Services Inc. (BSM) |



| | | | | | |
|---|---------------|---|--|---------------|---|
|  | 12.356.829,08 | (1092.03) Markets of Barcelona Municipal Institut (IMMB) |  | 9.400.960,50 | (1095.01) Barcelona Activa Inc.: service for companies and employment |
|  | 940.107,10 | (1095.02) Barcelona Activa Inc.: economic promotion of the city |  | 51.161.168,05 | (1095.04) Barcelona Municipal Services Inc. (BSM) |

ALLOCATION OF INCOME

ECONOMIC PROMOTION

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY SUBPROCESS

| | Subprocess | Cost | Income | Coverage Rate |
|---------|---|-----------------------|----------------------|---------------|
| 1092 | Local autonomous bodies | 22.175.570,29 | 12.356.829,08 | 55,72% |
| 1092.03 | Markets of Barcelona Municipal Institut (IMMB) | 22.175.570,29 | 12.356.829,08 | 55,72% |
| 1095 | Trading companies | 128.336.521,83 | 61.502.235,65 | 47,92% |
| 1095.01 | Barcelona Activa Inc.: service for companies and employment | 37.354.364,92 | 9.400.960,50 | 25,17% |
| 1095.02 | Barcelona Activa Inc.: economic promotion of the city | 34.818.365,30 | 940.107,10 | 2,70% |
| 1095.04 | Barcelona Municipal Services Inc. (BSM) | 56.163.791,61 | 51.161.168,05 | 91,09% |
| | | 150.512.092,12 | 73.859.064,73 | 49,07% |

ECONOMIC PROMOTION

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|---|----------------|---------------|---------------|
| 1092 | Local autonomous bodies | 22.175.570,29 | 12.356.829,08 | 55,72% |
| 1092.03 | Markets of Barcelona Municipal Institut (IMMB) | 22.175.570,29 | 12.356.829,08 | 55,72% |
| 1092.0301 | Use of space | 17.111.623,11 | 9.617.416,55 | 56,20% |
| 1092.0302 | Rubbish collection | 2.279.859,54 | 922.640,04 | 40,47% |
| 1092.0303 | File processing | 2.784.087,64 | 1.816.772,49 | 65,26% |
| 1095 | Trading companies | 128.336.521,83 | 61.502.235,65 | 47,92% |
| 1095.01 | Barcelona Activa Inc.: service for companies and employment | 37.354.364,92 | 9.400.960,50 | 25,17% |
| 1095.0101 | Professional training and employment | 15.763.478,88 | 6.297.905,42 | 39,95% |
| 1095.0102 | Entrepreneurship | 7.216.271,99 | 1.135.898,75 | 15,74% |
| 1095.0103 | Company | 8.473.736,35 | 1.156.833,80 | 13,65% |
| 1095.0104 | Training | 5.900.877,70 | 810.322,53 | 13,73% |
| 1095.02 | Barcelona Activa Inc.: economic promotion of the city | 34.818.365,30 | 940.107,10 | 2,70% |
| 1095.0201 | Tourism and events | 2.084.424,16 | 218.124,19 | 10,46% |
| 1095.0202 | Territory and Commerce Promotion | 17.384.340,25 | 289.536,77 | 1,67% |
| 1095.0203 | Strategic Sectors Promotion | 8.635.515,80 | 348.960,72 | 4,04% |
| 1095.0204 | City promotion | 6.714.085,09 | 83.485,42 | 1,24% |
| 1095.04 | Barcelona Municipal Services Inc. (BSM) | 56.163.791,61 | 51.161.168,05 | 91,09% |
| 1095.0401 | Zoologic Park | 17.923.314,57 | 12.518.318,00 | 69,84% |
| 1095.0402 | Fòrum Montjuic - Barcelona Musical Theatre (BTM) | 4.849.944,28 | 1.111.585,00 | 22,92% |
| 1095.0403 | Olympic Ring | 9.383.227,00 | 5.474.139,00 | 58,34% |

ECONOMIC PROMOTION

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|-------------------|----------------|---------------|---------------|
| 1095.0404 | Company portfolio | 17.496.232,87 | 17.700.552,05 | 101,17% |
| 1095.0405 | Güell Park | 6.511.072,89 | 14.356.574,00 | 220,49% |
| | | 150.512.092,12 | 73.859.064,73 | 49,07% |

ECONOMIC PROMOTION

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|--------------------------------------|---|----------------|---------------|---------------|
| 1092 | Local autonomous bodies | 22.175.570,29 | 12.356.829,08 | 55,72% |
| 1092.03 | Markets of Barcelona Municipal Institut (IMMB) | 22.175.570,29 | 12.356.829,08 | 55,72% |
| 1092.0301 | Use of space | 17.111.623,11 | 9.617.416,55 | 56,20% |
| Special markets | 1092.030102 | 1.396.082,41 | 1.248.503,26 | 89,43% |
| Zone Markets | 1092.030101 | 15.715.540,70 | 8.368.913,29 | 53,25% |
| 1092.0302 | Rubbish collection | 2.279.859,54 | 922.640,04 | 40,47% |
| Rubbish collection | 1092.030201 | 2.279.859,54 | 922.640,04 | 40,47% |
| 1092.0303 | File processing | 2.784.087,64 | 1.816.772,49 | 65,26% |
| File processing | 1092.030301 | 2.784.087,64 | 1.816.772,49 | 65,26% |
| 1095 | Trading companies | 128.336.521,83 | 61.502.235,65 | 47,92% |
| 1095.01 | Barcelona Activa Inc.: service for companies and employment | 37.354.364,92 | 9.400.960,50 | 25,17% |
| 1095.0101 | Professional training and employment | 15.763.478,88 | 6.297.905,42 | 39,95% |
| Professional training and employment | 1095.010101 | 15.763.478,88 | 6.297.905,42 | 39,95% |
| 1095.0102 | Entrepreneurship | 7.216.271,99 | 1.135.898,75 | 15,74% |
| Entrepreneurship | 1095.010201 | 7.216.271,99 | 1.135.898,75 | 15,74% |
| 1095.0103 | Company | 8.473.736,35 | 1.156.833,80 | 13,65% |
| Company | 1095.010301 | 8.473.736,35 | 1.156.833,80 | 13,65% |
| 1095.0104 | Training | 5.900.877,70 | 810.322,53 | 13,73% |
| Training | 1095.010401 | 5.900.877,70 | 810.322,53 | 13,73% |
| 1095.02 | Barcelona Activa Inc.: economic promotion of the city | 34.818.365,30 | 940.107,10 | 2,70% |

ECONOMIC PROMOTION

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|---|---------------|---------------|---------------|----------|
| 1095.0201 | Tourism and events | 2.084.424,16 | 218.124,19 | 10,46% | |
| | Tourism and events | 1095.020101 | 2.084.424,16 | 218.124,19 | 10,46% |
| 1095.0202 | Territory and Commerce Promotion | 17.384.340,25 | 289.536,77 | 1,67% | |
| | Territory and Commerce Promotion | 1095.020201 | 17.384.340,25 | 289.536,77 | 1,67% |
| 1095.0203 | Strategic Sectors Promotion | 8.635.515,80 | 348.960,72 | 4,04% | |
| | Strategic Sectors Promotion | 1095.020301 | 8.635.515,80 | 348.960,72 | 4,04% |
| 1095.0204 | City promotion | 6.714.085,09 | 83.485,42 | 1,24% | |
| | City promotion | 1095.020401 | 6.714.085,09 | 83.485,42 | 1,24% |
| 1095.04 | Barcelona Municipal Services Inc. (BSM) | 56.163.791,61 | 51.161.168,05 | 91,09% | |
| 1095.0401 | Zoologic Park | 17.923.314,57 | 12.518.318,00 | 69,84% | |
| | Zoologic Park | 1095.040101 | 17.923.314,57 | 12.518.318,00 | 69,84% |
| 1095.0402 | Fòrum Montjuïc - Barcelona Musical Theatre (BTM) | 4.849.944,28 | 1.111.585,00 | 22,92% | |
| | Fòrum Montjuïc - Barcelona Musical Theatre (BTM) | 1095.040201 | 4.849.944,28 | 1.111.585,00 | 22,92% |
| 1095.0403 | Olympic Ring | 9.383.227,00 | 5.474.139,00 | 58,34% | |
| | Olympic Ring | 1095.040301 | 9.383.227,00 | 5.474.139,00 | 58,34% |
| 1095.0404 | Company portfolio | 17.496.232,87 | 17.700.552,05 | 101,17% | |
| | Catalana d'iniciatives | 1095.040404 | 30.890,63 | 0,00 | |
| | Cemeteries | 1095.040401 | 16.938.658,74 | 17.082.737,05 | 100,85% |
| | Mercabarna | 1095.040403 | 22.528,18 | 617.815,00 | 2742,41% |
| | Municipal Parking Barcelona SA (BAMSA) | 1095.040405 | 200.567,92 | 0,00 | |
| | Tibidabo Theme Park | 1095.040402 | 281.140,33 | 0,00 | |
| | Waste treatment and Selection, SA (TERSA) | 1095.040406 | 22.447,07 | 0,00 | |

ECONOMIC PROMOTION

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|------------|----------------|---------------|---------------|---------|
| 1095.0405 | Güell Park | 6.511.072,89 | 14.356.574,00 | 220,49% | |
| | Güell Park | | | | |
| | | 1095.040501 | 6.511.072,89 | 14.356.574,00 | 220,49% |
| | | 150.512.092,12 | 73.859.064,73 | 49,07% | |

ECONOMIC PROMOTION

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--------------------------------------|---|----------------|---------------|---------------|---------------------------|--------|
| 1092 | Local autonomous bodies | 22.175.570,29 | 12.017.051,39 | 339.777,69 | 9.818.741,21 | 44,28% |
| 1092.03 | Markets of Barcelona Municipal Institut (IMMB) | 22.175.570,29 | 12.017.051,39 | 339.777,69 | 9.818.741,21 | 44,28% |
| 1092.0301 | Use of space | 17.111.623,11 | 9.335.949,74 | 281.466,81 | 7.494.206,56 | 43,80% |
| Special markets | 1092.030102 | 1.396.082,41 | 1.248.503,26 | 0,00 | 147.579,15 | 10,57% |
| Zone Markets | 1092.030101 | 15.715.540,70 | 8.087.446,48 | 281.466,81 | 7.346.627,41 | 46,75% |
| 1092.0302 | Rubbish collection | 2.279.859,54 | 922.640,04 | 0,00 | 1.357.219,50 | 59,53% |
| Rubbish collection | 1092.030201 | 2.279.859,54 | 922.640,04 | 0,00 | 1.357.219,50 | 59,53% |
| 1092.0303 | File processing | 2.784.087,64 | 1.758.461,61 | 58.310,88 | 967.315,15 | 34,74% |
| File processing | 1092.030301 | 2.784.087,64 | 1.758.461,61 | 58.310,88 | 967.315,15 | 34,74% |
| 1095 | Trading companies | 128.336.521,83 | 50.415.861,15 | 11.086.374,50 | 66.834.286,18 | 52,08% |
| 1095.01 | Barcelona Activa Inc.: service for companies and employment | 37.354.364,92 | 97.885,27 | 9.303.075,23 | 27.953.404,42 | 74,83% |
| 1095.0101 | Professional training and employment | 15.763.478,88 | 0,00 | 6.297.905,42 | 9.465.573,46 | 60,05% |
| Professional training and employment | 1095.010101 | 15.763.478,88 | 0,00 | 6.297.905,42 | 9.465.573,46 | 60,05% |
| 1095.0102 | Entrepreneurship | 7.216.271,99 | 8.565,00 | 1.127.333,75 | 6.080.373,24 | 84,26% |
| Entrepreneurship | 1095.010201 | 7.216.271,99 | 8.565,00 | 1.127.333,75 | 6.080.373,24 | 84,26% |
| 1095.0103 | Company | 8.473.736,35 | 26.783,27 | 1.130.050,53 | 7.316.902,55 | 86,35% |
| Company | 1095.010301 | 8.473.736,35 | 26.783,27 | 1.130.050,53 | 7.316.902,55 | 86,35% |
| 1095.0104 | Training | 5.900.877,70 | 62.537,00 | 747.785,53 | 5.090.555,17 | 86,27% |
| Training | 1095.010401 | 5.900.877,70 | 62.537,00 | 747.785,53 | 5.090.555,17 | 86,27% |
| 1095.02 | Barcelona Activa Inc.: economic promotion of the city | 34.818.365,30 | 0,00 | 940.107,10 | 33.878.258,20 | 97,30% |

ECONOMIC PROMOTION

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---|---------------|---------------|---------------|---------------------------|----------------------|
| 1095.0201 | Tourism and events | 2.084.424,16 | 0,00 | 218.124,19 | 1.866.299,97 | 89,54% |
| | Tourism and events | 1095.020101 | 2.084.424,16 | 0,00 | 218.124,19 | 1.866.299,97 89,54% |
| 1095.0202 | Territory and Commerce Promotion | 17.384.340,25 | 0,00 | 289.536,77 | 17.094.803,48 | 98,33% |
| | Territory and Commerce Promotion | 1095.020201 | 17.384.340,25 | 0,00 | 289.536,77 | 17.094.803,48 98,33% |
| 1095.0203 | Strategic Sectors Promotion | 8.635.515,80 | 0,00 | 348.960,72 | 8.286.555,08 | 95,96% |
| | Strategic Sectors Promotion | 1095.020301 | 8.635.515,80 | 0,00 | 348.960,72 | 8.286.555,08 95,96% |
| 1095.0204 | City promotion | 6.714.085,09 | 0,00 | 83.485,42 | 6.630.599,67 | 98,76% |
| | City promotion | 1095.020401 | 6.714.085,09 | 0,00 | 83.485,42 | 6.630.599,67 98,76% |
| 1095.04 | Barcelona Municipal Services Inc. (BSM) | 56.163.791,61 | 50.317.975,88 | 843.192,17 | 5.002.623,56 | 8,91% |
| 1095.0401 | Zoologic Park | 17.923.314,57 | 12.518.318,00 | 0,00 | 5.404.996,57 | 30,16% |
| | Zoologic Park | 1095.040101 | 17.923.314,57 | 12.518.318,00 | 0,00 | 5.404.996,57 30,16% |
| 1095.0402 | Fòrum Montjuic - Barcelona Musical Theatre (BTM) | 4.849.944,28 | 1.111.585,00 | 0,00 | 3.738.359,28 | 77,08% |
| | Fòrum Montjuic - Barcelona Musical Theatre (BTM) | 1095.040201 | 4.849.944,28 | 1.111.585,00 | 0,00 | 3.738.359,28 77,08% |
| 1095.0403 | Olympic Ring | 9.383.227,00 | 5.474.139,00 | 0,00 | 3.909.088,00 | 41,66% |
| | Olympic Ring | 1095.040301 | 9.383.227,00 | 5.474.139,00 | 0,00 | 3.909.088,00 41,66% |
| 1095.0404 | Company portfolio | 17.496.232,87 | 16.857.359,88 | 843.192,17 | 0,00 | 0,00% |
| | Catalana d'iniciatives | 1095.040404 | 30.890,63 | 0,00 | 0,00 | 30.890,63 100,00% |
| | Cemeteries | 1095.040401 | 16.938.658,74 | 16.857.359,88 | 225.377,17 | 0,00 0,00% |
| | Mercabarna | 1095.040403 | 22.528,18 | 0,00 | 617.815,00 | 0,00 0,00% |
| | Municipal Parking Barcelona SA (BAMSA) | 1095.040405 | 200.567,92 | 0,00 | 0,00 | 200.567,92 100,00% |
| | Tibidabo Theme Park | 1095.040402 | 281.140,33 | 0,00 | 0,00 | 281.140,33 100,00% |
| | Waste treatment and Selection, SA (TERSA) | 1095.040406 | 22.447,07 | 0,00 | 0,00 | 22.447,07 100,00% |

ECONOMIC PROMOTION

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|------------|----------------|----------------|------------------|------------------------------|--------|
| 1095.0405 | Güell Park | 6.511.072,89 | 14.356.574,00 | 0,00 | 0,00 | 0,00% |
| | Güell Park | 1095.040501 | 6.511.072,89 | 14.356.574,00 | 0,00 | 0,00% |
| | | 150.512.092,12 | 62.432.912,54 | 11.426.152,19 | 76.653.027,39 | 50,93% |

ECONOMIC PROMOTION

BASIC MANAGEMENT INDICATORS

10 Economic Promotion

| | | | |
|--|---------------------------------|---|--------------------|
| Economic Promotion Cost per inhabitant | | | |
| = | Economic Promotion Cost (10) | = | 150.512.092,12 € |
| | City population | = | 1.602.386 |
| | | | = 93,93 € |
| Economic Promotion Coverage rate | | | |
| = | Economic Promotion Incomes (10) | = | 73.859.064,73 € |
| | Economic Promotion Cost (10) | = | 150.512.092,12 € |
| | | | = 49,07% |
| Ratio between Economic Promotion Cost and total City Council Cost | | | |
| = | Economic Promotion Cost (10) | = | 150.512.092,12 € |
| | Total City Council Cost | = | 2.037.093.970,01 € |
| | | | = 7,39% |

ECONOMIC PROMOTION

BASIC MANAGEMENT INDICATORS

1092.03 Markets of Barcelona Municipal Institut (IMMB)

Markets of Barcelona Municipal Institut (IMMB) Cost per inhabitant

$$= \frac{\text{Markets of Barcelona Municipal Institut (IMMB) Cost (1092.03)}}{\text{City population}} = \frac{22.175.570,29 \text{ €}}{1.602.386} = \mathbf{13,84 \text{ €}}$$

Markets of Barcelona Municipal Institut (IMMB) Coverage rate

$$= \frac{\text{Markets of Barcelona Municipal Institut (IMMB) Incomes (1092.03)}}{\text{Markets of Barcelona Municipal Institut ((IMMB) Cost (1092.03))}} = \frac{12.356.829,08 \text{ €}}{22.175.570,29 \text{ €}} = \mathbf{55,72\%}$$

ECONOMIC PROMOTION

BASIC MANAGEMENT INDICATORS

1095.01 Barcelona Activa Inc.: service for companies and employment

Barcelona Activa Inc.: service for companies and employment Coverage rate

$$= \frac{\text{Barcelona Activa Inc.: service for companies and employment Incomes (1095.01)}}{\text{Service for companies and employment (Barcelona Activa Inc.) Cost (1095.01)}} = \frac{9.400.960,50 \text{ €}}{37.354.364,92 \text{ €}} = \mathbf{25,17\%}$$

Company Cost per company

$$= \frac{\text{Company Cost (1095.010301)}}{\text{Companies number}} = \frac{8.473.736,35 \text{ €}}{10.592} = \mathbf{800,01 \text{ €}}$$

Professional training and employment Cost per user

$$= \frac{\text{Professional training and employment Cost (1095.010101)}}{\text{Users number}} = \frac{15.763.478,88 \text{ €}}{157.406} = \mathbf{100,15 \text{ €}}$$

Training Cost per student

$$= \frac{\text{Training Cost (1095.010401)}}{\text{Students number}} = \frac{5.900.877,70 \text{ €}}{69.638} = \mathbf{84,74 \text{ €}}$$

ECONOMIC PROMOTION

BASIC MANAGEMENT INDICATORS

1095.02 Barcelona Activa Inc.: economic promotion of the city

Barcelona Activa Inc.: economic promotion of the city Cost per inhabitant

$$= \frac{\text{Barcelona Activa Inc.: economic promotion of the city Cost (1095.02)}}{\text{City population}} = \frac{34.818.365,30 \text{ €}}{1.602.386} = 21,73 \text{ €}$$

ECONOMIC PROMOTION

BASIC MANAGEMENT INDICATORS

1095.04 Barcelona Municipal Services Inc. (BSM)

Barcelona Municipal Services Inc. (BSM) Cost per inhabitant

$$= \frac{\text{Barcelona Municipal Services Inc. (BSM) Cost (1095.04)}}{\text{City population}} = \frac{56.163.791,61 \text{ €}}{1.602.386} = \mathbf{35,05 \text{ €}}$$

Barcelona Municipal Services Inc. (BSM) Coverage rate

$$= \frac{\text{Barcelona Municipal Services Inc. (BSM) Incomes (1095.04)}}{\text{Barcelona Municipal Services Inc. (BSM) Cost (1095.04)}} = \frac{51.161.168,05 \text{ €}}{56.163.791,61 \text{ €}} = \mathbf{91,09\%}$$

Zoologic Park Cost per visitor

$$= \frac{\text{Zoologic Park Cost (1095.040101)}}{\text{Visitors number}} = \frac{17.923.314,57 \text{ €}}{1.102.280} = \mathbf{16,26 \text{ €}}$$

ECONOMIC PROMOTION

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|------------------------------|---|----------------|---------------------|--------------------|--------------------------|--------------------------|--------------|
| 1092 | Local autonomous bodies | 13.733.683,50 | 4.033.518,98 | 0,00 | 107.356,96 | 4.301.010,85 | |
| 1092.03 | Markets of Barcelona Municipal Institut (IMMB) | 13.733.683,50 | 4.033.518,98 | 0,00 | 107.356,96 | 4.301.010,85 | |
| 1092.0301 | Use of space | 9.676.418,06 | 4.033.518,98 | 0,00 | 82.841,24 | 3.318.844,83 | |
| | Special markets | 1092.030102 | 1.106.856,84 | 11.692,92 | 0,00 | 6.758,75 | 270.773,90 |
| | Zone Markets | 1092.030101 | 8.569.561,22 | 4.021.826,06 | 0,00 | 76.082,49 | 3.048.070,93 |
| 1092.0302 | Rubbish collection | 1.826.637,40 | 0,00 | 0,00 | 11.037,32 | 442.184,82 | |
| | Rubbish collection | 1092.030201 | 1.826.637,40 | 0,00 | 11.037,32 | 442.184,82 | |
| 1092.0303 | File processing | 2.230.628,04 | 0,00 | 0,00 | 13.478,40 | 539.981,20 | |
| | File processing | 1092.030301 | 2.230.628,04 | 0,00 | 13.478,40 | 539.981,20 | |
| 1095 | Trading companies | 105.475.705,91 | 8.697.561,10 | 0,00 | 31.258,56 | 14.131.996,26 | |
| 1095.01 | Barcelona Activa Inc.: service for companies and employment | 32.810.909,81 | 463.974,76 | 0,00 | 8.184,97 | 4.071.295,38 | |
| 1095.0101 | Professional training and employment | 14.033.273,68 | 8.671,39 | 0,00 | 3.454,04 | 1.718.079,77 | |
| | Professional training and employment | 1095.010101 | 14.033.273,68 | 8.671,39 | 0,00 | 3.454,04 | 1.718.079,77 |
| 1095.0102 | Entrepreneurship | 6.419.509,57 | 8.671,39 | 0,00 | 1.581,21 | 786.509,82 | |
| | Entrepreneurship | 1095.010201 | 6.419.509,57 | 8.671,39 | 0,00 | 1.581,21 | 786.509,82 |
| 1095.0103 | Company | 7.110.356,70 | 437.960,60 | 0,00 | 1.856,74 | 923.562,31 | |
| | Company | 1095.010301 | 7.110.356,70 | 437.960,60 | 0,00 | 1.856,74 | 923.562,31 |
| 1095.0104 | Training | 5.247.769,85 | 8.671,39 | 0,00 | 1.292,98 | 643.143,48 | |
| | Training | 1095.010401 | 5.247.769,85 | 8.671,39 | 0,00 | 1.292,98 | 643.143,48 |
| 1095.02 | Barcelona Activa Inc.: economic promotion of the city | 24.203.042,51 | 6.812.799,67 | 0,00 | 7.629,29 | 3.794.893,83 | |
| 1095.0201 | Tourism and events | 1.848.112,25 | 8.671,39 | 0,00 | 456,73 | 227.183,79 | |

ECONOMIC PROMOTION

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|-------------|---------------|---------------------|--------------------|--------------------------|--------------------------|
| Tourism and events | 1095.020101 | 1.848.112,25 | 8.671,39 | 0,00 | 456,73 | 227.183,79 |
| 1095.0202 Territory and Commerce Promotion | | 8.690.334,83 | 6.795.456,90 | 0,00 | 3.809,20 | 1.894.739,32 |
| Territory and Commerce Promotion | 1095.020201 | 8.690.334,83 | 6.795.456,90 | 0,00 | 3.809,20 | 1.894.739,32 |
| 1095.0203 Strategic Sectors Promotion | | 7.692.428,77 | 0,00 | 0,00 | 1.892,19 | 941.194,84 |
| Strategic Sectors Promotion | 1095.020301 | 7.692.428,77 | 0,00 | 0,00 | 1.892,19 | 941.194,84 |
| 1095.0204 City promotion | | 5.972.166,65 | 8.671,39 | 0,00 | 1.471,17 | 731.775,88 |
| City promotion | 1095.020401 | 5.972.166,65 | 8.671,39 | 0,00 | 1.471,17 | 731.775,88 |
| 1095.04 Barcelona Municipal Services Inc. (BSM) | | 48.461.753,59 | 1.420.786,67 | 0,00 | 15.444,30 | 6.265.807,05 |
| 1095.0401 Zoologic Park | | 15.250.055,00 | 661.856,94 | 0,00 | 5.600,14 | 2.005.802,49 |
| Zoologic Park | 1095.040101 | 15.250.055,00 | 661.856,94 | 0,00 | 5.600,14 | 2.005.802,49 |
| 1095.0402 Fòrum Montjuic - Barcelona Musical Theatre (BTM) | | 4.213.828,00 | 91.842,48 | 0,00 | 1.515,36 | 542.758,44 |
| Fòrum Montjuic - Barcelona Musical Theatre (BTM) | 1095.040201 | 4.213.828,00 | 91.842,48 | 0,00 | 1.515,36 | 542.758,44 |
| 1095.0403 Olympic Ring | | 8.330.216,00 | 0,00 | 0,00 | 2.931,79 | 1.050.079,21 |
| Olympic Ring | 1095.040301 | 8.330.216,00 | 0,00 | 0,00 | 2.931,79 | 1.050.079,21 |
| 1095.0404 Company portfolio | | 14.866.386,59 | 667.087,25 | 0,00 | 5.397,01 | 1.957.362,02 |
| Catalana d'iniciatives | 1095.040404 | 27.424,00 | 0,00 | 0,00 | 9,65 | 3.456,98 |
| Cemeteries | 1095.040401 | 14.370.669,59 | 667.087,25 | 0,00 | 5.292,48 | 1.895.609,42 |
| Mercabarna | 1095.040403 | 20.000,00 | 0,00 | 0,00 | 7,04 | 2.521,14 |
| Municipal Parking Barcelona SA (BAMSA) | 1095.040405 | 178.703,00 | 0,00 | 0,00 | 0,00 | 21.864,92 |
| Tibidabo Theme Park | 1095.040402 | 249.590,00 | 0,00 | 0,00 | 87,84 | 31.462,49 |
| Waste treatment and Selection, SA (TERSA) | 1095.040406 | 20.000,00 | 0,00 | 0,00 | 0,00 | 2.447,07 |
| 1095.0405 Güell Park | | 5.801.268,00 | 0,00 | 0,00 | 0,00 | 709.804,89 |

ECONOMIC PROMOTION

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|-------------|----------------|------------------------|-----------------------|-----------------------------|-----------------------------|
| Güell Park | 1095.040501 | 5.801.268,00 | 0,00 | 0,00 | 0,00 | 709.804,89 |
| * Structure + Municipal Institute of Finance (IMH) | | 119.209.389,40 | 12.731.080,09 | 0,00 | 138.615,52 | 18.433.007,11 |

INFRASTRUCTURE AND URBAN COORDINATION

INFRASTRUCTURE AND URBAN COORDINATION

NATURE OF COST

| Nature | Process Cost | % Cost | City Cost | % Cost | Process vs City | % Process % City |
|---|---------------|---------|------------------|---------|-----------------|------------------|
| Cleaning | 34.464,32 | 0,08% | 34.609.098,48 | 1,70% | 0,10% | |
| Depreciation | 86.184,31 | 0,20% | 72.378.177,82 | 3,55% | 0,12% | |
| External contracts | 13.711.929,69 | 31,98% | 540.977.223,99 | 26,56% | 2,53% | |
| Financial expenses | 1.247.639,15 | 2,91% | 35.864.708,05 | 1,76% | 3,48% | |
| Grants and Transfers | 8.797.643,04 | 20,52% | 403.670.378,11 | 19,82% | 2,18% | |
| Human Resources | 4.568.939,26 | 10,66% | 633.939.090,07 | 31,12% | 0,72% | |
| Leasing | 177.547,90 | 0,41% | 34.020.720,11 | 1,67% | 0,52% | |
| Maintenance, repairs and conservation | 184.941,69 | 0,43% | 61.365.399,64 | 3,01% | 0,30% | |
| Notifications | 119.958,34 | 0,28% | 6.235.664,35 | 0,31% | 1,92% | |
| Other expenses | 1.483.745,39 | 3,46% | 117.158.114,48 | 5,75% | 1,27% | |
| Purchase of materials and perishable good | 22.046,77 | 0,05% | 3.974.449,24 | 0,20% | 0,55% | |
| Studies and technical works | 97.894,82 | 0,23% | 13.141.290,39 | 0,65% | 0,74% | |
| Supplies: Electricity | 29.456,91 | 0,07% | 25.887.892,84 | 1,27% | 0,11% | |
| Supplies: Gas | 3.756,77 | 0,01% | 4.832.749,49 | 0,24% | 0,08% | |
| Supplies: Other | 12.258.272,42 | 28,59% | 34.335.866,86 | 1,69% | 35,70% | |
| Supplies: Telephone and data | 47.509,27 | 0,11% | 9.638.652,43 | 0,47% | 0,49% | |
| Supplies: Water | 3.810,71 | 0,01% | 5.064.493,66 | 0,25% | 0,08% | |
| | 42.875.740,76 | 100,00% | 2.037.093.970,01 | 100,00% | | |

INFRASTRUCTURE AND URBAN COORDINATION

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS

| Subprocess | | Subprocess Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|------------|--|----------------------|----------------|----------------------|----------------|---------------|--------------------|----------------|------------------|
| 1200 | City Council | 42.875.740,76 | 100,00% | 42.232.518,55 | 100,00% | 98,50% | 643.222,21 | 100,00% | 1,50% |
| 1200.01 | Works and Public Areas' Coordination | 419.665,09 | 0,98% | 419.665,09 | 0,99% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1200.02 | Urban Resilience | 464.371,56 | 1,08% | 0,00 | 0,00% | 0,00% | 464.371,56 | 72,19% | 100,00% |
| 1200.03 | Work projects management | 153.954,29 | 0,36% | 153.954,29 | 0,36% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1200.04 | Energy Self-sufficiency and Service Coordination | 25.535.982,61 | 59,56% | 25.391.220,00 | 60,12% | 99,43% | 144.762,61 | 22,51% | 0,57% |
| 1200.05 | Investments and transport networks | 16.301.767,21 | 38,02% | 16.267.679,17 | 38,52% | 99,79% | 34.088,04 | 5,30% | 0,21% |
| | | 42.875.740,76 | 100,00% | 42.232.518,55 | 100,00% | 98,50% | 643.222,21 | 100,00% | 1,50% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

INFRASTRUCTURE AND URBAN COORDINATION

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS AND CITIZEN

| Subprocess | | Subprocess Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|------------|--|----------------------|--------------|----------------------|--------------|--------------------|--------------|
| 1200 | City Council | 42.875.740,76 | 26,76 | 42.232.518,55 | 26,36 | 643.222,21 | 0,40 |
| 1200.01 | Works and Public Areas' Coordination | 419.665,09 | 0,26 | 419.665,09 | 0,26 | 0,00 | 0,00 |
| 1200.02 | Urban Resilience | 464.371,56 | 0,29 | 0,00 | 0,00 | 464.371,56 | 0,29 |
| 1200.03 | Work projects management | 153.954,29 | 0,10 | 153.954,29 | 0,10 | 0,00 | 0,00 |
| 1200.04 | Energy Self-sufficiency and Service Coordination | 25.535.982,61 | 15,94 | 25.391.220,00 | 15,85 | 144.762,61 | 0,09 |
| 1200.05 | Investments and transport networks | 16.301.767,21 | 10,17 | 16.267.679,17 | 10,15 | 34.088,04 | 0,02 |
| | | 42.875.740,76 | 26,76 | 42.232.518,55 | 26,36 | 643.222,21 | 0,40 |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

City Population: 1.602.386 citizens

INFRASTRUCTURE AND URBAN COORDINATION

ALLOCATION OF COSTS AND INCOME BY SUBPROCESS

ALLOCATION OF COSTS

| | | | |
|---------------|--|---------------|--|
| 419.665,09 | (1200.01) Works and Public Areas' Coordination | 464.371,56 | (1200.02) Urban Resilience |
| 153.954,29 | (1200.03) Work projects management | 25.535.982,61 | (1200.04) Energy Self-sufficiency and Service Coordination |
| 16.301.767,21 | (1200.05) Investments and transport networks | | |



| | | | |
|---------------|--|------------|--|
| 28.277.100,07 | (1200.01) Works and Public Areas' Coordination | 0,00 | (1200.02) Urban Resilience |
| 0,00 | (1200.03) Work projects management | 238.101,53 | (1200.04) Energy Self-sufficiency and Service Coordination |
| 206.869,55 | (1200.05) Investments and transport networks | | |

ALLOCATION OF INCOME

INFRASTRUCTURE AND URBAN COORDINATION

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY SUBPROCESS

| Subprocess | | Cost | Income | Coverage Rate |
|------------|--|---------------|---------------|---------------|
| 1200 | City Council | 42.875.740,76 | 28.722.071,15 | 66,99% |
| 1200.01 | Works and Public Areas' Coordination | 419.665,09 | 28.277.100,07 | 6738,02% |
| 1200.02 | Urban Resilience | 464.371,56 | 0,00 | |
| 1200.03 | Work projects management | 153.954,29 | 0,00 | |
| 1200.04 | Energy Self-sufficiency and Service Coordination | 25.535.982,61 | 238.101,53 | 0,93% |
| 1200.05 | Investments and transport networks | 16.301.767,21 | 206.869,55 | 1,27% |
| | | 42.875.740,76 | 28.722.071,15 | 66,99% |

INFRASTRUCTURE AND URBAN COORDINATION

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|---|---------------|---------------|---------------|
| 1200 | City Council | 42.875.740,76 | 28.722.071,15 | 66,99% |
| 1200.01 | Works and Public Areas' Coordination | 419.665,09 | 28.277.100,07 | 6738,02% |
| | Amounts not assignable to tasks | 0,00 | 28.259.772,82 | |
| 1200.0101 | Infrastructure works | 207.633,07 | 17.168,98 | 8,27% |
| 1200.0102 | Coordination of works in public areas | 136.658,97 | 0,00 | |
| 1200.0103 | Internal and municipal functioning guarantee | 25.931,25 | 0,00 | |
| 1200.0104 | Project information and works reception | 24.898,38 | 0,00 | |
| 1200.0105 | License processing | 0,00 | 158,27 | |
| 1200.0106 | Work projects and reception of actions from other administrations | 24.543,42 | 0,00 | |
| 1200.02 | Urban Resilience | 464.371,56 | 0,00 | |
| 1200.0201 | Strategic projects | 128.892,97 | 0,00 | |
| 1200.0202 | Contingencies and emergencies | 335.478,59 | 0,00 | |
| 1200.03 | Work projects management | 153.954,29 | 0,00 | |
| 1200.0301 | Innovation Projects | 153.954,29 | 0,00 | |
| 1200.04 | Energy Self-sufficiency and Service Coordination | 25.535.982,61 | 238.101,53 | 0,93% |
| | Amounts not assignable to tasks | 0,00 | 138.179,61 | |
| 1200.0401 | Sectorial observatories management | | | |
| 1200.0402 | Local resource energy power plants | | | |
| 1200.0403 | Dinamization of citizen participation | 27.391,62 | 0,00 | |
| 1200.0404 | Energy efficiency criteria and acoustic comfort management | 14.636,68 | 0,00 | |

INFRASTRUCTURE AND URBAN COORDINATION

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|--|----------------------|----------------------|---------------|
| 1200.0405 | Internal technical counselling and support | 113.411,86 | 0,00 | |
| 1200.0406 | Inspection, control and acoustic awareness | 576.714,20 | 0,00 | |
| 1200.0407 | Preparation and modification of regulations | 45.048,25 | 0,00 | |
| 1200.0408 | Use and maintenance of street lighting and installation of urban tunnels | 24.327.947,89 | 0,00 | |
| 1200.0409 | Contract management | 378.881,56 | 0,00 | |
| 1200.0410 | Preparation of master plans | 51.950,55 | 0,00 | |
| 1200.0411 | Large infrastructure plans, projects and studies | | | |
| 1200.0412 | Electric vehicle programme | 0,00 | 99.921,92 | |
| 1200.05 | Investments and transport networks | 16.301.767,21 | 206.869,55 | 1,27% |
| 1200.0501 | Road-related certificates | | | |
| 1200.0502 | Local Interest Tree Catalogue | | | |
| 1200.0503 | Maintenance and renovation of Public Areas | 13.752.723,42 | 206.869,55 | 1,50% |
| 1200.0504 | Lifting devices | 1.449.334,89 | 0,00 | |
| 1200.0505 | Service gallery | 150.382,00 | 0,00 | |
| 1200.0506 | Loan of closures for public events | 858.726,78 | 0,00 | |
| 1200.0507 | Contingencies and emergencies | 8.522,01 | 0,00 | |
| 1200.0508 | Large infrastructure plans, projects and studies | 82.078,11 | 0,00 | |
| | | 42.875.740,76 | 28.722.071,15 | 66,99% |

INFRASTRUCTURE AND URBAN COORDINATION

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|---|---------------|---------------|---------------|--------|
| 1200 | City Council | 42.875.740,76 | 28.722.071,15 | 66,99% | |
| 1200.01 | Works and Public Areas' Coordination | 419.665,09 | 28.277.100,07 | 6738,02% | |
| | Amounts not assignable to tasks | 0,00 | 28.259.772,82 | | |
| | Amounts not assignable to tasks | 0,00 | 28.259.772,82 | | |
| 1200.0101 | Infrastructure works | 207.633,07 | 17.168,98 | 8,27% | |
| | Large infrastructures | 1200.010102 | 51.637,45 | 0,00 | |
| | Public service infrastructure' Coordination (ACEFAT) | 1200.010101 | 155.995,62 | 17.168,98 | 11,01% |
| 1200.0102 | Coordination of works in public areas | 136.658,97 | 0,00 | | |
| | COM | 1200.010201 | 116.326,58 | 0,00 | |
| | Quality Manual | 1200.010203 | | | |
| | Work monitoring out of working hours | 1200.010202 | 20.332,39 | 0,00 | |
| 1200.0103 | Internal and municipal functioning guarantee | 25.931,25 | 0,00 | | |
| | SICOL | 1200.010302 | 12.853,09 | 0,00 | |
| | Technical assistance | 1200.010301 | 13.078,16 | 0,00 | |
| 1200.0104 | Project information and works reception | 24.898,38 | 0,00 | | |
| | Previous reports on special plans and third party projects | 1200.010402 | 22.792,88 | 0,00 | |
| | Studies or reports subject to license authorisation | 1200.010401 | 2.105,50 | 0,00 | |
| 1200.0105 | License processing | 0,00 | 158,27 | | |
| | Licenses for individuals involving green areas | 1200.010502 | | | |
| | Licenses for road administration | 1200.010501 | 0,00 | 158,27 | |
| 1200.0106 | Work projects and reception of actions from other administrations | 24.543,42 | 0,00 | | |
| | Incorporation of own requirements and criteria | 1200.010601 | 24.543,42 | 0,00 | |

INFRASTRUCTURE AND URBAN COORDINATION

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|------------------------------|---|---------------|------------|---------------|
| 1200.02 | Urban Resilience | 464.371,56 | 0,00 | |
| 1200.0201 | Strategic projects | 128.892,97 | 0,00 | |
| | Situation room | | | 1200.020101 |
| | | 128.892,97 | 0,00 | |
| 1200.0202 | Contingencies and emergencies | 335.478,59 | 0,00 | |
| | Resiliency network | | | 1200.020202 |
| | | 277.245,85 | 0,00 | |
| | TISU | | | 1200.020201 |
| | | 58.232,74 | 0,00 | |
| 1200.03 | Work projects management | 153.954,29 | 0,00 | |
| 1200.0301 | Innovation Projects | 153.954,29 | 0,00 | |
| | Planning, management and economic control of the Infrastructure and Urban Coordination Deputy Manager | | | 1200.030101 |
| | | 153.954,29 | 0,00 | |
| 1200.04 | Energy Self-sufficiency and Service Coordination | 25.535.982,61 | 238.101,53 | 0,93% |
| | Amounts not assignable to tasks | 0,00 | 138.179,61 | |
| | Amounts not assignable to tasks | 0,00 | 138.179,61 | |
| 1200.0401 | Sectorial observatories management | | | |
| | Sectorial observatories management | | | 1200.040101 |
| 1200.0402 | Local resource energy power plants | | | |
| | Construction of energy generating infrastructures | | | 1200.040201 |
| 1200.0403 | Dinamization of citizen participation | 27.391,62 | 0,00 | |
| | Energy Tables. Noise Tables | | | 1200.040301 |
| | | 27.391,62 | 0,00 | |
| 1200.0404 | Energy efficiency criteria and acoustic comfort management | 14.636,68 | 0,00 | |
| | Energy efficiency criteria and acoustic comfort management | | | 1200.040401 |
| | | 14.636,68 | 0,00 | |
| 1200.0405 | Internal technical counselling and support | 113.411,86 | 0,00 | |

INFRASTRUCTURE AND URBAN COORDINATION

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | Cost | Income | Coverage Rate |
|---|-------------|---------------|---------------|
| Internal technical counselling and support | 1200.040501 | 113.411,86 | 0,00 |
| 1200.0406 Inspection, control and acoustic awareness | | 576.714,20 | 0,00 |
| Control device management and enlargement of their network | 1200.040602 | 563.959,25 | 0,00 |
| Control surveillance and awareness campaigns | 1200.040601 | 12.754,95 | 0,00 |
| 1200.0407 Preparation and modification of regulations | | 45.048,25 | 0,00 |
| Acoustic ordinances | 1200.040703 | 30.718,37 | 0,00 |
| Energy ordinances | 1200.040701 | | |
| Lighting ordinances | 1200.040702 | 14.329,88 | 0,00 |
| 1200.0408 Use and maintenance of street lighting and installation of urban tunnels | | 24.327.947,89 | 0,00 |
| Festivals and civic events | 1200.040803 | 625.535,47 | 0,00 |
| Quality control (street lighting maintenance) | 1200.040802 | 11.356.217,27 | 0,00 |
| Street and ornamental lighting | 1200.040804 | 11.382.447,65 | 0,00 |
| Urban tunnels | 1200.040801 | 963.747,50 | 0,00 |
| 1200.0409 Contract management | | 378.881,56 | 0,00 |
| Civic events | 1200.040903 | 94.899,07 | 0,00 |
| Cost of energy for street lighting management | 1200.040905 | 109.228,97 | 0,00 |
| Lighting | 1200.040902 | 109.228,97 | 0,00 |
| Quality | 1200.040904 | 49.863,54 | 0,00 |
| Tunnels | 1200.040901 | 15.661,01 | 0,00 |
| 1200.0410 Preparation of master plans | | 51.950,55 | 0,00 |
| Acoustic pollution renovation plan | 1200.041003 | 29.273,37 | 0,00 |
| Barcelona street lighting | 1200.041001 | 22.677,18 | 0,00 |
| Energy efficiency and saving plan for municipal buildings | 1200.041005 | | |

INFRASTRUCTURE AND URBAN COORDINATION

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | Cost | Income | Coverage Rate |
|---|-------------|---------------|---------------|
| Energy, climate change and air quality plan | 1200.041004 | | |
| Installation renovation plan | 1200.041002 | | |
| 1200.0411 Large infrastructure plans, projects and studies | | | |
| Main electric infrastructures | 1200.041101 | | |
| 1200.0412 Electric vehicle programme | | 0,00 | 99.921,92 |
| Electric vehicle programme | 1200.041201 | 0,00 | 99.921,92 |
| 1200.05 Investments and transport networks | | 16.301.767,21 | 206.869,55 |
| 1200.0501 Road-related certificates | | | 1,27% |
| Certificate processing | 1200.050101 | | |
| 1200.0502 Local Interest Tree Catalogue | | | |
| Technical support for the Cataloguing Committee | 1200.050201 | | |
| 1200.0503 Maintenance and renovation of Public Areas | | 13.752.723,42 | 206.869,55 |
| Paving | 1200.050303 | 2.080.431,47 | 0,00 |
| Road structures | 1200.050302 | 1.130.317,34 | 0,00 |
| Rounds of Barcelona and Gran Vía north | 1200.050304 | 7.158.700,47 | 0,00 |
| Street furniture | 1200.050301 | 3.383.274,14 | 206.869,55 |
| 1200.0504 Lifting devices | | 1.449.334,89 | 0,00 |
| Installation, exploitation and maintenance | 1200.050401 | 1.449.334,89 | 0,00 |
| Monitoring | 1200.050403 | | |
| Remote control and communication systems | 1200.050402 | | |
| 1200.0505 Service gallery | | 150.382,00 | 0,00 |
| Other galleries in the cities | 1200.050502 | 1.435,48 | 0,00 |

INFRASTRUCTURE AND URBAN COORDINATION

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|---|-------------|----------------------|----------------------|---------------|
| Ring road gallery | 1200.050501 | 148.946,52 | 0,00 | |
| 1200.0506 Loan of closures for public events | | 858.726,78 | 0,00 | |
| Loan of closures for public events | 1200.050601 | 858.726,78 | 0,00 | |
| 1200.0507 Contingencies and emergencies | | 8.522,01 | 0,00 | |
| Guarantee of the city's structural integrity | 1200.050701 | 8.522,01 | 0,00 | |
| 1200.0508 Large infrastructure plans, projects and studies | | 82.078,11 | 0,00 | |
| Allegations resulting from actions carried out by other parties | 1200.050804 | 17.044,02 | 0,00 | |
| Council-related infrastructure | 1200.050801 | 22.424,04 | 0,00 | |
| Non-Council-related infrastructure | 1200.050802 | 17.044,02 | 0,00 | |
| Railways and road infrastructure | 1200.050803 | 25.566,03 | 0,00 | |
| | | 42.875.740,76 | 28.722.071,15 | 66,99% |

INFRASTRUCTURE AND URBAN COORDINATION

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---|---------------|---------------|---------------|---------------------------|---------|
| 1200 | City Council | 42.875.740,76 | 28.277.100,07 | 444.971,08 | 14.153.669,61 | 33,01% |
| 1200.01 | Works and Public Areas' Coordination | 419.665,09 | 28.277.100,07 | 0,00 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 28.259.772,82 | 0,00 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 28.259.772,82 | 0,00 | 0,00 | 0,00% |
| 1200.0101 | Infrastructure works | 207.633,07 | 17.168,98 | 0,00 | 190.464,09 | 91,73% |
| | Large infrastructures | 1200.010102 | 51.637,45 | 0,00 | 51.637,45 | 100,00% |
| | Public service infrastructure' Coordination (ACEFAT) | 1200.010101 | 155.995,62 | 17.168,98 | 138.826,64 | 88,99% |
| 1200.0102 | Coordination of works in public areas | 136.658,97 | 0,00 | 0,00 | 136.658,97 | 100,00% |
| COM | | 1200.010201 | 116.326,58 | 0,00 | 116.326,58 | 100,00% |
| | Quality Manual | 1200.010203 | | | | |
| | Work monitoring out of working hours | 1200.010202 | 20.332,39 | 0,00 | 20.332,39 | 100,00% |
| 1200.0103 | Internal and municipal functioning guarantee | 25.931,25 | 0,00 | 0,00 | 25.931,25 | 100,00% |
| | SICOL | 1200.010302 | 12.853,09 | 0,00 | 12.853,09 | 100,00% |
| | Technical assistance | 1200.010301 | 13.078,16 | 0,00 | 13.078,16 | 100,00% |
| 1200.0104 | Project information and works reception | 24.898,38 | 0,00 | 0,00 | 24.898,38 | 100,00% |
| | Previous reports on special plans and third party projects | 1200.010402 | 22.792,88 | 0,00 | 22.792,88 | 100,00% |
| | Studies or reports subject to license authorisation | 1200.010401 | 2.105,50 | 0,00 | 2.105,50 | 100,00% |
| 1200.0105 | License processing | 0,00 | 158,27 | 0,00 | 0,00 | 0,00% |
| | Licenses for individuals involving green areas | 1200.010502 | | | | |
| | Licenses for road administration | 1200.010501 | 0,00 | 158,27 | 0,00 | 0,00% |
| 1200.0106 | Work projects and reception of actions from other administrations | 24.543,42 | 0,00 | 0,00 | 24.543,42 | 100,00% |
| | Incorporation of own requirements and criteria | 1200.010601 | 24.543,42 | 0,00 | 24.543,42 | 100,00% |

INFRASTRUCTURE AND URBAN COORDINATION

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---|---------------|-------------|---------------|---------------------------|---------|
| 1200.02 | Urban Resilience | 464.371,56 | 0,00 | 0,00 | 464.371,56 | 100,00% |
| 1200.0201 | Strategic projects | 128.892,97 | 0,00 | 0,00 | 128.892,97 | 100,00% |
| | Situation room | 1200.020101 | 128.892,97 | 0,00 | 128.892,97 | 100,00% |
| 1200.0202 | Contingencies and emergencies | 335.478,59 | 0,00 | 0,00 | 335.478,59 | 100,00% |
| | Resiliency network | 1200.020202 | 277.245,85 | 0,00 | 277.245,85 | 100,00% |
| | TISU | 1200.020201 | 58.232,74 | 0,00 | 58.232,74 | 100,00% |
| 1200.03 | Work projects management | 153.954,29 | 0,00 | 0,00 | 153.954,29 | 100,00% |
| 1200.0301 | Innovation Projects | 153.954,29 | 0,00 | 0,00 | 153.954,29 | 100,00% |
| | Planning, management and economic control of the Infrastructure and Urban Coordination Deputy Manager | 1200.030101 | 153.954,29 | 0,00 | 153.954,29 | 100,00% |
| 1200.04 | Energy Self-sufficiency and Service Coordination | 25.535.982,61 | 0,00 | 238.101,53 | 25.297.881,08 | 99,07% |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 138.179,61 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 138.179,61 | 0,00 | 0,00% |
| 1200.0401 | Sectorial observatories management | | | | | |
| | Sectorial observatories management | 1200.040101 | | | | |
| 1200.0402 | Local resource energy power plants | | | | | |
| | Construction of energy generating infrastructures | 1200.040201 | | | | |
| 1200.0403 | Dinamization of citizen participation | 27.391,62 | 0,00 | 0,00 | 27.391,62 | 100,00% |
| | Energy Tables. Noise Tables | 1200.040301 | 27.391,62 | 0,00 | 27.391,62 | 100,00% |
| 1200.0404 | Energy efficiency criteria and acoustic comfort management | 14.636,68 | 0,00 | 0,00 | 14.636,68 | 100,00% |
| | Energy efficiency criteria and acoustic comfort management | 1200.040401 | 14.636,68 | 0,00 | 14.636,68 | 100,00% |
| 1200.0405 | Internal technical counselling and support | 113.411,86 | 0,00 | 0,00 | 113.411,86 | 100,00% |

INFRASTRUCTURE AND URBAN COORDINATION

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage |
|---|-------------|---------------|----------------|------------------|------------------------------|
| Internal technical counselling and support | 1200.040501 | 113.411,86 | 0,00 | 0,00 | 113.411,86 100,00% |
| 1200.0406 Inspection, control and acoustic awareness | | 576.714,20 | 0,00 | 0,00 | 576.714,20 100,00% |
| Control device management and enlargement of their network | 1200.040602 | 563.959,25 | 0,00 | 0,00 | 563.959,25 100,00% |
| Control surveillance and awareness campaigns | 1200.040601 | 12.754,95 | 0,00 | 0,00 | 12.754,95 100,00% |
| 1200.0407 Preparation and modification of regulations | | 45.048,25 | 0,00 | 0,00 | 45.048,25 100,00% |
| Acoustic ordinances | 1200.040703 | 30.718,37 | 0,00 | 0,00 | 30.718,37 100,00% |
| Energy ordinances | 1200.040701 | | | | |
| Lighting ordinances | 1200.040702 | 14.329,88 | 0,00 | 0,00 | 14.329,88 100,00% |
| 1200.0408 Use and maintenance of street lighting and installation of urban tunnels | | 24.327.947,89 | 0,00 | 0,00 | 24.327.947,89 100,00% |
| Festivals and civic events | 1200.040803 | 625.535,47 | 0,00 | 0,00 | 625.535,47 100,00% |
| Quality control (street lighting maintenance) | 1200.040802 | 11.356.217,27 | 0,00 | 0,00 | 11.356.217,27 100,00% |
| Street and ornamental lighting | 1200.040804 | 11.382.447,65 | 0,00 | 0,00 | 11.382.447,65 100,00% |
| Urban tunnels | 1200.040801 | 963.747,50 | 0,00 | 0,00 | 963.747,50 100,00% |
| 1200.0409 Contract management | | 378.881,56 | 0,00 | 0,00 | 378.881,56 100,00% |
| Civic events | 1200.040903 | 94.899,07 | 0,00 | 0,00 | 94.899,07 100,00% |
| Cost of energy for street lighting management | 1200.040905 | 109.228,97 | 0,00 | 0,00 | 109.228,97 100,00% |
| Lighting | 1200.040902 | 109.228,97 | 0,00 | 0,00 | 109.228,97 100,00% |
| Quality | 1200.040904 | 49.863,54 | 0,00 | 0,00 | 49.863,54 100,00% |
| Tunnels | 1200.040901 | 15.661,01 | 0,00 | 0,00 | 15.661,01 100,00% |
| 1200.0410 Preparation of master plans | | 51.950,55 | 0,00 | 0,00 | 51.950,55 100,00% |
| Acoustic pollution renovation plan | 1200.041003 | 29.273,37 | 0,00 | 0,00 | 29.273,37 100,00% |
| Barcelona street lighting | 1200.041001 | 22.677,18 | 0,00 | 0,00 | 22.677,18 100,00% |
| Energy efficiency and saving plan for municipal buildings | 1200.041005 | | | | |

INFRASTRUCTURE AND URBAN COORDINATION

FINANCING

| Subprocess / Activity / Task | Cost | Income User | Income Others | City Theoretical coverage | |
|---|---------------|----------------|------------------|------------------------------|----------------------|
| Energy, climate change and air quality plan | 1200.041004 | | | | |
| Installation renovation plan | 1200.041002 | | | | |
| 1200.0411 Large infrastructure plans, projects and studies | | | | | |
| Main electric infrastructures | 1200.041101 | | | | |
| 1200.0412 Electric vehicle programme | 0,00 | 0,00 | 99.921,92 | 0,00 | 0,00% |
| Electric vehicle programme | 1200.041201 | 0,00 | 99.921,92 | 0,00 | 0,00% |
| 1200.05 Investments and transport networks | 16.301.767,21 | 0,00 | 206.869,55 | 16.094.897,66 | 98,73% |
| 1200.0501 Road-related certificates | | | | | |
| Certificate processing | 1200.050101 | | | | |
| 1200.0502 Local Interest Tree Catalogue | | | | | |
| Technical support for the Cataloguing Committee | 1200.050201 | | | | |
| 1200.0503 Maintenance and renovation of Public Areas | 13.752.723,42 | 0,00 | 206.869,55 | 13.545.853,87 | 98,50% |
| Paving | 1200.050303 | 2.080.431,47 | 0,00 | 0,00 | 2.080.431,47 100,00% |
| Road structures | 1200.050302 | 1.130.317,34 | 0,00 | 0,00 | 1.130.317,34 100,00% |
| Rounds of Barcelona and Gran Vía north | 1200.050304 | 7.158.700,47 | 0,00 | 0,00 | 7.158.700,47 100,00% |
| Street furniture | 1200.050301 | 3.383.274,14 | 0,00 | 206.869,55 | 3.176.404,59 93,89% |
| 1200.0504 Lifting devices | 1.449.334,89 | 0,00 | 0,00 | 1.449.334,89 | 100,00% |
| Installation, exploitation and maintenance | 1200.050401 | 1.449.334,89 | 0,00 | 0,00 | 1.449.334,89 100,00% |
| Monitoring | 1200.050403 | | | | |
| Remote control and communication systems | 1200.050402 | | | | |
| 1200.0505 Service gallery | 150.382,00 | 0,00 | 0,00 | 150.382,00 | 100,00% |
| Other galleries in the cities | 1200.050502 | 1.435,48 | 0,00 | 0,00 | 1.435,48 100,00% |

INFRASTRUCTURE AND URBAN COORDINATION

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage |
|---|-------------|---------------|----------------|------------------|------------------------------|
| Ring road gallery | 1200.050501 | 148.946,52 | 0,00 | 0,00 | 148.946,52 100,00% |
| 1200.0506 Loan of closures for public events | | 858.726,78 | 0,00 | 0,00 | 858.726,78 100,00% |
| Loan of closures for public events | 1200.050601 | 858.726,78 | 0,00 | 0,00 | 858.726,78 100,00% |
| 1200.0507 Contingencies and emergencies | | 8.522,01 | 0,00 | 0,00 | 8.522,01 100,00% |
| Guarantee of the city's structural integrity | 1200.050701 | 8.522,01 | 0,00 | 0,00 | 8.522,01 100,00% |
| 1200.0508 Large infrastructure plans, projects and studies | | 82.078,11 | 0,00 | 0,00 | 82.078,11 100,00% |
| Allegations resulting from actions carried out by other parties | 1200.050804 | 17.044,02 | 0,00 | 0,00 | 17.044,02 100,00% |
| Council-related infrastructure | 1200.050801 | 22.424,04 | 0,00 | 0,00 | 22.424,04 100,00% |
| Non-Council-related infrastructure | 1200.050802 | 17.044,02 | 0,00 | 0,00 | 17.044,02 100,00% |
| Railways and road infrastructure | 1200.050803 | 25.566,03 | 0,00 | 0,00 | 25.566,03 100,00% |
| | | 42.875.740,76 | 28.277.100,07 | 444.971,08 | 14.153.669,61 33,01% |

INFRASTRUCTURE AND URBAN COORDINATION

BASIC MANAGEMENT INDICATORS

1200.01 Works and Public Areas' Coordination

Ratio between Works and Public Areas' Coordination Cost and Infrastructure and Urban Coordination Cost

$$\frac{\text{Works and Public Areas' Coordination Cost (1200.01)}}{\text{Infrastructure and Urban Coordination Cost (12)}} = \frac{419.665,09 \text{ €}}{42.875.740,76 \text{ €}} = \mathbf{0,98\%}$$

INFRASTRUCTURE AND URBAN COORDINATION

BASIC MANAGEMENT INDICATORS

1200.04 Energy Self-sufficiency and Service Coordination

| | | | |
|---|--|---|----------------------|
| Festivals and civic events Cost per inhabitant | | | |
| = | Festivals and civic events Cost (1200.040803) | = | 625.535,47 € |
| | City population | = | 1.602.386 |
| | | | = 0,39 € |
| Inspection, control and acoustic awareness Cost per measurements | | | |
| = | Inspection, control and acoustic awareness Cost (1200.0406) | = | 576.714,20 € |
| | Measurements number | = | 300 |
| | | | = 1.922,38 € |
| Quality control (street lighting maintenance) Cost per light spots | | | |
| = | Quality control (street lighting maintenance) Cost (1200.040802) | = | 11.356.217,27 € |
| | Points of light controlled number | = | 323.984 |
| | | | = 35,05 € |
| Ratio between Energy Self-sufficiency and Service Coordination Cost and Infrastructure and Urban Coordination Cost | | | |
| = | Energy Self-sufficiency and Service Coordination Cost (1200.04) | = | 25.535.982,61 € |
| | Infrastructure and Urban Coordination Cost (12) | = | 42.875.740,76 € |
| | | | = 59,56% |
| Street and ornamental lighting Cost per inhabitant | | | |
| = | Street and ornamental lighting Cost (1200.040804) | = | 11.382.447,65 € |
| | City population | = | 1.602.386 |
| | | | = 7,10 € |
| Urban tunnels Cost per tunnel | | | |
| = | Urban tunnels Cost (1200.040801) | = | 963.747,50 € |
| | Tunnels number | = | 14 |
| | | | = 68.839,11 € |

INFRASTRUCTURE AND URBAN COORDINATION

BASIC MANAGEMENT INDICATORS

1200.05 Investments and transport networks

| | | | |
|---|---|---|----------------------|
| Installation, exploitation and maintenance Cost per device | | | |
| = | Installation, exploitation and maintenance Cost (1200.050401) | = | 1.449.334,89 € |
| | Lifting devices number | = | 117 |
| | | | = 12.387,48 € |
| Loan of closures for public events Cost per closure | | | |
| = | Loan of closures for public events Cost (1200.050601) | = | 858.726,78 € |
| | Closures used number | = | 136.736 |
| | | | = 6,28 € |
| Other galleries in the cities Cost per linear metre | | | |
| = | Other galleries in the cities Cost (1200.050502) | = | 1.435,48 € |
| | Linear metres number | = | 560 |
| | | | = 2,56 € |
| Paving Cost per m² pavement | | | |
| = | Paving Cost (1200.050303) | = | 2.080.431,47 € |
| | M ² pavement number | = | 11.397.053 |
| | | | = 0,18 € |
| Ratio between Investments and transport networks Cost and Infrastructure and Urban Coordination Cost | | | |
| = | Investments and transport networks Cost (1200.05) | = | 16.301.767,21 € |
| | Infrastructure and Urban Coordination Cost (12) | = | 42.875.740,76 € |
| | | | = 38,02% |
| Ring road gallery Cost per linear metre | | | |
| = | Ring road gallery Cost (1200.050501) | = | 148.946,52 € |
| | Linear metres number | = | 36.000 |
| | | | = 4,14 € |

INFRASTRUCTURE AND URBAN COORDINATION

BASIC MANAGEMENT INDICATORS

| | | | |
|---|-------------------------------------|---|---------------------|
| Road structures Cost per structure | | | |
| = | Road structures Cost (1200.050302) | = | 1.130.317,34 € |
| | Structures number | = | 296 |
| | | | = 3.818,64 € |
| Street furniture Cost per signal | | | |
| = | Street furniture Cost (1200.050301) | = | 3.383.274,14 € |
| | Signals number | = | 88.840 |
| | | | = 38,08 € |

INFRASTRUCTURE AND URBAN COORDINATION

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|------------------------------|---|---------------|---------------------|--------------------|--------------------------|--------------------------|-----------|
| 1200 | City Council | 35.074.142,72 | 0,00 | 1.568.558,62 | 354.256,58 | 5.878.782,84 | |
| 1200.01 | Works and Public Areas' Coordination | 290.786,43 | 0,00 | 13.004,33 | 33.748,08 | 82.126,25 | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| 1200.0101 | Infrastructure works | 143.869,19 | 0,00 | 6.434,01 | 16.697,17 | 40.632,70 | |
| | Large infrastructures | 1200.010102 | 35.779,65 | 0,00 | 1.600,11 | 4.152,51 | 10.105,18 |
| | Public service infrastructure' Coordination (ACEFAT) | 1200.010101 | 108.089,54 | 0,00 | 4.833,90 | 12.544,66 | 30.527,52 |
| 1200.0102 | Coordination of works in public areas | 94.691,16 | 0,00 | 4.234,71 | 10.989,66 | 26.743,44 | |
| | COM | 1200.010201 | 80.602,82 | 0,00 | 3.604,66 | 9.354,60 | 22.764,50 |
| | Quality Manual | 1200.010203 | | 0,00 | | | |
| | Work monitoring out of working hours | 1200.010202 | 14.088,34 | 0,00 | 630,05 | 1.635,06 | 3.978,94 |
| 1200.0103 | Internal and municipal functioning guarantee | 17.967,80 | 0,00 | 803,54 | 2.085,30 | 5.074,61 | |
| | SICOL | 1200.010302 | 8.905,93 | 0,00 | 398,28 | 1.033,60 | 2.515,28 |
| | Technical assistance | 1200.010301 | 9.061,87 | 0,00 | 405,26 | 1.051,70 | 2.559,33 |
| 1200.0104 | Project information and works reception | 17.252,12 | 0,00 | 771,53 | 2.002,25 | 4.872,48 | |
| | Previous reports on special plans and third party projects | 1200.010402 | 15.793,21 | 0,00 | 706,29 | 1.832,93 | 4.460,45 |
| | Studies or reports subject to license authorisation | 1200.010401 | 1.458,91 | 0,00 | 65,24 | 169,32 | 412,03 |
| 1200.0105 | License processing | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| | Licenses for individuals involving green areas | 1200.010502 | | 0,00 | | | |
| | Licenses for road administration | 1200.010501 | 0,00 | 0,00 | 0,00 | 0,00 | |
| 1200.0106 | Work projects and reception of actions from other administrations | 17.006,16 | 0,00 | 760,54 | 1.973,70 | 4.803,02 | |
| | Incorporation of own requirements and criteria | 1200.010601 | 17.006,16 | 0,00 | 760,54 | 1.973,70 | 4.803,02 |

INFRASTRUCTURE AND URBAN COORDINATION

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|------------------------------|---|---------------|---------------------|--------------------|--------------------------|--------------------------|
| 1200.02 | Urban Resilience | 292.706,94 | 0,00 | 13.090,22 | 82.920,04 | 75.654,36 |
| 1200.0201 | Strategic projects | 81.245,00 | 0,00 | 3.633,38 | 23.015,64 | 20.998,95 |
| | Situation room | 1200.020101 | 81.245,00 | 0,00 | 3.633,38 | 23.015,64 |
| 1200.0202 | Contingencies and emergencies | 211.461,94 | 0,00 | 9.456,84 | 59.904,40 | 54.655,41 |
| | Resiliency network | 1200.020202 | 174.756,15 | 0,00 | 7.815,31 | 49.506,13 |
| | TISU | 1200.020201 | 36.705,79 | 0,00 | 1.641,53 | 10.398,27 |
| 1200.03 | Work projects management | 127.183,58 | 0,00 | 5.687,81 | 11,86 | 21.071,04 |
| 1200.0301 | Innovation Projects | 127.183,58 | 0,00 | 5.687,81 | 11,86 | 21.071,04 |
| | Planning, management and economic control of the Infrastructure and Urban Coordination Deputy Manager | 1200.030101 | 127.183,58 | 0,00 | 5.687,81 | 11,86 |
| 1200.04 | Energy Self-sufficiency and Service Coordination | 21.085.611,54 | 0,00 | 942.974,36 | 14.054,03 | 3.493.342,68 |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| 1200.0401 | Sectorial observatories management | | 0,00 | | | |
| | Sectorial observatories management | 1200.040101 | 0,00 | | | |
| 1200.0402 | Local resource energy power plants | | 0,00 | | | |
| | Construction of energy generating infrastructures | 1200.040201 | 0,00 | | | |
| 1200.0403 | Dinamization of citizen participation | 22.617,85 | 0,00 | 1.011,50 | 15,08 | 3.747,19 |
| | Energy Tables. Noise Tables | 1200.040301 | 22.617,85 | 0,00 | 1.011,50 | 15,08 |
| 1200.0404 | Energy efficiency criteria and acoustic comfort management | 12.085,82 | 0,00 | 540,49 | 8,06 | 2.002,31 |
| | Energy efficiency criteria and acoustic comfort management | 1200.040401 | 12.085,82 | 0,00 | 540,49 | 8,06 |
| 1200.0405 | Internal technical counselling and support | 93.646,62 | 0,00 | 4.187,99 | 62,42 | 15.514,83 |

INFRASTRUCTURE AND URBAN COORDINATION

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|---|-------------|---------------------|--------------------|--------------------------|--------------------------|--------------|
| Internal technical counselling and support | 1200.040501 | 93.646,62 | 0,00 | 4.187,99 | 62,42 | 15.514,83 |
| 1200.0406 Inspection, control and acoustic awareness | | 476.205,35 | 0,00 | 21.296,49 | 317,40 | 78.894,96 |
| Control device management and enlargement of their network | 1200.040602 | 465.673,32 | 0,00 | 20.825,48 | 310,38 | 77.150,07 |
| Control surveillance and awareness campaigns | 1200.040601 | 10.532,03 | 0,00 | 471,01 | 7,02 | 1.744,89 |
| 1200.0407 Preparation and modification of regulations | | 37.197,31 | 0,00 | 1.663,51 | 24,80 | 6.162,63 |
| Acoustic ordinances | 1200.040703 | 25.364,82 | 0,00 | 1.134,35 | 16,91 | 4.202,29 |
| Energy ordinances | 1200.040701 | | 0,00 | | | |
| Lighting ordinances | 1200.040702 | 11.832,49 | 0,00 | 529,16 | 7,89 | 1.960,34 |
| 1200.0408 Use and maintenance of street lighting and installation of urban tunnels | | 20.088.111,23 | 0,00 | 898.364,92 | 13.389,15 | 3.328.082,59 |
| Festivals and civic events | 1200.040803 | 516.518,13 | 0,00 | 23.099,32 | 344,27 | 85.573,75 |
| Quality control (street lighting maintenance) | 1200.040802 | 9.377.073,50 | 0,00 | 419.354,21 | 6.250,02 | 1.553.539,54 |
| Street and ornamental lighting | 1200.040804 | 9.398.732,50 | 0,00 | 420.322,82 | 6.264,45 | 1.557.127,88 |
| Urban tunnels | 1200.040801 | 795.787,10 | 0,00 | 35.588,57 | 530,41 | 131.841,42 |
| 1200.0409 Contract management | | 312.850,67 | 0,00 | 13.991,06 | 208,53 | 51.831,30 |
| Civic events | 1200.040903 | 78.360,22 | 0,00 | 3.504,36 | 52,23 | 12.982,26 |
| Cost of energy for street lighting management | 1200.040905 | 90.192,71 | 0,00 | 4.033,53 | 60,12 | 14.942,61 |
| Lighting | 1200.040902 | 90.192,71 | 0,00 | 4.033,53 | 60,12 | 14.942,61 |
| Quality | 1200.040904 | 41.173,40 | 0,00 | 1.841,32 | 27,44 | 6.821,38 |
| Tunnels | 1200.040901 | 12.931,63 | 0,00 | 578,32 | 8,62 | 2.142,44 |
| 1200.0410 Preparation of master plans | | 42.896,69 | 0,00 | 1.918,40 | 28,59 | 7.106,87 |
| Acoustic pollution renovation plan | 1200.041003 | 24.171,65 | 0,00 | 1.080,99 | 16,11 | 4.004,62 |
| Barcelona street lighting | 1200.041001 | 18.725,04 | 0,00 | 837,41 | 12,48 | 3.102,25 |
| Energy efficiency and saving plan for municipal buildings | 1200.041005 | | 0,00 | | | |

INFRASTRUCTURE AND URBAN COORDINATION

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|---|-------------|---------------------|--------------------|--------------------------|--------------------------|
| Energy, climate change and air quality plan | 1200.041004 | | 0,00 | | |
| Installation renovation plan | 1200.041002 | | 0,00 | | |
| 1200.0411 Large infrastructure plans, projects and studies | | | 0,00 | | |
| Main electric infrastructures | 1200.041101 | | 0,00 | | |
| 1200.0412 Electric vehicle programme | | 0,00 | 0,00 | 0,00 | 0,00 |
| Electric vehicle programme | 1200.041201 | 0,00 | 0,00 | 0,00 | 0,00 |
| 1200.05 Investments and transport networks | | 13.277.854,23 | 0,00 | 593.801,90 | 223.522,57 |
| 1200.0501 Road-related certificates | | | 0,00 | | |
| Certificate processing | 1200.050101 | | 0,00 | | |
| 1200.0502 Local Interest Tree Catalogue | | | 0,00 | | |
| Technical support for the Cataloguing Committee | 1200.050201 | | 0,00 | | |
| 1200.0503 Maintenance and renovation of Public Areas | | 11.201.647,92 | 0,00 | 500.951,41 | 188.571,22 |
| Paving | 1200.050303 | 1.694.519,70 | 0,00 | 75.781,00 | 28.525,95 |
| Road structures | 1200.050302 | 920.647,97 | 0,00 | 41.172,50 | 15.498,41 |
| Rounds of Barcelona and Gran Vía north | 1200.050304 | 5.830.790,00 | 0,00 | 260.760,07 | 98.156,91 |
| Street furniture | 1200.050301 | 2.755.690,25 | 0,00 | 123.237,84 | 46.389,95 |
| 1200.0504 Lifting devices | | 1.180.489,04 | 0,00 | 52.792,91 | 19.872,63 |
| Installation, exploitation and maintenance | 1200.050401 | 1.180.489,04 | 0,00 | 52.792,91 | 19.872,63 |
| Monitoring | 1200.050403 | | 0,00 | | |
| Remote control and communication systems | 1200.050402 | | 0,00 | | |
| 1200.0505 Service gallery | | 122.486,74 | 0,00 | 5.477,76 | 2.061,97 |
| Other galleries in the cities | 1200.050502 | 1.169,21 | 0,00 | 52,29 | 19,68 |

INFRASTRUCTURE AND URBAN COORDINATION

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|---|-------------|---------------------|--------------------|--------------------------|--------------------------|--------------|
| Ring road gallery | 1200.050501 | 121.317,53 | 0,00 | 5.425,47 | 2.042,29 | 20.161,23 |
| 1200.0506 Loan of closures for public events | | 699.436,38 | 0,00 | 31.279,65 | 11.774,48 | 116.236,27 |
| Loan of closures for public events | 1200.050601 | 699.436,38 | 0,00 | 31.279,65 | 11.774,48 | 116.236,27 |
| 1200.0507 Contingencies and emergencies | | 6.941,21 | 0,00 | 310,42 | 116,85 | 1.153,53 |
| Guarantee of the city's structural integrity | 1200.050701 | 6.941,21 | 0,00 | 310,42 | 116,85 | 1.153,53 |
| 1200.0508 Large infrastructure plans, projects and studies | | 66.852,94 | 0,00 | 2.989,75 | 1.125,42 | 11.110,00 |
| Allegations resulting from actions carried out by other parties | 1200.050804 | 13.882,42 | 0,00 | 620,84 | 233,70 | 2.307,06 |
| Council-related infrastructure | 1200.050801 | 18.264,47 | 0,00 | 816,81 | 307,47 | 3.035,29 |
| Non-Council-related infrastructure | 1200.050802 | 13.882,42 | 0,00 | 620,84 | 233,70 | 2.307,06 |
| Railways and road infrastructure | 1200.050803 | 20.823,63 | 0,00 | 931,26 | 350,55 | 3.460,59 |
| * Structure + Municipal Institute of Finance (IMH) | | 35.074.142,72 | 0,00 | 1.568.558,62 | 354.256,58 | 5.878.782,84 |

HOUSING

HOUSING

NATURE OF COST

| Nature | Process Cost | % Cost | City Cost | % Cost | Process vs City | % Process % City |
|---|---------------|---------|------------------|---------|-----------------|------------------|
| Cleaning | 174.516,27 | 0,26% | 34.609.098,48 | 1,70% | 0,50% | |
| Depreciation | 5.986.218,83 | 8,91% | 72.378.177,82 | 3,55% | 8,27% | |
| External contracts | 4.483.961,80 | 6,68% | 540.977.223,99 | 26,56% | 0,83% | |
| Financial expenses | 5.608.839,61 | 8,35% | 35.864.708,05 | 1,76% | 15,64% | |
| Grants and Transfers | 2.696.292,60 | 4,01% | 403.670.378,11 | 19,82% | 0,67% | |
| Human Resources | 12.012.594,31 | 17,89% | 633.939.090,07 | 31,12% | 1,89% | |
| Leasing | 719.486,64 | 1,07% | 34.020.720,11 | 1,67% | 2,11% | |
| Maintenance, repairs and conservation | 8.118.002,55 | 12,09% | 61.365.399,64 | 3,01% | 13,23% | |
| Notifications | 195.375,25 | 0,29% | 6.235.664,35 | 0,31% | 3,13% | |
| Other expenses | 25.359.169,68 | 37,76% | 117.158.114,48 | 5,75% | 21,65% | |
| Purchase of materials and perishable good | 88.783,60 | 0,13% | 3.974.449,24 | 0,20% | 2,23% | |
| Studies and technical works | 475.138,32 | 0,71% | 13.141.290,39 | 0,65% | 3,62% | |
| Supplies: Electricity | 245.548,01 | 0,37% | 25.887.892,84 | 1,27% | 0,95% | |
| Supplies: Gas | 7.548,82 | 0,01% | 4.832.749,49 | 0,24% | 0,16% | |
| Supplies: Other | 765.427,13 | 1,14% | 34.335.866,86 | 1,69% | 2,23% | |
| Supplies: Telephone and data | 202.944,45 | 0,30% | 9.638.652,43 | 0,47% | 2,11% | |
| Supplies: Water | 20.769,77 | 0,03% | 5.064.493,66 | 0,25% | 0,41% | |
| | 67.160.617,64 | 100,00% | 2.037.093.970,01 | 100,00% | | |

HOUSING

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS

| Subprocess | | Subprocess Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|------------|---|----------------------|----------------|----------------------|----------------|---------------|----------------------|----------------|------------------|
| 1394 | Public Business Entities | 54.067.289,40 | 80,50% | 26.500.291,16 | 77,00% | 49,01% | 27.566.998,24 | 84,19% | 50,99% |
| 1394.03 | Municipal Housing Authority (PMH) | 54.067.289,40 | 80,50% | 26.500.291,16 | 77,00% | 49,01% | 27.566.998,24 | 84,19% | 50,99% |
| 1395 | Trading companies | 13.093.328,24 | 19,50% | 7.917.211,55 | 23,00% | 60,47% | 5.176.116,69 | 15,81% | 39,53% |
| 1395.01 | Foment de Ciutat Vella, SA (FOCIVESA) | 6.522.917,87 | 9,71% | 2.253.043,85 | 6,55% | 34,54% | 4.269.874,02 | 13,04% | 65,46% |
| 1395.02 | Barcelona Urban Management Inc. (BAGURSA-IMU) | 6.570.410,37 | 9,78% | 5.664.167,70 | 16,46% | 86,21% | 906.242,67 | 2,77% | 13,79% |
| | | 67.160.617,64 | 100,00% | 34.417.502,71 | 100,00% | 51,25% | 32.743.114,93 | 100,00% | 48,75% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

HOUSING

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS AND CITIZEN

| Subprocess | | Subprocess Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|------------|---|----------------------|--------------|----------------------|--------------|----------------------|--------------|
| 1394 | Public Business Entities | 54.067.289,40 | 33,74 | 26.500.291,16 | 16,54 | 27.566.998,24 | 17,20 |
| 1394.03 | Municipal Housing Authority (PMH) | 54.067.289,40 | 33,74 | 26.500.291,16 | 16,54 | 27.566.998,24 | 17,20 |
| 1395 | Trading companies | 13.093.328,24 | 8,17 | 7.917.211,55 | 4,94 | 5.176.116,69 | 3,23 |
| 1395.01 | Foment de Ciutat Vella, SA (FOCIVESA) | 6.522.917,87 | 4,07 | 2.253.043,85 | 1,41 | 4.269.874,02 | 2,66 |
| 1395.02 | Barcelona Urban Management Inc. (BAGURSA-IMU) | 6.570.410,37 | 4,10 | 5.664.167,70 | 3,53 | 906.242,67 | 0,57 |
| | | 67.160.617,64 | 41,91 | 34.417.502,71 | 21,48 | 32.743.114,93 | 20,43 |

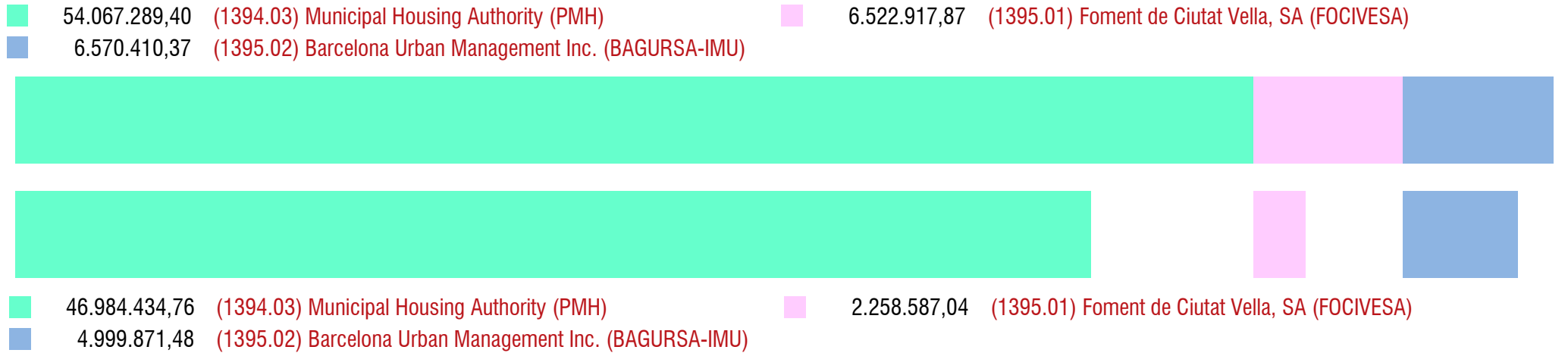
*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

City Population: 1.602.386 citizens

HOUSING

ALLOCATION OF COSTS AND INCOME BY SUBPROCESS

ALLOCATION OF COSTS



ALLOCATION OF INCOME

HOUSING

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY SUBPROCESS

| | Subprocess | Cost | Income | Coverage Rate |
|---------|---|----------------------|----------------------|---------------|
| 1394 | Public Business Entities | 54.067.289,40 | 46.984.434,76 | 86,90% |
| 1394.03 | Municipal Housing Authority (PMH) | 54.067.289,40 | 46.984.434,76 | 86,90% |
| 1395 | Trading companies | 13.093.328,24 | 7.258.458,52 | 55,44% |
| 1395.01 | Foment de Ciutat Vella, SA (FOCIVESA) | 6.522.917,87 | 2.258.587,04 | 34,63% |
| 1395.02 | Barcelona Urban Management Inc. (BAGURSA-IMU) | 6.570.410,37 | 4.999.871,48 | 76,10% |
| | | 67.160.617,64 | 54.242.893,28 | 80,77% |

HOUSING

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|---|----------------------|----------------------|---------------|
| 1394 | Public Business Entities | 54.067.289,40 | 46.984.434,76 | 86,90% |
| 1394.03 | Municipal Housing Authority (PMH) | 54.067.289,40 | 46.984.434,76 | 86,90% |
| 1394.0301 | Residencial developer (excepting investments) | 26.500.291,16 | 23.656.448,32 | 89,27% |
| 1394.0302 | Real Estate | 27.566.998,24 | 23.327.986,44 | 84,62% |
| 1395 | Trading companies | 13.093.328,24 | 7.258.458,52 | 55,44% |
| 1395.01 | Foment de Ciutat Vella, SA (FOCIVESA) | 6.522.917,87 | 2.258.587,04 | 34,63% |
| 1395.0101 | Advice and management for strategic projects | 1.541.498,30 | 532.987,32 | 34,58% |
| 1395.0102 | Legal and real estate management | 2.253.612,37 | 797.524,05 | 35,39% |
| 1395.0103 | Technical and administrative support to the Directorate for Infrastructure and Public Areas | 711.545,55 | 8,36 | 0,00% |
| 1395.0104 | Other management duties | 2.016.261,65 | 928.067,31 | 46,03% |
| 1395.02 | Barcelona Urban Management Inc. (BAGURSA-IMU) | 6.570.410,37 | 4.999.871,48 | 76,10% |
| 1395.0201 | Office network service | 4.414.542,48 | 3.359.325,18 | 76,10% |
| 1395.0202 | Restoration | 152.286,40 | 115.885,07 | 76,10% |
| 1395.0203 | Access to social housing | 906.242,67 | 689.621,60 | 76,10% |
| 1395.0204 | Rental aids and rental agency | 602.684,34 | 458.623,44 | 76,10% |
| 1395.0205 | Dignified use of housing | 494.654,48 | 376.416,19 | 76,10% |
| | | 67.160.617,64 | 54.242.893,28 | 80,77% |

HOUSING

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|---|---------------|---------------|---------------|--------|
| 1394 | Public Business Entities | 54.067.289,40 | 46.984.434,76 | 86,90% | |
| 1394.03 | Municipal Housing Authority (PMH) | 54.067.289,40 | 46.984.434,76 | 86,90% | |
| 1394.0301 | Residencial developer (excepting investments) | 26.500.291,16 | 23.656.448,32 | 89,27% | |
| | Residencial developer (excepting investments) | 1394.030101 | 26.500.291,16 | 23.656.448,32 | 89,27% |
| 1394.0302 | Real Estate | 27.566.998,24 | 23.327.986,44 | 84,62% | |
| | Real Estate | 1394.030201 | 27.566.998,24 | 23.327.986,44 | 84,62% |
| 1395 | Trading companies | 13.093.328,24 | 7.258.458,52 | 55,44% | |
| 1395.01 | Foment de Ciutat Vella, SA (FOCIVESA) | 6.522.917,87 | 2.258.587,04 | 34,63% | |
| 1395.0101 | Advice and management for strategic projects | 1.541.498,30 | 532.987,32 | 34,58% | |
| | Advice and management for strategic projects | 1395.010101 | 1.541.498,30 | 532.987,32 | 34,58% |
| 1395.0102 | Legal and real estate management | 2.253.612,37 | 797.524,05 | 35,39% | |
| | Legal and real estate management | 1395.010201 | 2.253.612,37 | 797.524,05 | 35,39% |
| 1395.0103 | Technical and administrative support to the Directorate for Infrastructure and Public Areas | 711.545,55 | 8,36 | 0,00% | |
| | Technical and administrative support to other operators | 1395.010301 | 711.545,55 | 8,36 | 0,00% |
| 1395.0104 | Other management duties | 2.016.261,65 | 928.067,31 | 46,03% | |
| | Other management duties | 1395.010401 | 2.016.261,65 | 928.067,31 | 46,03% |
| 1395.02 | Barcelona Urban Management Inc. (BAGURSA-IMU) | 6.570.410,37 | 4.999.871,48 | 76,10% | |
| 1395.0201 | Office network service | 4.414.542,48 | 3.359.325,18 | 76,10% | |
| | Direct service to citizens | 1395.020101 | 4.414.542,48 | 3.359.325,18 | 76,10% |
| 1395.0202 | Restoration | 152.286,40 | 115.885,07 | 76,10% | |

HOUSING

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|---|-------------|----------------------|----------------------|---------------|
| Giving grants and certificates of habitability | 1395.020201 | 152.286,40 | 115.885,07 | 76,10% |
| 1395.0203 Access to social housing | | 906.242,67 | 689.621,60 | 76,10% |
| Registration and allocation of housing | 1395.020301 | 906.242,67 | 689.621,60 | 76,10% |
| 1395.0204 Rental aids and rental agency | | 602.684,34 | 458.623,44 | 76,10% |
| Help with the access to aid and affordable rental | 1395.020401 | 602.684,34 | 458.623,44 | 76,10% |
| 1395.0205 Dignified use of housing | | 494.654,48 | 376.416,19 | 76,10% |
| Social counselling, mediation and emergencies | 1395.020501 | 494.654,48 | 376.416,19 | 76,10% |
| | | 67.160.617,64 | 54.242.893,28 | 80,77% |

HOUSING

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---|---------------|---------------|---------------|---------------------------|---------------------|
| 1394 | Public Business Entities | 54.067.289,40 | 46.299.378,68 | 685.056,08 | 7.082.854,64 | 13,10% |
| 1394.03 | Municipal Housing Authority (PMH) | 54.067.289,40 | 46.299.378,68 | 685.056,08 | 7.082.854,64 | 13,10% |
| 1394.0301 | Residencial developer (excepting investments) | 26.500.291,16 | 22.971.478,09 | 684.970,23 | 2.843.842,84 | 10,73% |
| | Residencial developer (excepting investments) | 1394.030101 | 26.500.291,16 | 22.971.478,09 | 684.970,23 | 2.843.842,84 10,73% |
| 1394.0302 | Real Estate | 27.566.998,24 | 23.327.900,59 | 85,85 | 4.239.011,80 | 15,38% |
| | Real Estate | 1394.030201 | 27.566.998,24 | 23.327.900,59 | 85,85 | 4.239.011,80 15,38% |
| 1395 | Trading companies | 13.093.328,24 | 797.497,69 | 6.460.960,83 | 5.834.869,72 | 44,56% |
| 1395.01 | Foment de Ciutat Vella, SA (FOCIVESA) | 6.522.917,87 | 797.497,69 | 1.461.089,35 | 4.264.330,83 | 65,37% |
| 1395.0101 | Advice and management for strategic projects | 1.541.498,30 | 0,00 | 532.987,32 | 1.008.510,98 | 65,42% |
| | Advice and management for strategic projects | 1395.010101 | 1.541.498,30 | 0,00 | 532.987,32 | 1.008.510,98 65,42% |
| 1395.0102 | Legal and real estate management | 2.253.612,37 | 797.497,69 | 26,36 | 1.456.088,32 | 64,61% |
| | Legal and real estate management | 1395.010201 | 2.253.612,37 | 797.497,69 | 26,36 | 1.456.088,32 64,61% |
| 1395.0103 | Technical and administrative support to the Directorate for Infrastructure and Pu | 711.545,55 | 0,00 | 8,36 | 711.537,19 | 100,00% |
| | Technical and administrative support to other operators | 1395.010301 | 711.545,55 | 0,00 | 8,36 | 711.537,19 100,00% |
| 1395.0104 | Other management duties | 2.016.261,65 | 0,00 | 928.067,31 | 1.088.194,34 | 53,97% |
| | Other management duties | 1395.010401 | 2.016.261,65 | 0,00 | 928.067,31 | 1.088.194,34 53,97% |
| 1395.02 | Barcelona Urban Management Inc. (BAGURSA-IMU) | 6.570.410,37 | 0,00 | 4.999.871,48 | 1.570.538,89 | 23,90% |
| 1395.0201 | Office network service | 4.414.542,48 | 0,00 | 3.359.325,18 | 1.055.217,30 | 23,90% |
| | Direct service to citizens | 1395.020101 | 4.414.542,48 | 0,00 | 3.359.325,18 | 1.055.217,30 23,90% |
| 1395.0202 | Restoration | 152.286,40 | 0,00 | 115.885,07 | 36.401,33 | 23,90% |

HOUSING

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|---|-------------|---------------|----------------|------------------|------------------------------|--------|
| Giving grants and certificates of habitability | 1395.020201 | 152.286,40 | 0,00 | 115.885,07 | 36.401,33 | 23,90% |
| 1395.0203 Access to social housing | | 906.242,67 | 0,00 | 689.621,60 | 216.621,07 | 23,90% |
| Registration and allocation of housing | 1395.020301 | 906.242,67 | 0,00 | 689.621,60 | 216.621,07 | 23,90% |
| 1395.0204 Rental aids and rental agency | | 602.684,34 | 0,00 | 458.623,44 | 144.060,90 | 23,90% |
| Help with the access to aid and affordable rental | 1395.020401 | 602.684,34 | 0,00 | 458.623,44 | 144.060,90 | 23,90% |
| 1395.0205 Dignified use of housing | | 494.654,48 | 0,00 | 376.416,19 | 118.238,29 | 23,90% |
| Social counselling, mediation and emergencies | 1395.020501 | 494.654,48 | 0,00 | 376.416,19 | 118.238,29 | 23,90% |
| | | 67.160.617,64 | 47.096.876,37 | 7.146.016,91 | 12.917.724,36 | 19,23% |

HOUSING

BASIC MANAGEMENT INDICATORS

1394.03 **Municipal Housing Authority (PMH)**

Real Estate Cost per renting unit

| | | | | | |
|---|--------------------------------|---|-----------------|---|------------|
| = | Real Estate Cost (1394.030201) | = | 27.566.998,24 € | = | 4.322,20 € |
| | Renting units number | | 6.378 | | |

HOUSING

BASIC MANAGEMENT INDICATORS

1395.01 Foment de Ciutat Vella, SA (FOCIVESA)

Advice and management for strategic projects Cost per project

| | | | | | |
|---|---|---|----------------|---|---------------------|
| = | Advice and management for strategic projects Cost (1395.010101) | = | 1.541.498,30 € | = | 154.149,83 € |
| | Projects number | | 10 | | |

Legal and real estate management Cost per flat or commercial premises

| | | | | | |
|---|---|---|----------------|---|-------------------|
| = | Legal and real estate management Cost (1395.010201) | = | 2.253.612,37 € | = | 4.744,45 € |
| | Flats and commercial premises number | | 475 | | |

Technical and administrative support to other operators Cost per project

| | | | | | |
|---|--|---|--------------|---|---------------------|
| = | Technical and administrative support to other operators Cost (1395.010301) | = | 711.545,55 € | = | 118.590,93 € |
| | Of projects number | | 6 | | |

HOUSING

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|------------------------------|--|---------------|---------------------|--------------------|--------------------------|--------------------------|
| 1394 | Public Business Entities | 46.239.609,20 | 374.954,79 | 1.400.040,26 | 39.860,50 | 6.012.824,65 |
| 1394.03 | Municipal Housing Authority (PMH) | 46.239.609,20 | 374.954,79 | 1.400.040,26 | 39.860,50 | 6.012.824,65 |
| 1394.0301 | Residencial developer (excepting investments) | 22.847.446,79 | 0,00 | 686.209,26 | 19.537,04 | 2.947.098,07 |
| | Residencial developer (excepting investments) | 1394.030101 | 22.847.446,79 | 0,00 | 19.537,04 | 2.947.098,07 |
| 1394.0302 | Real Estate | 23.392.162,41 | 374.954,79 | 713.831,00 | 20.323,46 | 3.065.726,58 |
| | Real Estate | 1394.030201 | 23.392.162,41 | 374.954,79 | 20.323,46 | 3.065.726,58 |
| 1395 | Trading companies | 9.324.864,05 | 6.663,15 | 280.266,77 | 392.308,49 | 3.089.225,78 |
| 1395.01 | Foment de Ciutat Vella, SA (FOCIVESA) | 4.323.122,72 | 6.663,15 | 130.042,50 | 386.319,53 | 1.676.769,97 |
| 1395.0101 | Advice and management for strategic projects | 1.023.216,56 | 0,00 | 30.731,69 | 91.295,17 | 396.254,88 |
| | Advice and management for strategic projects | 1395.010101 | 1.023.216,56 | 0,00 | 91.295,17 | 396.254,88 |
| 1395.0102 | Legal and real estate management | 1.489.240,86 | 6.663,15 | 44.928,57 | 133.470,10 | 579.309,69 |
| | Legal and real estate management | 1395.010201 | 1.489.240,86 | 6.663,15 | 133.470,10 | 579.309,69 |
| 1395.0103 | Technical and administrative support to the Directorate for Infrastructure and Publi | 472.310,08 | 0,00 | 14.185,55 | 42.141,25 | 182.908,67 |
| | Technical and administrative support to other operators | 1395.010301 | 472.310,08 | 0,00 | 42.141,25 | 182.908,67 |
| 1395.0104 | Other management duties | 1.338.355,22 | 0,00 | 40.196,69 | 119.413,01 | 518.296,73 |
| | Other management duties | 1395.010401 | 1.338.355,22 | 0,00 | 119.413,01 | 518.296,73 |
| 1395.02 | Barcelona Urban Management Inc. (BAGURSA-IMU) | 5.001.741,33 | 0,00 | 150.224,27 | 5.988,96 | 1.412.455,81 |
| 1395.0201 | Office network service | 3.360.581,50 | 0,00 | 100.933,03 | 4.023,88 | 949.004,07 |
| | Direct service to citizens | 1395.020101 | 3.360.581,50 | 0,00 | 4.023,88 | 949.004,07 |
| 1395.0202 | Restoration | 115.928,41 | 0,00 | 3.481,84 | 138,81 | 32.737,34 |
| | Giving grants and certificates of habitability | 1395.020201 | 115.928,41 | 0,00 | 138,81 | 32.737,34 |

HOUSING

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|------------------------|---------------------|--------------------|--------------------------|--------------------------|
| 1395.0203 Access to social housing | 689.879,50 | 0,00 | 20.720,11 | 826,04 | 194.817,02 |
| Registration and allocation of housing | 1395.020301 689.879,50 | 0,00 | 20.720,11 | 826,04 | 194.817,02 |
| 1395.0204 Rental aids and rental agency | 458.794,96 | 0,00 | 13.779,63 | 549,35 | 129.560,40 |
| Help with the access to aid and affordable rental | 1395.020401 458.794,96 | 0,00 | 13.779,63 | 549,35 | 129.560,40 |
| 1395.0205 Dignified use of housing | 376.556,96 | 0,00 | 11.309,66 | 450,88 | 106.336,98 |
| Social counselling, mediation and emergencies | 1395.020501 376.556,96 | 0,00 | 11.309,66 | 450,88 | 106.336,98 |
| * Structure + Municipal Institute of Finance (IMH) | 55.564.473,25 | 381.617,94 | 1.680.307,03 | 432.168,99 | 9.102.050,43 |

DISTRICTS


MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY DISTRICT

| Process | Cost | Income | Coverage Rate | 25% | 50% | 75% | 100% |
|-----------------------------------|----------------|---------------|---------------|-----|-----|-----|------|
| 1101 Ciutat Vella District | 18.515.135,86 | 6.174.811,65 | 33,35% | | | | |
| 1102 Eixample District | 17.907.203,53 | 7.463.302,69 | 41,68% | | | | |
| 1103 Sants-Montjuïc District | 17.154.740,42 | 2.957.519,00 | 17,24% | | | | |
| 1104 Les Corts District | 10.880.943,57 | 2.621.867,02 | 24,10% | | | | |
| 1105 Sarrià-Sant Gervasi District | 15.346.487,82 | 5.106.616,19 | 33,28% | | | | |
| 1106 Gràcia District | 13.040.379,88 | 2.378.665,02 | 18,24% | | | | |
| 1107 Horta-Guinardó District | 15.785.812,90 | 2.123.901,28 | 13,45% | | | | |
| 1108 Nou Barris District | 16.756.735,48 | 1.561.061,77 | 9,32% | | | | |
| 1109 Sant Andreu District | 18.251.767,68 | 2.517.914,81 | 13,80% | | | | |
| 1110 Sant Martí District | 19.667.309,85 | 4.604.266,94 | 23,41% | | | | |
| | 163.306.516,99 | 37.509.926,37 | 22,97% | | | | |

ALLOCATION OF COSTS AND INCOME BY DISTRICT

ALLOCATION OF COSTS

| | | |
|--|---------------|------------------------------------|
|  | 18.515.135,86 | 1101: Ciutat Vella District |
|  | 17.154.740,42 | 1103: Sants-Montjuïc District |
|  | 15.346.487,82 | 1105: Sarrià-Sant Gervasi District |
|  | 15.785.812,90 | 1107: Horta-Guinardó District |
|  | 18.251.767,68 | 1109: Sant Andreu District |

| | | |
|---|---------------|---------------------------|
|  | 17.907.203,53 | 1102: Eixample District |
|  | 10.880.943,57 | 1104: Les Corts District |
|  | 13.040.379,88 | 1106: Gràcia District |
|  | 16.756.735,48 | 1108: Nou Barris District |
|  | 19.667.309,85 | 1110: Sant Martí District |



| | | |
|--|--------------|------------------------------------|
|  | 6.174.811,65 | 1101: Ciutat Vella District |
|  | 2.957.519,00 | 1103: Sants-Montjuïc District |
|  | 5.106.616,19 | 1105: Sarrià-Sant Gervasi District |
|  | 2.123.901,28 | 1107: Horta-Guinardó District |
|  | 2.517.914,81 | 1109: Sant Andreu District |

| | | |
|---|--------------|---------------------------|
|  | 7.463.302,69 | 1102: Eixample District |
|  | 2.621.867,02 | 1104: Les Corts District |
|  | 2.378.665,02 | 1106: Gràcia District |
|  | 1.561.061,77 | 1108: Nou Barris District |
|  | 4.604.266,94 | 1110: Sant Martí District |

ALLOCATION OF INCOME

COST OF MANDATORY AND NON MANDATORY SERVICES BY DISTRICT

| District | District Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|-----------------------------------|-----------------------|----------------|-----------------------|----------------|---------------|----------------------|----------------|------------------|
| 1101 Ciutat Vella District | 18.515.135,86 | 11,34% | 16.572.851,96 | 13,59% | 89,51% | 1.942.283,90 | 4,70% | 10,49% |
| 1102 Eixample District | 17.907.203,53 | 10,97% | 13.829.386,54 | 11,34% | 77,23% | 4.077.816,99 | 9,87% | 22,77% |
| 1103 Sants-Montjuïc District | 17.154.740,42 | 10,50% | 12.499.905,61 | 10,25% | 72,87% | 4.654.834,81 | 11,26% | 27,13% |
| 1104 Les Corts District | 10.880.943,57 | 6,66% | 8.313.845,56 | 6,82% | 76,41% | 2.567.098,01 | 6,21% | 23,59% |
| 1105 Sarrià-Sant Gervasi District | 15.346.487,82 | 9,40% | 11.237.686,18 | 9,21% | 73,23% | 4.108.801,64 | 9,94% | 26,77% |
| 1106 Gràcia District | 13.040.379,88 | 7,99% | 10.042.347,84 | 8,23% | 77,01% | 2.998.032,04 | 7,25% | 22,99% |
| 1107 Horta-Guinardó District | 15.785.812,90 | 9,67% | 10.673.335,01 | 8,75% | 67,61% | 5.112.477,89 | 12,37% | 32,39% |
| 1108 Nou Barris District | 16.756.735,48 | 10,26% | 11.464.091,75 | 9,40% | 68,41% | 5.292.643,73 | 12,80% | 31,59% |
| 1109 Sant Andreu District | 18.251.767,68 | 11,18% | 12.856.284,93 | 10,54% | 70,44% | 5.395.482,75 | 13,05% | 29,56% |
| 1110 Sant Martí District | 19.667.309,85 | 12,04% | 14.483.482,92 | 11,87% | 73,64% | 5.183.826,93 | 12,54% | 26,36% |
| | 163.306.516,99 | 100,00% | 121.973.218,30 | 100,00% | 74,69% | 41.333.298,69 | 100,00% | 25,31% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

COST OF MANDATORY AND NON MANDATORY SERVICES BY DISTRICT AND CITIZEN

| District | Population | District Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|-----------------------------------|------------------|-----------------------|---------------|-----------------------|--------------|----------------------|--------------|
| 1101 Ciutat Vella District | 100.685 | 18.515.135,86 | 183,89 | 16.572.851,96 | 164,60 | 1.942.283,90 | 19,29 |
| 1102 Eixample District | 263.565 | 17.907.203,53 | 67,94 | 13.829.386,54 | 52,47 | 4.077.816,99 | 15,47 |
| 1103 Sants-Montjuïc District | 180.824 | 17.154.740,42 | 94,87 | 12.499.905,61 | 69,13 | 4.654.834,81 | 25,74 |
| 1104 Les Corts District | 81.200 | 10.880.943,57 | 134,00 | 8.313.845,56 | 102,39 | 2.567.098,01 | 31,61 |
| 1105 Sarrià-Sant Gervasi District | 145.761 | 15.346.487,82 | 105,29 | 11.237.686,18 | 77,10 | 4.108.801,64 | 28,19 |
| 1106 Gràcia District | 120.273 | 13.040.379,88 | 108,42 | 10.042.347,84 | 83,50 | 2.998.032,04 | 24,93 |
| 1107 Horta-Guinardó District | 166.950 | 15.785.812,90 | 94,55 | 10.673.335,01 | 63,93 | 5.112.477,89 | 30,62 |
| 1108 Nou Barris District | 164.516 | 16.756.735,48 | 101,85 | 11.464.091,75 | 69,68 | 5.292.643,73 | 32,17 |
| 1109 Sant Andreu District | 145.983 | 18.251.767,68 | 125,03 | 12.856.284,93 | 88,07 | 5.395.482,75 | 36,96 |
| 1110 Sant Martí District | 232.629 | 19.667.309,85 | 84,54 | 14.483.482,92 | 62,26 | 5.183.826,93 | 22,28 |
| | 1.602.386 | 163.306.516,99 | 101,91 | 121.973.218,30 | 76,12 | 41.333.298,69 | 25,79 |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

CIUTAT VELLA DISTRICT

CIUTAT VELLA DISTRICT

NATURE OF COST

| Nature | Process Cost | % Cost | City Cost | % Cost | Process vs City | % Process % City |
|---|---------------|---------|------------------|---------|-----------------|------------------|
| Cleaning | 520.556,60 | 2,81% | 34.609.098,48 | 1,70% | 1,50% | |
| Depreciation | 896.489,23 | 4,84% | 72.378.177,82 | 3,55% | 1,24% | |
| External contracts | 3.616.964,98 | 19,54% | 540.977.223,99 | 26,56% | 0,67% | |
| Financial expenses | 258.939,10 | 1,40% | 35.864.708,05 | 1,76% | 0,72% | |
| Grants and Transfers | 3.996.950,52 | 21,59% | 403.670.378,11 | 19,82% | 0,99% | |
| Human Resources | 5.646.409,85 | 30,50% | 633.939.090,07 | 31,12% | 0,89% | |
| Leasing | 295.289,60 | 1,59% | 34.020.720,11 | 1,67% | 0,87% | |
| Maintenance, repairs and conservation | 820.223,36 | 4,43% | 61.365.399,64 | 3,01% | 1,34% | |
| Notifications | 65.045,67 | 0,35% | 6.235.664,35 | 0,31% | 1,04% | |
| Other expenses | 1.480.380,33 | 8,00% | 117.158.114,48 | 5,75% | 1,26% | |
| Purchase of materials and perishable good | 33.053,60 | 0,18% | 3.974.449,24 | 0,20% | 0,83% | |
| Studies and technical works | 187.935,63 | 1,02% | 13.141.290,39 | 0,65% | 1,43% | |
| Supplies: Electricity | 349.220,35 | 1,89% | 25.887.892,84 | 1,27% | 1,35% | |
| Supplies: Gas | 16.903,62 | 0,09% | 4.832.749,49 | 0,24% | 0,35% | |
| Supplies: Other | 29.297,39 | 0,16% | 34.335.866,86 | 1,69% | 0,09% | |
| Supplies: Telephone and data | 276.020,80 | 1,49% | 9.638.652,43 | 0,47% | 2,86% | |
| Supplies: Water | 25.455,23 | 0,14% | 5.064.493,66 | 0,25% | 0,50% | |
| | 18.515.135,86 | 100,00% | 2.037.093.970,01 | 100,00% | | |

CIUTAT VELLA DISTRICT

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS

| Subprocess | Subprocess Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|--|----------------------|----------------|----------------------|----------------|---------------|---------------------|----------------|------------------|
| 1101.01 General Services Directorate | 145.784,79 | 0,79% | 145.784,79 | 0,88% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1101.02 Directorate of Service for permission and public areas | 7.247.688,21 | 39,14% | 7.247.688,21 | 43,73% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1101.03 Directorate of Services to people and territory | 11.121.662,86 | 60,07% | 9.179.378,96 | 55,39% | 82,54% | 1.942.283,90 | 100,00% | 17,46% |
| | 18.515.135,86 | 100,00% | 16.572.851,96 | 100,00% | 89,51% | 1.942.283,90 | 100,00% | 10,49% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

CIUTAT VELLA DISTRICT

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS AND CITIZEN

| Subprocess | Subprocess Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|--|----------------------|---------------|----------------------|---------------|---------------------|--------------|
| 1101.01 General Services Directorate | 145.784,79 | 1,45 | 145.784,79 | 1,45 | 0,00 | 0,00 |
| 1101.02 Directorate of Service for permission and public areas | 7.247.688,21 | 71,98 | 7.247.688,21 | 71,98 | 0,00 | 0,00 |
| 1101.03 Directorate of Services to people and territory | 11.121.662,86 | 110,46 | 9.179.378,96 | 91,17 | 1.942.283,90 | 19,29 |
| | 18.515.135,86 | 183,89 | 16.572.851,96 | 164,60 | 1.942.283,90 | 19,29 |

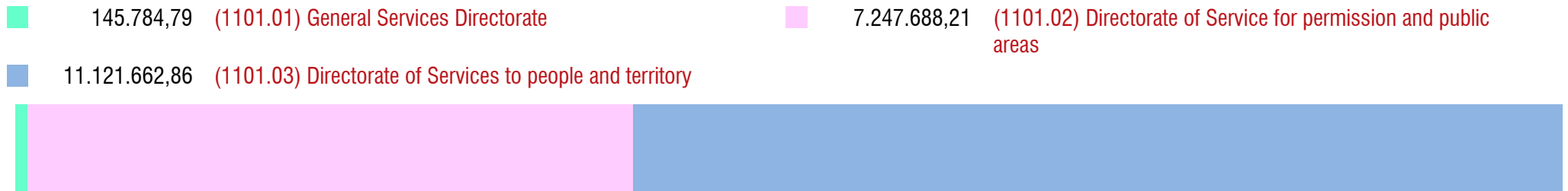
*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

City Population: 100.685 citizens

CIUTAT VELLA DISTRICT

ALLOCATION OF COSTS AND INCOME BY SUBPROCESS

ALLOCATION OF COSTS



ALLOCATION OF INCOME

CIUTAT VELLA DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY SUBPROCESS

| | Subprocess | Cost | Income | Coverage Rate |
|---------|--|---------------|--------------|---------------|
| 1101 | Ciutat Vella District | 18.515.135,86 | 6.174.811,65 | 33,35% |
| 1101.01 | General Services Directorate | 145.784,79 | 0,00 | |
| 1101.02 | Directorate of Service for permission and public areas | 7.247.688,21 | 6.143.800,42 | 84,77% |
| 1101.03 | Directorate of Services to people and territory | 11.121.662,86 | 31.011,23 | 0,28% |
| | | 18.515.135,86 | 6.174.811,65 | 33,35% |

CIUTAT VELLA DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|---|----------------------|---------------------|---------------|
| 1101 | Ciutat Vella District | 18.515.135,86 | 6.174.811,65 | 33,35% |
| 1101.01 | General Services Directorate | 145.784,79 | 0,00 | |
| 1101.0101 | Legal Services | 69.374,85 | 0,00 | |
| 1101.0102 | Communication | 76.409,94 | 0,00 | |
| 1101.02 | Directorate of Service for permission and public areas | 7.247.688,21 | 6.143.800,42 | 84,77% |
| 1101.0201 | Licenses, permission and inspections | 2.374.253,32 | 6.143.800,42 | 258,77% |
| 1101.0202 | Works and maintenance | 4.873.434,89 | 0,00 | |
| 1101.03 | Directorate of Services to people and territory | 11.121.662,86 | 31.011,23 | 0,28% |
| | Amounts not assignable to tasks | 0,00 | 389,04 | |
| 1101.0301 | District facilities | 7.025.847,49 | 26.001,59 | 0,37% |
| 1101.0302 | Education-related coordination (participation in school councils) | | | |
| 1101.0303 | Social Promotion | 1.463.143,01 | 4.620,60 | 0,32% |
| 1101.0304 | Territorial dynamization | 2.275.256,17 | 0,00 | |
| 1101.0305 | Incidents, complaints and grievances in the district | 186.742,65 | 0,00 | |
| 1101.0306 | Territorial coordination | 170.673,54 | 0,00 | |
| | | 18.515.135,86 | 6.174.811,65 | 33,35% |

CIUTAT VELLA DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|---|---------------|--------------|---------------|----------|
| 1101 | Ciutat Vella District | 18.515.135,86 | 6.174.811,65 | 33,35% | |
| 1101.01 | General Services Directorate | 145.784,79 | 0,00 | | |
| 1101.0101 | Legal Services | 69.374,85 | 0,00 | | |
| | Civil marriages | 1101.010101 | 69.374,85 | 0,00 | |
| 1101.0102 | Communication | 76.409,94 | 0,00 | | |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1101.010201 | 76.409,94 | 0,00 | |
| 1101.02 | Directorate of Service for permission and public areas | 7.247.688,21 | 6.143.800,42 | 84,77% | |
| 1101.0201 | Licenses, permission and inspections | 2.374.253,32 | 6.143.800,42 | 258,77% | |
| | Business license. Revision of communications and initial controls | 1101.020103 | 155.227,33 | 177.757,40 | 114,51% |
| | Citizen and business licenses and permits service | 1101.020108 | 218.031,65 | 0,00 | |
| | Declaration of condemnation | 1101.020102 | | | |
| | Events license | 1101.020105 | 63.016,96 | 0,00 | |
| | Inspection of activities, works, public areas, health and safety | 1101.020107 | 1.057.793,93 | 2.894.807,04 | 273,66% |
| | License for the occupation of a public thoroughfare | 1101.020104 | 283.665,69 | 2.033.987,06 | 717,04% |
| | Major works permission | 1101.020101 | 211.107,88 | 0,00 | |
| | Minor works permission. Revision of direct and delayed communications | 1101.020106 | 287.591,50 | 5.925,47 | 2,06% |
| | Solving of complaints, incidents and grievances | 1101.020110 | | | |
| | Subsidiary execution files | 1101.020111 | 49.578,57 | 1.023.813,38 | 2065,03% |
| | Urban planning files and reports | 1101.020109 | 48.239,81 | 7.510,07 | 15,57% |
| 1101.0202 | Works and maintenance | 4.873.434,89 | 0,00 | | |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1101.020201 | 103.395,07 | 0,00 | |

CIUTAT VELLA DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|---|--|-------------|----------------------|------------------|--------------|
| Coordination of supplying companies | | 1101.020202 | 26.301,93 | 0,00 | |
| Inspection and supervision of street cleaning | | 1101.020205 | 14.704,00 | 0,00 | |
| Preparation of projects for building works | | 1101.020203 | 155.695,92 | 0,00 | |
| Preventative and corrective maintenance of public thoroughfares and paving | | 1101.020204 | 2.455.128,03 | 0,00 | |
| Preventative and corrective maintenance of the District's municipal buildings | | 1101.020206 | 529.453,94 | 0,00 | |
| Street Lighting | | 1101.020207 | 1.588.756,00 | 0,00 | |
| 1101.03 | Directorate of Services to people and territory | | 11.121.662,86 | 31.011,23 | 0,28% |
| | Amounts not assignable to tasks | | 0,00 | 389,04 | |
| | Amounts not assignable to tasks | | 0,00 | 389,04 | |
| 1101.0301 | District facilities | | 7.025.847,49 | 26.001,59 | 0,37% |
| | Community centres | 1101.030105 | 438.039,49 | 0,00 | |
| | Directorate for sector bodies providing Services to people and for the facilities Committees | 1101.030109 | 55.258,89 | 0,00 | |
| | District's civic centres | 1101.030101 | 3.523.368,96 | 18.202,30 | 0,52% |
| | Libraries | 1101.030106 | 697.359,89 | 0,00 | |
| | Other facilities in the district | 1101.030102 | 429.981,20 | 6.895,58 | 1,60% |
| | Support to the management of children's facilities (children's community centres and play centres) | 1101.030103 | 214.100,57 | 0,00 | |
| | Support to the management of municipal sports centres | 1101.030107 | 290.830,37 | 0,00 | |
| | Support to the management of senior citizens' community centres | 1101.030108 | 1.003.318,73 | 903,71 | 0,09% |
| | Support to the management of young people's community centres and PIJ | 1101.030104 | 373.589,39 | 0,00 | |
| 1101.0302 | Education-related coordination (participation in school councils) | | | | |
| | Education-related coordination (participation in school councils) | 1101.030201 | | | |
| 1101.0303 | Social Promotion | | 1.463.143,01 | 4.620,60 | 0,32% |

CIUTAT VELLA DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|--|-------------|---------------------|-------------|---------------|
| Cultural promotion | 1101.030309 | 269.613,49 | 0,00 | |
| Educational promotion | 1101.030307 | 420.700,89 | 0,00 | |
| Health Promotion | 1101.030308 | 9.336,14 | 0,00 | |
| Promotion and participation of children | 1101.030303 | 155.218,36 | 0,00 | |
| Promotion of disabled people | 1101.030306 | 21.586,20 | 0,00 | |
| Promotion of senior citizens | 1101.030304 | 41.605,40 | 0,00 | |
| Promotion of young people | 1101.030302 | 65.231,86 | 0,00 | |
| Social action and integration programmes | 1101.030311 | 318.235,03 | 4.620,60 | 1,45% |
| Social promotion of inmigration | 1101.030305 | 6.349,62 | 0,00 | |
| Social promotion of women | 1101.030301 | 49.661,11 | 0,00 | |
| Sports Promotion | 1101.030310 | 105.604,91 | 0,00 | |
| 1101.0304 Territorial dynamization | | 2.275.256,17 | 0,00 | |
| Actions regarding neighbourhood laws or any other community programmes | 1101.030405 | 113.103,19 | 0,00 | |
| District's event infrastructure management | 1101.030401 | 339.282,80 | 0,00 | |
| District's festive activities management | 1101.030404 | 423.136,01 | 0,00 | |
| Regular contact with the territory's entities and neighbours | 1101.030402 | 1.157.409,19 | 0,00 | |
| Support to commerce and tourism | 1101.030403 | 242.324,98 | 0,00 | |
| 1101.0305 Incidents, complaints and grievances in the district | | 186.742,65 | 0,00 | |
| Incidents, complaints and grievances in the district | 1101.030501 | 186.742,65 | 0,00 | |
| 1101.0306 Territorial coordination | | 170.673,54 | 0,00 | |
| Table of prevention, security and cohabitation in the district | 1101.030602 | 141.051,20 | 0,00 | |
| Table of public premises in the district or administrative authority | 1101.030601 | 14.011,63 | 0,00 | |
| Territorial Action Plans | 1101.030603 | 15.610,71 | 0,00 | |

CIUTAT VELLA DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | Cost | Income | Coverage Rate |
|------------------------------|---------------|--------------|---------------|
| | 18.515.135,86 | 6.174.811,65 | 33,35% |

CIUTAT VELLA DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---|---------------|--------------|---------------|---------------------------|--------------------|
| 1101 | Ciutat Vella District | 18.515.135,86 | 6.149.365,04 | 25.446,61 | 12.340.324,21 | 66,65% |
| 1101.01 | General Services Directorate | 145.784,79 | 0,00 | 0,00 | 145.784,79 | 100,00% |
| 1101.0101 | Legal Services | 69.374,85 | 0,00 | 0,00 | 69.374,85 | 100,00% |
| | Civil marriages | 1101.010101 | 69.374,85 | 0,00 | 69.374,85 | 100,00% |
| 1101.0102 | Communication | 76.409,94 | 0,00 | 0,00 | 76.409,94 | 100,00% |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1101.010201 | 76.409,94 | 0,00 | 76.409,94 | 100,00% |
| 1101.02 | Directorate of Service for permission and public areas | 7.247.688,21 | 6.143.800,42 | 0,00 | 1.103.887,79 | 15,23% |
| 1101.0201 | Licenses, permission and inspections | 2.374.253,32 | 6.143.800,42 | 0,00 | 0,00 | 0,00% |
| | Business license. Revision of communications and initial controls | 1101.020103 | 155.227,33 | 177.757,40 | 0,00 | 0,00% |
| | Citizen and business licenses and permits service | 1101.020108 | 218.031,65 | 0,00 | 218.031,65 | 100,00% |
| | Declaration of condemnation | 1101.020102 | | | | |
| | Events license | 1101.020105 | 63.016,96 | 0,00 | 63.016,96 | 100,00% |
| | Inspection of activities, works, public areas, health and safety | 1101.020107 | 1.057.793,93 | 2.894.807,04 | 0,00 | 0,00% |
| | License for the occupation of a public thoroughfare | 1101.020104 | 283.665,69 | 2.033.987,06 | 0,00 | 0,00% |
| | Major works permission | 1101.020101 | 211.107,88 | 0,00 | 211.107,88 | 100,00% |
| | Minor works permission. Revision of direct and delayed communications | 1101.020106 | 287.591,50 | 5.925,47 | 0,00 | 281.666,03 97,94% |
| | Solving of complaints, incidents and grievances | 1101.020110 | | | | |
| | Subsidiary execution files | 1101.020111 | 49.578,57 | 1.023.813,38 | 0,00 | 0,00 0,00% |
| | Urban planning files and reports | 1101.020109 | 48.239,81 | 7.510,07 | 0,00 | 40.729,74 84,43% |
| 1101.0202 | Works and maintenance | 4.873.434,89 | 0,00 | 0,00 | 4.873.434,89 | 100,00% |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1101.020201 | 103.395,07 | 0,00 | 0,00 | 103.395,07 100,00% |

CIUTAT VELLA DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|---|--|-------------|----------------------|-----------------|---------------------------|-----------------------------|
| Coordination of supplying companies | | 1101.020202 | 26.301,93 | 0,00 | 0,00 | 26.301,93 100,00% |
| Inspection and supervision of street cleaning | | 1101.020205 | 14.704,00 | 0,00 | 0,00 | 14.704,00 100,00% |
| Preparation of projects for building works | | 1101.020203 | 155.695,92 | 0,00 | 0,00 | 155.695,92 100,00% |
| Preventative and corrective maintenance of public thoroughfares and paving | | 1101.020204 | 2.455.128,03 | 0,00 | 0,00 | 2.455.128,03 100,00% |
| Preventative and corrective maintenance of the District's municipal buildings | | 1101.020206 | 529.453,94 | 0,00 | 0,00 | 529.453,94 100,00% |
| Street Lighting | | 1101.020207 | 1.588.756,00 | 0,00 | 0,00 | 1.588.756,00 100,00% |
| 1101.03 | Directorate of Services to people and territory | | 11.121.662,86 | 5.564,62 | 25.446,61 | 11.090.651,63 99,72% |
| | Amounts not assignable to tasks | | 0,00 | 389,04 | 0,00 | 0,00 0,00% |
| | Amounts not assignable to tasks | | 0,00 | 389,04 | 0,00 | 0,00 0,00% |
| 1101.0301 | District facilities | | 7.025.847,49 | 5.175,58 | 20.826,01 | 6.999.845,90 99,63% |
| | Community centres | 1101.030105 | 438.039,49 | 0,00 | 0,00 | 438.039,49 100,00% |
| | Directorate for sector bodies providing Services to people and for the facilities Committees | 1101.030109 | 55.258,89 | 0,00 | 0,00 | 55.258,89 100,00% |
| | District's civic centres | 1101.030101 | 3.523.368,96 | 0,00 | 18.202,30 | 3.505.166,66 99,48% |
| | Libraries | 1101.030106 | 697.359,89 | 0,00 | 0,00 | 697.359,89 100,00% |
| | Other facilities in the district | 1101.030102 | 429.981,20 | 5.175,58 | 1.720,00 | 423.085,62 98,40% |
| | Support to the management of children's facilities (children's community centres and play centres) | 1101.030103 | 214.100,57 | 0,00 | 0,00 | 214.100,57 100,00% |
| | Support to the management of municipal sports centres | 1101.030107 | 290.830,37 | 0,00 | 0,00 | 290.830,37 100,00% |
| | Support to the management of senior citizens' community centres | 1101.030108 | 1.003.318,73 | 0,00 | 903,71 | 1.002.415,02 99,91% |
| | Support to the management of young people's community centres and PIJ | 1101.030104 | 373.589,39 | 0,00 | 0,00 | 373.589,39 100,00% |
| 1101.0302 | Education-related coordination (participation in school councils) | | | | | |
| | Education-related coordination (participation in school councils) | 1101.030201 | | | | |

CIUTAT VELLA DISTRICT

FINANCING

| Subprocess / Activity / Task | Cost | Income User | Income Others | City Theoretical coverage |
|--|--------------------------|-------------|---------------|---------------------------|
| 1101.0303 Social Promotion | 1.463.143,01 | 0,00 | 4.620,60 | 1.458.522,41 99,68% |
| Cultural promotion | 1101.030309 269.613,49 | 0,00 | 0,00 | 269.613,49 100,00% |
| Educational promotion | 1101.030307 420.700,89 | 0,00 | 0,00 | 420.700,89 100,00% |
| Health Promotion | 1101.030308 9.336,14 | 0,00 | 0,00 | 9.336,14 100,00% |
| Promotion and participation of children | 1101.030303 155.218,36 | 0,00 | 0,00 | 155.218,36 100,00% |
| Promotion of disabled people | 1101.030306 21.586,20 | 0,00 | 0,00 | 21.586,20 100,00% |
| Promotion of senior citizens | 1101.030304 41.605,40 | 0,00 | 0,00 | 41.605,40 100,00% |
| Promotion of young people | 1101.030302 65.231,86 | 0,00 | 0,00 | 65.231,86 100,00% |
| Social action and integration programmes | 1101.030311 318.235,03 | 0,00 | 4.620,60 | 313.614,43 98,55% |
| Social promotion of immigration | 1101.030305 6.349,62 | 0,00 | 0,00 | 6.349,62 100,00% |
| Social promotion of women | 1101.030301 49.661,11 | 0,00 | 0,00 | 49.661,11 100,00% |
| Sports Promotion | 1101.030310 105.604,91 | 0,00 | 0,00 | 105.604,91 100,00% |
| 1101.0304 Territorial dynamization | 2.275.256,17 | 0,00 | 0,00 | 2.275.256,17 100,00% |
| Actions regarding neighbourhood laws or any other community programmes | 1101.030405 113.103,19 | 0,00 | 0,00 | 113.103,19 100,00% |
| District's event infrastructure management | 1101.030401 339.282,80 | 0,00 | 0,00 | 339.282,80 100,00% |
| District's festive activities management | 1101.030404 423.136,01 | 0,00 | 0,00 | 423.136,01 100,00% |
| Regular contact with the territory's entities and neighbours | 1101.030402 1.157.409,19 | 0,00 | 0,00 | 1.157.409,19 100,00% |
| Support to commerce and tourism | 1101.030403 242.324,98 | 0,00 | 0,00 | 242.324,98 100,00% |
| 1101.0305 Incidents, complaints and grievances in the district | 186.742,65 | 0,00 | 0,00 | 186.742,65 100,00% |
| Incidents, complaints and grievances in the district | 1101.030501 186.742,65 | 0,00 | 0,00 | 186.742,65 100,00% |
| 1101.0306 Territorial coordination | 170.673,54 | 0,00 | 0,00 | 170.673,54 100,00% |
| Table of prevention, security and cohabitation in the district | 1101.030602 141.051,20 | 0,00 | 0,00 | 141.051,20 100,00% |
| Table of public premises in the district or administrative authority | 1101.030601 14.011,63 | 0,00 | 0,00 | 14.011,63 100,00% |

CIUTAT VELLA DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|-------------|---------------|----------------|------------------|------------------------------|---------|
| Territorial Action Plans | 1101.030603 | 15.610,71 | 0,00 | 0,00 | 15.610,71 | 100,00% |
| | | 18.515.135,86 | 6.149.365,04 | 25.446,61 | 12.340.324,21 | 66,65% |

CIUTAT VELLA DISTRICT

BASIC MANAGEMENT INDICATORS

1101.01 General Services Directorate

Civil marriages Cost per civil marriage

| | | | | | |
|---|------------------------------------|---|-------------|---|------------|
| = | Civil marriages Cost (1101.010101) | = | 69.374,85 € | = | 1.415,81 € |
| | Civil marriages number | | 49 | | |

CIUTAT VELLA DISTRICT

BASIC MANAGEMENT INDICATORS

1101.02 Directorate of Service for permission and public areas

| | | | |
|---|--|---|---------------------|
| Business license. Revision of communications and initial controls Cost per review | | | |
| = | Business license. Revision of communications and initial controls Cost (1101.020103) | = | 155.227,33 € |
| | Reviews number | | 15.864 |
| | | | = 9,78 € |
| Inspection and supervision of street cleaning Cost per district inhabitant | | | |
| = | Inspection and supervision of street cleaning Cost (1101.020205) | = | 14.704,00 € |
| | District population | | 100.685 |
| | | | = 0,15 € |
| Inspection of activities, works, public areas, health and safety Cost per inspection | | | |
| = | Inspection of activities, works, public areas, health and safety Cost (1101.020107) | = | 1.057.793,93 € |
| | Inspections number | | 4.559 |
| | | | = 232,02 € |
| License for the occupation of a public thoroughfare Cost per permission/permit/license | | | |
| = | License for the occupation of a public thoroughfare Cost (1101.020104) | = | 283.665,69 € |
| | Permission/permits/licenses number | | 7.092 |
| | | | = 40,00 € |
| Minor works permission. Revision of direct and delayed communications Cost per review | | | |
| = | Minor works permission. Revision of direct and delayed communications Cost (1101.020106) | = | 287.591,50 € |
| | Reviews number | | 5.764 |
| | | | = 49,89 € |
| Preparation of projects for building works Cost per project | | | |
| = | Preparation of projects for building works Cost (1101.020203) | = | 155.695,92 € |
| | Projects number | | 85 |
| | | | = 1.831,72 € |

CIUTAT VELLA DISTRICT

BASIC MANAGEMENT INDICATORS

| | | | |
|--|--|---|----------------------|
| Preventative and corrective maintenance of public thoroughfares and paving Cost per district inhabitant | | | |
| = | Preventative and corrective maintenance of public thoroughfares and paving Cost (1101.020204) | = | 2.455.128,03 € |
| | District population | | 100.685 |
| | | | = 24,38 € |
| Preventative and corrective maintenance of the District's municipal buildings Cost per building | | | |
| = | Preventative and corrective maintenance of the District's municipal buildings Cost (1101.020206) | = | 529.453,94 € |
| | Building occupants number | | 40 |
| | | | = 13.236,35 € |
| Street Lighting Cost per district inhabitant | | | |
| = | Street Lighting Cost (1101.020207) | = | 1.588.756,00 € |
| | District population | | 100.685 |
| | | | = 15,78 € |
| Subsidiary execution files Cost per file | | | |
| = | Subsidiary execution files Cost (1101.020111) | = | 49.578,57 € |
| | Files number | | 34 |
| | | | = 1.458,19 € |
| Urban planning files and reports Cost per file | | | |
| = | Urban planning files and reports Cost (1101.020109) | = | 48.239,81 € |
| | Files number | | 4.080 |
| | | | = 11,82 € |

CIUTAT VELLA DISTRICT

BASIC MANAGEMENT INDICATORS

1101.03 Directorate of Services to people and territory

| | | | |
|--|---|---|-----------------------|
| Actions regarding neighbourhood laws or any other community programmes Cost per district inhabitant | | | |
| = | Actions regarding neighbourhood laws or any other community programmes Cost (1101.030405) | = | 113.103,19 € |
| | District population | | 100.685 |
| | | | = 1,12 € |
| Community centres Cost per community centre | | | |
| = | Community centres Cost (1101.030105) | = | 438.039,49 € |
| | Community centres number | | 2 |
| | | | = 219.019,75 € |
| Directorate of Services to people and territory Cost per district inhabitant | | | |
| = | Directorate of Services to people and territory Cost (1101.03) | = | 11.121.662,86 € |
| | District population | | 100.685 |
| | | | = 110,46 € |
| District's civic centres Cost per centre | | | |
| = | District's civic centres Cost (1101.030101) | = | 3.523.368,96 € |
| | Centres number | | 4 |
| | | | = 880.842,24 € |
| District's event infrastructure management Cost per event | | | |
| = | District's event infrastructure management Cost (1101.030401) | = | 339.282,80 € |
| | Events number | | 549 |
| | | | = 618,00 € |
| District's festive activities management Cost per festive activity | | | |
| = | District's festive activities management Cost (1101.030404) | = | 423.136,01 € |
| | Festive activities number | | 439 |
| | | | = 963,86 € |

CIUTAT VELLA DISTRICT

BASIC MANAGEMENT INDICATORS

| | | | |
|--|---|----------------|----------------|
| Libraries Cost per library | Libraries Cost (1101.030106) | 697.359,89 € | |
| = | Libraries number | 4 | = 174.339,97 € |
| Support to the management of children's facilities (children's community centres and play centres) Cost per district inhabitant | Support to the management of children's facilities (children's community centres and play centres) Cost (1101.030103) | 214.100,57 € | |
| = | District population | 100.685 | = 2,13 € |
| Support to the management of municipal sports centres Cost per centre | Support to the management of municipal sports centres Cost (1101.030107) | 290.830,37 € | |
| = | Centres number | 5 | = 58.166,07 € |
| Support to the management of senior citizens' community centres Cost per community centre | Support to the management of senior citizens' community centres Cost (1101.030108) | 1.003.318,73 € | |
| = | Community centres number | 5 | = 200.663,75 € |
| Support to the management of young people's community centres and PIJ Cost per community centre | Support to the management of young people's community centres and PIJ Cost (1101.030104) | 373.589,39 € | |
| = | Community centres number | 1 | = 373.589,39 € |

CIUTAT VELLA DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|------------------------------|---|--------------|---------------------|--------------------|--------------------------|--------------------------|------------|
| 1101 | Ciutat Vella District | 9.066.738,76 | 1.439.209,90 | 1.720.259,62 | 2.322.002,50 | 3.966.925,08 | |
| 1101.01 | General Services Directorate | 90.493,72 | 0,00 | 14.817,57 | 12.529,16 | 27.944,34 | |
| 1101.0101 | Legal Services | 43.063,40 | 0,00 | 7.051,26 | 5.962,27 | 13.297,92 | |
| | Civil marriages | 1101.010101 | 43.063,40 | 0,00 | 7.051,26 | 5.962,27 | 13.297,92 |
| 1101.0102 | Communication | 47.430,32 | 0,00 | 7.766,31 | 6.566,89 | 14.646,42 | |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1101.010201 | 47.430,32 | 0,00 | 7.766,31 | 6.566,89 | 14.646,42 |
| 1101.02 | Directorate of Service for permission and public areas | 3.844.968,36 | 12.207,23 | 631.579,65 | 1.036.042,54 | 1.722.890,43 | |
| 1101.0201 | Licenses, permission and inspections | 1.263.563,19 | 0,00 | 206.897,70 | 339.394,77 | 564.397,66 | |
| | Business license. Revision of communications and initial controls | 1101.020103 | 82.611,04 | 0,00 | 13.526,85 | 22.189,44 | 36.900,00 |
| | Citizen and business licenses and permits service | 1101.020108 | 116.035,12 | 0,00 | 18.999,76 | 31.167,19 | 51.829,58 |
| | Declaration of condemnation | 1101.020102 | | 0,00 | | | |
| | Events license | 1101.020105 | 33.537,24 | 0,00 | 5.491,44 | 9.008,15 | 14.980,13 |
| | Inspection of activities, works, public areas, health and safety | 1101.020107 | 562.951,50 | 0,00 | 92.178,51 | 151.209,53 | 251.454,39 |
| | License for the occupation of a public thoroughfare | 1101.020104 | 150.965,16 | 0,00 | 24.719,26 | 40.549,44 | 67.431,83 |
| | Major works permission | 1101.020101 | 112.350,33 | 0,00 | 18.396,41 | 30.177,45 | 50.183,69 |
| | Minor works permission. Revision of direct and delayed communications | 1101.020106 | 153.054,45 | 0,00 | 25.061,36 | 41.110,63 | 68.365,06 |
| | Solving of complaints, incidents and grievances | 1101.020110 | | 0,00 | | | |
| | Subsidiary execution files | 1101.020111 | 26.385,41 | 0,00 | 4.320,39 | 7.087,16 | 11.785,61 |
| | Urban planning files and reports | 1101.020109 | 25.672,94 | 0,00 | 4.203,72 | 6.895,78 | 11.467,37 |
| 1101.0202 | Works and maintenance | 2.581.405,17 | 12.207,23 | 424.681,95 | 696.647,77 | 1.158.492,77 | |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1101.020201 | 55.026,22 | 0,00 | 9.010,08 | 14.780,12 | 24.578,65 |

CIUTAT VELLA DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|------------------------------|--|-------------|---------------------|---------------------|--------------------------|--------------------------|---------------------|
| | Coordination of supplying companies | 1101.020202 | 13.997,73 | 0,00 | 2.292,01 | 3.759,81 | 6.252,38 |
| | Inspection and supervision of street cleaning | 1101.020205 | 7.825,38 | 0,00 | 1.281,34 | 2.101,91 | 3.495,37 |
| | Preparation of projects for building works | 1101.020203 | 82.860,42 | 0,00 | 13.567,69 | 22.256,42 | 37.011,39 |
| | Preventative and corrective maintenance of public thoroughfares and paving | 1101.020204 | 1.306.604,20 | 0,00 | 213.945,31 | 350.955,64 | 583.622,88 |
| | Preventative and corrective maintenance of the District's municipal buildings | 1101.020206 | 269.564,94 | 12.207,23 | 46.137,79 | 75.684,38 | 125.859,60 |
| | Street Lighting | 1101.020207 | 845.526,28 | 0,00 | 138.447,73 | 227.109,49 | 377.672,50 |
| 1101.03 | Directorate of Services to people and territory | | 5.131.276,68 | 1.427.002,67 | 1.073.862,40 | 1.273.430,80 | 2.216.090,31 |
| | Amounts not assignable to tasks | | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| | Amounts not assignable to tasks | | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| 1101.0301 | District facilities | | 2.762.504,75 | 1.380.533,14 | 678.387,17 | 804.459,79 | 1.399.962,64 |
| | Community centres | 1101.030105 | 150.657,91 | 107.647,47 | 42.295,31 | 50.155,54 | 87.283,26 |
| | Directorate for sector bodies providing Services to people and for the facilities Committees | 1101.030109 | 32.585,35 | 0,00 | 5.335,57 | 6.327,15 | 11.010,82 |
| | District's civic centres | 1101.030101 | 1.491.260,74 | 586.417,59 | 340.202,13 | 403.425,87 | 702.062,63 |
| | Libraries | 1101.030106 | 22.991,90 | 388.230,87 | 67.334,23 | 79.847,73 | 138.955,16 |
| | Other facilities in the district | 1101.030102 | 37.148,46 | 216.405,07 | 41.517,23 | 49.232,86 | 85.677,58 |
| | Support to the management of children's facilities (children's community centres and play centres) | 1101.030103 | 71.321,42 | 54.930,50 | 20.672,68 | 24.514,52 | 42.661,45 |
| | Support to the management of municipal sports centres | 1101.030107 | 171.498,35 | 0,00 | 28.081,39 | 33.300,09 | 57.950,54 |
| | Support to the management of senior citizens' community centres | 1101.030108 | 591.642,15 | 0,00 | 96.876,36 | 114.880,03 | 199.920,19 |
| | Support to the management of young people's community centres and PIJ | 1101.030104 | 193.398,47 | 26.901,64 | 36.072,27 | 42.776,00 | 74.441,01 |
| 1101.0302 | Education-related coordination (participation in school councils) | | | 0,00 | | | |
| | Education-related coordination (participation in school councils) | 1101.030201 | | 0,00 | | | |

CIUTAT VELLA DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|------------------------|---------------------|--------------------|--------------------------|--------------------------|
| 1101.0303 Social Promotion | 862.793,68 | 0,00 | 141.275,12 | 167.529,93 | 291.544,28 |
| Cultural promotion | 1101.030309 158.987,07 | 0,00 | 26.032,78 | 30.870,75 | 53.722,89 |
| Educational promotion | 1101.030307 248.081,06 | 0,00 | 40.621,16 | 48.170,27 | 83.828,40 |
| Health Promotion | 1101.030308 5.505,38 | 0,00 | 901,46 | 1.068,99 | 1.860,31 |
| Promotion and participation of children | 1101.030303 91.529,96 | 0,00 | 14.987,25 | 17.772,51 | 30.928,64 |
| Promotion of disabled people | 1101.030306 12.729,06 | 0,00 | 2.084,28 | 2.471,62 | 4.301,24 |
| Promotion of senior citizens | 1101.030304 24.534,08 | 0,00 | 4.017,25 | 4.763,82 | 8.290,25 |
| Promotion of young people | 1101.030302 38.466,26 | 0,00 | 6.298,52 | 7.469,05 | 12.998,03 |
| Social action and integration programmes | 1101.030311 187.658,47 | 0,00 | 30.727,48 | 36.437,92 | 63.411,16 |
| Social promotion of immigration | 1101.030305 3.744,28 | 0,00 | 613,09 | 727,03 | 1.265,22 |
| Social promotion of women | 1101.030301 29.284,42 | 0,00 | 4.795,07 | 5.686,20 | 9.895,42 |
| Sports Promotion | 1101.030310 62.273,64 | 0,00 | 10.196,78 | 12.091,77 | 21.042,72 |
| 1101.0304 Territorial dynamization | 1.295.215,24 | 46.469,53 | 219.689,45 | 260.516,91 | 453.365,04 |
| Actions regarding neighbourhood laws or any other community programmes | 1101.030405 66.695,27 | 0,00 | 10.920,78 | 12.950,32 | 22.536,82 |
| District's event infrastructure management | 1101.030401 200.070,03 | 0,00 | 32.759,76 | 38.847,89 | 67.605,12 |
| District's festive activities management | 1101.030404 249.517,02 | 0,00 | 40.856,29 | 48.449,09 | 84.313,61 |
| Regular contact with the territory's entities and neighbours | 1101.030402 636.037,48 | 46.469,53 | 111.754,71 | 132.523,39 | 230.624,08 |
| Support to commerce and tourism | 1101.030403 142.895,44 | 0,00 | 23.397,91 | 27.746,22 | 48.285,41 |
| 1101.0305 Incidents, complaints and grievances in the district | 110.119,37 | 0,00 | 18.031,11 | 21.382,04 | 37.210,13 |
| Incidents, complaints and grievances in the district | 1101.030501 110.119,37 | 0,00 | 18.031,11 | 21.382,04 | 37.210,13 |
| 1101.0306 Territorial coordination | 100.643,64 | 0,00 | 16.479,55 | 19.542,13 | 34.008,22 |
| Table of prevention, security and cohabitation in the district | 1101.030602 83.175,79 | 0,00 | 13.619,33 | 16.150,37 | 28.105,71 |
| Table of public premises in the district or administrative authority | 1101.030601 8.262,45 | 0,00 | 1.352,91 | 1.604,33 | 2.791,94 |

CIUTAT VELLA DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|-------------|----------------|------------------------|-----------------------|-----------------------------|-----------------------------|
| Territorial Action Plans | 1101.030603 | 9.205,40 | 0,00 | 1.507,31 | 1.787,43 | 3.110,57 |
| * Structure + Municipal Institute of Finance (IMH) | | 9.066.738,76 | 1.439.209,90 | 1.720.259,62 | 2.322.002,50 | 3.966.925,08 |

EIXAMPLE DISTRICT

EIXAMPLE DISTRICT

NATURE OF COST

| Nature | Process Cost | % Cost | City Cost | % Cost | Process vs City | % Process % City |
|---|---------------|---------|------------------|---------|-----------------|------------------|
| Cleaning | 497.494,49 | 2,78% | 34.609.098,48 | 1,70% | 1,44% | |
| Depreciation | 564.742,42 | 3,15% | 72.378.177,82 | 3,55% | 0,78% | |
| External contracts | 3.770.875,10 | 21,06% | 540.977.223,99 | 26,56% | 0,70% | |
| Financial expenses | 250.296,90 | 1,40% | 35.864.708,05 | 1,76% | 0,70% | |
| Grants and Transfers | 2.659.291,18 | 14,85% | 403.670.378,11 | 19,82% | 0,66% | |
| Human Resources | 6.194.667,57 | 34,59% | 633.939.090,07 | 31,12% | 0,98% | |
| Leasing | 816.109,78 | 4,56% | 34.020.720,11 | 1,67% | 2,40% | |
| Maintenance, repairs and conservation | 820.769,73 | 4,58% | 61.365.399,64 | 3,01% | 1,34% | |
| Notifications | 66.619,37 | 0,37% | 6.235.664,35 | 0,31% | 1,07% | |
| Other expenses | 1.272.614,44 | 7,11% | 117.158.114,48 | 5,75% | 1,09% | |
| Purchase of materials and perishable good | 56.278,42 | 0,31% | 3.974.449,24 | 0,20% | 1,42% | |
| Studies and technical works | 62.379,92 | 0,35% | 13.141.290,39 | 0,65% | 0,47% | |
| Supplies: Electricity | 497.147,82 | 2,78% | 25.887.892,84 | 1,27% | 1,92% | |
| Supplies: Gas | 28.117,96 | 0,16% | 4.832.749,49 | 0,24% | 0,58% | |
| Supplies: Other | 29.458,90 | 0,16% | 34.335.866,86 | 1,69% | 0,09% | |
| Supplies: Telephone and data | 284.157,98 | 1,59% | 9.638.652,43 | 0,47% | 2,95% | |
| Supplies: Water | 36.181,55 | 0,20% | 5.064.493,66 | 0,25% | 0,71% | |
| | 17.907.203,53 | 100,00% | 2.037.093.970,01 | 100,00% | | |

EIXAMPLE DISTRICT

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS

| Subprocess | Subprocess Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|--|----------------------|----------------|----------------------|----------------|---------------|---------------------|----------------|------------------|
| 1102.01 General Services Directorate | 152.239,91 | 0,85% | 152.239,91 | 1,10% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1102.02 Directorate of Service for permission and public areas | 8.006.709,90 | 44,71% | 8.006.709,90 | 57,90% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1102.03 Directorate of Services to people and territory | 9.748.253,72 | 54,44% | 5.670.436,73 | 41,00% | 58,17% | 4.077.816,99 | 100,00% | 41,83% |
| | 17.907.203,53 | 100,00% | 13.829.386,54 | 100,00% | 77,23% | 4.077.816,99 | 100,00% | 22,77% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

EIXAMPLE DISTRICT

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS AND CITIZEN

| Subprocess | Subprocess Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|--|----------------------|--------------|----------------------|--------------|---------------------|--------------|
| 1102.01 General Services Directorate | 152.239,91 | 0,58 | 152.239,91 | 0,58 | 0,00 | 0,00 |
| 1102.02 Directorate of Service for permission and public areas | 8.006.709,90 | 30,38 | 8.006.709,90 | 30,38 | 0,00 | 0,00 |
| 1102.03 Directorate of Services to people and territory | 9.748.253,72 | 36,99 | 5.670.436,73 | 21,51 | 4.077.816,99 | 15,47 |
| | 17.907.203,53 | 67,94 | 13.829.386,54 | 52,47 | 4.077.816,99 | 15,47 |

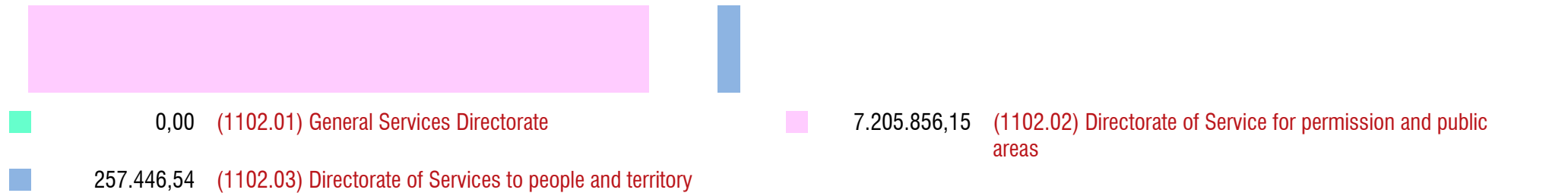
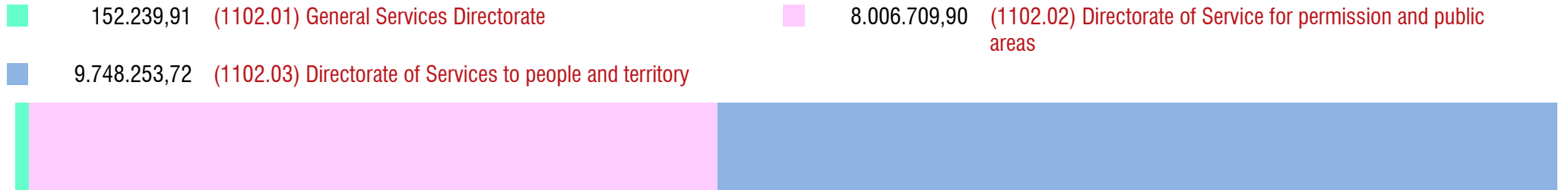
*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

City Population: 263.565 citizens

EIXAMPLE DISTRICT

ALLOCATION OF COSTS AND INCOME BY SUBPROCESS

ALLOCATION OF COSTS



ALLOCATION OF INCOME

EIXAMPLE DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY SUBPROCESS

| Subprocess | | Cost | Income | Coverage Rate |
|------------|--|----------------------|---------------------|---------------|
| 1102 | Eixample District | 17.907.203,53 | 7.463.302,69 | 41,68% |
| 1102.01 | General Services Directorate | 152.239,91 | 0,00 | |
| 1102.02 | Directorate of Service for permission and public areas | 8.006.709,90 | 7.205.856,15 | 90,00% |
| 1102.03 | Directorate of Services to people and territory | 9.748.253,72 | 257.446,54 | 2,64% |
| | | 17.907.203,53 | 7.463.302,69 | 41,68% |

EIXAMPLE DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|---|----------------------|---------------------|---------------|
| 1102 | Eixample District | 17.907.203,53 | 7.463.302,69 | 41,68% |
| 1102.01 | General Services Directorate | 152.239,91 | 0,00 | |
| 1102.0101 | Legal Services | 67.006,14 | 0,00 | |
| 1102.0102 | Communication | 85.233,77 | 0,00 | |
| 1102.02 | Directorate of Service for permission and public areas | 8.006.709,90 | 7.205.856,15 | 90,00% |
| 1102.0201 | Licenses, permission and inspections | 3.422.277,46 | 7.200.846,65 | 210,41% |
| 1102.0202 | Works and maintenance | 4.584.432,44 | 5.009,50 | 0,11% |
| 1102.03 | Directorate of Services to people and territory | 9.748.253,72 | 257.446,54 | 2,64% |
| 1102.0301 | District facilities | 5.997.387,14 | 74.468,61 | 1,24% |
| 1102.0302 | Education-related coordination (participation in school councils) | 93.840,53 | 0,00 | |
| 1102.0303 | Social Promotion | 1.546.848,88 | 182.977,93 | 11,83% |
| 1102.0304 | Territorial dynamization | 1.688.030,02 | 0,00 | |
| 1102.0305 | Incidents, complaints and grievances in the district | 141.392,90 | 0,00 | |
| 1102.0306 | Territorial coordination | 280.754,25 | 0,00 | |
| | | 17.907.203,53 | 7.463.302,69 | 41,68% |

EIXAMPLE DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|---|---------------|--------------|---------------|----------|
| 1102 | Eixample District | 17.907.203,53 | 7.463.302,69 | 41,68% | |
| 1102.01 | General Services Directorate | 152.239,91 | 0,00 | | |
| 1102.0101 | Legal Services | 67.006,14 | 0,00 | | |
| | Civil marriages | 1102.010101 | 67.006,14 | 0,00 | |
| 1102.0102 | Communication | 85.233,77 | 0,00 | | |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1102.010201 | 85.233,77 | 0,00 | |
| 1102.02 | Directorate of Service for permission and public areas | 8.006.709,90 | 7.205.856,15 | 90,00% | |
| 1102.0201 | Licenses, permission and inspections | 3.422.277,46 | 7.200.846,65 | 210,41% | |
| | Business license. Revision of communications and initial controls | 1102.020103 | 302.717,45 | 642.115,19 | 212,12% |
| | Citizen and business licenses and permits service | 1102.020108 | 461.947,10 | 0,00 | |
| | Declaration of condemnation | 1102.020102 | 113.387,54 | 0,00 | |
| | Events license | 1102.020105 | 120.465,16 | 0,00 | |
| | Inspection of activities, works, public areas, health and safety | 1102.020107 | 703.407,24 | 1.175.247,56 | 167,08% |
| | License for the occupation of a public thoroughfare | 1102.020104 | 120.465,16 | 5.352.146,50 | 4442,90% |
| | Major works permission | 1102.020101 | 297.627,45 | 16.729,65 | 5,62% |
| | Minor works permission. Revision of direct and delayed communications | 1102.020106 | 535.554,28 | 0,00 | |
| | Solving of complaints, incidents and grievances | 1102.020110 | 166.236,16 | 0,00 | |
| | Subsidiary execution files | 1102.020111 | 162.780,25 | 6.613,68 | 4,06% |
| | Urban planning files and reports | 1102.020109 | 437.689,67 | 7.994,07 | 1,83% |
| 1102.0202 | Works and maintenance | 4.584.432,44 | 5.009,50 | 0,11% | |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1102.020201 | 135.866,30 | 0,00 | |

EIXAMPLE DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|--|-------------|---------------------|-------------------|---------------|
| | Coordination of supplying companies | 1102.020202 | 117.786,37 | 0,00 | |
| | Inspection and supervision of street cleaning | 1102.020205 | 146.966,59 | 0,00 | |
| | Preparation of projects for building works | 1102.020203 | 110.171,36 | 0,00 | |
| | Preventative and corrective maintenance of public thoroughfares and paving | 1102.020204 | 2.182.165,54 | 0,00 | |
| | Preventative and corrective maintenance of the District's municipal buildings | 1102.020206 | 242.591,60 | 5.009,50 | 2,06% |
| | Street Lighting | 1102.020207 | 1.648.884,68 | 0,00 | |
| 1102.03 | Directorate of Services to people and territory | | 9.748.253,72 | 257.446,54 | 2,64% |
| 1102.0301 | District facilities | | 5.997.387,14 | 74.468,61 | 1,24% |
| | Community centres | 1102.030105 | 124.872,76 | 0,00 | |
| | Directorate for sector bodies providing Services to people and for the facilities Committees | 1102.030109 | 148.089,61 | 0,00 | |
| | District's civic centres | 1102.030101 | 2.354.447,20 | 71.533,48 | 3,04% |
| | Libraries | 1102.030106 | 872.819,33 | 2.735,13 | 0,31% |
| | Other facilities in the district | 1102.030102 | 679.384,74 | 0,00 | |
| | Support to the management of children's facilities (children's community centres and play centres) | 1102.030103 | 442.043,28 | 0,00 | |
| | Support to the management of municipal sports centres | 1102.030107 | 810.769,06 | 100,00 | 0,01% |
| | Support to the management of senior citizens' community centres | 1102.030108 | 515.987,74 | 100,00 | 0,02% |
| | Support to the management of young people's community centres and PIJ | 1102.030104 | 48.973,42 | 0,00 | |
| 1102.0302 | Education-related coordination (participation in school councils) | | 93.840,53 | 0,00 | |
| | Education-related coordination (participation in school councils) | 1102.030201 | 93.840,53 | 0,00 | |
| 1102.0303 | Social Promotion | | 1.546.848,88 | 182.977,93 | 11,83% |
| | Cultural promotion | 1102.030309 | 253.152,70 | 0,00 | |
| | Educational promotion | 1102.030307 | 281.979,78 | 4.159,50 | 1,48% |

EIXAMPLE DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|--|-------------|----------------------|---------------------|---------------|
| Health Promotion | 1102.030308 | 85.088,33 | 0,00 | |
| Promotion and participation of children | 1102.030303 | 87.290,13 | 0,00 | |
| Promotion of disabled people | 1102.030306 | 82.601,49 | 0,00 | |
| Promotion of senior citizens | 1102.030304 | 178.147,60 | 1.574,43 | 0,88% |
| Promotion of young people | 1102.030302 | 135.345,33 | 0,00 | |
| Social action and integration programmes | 1102.030311 | 150.298,30 | 0,00 | |
| Social promotion of immigration | 1102.030305 | 70.463,55 | 0,00 | |
| Social promotion of women | 1102.030301 | 99.039,64 | 0,00 | |
| Sports Promotion | 1102.030310 | 123.442,03 | 177.244,00 | 143,58% |
| 1102.0304 Territorial dynamization | | 1.688.030,02 | 0,00 | |
| Actions regarding neighbourhood laws or any other community programmes | 1102.030405 | 63.001,31 | 0,00 | |
| District's event infrastructure management | 1102.030401 | 371.498,85 | 0,00 | |
| District's festive activities management | 1102.030404 | 230.764,27 | 0,00 | |
| Regular contact with the territory's entities and neighbours | 1102.030402 | 420.261,54 | 0,00 | |
| Support to commerce and tourism | 1102.030403 | 602.504,05 | 0,00 | |
| 1102.0305 Incidents, complaints and grievances in the district | | 141.392,90 | 0,00 | |
| Incidents, complaints and grievances in the district | 1102.030501 | 141.392,90 | 0,00 | |
| 1102.0306 Territorial coordination | | 280.754,25 | 0,00 | |
| Table of prevention, security and cohabitation in the district | 1102.030602 | 76.656,90 | 0,00 | |
| Table of public premises in the district or administrative authority | 1102.030601 | 76.745,45 | 0,00 | |
| Territorial Action Plans | 1102.030603 | 127.351,90 | 0,00 | |
| | | 17.907.203,53 | 7.463.302,69 | 41,68% |

EIXAMPLE DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---|---------------|--------------|---------------|---------------------------|--------------------|
| 1102 | Eixample District | 17.907.203,53 | 7.208.396,23 | 254.906,46 | 10.443.900,84 | 58,32% |
| 1102.01 | General Services Directorate | 152.239,91 | 0,00 | 0,00 | 152.239,91 | 100,00% |
| 1102.0101 | Legal Services | 67.006,14 | 0,00 | 0,00 | 67.006,14 | 100,00% |
| | Civil marriages | 1102.010101 | 67.006,14 | 0,00 | 67.006,14 | 100,00% |
| 1102.0102 | Communication | 85.233,77 | 0,00 | 0,00 | 85.233,77 | 100,00% |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1102.010201 | 85.233,77 | 0,00 | 85.233,77 | 100,00% |
| 1102.02 | Directorate of Service for permission and public areas | 8.006.709,90 | 7.205.856,15 | 0,00 | 800.853,75 | 10,00% |
| 1102.0201 | Licenses, permission and inspections | 3.422.277,46 | 7.200.846,65 | 0,00 | 0,00 | 0,00% |
| | Business license. Revision of communications and initial controls | 1102.020103 | 302.717,45 | 642.115,19 | 0,00 | 0,00% |
| | Citizen and business licenses and permits service | 1102.020108 | 461.947,10 | 0,00 | 461.947,10 | 100,00% |
| | Declaration of condemnation | 1102.020102 | 113.387,54 | 0,00 | 113.387,54 | 100,00% |
| | Events license | 1102.020105 | 120.465,16 | 0,00 | 120.465,16 | 100,00% |
| | Inspection of activities, works, public areas, health and safety | 1102.020107 | 703.407,24 | 1.175.247,56 | 0,00 | 0,00% |
| | License for the occupation of a public thoroughfare | 1102.020104 | 120.465,16 | 5.352.146,50 | 0,00 | 0,00% |
| | Major works permission | 1102.020101 | 297.627,45 | 16.729,65 | 0,00 | 280.897,80 94,38% |
| | Minor works permission. Revision of direct and delayed communications | 1102.020106 | 535.554,28 | 0,00 | 0,00 | 535.554,28 100,00% |
| | Solving of complaints, incidents and grievances | 1102.020110 | 166.236,16 | 0,00 | 0,00 | 166.236,16 100,00% |
| | Subsidiary execution files | 1102.020111 | 162.780,25 | 6.613,68 | 0,00 | 156.166,57 95,94% |
| | Urban planning files and reports | 1102.020109 | 437.689,67 | 7.994,07 | 0,00 | 429.695,60 98,17% |
| 1102.0202 | Works and maintenance | 4.584.432,44 | 5.009,50 | 0,00 | 4.579.422,94 | 99,89% |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1102.020201 | 135.866,30 | 0,00 | 0,00 | 135.866,30 100,00% |

EIXAMPLE DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|--|-------------|---------------------|-----------------|---------------------------|----------------------------|
| Coordination of supplying companies | | 1102.020202 | 117.786,37 | 0,00 | 0,00 | 117.786,37 100,00% |
| Inspection and supervision of street cleaning | | 1102.020205 | 146.966,59 | 0,00 | 0,00 | 146.966,59 100,00% |
| Preparation of projects for building works | | 1102.020203 | 110.171,36 | 0,00 | 0,00 | 110.171,36 100,00% |
| Preventative and corrective maintenance of public thoroughfares and paving | | 1102.020204 | 2.182.165,54 | 0,00 | 0,00 | 2.182.165,54 100,00% |
| Preventative and corrective maintenance of the District's municipal buildings | | 1102.020206 | 242.591,60 | 5.009,50 | 0,00 | 237.582,10 97,94% |
| Street Lighting | | 1102.020207 | 1.648.884,68 | 0,00 | 0,00 | 1.648.884,68 100,00% |
| 1102.03 | Directorate of Services to people and territory | | 9.748.253,72 | 2.540,08 | 254.906,46 | 9.490.807,18 97,36% |
| 1102.0301 | District facilities | | 5.997.387,14 | 2.540,08 | 71.928,53 | 5.922.918,53 98,76% |
| Community centres | | 1102.030105 | 124.872,76 | 0,00 | 0,00 | 124.872,76 100,00% |
| Directorate for sector bodies providing Services to people and for the facilities Committees | | 1102.030109 | 148.089,61 | 0,00 | 0,00 | 148.089,61 100,00% |
| District's civic centres | | 1102.030101 | 2.354.447,20 | 0,00 | 71.533,48 | 2.282.913,72 96,96% |
| Libraries | | 1102.030106 | 872.819,33 | 2.540,08 | 195,05 | 870.084,20 99,69% |
| Other facilities in the district | | 1102.030102 | 679.384,74 | 0,00 | 0,00 | 679.384,74 100,00% |
| Support to the management of children's facilities (children's community centres and play centres) | | 1102.030103 | 442.043,28 | 0,00 | 0,00 | 442.043,28 100,00% |
| Support to the management of municipal sports centres | | 1102.030107 | 810.769,06 | 0,00 | 100,00 | 810.669,06 99,99% |
| Support to the management of senior citizens' community centres | | 1102.030108 | 515.987,74 | 0,00 | 100,00 | 515.887,74 99,98% |
| Support to the management of young people's community centres and PIJ | | 1102.030104 | 48.973,42 | 0,00 | 0,00 | 48.973,42 100,00% |
| 1102.0302 | Education-related coordination (participation in school councils) | | 93.840,53 | 0,00 | 0,00 | 93.840,53 100,00% |
| Education-related coordination (participation in school councils) | | 1102.030201 | 93.840,53 | 0,00 | 0,00 | 93.840,53 100,00% |
| 1102.0303 | Social Promotion | | 1.546.848,88 | 0,00 | 182.977,93 | 1.363.870,95 88,17% |
| Cultural promotion | | 1102.030309 | 253.152,70 | 0,00 | 0,00 | 253.152,70 100,00% |

EIXAMPLE DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|-------------|---------------------|----------------|------------------|------------------------------|----------------|
| Educational promotion | 1102.030307 | 281.979,78 | 0,00 | 4.159,50 | 277.820,28 | 98,52% |
| Health Promotion | 1102.030308 | 85.088,33 | 0,00 | 0,00 | 85.088,33 | 100,00% |
| Promotion and participation of children | 1102.030303 | 87.290,13 | 0,00 | 0,00 | 87.290,13 | 100,00% |
| Promotion of disabled people | 1102.030306 | 82.601,49 | 0,00 | 0,00 | 82.601,49 | 100,00% |
| Promotion of senior citizens | 1102.030304 | 178.147,60 | 0,00 | 1.574,43 | 176.573,17 | 99,12% |
| Promotion of young people | 1102.030302 | 135.345,33 | 0,00 | 0,00 | 135.345,33 | 100,00% |
| Social action and integration programmes | 1102.030311 | 150.298,30 | 0,00 | 0,00 | 150.298,30 | 100,00% |
| Social promotion of inmigration | 1102.030305 | 70.463,55 | 0,00 | 0,00 | 70.463,55 | 100,00% |
| Social promotion of women | 1102.030301 | 99.039,64 | 0,00 | 0,00 | 99.039,64 | 100,00% |
| Sports Promotion | 1102.030310 | 123.442,03 | 0,00 | 177.244,00 | 0,00 | 0,00% |
| 1102.0304 Territorial dynamization | | 1.688.030,02 | 0,00 | 0,00 | 1.688.030,02 | 100,00% |
| Actions regarding neighbourhood laws or any other community programmes | 1102.030405 | 63.001,31 | 0,00 | 0,00 | 63.001,31 | 100,00% |
| District's event infrastructure management | 1102.030401 | 371.498,85 | 0,00 | 0,00 | 371.498,85 | 100,00% |
| District's festive activities management | 1102.030404 | 230.764,27 | 0,00 | 0,00 | 230.764,27 | 100,00% |
| Regular contact with the territory's entities and neighbours | 1102.030402 | 420.261,54 | 0,00 | 0,00 | 420.261,54 | 100,00% |
| Support to commerce and tourism | 1102.030403 | 602.504,05 | 0,00 | 0,00 | 602.504,05 | 100,00% |
| 1102.0305 Incidents, complaints and grievances in the district | | 141.392,90 | 0,00 | 0,00 | 141.392,90 | 100,00% |
| Incidents, complaints and grievances in the district | 1102.030501 | 141.392,90 | 0,00 | 0,00 | 141.392,90 | 100,00% |
| 1102.0306 Territorial coordination | | 280.754,25 | 0,00 | 0,00 | 280.754,25 | 100,00% |
| Table of prevention, security and cohabitation in the district | 1102.030602 | 76.656,90 | 0,00 | 0,00 | 76.656,90 | 100,00% |
| Table of public premises in the district or administrative authority | 1102.030601 | 76.745,45 | 0,00 | 0,00 | 76.745,45 | 100,00% |
| Territorial Action Plans | 1102.030603 | 127.351,90 | 0,00 | 0,00 | 127.351,90 | 100,00% |

EIXAMPLE DISTRICT

FINANCING

| Subprocess / Activity / Task | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---------------|----------------|------------------|------------------------------|--------|
| | 17.907.203,53 | 7.208.396,23 | 254.906,46 | 10.443.900,84 | 58,32% |

EIXAMPLE DISTRICT

BASIC MANAGEMENT INDICATORS

1102.02 Directorate of Service for permission and public areas

| | | |
|--|--------------------|----------------------|
| Business license. Revision of communications and initial controls Cost per review | | |
| Business license. Revision of communications and initial controls Cost (1102.020103) | 302.717,45 € | |
| = _____ Reviews number | = _____ 13 | = 23.285,96 € |
| Inspection and supervision of street cleaning Cost per district inhabitant | | |
| Inspection and supervision of street cleaning Cost (1102.020205) | 146.966,59 € | |
| = _____ District population | = _____ 263.565 | = 0,56 € |
| License for the occupation of a public thoroughfare Cost per permission/permit/license | | |
| License for the occupation of a public thoroughfare Cost (1102.020104) | 120.465,16 € | |
| = _____ Permission/permits/licenses number | = _____ 6.055 | = 19,90 € |
| Minor works permission. Revision of direct and delayed communications Cost per review | | |
| Minor works permission. Revision of direct and delayed communications Cost (1102.020106) | 535.554,28 € | |
| = _____ Reviews number | = _____ 8.399 | = 63,76 € |
| Preparation of projects for building works Cost per project | | |
| Preparation of projects for building works Cost (1102.020203) | 110.171,36 € | |
| = _____ Projects number | = _____ 47 | = 2.344,07 € |
| Preventative and corrective maintenance of public thoroughfares and paving Cost per district inhabitant | | |
| Preventative and corrective maintenance of public thoroughfares and paving Cost (1102.020204) | 2.182.165,54 € | |
| = _____ District population | = _____ 263.565 | = 8,28 € |

EIXAMPLE DISTRICT

BASIC MANAGEMENT INDICATORS

| | | | |
|---|---|---|-------------------|
| Street Lighting Cost per district inhabitant | | | |
| = | Street Lighting Cost (1102.020207) | = | 1.648.884,68 € |
| | District population | | 263.565 |
| | | | = 6,26 € |
| Urban planning files and reports Cost per file | | | |
| = | Urban planning files and reports Cost (1102.020109) | = | 437.689,67 € |
| | Files number | | 529 |
| | | | = 827,39 € |

EIXAMPLE DISTRICT

BASIC MANAGEMENT INDICATORS

1102.03 Directorate of Services to people and territory

| | | |
|--|---|--|
| Actions regarding neighbourhood laws or any other community programmes Cost per district inhabitant | | |
| = | $\frac{\text{Actions regarding neighbourhood laws or any other community programmes Cost (1102.030405)}}{\text{District population}}$ | = $\frac{63.001,31 \text{ €}}{263.565} = 0,24 \text{ €}$ |
| Cultural promotion Cost per district inhabitant | | |
| = | $\frac{\text{Cultural promotion Cost (1102.030309)}}{\text{District population}}$ | = $\frac{253.152,70 \text{ €}}{263.565} = 0,96 \text{ €}$ |
| Directorate of Services to people and territory Cost per district inhabitant | | |
| = | $\frac{\text{Directorate of Services to people and territory Cost (1102.03)}}{\text{District population}}$ | = $\frac{9.748.253,72 \text{ €}}{263.565} = 36,99 \text{ €}$ |
| Educational promotion Cost per district inhabitant | | |
| = | $\frac{\text{Educational promotion Cost (1102.030307)}}{\text{District population}}$ | = $\frac{281.979,78 \text{ €}}{263.565} = 1,07 \text{ €}$ |
| Health Promotion Cost per district inhabitant | | |
| = | $\frac{\text{Health Promotion Cost (1102.030308)}}{\text{District population}}$ | = $\frac{85.088,33 \text{ €}}{263.565} = 0,32 \text{ €}$ |
| Promotion and participation of children Cost per district inhabitant | | |
| = | $\frac{\text{Promotion and participation of children Cost (1102.030303)}}{\text{District population}}$ | = $\frac{87.290,13 \text{ €}}{263.565} = 0,33 \text{ €}$ |

EIXAMPLE DISTRICT

BASIC MANAGEMENT INDICATORS

| | | | |
|--|---|---|-----------------|
| Promotion of disabled people Cost per district inhabitant | | | |
| = | Promotion of disabled people Cost (1102.030306) | = | 82.601,49 € |
| | District population | = | 263.565 |
| | | | = 0,31 € |
| Promotion of senior citizens Cost per district inhabitant | | | |
| = | Promotion of senior citizens Cost (1102.030304) | = | 178.147,60 € |
| | District population | = | 263.565 |
| | | | = 0,68 € |
| Promotion of young people Cost per district inhabitant | | | |
| = | Promotion of young people Cost (1102.030302) | = | 135.345,33 € |
| | District population | = | 263.565 |
| | | | = 0,51 € |
| Social promotion of inmigration Cost per district inhabitant | | | |
| = | Social promotion of inmigration Cost (1102.030305) | = | 70.463,55 € |
| | District population | = | 263.565 |
| | | | = 0,27 € |
| Sports Promotion Cost per district inhabitant | | | |
| = | Sports Promotion Cost (1102.030310) | = | 123.442,03 € |
| | District population | = | 263.565 |
| | | | = 0,47 € |
| Support to commerce and tourism Cost per district inhabitant | | | |
| = | Support to commerce and tourism Cost (1102.030403) | = | 602.504,05 € |
| | District population | = | 263.565 |
| | | | = 2,29 € |
| Support to the management of children's facilities (children's community centres and play centres) Cost per district inhabitant | | | |
| = | Support to the management of children's facilities (children's community centres and play centres) Cost (1102.030103) | = | 442.043,28 € |
| | District population | = | 263.565 |
| | | | = 1,68 € |

EIXAMPLE DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|------------------------------|---|---------------|---------------------|--------------------|--------------------------|--------------------------|-----------|
| 1102 | Eixample District | 10.577.844,05 | 1.514.871,88 | 1.388.074,08 | 361.132,94 | 4.065.280,58 | |
| 1102.01 | General Services Directorate | 110.935,90 | 0,00 | 12.733,88 | 32,63 | 28.537,50 | |
| 1102.0101 | Legal Services | 48.826,79 | 0,00 | 5.604,63 | 14,36 | 12.560,36 | |
| | Civil marriages | 1102.010101 | 48.826,79 | 0,00 | 5.604,63 | 14,36 | 12.560,36 |
| 1102.0102 | Communication | 62.109,11 | 0,00 | 7.129,25 | 18,27 | 15.977,14 | |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1102.010201 | 62.109,11 | 0,00 | 7.129,25 | 18,27 | 15.977,14 |
| 1102.02 | Directorate of Service for permission and public areas | 5.222.360,17 | 0,00 | 599.453,67 | 105.141,57 | 2.079.754,49 | |
| 1102.0201 | Licenses, permission and inspections | 2.232.173,46 | 0,00 | 256.222,20 | 44.940,26 | 888.941,54 | |
| | Business license. Revision of communications and initial controls | 1102.020103 | 197.446,83 | 0,00 | 3.975,19 | 78.631,30 | |
| | Citizen and business licenses and permits service | 1102.020108 | 301.304,05 | 0,00 | 6.066,14 | 119.991,43 | |
| | Declaration of condemnation | 1102.020102 | 73.956,79 | 0,00 | 1.488,97 | 29.452,58 | |
| | Events license | 1102.020105 | 78.573,15 | 0,00 | 1.581,91 | 31.291,00 | |
| | Inspection of activities, works, public areas, health and safety | 1102.020107 | 458.795,94 | 0,00 | 9.236,92 | 182.711,05 | |
| | License for the occupation of a public thoroughfare | 1102.020104 | 78.573,15 | 0,00 | 1.581,91 | 31.291,00 | |
| | Major works permission | 1102.020101 | 194.126,90 | 0,00 | 3.908,35 | 77.309,16 | |
| | Minor works permission. Revision of direct and delayed communications | 1102.020106 | 349.314,18 | 0,00 | 7.032,73 | 139.111,00 | |
| | Solving of complaints, incidents and grievances | 1102.020110 | 108.427,19 | 0,00 | 2.182,96 | 43.180,09 | |
| | Subsidiary execution files | 1102.020111 | 106.173,08 | 0,00 | 2.137,58 | 42.282,41 | |
| | Urban planning files and reports | 1102.020109 | 285.482,20 | 0,00 | 5.747,60 | 113.690,52 | |
| 1102.0202 | Works and maintenance | 2.990.186,71 | 0,00 | 343.231,47 | 60.201,31 | 1.190.812,95 | |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1102.020201 | 88.618,52 | 0,00 | 1.784,15 | 35.291,47 | |

EIXAMPLE DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|------------------------------|--|-------------|---------------------|---------------------|--------------------------|--------------------------|---------------------|
| | Coordination of supplying companies | 1102.020202 | 76.825,93 | 0,00 | 8.818,54 | 1.546,73 | 30.595,17 |
| | Inspection and supervision of street cleaning | 1102.020205 | 95.858,66 | 0,00 | 11.003,23 | 1.929,92 | 38.174,78 |
| | Preparation of projects for building works | 1102.020203 | 71.859,04 | 0,00 | 8.248,41 | 1.446,74 | 28.617,17 |
| | Preventative and corrective maintenance of public thoroughfares and paving | 1102.020204 | 1.423.313,02 | 0,00 | 163.376,36 | 28.655,50 | 566.820,66 |
| | Preventative and corrective maintenance of the District's municipal buildings | 1102.020206 | 158.229,87 | 0,00 | 18.162,57 | 3.185,64 | 63.013,52 |
| | Street Lighting | 1102.020207 | 1.075.481,67 | 0,00 | 123.450,20 | 21.652,63 | 428.300,18 |
| 1102.03 | Directorate of Services to people and territory | | 5.244.547,98 | 1.514.871,88 | 775.886,53 | 255.958,74 | 1.956.988,59 |
| 1102.0301 | District facilities | | 2.655.417,54 | 1.503.158,84 | 477.346,20 | 157.472,68 | 1.203.991,88 |
| | Community centres | 1102.030105 | 44.831,17 | 41.755,35 | 9.938,92 | 3.278,77 | 25.068,55 |
| | Directorate for sector bodies providing Services to people and for the facilities Committees | 1102.030109 | 102.685,04 | 0,00 | 11.786,80 | 3.888,37 | 29.729,40 |
| | District's civic centres | 1102.030101 | 1.406.933,73 | 225.635,31 | 187.396,01 | 61.820,44 | 472.661,71 |
| | Libraries | 1102.030106 | 110.859,55 | 494.351,65 | 69.469,75 | 22.917,51 | 175.220,87 |
| | Other facilities in the district | 1102.030102 | 121.780,00 | 349.304,04 | 54.073,84 | 17.838,52 | 136.388,35 |
| | Support to the management of children's facilities (children's community centres and play centres) | 1102.030103 | 306.511,94 | 0,00 | 35.183,27 | 11.606,68 | 88.741,39 |
| | Support to the management of municipal sports centres | 1102.030107 | 170.073,17 | 392.112,49 | 64.531,02 | 21.288,27 | 162.764,11 |
| | Support to the management of senior citizens' community centres | 1102.030108 | 357.784,88 | 0,00 | 41.068,68 | 13.548,23 | 103.585,95 |
| | Support to the management of young people's community centres and PIJ | 1102.030104 | 33.958,07 | 0,00 | 3.897,91 | 1.285,89 | 9.831,55 |
| 1102.0302 | Education-related coordination (participation in school councils) | | 65.068,83 | 0,00 | 7.468,99 | 2.463,96 | 18.838,75 |
| | Education-related coordination (participation in school councils) | 1102.030201 | 65.068,83 | 0,00 | 7.468,99 | 2.463,96 | 18.838,75 |
| 1102.0303 | Social Promotion | | 1.070.271,29 | 2.310,69 | 123.117,36 | 40.615,42 | 310.534,12 |
| | Cultural promotion | 1102.030309 | 173.224,89 | 2.310,69 | 20.149,02 | 6.647,00 | 50.821,10 |

EIXAMPLE DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|-------------|---------------------|---------------------|--------------------|--------------------------|--------------------------|
| Educational promotion | 1102.030307 | 195.524,22 | 0,00 | 22.443,44 | 7.403,91 | 56.608,21 |
| Health Promotion | 1102.030308 | 59.000,09 | 0,00 | 6.772,38 | 2.234,15 | 17.081,71 |
| Promotion and participation of children | 1102.030303 | 60.526,80 | 0,00 | 6.947,63 | 2.291,97 | 17.523,73 |
| Promotion of disabled people | 1102.030306 | 57.275,71 | 0,00 | 6.574,45 | 2.168,86 | 16.582,47 |
| Promotion of senior citizens | 1102.030304 | 123.527,20 | 0,00 | 14.179,19 | 4.677,60 | 35.763,61 |
| Promotion of young people | 1102.030302 | 93.848,19 | 0,00 | 10.772,45 | 3.553,75 | 27.170,94 |
| Social action and integration programmes | 1102.030311 | 104.216,54 | 0,00 | 11.962,60 | 3.946,36 | 30.172,80 |
| Social promotion of inmigration | 1102.030305 | 48.859,29 | 0,00 | 5.608,36 | 1.850,15 | 14.145,75 |
| Social promotion of women | 1102.030301 | 68.673,89 | 0,00 | 7.882,80 | 2.600,47 | 19.882,48 |
| Sports Promotion | 1102.030310 | 85.594,47 | 0,00 | 9.825,04 | 3.241,20 | 24.781,32 |
| 1102.0304 Territorial dynamization | | 1.161.074,32 | 9.402,36 | 134.354,29 | 44.322,41 | 338.876,65 |
| Actions regarding neighbourhood laws or any other community programmes | 1102.030405 | 43.684,98 | 0,00 | 5.014,42 | 1.654,22 | 12.647,69 |
| District's event infrastructure management | 1102.030401 | 257.596,57 | 0,00 | 29.568,47 | 9.754,40 | 74.579,41 |
| District's festive activities management | 1102.030404 | 160.011,49 | 0,00 | 18.367,07 | 6.059,15 | 46.326,56 |
| Regular contact with the territory's entities and neighbours | 1102.030402 | 282.006,17 | 9.402,36 | 33.449,61 | 11.034,76 | 84.368,65 |
| Support to commerce and tourism | 1102.030403 | 417.775,11 | 0,00 | 47.954,72 | 15.819,88 | 120.954,34 |
| 1102.0305 Incidents, complaints and grievances in the district | | 98.041,56 | 0,00 | 11.253,80 | 3.712,54 | 28.385,00 |
| Incidents, complaints and grievances in the district | 1102.030501 | 98.041,56 | 0,00 | 11.253,80 | 3.712,54 | 28.385,00 |
| 1102.0306 Territorial coordination | | 194.674,44 | 0,00 | 22.345,89 | 7.371,73 | 56.362,19 |
| Table of prevention, security and cohabitation in the district | 1102.030602 | 53.153,74 | 0,00 | 6.101,30 | 2.012,77 | 15.389,09 |
| Table of public premises in the district or administrative authority | 1102.030601 | 53.215,14 | 0,00 | 6.108,35 | 2.015,10 | 15.406,86 |
| Territorial Action Plans | 1102.030603 | 88.305,56 | 0,00 | 10.136,24 | 3.343,86 | 25.566,24 |



EIXAMPLE DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|---------------|---------------------|--------------------|--------------------------|--------------------------|
| * Structure + Municipal Institute of Finance (IMH) | 10.577.844,05 | 1.514.871,88 | 1.388.074,08 | 361.132,94 | 4.065.280,58 |

SANTS-MONTJUÏC DISTRICT

SANTS-MONTJUÏC DISTRICT

NATURE OF COST

| Nature | Process Cost | % Cost | City Cost | % Cost | Process vs City | % Process % City |
|---|---------------|---------|------------------|---------|-----------------|------------------|
| Cleaning | 498.543,18 | 2,91% | 34.609.098,48 | 1,70% | 1,44% | |
| Depreciation | 479.901,86 | 2,80% | 72.378.177,82 | 3,55% | 0,66% | |
| External contracts | 5.173.209,78 | 30,16% | 540.977.223,99 | 26,56% | 0,96% | |
| Financial expenses | 259.241,77 | 1,51% | 35.864.708,05 | 1,76% | 0,72% | |
| Grants and Transfers | 1.802.375,95 | 10,51% | 403.670.378,11 | 19,82% | 0,45% | |
| Human Resources | 5.782.671,27 | 33,71% | 633.939.090,07 | 31,12% | 0,91% | |
| Leasing | 296.946,94 | 1,73% | 34.020.720,11 | 1,67% | 0,87% | |
| Maintenance, repairs and conservation | 640.355,24 | 3,73% | 61.365.399,64 | 3,01% | 1,04% | |
| Notifications | 67.961,48 | 0,40% | 6.235.664,35 | 0,31% | 1,09% | |
| Other expenses | 1.352.211,09 | 7,88% | 117.158.114,48 | 5,75% | 1,15% | |
| Purchase of materials and perishable good | 60.585,71 | 0,35% | 3.974.449,24 | 0,20% | 1,52% | |
| Studies and technical works | 91.913,68 | 0,54% | 13.141.290,39 | 0,65% | 0,70% | |
| Supplies: Electricity | 364.314,58 | 2,12% | 25.887.892,84 | 1,27% | 1,41% | |
| Supplies: Gas | 14.693,68 | 0,09% | 4.832.749,49 | 0,24% | 0,30% | |
| Supplies: Other | 20.318,23 | 0,12% | 34.335.866,86 | 1,69% | 0,06% | |
| Supplies: Telephone and data | 226.626,50 | 1,32% | 9.638.652,43 | 0,47% | 2,35% | |
| Supplies: Water | 22.869,48 | 0,13% | 5.064.493,66 | 0,25% | 0,45% | |
| | 17.154.740,42 | 100,00% | 2.037.093.970,01 | 100,00% | | |

SANTS-MONTJUÏC DISTRICT

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS

| Subprocess | Subprocess Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|--|----------------------|----------------|----------------------|----------------|---------------|---------------------|----------------|------------------|
| 1103.01 General Services Directorate | 157.906,37 | 0,92% | 157.906,37 | 1,26% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1103.02 Directorate of Service for permission and public areas | 5.981.044,58 | 34,87% | 5.981.044,58 | 47,85% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1103.03 Directorate of Services to people and territory | 11.015.789,47 | 64,21% | 6.360.954,66 | 50,89% | 57,74% | 4.654.834,81 | 100,00% | 42,26% |
| | 17.154.740,42 | 100,00% | 12.499.905,61 | 100,00% | 72,87% | 4.654.834,81 | 100,00% | 27,13% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

SANTS-MONTJUÏC DISTRICT

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS AND CITIZEN

| Subprocess | Subprocess Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|--|----------------------|--------------|----------------------|--------------|---------------------|--------------|
| 1103.01 General Services Directorate | 157.906,37 | 0,87 | 157.906,37 | 0,87 | 0,00 | 0,00 |
| 1103.02 Directorate of Service for permission and public areas | 5.981.044,58 | 33,08 | 5.981.044,58 | 33,08 | 0,00 | 0,00 |
| 1103.03 Directorate of Services to people and territory | 11.015.789,47 | 60,92 | 6.360.954,66 | 35,18 | 4.654.834,81 | 25,74 |
| | 17.154.740,42 | 94,87 | 12.499.905,61 | 69,13 | 4.654.834,81 | 25,74 |

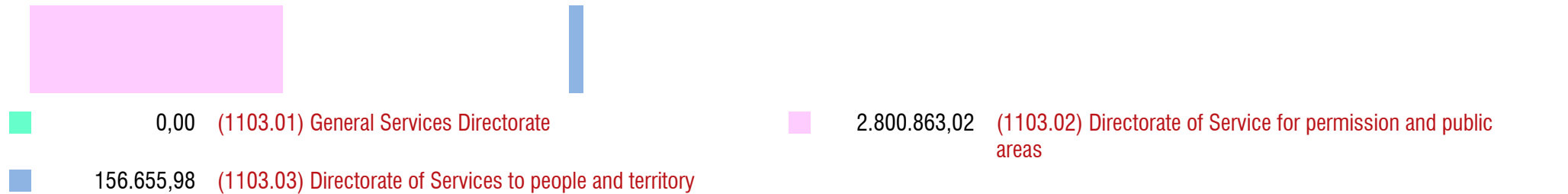
*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

City Population: 180.824 citizens

SANTS-MONTJUÏC DISTRICT

ALLOCATION OF COSTS AND INCOME BY SUBPROCESS

ALLOCATION OF COSTS



ALLOCATION OF INCOME

SANTS-MONTJUÏC DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY SUBPROCESS

| | Subprocess | Cost | Income | Coverage Rate |
|---------|--|---------------|--------------|---------------|
| 1103 | Sants-Montjuïc District | 17.154.740,42 | 2.957.519,00 | 17,24% |
| 1103.01 | General Services Directorate | 157.906,37 | 0,00 | |
| 1103.02 | Directorate of Service for permission and public areas | 5.981.044,58 | 2.800.863,02 | 46,83% |
| 1103.03 | Directorate of Services to people and territory | 11.015.789,47 | 156.655,98 | 1,42% |
| | | 17.154.740,42 | 2.957.519,00 | 17,24% |

SANTS-MONTJUÏC DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|---|----------------------|---------------------|---------------|
| 1103 | Sants-Montjuïc District | 17.154.740,42 | 2.957.519,00 | 17,24% |
| 1103.01 | General Services Directorate | 157.906,37 | 0,00 | |
| 1103.0101 | Legal Services | 31.138,91 | 0,00 | |
| 1103.0102 | Communication | 126.767,46 | 0,00 | |
| 1103.02 | Directorate of Service for permission and public areas | 5.981.044,58 | 2.800.863,02 | 46,83% |
| 1103.0201 | Licenses, permission and inspections | 1.679.456,35 | 2.777.818,99 | 165,40% |
| 1103.0202 | Works and maintenance | 4.301.588,23 | 23.044,03 | 0,54% |
| 1103.03 | Directorate of Services to people and territory | 11.015.789,47 | 156.655,98 | 1,42% |
| 1103.0301 | District facilities | 6.299.930,75 | 16.575,62 | 0,26% |
| 1103.0302 | Education-related coordination (participation in school councils) | 86.456,14 | 0,00 | |
| 1103.0303 | Social Promotion | 1.573.567,48 | 116.527,27 | 7,41% |
| 1103.0304 | Territorial dynamization | 2.665.198,41 | 23.553,09 | 0,88% |
| 1103.0305 | Incidents, complaints and grievances in the district | 104.918,91 | 0,00 | |
| 1103.0306 | Territorial coordination | 285.717,78 | 0,00 | |
| | | 17.154.740,42 | 2.957.519,00 | 17,24% |

SANTS-MONTJUÏC DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|---|---------------|--------------|---------------|----------|
| 1103 | Sants-Montjuïc District | 17.154.740,42 | 2.957.519,00 | 17,24% | |
| 1103.01 | General Services Directorate | 157.906,37 | 0,00 | | |
| 1103.0101 | Legal Services | 31.138,91 | 0,00 | | |
| | Civil marriages | 1103.010101 | 31.138,91 | 0,00 | |
| 1103.0102 | Communication | 126.767,46 | 0,00 | | |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1103.010201 | 126.767,46 | 0,00 | |
| 1103.02 | Directorate of Service for permission and public areas | 5.981.044,58 | 2.800.863,02 | 46,83% | |
| 1103.0201 | Licenses, permission and inspections | 1.679.456,35 | 2.777.818,99 | 165,40% | |
| | Business license. Revision of communications and initial controls | 1103.020103 | 257.403,76 | 437.994,00 | 170,16% |
| | Citizen and business licenses and permits service | 1103.020108 | 211.066,23 | 0,00 | |
| | Declaration of condemnation | 1103.020102 | 24.227,47 | 0,00 | |
| | Events license | 1103.020105 | 36.499,86 | 0,00 | |
| | Inspection of activities, works, public areas, health and safety | 1103.020107 | 516.179,52 | 420.588,93 | 81,48% |
| | License for the occupation of a public thoroughfare | 1103.020104 | 162.582,74 | 1.888.377,09 | 1161,49% |
| | Major works permission | 1103.020101 | 137.036,53 | 14.561,65 | 10,63% |
| | Minor works permission. Revision of direct and delayed communications | 1103.020106 | 66.897,51 | 0,00 | |
| | Solving of complaints, incidents and grievances | 1103.020110 | 193.117,65 | 0,00 | |
| | Subsidiary execution files | 1103.020111 | 35.901,15 | 11.095,10 | 30,90% |
| | Urban planning files and reports | 1103.020109 | 38.543,93 | 5.202,22 | 13,50% |
| 1103.0202 | Works and maintenance | 4.301.588,23 | 23.044,03 | 0,54% | |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1103.020201 | 220.581,97 | 0,00 | |

SANTS-MONTJUÏC DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|--|-------------|----------------------|-------------------|--------------|
| | Coordination of supplying companies | 1103.020202 | 162.736,40 | 0,00 | |
| | Inspection and supervision of street cleaning | 1103.020205 | 55.245,40 | 0,00 | |
| | Preparation of projects for building works | 1103.020203 | 68.866,36 | 0,00 | |
| | Preventative and corrective maintenance of public thoroughfares and paving | 1103.020204 | 1.738.001,66 | 1.055,00 | 0,06% |
| | Preventative and corrective maintenance of the District's municipal buildings | 1103.020206 | 319.657,62 | 21.989,03 | 6,88% |
| | Street Lighting | 1103.020207 | 1.736.498,82 | 0,00 | |
| 1103.03 | Directorate of Services to people and territory | | 11.015.789,47 | 156.655,98 | 1,42% |
| 1103.0301 | District facilities | | 6.299.930,75 | 16.575,62 | 0,26% |
| | Community centres | 1103.030105 | 326.623,09 | 0,00 | |
| | Directorate for sector bodies providing Services to people and for the facilities Committees | 1103.030109 | 23.470,05 | 0,00 | |
| | District's civic centres | 1103.030101 | 2.867.900,86 | 0,00 | |
| | Libraries | 1103.030106 | 561.147,55 | 0,00 | |
| | Other facilities in the district | 1103.030102 | 248.596,79 | 7.698,64 | 3,10% |
| | Support to the management of children's facilities (children's community centres and play centres) | 1103.030103 | 675.973,09 | 8.876,98 | 1,31% |
| | Support to the management of municipal sports centres | 1103.030107 | 322.403,01 | 0,00 | |
| | Support to the management of senior citizens' community centres | 1103.030108 | 652.520,04 | 0,00 | |
| | Support to the management of young people's community centres and PIJ | 1103.030104 | 621.296,27 | 0,00 | |
| 1103.0302 | Education-related coordination (participation in school councils) | | 86.456,14 | 0,00 | |
| | Education-related coordination (participation in school councils) | 1103.030201 | 86.456,14 | 0,00 | |
| 1103.0303 | Social Promotion | | 1.573.567,48 | 116.527,27 | 7,41% |
| | Cultural promotion | 1103.030309 | 666.637,28 | 108.442,87 | 16,27% |
| | Educational promotion | 1103.030307 | 81.454,25 | 8.084,40 | 9,93% |

SANTS-MONTJUÏC DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|--|-------------|----------------------|---------------------|---------------|
| Health Promotion | 1103.030308 | | | |
| Promotion and participation of children | 1103.030303 | 42.487,06 | 0,00 | |
| Promotion of disabled people | 1103.030306 | 23.359,86 | 0,00 | |
| Promotion of senior citizens | 1103.030304 | 252.140,16 | 0,00 | |
| Promotion of young people | 1103.030302 | 38.710,35 | 0,00 | |
| Social action and integration programmes | 1103.030311 | 98.050,85 | 0,00 | |
| Social promotion of immigration | 1103.030305 | 162.822,40 | 0,00 | |
| Social promotion of women | 1103.030301 | 25.842,99 | 0,00 | |
| Sports Promotion | 1103.030310 | 182.062,28 | 0,00 | |
| 1103.0304 Territorial dynamization | | 2.665.198,41 | 23.553,09 | 0,88% |
| Actions regarding neighbourhood laws or any other community programmes | 1103.030405 | 550.338,65 | 0,00 | |
| District events infrastructure management | 1103.030401 | 741.340,20 | 0,00 | |
| District's festive activities management | 1103.030404 | 338.225,17 | 0,00 | |
| Regular contact with the territory's entities and neighbours | 1103.030402 | 470.373,87 | 22.353,09 | 4,75% |
| Support to commerce and tourism | 1103.030403 | 564.920,52 | 1.200,00 | 0,21% |
| 1103.0305 Incidents, complaints and grievances in the district | | 104.918,91 | 0,00 | |
| Incidents, complaints and grievances in the district | 1103.030501 | 104.918,91 | 0,00 | |
| 1103.0306 Territorial coordination | | 285.717,78 | 0,00 | |
| Table of prevention, security and cohabitation in the district | 1103.030602 | 249.735,34 | 0,00 | |
| Table of public premises in the district or administrative authority | 1103.030601 | 35.982,44 | 0,00 | |
| Territorial Action Plans | 1103.030603 | | | |
| | | 17.154.740,42 | 2.957.519,00 | 17,24% |

SANTS-MONTJUÏC DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---|---------------|--------------|---------------|---------------------------|--------------------|
| 1103 | Sants-Montjuïc District | 17.154.740,42 | 2.921.645,98 | 35.873,02 | 14.197.221,42 | 82,76% |
| 1103.01 | General Services Directorate | 157.906,37 | 0,00 | 0,00 | 157.906,37 | 100,00% |
| 1103.0101 | Legal Services | 31.138,91 | 0,00 | 0,00 | 31.138,91 | 100,00% |
| | Civil marriages | 1103.010101 | 31.138,91 | 0,00 | 31.138,91 | 100,00% |
| 1103.0102 | Communication | 126.767,46 | 0,00 | 0,00 | 126.767,46 | 100,00% |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1103.010201 | 126.767,46 | 0,00 | 126.767,46 | 100,00% |
| 1103.02 | Directorate of Service for permission and public areas | 5.981.044,58 | 2.777.818,99 | 23.044,03 | 3.180.181,56 | 53,17% |
| 1103.0201 | Licenses, permission and inspections | 1.679.456,35 | 2.777.818,99 | 0,00 | 0,00 | 0,00% |
| | Business license. Revision of communications and initial controls | 1103.020103 | 257.403,76 | 437.994,00 | 0,00 | 0,00% |
| | Citizen and business licenses and permits service | 1103.020108 | 211.066,23 | 0,00 | 211.066,23 | 100,00% |
| | Declaration of condemnation | 1103.020102 | 24.227,47 | 0,00 | 24.227,47 | 100,00% |
| | Events license | 1103.020105 | 36.499,86 | 0,00 | 36.499,86 | 100,00% |
| | Inspection of activities, works, public areas, health and safety | 1103.020107 | 516.179,52 | 420.588,93 | 0,00 | 95.590,59 18,52% |
| | License for the occupation of a public thoroughfare | 1103.020104 | 162.582,74 | 1.888.377,09 | 0,00 | 0,00 0,00% |
| | Major works permission | 1103.020101 | 137.036,53 | 14.561,65 | 0,00 | 122.474,88 89,37% |
| | Minor works permission. Revision of direct and delayed communications | 1103.020106 | 66.897,51 | 0,00 | 0,00 | 66.897,51 100,00% |
| | Solving of complaints, incidents and grievances | 1103.020110 | 193.117,65 | 0,00 | 0,00 | 193.117,65 100,00% |
| | Subsidiary execution files | 1103.020111 | 35.901,15 | 11.095,10 | 0,00 | 24.806,05 69,10% |
| | Urban planning files and reports | 1103.020109 | 38.543,93 | 5.202,22 | 0,00 | 33.341,71 86,50% |
| 1103.0202 | Works and maintenance | 4.301.588,23 | 0,00 | 23.044,03 | 4.278.544,20 | 99,46% |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1103.020201 | 220.581,97 | 0,00 | 0,00 | 220.581,97 100,00% |

SANTS-MONTJUÏC DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|--|-------------|----------------------|-------------------|---------------------------|-----------------------------|
| Coordination of supplying companies | | 1103.020202 | 162.736,40 | 0,00 | 0,00 | 162.736,40 100,00% |
| Inspection and supervision of street cleaning | | 1103.020205 | 55.245,40 | 0,00 | 0,00 | 55.245,40 100,00% |
| Preparation of projects for building works | | 1103.020203 | 68.866,36 | 0,00 | 0,00 | 68.866,36 100,00% |
| Preventative and corrective maintenance of public thoroughfares and paving | | 1103.020204 | 1.738.001,66 | 0,00 | 1.055,00 | 1.736.946,66 99,94% |
| Preventative and corrective maintenance of the District's municipal buildings | | 1103.020206 | 319.657,62 | 0,00 | 21.989,03 | 297.668,59 93,12% |
| Street Lighting | | 1103.020207 | 1.736.498,82 | 0,00 | 0,00 | 1.736.498,82 100,00% |
| 1103.03 | Directorate of Services to people and territory | | 11.015.789,47 | 143.826,99 | 12.828,99 | 10.859.133,49 98,58% |
| 1103.0301 | District facilities | | 6.299.930,75 | 16.575,62 | 0,00 | 6.283.355,13 99,74% |
| Community centres | | 1103.030105 | 326.623,09 | 0,00 | 0,00 | 326.623,09 100,00% |
| Directorate for sector bodies providing Services to people and for the facilities Committees | | 1103.030109 | 23.470,05 | 0,00 | 0,00 | 23.470,05 100,00% |
| District's civic centres | | 1103.030101 | 2.867.900,86 | 0,00 | 0,00 | 2.867.900,86 100,00% |
| Libraries | | 1103.030106 | 561.147,55 | 0,00 | 0,00 | 561.147,55 100,00% |
| Other facilities in the district | | 1103.030102 | 248.596,79 | 7.698,64 | 0,00 | 240.898,15 96,90% |
| Support to the management of children's facilities (children's community centres and play centres) | | 1103.030103 | 675.973,09 | 8.876,98 | 0,00 | 667.096,11 98,69% |
| Support to the management of municipal sports centres | | 1103.030107 | 322.403,01 | 0,00 | 0,00 | 322.403,01 100,00% |
| Support to the management of senior citizens' community centres | | 1103.030108 | 652.520,04 | 0,00 | 0,00 | 652.520,04 100,00% |
| Support to the management of young people's community centres and PIJ | | 1103.030104 | 621.296,27 | 0,00 | 0,00 | 621.296,27 100,00% |
| 1103.0302 | Education-related coordination (participation in school councils) | | 86.456,14 | 0,00 | 0,00 | 86.456,14 100,00% |
| Education-related coordination (participation in school councils) | | 1103.030201 | 86.456,14 | 0,00 | 0,00 | 86.456,14 100,00% |
| 1103.0303 | Social Promotion | | 1.573.567,48 | 108.442,87 | 8.084,40 | 1.457.040,21 92,59% |
| Cultural promotion | | 1103.030309 | 666.637,28 | 108.442,87 | 0,00 | 558.194,41 83,73% |

SANTS-MONTJUÏC DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|-------------|---------------------|------------------|-----------------|---------------------------|----------------|
| Educational promotion | 1103.030307 | 81.454,25 | 0,00 | 8.084,40 | 73.369,85 | 90,07% |
| Health Promotion | 1103.030308 | | | | | |
| Promotion and participation of children | 1103.030303 | 42.487,06 | 0,00 | 0,00 | 42.487,06 | 100,00% |
| Promotion of disabled people | 1103.030306 | 23.359,86 | 0,00 | 0,00 | 23.359,86 | 100,00% |
| Promotion of senior citizens | 1103.030304 | 252.140,16 | 0,00 | 0,00 | 252.140,16 | 100,00% |
| Promotion of young people | 1103.030302 | 38.710,35 | 0,00 | 0,00 | 38.710,35 | 100,00% |
| Social action and integration programmes | 1103.030311 | 98.050,85 | 0,00 | 0,00 | 98.050,85 | 100,00% |
| Social promotion of inmigration | 1103.030305 | 162.822,40 | 0,00 | 0,00 | 162.822,40 | 100,00% |
| Social promotion of women | 1103.030301 | 25.842,99 | 0,00 | 0,00 | 25.842,99 | 100,00% |
| Sports Promotion | 1103.030310 | 182.062,28 | 0,00 | 0,00 | 182.062,28 | 100,00% |
| 1103.0304 Territorial dynamization | | 2.665.198,41 | 18.808,50 | 4.744,59 | 2.641.645,32 | 99,12% |
| Actions regarding neighbourhood laws or any other community programmes | 1103.030405 | 550.338,65 | 0,00 | 0,00 | 550.338,65 | 100,00% |
| District events infrastructure management | 1103.030401 | 741.340,20 | 0,00 | 0,00 | 741.340,20 | 100,00% |
| District's festive activities management | 1103.030404 | 338.225,17 | 0,00 | 0,00 | 338.225,17 | 100,00% |
| Regular contact with the territory's entities and neighbours | 1103.030402 | 470.373,87 | 17.608,50 | 4.744,59 | 448.020,78 | 95,25% |
| Support to commerce and tourism | 1103.030403 | 564.920,52 | 1.200,00 | 0,00 | 563.720,52 | 99,79% |
| 1103.0305 Incidents, complaints and grievances in the district | | 104.918,91 | 0,00 | 0,00 | 104.918,91 | 100,00% |
| Incidents, complaints and grievances in the district | 1103.030501 | 104.918,91 | 0,00 | 0,00 | 104.918,91 | 100,00% |
| 1103.0306 Territorial coordination | | 285.717,78 | 0,00 | 0,00 | 285.717,78 | 100,00% |
| Table of prevention, security and cohabitation in the district | 1103.030602 | 249.735,34 | 0,00 | 0,00 | 249.735,34 | 100,00% |
| Table of public premises in the district or administrative authority | 1103.030601 | 35.982,44 | 0,00 | 0,00 | 35.982,44 | 100,00% |
| Territorial Action Plans | 1103.030603 | | | | | |

SANTS-MONTJUÏC DISTRICT

FINANCING

| Subprocess / Activity / Task | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---------------|----------------|------------------|------------------------------|--------|
| | 17.154.740,42 | 2.921.645,98 | 35.873,02 | 14.197.221,42 | 82,76% |

SANTS-MONTJUÏC DISTRICT

BASIC MANAGEMENT INDICATORS

1103.01 General Services Directorate

Citizen's service. Management of complaints and suggestions (IRIS) Cost per complaint or suggestion

| | | | | | |
|---|---|---|--------------|---|---------|
| = | Citizen's service. Management of complaints and suggestions (IRIS) Cost (1103.010201) | = | 126.767,46 € | = | 45,60 € |
| | Complaints and suggestions number | | 2.780 | | |

Civil marriages Cost per civil marriage

| | | | | | |
|---|------------------------------------|---|-------------|---|----------|
| = | Civil marriages Cost (1103.010101) | = | 31.138,91 € | = | 404,40 € |
| | Civil marriages number | | 77 | | |

SANTS-MONTJUÏC DISTRICT

BASIC MANAGEMENT INDICATORS

1103.02 Directorate of Service for permission and public areas

| | | | |
|---|--|---|---------------------|
| Business license. Revision of communications and initial controls Cost per review | | | |
| = | Business license. Revision of communications and initial controls Cost (1103.020103) | = | 257.403,76 € |
| | Reviews number | = | 32 |
| | | | = 8.043,87 € |
| Citizen and business licenses and permits service Cost per complaint or grievance | | | |
| = | Citizen and business licenses and permits service Cost (1103.020108) | = | 211.066,23 € |
| | Complaints and grievances number | = | 6.456 |
| | | | = 32,69 € |
| Inspection and supervision of street cleaning Cost per district inhabitant | | | |
| = | Inspection and supervision of street cleaning Cost (1103.020205) | = | 55.245,40 € |
| | District population | = | 180.824 |
| | | | = 0,31 € |
| License for the occupation of a public thoroughfare Cost per permission/permit/license | | | |
| = | License for the occupation of a public thoroughfare Cost (1103.020104) | = | 162.582,74 € |
| | Permission/permits/licenses number | = | 1.692 |
| | | | = 96,09 € |
| Minor works permission. Revision of direct and delayed communications Cost per review | | | |
| = | Minor works permission. Revision of direct and delayed communications Cost (1103.020106) | = | 66.897,51 € |
| | Reviews number | = | 3.617 |
| | | | = 18,50 € |
| Preparation of projects for building works Cost per project | | | |
| = | Preparation of projects for building works Cost (1103.020203) | = | 68.866,36 € |
| | Projects number | = | 58 |
| | | | = 1.187,35 € |

SANTS-MONTJUÏC DISTRICT

BASIC MANAGEMENT INDICATORS

| | | |
|--|--|---------------------|
| Preventative and corrective maintenance of public thoroughfares and paving Cost per district inhabitant | | |
| = | Preventative and corrective maintenance of public thoroughfares and paving Cost (1103.020204) | = 1.738.001,66 € |
| | District population | = 180.824 |
| | | = 9,61 € |
| Preventative and corrective maintenance of the District's municipal buildings Cost per building | | |
| = | Preventative and corrective maintenance of the District's municipal buildings Cost (1103.020206) | = 319.657,62 € |
| | Buildings number | = 55 |
| | | = 5.811,96 € |
| Street Lighting Cost per district inhabitant | | |
| = | Street Lighting Cost (1103.020207) | = 1.736.498,82 € |
| | District population | = 180.824 |
| | | = 9,60 € |
| Urban planning files and reports Cost per file | | |
| = | Urban planning files and reports Cost (1103.020109) | = 38.543,93 € |
| | Files number | = 5 |
| | | = 7.708,79 € |

SANTS-MONTJUÏC DISTRICT

BASIC MANAGEMENT INDICATORS

1103.03 Directorate of Services to people and territory

| | | |
|--|--|--|
| Actions regarding neighbourhood laws or any other community programmes Cost per district inhabitant | | |
| = | Actions regarding neighbourhood laws or any other community programmes Cost (1103.030405) District population | = $\frac{550.338,65 \text{ €}}{180.824}$ = 3,04 € |
| Community centres Cost per community centre | | |
| = | Community centres Cost (1103.030105) Community centres number | = $\frac{326.623,09 \text{ €}}{9}$ = 36.291,45 € |
| Directorate of Services to people and territory Cost per district inhabitant | | |
| = | Directorate of Services to people and territory Cost (1103.03) District population | = $\frac{11.015.789,47 \text{ €}}{180.824}$ = 60,92 € |
| District's civic centres Cost per centre | | |
| = | District's civic centres Cost (1103.030101) Centres number | = $\frac{2.867.900,86 \text{ €}}{8}$ = 358.487,61 € |
| Libraries Cost per library | | |
| = | Libraries Cost (1103.030106) Libraries number | = $\frac{561.147,55 \text{ €}}{3}$ = 187.049,18 € |
| Support to the management of children's facilities (children's community centres and play centres) Cost per district inhabitant | | |
| = | Support to the management of children's facilities (children's community centres and play centres) Cost (1103.030103) District population | = $\frac{675.973,09 \text{ €}}{180.824}$ = 3,74 € |

SANTS-MONTJUÏC DISTRICT

BASIC MANAGEMENT INDICATORS

| | | |
|---|--------------|---|
| Support to the management of municipal sports centres Cost per centre | | |
| $\frac{\text{Support to the management of municipal sports centres Cost (1103.030107)}}{\text{Centres number}} = \frac{322.403,01 \text{ €}}{5} = 64.480,60 \text{ €}$ | 322.403,01 € | 5 |
| Support to the management of senior citizens' community centres Cost per community centre | | |
| $\frac{\text{Support to the management of senior citizens' community centres Cost (1103.030108)}}{\text{Community centres number}} = \frac{652.520,04 \text{ €}}{5} = 130.504,01 \text{ €}$ | 652.520,04 € | 5 |
| Support to the management of young people's community centres and PIJ Cost per community centre | | |
| $\frac{\text{Support to the management of young people's community centres and PIJ Cost (1103.030104)}}{\text{Community centres number}} = \frac{621.296,27 \text{ €}}{4} = 155.324,07 \text{ €}$ | 621.296,27 € | 4 |

SANTS-MONTJUÏC DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | | |
|------------------------------|---|--------------|---------------------|--------------------|--------------------------|--------------------------|-----------|------------|
| 1103 | Sants-Montjuïc District | 8.008.982,54 | 1.083.482,59 | 1.496.704,96 | 2.927.050,76 | 3.638.519,57 | | |
| 1103.01 | General Services Directorate | 95.571,38 | 0,00 | 15.731,95 | 15.668,07 | 30.934,97 | | |
| 1103.0101 | Legal Services | 18.846,53 | 0,00 | 3.102,32 | 3.089,72 | 6.100,34 | | |
| | Civil marriages | | 1103.010101 | 18.846,53 | 0,00 | 3.102,32 | 3.089,72 | 6.100,34 |
| 1103.0102 | Communication | 76.724,85 | 0,00 | 12.629,63 | 12.578,35 | 24.834,63 | | |
| | Citizen's service. Management of complaints and suggestions (IRIS) | | 1103.010201 | 76.724,85 | 0,00 | 12.629,63 | 12.578,35 | 24.834,63 |
| 1103.02 | Directorate of Service for permission and public areas | 3.113.244,53 | 13.549,41 | 514.699,56 | 972.923,49 | 1.366.627,59 | | |
| 1103.0201 | Licenses, permission and inspections | 877.992,78 | 0,00 | 144.525,83 | 273.193,50 | 383.744,24 | | |
| | Business license. Revision of communications and initial controls | | 1103.020103 | 134.566,55 | 0,00 | 22.150,91 | 41.871,31 | 58.814,99 |
| | Citizen and business licenses and permits service | | 1103.020108 | 110.342,03 | 0,00 | 18.163,33 | 34.333,68 | 48.227,19 |
| | Declaration of condemnation | | 1103.020102 | 12.665,73 | 0,00 | 2.084,90 | 3.941,03 | 5.535,81 |
| | Events license | | 1103.020105 | 19.081,54 | 0,00 | 3.141,00 | 5.937,35 | 8.339,97 |
| | Inspection of activities, works, public areas, health and safety | | 1103.020107 | 269.850,35 | 0,00 | 44.419,90 | 83.965,80 | 117.943,47 |
| | License for the occupation of a public thoroughfare | | 1103.020104 | 84.995,64 | 0,00 | 13.991,08 | 26.446,98 | 37.149,04 |
| | Major works permission | | 1103.020101 | 71.640,49 | 0,00 | 11.792,70 | 22.291,43 | 31.311,91 |
| | Minor works permission. Revision of direct and delayed communications | | 1103.020106 | 34.972,95 | 0,00 | 5.756,87 | 10.882,07 | 15.285,62 |
| | Solving of complaints, incidents and grievances | | 1103.020110 | 100.958,80 | 0,00 | 16.618,76 | 31.414,03 | 44.126,06 |
| | Subsidiary execution files | | 1103.020111 | 18.768,55 | 0,00 | 3.089,48 | 5.839,96 | 8.203,16 |
| | Urban planning files and reports | | 1103.020109 | 20.150,15 | 0,00 | 3.316,90 | 6.269,86 | 8.807,02 |
| 1103.0202 | Works and maintenance | 2.235.251,75 | 13.549,41 | 370.173,73 | 699.729,99 | 982.883,35 | | |
| | Coordination of investments in the territory (maintenance, environment and transport) | | 1103.020201 | 115.316,71 | 0,00 | 18.982,21 | 35.881,59 | 50.401,46 |

SANTS-MONTJUÏC DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|-------------|---------------------|---------------------|--------------------|--------------------------|--------------------------|
| Coordination of supplying companies | 1103.020202 | 85.075,97 | 0,00 | 14.004,30 | 26.471,98 | 37.184,15 |
| Inspection and supervision of street cleaning | 1103.020205 | 28.881,41 | 0,00 | 4.754,15 | 8.986,65 | 12.623,19 |
| Preparation of projects for building works | 1103.020203 | 36.002,23 | 0,00 | 5.926,30 | 11.202,34 | 15.735,49 |
| Preventative and corrective maintenance of public thoroughfares and paving | 1103.020204 | 908.599,32 | 0,00 | 149.563,96 | 282.716,94 | 397.121,44 |
| Preventative and corrective maintenance of the District's municipal buildings | 1103.020206 | 155.337,67 | 11.774,19 | 27.508,18 | 51.998,01 | 73.039,57 |
| Street Lighting | 1103.020207 | 906.038,44 | 1.775,22 | 149.434,63 | 282.472,48 | 396.778,05 |
| 1103.03 Directorate of Services to people and territory | | 4.800.166,63 | 1.069.933,18 | 966.273,45 | 1.938.459,20 | 2.240.957,01 |
| 1103.0301 District facilities | | 2.310.662,67 | 1.046.447,82 | 552.611,85 | 1.108.604,95 | 1.281.603,46 |
| Community centres | 1103.030105 | 4.076,92 | 169.974,17 | 28.650,44 | 57.476,18 | 66.445,38 |
| Directorate for sector bodies providing Services to people and for the facilities Committees | 1103.030109 | 12.506,73 | 0,00 | 2.058,73 | 4.130,05 | 4.774,54 |
| District's civic centres | 1103.030101 | 1.051.023,92 | 477.224,63 | 251.564,03 | 504.667,31 | 583.420,97 |
| Libraries | 1103.030106 | 28.888,67 | 270.135,94 | 49.222,25 | 98.745,68 | 114.155,01 |
| Other facilities in the district | 1103.030102 | 3.359,30 | 129.113,09 | 21.806,20 | 43.745,82 | 50.572,38 |
| Support to the management of children's facilities (children's community centres and play centres) | 1103.030103 | 360.212,91 | 0,00 | 59.294,42 | 118.951,64 | 137.514,12 |
| Support to the management of municipal sports centres | 1103.030107 | 171.802,29 | 0,00 | 28.280,27 | 56.733,57 | 65.586,88 |
| Support to the management of senior citizens' community centres | 1103.030108 | 347.715,23 | 0,00 | 57.237,18 | 114.824,59 | 132.743,04 |
| Support to the management of young people's community centres and PIJ | 1103.030104 | 331.076,69 | 0,00 | 54.498,33 | 109.330,11 | 126.391,14 |
| 1103.0302 Education-related coordination (participation in school councils) | | 46.070,80 | 0,00 | 7.583,69 | 15.213,77 | 17.587,88 |
| Education-related coordination (participation in school councils) | 1103.030201 | 46.070,80 | 0,00 | 7.583,69 | 15.213,77 | 17.587,88 |
| 1103.0303 Social Promotion | | 838.523,47 | 0,00 | 138.028,81 | 276.902,21 | 320.112,99 |
| Cultural promotion | 1103.030309 | 355.238,03 | 0,00 | 58.475,51 | 117.308,81 | 135.614,93 |

SANTS-MONTJUÏC DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|-------------|---------------------|---------------------|--------------------|--------------------------|--------------------------|
| Educational promotion | 1103.030307 | 43.405,39 | 0,00 | 7.144,93 | 14.333,58 | 16.570,35 |
| Health Promotion | 1103.030308 | | 0,00 | | | |
| Promotion and participation of children | 1103.030303 | 22.640,53 | 0,00 | 3.726,84 | 7.476,49 | 8.643,20 |
| Promotion of disabled people | 1103.030306 | 12.448,01 | 0,00 | 2.049,06 | 4.110,66 | 4.752,13 |
| Promotion of senior citizens | 1103.030304 | 134.360,58 | 0,00 | 22.117,01 | 44.369,35 | 51.293,22 |
| Promotion of young people | 1103.030302 | 20.627,99 | 0,00 | 3.395,56 | 6.811,90 | 7.874,90 |
| Social action and integration programmes | 1103.030311 | 52.249,39 | 0,00 | 8.600,74 | 17.254,10 | 19.946,62 |
| Social promotion of inmigration | 1103.030305 | 86.764,89 | 0,00 | 14.282,31 | 28.652,02 | 33.123,18 |
| Social promotion of women | 1103.030301 | 13.771,22 | 0,00 | 2.266,87 | 4.547,62 | 5.257,28 |
| Sports Promotion | 1103.030310 | 97.017,44 | 0,00 | 15.969,98 | 32.037,68 | 37.037,18 |
| 1103.0304 Territorial dynamization | | 1.396.747,00 | 23.485,36 | 233.783,56 | 468.997,56 | 542.184,93 |
| Actions regarding neighbourhood laws or any other community programmes | 1103.030405 | 293.264,75 | 0,00 | 48.274,13 | 96.843,63 | 111.956,14 |
| District events infrastructure management | 1103.030401 | 395.045,77 | 0,00 | 65.028,23 | 130.454,36 | 150.811,84 |
| District's festive activities management | 1103.030404 | 180.233,61 | 0,00 | 29.668,14 | 59.517,81 | 68.805,61 |
| Regular contact with the territory's entities and neighbours | 1103.030402 | 227.167,72 | 23.485,36 | 41.259,85 | 82.772,15 | 95.688,79 |
| Support to commerce and tourism | 1103.030403 | 301.035,15 | 0,00 | 49.553,21 | 99.409,61 | 114.922,55 |
| 1103.0305 Incidents, complaints and grievances in the district | | 55.909,25 | 0,00 | 9.203,19 | 18.462,68 | 21.343,79 |
| Incidents, complaints and grievances in the district | 1103.030501 | 55.909,25 | 0,00 | 9.203,19 | 18.462,68 | 21.343,79 |
| 1103.0306 Territorial coordination | | 152.253,44 | 0,00 | 25.062,35 | 50.278,03 | 58.123,96 |
| Table of prevention, security and cohabitation in the district | 1103.030602 | 133.079,10 | 0,00 | 21.906,07 | 43.946,17 | 50.804,00 |
| Table of public premises in the district or administrative authority | 1103.030601 | 19.174,34 | 0,00 | 3.156,28 | 6.331,86 | 7.319,96 |
| Territorial Action Plans | 1103.030603 | | 0,00 | | | |

SANTS-MONTJUÏC DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|--------------|---------------------|--------------------|--------------------------|--------------------------|
| * Structure + Municipal Institute of Finance (IMH) | 8.008.982,54 | 1.083.482,59 | 1.496.704,96 | 2.927.050,76 | 3.638.519,57 |

LES CORTS DISTRICT

LES CORTS DISTRICT

NATURE OF COST

| Nature | Process Cost | % Cost | City Cost | % Cost | Process vs City | % Process % City |
|---|---------------|---------|------------------|---------|-----------------|------------------|
| Cleaning | 271.583,82 | 2,50% | 34.609.098,48 | 1,70% | 0,78% | |
| Depreciation | 186.901,05 | 1,72% | 72.378.177,82 | 3,55% | 0,26% | |
| External contracts | 2.483.667,22 | 22,83% | 540.977.223,99 | 26,56% | 0,46% | |
| Financial expenses | 172.095,70 | 1,58% | 35.864.708,05 | 1,76% | 0,48% | |
| Grants and Transfers | 1.141.410,89 | 10,49% | 403.670.378,11 | 19,82% | 0,28% | |
| Human Resources | 4.262.431,37 | 39,17% | 633.939.090,07 | 31,12% | 0,67% | |
| Leasing | 127.438,08 | 1,17% | 34.020.720,11 | 1,67% | 0,37% | |
| Maintenance, repairs and conservation | 403.141,38 | 3,71% | 61.365.399,64 | 3,01% | 0,66% | |
| Notifications | 34.767,44 | 0,32% | 6.235.664,35 | 0,31% | 0,56% | |
| Other expenses | 1.346.069,40 | 12,37% | 117.158.114,48 | 5,75% | 1,15% | |
| Purchase of materials and perishable good | 26.724,29 | 0,25% | 3.974.449,24 | 0,20% | 0,67% | |
| Studies and technical works | 40.072,13 | 0,37% | 13.141.290,39 | 0,65% | 0,30% | |
| Supplies: Electricity | 229.625,49 | 2,11% | 25.887.892,84 | 1,27% | 0,89% | |
| Supplies: Gas | 5.630,14 | 0,05% | 4.832.749,49 | 0,24% | 0,12% | |
| Supplies: Other | 4.743,80 | 0,04% | 34.335.866,86 | 1,69% | 0,01% | |
| Supplies: Telephone and data | 132.036,82 | 1,21% | 9.638.652,43 | 0,47% | 1,37% | |
| Supplies: Water | 12.604,55 | 0,12% | 5.064.493,66 | 0,25% | 0,25% | |
| | 10.880.943,57 | 100,00% | 2.037.093.970,01 | 100,00% | | |

LES CORTS DISTRICT

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS

| Subprocess | Subprocess Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|--|----------------------|----------------|---------------------|----------------|---------------|---------------------|----------------|------------------|
| 1104.01 General Services Directorate | 59.149,20 | 0,54% | 59.149,20 | 0,71% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1104.02 Directorate of Service for permission and public areas | 4.643.633,06 | 42,68% | 4.643.633,06 | 55,85% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1104.03 Directorate of Services to people and territory | 6.178.161,31 | 56,78% | 3.611.063,30 | 43,43% | 58,45% | 2.567.098,01 | 100,00% | 41,55% |
| | 10.880.943,57 | 100,00% | 8.313.845,56 | 100,00% | 76,41% | 2.567.098,01 | 100,00% | 23,59% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

LES CORTS DISTRICT

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS AND CITIZEN

| Subprocess | Subprocess Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|--|----------------------|---------------|---------------------|---------------|---------------------|--------------|
| 1104.01 General Services Directorate | 59.149,20 | 0,73 | 59.149,20 | 0,73 | 0,00 | 0,00 |
| 1104.02 Directorate of Service for permission and public areas | 4.643.633,06 | 57,19 | 4.643.633,06 | 57,19 | 0,00 | 0,00 |
| 1104.03 Directorate of Services to people and territory | 6.178.161,31 | 76,09 | 3.611.063,30 | 44,47 | 2.567.098,01 | 31,61 |
| | 10.880.943,57 | 134,00 | 8.313.845,56 | 102,39 | 2.567.098,01 | 31,61 |

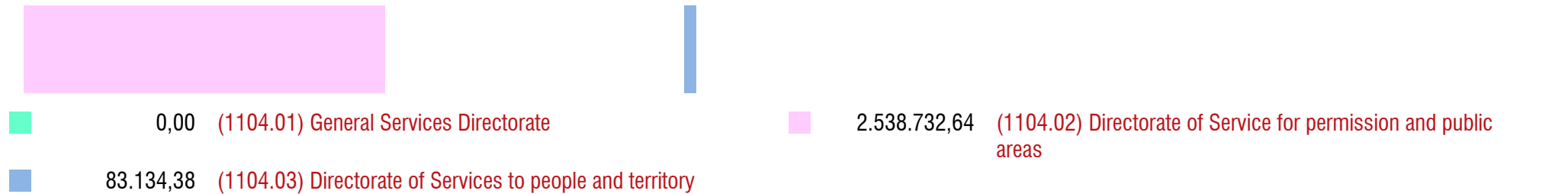
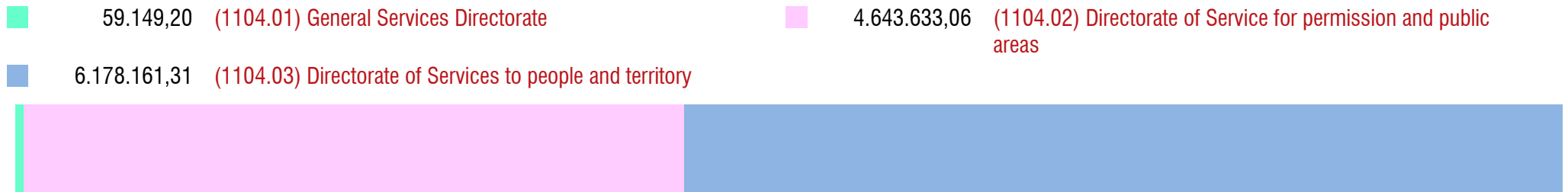
*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

City Population: 81.200 citizens

LES CORTS DISTRICT

ALLOCATION OF COSTS AND INCOME BY SUBPROCESS

ALLOCATION OF COSTS



ALLOCATION OF INCOME

LES CORTS DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY SUBPROCESS

| Subprocess | | Cost | Income | Coverage Rate |
|------------|--|----------------------|---------------------|---------------|
| 1104 | Les Corts District | 10.880.943,57 | 2.621.867,02 | 24,10% |
| 1104.01 | General Services Directorate | 59.149,20 | 0,00 | |
| 1104.02 | Directorate of Service for permission and public areas | 4.643.633,06 | 2.538.732,64 | 54,67% |
| 1104.03 | Directorate of Services to people and territory | 6.178.161,31 | 83.134,38 | 1,35% |
| | | 10.880.943,57 | 2.621.867,02 | 24,10% |

LES CORTS DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|---|----------------------|---------------------|---------------|
| 1104 | Les Corts District | 10.880.943,57 | 2.621.867,02 | 24,10% |
| 1104.01 | General Services Directorate | 59.149,20 | 0,00 | |
| 1104.0101 | Legal Services | 9.478,95 | 0,00 | |
| 1104.0102 | Communication | 49.670,25 | 0,00 | |
| 1104.02 | Directorate of Service for permission and public areas | 4.643.633,06 | 2.538.732,64 | 54,67% |
| 1104.0201 | Licenses, permission and inspections | 1.270.596,46 | 2.538.732,64 | 199,81% |
| 1104.0202 | Works and maintenance | 3.373.036,60 | 0,00 | |
| 1104.03 | Directorate of Services to people and territory | 6.178.161,31 | 83.134,38 | 1,35% |
| 1104.0301 | District facilities | 3.346.479,67 | 68.681,04 | 2,05% |
| 1104.0302 | Education-related coordination (participation in school councils) | 23.105,84 | 0,00 | |
| 1104.0303 | Social Promotion | 1.142.215,73 | 2.479,08 | 0,22% |
| 1104.0304 | Territorial dynamization | 1.434.705,03 | 11.974,26 | 0,83% |
| 1104.0305 | Incidents, complaints and grievances in the district | 191.853,76 | 0,00 | |
| 1104.0306 | Territorial coordination | 39.801,28 | 0,00 | |
| | | 10.880.943,57 | 2.621.867,02 | 24,10% |

LES CORTS DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|---|---------------|--------------|---------------|----------|
| 1104 | Les Corts District | 10.880.943,57 | 2.621.867,02 | 24,10% | |
| 1104.01 | General Services Directorate | 59.149,20 | 0,00 | | |
| 1104.0101 | Legal Services | 9.478,95 | 0,00 | | |
| | Civil marriages | 1104.010101 | 9.478,95 | 0,00 | |
| 1104.0102 | Communication | 49.670,25 | 0,00 | | |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1104.010201 | 49.670,25 | 0,00 | |
| 1104.02 | Directorate of Service for permission and public areas | 4.643.633,06 | 2.538.732,64 | 54,67% | |
| 1104.0201 | Licenses, permission and inspections | 1.270.596,46 | 2.538.732,64 | 199,81% | |
| | Business license. Revision of communications and initial controls | 1104.020103 | 78.508,98 | 106.202,66 | 135,27% |
| | Citizen and business licenses and permits service | 1104.020108 | 185.545,58 | 2.588,14 | 1,39% |
| | Declaration of condemnation | 1104.020102 | 1.140,69 | 0,00 | |
| | Events license | 1104.020105 | 40.231,28 | 0,00 | |
| | Inspection of activities, works, public areas, health and safety | 1104.020107 | 592.085,01 | 155.050,33 | 26,19% |
| | License for the occupation of a public thoroughfare | 1104.020104 | 65.187,59 | 2.271.125,93 | 3483,99% |
| | Major works permission | 1104.020101 | 111.887,16 | 0,00 | |
| | Minor works permission. Revision of direct and delayed communications | 1104.020106 | 67.434,92 | 3.765,58 | 5,58% |
| | Solving of complaints, incidents and grievances | 1104.020110 | 65.351,06 | 0,00 | |
| | Subsidiary execution files | 1104.020111 | 39.378,24 | 0,00 | |
| | Urban planning files and reports | 1104.020109 | 23.845,95 | 0,00 | |
| 1104.0202 | Works and maintenance | 3.373.036,60 | 0,00 | | |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1104.020201 | 83.896,28 | 0,00 | |

LES CORTS DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|--|--|-------------|---------------------|------------------|--------------|
| Coordination of supplying companies | | 1104.020202 | 13.692,62 | 0,00 | |
| Inspection and supervision of street cleaning | | 1104.020205 | 7.776,81 | 0,00 | |
| Preparation of projects for building works | | 1104.020203 | 65.542,40 | 0,00 | |
| Preventative and corrective maintenance of public thoroughfares and paving | | 1104.020204 | 1.420.920,91 | 0,00 | |
| Preventative and corrective maintenance of the District's municipal buildings | | 1104.020206 | 536.859,98 | 0,00 | |
| Street Lighting | | 1104.020207 | 1.244.347,60 | 0,00 | |
| 1104.03 | Directorate of Services to people and territory | | 6.178.161,31 | 83.134,38 | 1,35% |
| 1104.0301 | District facilities | | 3.346.479,67 | 68.681,04 | 2,05% |
| Community centres | | 1104.030105 | 1.878,73 | 0,00 | |
| Directorate for sector bodies providing Services to people and for the facilities Committees | | 1104.030109 | 31.282,40 | 0,00 | |
| District's civic centres | | 1104.030101 | 1.821.791,21 | 68.481,04 | 3,76% |
| Libraries | | 1104.030106 | 345.151,94 | 0,00 | |
| Other facilities in the district | | 1104.030102 | 141.173,54 | 0,00 | |
| Support to the management of children's facilities (children's community centres and play centres) | | 1104.030103 | 174.181,01 | 0,00 | |
| Support to the management of municipal sports centres | | 1104.030107 | 86.806,78 | 200,00 | 0,23% |
| Support to the management of senior citizens' community centres | | 1104.030108 | 318.541,67 | 0,00 | |
| Support to the management of young people's community centres and PIJ | | 1104.030104 | 425.672,39 | 0,00 | |
| 1104.0302 | Education-related coordination (participation in school councils) | | 23.105,84 | 0,00 | |
| Education-related coordination (participation in school councils) | | 1104.030201 | 23.105,84 | 0,00 | |
| 1104.0303 | Social Promotion | | 1.142.215,73 | 2.479,08 | 0,22% |
| Cultural promotion | | 1104.030309 | 424.588,42 | 0,00 | |
| Educational promotion | | 1104.030307 | 170.195,96 | 0,00 | |

LES CORTS DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|--|-------------|----------------------|---------------------|---------------|
| Health Promotion | 1104.030308 | 101.237,52 | 0,00 | |
| Promotion and participation of children | 1104.030303 | 6.066,36 | 2.479,08 | 40,87% |
| Promotion of disabled people | 1104.030306 | 224.077,84 | 0,00 | |
| Promotion of senior citizens | 1104.030304 | 29.215,09 | 0,00 | |
| Promotion of young people | 1104.030302 | 58.837,86 | 0,00 | |
| Social action and integration programmes | 1104.030311 | 8.771,88 | 0,00 | |
| Social promotion of immigration | 1104.030305 | | | |
| Social promotion of women | 1104.030301 | 54.470,45 | 0,00 | |
| Sports Promotion | 1104.030310 | 64.754,35 | 0,00 | |
| 1104.0304 Territorial dynamization | | 1.434.705,03 | 11.974,26 | 0,83% |
| Actions regarding neighbourhood laws or any other community programmes | 1104.030405 | 32.420,92 | 0,00 | |
| District events infrastructure management | 1104.030401 | 373.418,38 | 11.974,26 | 3,21% |
| District's festive activities management | 1104.030404 | 591.417,18 | 0,00 | |
| Regular contact with the territory's entities and neighbours | 1104.030402 | 228.836,15 | 0,00 | |
| Support to commerce and tourism | 1104.030403 | 208.612,40 | 0,00 | |
| 1104.0305 Incidents, complaints and grievances in the district | | 191.853,76 | 0,00 | |
| Incidents, complaints and grievances in the district | 1104.030501 | 191.853,76 | 0,00 | |
| 1104.0306 Territorial coordination | | 39.801,28 | 0,00 | |
| Table of prevention, security and cohabitation in the district | 1104.030602 | 16.178,09 | 0,00 | |
| Table of public premises in the district or administrative authority | 1104.030601 | 23.623,19 | 0,00 | |
| Territorial Action Plans | 1104.030603 | | | |
| | | 10.880.943,57 | 2.621.867,02 | 24,10% |

LES CORTS DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---|---------------|--------------|---------------|---------------------------|---------|
| 1104 | Les Corts District | 10.880.943,57 | 2.588.422,24 | 33.444,78 | 8.259.076,55 | 75,90% |
| 1104.01 | General Services Directorate | 59.149,20 | 0,00 | 0,00 | 59.149,20 | 100,00% |
| 1104.0101 | Legal Services | 9.478,95 | 0,00 | 0,00 | 9.478,95 | 100,00% |
| | Civil marriages | 1104.010101 | 9.478,95 | 0,00 | 9.478,95 | 100,00% |
| 1104.0102 | Communication | 49.670,25 | 0,00 | 0,00 | 49.670,25 | 100,00% |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1104.010201 | 49.670,25 | 0,00 | 49.670,25 | 100,00% |
| 1104.02 | Directorate of Service for permission and public areas | 4.643.633,06 | 2.538.732,64 | 0,00 | 2.104.900,42 | 45,33% |
| 1104.0201 | Licenses, permission and inspections | 1.270.596,46 | 2.538.732,64 | 0,00 | 0,00 | 0,00% |
| | Business license. Revision of communications and initial controls | 1104.020103 | 78.508,98 | 106.202,66 | 0,00 | 0,00% |
| | Citizen and business licenses and permits service | 1104.020108 | 185.545,58 | 2.588,14 | 182.957,44 | 98,61% |
| | Declaration of condemnation | 1104.020102 | 1.140,69 | 0,00 | 1.140,69 | 100,00% |
| | Events license | 1104.020105 | 40.231,28 | 0,00 | 40.231,28 | 100,00% |
| | Inspection of activities, works, public areas, health and safety | 1104.020107 | 592.085,01 | 155.050,33 | 437.034,68 | 73,81% |
| | License for the occupation of a public thoroughfare | 1104.020104 | 65.187,59 | 2.271.125,93 | 0,00 | 0,00% |
| | Major works permission | 1104.020101 | 111.887,16 | 0,00 | 111.887,16 | 100,00% |
| | Minor works permission. Revision of direct and delayed communications | 1104.020106 | 67.434,92 | 3.765,58 | 63.669,34 | 94,42% |
| | Solving of complaints, incidents and grievances | 1104.020110 | 65.351,06 | 0,00 | 65.351,06 | 100,00% |
| | Subsidiary execution files | 1104.020111 | 39.378,24 | 0,00 | 39.378,24 | 100,00% |
| | Urban planning files and reports | 1104.020109 | 23.845,95 | 0,00 | 23.845,95 | 100,00% |
| 1104.0202 | Works and maintenance | 3.373.036,60 | 0,00 | 0,00 | 3.373.036,60 | 100,00% |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1104.020201 | 83.896,28 | 0,00 | 83.896,28 | 100,00% |

LES CORTS DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|--|-------------|---------------------|------------------|---------------------------|----------------------------|
| Coordination of supplying companies | | 1104.020202 | 13.692,62 | 0,00 | 0,00 | 13.692,62 100,00% |
| Inspection and supervision of street cleaning | | 1104.020205 | 7.776,81 | 0,00 | 0,00 | 7.776,81 100,00% |
| Preparation of projects for building works | | 1104.020203 | 65.542,40 | 0,00 | 0,00 | 65.542,40 100,00% |
| Preventative and corrective maintenance of public thoroughfares and paving | | 1104.020204 | 1.420.920,91 | 0,00 | 0,00 | 1.420.920,91 100,00% |
| Preventative and corrective maintenance of the District's municipal buildings | | 1104.020206 | 536.859,98 | 0,00 | 0,00 | 536.859,98 100,00% |
| Street Lighting | | 1104.020207 | 1.244.347,60 | 0,00 | 0,00 | 1.244.347,60 100,00% |
| 1104.03 | Directorate of Services to people and territory | | 6.178.161,31 | 49.689,60 | 33.444,78 | 6.095.026,93 98,65% |
| 1104.0301 | District facilities | | 3.346.479,67 | 49.689,60 | 18.991,44 | 3.277.798,63 97,95% |
| Community centres | | 1104.030105 | 1.878,73 | 0,00 | 0,00 | 1.878,73 100,00% |
| Directorate for sector bodies providing Services to people and for the facilities Committees | | 1104.030109 | 31.282,40 | 0,00 | 0,00 | 31.282,40 100,00% |
| District's civic centres | | 1104.030101 | 1.821.791,21 | 49.689,60 | 18.791,44 | 1.753.310,17 96,24% |
| Libraries | | 1104.030106 | 345.151,94 | 0,00 | 0,00 | 345.151,94 100,00% |
| Other facilities in the district | | 1104.030102 | 141.173,54 | 0,00 | 0,00 | 141.173,54 100,00% |
| Support to the management of children's facilities (children's community centres and play centres) | | 1104.030103 | 174.181,01 | 0,00 | 0,00 | 174.181,01 100,00% |
| Support to the management of municipal sports centres | | 1104.030107 | 86.806,78 | 0,00 | 200,00 | 86.606,78 99,77% |
| Support to the management of senior citizens' community centres | | 1104.030108 | 318.541,67 | 0,00 | 0,00 | 318.541,67 100,00% |
| Support to the management of young people's community centres and PIJ | | 1104.030104 | 425.672,39 | 0,00 | 0,00 | 425.672,39 100,00% |
| 1104.0302 | Education-related coordination (participation in school councils) | | 23.105,84 | 0,00 | 0,00 | 23.105,84 100,00% |
| Education-related coordination (participation in school councils) | | 1104.030201 | 23.105,84 | 0,00 | 0,00 | 23.105,84 100,00% |
| 1104.0303 | Social Promotion | | 1.142.215,73 | 0,00 | 2.479,08 | 1.139.736,65 99,78% |
| Cultural promotion | | 1104.030309 | 424.588,42 | 0,00 | 0,00 | 424.588,42 100,00% |

LES CORTS DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|-------------|---------------------|-------------|------------------|---------------------------|----------------|
| Educational promotion | 1104.030307 | 170.195,96 | 0,00 | 0,00 | 170.195,96 | 100,00% |
| Health Promotion | 1104.030308 | 101.237,52 | 0,00 | 0,00 | 101.237,52 | 100,00% |
| Promotion and participation of children | 1104.030303 | 6.066,36 | 0,00 | 2.479,08 | 3.587,28 | 59,13% |
| Promotion of disabled people | 1104.030306 | 224.077,84 | 0,00 | 0,00 | 224.077,84 | 100,00% |
| Promotion of senior citizens | 1104.030304 | 29.215,09 | 0,00 | 0,00 | 29.215,09 | 100,00% |
| Promotion of young people | 1104.030302 | 58.837,86 | 0,00 | 0,00 | 58.837,86 | 100,00% |
| Social action and integration programmes | 1104.030311 | 8.771,88 | 0,00 | 0,00 | 8.771,88 | 100,00% |
| Social promotion of inmigration | 1104.030305 | | | | | |
| Social promotion of women | 1104.030301 | 54.470,45 | 0,00 | 0,00 | 54.470,45 | 100,00% |
| Sports Promotion | 1104.030310 | 64.754,35 | 0,00 | 0,00 | 64.754,35 | 100,00% |
| 1104.0304 Territorial dynamization | | 1.434.705,03 | 0,00 | 11.974,26 | 1.422.730,77 | 99,17% |
| Actions regarding neighbourhood laws or any other community programmes | 1104.030405 | 32.420,92 | 0,00 | 0,00 | 32.420,92 | 100,00% |
| District events infrastructure management | 1104.030401 | 373.418,38 | 0,00 | 11.974,26 | 361.444,12 | 96,79% |
| District's festive activities management | 1104.030404 | 591.417,18 | 0,00 | 0,00 | 591.417,18 | 100,00% |
| Regular contact with the territory's entities and neighbours | 1104.030402 | 228.836,15 | 0,00 | 0,00 | 228.836,15 | 100,00% |
| Support to commerce and tourism | 1104.030403 | 208.612,40 | 0,00 | 0,00 | 208.612,40 | 100,00% |
| 1104.0305 Incidents, complaints and grievances in the district | | 191.853,76 | 0,00 | 0,00 | 191.853,76 | 100,00% |
| Incidents, complaints and grievances in the district | 1104.030501 | 191.853,76 | 0,00 | 0,00 | 191.853,76 | 100,00% |
| 1104.0306 Territorial coordination | | 39.801,28 | 0,00 | 0,00 | 39.801,28 | 100,00% |
| Table of prevention, security and cohabitation in the district | 1104.030602 | 16.178,09 | 0,00 | 0,00 | 16.178,09 | 100,00% |
| Table of public premises in the district or administrative authority | 1104.030601 | 23.623,19 | 0,00 | 0,00 | 23.623,19 | 100,00% |
| Territorial Action Plans | 1104.030603 | | | | | |

LES CORTS DISTRICT

FINANCING

| Subprocess / Activity / Task | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---------------|----------------|------------------|------------------------------|--------|
| | 10.880.943,57 | 2.588.422,24 | 33.444,78 | 8.259.076,55 | 75,90% |

LES CORTS DISTRICT

BASIC MANAGEMENT INDICATORS

1104.01 General Services Directorate

Civil marriages Cost per civil marriage

| | | | | | |
|---|------------------------------------|---|------------|---|----------|
| = | Civil marriages Cost (1104.010101) | = | 9.478,95 € | = | 169,27 € |
| | Civil marriages number | | 56 | | |

LES CORTS DISTRICT

BASIC MANAGEMENT INDICATORS

1104.02 Directorate of Service for permission and public areas

| | | |
|--|---|---------------------|
| Business license. Revision of communications and initial controls Cost per review | | |
| = | Business license. Revision of communications and initial controls Cost (1104.020103) | = 78.508,98 € |
| | Reviews number | = 73 |
| | | = 1.075,47 € |
| Inspection and supervision of street cleaning Cost per district inhabitant | | |
| = | Inspection and supervision of street cleaning Cost (1104.020205) | = 7.776,81 € |
| | District population | = 81.200 |
| | | = 0,10 € |
| License for the occupation of a public thoroughfare Cost per permission/permit/license | | |
| = | License for the occupation of a public thoroughfare Cost (1104.020104) | = 65.187,59 € |
| | Permission/permits/licenses number | = 1.183 |
| | | = 55,10 € |
| Minor works permission. Revision of direct and delayed communications Cost per review | | |
| = | Minor works permission. Revision of direct and delayed communications Cost (1104.020106) | = 67.434,92 € |
| | Reviews number | = 1.998 |
| | | = 33,75 € |
| Preparation of projects for building works Cost per project | | |
| = | Preparation of projects for building works Cost (1104.020203) | = 65.542,40 € |
| | Projects number | = 22 |
| | | = 2.979,20 € |
| Preventative and corrective maintenance of public thoroughfares and paving Cost per district inhabitant | | |
| = | Preventative and corrective maintenance of public thoroughfares and paving Cost (1104.020204) | = 1.420.920,91 € |
| | District population | = 81.200 |
| | | = 17,50 € |

LES CORTS DISTRICT

BASIC MANAGEMENT INDICATORS

| | | | |
|--|---|----------------|----------------------|
| Preventative and corrective maintenance of the District's municipal buildings Cost per building | | | |
| Preventative and corrective maintenance of the District's municipal buildings Cost (1104.020206) | = | 536.859,98 € | |
| Buildings number | = | 18 | = 29.825,55 € |
| Solving of complaints, incidents and grievances Cost per complaint or grievance | | | |
| Solving of complaints, incidents and grievances Cost (1104.020110) | = | 65.351,06 € | |
| Complaints and grievances number | = | 5.657 | = 11,55 € |
| Street Lighting Cost per district inhabitant | | | |
| Street Lighting Cost (1104.020207) | = | 1.244.347,60 € | |
| District population | = | 81.200 | = 15,32 € |
| Subsidiary execution files Cost per file | | | |
| Subsidiary execution files Cost (1104.020111) | = | 39.378,24 € | |
| Files number | = | 6 | = 6.563,04 € |
| Urban planning files and reports Cost per file | | | |
| Urban planning files and reports Cost (1104.020109) | = | 23.845,95 € | |
| Files number | = | 15 | = 1.589,73 € |

LES CORTS DISTRICT

BASIC MANAGEMENT INDICATORS

1104.03 Directorate of Services to people and territory

| | | |
|--|--|--|
| Actions regarding neighbourhood laws or any other community programmes Cost per district inhabitant | | |
| = | Actions regarding neighbourhood laws or any other community programmes Cost (1104.030405) District population | = $\frac{32.420,92 \text{ €}}{81.200}$ = 0,40 € |
| Community centres Cost per community centre | | |
| = | Community centres Cost (1104.030105) Community centres number | = $\frac{1.878,73 \text{ €}}{1}$ = 1.878,73 € |
| Directorate of Services to people and territory Cost per district inhabitant | | |
| = | Directorate of Services to people and territory Cost (1104.03) District population | = $\frac{6.178.161,31 \text{ €}}{81.200}$ = 76,09 € |
| District's civic centres Cost per centre | | |
| = | District's civic centres Cost (1104.030101) Centres number | = $\frac{1.821.791,21 \text{ €}}{4}$ = 455.447,80 € |
| District's festive activities management Cost per festive activity | | |
| = | District's festive activities management Cost (1104.030404) Festive activities number | = $\frac{591.417,18 \text{ €}}{13}$ = 45.493,63 € |
| Libraries Cost per library | | |
| = | Libraries Cost (1104.030106) Libraries number | = $\frac{345.151,94 \text{ €}}{2}$ = 172.575,97 € |

LES CORTS DISTRICT

BASIC MANAGEMENT INDICATORS

| | | |
|--|---|-----------------------|
| Support to the management of children's facilities (children's community centres and play centres) Cost per district inhabitant | | |
| = | Support to the management of children's facilities (children's community centres and play centres) Cost (1104.030103) | 174.181,01 € |
| = | District population | 81.200 |
| | | = 2,15 € |
| Support to the management of municipal sports centres Cost per centre | | |
| = | Support to the management of municipal sports centres Cost (1104.030107) | 86.806,78 € |
| = | Centres number | 3 |
| | | = 28.935,59 € |
| Support to the management of senior citizens' community centres Cost per community centre | | |
| = | Support to the management of senior citizens' community centres Cost (1104.030108) | 318.541,67 € |
| = | Community centres number | 3 |
| | | = 106.180,56 € |
| Support to the management of young people's community centres and PIJ Cost per community centre | | |
| = | Support to the management of young people's community centres and PIJ Cost (1104.030104) | 425.672,39 € |
| = | Community centres number | 1 |
| | | = 425.672,39 € |

LES CORTS DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|------------------------------|---|--------------|---------------------|--------------------|--------------------------|--------------------------|------------|
| 1104 | Les Corts District | 4.947.087,37 | 527.749,28 | 2.343.646,93 | 518.951,67 | 2.543.508,32 | |
| 1104.01 | General Services Directorate | 32.588,98 | 0,00 | 13.950,57 | 66,77 | 12.542,88 | |
| 1104.0101 | Legal Services | 5.222,54 | 0,00 | 2.235,65 | 10,70 | 2.010,06 | |
| | Civil marriages | 1104.010101 | 5.222,54 | 0,00 | 2.235,65 | 10,70 | 2.010,06 |
| 1104.0102 | Communication | 27.366,44 | 0,00 | 11.714,92 | 56,07 | 10.532,82 | |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1104.010201 | 27.366,44 | 0,00 | 11.714,92 | 56,07 | 10.532,82 |
| 1104.02 | Directorate of Service for permission and public areas | 2.267.615,60 | 52.160,70 | 993.040,88 | 192.532,34 | 1.138.283,54 | |
| 1104.0201 | Licenses, permission and inspections | 634.739,98 | 0,00 | 271.717,04 | 52.680,93 | 311.458,51 | |
| | Business license. Revision of communications and initial controls | 1104.020103 | 39.220,00 | 0,00 | 16.789,14 | 3.255,11 | 19.244,73 |
| | Citizen and business licenses and permits service | 1104.020108 | 92.691,27 | 0,00 | 39.678,92 | 7.693,01 | 45.482,38 |
| | Declaration of condemnation | 1104.020102 | 569,84 | 0,00 | 243,94 | 47,29 | 279,62 |
| | Events license | 1104.020105 | 20.097,96 | 0,00 | 8.603,46 | 1.668,05 | 9.861,81 |
| | Inspection of activities, works, public areas, health and safety | 1104.020107 | 295.782,37 | 0,00 | 126.617,37 | 24.548,78 | 145.136,49 |
| | License for the occupation of a public thoroughfare | 1104.020104 | 32.565,15 | 0,00 | 13.940,37 | 2.702,78 | 15.979,29 |
| | Major works permission | 1104.020101 | 55.894,42 | 0,00 | 23.927,07 | 4.639,02 | 27.426,65 |
| | Minor works permission. Revision of direct and delayed communications | 1104.020106 | 33.687,83 | 0,00 | 14.420,95 | 2.795,96 | 16.530,18 |
| | Solving of complaints, incidents and grievances | 1104.020110 | 32.646,82 | 0,00 | 13.975,32 | 2.709,56 | 16.019,36 |
| | Subsidiary execution files | 1104.020111 | 19.671,82 | 0,00 | 8.421,04 | 1.632,68 | 9.652,70 |
| | Urban planning files and reports | 1104.020109 | 11.912,50 | 0,00 | 5.099,46 | 988,69 | 5.845,30 |
| 1104.0202 | Works and maintenance | 1.632.875,62 | 52.160,70 | 721.323,84 | 139.851,41 | 826.825,03 | |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1104.020201 | 41.911,28 | 0,00 | 17.941,22 | 3.478,47 | 20.565,31 |

LES CORTS DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|-------------|---------------------|---------------------|---------------------|--------------------------|--------------------------|
| Coordination of supplying companies | 1104.020202 | 6.840,29 | 0,00 | 2.928,17 | 567,72 | 3.356,44 |
| Inspection and supervision of street cleaning | 1104.020205 | 3.884,99 | 0,00 | 1.663,07 | 322,44 | 1.906,31 |
| Preparation of projects for building works | 1104.020203 | 32.742,41 | 0,00 | 14.016,24 | 2.717,49 | 16.066,26 |
| Preventative and corrective maintenance of public thoroughfares and paving | 1104.020204 | 709.836,16 | 0,00 | 303.863,92 | 58.913,62 | 348.307,21 |
| Preventative and corrective maintenance of the District's municipal buildings | 1104.020206 | 216.033,41 | 52.160,70 | 114.807,50 | 22.259,06 | 131.599,31 |
| Street Lighting | 1104.020207 | 621.627,08 | 0,00 | 266.103,72 | 51.592,61 | 305.024,19 |
| 1104.03 Directorate of Services to people and territory | | 2.646.882,79 | 475.588,58 | 1.336.655,48 | 326.352,56 | 1.392.681,90 |
| 1104.0301 District facilities | | 1.235.965,03 | 455.361,31 | 724.016,43 | 176.773,02 | 754.363,88 |
| Community centres | 1104.030105 | 0,00 | 949,52 | 406,47 | 99,24 | 423,50 |
| Directorate for sector bodies providing Services to people and for the facilities Committees | 1104.030109 | 15.810,27 | 0,00 | 6.768,00 | 1.652,45 | 7.051,68 |
| District's civic centres | 1104.030101 | 637.180,65 | 283.561,08 | 394.147,55 | 96.233,53 | 410.668,41 |
| Libraries | 1104.030106 | 14.370,35 | 160.071,05 | 74.674,19 | 18.232,16 | 77.804,20 |
| Other facilities in the district | 1104.030102 | 68.940,93 | 2.408,83 | 30.543,13 | 7.457,29 | 31.823,36 |
| Support to the management of children's facilities (children's community centres and play centres) | 1104.030103 | 88.031,89 | 0,00 | 37.684,35 | 9.200,86 | 39.263,91 |
| Support to the management of municipal sports centres | 1104.030107 | 43.872,55 | 0,00 | 18.780,79 | 4.585,44 | 19.568,00 |
| Support to the management of senior citizens' community centres | 1104.030108 | 160.992,44 | 0,00 | 68.917,02 | 16.826,51 | 71.805,70 |
| Support to the management of young people's community centres and PIJ | 1104.030104 | 206.765,95 | 8.370,85 | 92.094,93 | 22.485,54 | 95.955,12 |
| 1104.0302 Education-related coordination (participation in school councils) | | 11.677,80 | 0,00 | 4.998,99 | 1.220,53 | 5.208,52 |
| Education-related coordination (participation in school councils) | 1104.030201 | 11.677,80 | 0,00 | 4.998,99 | 1.220,53 | 5.208,52 |
| 1104.0303 Social Promotion | | 557.053,85 | 20.227,27 | 247.120,28 | 60.335,93 | 257.478,40 |
| Cultural promotion | 1104.030309 | 194.361,69 | 20.227,27 | 91.860,41 | 22.428,28 | 95.710,77 |

LES CORTS DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|-------------|-------------------|---------------------|--------------------|--------------------------|--------------------------|
| Educational promotion | 1104.030307 | 86.017,83 | 0,00 | 36.822,18 | 8.990,36 | 38.365,59 |
| Health Promotion | 1104.030308 | 51.165,91 | 0,00 | 21.902,91 | 5.347,73 | 22.820,97 |
| Promotion and participation of children | 1104.030303 | 3.065,96 | 0,00 | 1.312,47 | 320,45 | 1.367,48 |
| Promotion of disabled people | 1104.030306 | 113.249,98 | 0,00 | 48.479,62 | 11.836,59 | 50.511,65 |
| Promotion of senior citizens | 1104.030304 | 14.765,44 | 0,00 | 6.320,73 | 1.543,25 | 6.585,67 |
| Promotion of young people | 1104.030302 | 29.736,92 | 0,00 | 12.729,67 | 3.108,03 | 13.263,24 |
| Social action and integration programmes | 1104.030311 | 4.433,35 | 0,00 | 1.897,81 | 463,36 | 1.977,36 |
| Social promotion of inmigration | 1104.030305 | | 0,00 | | | |
| Social promotion of women | 1104.030301 | 27.529,62 | 0,00 | 11.784,77 | 2.877,32 | 12.278,74 |
| Sports Promotion | 1104.030310 | 32.727,15 | 0,00 | 14.009,71 | 3.420,56 | 14.596,93 |
| 1104.0304 Territorial dynamization | | 725.106,58 | 0,00 | 310.400,82 | 75.786,24 | 323.411,39 |
| Actions regarding neighbourhood laws or any other community programmes | 1104.030405 | 16.385,69 | 0,00 | 7.014,32 | 1.712,59 | 7.308,32 |
| District events infrastructure management | 1104.030401 | 188.727,38 | 0,00 | 80.789,69 | 19.725,29 | 84.176,02 |
| District's festive activities management | 1104.030404 | 298.904,98 | 0,00 | 127.954,09 | 31.240,77 | 133.317,34 |
| Regular contact with the territory's entities and neighbours | 1104.030402 | 115.654,85 | 0,00 | 49.509,08 | 12.087,94 | 51.584,28 |
| Support to commerce and tourism | 1104.030403 | 105.433,68 | 0,00 | 45.133,64 | 11.019,65 | 47.025,43 |
| 1104.0305 Incidents, complaints and grievances in the district | | 96.963,78 | 0,00 | 41.507,88 | 10.134,40 | 43.247,70 |
| Incidents, complaints and grievances in the district | 1104.030501 | 96.963,78 | 0,00 | 41.507,88 | 10.134,40 | 43.247,70 |
| 1104.0306 Territorial coordination | | 20.115,75 | 0,00 | 8.611,08 | 2.102,44 | 8.972,01 |
| Table of prevention, security and cohabitation in the district | 1104.030602 | 8.176,48 | 0,00 | 3.500,16 | 854,58 | 3.646,87 |
| Table of public premises in the district or administrative authority | 1104.030601 | 11.939,27 | 0,00 | 5.110,92 | 1.247,86 | 5.325,14 |
| Territorial Action Plans | 1104.030603 | | 0,00 | | | |

LES CORTS DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|--------------|---------------------|--------------------|--------------------------|--------------------------|
| * Structure + Municipal Institute of Finance (IMH) | 4.947.087,37 | 527.749,28 | 2.343.646,93 | 518.951,67 | 2.543.508,32 |

SARRIÀ-SANT GERVASI DISTRICT

SARRIÀ-SANT GERVASI DISTRICT

NATURE OF COST

| Nature | Process Cost | % Cost | City Cost | % Cost | Process vs City | % Process % City |
|---|---------------|---------|------------------|---------|-----------------|------------------|
| Cleaning | 204.099,37 | 1,33% | 34.609.098,48 | 1,70% | 0,59% | |
| Depreciation | 383.663,04 | 2,50% | 72.378.177,82 | 3,55% | 0,53% | |
| External contracts | 3.586.637,54 | 23,37% | 540.977.223,99 | 26,56% | 0,66% | |
| Financial expenses | 206.584,27 | 1,35% | 35.864.708,05 | 1,76% | 0,58% | |
| Grants and Transfers | 2.645.180,68 | 17,24% | 403.670.378,11 | 19,82% | 0,66% | |
| Human Resources | 5.180.078,91 | 33,75% | 633.939.090,07 | 31,12% | 0,82% | |
| Leasing | 636.576,80 | 4,15% | 34.020.720,11 | 1,67% | 1,87% | |
| Maintenance, repairs and conservation | 509.295,26 | 3,32% | 61.365.399,64 | 3,01% | 0,83% | |
| Notifications | 50.997,57 | 0,33% | 6.235.664,35 | 0,31% | 0,82% | |
| Other expenses | 1.020.151,22 | 6,65% | 117.158.114,48 | 5,75% | 0,87% | |
| Purchase of materials and perishable good | 26.108,65 | 0,17% | 3.974.449,24 | 0,20% | 0,66% | |
| Studies and technical works | 152.914,62 | 1,00% | 13.141.290,39 | 0,65% | 1,16% | |
| Supplies: Electricity | 273.149,60 | 1,78% | 25.887.892,84 | 1,27% | 1,06% | |
| Supplies: Gas | 11.721,93 | 0,08% | 4.832.749,49 | 0,24% | 0,24% | |
| Supplies: Other | 47.646,70 | 0,31% | 34.335.866,86 | 1,69% | 0,14% | |
| Supplies: Telephone and data | 392.914,19 | 2,56% | 9.638.652,43 | 0,47% | 4,08% | |
| Supplies: Water | 18.767,47 | 0,12% | 5.064.493,66 | 0,25% | 0,37% | |
| | 15.346.487,82 | 100,00% | 2.037.093.970,01 | 100,00% | | |

SARRIÀ-SANT GERVASI DISTRICT

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS

| Subprocess | Subprocess Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|--|----------------------|----------------|----------------------|----------------|---------------|---------------------|----------------|------------------|
| 1105.01 General Services Directorate | 48.323,72 | 0,31% | 48.323,72 | 0,43% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1105.02 Directorate of Service for permission and public areas | 7.043.445,16 | 45,90% | 7.043.445,16 | 62,68% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1105.03 Directorate of Services to people and territory | 8.254.718,94 | 53,79% | 4.145.917,30 | 36,89% | 50,22% | 4.108.801,64 | 100,00% | 49,78% |
| | 15.346.487,82 | 100,00% | 11.237.686,18 | 100,00% | 73,23% | 4.108.801,64 | 100,00% | 26,77% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

SARRIÀ-SANT GERVASI DISTRICT

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS AND CITIZEN

| Subprocess | Subprocess Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|--|----------------------|---------------|----------------------|--------------|---------------------|--------------|
| 1105.01 General Services Directorate | 48.323,72 | 0,33 | 48.323,72 | 0,33 | 0,00 | 0,00 |
| 1105.02 Directorate of Service for permission and public areas | 7.043.445,16 | 48,32 | 7.043.445,16 | 48,32 | 0,00 | 0,00 |
| 1105.03 Directorate of Services to people and territory | 8.254.718,94 | 56,63 | 4.145.917,30 | 28,44 | 4.108.801,64 | 28,19 |
| | 15.346.487,82 | 105,29 | 11.237.686,18 | 77,10 | 4.108.801,64 | 28,19 |

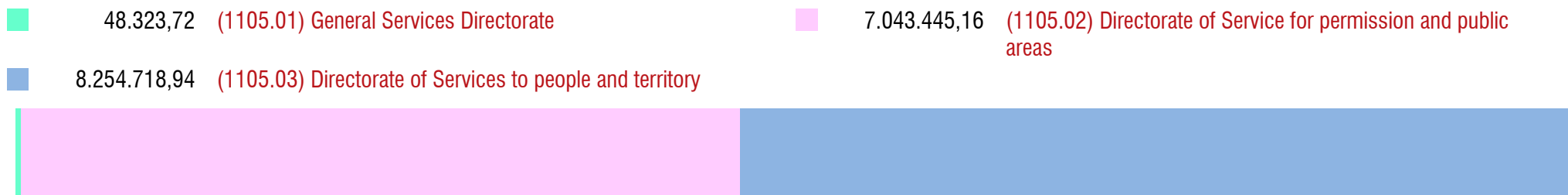
*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

City Population: 145.761 citizens

SARRIÀ-SANT GERVASI DISTRICT

ALLOCATION OF COSTS AND INCOME BY SUBPROCESS

ALLOCATION OF COSTS



ALLOCATION OF INCOME



SARRIÀ-SANT GERVASI DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY SUBPROCESS

| | Subprocess | Cost | Income | Coverage Rate |
|---------|--|---------------|--------------|---------------|
| 1105 | Sarrià-Sant Gervasi District | 15.346.487,82 | 5.106.616,19 | 33,28% |
| 1105.01 | General Services Directorate | 48.323,72 | 2.022,53 | 4,19% |
| 1105.02 | Directorate of Service for permission and public areas | 7.043.445,16 | 5.031.273,78 | 71,43% |
| 1105.03 | Directorate of Services to people and territory | 8.254.718,94 | 73.319,88 | 0,89% |
| | | 15.346.487,82 | 5.106.616,19 | 33,28% |

SARRIÀ-SANT GERVASI DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|---|----------------------|---------------------|---------------|
| 1105 | Sarrià-Sant Gervasi District | 15.346.487,82 | 5.106.616,19 | 33,28% |
| 1105.01 | General Services Directorate | 48.323,72 | 2.022,53 | 4,19% |
| 1105.0101 | Legal Services | 11.349,36 | 0,00 | |
| 1105.0102 | Communication | 36.974,36 | 2.022,53 | 5,47% |
| 1105.02 | Directorate of Service for permission and public areas | 7.043.445,16 | 5.031.273,78 | 71,43% |
| 1105.0201 | Licenses, permission and inspections | 1.447.959,12 | 5.026.837,15 | 347,17% |
| 1105.0202 | Works and maintenance | 5.595.486,04 | 4.436,63 | 0,08% |
| 1105.03 | Directorate of Services to people and territory | 8.254.718,94 | 73.319,88 | 0,89% |
| 1105.0301 | District facilities | 5.238.673,85 | 72.433,64 | 1,38% |
| 1105.0302 | Education-related coordination (participation in school councils) | 9.681,01 | 0,00 | |
| 1105.0303 | Social Promotion | 1.649.577,04 | 886,24 | 0,05% |
| 1105.0304 | Territorial dynamization | 1.143.119,21 | 0,00 | |
| 1105.0305 | Incidents, complaints and grievances in the district | 60.764,97 | 0,00 | |
| 1105.0306 | Territorial coordination | 152.902,86 | 0,00 | |
| | | 15.346.487,82 | 5.106.616,19 | 33,28% |

SARRIÀ-SANT GERVASI DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|---|---------------|--------------|---------------|----------|
| 1105 | Sarrià-Sant Gervasi District | 15.346.487,82 | 5.106.616,19 | 33,28% | |
| 1105.01 | General Services Directorate | 48.323,72 | 2.022,53 | 4,19% | |
| 1105.0101 | Legal Services | 11.349,36 | 0,00 | | |
| | Civil marriages | 1105.010101 | 11.349,36 | 0,00 | |
| 1105.0102 | Communication | 36.974,36 | 2.022,53 | 5,47% | |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1105.010201 | 36.974,36 | 2.022,53 | 5,47% |
| 1105.02 | Directorate of Service for permission and public areas | 7.043.445,16 | 5.031.273,78 | 71,43% | |
| 1105.0201 | Licenses, permission and inspections | 1.447.959,12 | 5.026.837,15 | 347,17% | |
| | Business license. Revision of communications and initial controls | 1105.020103 | 147.242,72 | 163.308,71 | 110,91% |
| | Citizen and business licenses and permits service | 1105.020108 | 248.544,59 | 0,00 | |
| | Declaration of condemnation | 1105.020102 | | | |
| | Events license | 1105.020105 | 18.281,07 | 0,00 | |
| | Inspection of activities, works, public areas, health and safety | 1105.020107 | 668.223,71 | 683.273,65 | 102,25% |
| | License for the occupation of a public thoroughfare | 1105.020104 | 78.184,37 | 4.043.456,04 | 5171,69% |
| | Major works permission | 1105.020101 | 130.946,30 | 0,00 | |
| | Minor works permission. Revision of direct and delayed communications | 1105.020106 | 50.371,58 | 0,00 | |
| | Solving of complaints, incidents and grievances | 1105.020110 | 23.742,94 | 0,00 | |
| | Subsidiary execution files | 1105.020111 | 46.013,18 | 136.798,75 | 297,30% |
| | Urban planning files and reports | 1105.020109 | 36.408,66 | 0,00 | |
| 1105.0202 | Works and maintenance | 5.595.486,04 | 4.436,63 | 0,08% | |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1105.020201 | 21.609,87 | 0,00 | |

SARRIÀ-SANT GERVASI DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|--|-------------|---------------------|------------------|--------------|
| | Coordination of supplying companies | 1105.020202 | 102.384,82 | 0,00 | |
| | Inspection and supervision of street cleaning | 1105.020205 | 66.454,23 | 0,00 | |
| | Preparation of projects for building works | 1105.020203 | 219.836,89 | 0,00 | |
| | Preventative and corrective maintenance of public thoroughfares and paving | 1105.020204 | 3.211.611,59 | 0,00 | |
| | Preventative and corrective maintenance of the District's municipal buildings | 1105.020206 | 339.958,04 | 4.436,63 | 1,31% |
| | Street Lighting | 1105.020207 | 1.633.630,60 | 0,00 | |
| 1105.03 | Directorate of Services to people and territory | | 8.254.718,94 | 73.319,88 | 0,89% |
| 1105.0301 | District facilities | | 5.238.673,85 | 72.433,64 | 1,38% |
| | Community centres | 1105.030105 | 274.380,11 | 0,00 | |
| | Directorate for sector bodies providing Services to people and for the facilities Committees | 1105.030109 | 22.191,23 | 0,00 | |
| | District's civic centres | 1105.030101 | 3.076.396,78 | 61.159,54 | 1,99% |
| | Libraries | 1105.030106 | 243.873,92 | 0,00 | |
| | Other facilities in the district | 1105.030102 | 290.477,60 | 5.515,13 | 1,90% |
| | Support to the management of children's facilities (children's community centres and play centres) | 1105.030103 | 86.927,65 | 1.373,10 | 1,58% |
| | Support to the management of municipal sports centres | 1105.030107 | 5.965,63 | 0,00 | |
| | Support to the management of senior citizens' community centres | 1105.030108 | 500.376,84 | 120,00 | 0,02% |
| | Support to the management of young people's community centres and PIJ | 1105.030104 | 738.084,09 | 4.265,87 | 0,58% |
| 1105.0302 | Education-related coordination (participation in school councils) | | 9.681,01 | 0,00 | |
| | Education-related coordination (participation in school councils) | 1105.030201 | 9.681,01 | 0,00 | |
| 1105.0303 | Social Promotion | | 1.649.577,04 | 886,24 | 0,05% |
| | Cultural promotion | 1105.030309 | 1.041.835,18 | 0,00 | |
| | Educational promotion | 1105.030307 | 150.397,39 | 0,00 | |

SARRIÀ-SANT GERVASI DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|--|-------------|----------------------|---------------------|---------------|
| Health Promotion | 1105.030308 | 52.553,69 | 0,00 | |
| Promotion and participation of children | 1105.030303 | 6.988,74 | 886,24 | 12,68% |
| Promotion of disabled people | 1105.030306 | 133.758,43 | 0,00 | |
| Promotion of senior citizens | 1105.030304 | 29.800,05 | 0,00 | |
| Promotion of young people | 1105.030302 | 87.602,58 | 0,00 | |
| Social action and integration programmes | 1105.030311 | 41.527,45 | 0,00 | |
| Social promotion of immigration | 1105.030305 | 36.301,24 | 0,00 | |
| Social promotion of women | 1105.030301 | 23.231,72 | 0,00 | |
| Sports Promotion | 1105.030310 | 45.580,57 | 0,00 | |
| 1105.0304 Territorial dynamization | | 1.143.119,21 | 0,00 | |
| Actions regarding neighbourhood laws or any other community programmes | 1105.030405 | | | |
| District events infrastructure management | 1105.030401 | 162.152,05 | 0,00 | |
| District's festive activities management | 1105.030404 | 357.281,52 | 0,00 | |
| Regular contact with the territory's entities and neighbours | 1105.030402 | 305.395,10 | 0,00 | |
| Support to commerce and tourism | 1105.030403 | 318.290,54 | 0,00 | |
| 1105.0305 Incidents, complaints and grievances in the district | | 60.764,97 | 0,00 | |
| Incidents, complaints and grievances in the district | 1105.030501 | 60.764,97 | 0,00 | |
| 1105.0306 Territorial coordination | | 152.902,86 | 0,00 | |
| Table of prevention, security and cohabitation in the district | 1105.030602 | 124.836,42 | 0,00 | |
| Table of public premises in the district or administrative authority | 1105.030601 | 28.066,44 | 0,00 | |
| Territorial Action Plans | 1105.030603 | | | |
| | | 15.346.487,82 | 5.106.616,19 | 33,28% |

SARRIÀ-SANT GERVASI DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---|---------------|--------------|---------------|---------------------------|--------------------|
| 1105 | Sarrià-Sant Gervasi District | 15.346.487,82 | 5.077.293,20 | 29.322,99 | 10.239.871,63 | 66,72% |
| 1105.01 | General Services Directorate | 48.323,72 | 2.022,53 | 0,00 | 46.301,19 | 95,81% |
| 1105.0101 | Legal Services | 11.349,36 | 0,00 | 0,00 | 11.349,36 | 100,00% |
| | Civil marriages | 1105.010101 | 11.349,36 | 0,00 | 11.349,36 | 100,00% |
| 1105.0102 | Communication | 36.974,36 | 2.022,53 | 0,00 | 34.951,83 | 94,53% |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1105.010201 | 36.974,36 | 2.022,53 | 34.951,83 | 94,53% |
| 1105.02 | Directorate of Service for permission and public areas | 7.043.445,16 | 5.026.837,15 | 4.436,63 | 2.012.171,38 | 28,57% |
| 1105.0201 | Licenses, permission and inspections | 1.447.959,12 | 5.026.837,15 | 0,00 | 0,00 | 0,00% |
| | Business license. Revision of communications and initial controls | 1105.020103 | 147.242,72 | 163.308,71 | 0,00 | 0,00% |
| | Citizen and business licenses and permits service | 1105.020108 | 248.544,59 | 0,00 | 248.544,59 | 100,00% |
| | Declaration of condemnation | 1105.020102 | | | | |
| | Events license | 1105.020105 | 18.281,07 | 0,00 | 0,00 | 18.281,07 100,00% |
| | Inspection of activities, works, public areas, health and safety | 1105.020107 | 668.223,71 | 683.273,65 | 0,00 | 0,00 0,00% |
| | License for the occupation of a public thoroughfare | 1105.020104 | 78.184,37 | 4.043.456,04 | 0,00 | 0,00 0,00% |
| | Major works permission | 1105.020101 | 130.946,30 | 0,00 | 0,00 | 130.946,30 100,00% |
| | Minor works permission. Revision of direct and delayed communications | 1105.020106 | 50.371,58 | 0,00 | 0,00 | 50.371,58 100,00% |
| | Solving of complaints, incidents and grievances | 1105.020110 | 23.742,94 | 0,00 | 0,00 | 23.742,94 100,00% |
| | Subsidiary execution files | 1105.020111 | 46.013,18 | 136.798,75 | 0,00 | 0,00 0,00% |
| | Urban planning files and reports | 1105.020109 | 36.408,66 | 0,00 | 0,00 | 36.408,66 100,00% |
| 1105.0202 | Works and maintenance | 5.595.486,04 | 0,00 | 4.436,63 | 5.591.049,41 | 99,92% |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1105.020201 | 21.609,87 | 0,00 | 0,00 | 21.609,87 100,00% |

SARRIÀ-SANT GERVASI DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|--|-------------|---------------------|------------------|---------------------------|----------------------------|
| Coordination of supplying companies | | 1105.020202 | 102.384,82 | 0,00 | 0,00 | 102.384,82 100,00% |
| Inspection and supervision of street cleaning | | 1105.020205 | 66.454,23 | 0,00 | 0,00 | 66.454,23 100,00% |
| Preparation of projects for building works | | 1105.020203 | 219.836,89 | 0,00 | 0,00 | 219.836,89 100,00% |
| Preventative and corrective maintenance of public thoroughfares and paving | | 1105.020204 | 3.211.611,59 | 0,00 | 0,00 | 3.211.611,59 100,00% |
| Preventative and corrective maintenance of the District's municipal buildings | | 1105.020206 | 339.958,04 | 0,00 | 4.436,63 | 335.521,41 98,69% |
| Street Lighting | | 1105.020207 | 1.633.630,60 | 0,00 | 0,00 | 1.633.630,60 100,00% |
| 1105.03 | Directorate of Services to people and territory | | 8.254.718,94 | 48.433,52 | 24.886,36 | 8.181.399,06 99,11% |
| 1105.0301 | District facilities | | 5.238.673,85 | 48.433,52 | 24.000,12 | 5.166.240,21 98,62% |
| Community centres | | 1105.030105 | 274.380,11 | 0,00 | 0,00 | 274.380,11 100,00% |
| Directorate for sector bodies providing Services to people and for the facilities Committees | | 1105.030109 | 22.191,23 | 0,00 | 0,00 | 22.191,23 100,00% |
| District's civic centres | | 1105.030101 | 3.076.396,78 | 44.287,65 | 16.871,89 | 3.015.237,24 98,01% |
| Libraries | | 1105.030106 | 243.873,92 | 0,00 | 0,00 | 243.873,92 100,00% |
| Other facilities in the district | | 1105.030102 | 290.477,60 | 0,00 | 5.515,13 | 284.962,47 98,10% |
| Support to the management of children's facilities (children's community centres and play centres) | | 1105.030103 | 86.927,65 | 0,00 | 1.373,10 | 85.554,55 98,42% |
| Support to the management of municipal sports centres | | 1105.030107 | 5.965,63 | 0,00 | 0,00 | 5.965,63 100,00% |
| Support to the management of senior citizens' community centres | | 1105.030108 | 500.376,84 | 0,00 | 120,00 | 500.256,84 99,98% |
| Support to the management of young people's community centres and PIJ | | 1105.030104 | 738.084,09 | 4.145,87 | 120,00 | 733.818,22 99,42% |
| 1105.0302 | Education-related coordination (participation in school councils) | | 9.681,01 | 0,00 | 0,00 | 9.681,01 100,00% |
| Education-related coordination (participation in school councils) | | 1105.030201 | 9.681,01 | 0,00 | 0,00 | 9.681,01 100,00% |
| 1105.0303 | Social Promotion | | 1.649.577,04 | 0,00 | 886,24 | 1.648.690,80 99,95% |
| Cultural promotion | | 1105.030309 | 1.041.835,18 | 0,00 | 0,00 | 1.041.835,18 100,00% |

SARRIÀ-SANT GERVASI DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|-------------|---------------------|-------------|---------------|---------------------------|----------------|
| Educational promotion | 1105.030307 | 150.397,39 | 0,00 | 0,00 | 150.397,39 | 100,00% |
| Health Promotion | 1105.030308 | 52.553,69 | 0,00 | 0,00 | 52.553,69 | 100,00% |
| Promotion and participation of children | 1105.030303 | 6.988,74 | 0,00 | 886,24 | 6.102,50 | 87,32% |
| Promotion of disabled people | 1105.030306 | 133.758,43 | 0,00 | 0,00 | 133.758,43 | 100,00% |
| Promotion of senior citizens | 1105.030304 | 29.800,05 | 0,00 | 0,00 | 29.800,05 | 100,00% |
| Promotion of young people | 1105.030302 | 87.602,58 | 0,00 | 0,00 | 87.602,58 | 100,00% |
| Social action and integration programmes | 1105.030311 | 41.527,45 | 0,00 | 0,00 | 41.527,45 | 100,00% |
| Social promotion of inmigration | 1105.030305 | 36.301,24 | 0,00 | 0,00 | 36.301,24 | 100,00% |
| Social promotion of women | 1105.030301 | 23.231,72 | 0,00 | 0,00 | 23.231,72 | 100,00% |
| Sports Promotion | 1105.030310 | 45.580,57 | 0,00 | 0,00 | 45.580,57 | 100,00% |
| 1105.0304 Territorial dynamization | | 1.143.119,21 | 0,00 | 0,00 | 1.143.119,21 | 100,00% |
| Actions regarding neighbourhood laws or any other community programmes | 1105.030405 | | | | | |
| District events infrastructure management | 1105.030401 | 162.152,05 | 0,00 | 0,00 | 162.152,05 | 100,00% |
| District's festive activities management | 1105.030404 | 357.281,52 | 0,00 | 0,00 | 357.281,52 | 100,00% |
| Regular contact with the territory's entities and neighbours | 1105.030402 | 305.395,10 | 0,00 | 0,00 | 305.395,10 | 100,00% |
| Support to commerce and tourism | 1105.030403 | 318.290,54 | 0,00 | 0,00 | 318.290,54 | 100,00% |
| 1105.0305 Incidents, complaints and grievances in the district | | 60.764,97 | 0,00 | 0,00 | 60.764,97 | 100,00% |
| Incidents, complaints and grievances in the district | 1105.030501 | 60.764,97 | 0,00 | 0,00 | 60.764,97 | 100,00% |
| 1105.0306 Territorial coordination | | 152.902,86 | 0,00 | 0,00 | 152.902,86 | 100,00% |
| Table of prevention, security and cohabitation in the district | 1105.030602 | 124.836,42 | 0,00 | 0,00 | 124.836,42 | 100,00% |
| Table of public premises in the district or administrative authority | 1105.030601 | 28.066,44 | 0,00 | 0,00 | 28.066,44 | 100,00% |
| Territorial Action Plans | 1105.030603 | | | | | |

SARRIÀ-SANT GERVASI DISTRICT

FINANCING

| Subprocess / Activity / Task | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---------------|----------------|------------------|------------------------------|--------|
| | 15.346.487,82 | 5.077.293,20 | 29.322,99 | 10.239.871,63 | 66,72% |

SARRIÀ-SANT GERVASI DISTRICT

BASIC MANAGEMENT INDICATORS

1105.01 General Services Directorate

Civil marriages Cost per civil marriage

| | | | | | |
|---|------------------------------------|---|-------------|---|----------|
| = | Civil marriages Cost (1105.010101) | = | 11.349,36 € | = | 101,33 € |
| | Civil marriages number | | 112 | | |

SARRIÀ-SANT GERVASI DISTRICT

BASIC MANAGEMENT INDICATORS

1105.02 Directorate of Service for permission and public areas

| | | | |
|--|---|---|----------------------|
| Business license. Revision of communications and initial controls Cost per review | | | |
| = | Business license. Revision of communications and initial controls Cost (1105.020103) | = | 147.242,72 € |
| | Reviews number | = | 9 |
| | | | = 16.360,30 € |
| Inspection and supervision of street cleaning Cost per district inhabitant | | | |
| = | Inspection and supervision of street cleaning Cost (1105.020205) | = | 66.454,23 € |
| | District population | = | 145.761 |
| | | | = 0,46 € |
| License for the occupation of a public thoroughfare Cost per permission/permit/license | | | |
| = | License for the occupation of a public thoroughfare Cost (1105.020104) | = | 78.184,37 € |
| | Permission/permits/licenses number | = | 830 |
| | | | = 94,20 € |
| Minor works permission. Revision of direct and delayed communications Cost per review | | | |
| = | Minor works permission. Revision of direct and delayed communications Cost (1105.020106) | = | 50.371,58 € |
| | Reviews number | = | 4.145 |
| | | | = 12,15 € |
| Preparation of projects for building works Cost per project | | | |
| = | Preparation of projects for building works Cost (1105.020203) | = | 219.836,89 € |
| | Projects number | = | 30 |
| | | | = 7.327,90 € |
| Preventative and corrective maintenance of public thoroughfares and paving Cost per district inhabitant | | | |
| = | Preventative and corrective maintenance of public thoroughfares and paving Cost (1105.020204) | = | 3.211.611,59 € |
| | District population | = | 145.761 |
| | | | = 22,03 € |

SARRIÀ-SANT GERVASI DISTRICT

BASIC MANAGEMENT INDICATORS

| | | | |
|--|--|---|----------------------|
| Preventative and corrective maintenance of the District's municipal buildings Cost per building | | | |
| = | Preventative and corrective maintenance of the District's municipal buildings Cost (1105.020206) | = | 339.958,04 € |
| | Buildings number | = | 28 |
| | | | = 12.141,36 € |
| Street Lighting Cost per district inhabitant | | | |
| = | Street Lighting Cost (1105.020207) | = | 1.633.630,60 € |
| | District population | = | 145.761 |
| | | | = 11,21 € |
| Urban planning files and reports Cost per file | | | |
| = | Urban planning files and reports Cost (1105.020109) | = | 36.408,66 € |
| | Files number | = | 24 |
| | | | = 1.517,03 € |

SARRIÀ-SANT GERVASI DISTRICT

BASIC MANAGEMENT INDICATORS

1105.03 Directorate of Services to people and territory

| | | | |
|---|--|---|-----------------------|
| Community centres Cost per community centre | | | |
| = | Community centres Cost (1105.030105) | = | 274.380,11 € |
| | Community centres number | = | 2 |
| | | | = 137.190,06 € |
| Directorate of Services to people and territory Cost per district inhabitant | | | |
| = | Directorate of Services to people and territory Cost (1105.03) | = | 8.254.718,94 € |
| | District population | = | 145.761 |
| | | | = 56,63 € |
| District events infrastructure management Cost per event | | | |
| = | District events infrastructure management Cost (1105.030401) | = | 162.152,05 € |
| | Events number | = | 145 |
| | | | = 1.118,29 € |
| District's civic centres Cost per centre | | | |
| = | District's civic centres Cost (1105.030101) | = | 3.076.396,78 € |
| | Centres number | = | 8 |
| | | | = 384.549,60 € |
| District's festive activities management Cost per festive activity | | | |
| = | District's festive activities management Cost (1105.030404) | = | 357.281,52 € |
| | Festive activities number | = | 12 |
| | | | = 29.773,46 € |
| Libraries Cost per library | | | |
| = | Libraries Cost (1105.030106) | = | 243.873,92 € |
| | Libraries number | = | 2 |
| | | | = 121.936,96 € |

SARRIÀ-SANT GERVASI DISTRICT

BASIC MANAGEMENT INDICATORS

| | | | |
|--|---|---|-----------------------|
| Support to the management of children's facilities (children's community centres and play centres) Cost per district inhabitant | | | |
| = | Support to the management of children's facilities (children's community centres and play centres) Cost (1105.030103) | = | 86.927,65 € |
| | District population | = | 145.761 |
| | | | = 0,60 € |
| Support to the management of municipal sports centres Cost per centre | | | |
| = | Support to the management of municipal sports centres Cost (1105.030107) | = | 5.965,63 € |
| | Centres number | = | 1 |
| | | | = 5.965,63 € |
| Support to the management of senior citizens' community centres Cost per community centre | | | |
| = | Support to the management of senior citizens' community centres Cost (1105.030108) | = | 500.376,84 € |
| | Community centres number | = | 2 |
| | | | = 250.188,42 € |
| Support to the management of young people's community centres and PIJ Cost per community centre | | | |
| = | Support to the management of young people's community centres and PIJ Cost (1105.030104) | = | 738.084,09 € |
| | Community centres number | = | 2 |
| | | | = 369.042,05 € |

SARRIÀ-SANT GERVASI DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|------------------------------|---|--------------|---------------------|--------------------|--------------------------|--------------------------|------------|
| 1105 | Sarrià-Sant Gervasi District | 7.294.363,60 | 1.328.011,65 | 2.438.621,01 | 1.056.622,27 | 3.228.869,29 | |
| 1105.01 | General Services Directorate | 30.312,00 | 0,00 | 8.572,98 | 5,12 | 9.433,62 | |
| 1105.0101 | Legal Services | 7.119,11 | 0,00 | 2.013,46 | 1,20 | 2.215,59 | |
| | Civil marriages | 1105.010101 | 7.119,11 | 0,00 | 2.013,46 | 1,20 | 2.215,59 |
| 1105.0102 | Communication | 23.192,89 | 0,00 | 6.559,52 | 3,92 | 7.218,03 | |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1105.010201 | 23.192,89 | 0,00 | 6.559,52 | 3,92 | 7.218,03 |
| 1105.02 | Directorate of Service for permission and public areas | 3.751.115,24 | 0,00 | 1.060.908,19 | 695.840,11 | 1.535.581,62 | |
| 1105.0201 | Licenses, permission and inspections | 771.137,04 | 0,00 | 218.096,64 | 143.047,62 | 315.677,82 | |
| | Business license. Revision of communications and initial controls | 1105.020103 | 78.416,79 | 0,00 | 22.178,21 | 14.546,49 | 32.101,23 |
| | Citizen and business licenses and permits service | 1105.020108 | 132.366,96 | 0,00 | 37.436,65 | 24.554,36 | 54.186,62 |
| | Declaration of condemnation | 1105.020102 | | 0,00 | | | |
| | Events license | 1105.020105 | 9.735,92 | 0,00 | 2.753,56 | 1.806,03 | 3.985,56 |
| | Inspection of activities, works, public areas, health and safety | 1105.020107 | 355.874,73 | 0,00 | 100.650,18 | 66.015,54 | 145.683,26 |
| | License for the occupation of a public thoroughfare | 1105.020104 | 41.638,51 | 0,00 | 11.776,40 | 7.724,04 | 17.045,42 |
| | Major works permission | 1105.020101 | 69.737,84 | 0,00 | 19.723,59 | 12.936,52 | 28.548,35 |
| | Minor works permission. Revision of direct and delayed communications | 1105.020106 | 26.826,30 | 0,00 | 7.587,14 | 4.976,34 | 10.981,80 |
| | Solving of complaints, incidents and grievances | 1105.020110 | 12.644,73 | 0,00 | 3.576,24 | 2.345,63 | 5.176,34 |
| | Subsidiary execution files | 1105.020111 | 24.505,16 | 0,00 | 6.930,67 | 4.545,76 | 10.031,59 |
| | Urban planning files and reports | 1105.020109 | 19.390,10 | 0,00 | 5.484,00 | 3.596,91 | 7.937,65 |
| 1105.0202 | Works and maintenance | 2.979.978,20 | 0,00 | 842.811,55 | 552.792,49 | 1.219.903,80 | |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1105.020201 | 11.508,73 | 0,00 | 3.254,95 | 2.134,89 | 4.711,30 |

SARRIÀ-SANT GERVASI DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|--|--|-------------|---------------------|---------------------|--------------------------|--------------------------|---------------------|
| Coordination of supplying companies | | 1105.020202 | 54.526,90 | 0,00 | 15.421,56 | 10.114,86 | 22.321,50 |
| Inspection and supervision of street cleaning | | 1105.020205 | 35.391,41 | 0,00 | 10.009,57 | 6.565,18 | 14.488,07 |
| Preparation of projects for building works | | 1105.020203 | 117.078,15 | 0,00 | 33.112,60 | 21.718,25 | 47.927,89 |
| Preventative and corrective maintenance of public thoroughfares and paving | | 1105.020204 | 1.710.402,36 | 0,00 | 483.744,09 | 317.283,40 | 700.181,74 |
| Preventative and corrective maintenance of the District's municipal buildings | | 1105.020206 | 181.050,86 | 0,00 | 51.205,66 | 33.585,33 | 74.116,19 |
| Street Lighting | | 1105.020207 | 870.019,79 | 0,00 | 246.063,12 | 161.390,58 | 356.157,11 |
| 1105.03 | Directorate of Services to people and territory | | 3.512.936,36 | 1.328.011,65 | 1.369.139,84 | 360.777,04 | 1.683.854,05 |
| 1105.0301 | District facilities | | 2.154.358,65 | 917.841,39 | 868.894,16 | 228.959,12 | 1.068.620,53 |
| Community centres | | 1105.030105 | 110.131,73 | 50.777,43 | 45.509,09 | 11.991,93 | 55.969,93 |
| Directorate for sector bodies providing Services to people and for the facilities Committees | | 1105.030109 | 13.013,96 | 0,00 | 3.680,67 | 969,88 | 4.526,72 |
| District's civic centres | | 1105.030101 | 1.219.160,63 | 584.980,37 | 510.255,70 | 134.455,62 | 627.544,46 |
| Libraries | | 1105.030106 | 28.494,33 | 114.524,59 | 40.449,29 | 10.658,64 | 49.747,07 |
| Other facilities in the district | | 1105.030102 | 3.812,09 | 166.537,38 | 48.179,04 | 12.695,48 | 59.253,61 |
| Support to the management of children's facilities (children's community centres and play centres) | | 1105.030103 | 50.978,39 | 0,00 | 14.417,95 | 3.799,22 | 17.732,09 |
| Support to the management of municipal sports centres | | 1105.030107 | 3.498,52 | 0,00 | 989,47 | 260,73 | 1.216,91 |
| Support to the management of senior citizens' community centres | | 1105.030108 | 293.444,06 | 0,00 | 82.993,24 | 21.869,25 | 102.070,29 |
| Support to the management of young people's community centres and PIJ | | 1105.030104 | 431.824,94 | 1.021,62 | 122.419,71 | 32.258,37 | 150.559,45 |
| 1105.0302 | Education-related coordination (participation in school councils) | | 5.677,39 | 0,00 | 1.605,71 | 423,11 | 1.974,80 |
| Education-related coordination (participation in school councils) | | 1105.030201 | 5.677,39 | 0,00 | 1.605,71 | 423,11 | 1.974,80 |
| 1105.0303 | Social Promotion | | 558.239,43 | 409.148,64 | 273.601,27 | 72.095,69 | 336.492,01 |
| Cultural promotion | | 1105.030309 | 201.831,57 | 409.148,64 | 172.800,32 | 45.533,98 | 212.520,67 |

SARRIÀ-SANT GERVASI DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|-------------|-------------------|---------------------|--------------------|--------------------------|--------------------------|
| Educational promotion | 1105.030307 | 88.199,97 | 0,00 | 24.945,13 | 6.573,20 | 30.679,09 |
| Health Promotion | 1105.030308 | 30.819,91 | 0,00 | 8.716,63 | 2.296,89 | 10.720,26 |
| Promotion and participation of children | 1105.030303 | 4.098,52 | 0,00 | 1.159,16 | 305,45 | 1.425,61 |
| Promotion of disabled people | 1105.030306 | 78.442,11 | 0,00 | 22.185,37 | 5.845,99 | 27.284,96 |
| Promotion of senior citizens | 1105.030304 | 17.476,12 | 0,00 | 4.942,68 | 1.302,43 | 6.078,82 |
| Promotion of young people | 1105.030302 | 51.374,19 | 0,00 | 14.529,89 | 3.828,72 | 17.869,78 |
| Social action and integration programmes | 1105.030311 | 24.353,61 | 0,00 | 6.887,80 | 1.814,98 | 8.471,06 |
| Social promotion of inmigration | 1105.030305 | 21.288,72 | 0,00 | 6.020,98 | 1.586,57 | 7.404,97 |
| Social promotion of women | 1105.030301 | 13.624,15 | 0,00 | 3.853,25 | 1.015,36 | 4.738,96 |
| Sports Promotion | 1105.030310 | 26.730,56 | 0,00 | 7.560,06 | 1.992,12 | 9.297,83 |
| 1105.0304 Territorial dynamization | | 669.356,21 | 1.021,62 | 189.599,44 | 49.960,65 | 233.181,29 |
| Actions regarding neighbourhood laws or any other community programmes | 1105.030405 | | 0,00 | | | |
| District events infrastructure management | 1105.030401 | 95.093,44 | 0,00 | 26.894,78 | 7.086,94 | 33.076,89 |
| District's festive activities management | 1105.030404 | 209.526,36 | 0,00 | 59.259,24 | 15.615,19 | 72.880,73 |
| Regular contact with the territory's entities and neighbours | 1105.030402 | 178.076,16 | 1.021,62 | 50.653,28 | 13.347,46 | 62.296,58 |
| Support to commerce and tourism | 1105.030403 | 186.660,25 | 0,00 | 52.792,14 | 13.911,06 | 64.927,09 |
| 1105.0305 Incidents, complaints and grievances in the district | | 35.635,38 | 0,00 | 10.078,57 | 2.655,77 | 12.395,25 |
| Incidents, complaints and grievances in the district | 1105.030501 | 35.635,38 | 0,00 | 10.078,57 | 2.655,77 | 12.395,25 |
| 1105.0306 Territorial coordination | | 89.669,30 | 0,00 | 25.360,69 | 6.682,70 | 31.190,17 |
| Table of prevention, security and cohabitation in the district | 1105.030602 | 73.209,84 | 0,00 | 20.705,55 | 5.456,04 | 25.464,99 |
| Table of public premises in the district or administrative authority | 1105.030601 | 16.459,46 | 0,00 | 4.655,14 | 1.226,66 | 5.725,18 |
| Territorial Action Plans | 1105.030603 | | 0,00 | | | |

SARRIÀ-SANT GERVASI DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|--------------|---------------------|--------------------|--------------------------|--------------------------|
| * Structure + Municipal Institute of Finance (IMH) | 7.294.363,60 | 1.328.011,65 | 2.438.621,01 | 1.056.622,27 | 3.228.869,29 |

GRÀCIA DISTRICT

GRÀCIA DISTRICT

NATURE OF COST

| Nature | Process Cost | % Cost | City Cost | % Cost | Process vs City | % Process % City |
|---|---------------|---------|------------------|---------|-----------------|------------------|
| Cleaning | 338.156,00 | 2,59% | 34.609.098,48 | 1,70% | 0,98% | |
| Depreciation | 571.671,49 | 4,38% | 72.378.177,82 | 3,55% | 0,79% | |
| External contracts | 2.756.209,93 | 21,14% | 540.977.223,99 | 26,56% | 0,51% | |
| Financial expenses | 202.503,48 | 1,55% | 35.864.708,05 | 1,76% | 0,56% | |
| Grants and Transfers | 1.550.516,04 | 11,89% | 403.670.378,11 | 19,82% | 0,38% | |
| Human Resources | 5.142.358,28 | 39,43% | 633.939.090,07 | 31,12% | 0,81% | |
| Leasing | 257.630,80 | 1,98% | 34.020.720,11 | 1,67% | 0,76% | |
| Maintenance, repairs and conservation | 490.220,96 | 3,76% | 61.365.399,64 | 3,01% | 0,80% | |
| Notifications | 43.887,40 | 0,34% | 6.235.664,35 | 0,31% | 0,70% | |
| Other expenses | 961.483,93 | 7,37% | 117.158.114,48 | 5,75% | 0,82% | |
| Purchase of materials and perishable good | 22.816,35 | 0,17% | 3.974.449,24 | 0,20% | 0,57% | |
| Studies and technical works | 36.193,33 | 0,28% | 13.141.290,39 | 0,65% | 0,28% | |
| Supplies: Electricity | 422.854,56 | 3,24% | 25.887.892,84 | 1,27% | 1,63% | |
| Supplies: Gas | 12.840,98 | 0,10% | 4.832.749,49 | 0,24% | 0,27% | |
| Supplies: Other | 15.195,12 | 0,12% | 34.335.866,86 | 1,69% | 0,04% | |
| Supplies: Telephone and data | 203.561,84 | 1,56% | 9.638.652,43 | 0,47% | 2,11% | |
| Supplies: Water | 12.279,39 | 0,09% | 5.064.493,66 | 0,25% | 0,24% | |
| | 13.040.379,88 | 100,00% | 2.037.093.970,01 | 100,00% | | |

GRÀCIA DISTRICT

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS

| Subprocess | Subprocess Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|--|----------------------|----------------|----------------------|----------------|---------------|---------------------|----------------|------------------|
| 1106.01 General Services Directorate | 124.824,50 | 0,96% | 124.824,50 | 1,24% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1106.02 Directorate of Service for permission and public areas | 4.853.685,92 | 37,22% | 4.853.685,92 | 48,33% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1106.03 Directorate of Services to people and territory | 8.061.869,46 | 61,82% | 5.063.837,42 | 50,42% | 62,81% | 2.998.032,04 | 100,00% | 37,19% |
| | 13.040.379,88 | 100,00% | 10.042.347,84 | 100,00% | 77,01% | 2.998.032,04 | 100,00% | 22,99% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

GRÀCIA DISTRICT

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS AND CITIZEN

| Subprocess | Subprocess Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|--|----------------------|---------------|----------------------|--------------|---------------------|--------------|
| 1106.01 General Services Directorate | 124.824,50 | 1,04 | 124.824,50 | 1,04 | 0,00 | 0,00 |
| 1106.02 Directorate of Service for permission and public areas | 4.853.685,92 | 40,36 | 4.853.685,92 | 40,36 | 0,00 | 0,00 |
| 1106.03 Directorate of Services to people and territory | 8.061.869,46 | 67,03 | 5.063.837,42 | 42,10 | 2.998.032,04 | 24,93 |
| | 13.040.379,88 | 108,42 | 10.042.347,84 | 83,50 | 2.998.032,04 | 24,93 |

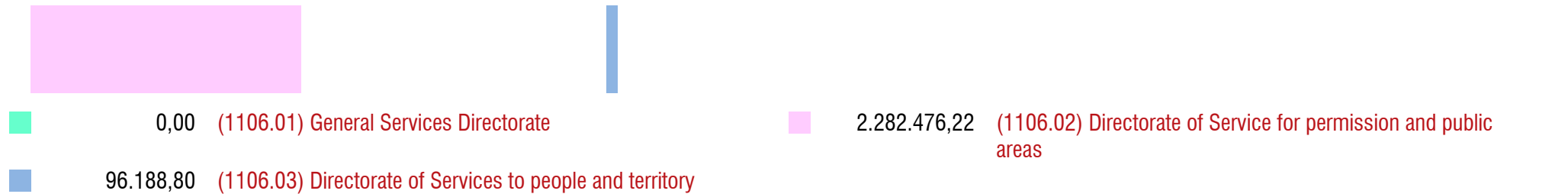
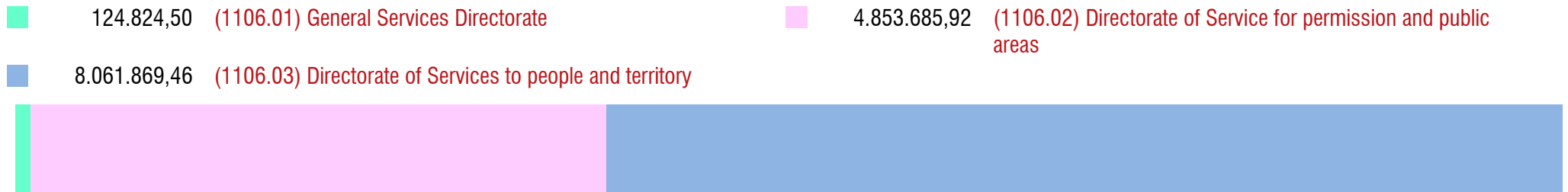
*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

City Population: 120.273 citizens

GRÀCIA DISTRICT

ALLOCATION OF COSTS AND INCOME BY SUBPROCESS

ALLOCATION OF COSTS



ALLOCATION OF INCOME

GRÀCIA DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY SUBPROCESS

| Subprocess | | Cost | Income | Coverage Rate |
|------------|--|----------------------|---------------------|---------------|
| 1106 | Gràcia District | 13.040.379,88 | 2.378.665,02 | 18,24% |
| 1106.01 | General Services Directorate | 124.824,50 | 0,00 | |
| 1106.02 | Directorate of Service for permission and public areas | 4.853.685,92 | 2.282.476,22 | 47,03% |
| 1106.03 | Directorate of Services to people and territory | 8.061.869,46 | 96.188,80 | 1,19% |
| | | 13.040.379,88 | 2.378.665,02 | 18,24% |

GRÀCIA DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|---|----------------------|---------------------|---------------|
| 1106 | Gràcia District | 13.040.379,88 | 2.378.665,02 | 18,24% |
| 1106.01 | General Services Directorate | 124.824,50 | 0,00 | |
| 1106.0101 | Legal Services | 18.631,75 | 0,00 | |
| 1106.0102 | Communication | 106.192,75 | 0,00 | |
| 1106.02 | Directorate of Service for permission and public areas | 4.853.685,92 | 2.282.476,22 | 47,03% |
| 1106.0201 | Licenses, permission and inspections | 1.850.267,23 | 2.257.972,81 | 122,03% |
| 1106.0202 | Works and maintenance | 3.003.418,69 | 24.503,41 | 0,82% |
| 1106.03 | Directorate of Services to people and territory | 8.061.869,46 | 96.188,80 | 1,19% |
| | Amounts not assignable to tasks | 0,00 | 194,52 | |
| 1106.0301 | District facilities | 4.213.178,09 | 51.975,06 | 1,23% |
| 1106.0302 | Education-related coordination (participation in school councils) | 30.247,77 | 0,00 | |
| 1106.0303 | Social Promotion | 1.171.030,03 | 3.991,55 | 0,34% |
| 1106.0304 | Territorial dynamization | 2.455.821,14 | 40.027,67 | 1,63% |
| 1106.0305 | Incidents, complaints and grievances in the district | 99.338,19 | 0,00 | |
| 1106.0306 | Territorial coordination | 92.254,24 | 0,00 | |
| | | 13.040.379,88 | 2.378.665,02 | 18,24% |

GRÀCIA DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|---|---------------|--------------|---------------|----------|
| 1106 | Gràcia District | 13.040.379,88 | 2.378.665,02 | 18,24% | |
| 1106.01 | General Services Directorate | 124.824,50 | 0,00 | | |
| 1106.0101 | Legal Services | 18.631,75 | 0,00 | | |
| | Civil marriages | 1106.010101 | 18.631,75 | 0,00 | |
| 1106.0102 | Communication | 106.192,75 | 0,00 | | |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1106.010201 | 106.192,75 | 0,00 | |
| 1106.02 | Directorate of Service for permission and public areas | 4.853.685,92 | 2.282.476,22 | 47,03% | |
| 1106.0201 | Licenses, permission and inspections | 1.850.267,23 | 2.257.972,81 | 122,03% | |
| | Business license. Revision of communications and initial controls | 1106.020103 | 147.510,30 | 0,00 | |
| | Citizen and business licenses and permits service | 1106.020108 | 195.135,37 | 0,00 | |
| | Declaration of condemnation | 1106.020102 | 30.033,72 | 0,00 | |
| | Events license | 1106.020105 | 43.362,63 | 0,00 | |
| | Inspection of activities, works, public areas, health and safety | 1106.020107 | 715.542,72 | 395.558,96 | 55,28% |
| | License for the occupation of a public thoroughfare | 1106.020104 | 165.115,28 | 1.659.725,39 | 1005,19% |
| | Major works permission | 1106.020101 | 132.248,00 | 1.202,64 | 0,91% |
| | Minor works permission. Revision of direct and delayed communications | 1106.020106 | 121.906,97 | 197.770,70 | 162,23% |
| | Solving of complaints, incidents and grievances | 1106.020110 | 133.851,87 | 0,00 | |
| | Subsidiary execution files | 1106.020111 | 30.033,72 | 0,00 | |
| | Urban planning files and reports | 1106.020109 | 135.526,65 | 3.715,12 | 2,74% |
| 1106.0202 | Works and maintenance | 3.003.418,69 | 24.503,41 | 0,82% | |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1106.020201 | 225.219,84 | 23.996,00 | 10,65% |

GRÀCIA DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|--|--|-------------|---------------------|------------------|--------------|
| Coordination of supplying companies | | 1106.020202 | 2.228,97 | 0,00 | |
| Inspection and supervision of street cleaning | | 1106.020205 | 3.296,75 | 0,00 | |
| Preparation of projects for building works | | 1106.020203 | 149.634,02 | 0,00 | |
| Preventative and corrective maintenance of public thoroughfares and paving | | 1106.020204 | 1.290.973,88 | 507,41 | 0,04% |
| Preventative and corrective maintenance of the District's municipal buildings | | 1106.020206 | 101.895,14 | 0,00 | |
| Street Lighting | | 1106.020207 | 1.230.170,09 | 0,00 | |
| 1106.03 | Directorate of Services to people and territory | | 8.061.869,46 | 96.188,80 | 1,19% |
| | Amounts not assignable to tasks | | 0,00 | 194,52 | |
| | Amounts not assignable to tasks | | 0,00 | 194,52 | |
| 1106.0301 | District facilities | | 4.213.178,09 | 51.975,06 | 1,23% |
| Community centres | | 1106.030105 | 412.547,49 | 0,00 | |
| Directorate for sector bodies providing Services to people and for the facilities Committees | | 1106.030109 | 48.537,63 | 0,00 | |
| District's civic centres | | 1106.030101 | 960.875,53 | 24.955,85 | 2,60% |
| Libraries | | 1106.030106 | 1.249.648,01 | 27.019,21 | 2,16% |
| Other facilities in the district | | 1106.030102 | 604.093,97 | 0,00 | |
| Support to the management of children's facilities (children's community centres and play centres) | | 1106.030103 | 143.048,84 | 0,00 | |
| Support to the management of municipal sports centres | | 1106.030107 | 4.252,51 | 0,00 | |
| Support to the management of senior citizens' community centres | | 1106.030108 | 117.775,87 | 0,00 | |
| Support to the management of young people's community centres and PIJ | | 1106.030104 | 672.398,24 | 0,00 | |
| 1106.0302 | Education-related coordination (participation in school councils) | | 30.247,77 | 0,00 | |
| Education-related coordination (participation in school councils) | | 1106.030201 | 30.247,77 | 0,00 | |
| 1106.0303 | Social Promotion | | 1.171.030,03 | 3.991,55 | 0,34% |

GRÀCIA DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|--|-------------|---------------------|------------------|---------------|
| Cultural promotion | 1106.030309 | 306.253,92 | 0,00 | |
| Educational promotion | 1106.030307 | 121.667,85 | 0,00 | |
| Health Promotion | 1106.030308 | 32.236,04 | 0,00 | |
| Promotion and participation of children | 1106.030303 | 109.989,06 | 1.330,80 | 1,21% |
| Promotion of disabled people | 1106.030306 | 40.370,83 | 0,00 | |
| Promotion of senior citizens | 1106.030304 | 139.374,37 | 0,00 | |
| Promotion of young people | 1106.030302 | 59.870,40 | 0,00 | |
| Social action and integration programmes | 1106.030311 | 28.800,27 | 0,00 | |
| Social promotion of inmigration | 1106.030305 | 57.649,19 | 0,00 | |
| Social promotion of women | 1106.030301 | 65.817,91 | 0,00 | |
| Sports Promotion | 1106.030310 | 209.000,19 | 2.660,75 | 1,27% |
| 1106.0304 Territorial dynamization | | 2.455.821,14 | 40.027,67 | 1,63% |
| Actions regarding neighbourhood laws or any other community programmes | 1106.030405 | 41.861,85 | 0,00 | |
| District events infrastructure management | 1106.030401 | 547.738,72 | 0,00 | |
| District's festive activities management | 1106.030404 | 1.065.938,05 | 40.027,67 | 3,76% |
| Regular contact with the territory's entities and neighbours | 1106.030402 | 461.843,05 | 0,00 | |
| Support to commerce and tourism | 1106.030403 | 338.439,47 | 0,00 | |
| 1106.0305 Incidents, complaints and grievances in the district | | 99.338,19 | 0,00 | |
| Incidents, complaints and grievances in the district | 1106.030501 | 99.338,19 | 0,00 | |
| 1106.0306 Territorial coordination | | 92.254,24 | 0,00 | |
| Table of prevention, security and cohabitation in the district | 1106.030602 | 40.705,47 | 0,00 | |
| Table of public premises in the district or administrative authority | 1106.030601 | 40.615,49 | 0,00 | |
| Territorial Action Plans | 1106.030603 | 10.933,28 | 0,00 | |

GRÀCIA DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | Cost | Income | Coverage Rate |
|------------------------------|---------------|--------------|---------------|
| | 13.040.379,88 | 2.378.665,02 | 18,24% |

GRÀCIA DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---|------------------------|--------------|---------------|---------------------------|---------|
| 1106 | Gràcia District | 13.040.379,88 | 2.276.296,10 | 102.368,92 | 10.661.714,86 | 81,76% |
| 1106.01 | General Services Directorate | 124.824,50 | 0,00 | 0,00 | 124.824,50 | 100,00% |
| 1106.0101 | Legal Services | 18.631,75 | 0,00 | 0,00 | 18.631,75 | 100,00% |
| | Civil marriages | 1106.010101 18.631,75 | 0,00 | 0,00 | 18.631,75 | 100,00% |
| 1106.0102 | Communication | 106.192,75 | 0,00 | 0,00 | 106.192,75 | 100,00% |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1106.010201 106.192,75 | 0,00 | 0,00 | 106.192,75 | 100,00% |
| 1106.02 | Directorate of Service for permission and public areas | 4.853.685,92 | 2.257.972,81 | 24.503,41 | 2.571.209,70 | 52,97% |
| 1106.0201 | Licenses, permission and inspections | 1.850.267,23 | 2.257.972,81 | 0,00 | 0,00 | 0,00% |
| | Business license. Revision of communications and initial controls | 1106.020103 147.510,30 | 0,00 | 0,00 | 147.510,30 | 100,00% |
| | Citizen and business licenses and permits service | 1106.020108 195.135,37 | 0,00 | 0,00 | 195.135,37 | 100,00% |
| | Declaration of condemnation | 1106.020102 30.033,72 | 0,00 | 0,00 | 30.033,72 | 100,00% |
| | Events license | 1106.020105 43.362,63 | 0,00 | 0,00 | 43.362,63 | 100,00% |
| | Inspection of activities, works, public areas, health and safety | 1106.020107 715.542,72 | 395.558,96 | 0,00 | 319.983,76 | 44,72% |
| | License for the occupation of a public thoroughfare | 1106.020104 165.115,28 | 1.659.725,39 | 0,00 | 0,00 | 0,00% |
| | Major works permission | 1106.020101 132.248,00 | 1.202,64 | 0,00 | 131.045,36 | 99,09% |
| | Minor works permission. Revision of direct and delayed communications | 1106.020106 121.906,97 | 197.770,70 | 0,00 | 0,00 | 0,00% |
| | Solving of complaints, incidents and grievances | 1106.020110 133.851,87 | 0,00 | 0,00 | 133.851,87 | 100,00% |
| | Subsidiary execution files | 1106.020111 30.033,72 | 0,00 | 0,00 | 30.033,72 | 100,00% |
| | Urban planning files and reports | 1106.020109 135.526,65 | 3.715,12 | 0,00 | 131.811,53 | 97,26% |
| 1106.0202 | Works and maintenance | 3.003.418,69 | 0,00 | 24.503,41 | 2.978.915,28 | 99,18% |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1106.020201 225.219,84 | 0,00 | 23.996,00 | 201.223,84 | 89,35% |

GRÀCIA DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|--|---------------------|------------------|------------------|---------------------------|----------------------|
| Coordination of supplying companies | | 1106.020202 | 2.228,97 | 0,00 | 0,00 | 2.228,97 100,00% |
| Inspection and supervision of street cleaning | | 1106.020205 | 3.296,75 | 0,00 | 0,00 | 3.296,75 100,00% |
| Preparation of projects for building works | | 1106.020203 | 149.634,02 | 0,00 | 0,00 | 149.634,02 100,00% |
| Preventative and corrective maintenance of public thoroughfares and paving | | 1106.020204 | 1.290.973,88 | 0,00 | 507,41 | 1.290.466,47 99,96% |
| Preventative and corrective maintenance of the District's municipal buildings | | 1106.020206 | 101.895,14 | 0,00 | 0,00 | 101.895,14 100,00% |
| Street Lighting | | 1106.020207 | 1.230.170,09 | 0,00 | 0,00 | 1.230.170,09 100,00% |
| 1106.03 | Directorate of Services to people and territory | 8.061.869,46 | 18.323,29 | 77.865,51 | 7.965.680,66 | 98,81% |
| | Amounts not assignable to tasks | 0,00 | 194,52 | 0,00 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 194,52 | 0,00 | 0,00 | 0,00% |
| 1106.0301 | District facilities | 4.213.178,09 | 18.128,77 | 33.846,29 | 4.161.203,03 | 98,77% |
| Community centres | | 1106.030105 | 412.547,49 | 0,00 | 0,00 | 412.547,49 100,00% |
| Directorate for sector bodies providing Services to people and for the facilities Committees | | 1106.030109 | 48.537,63 | 0,00 | 0,00 | 48.537,63 100,00% |
| District's civic centres | | 1106.030101 | 960.875,53 | 13.147,14 | 11.808,71 | 935.919,68 97,40% |
| Libraries | | 1106.030106 | 1.249.648,01 | 4.981,63 | 22.037,58 | 1.222.628,80 97,84% |
| Other facilities in the district | | 1106.030102 | 604.093,97 | 0,00 | 0,00 | 604.093,97 100,00% |
| Support to the management of children's facilities (children's community centres and play centres) | | 1106.030103 | 143.048,84 | 0,00 | 0,00 | 143.048,84 100,00% |
| Support to the management of municipal sports centres | | 1106.030107 | 4.252,51 | 0,00 | 0,00 | 4.252,51 100,00% |
| Support to the management of senior citizens' community centres | | 1106.030108 | 117.775,87 | 0,00 | 0,00 | 117.775,87 100,00% |
| Support to the management of young people's community centres and PIJ | | 1106.030104 | 672.398,24 | 0,00 | 0,00 | 672.398,24 100,00% |
| 1106.0302 | Education-related coordination (participation in school councils) | 30.247,77 | 0,00 | 0,00 | 30.247,77 | 100,00% |
| Education-related coordination (participation in school councils) | | 1106.030201 | 30.247,77 | 0,00 | 0,00 | 30.247,77 100,00% |

GRÀCIA DISTRICT

FINANCING

| Subprocess / Activity / Task | Cost | Income User | Income Others | City Theoretical coverage |
|--|--------------------------|-------------|------------------|----------------------------|
| 1106.0303 Social Promotion | 1.171.030,03 | 0,00 | 3.991,55 | 1.167.038,48 99,66% |
| Cultural promotion | 1106.030309 306.253,92 | 0,00 | 0,00 | 306.253,92 100,00% |
| Educational promotion | 1106.030307 121.667,85 | 0,00 | 0,00 | 121.667,85 100,00% |
| Health Promotion | 1106.030308 32.236,04 | 0,00 | 0,00 | 32.236,04 100,00% |
| Promotion and participation of children | 1106.030303 109.989,06 | 0,00 | 1.330,80 | 108.658,26 98,79% |
| Promotion of disabled people | 1106.030306 40.370,83 | 0,00 | 0,00 | 40.370,83 100,00% |
| Promotion of senior citizens | 1106.030304 139.374,37 | 0,00 | 0,00 | 139.374,37 100,00% |
| Promotion of young people | 1106.030302 59.870,40 | 0,00 | 0,00 | 59.870,40 100,00% |
| Social action and integration programmes | 1106.030311 28.800,27 | 0,00 | 0,00 | 28.800,27 100,00% |
| Social promotion of immigration | 1106.030305 57.649,19 | 0,00 | 0,00 | 57.649,19 100,00% |
| Social promotion of women | 1106.030301 65.817,91 | 0,00 | 0,00 | 65.817,91 100,00% |
| Sports Promotion | 1106.030310 209.000,19 | 0,00 | 2.660,75 | 206.339,44 98,73% |
| 1106.0304 Territorial dynamization | 2.455.821,14 | 0,00 | 40.027,67 | 2.415.793,47 98,37% |
| Actions regarding neighbourhood laws or any other community programmes | 1106.030405 41.861,85 | 0,00 | 0,00 | 41.861,85 100,00% |
| District events infrastructure management | 1106.030401 547.738,72 | 0,00 | 0,00 | 547.738,72 100,00% |
| District's festive activities management | 1106.030404 1.065.938,05 | 0,00 | 40.027,67 | 1.025.910,38 96,24% |
| Regular contact with the territory's entities and neighbours | 1106.030402 461.843,05 | 0,00 | 0,00 | 461.843,05 100,00% |
| Support to commerce and tourism | 1106.030403 338.439,47 | 0,00 | 0,00 | 338.439,47 100,00% |
| 1106.0305 Incidents, complaints and grievances in the district | 99.338,19 | 0,00 | 0,00 | 99.338,19 100,00% |
| Incidents, complaints and grievances in the district | 1106.030501 99.338,19 | 0,00 | 0,00 | 99.338,19 100,00% |
| 1106.0306 Territorial coordination | 92.254,24 | 0,00 | 0,00 | 92.254,24 100,00% |
| Table of prevention, security and cohabitation in the district | 1106.030602 40.705,47 | 0,00 | 0,00 | 40.705,47 100,00% |
| Table of public premises in the district or administrative authority | 1106.030601 40.615,49 | 0,00 | 0,00 | 40.615,49 100,00% |

GRÀCIA DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|-------------|---------------|----------------|------------------|------------------------------|---------|
| Territorial Action Plans | 1106.030603 | 10.933,28 | 0,00 | 0,00 | 10.933,28 | 100,00% |
| | | 13.040.379,88 | 2.276.296,10 | 102.368,92 | 10.661.714,86 | 81,76% |

GRÀCIA DISTRICT

BASIC MANAGEMENT INDICATORS

1106.01 General Services Directorate

Civil marriages Cost per civil marriage

| | | | | | |
|---|------------------------------------|---|-------------|---|----------|
| = | Civil marriages Cost (1106.010101) | = | 18.631,75 € | = | 141,15 € |
| | Civil marriages number | | 132 | | |

GRÀCIA DISTRICT

BASIC MANAGEMENT INDICATORS

1106.02 Directorate of Service for permission and public areas

| | | | |
|---|--|---|----------------------|
| Business license. Revision of communications and initial controls Cost per review | | | |
| = | Business license. Revision of communications and initial controls Cost (1106.020103) | = | 147.510,30 € |
| | Reviews number | = | 4 |
| | | | = 36.877,58 € |
| Inspection and supervision of street cleaning Cost per district inhabitant | | | |
| = | Inspection and supervision of street cleaning Cost (1106.020205) | = | 3.296,75 € |
| | District population | = | 120.273 |
| | | | = 0,03 € |
| Inspection of activities, works, public areas, health and safety Cost per open file | | | |
| = | Inspection of activities, works, public areas, health and safety Cost (1106.020107) | = | 715.542,72 € |
| | Open files number | = | 1.458 |
| | | | = 490,77 € |
| License for the occupation of a public thoroughfare Cost per permission/permit/license | | | |
| = | License for the occupation of a public thoroughfare Cost (1106.020104) | = | 165.115,28 € |
| | Permission/permits/licenses number | = | 1.117 |
| | | | = 147,82 € |
| Minor works permission. Revision of direct and delayed communications Cost per review | | | |
| = | Minor works permission. Revision of direct and delayed communications Cost (1106.020106) | = | 121.906,97 € |
| | Reviews number | = | 3.450 |
| | | | = 35,34 € |
| Preparation of projects for building works Cost per project | | | |
| = | Preparation of projects for building works Cost (1106.020203) | = | 149.634,02 € |
| | Projects number | = | 36 |
| | | | = 4.156,50 € |

GRÀCIA DISTRICT

BASIC MANAGEMENT INDICATORS

| | | | |
|--|--|---|---------------------|
| Preventative and corrective maintenance of public thoroughfares and paving Cost per district inhabitant | | | |
| = | Preventative and corrective maintenance of public thoroughfares and paving Cost (1106.020204) | = | 1.290.973,88 € |
| | District population | | 120.273 |
| | | | = 10,73 € |
| Preventative and corrective maintenance of the District's municipal buildings Cost per building | | | |
| = | Preventative and corrective maintenance of the District's municipal buildings Cost (1106.020206) | = | 101.895,14 € |
| | Buildings number | | 27 |
| | | | = 3.773,89 € |
| Solving of complaints, incidents and grievances Cost per complaint or grievance | | | |
| = | Solving of complaints, incidents and grievances Cost (1106.020110) | = | 133.851,87 € |
| | Complaints and grievances number | | 1.955 |
| | | | = 68,47 € |
| Street Lighting Cost per district inhabitant | | | |
| = | Street Lighting Cost (1106.020207) | = | 1.230.170,09 € |
| | District population | | 120.273 |
| | | | = 10,23 € |
| Urban planning files and reports Cost per file | | | |
| = | Urban planning files and reports Cost (1106.020109) | = | 135.526,65 € |
| | Files number | | 47 |
| | | | = 2.883,55 € |

GRÀCIA DISTRICT

BASIC MANAGEMENT INDICATORS

1106.03 Directorate of Services to people and territory

| | | |
|--|--|---|
| Actions regarding neighbourhood laws or any other community programmes Cost per district inhabitant | | |
| = | Actions regarding neighbourhood laws or any other community programmes Cost (1106.030405) District population | = $\frac{41.861,85 \text{ €}}{120.273}$ = 0,35 € |
| Community centres Cost per community centre | | |
| = | Community centres Cost (1106.030105) Community centres number | = $\frac{412.547,49 \text{ €}}{1}$ = 412.547,49 € |
| Directorate of Services to people and territory Cost per district inhabitant | | |
| = | Directorate of Services to people and territory Cost (1106.03) District population | = $\frac{8.061.869,46 \text{ €}}{120.273}$ = 67,03 € |
| District events infrastructure management Cost per event | | |
| = | District events infrastructure management Cost (1106.030401) Events number | = $\frac{547.738,72 \text{ €}}{441}$ = 1.242,04 € |
| District's civic centres Cost per centre | | |
| = | District's civic centres Cost (1106.030101) Centres number | = $\frac{960.875,53 \text{ €}}{2}$ = 480.437,77 € |
| District's festive activities management Cost per festive activity | | |
| = | District's festive activities management Cost (1106.030404) Festive activities number | = $\frac{1.065.938,05 \text{ €}}{23}$ = 46.345,13 € |

GRÀCIA DISTRICT

BASIC MANAGEMENT INDICATORS

| | | | |
|--|---|----------------|-----------------------|
| Libraries Cost per library | Libraries Cost (1106.030106) | 1.249.648,01 € | |
| | Libraries number | 3 | = 416.549,34 € |
| Support to the management of children's facilities (children's community centres and play centres) Cost per district inhabitant | Support to the management of children's facilities (children's community centres and play centres) Cost (1106.030103) | 143.048,84 € | |
| | District population | 120.273 | = 1,19 € |
| Support to the management of municipal sports centres Cost per centre | Support to the management of municipal sports centres Cost (1106.030107) | 4.252,51 € | |
| | Centres number | 4 | = 1.063,13 € |
| Support to the management of senior citizens' community centres Cost per community centre | Support to the management of senior citizens' community centres Cost (1106.030108) | 117.775,87 € | |
| | Community centres number | 3 | = 39.258,62 € |
| Support to the management of young people's community centres and PIJ Cost per community centre | Support to the management of young people's community centres and PIJ Cost (1106.030104) | 672.398,24 € | |
| | Community centres number | 2 | = 336.199,12 € |

GRÀCIA DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|------------------------------|---|--------------|---------------------|--------------------|--------------------------|--------------------------|
| 1106 | Gràcia District | 6.072.687,49 | 1.204.481,99 | 1.003.197,10 | 1.808.850,46 | 2.951.162,84 |
| 1106.01 | General Services Directorate | 74.081,73 | 0,00 | 10.212,56 | 15.901,05 | 24.629,16 |
| 1106.0101 | Legal Services | 11.057,70 | 0,00 | 1.524,36 | 2.373,45 | 3.676,24 |
| | Civil marriages | | 1106.010101 | 1.524,36 | 2.373,45 | 3.676,24 |
| 1106.0102 | Communication | 63.024,03 | 0,00 | 8.688,20 | 13.527,60 | 20.952,92 |
| | Citizen's service. Management of complaints and suggestions (IRIS) | | 1106.010201 | 8.688,20 | 13.527,60 | 20.952,92 |
| 1106.02 | Directorate of Service for permission and public areas | 2.619.949,98 | 83,57 | 361.185,77 | 687.786,43 | 1.184.680,17 |
| 1106.0201 | Licenses, permission and inspections | 998.779,55 | 0,00 | 137.687,15 | 262.190,17 | 451.610,36 |
| | Business license. Revision of communications and initial controls | | 1106.020103 | 10.976,94 | 20.902,79 | 36.004,09 |
| | Citizen and business licenses and permits service | | 1106.020108 | 14.520,95 | 27.651,45 | 47.628,34 |
| | Declaration of condemnation | | 1106.020102 | 2.234,95 | 4.255,90 | 7.330,58 |
| | Events license | | 1106.020105 | 3.226,82 | 6.144,66 | 10.583,88 |
| | Inspection of activities, works, public areas, health and safety | | 1106.020107 | 53.246,92 | 101.395,22 | 174.648,57 |
| | License for the occupation of a public thoroughfare | | 1106.020104 | 12.287,01 | 23.397,49 | 40.301,08 |
| | Major works permission | | 1106.020101 | 9.841,20 | 18.740,06 | 32.278,89 |
| | Minor works permission. Revision of direct and delayed communications | | 1106.020106 | 9.071,68 | 17.274,70 | 29.754,86 |
| | Solving of complaints, incidents and grievances | | 1106.020110 | 9.960,55 | 18.967,34 | 32.670,36 |
| | Subsidiary execution files | | 1106.020111 | 2.234,95 | 4.255,90 | 7.330,58 |
| | Urban planning files and reports | | 1106.020109 | 10.085,18 | 19.204,66 | 33.079,13 |
| 1106.0202 | Works and maintenance | 1.621.170,43 | 83,57 | 223.498,62 | 425.596,26 | 733.069,81 |
| | Coordination of investments in the territory (maintenance, environment and transport) | | 1106.020201 | 16.759,68 | 31.914,54 | 54.971,31 |

GRÀCIA DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|------------------------------|--|-------------|---------------------|---------------------|--------------------------|--------------------------|---------------------|
| | Coordination of supplying companies | 1106.020202 | 1.203,21 | 0,00 | 165,87 | 315,85 | 544,04 |
| | Inspection and supervision of street cleaning | 1106.020205 | 1.779,60 | 0,00 | 245,33 | 467,16 | 804,66 |
| | Preparation of projects for building works | 1106.020203 | 80.772,87 | 0,00 | 11.134,98 | 21.203,73 | 36.522,44 |
| | Preventative and corrective maintenance of public thoroughfares and paving | 1106.020204 | 696.871,39 | 0,00 | 96.067,48 | 182.936,09 | 315.098,92 |
| | Preventative and corrective maintenance of the District's municipal buildings | 1106.020206 | 54.919,72 | 83,57 | 7.582,50 | 14.438,94 | 24.870,41 |
| | Street Lighting | 1106.020207 | 664.049,33 | 0,00 | 91.542,78 | 174.319,95 | 300.258,03 |
| 1106.03 | Directorate of Services to people and territory | | 3.378.655,78 | 1.204.398,42 | 631.798,77 | 1.105.162,98 | 1.741.853,51 |
| | Amounts not assignable to tasks | | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| | Amounts not assignable to tasks | | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| 1106.0301 | District facilities | | 1.203.027,85 | 1.192.101,92 | 330.181,56 | 577.564,38 | 910.302,38 |
| | Community centres | 1106.030105 | 16.910,06 | 217.617,12 | 32.330,84 | 56.554,16 | 89.135,31 |
| | Directorate for sector bodies providing Services to people and for the facilities Committees | 1106.030109 | 27.592,93 | 0,00 | 3.803,83 | 6.653,79 | 10.487,08 |
| | District's civic centres | 1106.030101 | 453.791,83 | 92.451,77 | 75.302,63 | 131.721,82 | 207.607,48 |
| | Libraries | 1106.030106 | 25.563,93 | 684.842,58 | 97.933,37 | 171.308,25 | 269.999,88 |
| | Other facilities in the district | 1106.030102 | 258.902,16 | 84.516,38 | 47.342,10 | 82.812,34 | 130.520,99 |
| | Support to the management of children's facilities (children's community centres and play centres) | 1106.030103 | 81.321,16 | 0,00 | 11.210,56 | 19.609,88 | 30.907,24 |
| | Support to the management of municipal sports centres | 1106.030107 | 2.417,49 | 0,00 | 333,26 | 582,96 | 918,80 |
| | Support to the management of senior citizens' community centres | 1106.030108 | 66.953,85 | 0,00 | 9.229,95 | 16.145,33 | 25.446,74 |
| | Support to the management of young people's community centres and PIJ | 1106.030104 | 269.574,44 | 112.674,07 | 52.695,02 | 92.175,85 | 145.278,86 |
| 1106.0302 | Education-related coordination (participation in school councils) | | 17.195,42 | 0,00 | 2.370,48 | 4.146,52 | 6.535,35 |
| | Education-related coordination (participation in school councils) | 1106.030201 | 17.195,42 | 0,00 | 2.370,48 | 4.146,52 | 6.535,35 |

GRÀCIA DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|--|--------------|---------------------|--------------------|--------------------------|--------------------------|------------|
| 1106.0303 Social Promotion | 658.049,42 | 7.663,92 | 91.772,19 | 160.530,87 | 253.013,63 | |
| Cultural promotion | 1106.030309 | 166.436,93 | 7.663,92 | 24.000,74 | 41.982,88 | 66.169,45 |
| Educational promotion | 1106.030307 | 69.166,38 | 0,00 | 9.534,96 | 16.678,86 | 26.287,65 |
| Health Promotion | 1106.030308 | 18.325,71 | 0,00 | 2.526,30 | 4.419,08 | 6.964,95 |
| Promotion and participation of children | 1106.030303 | 62.527,16 | 0,00 | 8.619,71 | 15.077,87 | 23.764,32 |
| Promotion of disabled people | 1106.030306 | 22.950,23 | 0,00 | 3.163,81 | 5.534,24 | 8.722,55 |
| Promotion of senior citizens | 1106.030304 | 79.232,28 | 0,00 | 10.922,60 | 19.106,16 | 30.113,33 |
| Promotion of young people | 1106.030302 | 34.035,44 | 0,00 | 4.691,97 | 8.207,35 | 12.935,64 |
| Social action and integration programmes | 1106.030311 | 16.372,53 | 0,00 | 2.257,04 | 3.948,09 | 6.222,61 |
| Social promotion of immigration | 1106.030305 | 32.772,72 | 0,00 | 4.517,90 | 7.902,85 | 12.455,72 |
| Social promotion of women | 1106.030301 | 37.416,51 | 0,00 | 5.158,07 | 9.022,66 | 14.220,67 |
| Sports Promotion | 1106.030310 | 118.813,53 | 0,00 | 16.379,09 | 28.650,83 | 45.156,74 |
| 1106.0304 Territorial dynamization | 1.391.465,61 | 4.632,58 | 192.459,67 | 336.656,73 | 530.606,55 | |
| Actions regarding neighbourhood laws or any other community programmes | 1106.030405 | 23.797,85 | 0,00 | 3.280,66 | 5.738,64 | 9.044,70 |
| District events infrastructure management | 1106.030401 | 311.381,40 | 0,00 | 42.925,61 | 75.086,87 | 118.344,84 |
| District's festive activities management | 1106.030404 | 605.970,10 | 0,00 | 83.536,25 | 146.124,33 | 230.307,37 |
| Regular contact with the territory's entities and neighbours | 1106.030402 | 257.918,40 | 4.632,58 | 36.194,07 | 63.311,85 | 99.786,15 |
| Support to commerce and tourism | 1106.030403 | 192.397,86 | 0,00 | 26.523,08 | 46.395,04 | 73.123,49 |
| 1106.0305 Incidents, complaints and grievances in the district | 56.472,30 | 0,00 | 7.785,01 | 13.617,79 | 21.463,09 | |
| Incidents, complaints and grievances in the district | 1106.030501 | 56.472,30 | 0,00 | 7.785,01 | 13.617,79 | 21.463,09 |
| 1106.0306 Territorial coordination | 52.445,18 | 0,00 | 7.229,86 | 12.646,69 | 19.932,51 | |
| Table of prevention, security and cohabitation in the district | 1106.030602 | 23.140,46 | 0,00 | 3.190,04 | 5.580,12 | 8.794,85 |
| Table of public premises in the district or administrative authority | 1106.030601 | 23.089,31 | 0,00 | 3.182,99 | 5.567,78 | 8.775,41 |

GRÀCIA DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|-------------|----------------|------------------------|-----------------------|-----------------------------|-----------------------------|
| Territorial Action Plans | 1106.030603 | 6.215,41 | 0,00 | 856,83 | 1.498,79 | 2.362,25 |
| * Structure + Municipal Institute of Finance (IMH) | | 6.072.687,49 | 1.204.481,99 | 1.003.197,10 | 1.808.850,46 | 2.951.162,84 |

HORTA-GUINARDÓ DISTRICT

HORTA-GUINARDÓ DISTRICT

NATURE OF COST

| Nature | Process Cost | % Cost | City Cost | % Cost | Process vs City | % Process % City |
|---|---------------|---------|------------------|---------|-----------------|------------------|
| Cleaning | 385.053,23 | 2,44% | 34.609.098,48 | 1,70% | 1,11% | |
| Depreciation | 520.247,21 | 3,30% | 72.378.177,82 | 3,55% | 0,72% | |
| External contracts | 3.645.837,08 | 23,10% | 540.977.223,99 | 26,56% | 0,67% | |
| Financial expenses | 242.011,77 | 1,53% | 35.864.708,05 | 1,76% | 0,67% | |
| Grants and Transfers | 2.787.837,04 | 17,66% | 403.670.378,11 | 19,82% | 0,69% | |
| Human Resources | 5.275.952,83 | 33,42% | 633.939.090,07 | 31,12% | 0,83% | |
| Leasing | 405.674,85 | 2,57% | 34.020.720,11 | 1,67% | 1,19% | |
| Maintenance, repairs and conservation | 602.024,85 | 3,81% | 61.365.399,64 | 3,01% | 0,98% | |
| Notifications | 56.261,44 | 0,36% | 6.235.664,35 | 0,31% | 0,90% | |
| Other expenses | 1.138.219,86 | 7,21% | 117.158.114,48 | 5,75% | 0,97% | |
| Purchase of materials and perishable good | 41.091,07 | 0,26% | 3.974.449,24 | 0,20% | 1,03% | |
| Studies and technical works | 72.988,25 | 0,46% | 13.141.290,39 | 0,65% | 0,56% | |
| Supplies: Electricity | 315.359,33 | 2,00% | 25.887.892,84 | 1,27% | 1,22% | |
| Supplies: Gas | 11.316,87 | 0,07% | 4.832.749,49 | 0,24% | 0,23% | |
| Supplies: Other | 22.091,50 | 0,14% | 34.335.866,86 | 1,69% | 0,06% | |
| Supplies: Telephone and data | 249.902,82 | 1,58% | 9.638.652,43 | 0,47% | 2,59% | |
| Supplies: Water | 13.942,90 | 0,09% | 5.064.493,66 | 0,25% | 0,28% | |
| | 15.785.812,90 | 100,00% | 2.037.093.970,01 | 100,00% | | |

HORTA-GUINARDÓ DISTRICT

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS

| Subprocess | Subprocess Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|--|----------------------|----------------|----------------------|----------------|---------------|---------------------|----------------|------------------|
| 1107.01 General Services Directorate | 64.692,24 | 0,41% | 64.692,24 | 0,61% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1107.02 Directorate of Service for permission and public areas | 5.301.688,46 | 33,59% | 5.301.688,46 | 49,67% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1107.03 Directorate of Services to people and territory | 10.419.432,20 | 66,01% | 5.306.954,31 | 49,72% | 50,93% | 5.112.477,89 | 100,00% | 49,07% |
| | 15.785.812,90 | 100,00% | 10.673.335,01 | 100,00% | 67,61% | 5.112.477,89 | 100,00% | 32,39% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

HORTA-GUINARDÓ DISTRICT

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS AND CITIZEN

| Subprocess | Subprocess Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|--|----------------------|--------------|----------------------|--------------|---------------------|--------------|
| 1107.01 General Services Directorate | 64.692,24 | 0,39 | 64.692,24 | 0,39 | 0,00 | 0,00 |
| 1107.02 Directorate of Service for permission and public areas | 5.301.688,46 | 31,76 | 5.301.688,46 | 31,76 | 0,00 | 0,00 |
| 1107.03 Directorate of Services to people and territory | 10.419.432,20 | 62,41 | 5.306.954,31 | 31,79 | 5.112.477,89 | 30,62 |
| | 15.785.812,90 | 94,55 | 10.673.335,01 | 63,93 | 5.112.477,89 | 30,62 |

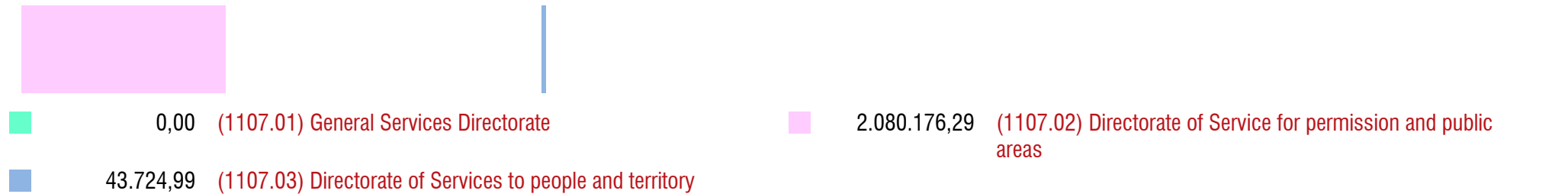
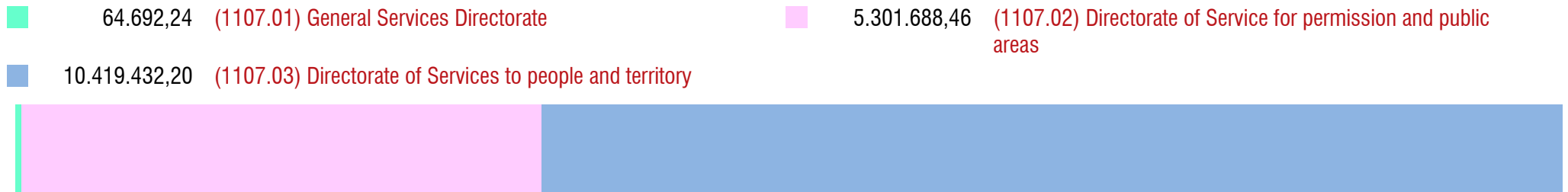
*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

City Population: 166.950 citizens

HORTA-GUINARDÓ DISTRICT

ALLOCATION OF COSTS AND INCOME BY SUBPROCESS

ALLOCATION OF COSTS



ALLOCATION OF INCOME

HORTA-GUINARDÓ DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY SUBPROCESS

| | Subprocess | Cost | Income | Coverage Rate |
|---------|--|---------------|--------------|---------------|
| 1107 | Horta-Guinardó District | 15.785.812,90 | 2.123.901,28 | 13,45% |
| 1107.01 | General Services Directorate | 64.692,24 | 0,00 | |
| 1107.02 | Directorate of Service for permission and public areas | 5.301.688,46 | 2.080.176,29 | 39,24% |
| 1107.03 | Directorate of Services to people and territory | 10.419.432,20 | 43.724,99 | 0,42% |
| | | 15.785.812,90 | 2.123.901,28 | 13,45% |

HORTA-GUINARDÓ DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|---|----------------------|---------------------|---------------|
| 1107 | Horta-Guinardó District | 15.785.812,90 | 2.123.901,28 | 13,45% |
| 1107.01 | General Services Directorate | 64.692,24 | 0,00 | |
| 1107.0101 | Legal Services | 41.097,29 | 0,00 | |
| 1107.0102 | Communication | 23.594,95 | 0,00 | |
| 1107.02 | Directorate of Service for permission and public areas | 5.301.688,46 | 2.080.176,29 | 39,24% |
| 1107.0201 | Licenses, permission and inspections | 1.078.997,05 | 2.080.176,29 | 192,79% |
| 1107.0202 | Works and maintenance | 4.222.691,41 | 0,00 | |
| 1107.03 | Directorate of Services to people and territory | 10.419.432,20 | 43.724,99 | 0,42% |
| 1107.0301 | District facilities | 7.201.761,44 | 26.790,68 | 0,37% |
| 1107.0302 | Education-related coordination (participation in school councils) | 11.558,68 | 0,00 | |
| 1107.0303 | Social Promotion | 1.697.843,99 | 16.934,31 | 1,00% |
| 1107.0304 | Territorial dynamization | 1.371.022,22 | 0,00 | |
| 1107.0305 | Incidents, complaints and grievances in the district | 37.644,71 | 0,00 | |
| 1107.0306 | Territorial coordination | 99.601,16 | 0,00 | |
| | | 15.785.812,90 | 2.123.901,28 | 13,45% |

HORTA-GUINARDÓ DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|---|---------------|--------------|---------------|----------|
| 1107 | Horta-Guinardó District | 15.785.812,90 | 2.123.901,28 | 13,45% | |
| 1107.01 | General Services Directorate | 64.692,24 | 0,00 | | |
| 1107.0101 | Legal Services | 41.097,29 | 0,00 | | |
| | Civil marriages | 1107.010101 | 41.097,29 | 0,00 | |
| 1107.0102 | Communication | 23.594,95 | 0,00 | | |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1107.010201 | 23.594,95 | 0,00 | |
| 1107.02 | Directorate of Service for permission and public areas | 5.301.688,46 | 2.080.176,29 | 39,24% | |
| 1107.0201 | Licenses, permission and inspections | 1.078.997,05 | 2.080.176,29 | 192,79% | |
| | Business license. Revision of communications and initial controls | 1107.020103 | 63.458,32 | 98.697,68 | 155,53% |
| | Citizen and business licenses and permits service | 1107.020108 | 59.379,14 | 0,00 | |
| | Declaration of condemnation | 1107.020102 | 60.468,64 | 0,00 | |
| | Events license | 1107.020105 | 108.634,23 | 0,00 | |
| | Inspection of activities, works, public areas, health and safety | 1107.020107 | 361.786,90 | 259.453,95 | 71,71% |
| | License for the occupation of a public thoroughfare | 1107.020104 | 140.832,47 | 1.620.081,22 | 1150,36% |
| | Major works permission | 1107.020101 | 112.097,05 | 7.496,86 | 6,69% |
| | Minor works permission. Revision of direct and delayed communications | 1107.020106 | 136.623,13 | 0,00 | |
| | Solving of complaints, incidents and grievances | 1107.020110 | 22.249,55 | 0,00 | |
| | Subsidiary execution files | 1107.020111 | 13.467,62 | 91.699,93 | 680,89% |
| | Urban planning files and reports | 1107.020109 | 0,00 | 2.746,65 | |
| 1107.0202 | Works and maintenance | 4.222.691,41 | 0,00 | | |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1107.020201 | 59.099,42 | 0,00 | |

HORTA-GUINARDÓ DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|--|--|-------------|----------------------|------------------|--------------|
| Coordination of supplying companies | | 1107.020202 | 62.891,64 | 0,00 | |
| Inspection and supervision of street cleaning | | 1107.020205 | 60.290,47 | 0,00 | |
| Preparation of projects for building works | | 1107.020203 | 20.963,88 | 0,00 | |
| Preventative and corrective maintenance of public thoroughfares and paving | | 1107.020204 | 2.032.345,75 | 0,00 | |
| Preventative and corrective maintenance of the District's municipal buildings | | 1107.020206 | 200.772,36 | 0,00 | |
| Street Lighting | | 1107.020207 | 1.786.327,89 | 0,00 | |
| 1107.03 | Directorate of Services to people and territory | | 10.419.432,20 | 43.724,99 | 0,42% |
| 1107.0301 | District facilities | | 7.201.761,44 | 26.790,68 | 0,37% |
| Community centres | | 1107.030105 | 1.018.783,82 | 0,00 | |
| Directorate for sector bodies providing Services to people and for the facilities Committees | | 1107.030109 | | | |
| District's civic centres | | 1107.030101 | 2.641.932,71 | 272,73 | 0,01% |
| Libraries | | 1107.030106 | 877.777,63 | 0,00 | |
| Other facilities in the district | | 1107.030102 | 564.210,43 | 6.092,57 | 1,08% |
| Support to the management of children's facilities (children's community centres and play centres) | | 1107.030103 | 715.275,12 | 0,00 | |
| Support to the management of municipal sports centres | | 1107.030107 | 267.154,65 | 20.425,38 | 7,65% |
| Support to the management of senior citizens' community centres | | 1107.030108 | 461.832,92 | 0,00 | |
| Support to the management of young people's community centres and PIJ | | 1107.030104 | 654.794,16 | 0,00 | |
| 1107.0302 | Education-related coordination (participation in school councils) | | 11.558,68 | 0,00 | |
| Education-related coordination (participation in school councils) | | 1107.030201 | 11.558,68 | 0,00 | |
| 1107.0303 | Social Promotion | | 1.697.843,99 | 16.934,31 | 1,00% |
| Cultural promotion | | 1107.030309 | 519.522,11 | 111,54 | 0,02% |
| Educational promotion | | 1107.030307 | 59.597,31 | 0,00 | |

HORTA-GUINARDÓ DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|--|-------------|----------------------|---------------------|---------------|
| Health Promotion | 1107.030308 | 59.008,84 | 0,00 | |
| Promotion and participation of children | 1107.030303 | 119.281,71 | 16.822,77 | 14,10% |
| Promotion of disabled people | 1107.030306 | 180.710,57 | 0,00 | |
| Promotion of senior citizens | 1107.030304 | 43.063,61 | 0,00 | |
| Promotion of young people | 1107.030302 | 215.043,55 | 0,00 | |
| Social action and integration programmes | 1107.030311 | 76.378,11 | 0,00 | |
| Social promotion of immigration | 1107.030305 | 134.992,02 | 0,00 | |
| Social promotion of women | 1107.030301 | 63.398,15 | 0,00 | |
| Sports Promotion | 1107.030310 | 226.848,01 | 0,00 | |
| 1107.0304 Territorial dynamization | | 1.371.022,22 | 0,00 | |
| Actions regarding neighbourhood laws or any other community programmes | 1107.030405 | | | |
| District events infrastructure management | 1107.030401 | 146.886,86 | 0,00 | |
| District's festive activities management | 1107.030404 | 327.982,87 | 0,00 | |
| Regular contact with the territory's entities and neighbours | 1107.030402 | 728.127,26 | 0,00 | |
| Support to commerce and tourism | 1107.030403 | 168.025,23 | 0,00 | |
| 1107.0305 Incidents, complaints and grievances in the district | | 37.644,71 | 0,00 | |
| Incidents, complaints and grievances in the district | 1107.030501 | 37.644,71 | 0,00 | |
| 1107.0306 Territorial coordination | | 99.601,16 | 0,00 | |
| Table of prevention, security and cohabitation in the district | 1107.030602 | 69.651,48 | 0,00 | |
| Table of public premises in the district or administrative authority | 1107.030601 | 17.412,87 | 0,00 | |
| Territorial Action Plans | 1107.030603 | 12.536,81 | 0,00 | |
| | | 15.785.812,90 | 2.123.901,28 | 13,45% |

HORTA-GUINARDÓ DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---|---------------|----------------|------------------|------------------------------|--------------------|
| 1107 | Horta-Guinardó District | 15.785.812,90 | 1.825.792,52 | 298.108,76 | 13.661.911,62 | 86,55% |
| 1107.01 | General Services Directorate | 64.692,24 | 0,00 | 0,00 | 64.692,24 | 100,00% |
| 1107.0101 | Legal Services | 41.097,29 | 0,00 | 0,00 | 41.097,29 | 100,00% |
| | Civil marriages | 1107.010101 | 41.097,29 | 0,00 | 41.097,29 | 100,00% |
| 1107.0102 | Communication | 23.594,95 | 0,00 | 0,00 | 23.594,95 | 100,00% |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1107.010201 | 23.594,95 | 0,00 | 23.594,95 | 100,00% |
| 1107.02 | Directorate of Service for permission and public areas | 5.301.688,46 | 1.820.813,23 | 259.363,06 | 3.221.512,17 | 60,76% |
| 1107.0201 | Licenses, permission and inspections | 1.078.997,05 | 1.820.813,23 | 259.363,06 | 0,00 | 0,00% |
| | Business license. Revision of communications and initial controls | 1107.020103 | 63.458,32 | 98.697,68 | 0,00 | 0,00% |
| | Citizen and business licenses and permits service | 1107.020108 | 59.379,14 | 0,00 | 59.379,14 | 100,00% |
| | Declaration of condemnation | 1107.020102 | 60.468,64 | 0,00 | 60.468,64 | 100,00% |
| | Events license | 1107.020105 | 108.634,23 | 0,00 | 108.634,23 | 100,00% |
| | Inspection of activities, works, public areas, health and safety | 1107.020107 | 361.786,90 | 90,89 | 259.363,06 | 102.332,95 28,29% |
| | License for the occupation of a public thoroughfare | 1107.020104 | 140.832,47 | 1.620.081,22 | 0,00 | 0,00% |
| | Major works permission | 1107.020101 | 112.097,05 | 7.496,86 | 0,00 | 104.600,19 93,31% |
| | Minor works permission. Revision of direct and delayed communications | 1107.020106 | 136.623,13 | 0,00 | 0,00 | 136.623,13 100,00% |
| | Solving of complaints, incidents and grievances | 1107.020110 | 22.249,55 | 0,00 | 0,00 | 22.249,55 100,00% |
| | Subsidiary execution files | 1107.020111 | 13.467,62 | 91.699,93 | 0,00 | 0,00 0,00% |
| | Urban planning files and reports | 1107.020109 | 0,00 | 2.746,65 | 0,00 | 0,00 0,00% |
| 1107.0202 | Works and maintenance | 4.222.691,41 | 0,00 | 0,00 | 4.222.691,41 | 100,00% |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1107.020201 | 59.099,42 | 0,00 | 0,00 | 59.099,42 100,00% |

HORTA-GUINARDÓ DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|--|-------------|----------------------|-----------------|---------------------------|-----------------------------|
| Coordination of supplying companies | | 1107.020202 | 62.891,64 | 0,00 | 0,00 | 62.891,64 100,00% |
| Inspection and supervision of street cleaning | | 1107.020205 | 60.290,47 | 0,00 | 0,00 | 60.290,47 100,00% |
| Preparation of projects for building works | | 1107.020203 | 20.963,88 | 0,00 | 0,00 | 20.963,88 100,00% |
| Preventative and corrective maintenance of public thoroughfares and paving | | 1107.020204 | 2.032.345,75 | 0,00 | 0,00 | 2.032.345,75 100,00% |
| Preventative and corrective maintenance of the District's municipal buildings | | 1107.020206 | 200.772,36 | 0,00 | 0,00 | 200.772,36 100,00% |
| Street Lighting | | 1107.020207 | 1.786.327,89 | 0,00 | 0,00 | 1.786.327,89 100,00% |
| 1107.03 | Directorate of Services to people and territory | | 10.419.432,20 | 4.979,29 | 38.745,70 | 10.375.707,21 99,58% |
| 1107.0301 | District facilities | | 7.201.761,44 | 4.867,75 | 21.922,93 | 7.174.970,76 99,63% |
| Community centres | | 1107.030105 | 1.018.783,82 | 0,00 | 0,00 | 1.018.783,82 100,00% |
| Directorate for sector bodies providing Services to people and for the facilities Committees | | 1107.030109 | | | | |
| District's civic centres | | 1107.030101 | 2.641.932,71 | 272,73 | 0,00 | 2.641.659,98 99,99% |
| Libraries | | 1107.030106 | 877.777,63 | 0,00 | 0,00 | 877.777,63 100,00% |
| Other facilities in the district | | 1107.030102 | 564.210,43 | 4.595,02 | 1.497,55 | 558.117,86 98,92% |
| Support to the management of children's facilities (children's community centres and play centres) | | 1107.030103 | 715.275,12 | 0,00 | 0,00 | 715.275,12 100,00% |
| Support to the management of municipal sports centres | | 1107.030107 | 267.154,65 | 0,00 | 20.425,38 | 246.729,27 92,35% |
| Support to the management of senior citizens' community centres | | 1107.030108 | 461.832,92 | 0,00 | 0,00 | 461.832,92 100,00% |
| Support to the management of young people's community centres and PIJ | | 1107.030104 | 654.794,16 | 0,00 | 0,00 | 654.794,16 100,00% |
| 1107.0302 | Education-related coordination (participation in school councils) | | 11.558,68 | 0,00 | 0,00 | 11.558,68 100,00% |
| Education-related coordination (participation in school councils) | | 1107.030201 | 11.558,68 | 0,00 | 0,00 | 11.558,68 100,00% |
| 1107.0303 | Social Promotion | | 1.697.843,99 | 111,54 | 16.822,77 | 1.680.909,68 99,00% |
| Cultural promotion | | 1107.030309 | 519.522,11 | 111,54 | 0,00 | 519.410,57 99,98% |

HORTA-GUINARDÓ DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|-------------|---------------------|----------------|------------------|------------------------------|----------------|
| Educational promotion | 1107.030307 | 59.597,31 | 0,00 | 0,00 | 59.597,31 | 100,00% |
| Health Promotion | 1107.030308 | 59.008,84 | 0,00 | 0,00 | 59.008,84 | 100,00% |
| Promotion and participation of children | 1107.030303 | 119.281,71 | 0,00 | 16.822,77 | 102.458,94 | 85,90% |
| Promotion of disabled people | 1107.030306 | 180.710,57 | 0,00 | 0,00 | 180.710,57 | 100,00% |
| Promotion of senior citizens | 1107.030304 | 43.063,61 | 0,00 | 0,00 | 43.063,61 | 100,00% |
| Promotion of young people | 1107.030302 | 215.043,55 | 0,00 | 0,00 | 215.043,55 | 100,00% |
| Social action and integration programmes | 1107.030311 | 76.378,11 | 0,00 | 0,00 | 76.378,11 | 100,00% |
| Social promotion of inmigration | 1107.030305 | 134.992,02 | 0,00 | 0,00 | 134.992,02 | 100,00% |
| Social promotion of women | 1107.030301 | 63.398,15 | 0,00 | 0,00 | 63.398,15 | 100,00% |
| Sports Promotion | 1107.030310 | 226.848,01 | 0,00 | 0,00 | 226.848,01 | 100,00% |
| 1107.0304 Territorial dynamization | | 1.371.022,22 | 0,00 | 0,00 | 1.371.022,22 | 100,00% |
| Actions regarding neighbourhood laws or any other community programmes | 1107.030405 | | | | | |
| District events infrastructure management | 1107.030401 | 146.886,86 | 0,00 | 0,00 | 146.886,86 | 100,00% |
| District's festive activities management | 1107.030404 | 327.982,87 | 0,00 | 0,00 | 327.982,87 | 100,00% |
| Regular contact with the territory's entities and neighbours | 1107.030402 | 728.127,26 | 0,00 | 0,00 | 728.127,26 | 100,00% |
| Support to commerce and tourism | 1107.030403 | 168.025,23 | 0,00 | 0,00 | 168.025,23 | 100,00% |
| 1107.0305 Incidents, complaints and grievances in the district | | 37.644,71 | 0,00 | 0,00 | 37.644,71 | 100,00% |
| Incidents, complaints and grievances in the district | 1107.030501 | 37.644,71 | 0,00 | 0,00 | 37.644,71 | 100,00% |
| 1107.0306 Territorial coordination | | 99.601,16 | 0,00 | 0,00 | 99.601,16 | 100,00% |
| Table of prevention, security and cohabitation in the district | 1107.030602 | 69.651,48 | 0,00 | 0,00 | 69.651,48 | 100,00% |
| Table of public premises in the district or administrative authority | 1107.030601 | 17.412,87 | 0,00 | 0,00 | 17.412,87 | 100,00% |
| Territorial Action Plans | 1107.030603 | 12.536,81 | 0,00 | 0,00 | 12.536,81 | 100,00% |

HORTA-GUINARDÓ DISTRICT

FINANCING

| Subprocess / Activity / Task | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---------------|----------------|------------------|------------------------------|--------|
| | 15.785.812,90 | 1.825.792,52 | 298.108,76 | 13.661.911,62 | 86,55% |

HORTA-GUINARDÓ DISTRICT

BASIC MANAGEMENT INDICATORS

1107.01 General Services Directorate

Civil marriages Cost per civil marriage

| | | | | | |
|---|------------------------------------|---|-------------|---|----------|
| = | Civil marriages Cost (1107.010101) | = | 41.097,29 € | = | 345,36 € |
| | Civil marriages number | | 119 | | |

HORTA-GUINARDÓ DISTRICT

BASIC MANAGEMENT INDICATORS

1107.02 Directorate of Service for permission and public areas

| | | | |
|---|--|---|---------------------|
| Business license. Revision of communications and initial controls Cost per review | | | |
| = | Business license. Revision of communications and initial controls Cost (1107.020103) | = | 63.458,32 € |
| | Reviews number | = | 16 |
| | | | = 3.966,15 € |
| Inspection and supervision of street cleaning Cost per district inhabitant | | | |
| = | Inspection and supervision of street cleaning Cost (1107.020205) | = | 60.290,47 € |
| | District population | = | 166.950 |
| | | | = 0,36 € |
| Inspection of activities, works, public areas, health and safety Cost per inspection | | | |
| = | Inspection of activities, works, public areas, health and safety Cost (1107.020107) | = | 361.786,90 € |
| | Inspections number | = | 1.429 |
| | | | = 253,17 € |
| License for the occupation of a public thoroughfare Cost per permission/permit/license | | | |
| = | License for the occupation of a public thoroughfare Cost (1107.020104) | = | 140.832,47 € |
| | Permission/permits/licenses number | = | 831 |
| | | | = 169,47 € |
| Minor works permission. Revision of direct and delayed communications Cost per review | | | |
| = | Minor works permission. Revision of direct and delayed communications Cost (1107.020106) | = | 136.623,13 € |
| | Reviews number | = | 2.727 |
| | | | = 50,10 € |
| Preparation of projects for building works Cost per project | | | |
| = | Preparation of projects for building works Cost (1107.020203) | = | 20.963,88 € |
| | Projects number | = | 54 |
| | | | = 388,22 € |

HORTA-GUINARDÓ DISTRICT

BASIC MANAGEMENT INDICATORS

| | | | |
|--|--|---|---------------------|
| Preventative and corrective maintenance of public thoroughfares and paving Cost per district inhabitant | | | |
| = | Preventative and corrective maintenance of public thoroughfares and paving Cost (1107.020204) | = | 2.032.345,75 € |
| | District population | | 166.950 |
| | | | = 12,17 € |
| Preventative and corrective maintenance of the District's municipal buildings Cost per building | | | |
| = | Preventative and corrective maintenance of the District's municipal buildings Cost (1107.020206) | = | 200.772,36 € |
| | Buildings number | | 51 |
| | | | = 3.936,71 € |
| Street Lighting Cost per district inhabitant | | | |
| = | Street Lighting Cost (1107.020207) | = | 1.786.327,89 € |
| | District population | | 166.950 |
| | | | = 10,70 € |
| Subsidiary execution files Cost per file | | | |
| = | Subsidiary execution files Cost (1107.020111) | = | 13.467,62 € |
| | Files number | | 13 |
| | | | = 1.035,97 € |

HORTA-GUINARDÓ DISTRICT

BASIC MANAGEMENT INDICATORS

1107.03 Directorate of Services to people and territory

| | | | |
|---|--|---|-----------------------|
| Community centres Cost per community centre | | | |
| = | Community centres Cost (1107.030105) | = | 1.018.783,82 € |
| | Community centres number | = | 4 |
| | | | = 254.695,96 € |
| Directorate of Services to people and territory Cost per district inhabitant | | | |
| = | Directorate of Services to people and territory Cost (1107.03) | = | 10.419.432,20 € |
| | District population | = | 166.950 |
| | | | = 62,41 € |
| District events infrastructure management Cost per event | | | |
| = | District events infrastructure management Cost (1107.030401) | = | 146.886,86 € |
| | Events number | = | 500 |
| | | | = 293,77 € |
| District's civic centres Cost per centre | | | |
| = | District's civic centres Cost (1107.030101) | = | 2.641.932,71 € |
| | Centres number | = | 5 |
| | | | = 528.386,54 € |
| District's festive activities management Cost per festive activity | | | |
| = | District's festive activities management Cost (1107.030404) | = | 327.982,87 € |
| | Festive activities number | = | 202 |
| | | | = 1.623,68 € |
| Libraries Cost per library | | | |
| = | Libraries Cost (1107.030106) | = | 877.777,63 € |
| | Libraries number | = | 4 |
| | | | = 219.444,41 € |

HORTA-GUINARDÓ DISTRICT

BASIC MANAGEMENT INDICATORS

| | | |
|--|---|-----------------------|
| Support to the management of children's facilities (children's community centres and play centres) Cost per district inhabitant | | |
| = | Support to the management of children's facilities (children's community centres and play centres) Cost (1107.030103) | 715.275,12 € |
| | District population | 166.950 |
| | | = 4,28 € |
| Support to the management of municipal sports centres Cost per centre | | |
| = | Support to the management of municipal sports centres Cost (1107.030107) | 267.154,65 € |
| | Centres number | 6 |
| | | = 44.525,78 € |
| Support to the management of senior citizens' community centres Cost per community centre | | |
| = | Support to the management of senior citizens' community centres Cost (1107.030108) | 461.832,92 € |
| | Community centres number | 5 |
| | | = 92.366,58 € |
| Support to the management of young people's community centres and PIJ Cost per community centre | | |
| = | Support to the management of young people's community centres and PIJ Cost (1107.030104) | 654.794,16 € |
| | Community centres number | 3 |
| | | = 218.264,72 € |

HORTA-GUINARDÓ DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|------------------------------|---|--------------|---------------------|--------------------|--------------------------|--------------------------|-----------|
| 1107 | Horta-Guinardó District | 7.472.692,78 | 1.269.423,96 | 1.489.103,50 | 2.200.603,68 | 3.353.988,98 | |
| 1107.01 | General Services Directorate | 40.337,58 | 0,00 | 6.870,97 | 4.964,99 | 12.518,70 | |
| 1107.0101 | Legal Services | 25.625,41 | 0,00 | 4.364,95 | 3.154,13 | 7.952,80 | |
| | Civil marriages | 1107.010101 | 25.625,41 | 0,00 | 4.364,95 | 3.154,13 | 7.952,80 |
| 1107.0102 | Communication | 14.712,17 | 0,00 | 2.506,02 | 1.810,86 | 4.565,90 | |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1107.010201 | 14.712,17 | 0,00 | 2.506,02 | 1.810,86 | 4.565,90 |
| 1107.02 | Directorate of Service for permission and public areas | 2.794.355,59 | 6.560,70 | 477.098,89 | 799.880,14 | 1.223.793,14 | |
| 1107.0201 | Licenses, permission and inspections | 570.041,14 | 0,00 | 97.098,92 | 162.791,22 | 249.065,77 | |
| | Business license. Revision of communications and initial controls | 1107.020103 | 33.525,45 | 0,00 | 5.710,61 | 9.574,13 | 14.648,13 |
| | Citizen and business licenses and permits service | 1107.020108 | 31.370,39 | 0,00 | 5.343,53 | 8.958,69 | 13.706,53 |
| | Declaration of condemnation | 1107.020102 | 31.945,97 | 0,00 | 5.441,57 | 9.123,07 | 13.958,03 |
| | Events license | 1107.020105 | 57.392,17 | 0,00 | 9.775,99 | 16.389,94 | 25.076,13 |
| | Inspection of activities, works, public areas, health and safety | 1107.020107 | 191.134,36 | 0,00 | 32.557,20 | 54.583,77 | 83.511,57 |
| | License for the occupation of a public thoroughfare | 1107.020104 | 74.402,71 | 0,00 | 12.673,51 | 21.247,78 | 32.508,47 |
| | Major works permission | 1107.020101 | 59.221,60 | 0,00 | 10.087,61 | 16.912,39 | 25.875,45 |
| | Minor works permission. Revision of direct and delayed communications | 1107.020106 | 72.178,88 | 0,00 | 12.294,71 | 20.612,70 | 31.536,84 |
| | Solving of complaints, incidents and grievances | 1107.020110 | 11.754,58 | 0,00 | 2.002,24 | 3.356,85 | 5.135,88 |
| | Subsidiary execution files | 1107.020111 | 7.115,03 | 0,00 | 1.211,95 | 2.031,90 | 3.108,74 |
| | Urban planning files and reports | 1107.020109 | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| 1107.0202 | Works and maintenance | 2.224.314,45 | 6.560,70 | 379.999,97 | 637.088,92 | 974.727,37 | |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1107.020201 | 31.222,60 | 0,00 | 5.318,36 | 8.916,49 | 13.641,97 |

HORTA-GUINARDÓ DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|--|--|-------------|---------------------|---------------------|--------------------------|--------------------------|---------------------|
| Coordination of supplying companies | | 1107.020202 | 33.226,06 | 0,00 | 5.659,62 | 9.488,63 | 14.517,33 |
| Inspection and supervision of street cleaning | | 1107.020205 | 31.851,84 | 0,00 | 5.425,54 | 9.096,19 | 13.916,90 |
| Preparation of projects for building works | | 1107.020203 | 11.075,35 | 0,00 | 1.886,54 | 3.162,88 | 4.839,11 |
| Preventative and corrective maintenance of public thoroughfares and paving | | 1107.020204 | 1.073.701,39 | 0,00 | 182.890,78 | 306.625,52 | 469.128,06 |
| Preventative and corrective maintenance of the District's municipal buildings | | 1107.020206 | 106.069,34 | 0,00 | 18.067,50 | 30.291,07 | 46.344,45 |
| Street Lighting | | 1107.020207 | 937.167,87 | 6.560,70 | 160.751,63 | 269.508,14 | 412.339,55 |
| 1107.03 | Directorate of Services to people and territory | | 4.637.999,61 | 1.262.863,26 | 1.005.133,64 | 1.395.758,55 | 2.117.677,14 |
| 1107.0301 | District facilities | | 2.817.964,55 | 1.260.626,83 | 694.733,90 | 964.728,20 | 1.463.707,96 |
| Community centres | | 1107.030105 | 350.491,13 | 226.479,23 | 98.279,24 | 136.473,49 | 207.060,73 |
| Directorate for sector bodies providing Services to people and for the facilities Committees | | 1107.030109 | | 0,00 | | | |
| District's civic centres | | 1107.030101 | 1.166.103,38 | 330.108,91 | 254.859,90 | 353.906,06 | 536.954,46 |
| Libraries | | 1107.030106 | 15.339,98 | 481.774,00 | 84.676,77 | 117.584,68 | 178.402,20 |
| Other facilities in the district | | 1107.030102 | 153.729,57 | 165.801,12 | 54.427,81 | 75.580,08 | 114.671,85 |
| Support to the management of children's facilities (children's community centres and play centres) | | 1107.030103 | 405.083,53 | 0,00 | 69.000,60 | 95.816,29 | 145.374,70 |
| Support to the management of municipal sports centres | | 1107.030107 | 151.298,35 | 0,00 | 25.771,67 | 35.787,30 | 54.297,33 |
| Support to the management of senior citizens' community centres | | 1107.030108 | 261.550,98 | 0,00 | 44.551,74 | 61.865,87 | 93.864,33 |
| Support to the management of young people's community centres and PIJ | | 1107.030104 | 314.367,63 | 56.463,57 | 63.166,17 | 87.714,43 | 133.082,36 |
| 1107.0302 | Education-related coordination (participation in school councils) | | 6.546,06 | 0,00 | 1.115,03 | 1.548,37 | 2.349,22 |
| Education-related coordination (participation in school councils) | | 1107.030201 | 6.546,06 | 0,00 | 1.115,03 | 1.548,37 | 2.349,22 |
| 1107.0303 | Social Promotion | | 959.307,80 | 2.236,43 | 163.786,29 | 227.438,52 | 345.074,95 |
| Cultural promotion | | 1107.030309 | 294.222,24 | 0,00 | 50.116,85 | 69.593,76 | 105.589,26 |

HORTA-GUINARDÓ DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|-------------|-------------------|---------------------|--------------------|--------------------------|--------------------------|
| Educational promotion | 1107.030307 | 33.751,90 | 0,00 | 5.749,19 | 7.983,49 | 12.112,73 |
| Health Promotion | 1107.030308 | 33.418,63 | 0,00 | 5.692,42 | 7.904,66 | 11.993,13 |
| Promotion and participation of children | 1107.030303 | 67.553,11 | 0,00 | 11.506,78 | 15.978,65 | 24.243,17 |
| Promotion of disabled people | 1107.030306 | 102.342,27 | 0,00 | 17.432,65 | 24.207,49 | 36.728,16 |
| Promotion of senior citizens | 1107.030304 | 24.388,32 | 0,00 | 4.154,23 | 5.768,68 | 8.752,38 |
| Promotion of young people | 1107.030302 | 121.786,15 | 0,00 | 20.744,65 | 28.806,65 | 43.706,10 |
| Social action and integration programmes | 1107.030311 | 43.255,41 | 0,00 | 7.367,98 | 10.231,40 | 15.523,32 |
| Social promotion of inmigration | 1107.030305 | 76.450,37 | 0,00 | 13.022,30 | 18.083,16 | 27.436,19 |
| Social promotion of women | 1107.030301 | 35.904,44 | 0,00 | 6.115,84 | 8.492,64 | 12.885,23 |
| Sports Promotion | 1107.030310 | 126.234,96 | 2.236,43 | 21.883,40 | 30.387,94 | 46.105,28 |
| 1107.0304 Territorial dynamization | | 776.454,41 | 0,00 | 132.258,70 | 183.658,38 | 278.650,73 |
| Actions regarding neighbourhood laws or any other community programmes | 1107.030405 | | 0,00 | | | |
| District events infrastructure management | 1107.030401 | 83.186,80 | 0,00 | 14.169,77 | 19.676,56 | 29.853,73 |
| District's festive activities management | 1107.030404 | 185.747,35 | 0,00 | 31.639,59 | 43.935,69 | 66.660,24 |
| Regular contact with the territory's entities and neighbours | 1107.030402 | 412.362,12 | 0,00 | 70.240,41 | 97.537,93 | 147.986,80 |
| Support to commerce and tourism | 1107.030403 | 95.158,14 | 0,00 | 16.208,93 | 22.508,20 | 34.149,96 |
| 1107.0305 Incidents, complaints and grievances in the district | | 21.319,42 | 0,00 | 3.631,48 | 5.042,78 | 7.651,03 |
| Incidents, complaints and grievances in the district | 1107.030501 | 21.319,42 | 0,00 | 3.631,48 | 5.042,78 | 7.651,03 |
| 1107.0306 Territorial coordination | | 56.407,37 | 0,00 | 9.608,24 | 13.342,30 | 20.243,25 |
| Table of prevention, security and cohabitation in the district | 1107.030602 | 39.445,90 | 0,00 | 6.719,08 | 9.330,32 | 14.156,18 |
| Table of public premises in the district or administrative authority | 1107.030601 | 9.861,47 | 0,00 | 1.679,77 | 2.332,58 | 3.539,05 |
| Territorial Action Plans | 1107.030603 | 7.100,00 | 0,00 | 1.209,39 | 1.679,40 | 2.548,02 |

HORTA-GUINARDÓ DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|--------------|---------------------|--------------------|--------------------------|--------------------------|
| * Structure + Municipal Institute of Finance (IMH) | 7.472.692,78 | 1.269.423,96 | 1.489.103,50 | 2.200.603,68 | 3.353.988,98 |

NOU BARRIS DISTRICT

NOU BARRIS DISTRICT

NATURE OF COST

| Nature | Process Cost | % Cost | City Cost | % Cost | Process vs City | % Process % City |
|---|---------------|---------|------------------|---------|-----------------|------------------|
| Cleaning | 449.698,64 | 2,68% | 34.609.098,48 | 1,70% | 1,30% | |
| Depreciation | 664.408,11 | 3,97% | 72.378.177,82 | 3,55% | 0,92% | |
| External contracts | 4.916.607,71 | 29,34% | 540.977.223,99 | 26,56% | 0,91% | |
| Financial expenses | 225.219,87 | 1,34% | 35.864.708,05 | 1,76% | 0,63% | |
| Grants and Transfers | 2.940.863,83 | 17,55% | 403.670.378,11 | 19,82% | 0,73% | |
| Human Resources | 4.689.575,59 | 27,99% | 633.939.090,07 | 31,12% | 0,74% | |
| Leasing | 459.840,34 | 2,74% | 34.020.720,11 | 1,67% | 1,35% | |
| Maintenance, repairs and conservation | 693.394,69 | 4,14% | 61.365.399,64 | 3,01% | 1,13% | |
| Notifications | 53.329,18 | 0,32% | 6.235.664,35 | 0,31% | 0,86% | |
| Other expenses | 733.454,89 | 4,38% | 117.158.114,48 | 5,75% | 0,63% | |
| Purchase of materials and perishable good | 30.636,27 | 0,18% | 3.974.449,24 | 0,20% | 0,77% | |
| Studies and technical works | 32.475,57 | 0,19% | 13.141.290,39 | 0,65% | 0,25% | |
| Supplies: Electricity | 473.507,21 | 2,83% | 25.887.892,84 | 1,27% | 1,83% | |
| Supplies: Gas | 35.698,15 | 0,21% | 4.832.749,49 | 0,24% | 0,74% | |
| Supplies: Other | 76.012,82 | 0,45% | 34.335.866,86 | 1,69% | 0,22% | |
| Supplies: Telephone and data | 253.538,01 | 1,51% | 9.638.652,43 | 0,47% | 2,63% | |
| Supplies: Water | 28.474,60 | 0,17% | 5.064.493,66 | 0,25% | 0,56% | |
| | 16.756.735,48 | 100,00% | 2.037.093.970,01 | 100,00% | | |

NOU BARRIS DISTRICT

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS

| Subprocess | Subprocess Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|--|----------------------|----------------|----------------------|----------------|---------------|---------------------|----------------|------------------|
| 1108.01 General Services Directorate | 90.883,80 | 0,54% | 90.883,80 | 0,79% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1108.02 Directorate of Service for permission and public areas | 5.041.471,25 | 30,09% | 5.041.471,25 | 43,98% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1108.03 Directorate of Services to people and territory | 11.624.380,43 | 69,37% | 6.331.736,70 | 55,23% | 54,47% | 5.292.643,73 | 100,00% | 45,53% |
| | 16.756.735,48 | 100,00% | 11.464.091,75 | 100,00% | 68,41% | 5.292.643,73 | 100,00% | 31,59% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

NOU BARRIS DISTRICT

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS AND CITIZEN

| Subprocess | Subprocess Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|--|----------------------|---------------|----------------------|--------------|---------------------|--------------|
| 1108.01 General Services Directorate | 90.883,80 | 0,55 | 90.883,80 | 0,55 | 0,00 | 0,00 |
| 1108.02 Directorate of Service for permission and public areas | 5.041.471,25 | 30,64 | 5.041.471,25 | 30,64 | 0,00 | 0,00 |
| 1108.03 Directorate of Services to people and territory | 11.624.380,43 | 70,66 | 6.331.736,70 | 38,49 | 5.292.643,73 | 32,17 |
| | 16.756.735,48 | 101,85 | 11.464.091,75 | 69,68 | 5.292.643,73 | 32,17 |

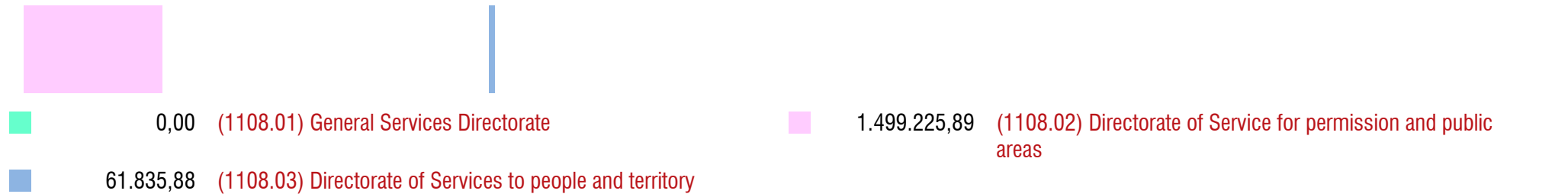
*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

City Population: 164.516 citizens

NOU BARRIS DISTRICT

ALLOCATION OF COSTS AND INCOME BY SUBPROCESS

ALLOCATION OF COSTS



ALLOCATION OF INCOME

NOU BARRIS DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY SUBPROCESS

| | Subprocess | Cost | Income | Coverage Rate |
|---------|--|---------------|--------------|---------------|
| 1108 | Nou Barris District | 16.756.735,48 | 1.561.061,77 | 9,32% |
| 1108.01 | General Services Directorate | 90.883,80 | 0,00 | |
| 1108.02 | Directorate of Service for permission and public areas | 5.041.471,25 | 1.499.225,89 | 29,74% |
| 1108.03 | Directorate of Services to people and territory | 11.624.380,43 | 61.835,88 | 0,53% |
| | | 16.756.735,48 | 1.561.061,77 | 9,32% |

NOU BARRIS DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|---|----------------------|---------------------|---------------|
| 1108 | Nou Barris District | 16.756.735,48 | 1.561.061,77 | 9,32% |
| 1108.01 | General Services Directorate | 90.883,80 | 0,00 | |
| 1108.0101 | Legal Services | 76.398,58 | 0,00 | |
| 1108.0102 | Communication | 14.485,22 | 0,00 | |
| 1108.02 | Directorate of Service for permission and public areas | 5.041.471,25 | 1.499.225,89 | 29,74% |
| 1108.0201 | Licenses, permission and inspections | 1.363.344,17 | 1.499.225,89 | 109,97% |
| 1108.0202 | Works and maintenance | 3.678.127,08 | 0,00 | |
| 1108.03 | Directorate of Services to people and territory | 11.624.380,43 | 61.835,88 | 0,53% |
| 1108.0301 | District facilities | 5.687.283,54 | 61.320,72 | 1,08% |
| 1108.0302 | Education-related coordination (participation in school councils) | 71.524,87 | 0,00 | |
| 1108.0303 | Social Promotion | 3.374.955,34 | 0,00 | |
| 1108.0304 | Territorial dynamization | 1.602.955,64 | 515,16 | 0,03% |
| 1108.0305 | Incidents, complaints and grievances in the district | 139.914,10 | 0,00 | |
| 1108.0306 | Territorial coordination | 747.746,94 | 0,00 | |
| | | 16.756.735,48 | 1.561.061,77 | 9,32% |

NOU BARRIS DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|---|---------------|--------------|---------------|---------|
| 1108 | Nou Barris District | 16.756.735,48 | 1.561.061,77 | 9,32% | |
| 1108.01 | General Services Directorate | 90.883,80 | 0,00 | | |
| 1108.0101 | Legal Services | 76.398,58 | 0,00 | | |
| | Civil marriages | | | | |
| | | 1108.010101 | 76.398,58 | 0,00 | |
| 1108.0102 | Communication | 14.485,22 | 0,00 | | |
| | Citizen's service. Management of complaints and suggestions (IRIS) | | | | |
| | | 1108.010201 | 14.485,22 | 0,00 | |
| 1108.02 | Directorate of Service for permission and public areas | 5.041.471,25 | 1.499.225,89 | 29,74% | |
| 1108.0201 | Licenses, permission and inspections | 1.363.344,17 | 1.499.225,89 | 109,97% | |
| | Business license. Revision of communications and initial controls | | | | |
| | | 1108.020103 | 118.338,41 | 69.284,49 | 58,55% |
| | Citizen and business licenses and permits service | | | | |
| | | 1108.020108 | 182.063,14 | 0,00 | |
| | Declaration of condemnation | | | | |
| | | 1108.020102 | | | |
| | Events license | | | | |
| | | 1108.020105 | 36.621,45 | 0,00 | |
| | Inspection of activities, works, public areas, health and safety | | | | |
| | | 1108.020107 | 446.020,13 | 320.550,30 | 71,87% |
| | License for the occupation of a public thoroughfare | | | | |
| | | 1108.020104 | 185.446,52 | 1.103.405,44 | 595,00% |
| | Major works permission | | | | |
| | | 1108.020101 | 162.938,81 | 4.471,46 | 2,74% |
| | Minor works permission. Revision of direct and delayed communications | | | | |
| | | 1108.020106 | 128.603,28 | 0,00 | |
| | Solving of complaints, incidents and grievances | | | | |
| | | 1108.020110 | 42.299,18 | 0,00 | |
| | Subsidiary execution files | | | | |
| | | 1108.020111 | 25.790,27 | 0,00 | |
| | Urban planning files and reports | | | | |
| | | 1108.020109 | 35.222,98 | 1.514,20 | 4,30% |
| 1108.0202 | Works and maintenance | 3.678.127,08 | 0,00 | | |
| | Coordination of investments in the territory (maintenance, environment and transport) | | | | |
| | | 1108.020201 | 66.286,81 | 0,00 | |

NOU BARRIS DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|--|-------------|----------------------|------------------|--------------|
| | Coordination of supplying companies | 1108.020202 | 12.011,17 | 0,00 | |
| | Inspection and supervision of street cleaning | 1108.020205 | 16.717,80 | 0,00 | |
| | Preparation of projects for building works | 1108.020203 | 149.300,83 | 0,00 | |
| | Preventative and corrective maintenance of public thoroughfares and paving | 1108.020204 | 3.069.931,94 | 0,00 | |
| | Preventative and corrective maintenance of the District's municipal buildings | 1108.020206 | 352.320,00 | 0,00 | |
| | Street Lighting | 1108.020207 | 11.558,53 | 0,00 | |
| 1108.03 | Directorate of Services to people and territory | | 11.624.380,43 | 61.835,88 | 0,53% |
| 1108.0301 | District facilities | | 5.687.283,54 | 61.320,72 | 1,08% |
| | Community centres | 1108.030105 | 264.390,73 | 0,00 | |
| | Directorate for sector bodies providing Services to people and for the facilities Committees | 1108.030109 | 70.224,33 | 0,00 | |
| | District's civic centres | 1108.030101 | 3.328.963,82 | 26.487,40 | 0,80% |
| | Libraries | 1108.030106 | 640.219,43 | 2.008,65 | 0,31% |
| | Other facilities in the district | 1108.030102 | 380.148,37 | 16.456,17 | 4,33% |
| | Support to the management of children's facilities (children's community centres and play centres) | 1108.030103 | 605.752,30 | 13.348,50 | 2,20% |
| | Support to the management of municipal sports centres | 1108.030107 | 10.173,96 | 3.020,00 | 29,68% |
| | Support to the management of senior citizens' community centres | 1108.030108 | 62.569,26 | 0,00 | |
| | Support to the management of young people's community centres and PIJ | 1108.030104 | 324.841,34 | 0,00 | |
| 1108.0302 | Education-related coordination (participation in school councils) | | 71.524,87 | 0,00 | |
| | Education-related coordination (participation in school councils) | 1108.030201 | 71.524,87 | 0,00 | |
| 1108.0303 | Social Promotion | | 3.374.955,34 | 0,00 | |
| | Cultural promotion | 1108.030309 | 705.385,67 | 0,00 | |
| | Educational promotion | 1108.030307 | 189.062,84 | 0,00 | |

NOU BARRIS DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | Cost | Income | Coverage Rate |
|--|-------------|----------------------|---------------------|
| Health Promotion | 1108.030308 | 30.942,58 | 0,00 |
| Promotion and participation of children | 1108.030303 | 145.087,94 | 0,00 |
| Promotion of disabled people | 1108.030306 | 13.754,02 | 0,00 |
| Promotion of senior citizens | 1108.030304 | 249.038,68 | 0,00 |
| Promotion of young people | 1108.030302 | 519.330,87 | 0,00 |
| Social action and integration programmes | 1108.030311 | 974.187,18 | 0,00 |
| Social promotion of immigration | 1108.030305 | 4.136,36 | 0,00 |
| Social promotion of women | 1108.030301 | 29.117,17 | 0,00 |
| Sports Promotion | 1108.030310 | 514.912,03 | 0,00 |
| 1108.0304 Territorial dynamization | | 1.602.955,64 | 515,16 |
| Actions regarding neighbourhood laws or any other community programmes | 1108.030405 | 253.048,87 | 0,00 |
| District events infrastructure management | 1108.030401 | 588.451,87 | 0,00 |
| District's festive activities management | 1108.030404 | 458.599,16 | 515,16 |
| Regular contact with the territory's entities and neighbours | 1108.030402 | 232.090,91 | 0,00 |
| Support to commerce and tourism | 1108.030403 | 70.764,83 | 0,00 |
| 1108.0305 Incidents, complaints and grievances in the district | | 139.914,10 | 0,00 |
| Incidents, complaints and grievances in the district | 1108.030501 | 139.914,10 | 0,00 |
| 1108.0306 Territorial coordination | | 747.746,94 | 0,00 |
| Table of prevention, security and cohabitation in the district | 1108.030602 | 175.369,37 | 0,00 |
| Table of public premises in the district or administrative authority | 1108.030601 | 73.779,54 | 0,00 |
| Territorial Action Plans | 1108.030603 | 498.598,03 | 0,00 |
| | | 16.756.735,48 | 1.561.061,77 |
| | | | 9,32% |

NOU BARRIS DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---|---------------|--------------|---------------|---------------------------|--------------------|
| 1108 | Nou Barris District | 16.756.735,48 | 1.193.871,54 | 367.190,23 | 15.195.673,71 | 90,68% |
| 1108.01 | General Services Directorate | 90.883,80 | 0,00 | 0,00 | 90.883,80 | 100,00% |
| 1108.0101 | Legal Services | 76.398,58 | 0,00 | 0,00 | 76.398,58 | 100,00% |
| | Civil marriages | 1108.010101 | 76.398,58 | 0,00 | 76.398,58 | 100,00% |
| 1108.0102 | Communication | 14.485,22 | 0,00 | 0,00 | 14.485,22 | 100,00% |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1108.010201 | 14.485,22 | 0,00 | 14.485,22 | 100,00% |
| 1108.02 | Directorate of Service for permission and public areas | 5.041.471,25 | 1.165.375,49 | 333.850,40 | 3.542.245,36 | 70,26% |
| 1108.0201 | Licenses, permission and inspections | 1.363.344,17 | 1.165.375,49 | 333.850,40 | 0,00 | 0,00% |
| | Business license. Revision of communications and initial controls | 1108.020103 | 118.338,41 | 69.284,49 | 49.053,92 | 41,45% |
| | Citizen and business licenses and permits service | 1108.020108 | 182.063,14 | 0,00 | 182.063,14 | 100,00% |
| | Declaration of condemnation | 1108.020102 | | | | |
| | Events license | 1108.020105 | 36.621,45 | 0,00 | 36.621,45 | 100,00% |
| | Inspection of activities, works, public areas, health and safety | 1108.020107 | 446.020,13 | 320.550,30 | 125.469,83 | 28,13% |
| | License for the occupation of a public thoroughfare | 1108.020104 | 185.446,52 | 774.026,50 | 329.378,94 | 0,00% |
| | Major works permission | 1108.020101 | 162.938,81 | 0,00 | 4.471,46 | 158.467,35 97,26% |
| | Minor works permission. Revision of direct and delayed communications | 1108.020106 | 128.603,28 | 0,00 | 0,00 | 128.603,28 100,00% |
| | Solving of complaints, incidents and grievances | 1108.020110 | 42.299,18 | 0,00 | 0,00 | 42.299,18 100,00% |
| | Subsidiary execution files | 1108.020111 | 25.790,27 | 0,00 | 0,00 | 25.790,27 100,00% |
| | Urban planning files and reports | 1108.020109 | 35.222,98 | 1.514,20 | 0,00 | 33.708,78 95,70% |
| 1108.0202 | Works and maintenance | 3.678.127,08 | 0,00 | 0,00 | 3.678.127,08 | 100,00% |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1108.020201 | 66.286,81 | 0,00 | 0,00 | 66.286,81 100,00% |

NOU BARRIS DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|--|-------------|----------------------|------------------|---------------------------|-----------------------------|
| Coordination of supplying companies | | 1108.020202 | 12.011,17 | 0,00 | 0,00 | 12.011,17 100,00% |
| Inspection and supervision of street cleaning | | 1108.020205 | 16.717,80 | 0,00 | 0,00 | 16.717,80 100,00% |
| Preparation of projects for building works | | 1108.020203 | 149.300,83 | 0,00 | 0,00 | 149.300,83 100,00% |
| Preventative and corrective maintenance of public thoroughfares and paving | | 1108.020204 | 3.069.931,94 | 0,00 | 0,00 | 3.069.931,94 100,00% |
| Preventative and corrective maintenance of the District's municipal buildings | | 1108.020206 | 352.320,00 | 0,00 | 0,00 | 352.320,00 100,00% |
| Street Lighting | | 1108.020207 | 11.558,53 | 0,00 | 0,00 | 11.558,53 100,00% |
| 1108.03 | Directorate of Services to people and territory | | 11.624.380,43 | 28.496,05 | 33.339,83 | 11.562.544,55 99,47% |
| 1108.0301 | District facilities | | 5.687.283,54 | 28.496,05 | 32.824,67 | 5.625.962,82 98,92% |
| Community centres | | 1108.030105 | 264.390,73 | 0,00 | 0,00 | 264.390,73 100,00% |
| Directorate for sector bodies providing Services to people and for the facilities Committees | | 1108.030109 | 70.224,33 | 0,00 | 0,00 | 70.224,33 100,00% |
| District's civic centres | | 1108.030101 | 3.328.963,82 | 26.487,40 | 0,00 | 3.302.476,42 99,20% |
| Libraries | | 1108.030106 | 640.219,43 | 2.008,65 | 0,00 | 638.210,78 99,69% |
| Other facilities in the district | | 1108.030102 | 380.148,37 | 0,00 | 16.456,17 | 363.692,20 95,67% |
| Support to the management of children's facilities (children's community centres and play centres) | | 1108.030103 | 605.752,30 | 0,00 | 13.348,50 | 592.403,80 97,80% |
| Support to the management of municipal sports centres | | 1108.030107 | 10.173,96 | 0,00 | 3.020,00 | 7.153,96 70,32% |
| Support to the management of senior citizens' community centres | | 1108.030108 | 62.569,26 | 0,00 | 0,00 | 62.569,26 100,00% |
| Support to the management of young people's community centres and PIJ | | 1108.030104 | 324.841,34 | 0,00 | 0,00 | 324.841,34 100,00% |
| 1108.0302 | Education-related coordination (participation in school councils) | | 71.524,87 | 0,00 | 0,00 | 71.524,87 100,00% |
| Education-related coordination (participation in school councils) | | 1108.030201 | 71.524,87 | 0,00 | 0,00 | 71.524,87 100,00% |
| 1108.0303 | Social Promotion | | 3.374.955,34 | 0,00 | 0,00 | 3.374.955,34 100,00% |
| Cultural promotion | | 1108.030309 | 705.385,67 | 0,00 | 0,00 | 705.385,67 100,00% |

NOU BARRIS DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|-------------|---------------------|-------------|---------------|---------------------------|----------------|
| Educational promotion | 1108.030307 | 189.062,84 | 0,00 | 0,00 | 189.062,84 | 100,00% |
| Health Promotion | 1108.030308 | 30.942,58 | 0,00 | 0,00 | 30.942,58 | 100,00% |
| Promotion and participation of children | 1108.030303 | 145.087,94 | 0,00 | 0,00 | 145.087,94 | 100,00% |
| Promotion of disabled people | 1108.030306 | 13.754,02 | 0,00 | 0,00 | 13.754,02 | 100,00% |
| Promotion of senior citizens | 1108.030304 | 249.038,68 | 0,00 | 0,00 | 249.038,68 | 100,00% |
| Promotion of young people | 1108.030302 | 519.330,87 | 0,00 | 0,00 | 519.330,87 | 100,00% |
| Social action and integration programmes | 1108.030311 | 974.187,18 | 0,00 | 0,00 | 974.187,18 | 100,00% |
| Social promotion of inmigration | 1108.030305 | 4.136,36 | 0,00 | 0,00 | 4.136,36 | 100,00% |
| Social promotion of women | 1108.030301 | 29.117,17 | 0,00 | 0,00 | 29.117,17 | 100,00% |
| Sports Promotion | 1108.030310 | 514.912,03 | 0,00 | 0,00 | 514.912,03 | 100,00% |
| 1108.0304 Territorial dynamization | | 1.602.955,64 | 0,00 | 515,16 | 1.602.440,48 | 99,97% |
| Actions regarding neighbourhood laws or any other community programmes | 1108.030405 | 253.048,87 | 0,00 | 0,00 | 253.048,87 | 100,00% |
| District events infrastructure management | 1108.030401 | 588.451,87 | 0,00 | 0,00 | 588.451,87 | 100,00% |
| District's festive activities management | 1108.030404 | 458.599,16 | 0,00 | 515,16 | 458.084,00 | 99,89% |
| Regular contact with the territory's entities and neighbours | 1108.030402 | 232.090,91 | 0,00 | 0,00 | 232.090,91 | 100,00% |
| Support to commerce and tourism | 1108.030403 | 70.764,83 | 0,00 | 0,00 | 70.764,83 | 100,00% |
| 1108.0305 Incidents, complaints and grievances in the district | | 139.914,10 | 0,00 | 0,00 | 139.914,10 | 100,00% |
| Incidents, complaints and grievances in the district | 1108.030501 | 139.914,10 | 0,00 | 0,00 | 139.914,10 | 100,00% |
| 1108.0306 Territorial coordination | | 747.746,94 | 0,00 | 0,00 | 747.746,94 | 100,00% |
| Table of prevention, security and cohabitation in the district | 1108.030602 | 175.369,37 | 0,00 | 0,00 | 175.369,37 | 100,00% |
| Table of public premises in the district or administrative authority | 1108.030601 | 73.779,54 | 0,00 | 0,00 | 73.779,54 | 100,00% |
| Territorial Action Plans | 1108.030603 | 498.598,03 | 0,00 | 0,00 | 498.598,03 | 100,00% |

NOU BARRIS DISTRICT

FINANCING

| Subprocess / Activity / Task | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---------------|----------------|------------------|------------------------------|--------|
| | 16.756.735,48 | 1.193.871,54 | 367.190,23 | 15.195.673,71 | 90,68% |

NOU BARRIS DISTRICT

BASIC MANAGEMENT INDICATORS

1108.01 General Services Directorate

Civil marriages Cost per civil marriage

| | | | | | |
|---|------------------------------------|---|-------------|---|----------|
| = | Civil marriages Cost (1108.010101) | = | 76.398,58 € | = | 888,36 € |
| | Civil marriages number | | 86 | | |

NOU BARRIS DISTRICT

BASIC MANAGEMENT INDICATORS

1108.02 Directorate of Service for permission and public areas

| | | | |
|--|---|---|----------------------|
| Business license. Revision of communications and initial controls Cost per review | | | |
| = | Business license. Revision of communications and initial controls Cost (1108.020103) | = | 118.338,41 € |
| | Reviews number | = | 8 |
| | | | = 14.792,30 € |
| Inspection and supervision of street cleaning Cost per district inhabitant | | | |
| = | Inspection and supervision of street cleaning Cost (1108.020205) | = | 16.717,80 € |
| | District population | = | 164.516 |
| | | | = 0,10 € |
| License for the occupation of a public thoroughfare Cost per permission/permit/license | | | |
| = | License for the occupation of a public thoroughfare Cost (1108.020104) | = | 185.446,52 € |
| | Permission/permits/licenses number | = | 1.699 |
| | | | = 109,15 € |
| Minor works permission. Revision of direct and delayed communications Cost per review | | | |
| = | Minor works permission. Revision of direct and delayed communications Cost (1108.020106) | = | 128.603,28 € |
| | Reviews number | = | 2.119 |
| | | | = 60,69 € |
| Preparation of projects for building works Cost per project | | | |
| = | Preparation of projects for building works Cost (1108.020203) | = | 149.300,83 € |
| | Projects number | = | 62 |
| | | | = 2.408,08 € |
| Preventative and corrective maintenance of public thoroughfares and paving Cost per district inhabitant | | | |
| = | Preventative and corrective maintenance of public thoroughfares and paving Cost (1108.020204) | = | 3.069.931,94 € |
| | District population | = | 164.516 |
| | | | = 18,66 € |

NOU BARRIS DISTRICT

BASIC MANAGEMENT INDICATORS

| | | |
|--|--------------|---------------------|
| Preventative and corrective maintenance of the District's municipal buildings Cost per building | | |
| Preventative and corrective maintenance of the District's municipal buildings Cost (1108.020206) | 352.320,00 € | |
| Buildings number | 62 | = 5.682,58 € |
| Street Lighting Cost per district inhabitant | | |
| Street Lighting Cost (1108.020207) | 11.558,53 € | |
| District population | 164.516 | = 0,07 € |
| Urban planning files and reports Cost per file | | |
| Urban planning files and reports Cost (1108.020109) | 35.222,98 € | |
| Files number | 256 | = 137,59 € |

NOU BARRIS DISTRICT

BASIC MANAGEMENT INDICATORS

1108.03 Directorate of Services to people and territory

| | | | |
|--|---|---|-----------------------|
| Actions regarding neighbourhood laws or any other community programmes Cost per district inhabitant | | | |
| = | Actions regarding neighbourhood laws or any other community programmes Cost (1108.030405) | = | 253.048,87 € |
| | District population | | 164.516 |
| | | | = 1,54 € |
| Community centres Cost per community centre | | | |
| = | Community centres Cost (1108.030105) | = | 264.390,73 € |
| | Community centres number | | 5 |
| | | | = 52.878,15 € |
| Directorate of Services to people and territory Cost per district inhabitant | | | |
| = | Directorate of Services to people and territory Cost (1108.03) | = | 11.624.380,43 € |
| | District population | | 164.516 |
| | | | = 70,66 € |
| District events infrastructure management Cost per event | | | |
| = | District events infrastructure management Cost (1108.030401) | = | 588.451,87 € |
| | Events number | | 527 |
| | | | = 1.116,61 € |
| District's civic centres Cost per centre | | | |
| = | District's civic centres Cost (1108.030101) | = | 3.328.963,82 € |
| | Centres number | | 5 |
| | | | = 665.792,76 € |
| District's festive activities management Cost per festive activity | | | |
| = | District's festive activities management Cost (1108.030404) | = | 458.599,16 € |
| | Festive activities number | | 231 |
| | | | = 1.985,28 € |

NOU BARRIS DISTRICT

BASIC MANAGEMENT INDICATORS

| | | | |
|--|---|--------------|-----------------------|
| Libraries Cost per library | Libraries Cost (1108.030106) | 640.219,43 € | |
| = | Libraries number | 5 | = 128.043,89 € |
| Support to the management of children's facilities (children's community centres and play centres) Cost per district inhabitant | Support to the management of children's facilities (children's community centres and play centres) Cost (1108.030103) | 605.752,30 € | |
| = | District population | 164.516 | = 3,68 € |
| Support to the management of municipal sports centres Cost per centre | Support to the management of municipal sports centres Cost (1108.030107) | 10.173,96 € | |
| = | Centres number | 11 | = 924,91 € |
| Support to the management of senior citizens' community centres Cost per community centre | Support to the management of senior citizens' community centres Cost (1108.030108) | 62.569,26 € | |
| = | Community centres number | 8 | = 7.821,16 € |
| Support to the management of young people's community centres and PIJ Cost per community centre | Support to the management of young people's community centres and PIJ Cost (1108.030104) | 324.841,34 € | |
| = | Community centres number | 4 | = 81.210,34 € |

NOU BARRIS DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|------------------------------|---|--------------|---------------------|--------------------|--------------------------|--------------------------|-----------|
| 1108 | Nou Barris District | 9.410.880,69 | 1.471.089,62 | 1.067.369,64 | 1.420.381,12 | 3.387.014,41 | |
| 1108.01 | General Services Directorate | 62.934,48 | 0,00 | 6.172,99 | 5.456,51 | 16.319,82 | |
| 1108.0101 | Legal Services | 52.903,87 | 0,00 | 5.189,13 | 4.586,84 | 13.718,74 | |
| | Civil marriages | 1108.010101 | 52.903,87 | 0,00 | 5.189,13 | 4.586,84 | 13.718,74 |
| 1108.0102 | Communication | 10.030,61 | 0,00 | 983,86 | 869,67 | 2.601,08 | |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1108.010201 | 10.030,61 | 0,00 | 983,86 | 869,67 | 2.601,08 |
| 1108.02 | Directorate of Service for permission and public areas | 3.186.622,36 | 33.611,16 | 315.860,03 | 411.241,93 | 1.094.135,77 | |
| 1108.0201 | Licenses, permission and inspections | 870.834,39 | 0,00 | 85.416,71 | 111.210,45 | 295.882,62 | |
| | Business license. Revision of communications and initial controls | 1108.020103 | 75.588,51 | 0,00 | 7.414,18 | 9.653,08 | 25.682,64 |
| | Citizen and business licenses and permits service | 1108.020108 | 116.292,61 | 0,00 | 11.406,68 | 14.851,22 | 39.512,63 |
| | Declaration of condemnation | 1108.020102 | | 0,00 | | | |
| | Events license | 1108.020105 | 23.391,90 | 0,00 | 2.294,42 | 2.987,28 | 7.947,85 |
| | Inspection of activities, works, public areas, health and safety | 1108.020107 | 284.894,80 | 0,00 | 27.944,21 | 36.382,67 | 96.798,45 |
| | License for the occupation of a public thoroughfare | 1108.020104 | 118.453,73 | 0,00 | 11.618,66 | 15.127,21 | 40.246,92 |
| | Major works permission | 1108.020101 | 104.076,97 | 0,00 | 10.208,50 | 13.291,21 | 35.362,13 |
| | Minor works permission. Revision of direct and delayed communications | 1108.020106 | 82.145,18 | 0,00 | 8.057,30 | 10.490,40 | 27.910,40 |
| | Solving of complaints, incidents and grievances | 1108.020110 | 27.018,55 | 0,00 | 2.650,14 | 3.450,42 | 9.180,07 |
| | Subsidiary execution files | 1108.020111 | 16.473,50 | 0,00 | 1.615,82 | 2.103,76 | 5.597,19 |
| | Urban planning files and reports | 1108.020109 | 22.498,64 | 0,00 | 2.206,80 | 2.873,20 | 7.644,34 |
| 1108.0202 | Works and maintenance | 2.315.787,97 | 33.611,16 | 230.443,32 | 300.031,48 | 798.253,15 | |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1108.020201 | 42.340,62 | 0,00 | 4.153,02 | 5.407,14 | 14.386,03 |

NOU BARRIS DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|------------------------------|--|-------------|---------------------|---------------------|--------------------------|--------------------------|---------------------|
| | Coordination of supplying companies | 1108.020202 | 7.672,12 | 0,00 | 752,53 | 979,77 | 2.606,75 |
| | Inspection and supervision of street cleaning | 1108.020205 | 10.678,47 | 0,00 | 1.047,41 | 1.363,70 | 3.628,22 |
| | Preparation of projects for building works | 1108.020203 | 95.365,72 | 0,00 | 9.354,05 | 12.178,74 | 32.402,32 |
| | Preventative and corrective maintenance of public thoroughfares and paving | 1108.020204 | 1.960.915,24 | 0,00 | 192.338,46 | 250.419,90 | 666.258,34 |
| | Preventative and corrective maintenance of the District's municipal buildings | 1108.020206 | 191.432,80 | 33.611,16 | 22.073,68 | 28.739,38 | 76.462,98 |
| | Street Lighting | 1108.020207 | 7.383,00 | 0,00 | 724,17 | 942,85 | 2.508,51 |
| 1108.03 | Directorate of Services to people and territory | | 6.161.323,85 | 1.437.478,46 | 745.336,62 | 1.003.682,68 | 2.276.558,82 |
| 1108.0301 | District facilities | | 2.368.986,44 | 1.363.568,94 | 366.111,68 | 480.052,27 | 1.108.564,21 |
| | Community centres | 1108.030105 | 15.254,12 | 158.265,11 | 17.019,82 | 22.316,69 | 51.534,99 |
| | Directorate for sector bodies providing Services to people and for the facilities Committees | 1108.030109 | 46.088,12 | 0,00 | 4.520,60 | 5.927,50 | 13.688,11 |
| | District's civic centres | 1108.030101 | 1.690.796,63 | 493.997,18 | 214.297,83 | 280.991,20 | 648.880,98 |
| | Libraries | 1108.030106 | 17.992,70 | 402.182,32 | 41.213,31 | 54.039,65 | 124.791,45 |
| | Other facilities in the district | 1108.030102 | 164.836,96 | 84.653,82 | 24.471,57 | 32.087,57 | 74.098,45 |
| | Support to the management of children's facilities (children's community centres and play centres) | 1108.030103 | 397.554,30 | 0,00 | 38.994,54 | 51.130,34 | 118.073,12 |
| | Support to the management of municipal sports centres | 1108.030107 | 6.677,15 | 0,00 | 654,94 | 858,76 | 1.983,11 |
| | Support to the management of senior citizens' community centres | 1108.030108 | 29.786,47 | 11.277,64 | 4.027,82 | 5.281,35 | 12.195,99 |
| | Support to the management of young people's community centres and PIJ | 1108.030104 | 0,00 | 213.192,87 | 20.911,25 | 27.419,21 | 63.318,01 |
| 1108.0302 | Education-related coordination (participation in school councils) | | 46.941,66 | 0,00 | 4.604,32 | 6.037,27 | 13.941,62 |
| | Education-related coordination (participation in school councils) | 1108.030201 | 46.941,66 | 0,00 | 4.604,32 | 6.037,27 | 13.941,62 |
| 1108.0303 | Social Promotion | | 2.194.364,74 | 20.613,24 | 217.258,48 | 284.873,25 | 657.845,63 |
| | Cultural promotion | 1108.030309 | 442.330,28 | 20.613,24 | 45.408,31 | 59.540,20 | 137.493,64 |

NOU BARRIS DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|-------------|-------------------|---------------------|--------------------|--------------------------|--------------------------|
| Educational promotion | 1108.030307 | 124.081,65 | 0,00 | 12.170,68 | 15.958,42 | 36.852,09 |
| Health Promotion | 1108.030308 | 20.307,57 | 0,00 | 1.991,89 | 2.611,80 | 6.031,32 |
| Promotion and participation of children | 1108.030303 | 95.221,00 | 0,00 | 9.339,85 | 12.246,58 | 28.280,51 |
| Promotion of disabled people | 1108.030306 | 9.026,74 | 0,00 | 885,40 | 1.160,95 | 2.680,93 |
| Promotion of senior citizens | 1108.030304 | 163.443,70 | 0,00 | 16.031,55 | 21.020,86 | 48.542,57 |
| Promotion of young people | 1108.030302 | 340.836,05 | 0,00 | 33.431,27 | 43.835,68 | 101.227,87 |
| Social action and integration programmes | 1108.030311 | 639.357,54 | 0,00 | 62.712,07 | 82.229,20 | 189.888,37 |
| Social promotion of inmigration | 1108.030305 | 2.714,69 | 0,00 | 266,27 | 349,14 | 806,26 |
| Social promotion of women | 1108.030301 | 19.109,55 | 0,00 | 1.874,38 | 2.457,72 | 5.675,52 |
| Sports Promotion | 1108.030310 | 337.935,97 | 0,00 | 33.146,81 | 43.462,70 | 100.366,55 |
| 1108.0304 Territorial dynamization | | 998.721,03 | 53.296,28 | 103.188,24 | 135.302,29 | 312.447,80 |
| Actions regarding neighbourhood laws or any other community programmes | 1108.030405 | 166.075,58 | 0,00 | 16.289,70 | 21.359,35 | 49.324,24 |
| District events infrastructure management | 1108.030401 | 386.200,06 | 0,00 | 37.880,84 | 49.670,05 | 114.700,92 |
| District's festive activities management | 1108.030404 | 300.977,93 | 0,00 | 29.521,74 | 38.709,44 | 89.390,05 |
| Regular contact with the territory's entities and neighbours | 1108.030402 | 99.024,62 | 53.296,28 | 14.940,56 | 19.590,33 | 45.239,12 |
| Support to commerce and tourism | 1108.030403 | 46.442,84 | 0,00 | 4.555,40 | 5.973,12 | 13.793,47 |
| 1108.0305 Incidents, complaints and grievances in the district | | 91.825,41 | 0,00 | 9.006,79 | 11.809,87 | 27.272,03 |
| Incidents, complaints and grievances in the district | 1108.030501 | 91.825,41 | 0,00 | 9.006,79 | 11.809,87 | 27.272,03 |
| 1108.0306 Territorial coordination | | 460.484,57 | 0,00 | 45.167,11 | 85.607,73 | 156.487,53 |
| Table of prevention, security and cohabitation in the district | 1108.030602 | 115.094,65 | 0,00 | 11.289,18 | 14.802,58 | 34.182,96 |
| Table of public premises in the district or administrative authority | 1108.030601 | 48.421,40 | 0,00 | 4.749,46 | 6.227,58 | 14.381,10 |
| Territorial Action Plans | 1108.030603 | 296.968,52 | 0,00 | 29.128,47 | 64.577,57 | 107.923,47 |

NOU BARRIS DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|--------------|---------------------|--------------------|--------------------------|--------------------------|
| * Structure + Municipal Institute of Finance (IMH) | 9.410.880,69 | 1.471.089,62 | 1.067.369,64 | 1.420.381,12 | 3.387.014,41 |

SANT ANDREU DISTRICT

SANT ANDREU DISTRICT

NATURE OF COST

| Nature | Process Cost | % Cost | City Cost | % Cost | Process vs City | % Process % City |
|---|---------------|---------|------------------|---------|-----------------|------------------|
| Cleaning | 432.634,90 | 2,37% | 34.609.098,48 | 1,70% | 1,25% | |
| Depreciation | 1.028.524,85 | 5,64% | 72.378.177,82 | 3,55% | 1,42% | |
| External contracts | 5.225.961,89 | 28,63% | 540.977.223,99 | 26,56% | 0,97% | |
| Financial expenses | 481.301,27 | 2,64% | 35.864.708,05 | 1,76% | 1,34% | |
| Grants and Transfers | 1.665.006,90 | 9,12% | 403.670.378,11 | 19,82% | 0,41% | |
| Human Resources | 5.809.399,63 | 31,83% | 633.939.090,07 | 31,12% | 0,92% | |
| Leasing | 476.073,72 | 2,61% | 34.020.720,11 | 1,67% | 1,40% | |
| Maintenance, repairs and conservation | 673.793,74 | 3,69% | 61.365.399,64 | 3,01% | 1,10% | |
| Notifications | 57.856,16 | 0,32% | 6.235.664,35 | 0,31% | 0,93% | |
| Other expenses | 1.148.937,70 | 6,29% | 117.158.114,48 | 5,75% | 0,98% | |
| Purchase of materials and perishable good | 60.801,51 | 0,33% | 3.974.449,24 | 0,20% | 1,53% | |
| Studies and technical works | 134.941,84 | 0,74% | 13.141.290,39 | 0,65% | 1,03% | |
| Supplies: Electricity | 564.179,36 | 3,09% | 25.887.892,84 | 1,27% | 2,18% | |
| Supplies: Gas | 32.352,41 | 0,18% | 4.832.749,49 | 0,24% | 0,67% | |
| Supplies: Other | 66.019,77 | 0,36% | 34.335.866,86 | 1,69% | 0,19% | |
| Supplies: Telephone and data | 365.489,70 | 2,00% | 9.638.652,43 | 0,47% | 3,79% | |
| Supplies: Water | 28.492,33 | 0,16% | 5.064.493,66 | 0,25% | 0,56% | |
| | 18.251.767,68 | 100,00% | 2.037.093.970,01 | 100,00% | | |

SANT ANDREU DISTRICT

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS

| Subprocess | Subprocess Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|--|----------------------|----------------|----------------------|----------------|---------------|---------------------|----------------|------------------|
| 1109.01 General Services Directorate | 171.333,72 | 0,94% | 171.333,72 | 1,33% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1109.02 Directorate of Service for permission and public areas | 5.603.112,83 | 30,70% | 5.603.112,83 | 43,58% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1109.03 Directorate of Services to people and territory | 12.477.321,13 | 68,36% | 7.081.838,38 | 55,08% | 56,76% | 5.395.482,75 | 100,00% | 43,24% |
| | 18.251.767,68 | 100,00% | 12.856.284,93 | 100,00% | 70,44% | 5.395.482,75 | 100,00% | 29,56% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

SANT ANDREU DISTRICT

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS AND CITIZEN

| Subprocess | Subprocess Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|--|----------------------|---------------|----------------------|--------------|---------------------|--------------|
| 1109.01 General Services Directorate | 171.333,72 | 1,17 | 171.333,72 | 1,17 | 0,00 | 0,00 |
| 1109.02 Directorate of Service for permission and public areas | 5.603.112,83 | 38,38 | 5.603.112,83 | 38,38 | 0,00 | 0,00 |
| 1109.03 Directorate of Services to people and territory | 12.477.321,13 | 85,47 | 7.081.838,38 | 48,51 | 5.395.482,75 | 36,96 |
| | 18.251.767,68 | 125,03 | 12.856.284,93 | 88,07 | 5.395.482,75 | 36,96 |

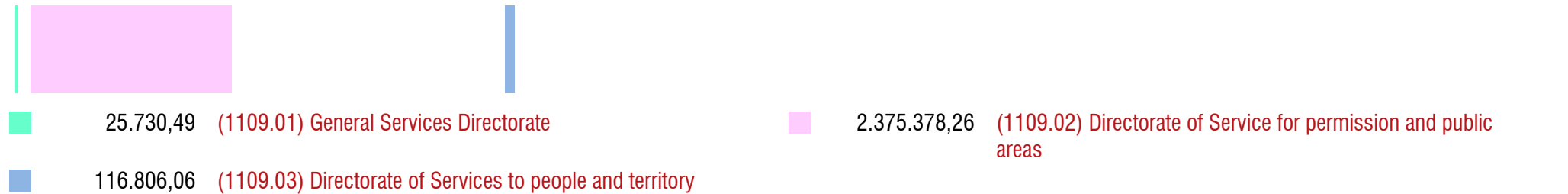
*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

City Population: 145.983 citizens

SANT ANDREU DISTRICT

ALLOCATION OF COSTS AND INCOME BY SUBPROCESS

ALLOCATION OF COSTS



ALLOCATION OF INCOME

SANT ANDREU DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY SUBPROCESS

| | Subprocess | Cost | Income | Coverage Rate |
|---------|--|---------------|--------------|---------------|
| 1109 | Sant Andreu District | 18.251.767,68 | 2.517.914,81 | 13,80% |
| 1109.01 | General Services Directorate | 171.333,72 | 25.730,49 | 15,02% |
| 1109.02 | Directorate of Service for permission and public areas | 5.603.112,83 | 2.375.378,26 | 42,39% |
| 1109.03 | Directorate of Services to people and territory | 12.477.321,13 | 116.806,06 | 0,94% |
| | | 18.251.767,68 | 2.517.914,81 | 13,80% |

SANT ANDREU DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|---|----------------------|---------------------|---------------|
| 1109 | Sant Andreu District | 18.251.767,68 | 2.517.914,81 | 13,80% |
| 1109.01 | General Services Directorate | 171.333,72 | 25.730,49 | 15,02% |
| | Amounts not assignable to tasks | 0,00 | 24.928,88 | |
| 1109.0101 | Legal Services | 29.425,88 | 0,00 | |
| 1109.0102 | Communication | 141.907,84 | 801,61 | 0,56% |
| 1109.02 | Directorate of Service for permission and public areas | 5.603.112,83 | 2.375.378,26 | 42,39% |
| 1109.0201 | Licenses, permission and inspections | 1.527.623,07 | 2.375.378,26 | 155,50% |
| 1109.0202 | Works and maintenance | 4.075.489,76 | 0,00 | |
| 1109.03 | Directorate of Services to people and territory | 12.477.321,13 | 116.806,06 | 0,94% |
| 1109.0301 | District facilities | 7.666.975,24 | 74.984,39 | 0,98% |
| 1109.0302 | Education-related coordination (participation in school councils) | 11.912,64 | 0,00 | |
| 1109.0303 | Social Promotion | 2.038.717,98 | 41.821,67 | 2,05% |
| 1109.0304 | Territorial dynamization | 2.471.749,16 | 0,00 | |
| 1109.0305 | Incidents, complaints and grievances in the district | 37.435,78 | 0,00 | |
| 1109.0306 | Territorial coordination | 250.530,33 | 0,00 | |
| | | 18.251.767,68 | 2.517.914,81 | 13,80% |

SANT ANDREU DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|---|---------------|--------------|---------------|----------|
| 1109 | Sant Andreu District | 18.251.767,68 | 2.517.914,81 | 13,80% | |
| 1109.01 | General Services Directorate | 171.333,72 | 25.730,49 | 15,02% | |
| | Amounts not assignable to tasks | 0,00 | 24.928,88 | | |
| | Amounts not assignable to tasks | 0,00 | 24.928,88 | | |
| 1109.0101 | Legal Services | 29.425,88 | 0,00 | | |
| | Civil marriages | 1109.010101 | 29.425,88 | 0,00 | |
| 1109.0102 | Communication | 141.907,84 | 801,61 | 0,56% | |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1109.010201 | 141.907,84 | 801,61 | 0,56% |
| 1109.02 | Directorate of Service for permission and public areas | 5.603.112,83 | 2.375.378,26 | 42,39% | |
| 1109.0201 | Licenses, permission and inspections | 1.527.623,07 | 2.375.378,26 | 155,50% | |
| | Business license. Revision of communications and initial controls | 1109.020103 | 186.292,38 | 101.598,77 | 54,54% |
| | Citizen and business licenses and permits service | 1109.020108 | 312.273,23 | 0,00 | |
| | Declaration of condemnation | 1109.020102 | 8.776,68 | 0,00 | |
| | Events license | 1109.020105 | 70.548,24 | 0,00 | |
| | Inspection of activities, works, public areas, health and safety | 1109.020107 | 362.366,79 | 401.292,64 | 110,74% |
| | License for the occupation of a public thoroughfare | 1109.020104 | 171.095,18 | 1.823.332,41 | 1065,68% |
| | Major works permission | 1109.020101 | 155.478,28 | 28.196,14 | 18,14% |
| | Minor works permission. Revision of direct and delayed communications | 1109.020106 | 85.666,15 | 0,00 | |
| | Solving of complaints, incidents and grievances | 1109.020110 | 92.765,67 | 0,00 | |
| | Subsidiary execution files | 1109.020111 | 11.120,68 | 19.205,61 | 172,70% |
| | Urban planning files and reports | 1109.020109 | 71.239,79 | 1.752,69 | 2,46% |

SANT ANDREU DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|--|-------------|---------------|------------|---------------|
| 1109.0202 Works and maintenance | | 4.075.489,76 | 0,00 | |
| Coordination of investments in the territory (maintenance, environment and transport) | 1109.020201 | 231.076,59 | 0,00 | |
| Coordination of supplying companies | 1109.020202 | 41.973,94 | 0,00 | |
| Inspection and supervision of street cleaning | 1109.020205 | 27.886,99 | 0,00 | |
| Preparation of projects for building works | 1109.020203 | 183.277,35 | 0,00 | |
| Preventative and corrective maintenance of public thoroughfares and paving | 1109.020204 | 1.797.879,40 | 0,00 | |
| Preventative and corrective maintenance of the District's municipal buildings | 1109.020206 | 293.323,99 | 0,00 | |
| Street Lighting | 1109.020207 | 1.500.071,50 | 0,00 | |
| 1109.03 Directorate of Services to people and territory | | 12.477.321,13 | 116.806,06 | 0,94% |
| 1109.0301 District facilities | | 7.666.975,24 | 74.984,39 | 0,98% |
| Amounts not assignable to tasks | | 0,00 | 2.916,66 | |
| Community centres | 1109.030105 | 694.690,86 | 406,39 | 0,06% |
| Directorate for sector bodies providing Services to people and for the facilities Committees | 1109.030109 | 23.212,94 | 0,00 | |
| District's civic centres | 1109.030101 | 2.269.661,54 | 71.320,08 | 3,14% |
| Libraries | 1109.030106 | 1.550.064,47 | 0,00 | |
| Other facilities in the district | 1109.030102 | 1.303.047,04 | 341,26 | 0,03% |
| Support to the management of children's facilities (children's community centres and play centres) | 1109.030103 | 20.183,99 | 0,00 | |
| Support to the management of municipal sports centres | 1109.030107 | 32.324,37 | 0,00 | |
| Support to the management of senior citizens' community centres | 1109.030108 | 519.453,97 | 0,00 | |
| Support to the management of young people's community centres and PIJ | 1109.030104 | 1.254.336,06 | 0,00 | |
| 1109.0302 Education-related coordination (participation in school councils) | | 11.912,64 | 0,00 | |
| Education-related coordination (participation in school councils) | 1109.030201 | 11.912,64 | 0,00 | |

SANT ANDREU DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|--|-------------|--------------|-----------|---------------|
| 1109.0303 Social Promotion | | 2.038.717,98 | 41.821,67 | 2,05% |
| Cultural promotion | 1109.030309 | 546.342,84 | 13.690,79 | 2,51% |
| Educational promotion | 1109.030307 | 166.075,63 | 3.222,90 | 1,94% |
| Health Promotion | 1109.030308 | 11.912,64 | 0,00 | |
| Promotion and participation of children | 1109.030303 | 25.641,94 | 0,00 | |
| Promotion of disabled people | 1109.030306 | 8.565,41 | 0,00 | |
| Promotion of senior citizens | 1109.030304 | 52.828,19 | 0,00 | |
| Promotion of young people | 1109.030302 | 397.880,51 | 0,00 | |
| Social action and integration programmes | 1109.030311 | 353.975,19 | 0,00 | |
| Social promotion of immigration | 1109.030305 | 115.743,24 | 0,00 | |
| Social promotion of women | 1109.030301 | 78.421,22 | 0,00 | |
| Sports Promotion | 1109.030310 | 281.331,17 | 24.907,98 | 8,85% |
| 1109.0304 Territorial dynamization | | 2.471.749,16 | 0,00 | |
| Actions regarding neighbourhood laws or any other community programmes | 1109.030405 | 755.931,46 | 0,00 | |
| District events infrastructure management | 1109.030401 | 812.950,81 | 0,00 | |
| District's festive activities management | 1109.030404 | 465.658,57 | 0,00 | |
| Regular contact with the territory's entities and neighbours | 1109.030402 | 279.909,60 | 0,00 | |
| Support to commerce and tourism | 1109.030403 | 157.298,72 | 0,00 | |
| 1109.0305 Incidents, complaints and grievances in the district | | 37.435,78 | 0,00 | |
| Incidents, complaints and grievances in the district | 1109.030501 | 37.435,78 | 0,00 | |
| 1109.0306 Territorial coordination | | 250.530,33 | 0,00 | |
| Table of prevention, security and cohabitation in the district | 1109.030602 | 197.064,91 | 0,00 | |
| Table of public premises in the district or administrative authority | 1109.030601 | 18.242,52 | 0,00 | |

SANT ANDREU DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|------------------------------|-------------|---------------|--------------|---------------|
| Territorial Action Plans | 1109.030603 | 35.222,90 | 0,00 | |
| | | 18.251.767,68 | 2.517.914,81 | 13,80% |

SANT ANDREU DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---|---------------|--------------|---------------|---------------------------|--------------------|
| 1109 | Sant Andreu District | 18.251.767,68 | 2.373.581,71 | 144.333,10 | 15.733.852,87 | 86,20% |
| 1109.01 | General Services Directorate | 171.333,72 | 801,61 | 24.928,88 | 145.603,23 | 84,98% |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 24.928,88 | 0,00 | 0,00% |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 24.928,88 | 0,00 | 0,00% |
| 1109.0101 | Legal Services | 29.425,88 | 0,00 | 0,00 | 29.425,88 | 100,00% |
| | Civil marriages | 1109.010101 | 29.425,88 | 0,00 | 29.425,88 | 100,00% |
| 1109.0102 | Communication | 141.907,84 | 801,61 | 0,00 | 141.106,23 | 99,44% |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1109.010201 | 141.907,84 | 801,61 | 141.106,23 | 99,44% |
| 1109.02 | Directorate of Service for permission and public areas | 5.603.112,83 | 2.356.172,65 | 19.205,61 | 3.227.734,57 | 57,61% |
| 1109.0201 | Licenses, permission and inspections | 1.527.623,07 | 2.356.172,65 | 19.205,61 | 0,00 | 0,00% |
| | Business license. Revision of communications and initial controls | 1109.020103 | 186.292,38 | 101.598,77 | 0,00 | 84.693,61 45,46% |
| | Citizen and business licenses and permits service | 1109.020108 | 312.273,23 | 0,00 | 0,00 | 312.273,23 100,00% |
| | Declaration of condemnation | 1109.020102 | 8.776,68 | 0,00 | 0,00 | 8.776,68 100,00% |
| | Events license | 1109.020105 | 70.548,24 | 0,00 | 0,00 | 70.548,24 100,00% |
| | Inspection of activities, works, public areas, health and safety | 1109.020107 | 362.366,79 | 401.292,64 | 0,00 | 0,00 0,00% |
| | License for the occupation of a public thoroughfare | 1109.020104 | 171.095,18 | 1.823.332,41 | 0,00 | 0,00 0,00% |
| | Major works permission | 1109.020101 | 155.478,28 | 28.196,14 | 0,00 | 127.282,14 81,86% |
| | Minor works permission. Revision of direct and delayed communications | 1109.020106 | 85.666,15 | 0,00 | 0,00 | 85.666,15 100,00% |
| | Solving of complaints, incidents and grievances | 1109.020110 | 92.765,67 | 0,00 | 0,00 | 92.765,67 100,00% |
| | Subsidiary execution files | 1109.020111 | 11.120,68 | 0,00 | 19.205,61 | 0,00 0,00% |
| | Urban planning files and reports | 1109.020109 | 71.239,79 | 1.752,69 | 0,00 | 69.487,10 97,54% |
| 1109.0202 | Works and maintenance | 4.075.489,76 | 0,00 | 0,00 | 4.075.489,76 | 100,00% |

SANT ANDREU DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|-------------|----------------------|------------------|-------------------|---------------------------|----------------|
| Coordination of investments in the territory (maintenance, environment and transport) | 1109.020201 | 231.076,59 | 0,00 | 0,00 | 231.076,59 | 100,00% |
| Coordination of supplying companies | 1109.020202 | 41.973,94 | 0,00 | 0,00 | 41.973,94 | 100,00% |
| Inspection and supervision of street cleaning | 1109.020205 | 27.886,99 | 0,00 | 0,00 | 27.886,99 | 100,00% |
| Preparation of projects for building works | 1109.020203 | 183.277,35 | 0,00 | 0,00 | 183.277,35 | 100,00% |
| Preventative and corrective maintenance of public thoroughfares and paving | 1109.020204 | 1.797.879,40 | 0,00 | 0,00 | 1.797.879,40 | 100,00% |
| Preventative and corrective maintenance of the District's municipal buildings | 1109.020206 | 293.323,99 | 0,00 | 0,00 | 293.323,99 | 100,00% |
| Street Lighting | 1109.020207 | 1.500.071,50 | 0,00 | 0,00 | 1.500.071,50 | 100,00% |
| 1109.03 Directorate of Services to people and territory | | 12.477.321,13 | 16.607,45 | 100.198,61 | 12.360.515,07 | 99,06% |
| 1109.0301 District facilities | | 7.666.975,24 | 2.916,66 | 72.067,73 | 7.591.990,85 | 99,02% |
| Amounts not assignable to tasks | | 0,00 | 2.916,66 | 0,00 | 0,00 | 0,00% |
| Community centres | 1109.030105 | 694.690,86 | 0,00 | 406,39 | 694.284,47 | 99,94% |
| Directorate for sector bodies providing Services to people and for the facilities Committees | 1109.030109 | 23.212,94 | 0,00 | 0,00 | 23.212,94 | 100,00% |
| District's civic centres | 1109.030101 | 2.269.661,54 | 0,00 | 71.320,08 | 2.198.341,46 | 96,86% |
| Libraries | 1109.030106 | 1.550.064,47 | 0,00 | 0,00 | 1.550.064,47 | 100,00% |
| Other facilities in the district | 1109.030102 | 1.303.047,04 | 0,00 | 341,26 | 1.302.705,78 | 99,97% |
| Support to the management of children's facilities (children's community centres and play centres) | 1109.030103 | 20.183,99 | 0,00 | 0,00 | 20.183,99 | 100,00% |
| Support to the management of municipal sports centres | 1109.030107 | 32.324,37 | 0,00 | 0,00 | 32.324,37 | 100,00% |
| Support to the management of senior citizens' community centres | 1109.030108 | 519.453,97 | 0,00 | 0,00 | 519.453,97 | 100,00% |
| Support to the management of young people's community centres and PIJ | 1109.030104 | 1.254.336,06 | 0,00 | 0,00 | 1.254.336,06 | 100,00% |
| 1109.0302 Education-related coordination (participation in school councils) | | 11.912,64 | 0,00 | 0,00 | 11.912,64 | 100,00% |

SANT ANDREU DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|-------------|---------------------|------------------|------------------|---------------------------|----------------|
| Education-related coordination (participation in school councils) | 1109.030201 | 11.912,64 | 0,00 | 0,00 | 11.912,64 | 100,00% |
| 1109.0303 Social Promotion | | 2.038.717,98 | 13.690,79 | 28.130,88 | 1.996.896,31 | 97,95% |
| Cultural promotion | 1109.030309 | 546.342,84 | 13.690,79 | 0,00 | 532.652,05 | 97,49% |
| Educational promotion | 1109.030307 | 166.075,63 | 0,00 | 3.222,90 | 162.852,73 | 98,06% |
| Health Promotion | 1109.030308 | 11.912,64 | 0,00 | 0,00 | 11.912,64 | 100,00% |
| Promotion and participation of children | 1109.030303 | 25.641,94 | 0,00 | 0,00 | 25.641,94 | 100,00% |
| Promotion of disabled people | 1109.030306 | 8.565,41 | 0,00 | 0,00 | 8.565,41 | 100,00% |
| Promotion of senior citizens | 1109.030304 | 52.828,19 | 0,00 | 0,00 | 52.828,19 | 100,00% |
| Promotion of young people | 1109.030302 | 397.880,51 | 0,00 | 0,00 | 397.880,51 | 100,00% |
| Social action and integration programmes | 1109.030311 | 353.975,19 | 0,00 | 0,00 | 353.975,19 | 100,00% |
| Social promotion of immigration | 1109.030305 | 115.743,24 | 0,00 | 0,00 | 115.743,24 | 100,00% |
| Social promotion of women | 1109.030301 | 78.421,22 | 0,00 | 0,00 | 78.421,22 | 100,00% |
| Sports Promotion | 1109.030310 | 281.331,17 | 0,00 | 24.907,98 | 256.423,19 | 91,15% |
| 1109.0304 Territorial dynamization | | 2.471.749,16 | 0,00 | 0,00 | 2.471.749,16 | 100,00% |
| Actions regarding neighbourhood laws or any other community programmes | 1109.030405 | 755.931,46 | 0,00 | 0,00 | 755.931,46 | 100,00% |
| District events infrastructure management | 1109.030401 | 812.950,81 | 0,00 | 0,00 | 812.950,81 | 100,00% |
| District's festive activities management | 1109.030404 | 465.658,57 | 0,00 | 0,00 | 465.658,57 | 100,00% |
| Regular contact with the territory's entities and neighbours | 1109.030402 | 279.909,60 | 0,00 | 0,00 | 279.909,60 | 100,00% |
| Support to commerce and tourism | 1109.030403 | 157.298,72 | 0,00 | 0,00 | 157.298,72 | 100,00% |
| 1109.0305 Incidents, complaints and grievances in the district | | 37.435,78 | 0,00 | 0,00 | 37.435,78 | 100,00% |
| Incidents, complaints and grievances in the district | 1109.030501 | 37.435,78 | 0,00 | 0,00 | 37.435,78 | 100,00% |
| 1109.0306 Territorial coordination | | 250.530,33 | 0,00 | 0,00 | 250.530,33 | 100,00% |
| Table of prevention, security and cohabitation in the district | 1109.030602 | 197.064,91 | 0,00 | 0,00 | 197.064,91 | 100,00% |

SANT ANDREU DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|-------------|---------------|----------------|------------------|------------------------------|---------|
| Table of public premises in the district or administrative authority | 1109.030601 | 18.242,52 | 0,00 | 0,00 | 18.242,52 | 100,00% |
| Territorial Action Plans | 1109.030603 | 35.222,90 | 0,00 | 0,00 | 35.222,90 | 100,00% |
| | | 18.251.767,68 | 2.373.581,71 | 144.333,10 | 15.733.852,87 | 86,20% |

SANT ANDREU DISTRICT

BASIC MANAGEMENT INDICATORS

1109.01 General Services Directorate

Civil marriages Cost per civil marriage

| | | | | | |
|---|------------------------------------|---|-------------|---|----------|
| = | Civil marriages Cost (1109.010101) | = | 29.425,88 € | = | 156,52 € |
| | Civil marriages number | | 188 | | |

SANT ANDREU DISTRICT

BASIC MANAGEMENT INDICATORS

1109.02 Directorate of Service for permission and public areas

| | | | |
|---|--|---|----------------------|
| Business license. Revision of communications and initial controls Cost per review | | | |
| = | Business license. Revision of communications and initial controls Cost (1109.020103) | = | 186.292,38 € |
| | Reviews number | = | 77 |
| | | | = 2.419,38 € |
| Inspection and supervision of street cleaning Cost per district inhabitant | | | |
| = | Inspection and supervision of street cleaning Cost (1109.020205) | = | 27.886,99 € |
| | District population | = | 145.983 |
| | | | = 0,19 € |
| Inspection of activities, works, public areas, health and safety Cost per inspection | | | |
| = | Inspection of activities, works, public areas, health and safety Cost (1109.020107) | = | 362.366,79 € |
| | Inspections number | = | 5 |
| | | | = 72.473,36 € |
| License for the occupation of a public thoroughfare Cost per permission/permit/license | | | |
| = | License for the occupation of a public thoroughfare Cost (1109.020104) | = | 171.095,18 € |
| | Permission/permits/licenses number | = | 1.437 |
| | | | = 119,06 € |
| Minor works permission. Revision of direct and delayed communications Cost per review | | | |
| = | Minor works permission. Revision of direct and delayed communications Cost (1109.020106) | = | 85.666,15 € |
| | Reviews number | = | 2.352 |
| | | | = 36,42 € |
| Preparation of projects for building works Cost per project | | | |
| = | Preparation of projects for building works Cost (1109.020203) | = | 183.277,35 € |
| | Projects number | = | 52 |
| | | | = 3.524,56 € |

SANT ANDREU DISTRICT

BASIC MANAGEMENT INDICATORS

| | | | |
|--|--|---|---------------------|
| Preventative and corrective maintenance of public thoroughfares and paving Cost per district inhabitant | | | |
| = | Preventative and corrective maintenance of public thoroughfares and paving Cost (1109.020204) | = | 1.797.879,40 € |
| | District population | | 145.983 |
| | | | = 12,32 € |
| Preventative and corrective maintenance of the District's municipal buildings Cost per building | | | |
| = | Preventative and corrective maintenance of the District's municipal buildings Cost (1109.020206) | = | 293.323,99 € |
| | Buildings number | | 47 |
| | | | = 6.240,94 € |
| Street Lighting Cost per district inhabitant | | | |
| = | Street Lighting Cost (1109.020207) | = | 1.500.071,50 € |
| | District population | | 145.983 |
| | | | = 10,28 € |

SANT ANDREU DISTRICT

BASIC MANAGEMENT INDICATORS

1109.03 Directorate of Services to people and territory

| | | |
|--|--|--|
| Actions regarding neighbourhood laws or any other community programmes Cost per district inhabitant | | |
| = | Actions regarding neighbourhood laws or any other community programmes Cost (1109.030405) District population | = $\frac{755.931,46 \text{ €}}{145.983}$ = 5,18 € |
| Community centres Cost per community centre | | |
| = | Community centres Cost (1109.030105) Community centres number | = $\frac{694.690,86 \text{ €}}{3}$ = 231.563,62 € |
| Directorate of Services to people and territory Cost per district inhabitant | | |
| = | Directorate of Services to people and territory Cost (1109.03) District population | = $\frac{12.477.321,13 \text{ €}}{145.983}$ = 85,47 € |
| District events infrastructure management Cost per event | | |
| = | District events infrastructure management Cost (1109.030401) Events number | = $\frac{812.950,81 \text{ €}}{400}$ = 2.032,38 € |
| District's civic centres Cost per centre | | |
| = | District's civic centres Cost (1109.030101) Centres number | = $\frac{2.269.661,54 \text{ €}}{6}$ = 378.276,92 € |
| District's festive activities management Cost per festive activity | | |
| = | District's festive activities management Cost (1109.030404) Festive activities number | = $\frac{465.658,57 \text{ €}}{95}$ = 4.901,67 € |

SANT ANDREU DISTRICT

BASIC MANAGEMENT INDICATORS

| | | | |
|--|---|----------------|------------------|
| Libraries Cost per library | Libraries Cost (1109.030106) | 1.550.064,47 € | |
| | Libraries number | 4 | = 387.516,12 € |
| Support to the management of children's facilities (children's community centres and play centres) Cost per district inhabitant | Support to the management of children's facilities (children's community centres and play centres) Cost (1109.030103) | 20.183,99 € | |
| | District population | 145.983 | = 0,14 € |
| Support to the management of municipal sports centres Cost per centre | Support to the management of municipal sports centres Cost (1109.030107) | 32.324,37 € | |
| | Centres number | 6 | = 5.387,40 € |
| Support to the management of senior citizens' community centres Cost per community centre | Support to the management of senior citizens' community centres Cost (1109.030108) | 519.453,97 € | |
| | Community centres number | 6 | = 86.575,66 € |
| Support to the management of young people's community centres and PIJ Cost per community centre | Support to the management of young people's community centres and PIJ Cost (1109.030104) | 1.254.336,06 € | |
| | Community centres number | 1 | = 1.254.336,06 € |

SANT ANDREU DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|------------------------------|---|--------------|---------------------|--------------------|--------------------------|--------------------------|-----------|
| 1109 | Sant Andreu District | 7.530.829,03 | 2.281.408,02 | 1.703.146,32 | 2.353.286,26 | 4.383.098,05 | |
| 1109.01 | General Services Directorate | 103.626,15 | 0,00 | 17.986,78 | 12.007,43 | 37.713,36 | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| | Amounts not assignable to tasks | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 | |
| 1109.0101 | Legal Services | 17.797,37 | 0,00 | 3.089,16 | 2.062,23 | 6.477,12 | |
| | Civil marriages | 1109.010101 | 17.797,37 | 0,00 | 3.089,16 | 2.062,23 | 6.477,12 |
| 1109.0102 | Communication | 85.828,78 | 0,00 | 14.897,62 | 9.945,20 | 31.236,24 | |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1109.010201 | 85.828,78 | 0,00 | 14.897,62 | 9.945,20 | 31.236,24 |
| 1109.02 | Directorate of Service for permission and public areas | 2.794.165,32 | 14.786,71 | 487.560,19 | 929.786,82 | 1.376.813,79 | |
| 1109.0201 | Licenses, permission and inspections | 765.827,87 | 0,00 | 132.927,57 | 253.495,49 | 375.372,14 | |
| | Business license. Revision of communications and initial controls | 1109.020103 | 93.392,08 | 0,00 | 16.210,41 | 30.913,57 | 45.776,32 |
| | Citizen and business licenses and permits service | 1109.020108 | 156.548,79 | 0,00 | 27.172,75 | 51.818,97 | 76.732,72 |
| | Declaration of condemnation | 1109.020102 | 4.399,93 | 0,00 | 763,71 | 1.456,41 | 2.156,63 |
| | Events license | 1109.020105 | 35.367,24 | 0,00 | 6.138,82 | 11.706,85 | 17.335,33 |
| | Inspection of activities, works, public areas, health and safety | 1109.020107 | 181.661,69 | 0,00 | 31.531,69 | 60.131,55 | 89.041,86 |
| | License for the occupation of a public thoroughfare | 1109.020104 | 85.773,42 | 0,00 | 14.888,01 | 28.391,73 | 42.042,02 |
| | Major works permission | 1109.020101 | 77.944,36 | 0,00 | 13.529,09 | 25.800,24 | 38.204,59 |
| | Minor works permission. Revision of direct and delayed communications | 1109.020106 | 42.946,14 | 0,00 | 7.454,32 | 14.215,54 | 21.050,15 |
| | Solving of complaints, incidents and grievances | 1109.020110 | 46.505,28 | 0,00 | 8.072,09 | 15.393,64 | 22.794,66 |
| | Subsidiary execution files | 1109.020111 | 5.575,02 | 0,00 | 967,68 | 1.845,38 | 2.732,60 |
| | Urban planning files and reports | 1109.020109 | 35.713,92 | 0,00 | 6.199,00 | 11.821,61 | 17.505,26 |
| 1109.0202 | Works and maintenance | 2.028.337,45 | 14.786,71 | 354.632,62 | 676.291,33 | 1.001.441,65 | |

SANT ANDREU DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|-------------|---------------------|---------------------|---------------------|--------------------------|--------------------------|
| Coordination of investments in the territory (maintenance, environment and transport) | 1109.020201 | 115.843,29 | 0,00 | 20.107,35 | 38.345,11 | 56.780,84 |
| Coordination of supplying companies | 1109.020202 | 21.042,38 | 0,00 | 3.652,40 | 6.965,20 | 10.313,96 |
| Inspection and supervision of street cleaning | 1109.020205 | 13.980,30 | 0,00 | 2.426,61 | 4.627,60 | 6.852,48 |
| Preparation of projects for building works | 1109.020203 | 91.880,59 | 0,00 | 15.948,05 | 30.413,25 | 45.035,46 |
| Preventative and corrective maintenance of public thoroughfares and paving | 1109.020204 | 901.312,73 | 0,00 | 156.444,19 | 298.342,12 | 441.780,36 |
| Preventative and corrective maintenance of the District's municipal buildings | 1109.020206 | 137.347,01 | 9.702,15 | 25.523,87 | 48.674,51 | 72.076,45 |
| Street Lighting | 1109.020207 | 746.931,15 | 5.084,56 | 130.530,15 | 248.923,54 | 368.602,10 |
| 1109.03 Directorate of Services to people and territory | | 4.633.037,56 | 2.266.621,31 | 1.197.599,35 | 1.411.492,01 | 2.968.570,90 |
| 1109.0301 District facilities | | 2.118.811,42 | 2.120.259,72 | 735.791,28 | 867.806,73 | 1.824.306,09 |
| Amounts not assignable to tasks | | 0,00 | 0,00 | 0,00 | 0,00 | 0,00 |
| Community centres | 1109.030105 | 136.631,08 | 247.463,54 | 66.668,73 | 78.630,41 | 165.297,10 |
| Directorate for sector bodies providing Services to people and for the facilities Committees | 1109.030109 | 12.834,44 | 0,00 | 2.227,72 | 2.627,42 | 5.523,36 |
| District's civic centres | 1109.030101 | 824.485,59 | 430.410,43 | 217.816,95 | 256.897,60 | 540.050,97 |
| Libraries | 1109.030106 | 24.377,51 | 832.653,24 | 148.758,00 | 175.448,12 | 368.827,60 |
| Other facilities in the district | 1109.030102 | 137.556,16 | 582.898,64 | 125.052,01 | 147.488,80 | 310.051,43 |
| Support to the management of children's facilities (children's community centres and play centres) | 1109.030103 | 11.159,73 | 0,00 | 1.937,04 | 2.284,58 | 4.802,64 |
| Support to the management of municipal sports centres | 1109.030107 | 17.872,15 | 0,00 | 3.102,13 | 3.658,72 | 7.691,37 |
| Support to the management of senior citizens' community centres | 1109.030108 | 287.206,14 | 0,00 | 49.851,43 | 58.795,76 | 123.600,64 |
| Support to the management of young people's community centres and PIJ | 1109.030104 | 666.688,61 | 26.833,88 | 120.377,27 | 141.975,32 | 298.460,98 |
| 1109.0302 Education-related coordination (participation in school councils) | | 6.586,50 | 0,00 | 1.143,24 | 1.348,36 | 2.834,54 |

SANT ANDREU DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|-------------|---------------------|---------------------|--------------------|--------------------------|--------------------------|
| Education-related coordination (participation in school councils) | 1109.030201 | 6.586,50 | 0,00 | 1.143,24 | 1.348,36 | 2.834,54 |
| 1109.0303 Social Promotion | | 1.001.079,65 | 126.127,66 | 195.653,54 | 230.757,65 | 485.099,48 |
| Cultural promotion | 1109.030309 | 239.210,74 | 62.862,25 | 52.431,93 | 61.839,25 | 129.998,67 |
| Educational promotion | 1109.030307 | 91.823,22 | 0,00 | 15.938,10 | 18.797,71 | 39.516,60 |
| Health Promotion | 1109.030308 | 6.586,50 | 0,00 | 1.143,24 | 1.348,36 | 2.834,54 |
| Promotion and participation of children | 1109.030303 | 14.177,43 | 0,00 | 2.460,83 | 2.902,35 | 6.101,33 |
| Promotion of disabled people | 1109.030306 | 4.735,82 | 0,00 | 822,01 | 969,50 | 2.038,08 |
| Promotion of senior citizens | 1109.030304 | 29.208,71 | 0,00 | 5.069,86 | 5.979,50 | 12.570,12 |
| Promotion of young people | 1109.030302 | 219.988,16 | 0,00 | 38.184,16 | 45.035,15 | 94.673,04 |
| Social action and integration programmes | 1109.030311 | 195.712,91 | 0,00 | 33.970,61 | 40.065,61 | 84.226,06 |
| Social promotion of immigration | 1109.030305 | 63.994,45 | 0,00 | 11.107,75 | 13.100,70 | 27.540,34 |
| Social promotion of women | 1109.030301 | 43.359,10 | 0,00 | 7.526,00 | 8.876,31 | 18.659,81 |
| Sports Promotion | 1109.030310 | 92.282,61 | 63.265,41 | 26.999,05 | 31.843,21 | 66.940,89 |
| 1109.0304 Territorial dynamization | | 1.346.396,34 | 20.233,93 | 237.211,09 | 279.771,42 | 588.136,38 |
| Actions regarding neighbourhood laws or any other community programmes | 1109.030405 | 417.954,55 | 0,00 | 72.545,92 | 85.562,09 | 179.868,90 |
| District events infrastructure management | 1109.030401 | 449.480,56 | 0,00 | 78.018,01 | 92.015,97 | 193.436,27 |
| District's festive activities management | 1109.030404 | 257.462,65 | 0,00 | 44.688,75 | 52.706,79 | 110.800,38 |
| Regular contact with the territory's entities and neighbours | 1109.030402 | 134.528,11 | 20.233,93 | 26.862,62 | 31.682,30 | 66.602,64 |
| Support to commerce and tourism | 1109.030403 | 86.970,47 | 0,00 | 15.095,79 | 17.804,27 | 37.428,19 |
| 1109.0305 Incidents, complaints and grievances in the district | | 20.698,25 | 0,00 | 3.592,67 | 4.237,27 | 8.907,59 |
| Incidents, complaints and grievances in the district | 1109.030501 | 20.698,25 | 0,00 | 3.592,67 | 4.237,27 | 8.907,59 |
| 1109.0306 Territorial coordination | | 139.465,40 | 0,00 | 24.207,53 | 27.570,58 | 59.286,82 |
| Table of prevention, security and cohabitation in the district | 1109.030602 | 108.957,20 | 0,00 | 18.912,11 | 22.305,31 | 46.890,29 |

SANT ANDREU DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|-------------|----------------|------------------------|-----------------------|-----------------------------|-----------------------------|
| Table of public premises in the district or administrative authority | 1109.030601 | 11.033,45 | 0,00 | 1.915,12 | 1.278,47 | 4.015,48 |
| Territorial Action Plans | 1109.030603 | 19.474,75 | 0,00 | 3.380,30 | 3.986,80 | 8.381,05 |
| * Structure + Municipal Institute of Finance (IMH) | | 7.530.829,03 | 2.281.408,02 | 1.703.146,32 | 2.353.286,26 | 4.383.098,05 |

SANT MARTÍ DISTRICT

SANT MARTÍ DISTRICT

NATURE OF COST

| Nature | Process Cost | % Cost | City Cost | % Cost | Process vs City | % Process % City |
|---|---------------|---------|------------------|---------|-----------------|------------------|
| Cleaning | 538.445,44 | 2,74% | 34.609.098,48 | 1,70% | 1,56% | |
| Depreciation | 351.028,57 | 1,78% | 72.378.177,82 | 3,55% | 0,48% | |
| External contracts | 5.372.341,92 | 27,32% | 540.977.223,99 | 26,56% | 0,99% | |
| Financial expenses | 285.040,16 | 1,45% | 35.864.708,05 | 1,76% | 0,79% | |
| Grants and Transfers | 2.102.309,09 | 10,69% | 403.670.378,11 | 19,82% | 0,52% | |
| Human Resources | 6.441.044,60 | 32,75% | 633.939.090,07 | 31,12% | 1,02% | |
| Leasing | 959.349,71 | 4,88% | 34.020.720,11 | 1,67% | 2,82% | |
| Maintenance, repairs and conservation | 955.216,55 | 4,86% | 61.365.399,64 | 3,01% | 1,56% | |
| Notifications | 71.135,75 | 0,36% | 6.235.664,35 | 0,31% | 1,14% | |
| Other expenses | 1.502.917,80 | 7,64% | 117.158.114,48 | 5,75% | 1,28% | |
| Purchase of materials and perishable good | 43.068,34 | 0,22% | 3.974.449,24 | 0,20% | 1,08% | |
| Studies and technical works | 162.448,25 | 0,83% | 13.141.290,39 | 0,65% | 1,24% | |
| Supplies: Electricity | 363.527,52 | 1,85% | 25.887.892,84 | 1,27% | 1,40% | |
| Supplies: Gas | 48.520,89 | 0,25% | 4.832.749,49 | 0,24% | 1,00% | |
| Supplies: Other | 166.705,52 | 0,85% | 34.335.866,86 | 1,69% | 0,49% | |
| Supplies: Telephone and data | 280.671,84 | 1,43% | 9.638.652,43 | 0,47% | 2,91% | |
| Supplies: Water | 23.537,90 | 0,12% | 5.064.493,66 | 0,25% | 0,46% | |
| | 19.667.309,85 | 100,00% | 2.037.093.970,01 | 100,00% | | |

SANT MARTÍ DISTRICT

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS

| Subprocess | Subprocess Cost | % Cost | Mandatory* Cost | % Cost | % C.M. / Cost | Non Mandatory Cost | % Cost | % C.NotM. / Cost |
|--|----------------------|----------------|----------------------|----------------|---------------|---------------------|----------------|------------------|
| 1110.01 General Services Directorate | 187.956,91 | 0,96% | 187.956,91 | 1,30% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1110.02 Directorate of Service for permission and public areas | 8.678.583,86 | 44,13% | 8.678.583,86 | 59,92% | 100,00% | 0,00 | 0,00% | 0,00% |
| 1110.03 Directorate of Services to people and territory | 10.800.769,08 | 54,92% | 5.616.942,15 | 38,78% | 52,01% | 5.183.826,93 | 100,00% | 47,99% |
| | 19.667.309,85 | 100,00% | 14.483.482,92 | 100,00% | 73,64% | 5.183.826,93 | 100,00% | 26,36% |

*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

SANT MARTÍ DISTRICT

COSTS OF MANDATORY AND NON MANDATORY SERVICES BY SUBPROCESS AND CITIZEN

| Subprocess | Subprocess Cost | Citizen Cost | Mandatory* Cost | Citizen Cost | Non Mandatory Cost | Citizen Cost |
|--|----------------------|--------------|----------------------|--------------|---------------------|--------------|
| 1110.01 General Services Directorate | 187.956,91 | 0,81 | 187.956,91 | 0,81 | 0,00 | 0,00 |
| 1110.02 Directorate of Service for permission and public areas | 8.678.583,86 | 37,31 | 8.678.583,86 | 37,31 | 0,00 | 0,00 |
| 1110.03 Directorate of Services to people and territory | 10.800.769,08 | 46,43 | 5.616.942,15 | 24,15 | 5.183.826,93 | 22,28 |
| | 19.667.309,85 | 84,54 | 14.483.482,92 | 62,26 | 5.183.826,93 | 22,28 |

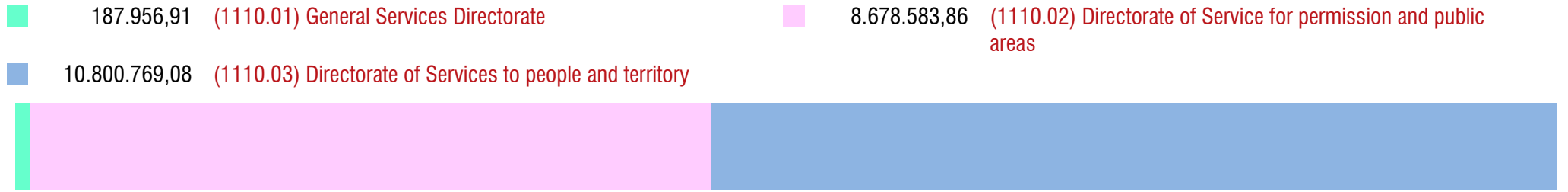
*In accordance with Law Regulating the Basis of Local Municipal Charter of Barcelona sectoral legislation to date.

City Population: 232.629 citizens

SANT MARTÍ DISTRICT

ALLOCATION OF COSTS AND INCOME BY SUBPROCESS

ALLOCATION OF COSTS



ALLOCATION OF INCOME

SANT MARTÍ DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY SUBPROCESS

| Subprocess | | Cost | Income | Coverage Rate |
|------------|--|---------------|--------------|---------------|
| 1110 | Sant Martí District | 19.667.309,85 | 4.604.266,94 | 23,41% |
| 1110.01 | General Services Directorate | 187.956,91 | 4.426,11 | 2,35% |
| 1110.02 | Directorate of Service for permission and public areas | 8.678.583,86 | 4.183.192,52 | 48,20% |
| 1110.03 | Directorate of Services to people and territory | 10.800.769,08 | 416.648,31 | 3,86% |
| | | 19.667.309,85 | 4.604.266,94 | 23,41% |

SANT MARTÍ DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY ACTIVITY

| Subprocess / Activity | | Cost | Income | Coverage Rate |
|-----------------------|---|----------------------|---------------------|---------------|
| 1110 | Sant Martí District | 19.667.309,85 | 4.604.266,94 | 23,41% |
| 1110.01 | General Services Directorate | 187.956,91 | 4.426,11 | 2,35% |
| 1110.0101 | Legal Services | 71.952,47 | 0,00 | |
| 1110.0102 | Communication | 116.004,44 | 4.426,11 | 3,82% |
| 1110.02 | Directorate of Service for permission and public areas | 8.678.583,86 | 4.183.192,52 | 48,20% |
| 1110.0201 | Licenses, permission and inspections | 1.764.952,68 | 4.181.508,37 | 236,92% |
| 1110.0202 | Works and maintenance | 6.913.631,18 | 1.684,15 | 0,02% |
| 1110.03 | Directorate of Services to people and territory | 10.800.769,08 | 416.648,31 | 3,86% |
| 1110.0301 | District facilities | 6.047.708,51 | 343.539,25 | 5,68% |
| 1110.0302 | Education-related coordination (participation in school councils) | 31.746,19 | 0,00 | |
| 1110.0303 | Social Promotion | 1.998.904,08 | 73.109,06 | 3,66% |
| 1110.0304 | Territorial dynamization | 2.414.533,69 | 0,00 | |
| 1110.0305 | Incidents, complaints and grievances in the district | 166.240,57 | 0,00 | |
| 1110.0306 | Territorial coordination | 141.636,04 | 0,00 | |
| | | 19.667.309,85 | 4.604.266,94 | 23,41% |

SANT MARTÍ DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|---|---------------|--------------|---------------|----------|
| 1110 | Sant Martí District | 19.667.309,85 | 4.604.266,94 | 23,41% | |
| 1110.01 | General Services Directorate | 187.956,91 | 4.426,11 | 2,35% | |
| 1110.0101 | Legal Services | 71.952,47 | 0,00 | | |
| | Civil marriages | 1110.010101 | 71.952,47 | 0,00 | |
| 1110.0102 | Communication | 116.004,44 | 4.426,11 | 3,82% | |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1110.010201 | 116.004,44 | 4.426,11 | 3,82% |
| 1110.02 | Directorate of Service for permission and public areas | 8.678.583,86 | 4.183.192,52 | 48,20% | |
| 1110.0201 | Licenses, permission and inspections | 1.764.952,68 | 4.181.508,37 | 236,92% | |
| | Business license. Revision of communications and initial controls | 1110.020103 | 284.904,18 | 415.552,87 | 145,86% |
| | Citizen and business licenses and permits service | 1110.020108 | 248.156,94 | 0,00 | |
| | Declaration of condemnation | 1110.020102 | 10.552,74 | 0,00 | |
| | Events license | 1110.020105 | 4.511,60 | 0,00 | |
| | Inspection of activities, works, public areas, health and safety | 1110.020107 | 584.474,90 | 382.354,14 | 65,42% |
| | License for the occupation of a public thoroughfare | 1110.020104 | 286.398,43 | 3.352.514,11 | 1170,58% |
| | Major works permission | 1110.020101 | 74.031,61 | 0,00 | |
| | Minor works permission. Revision of direct and delayed communications | 1110.020106 | 124.913,28 | 0,00 | |
| | Solving of complaints, incidents and grievances | 1110.020110 | 18.626,34 | 0,00 | |
| | Subsidiary execution files | 1110.020111 | 45.702,05 | 25.147,60 | 55,03% |
| | Urban planning files and reports | 1110.020109 | 82.680,61 | 5.939,65 | 7,18% |
| 1110.0202 | Works and maintenance | 6.913.631,18 | 1.684,15 | 0,02% | |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1110.020201 | 50.459,43 | 0,00 | |

SANT MARTÍ DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate | |
|------------------------------|--|-------------|----------------------|-------------------|--------------|
| | Coordination of supplying companies | 1110.020202 | 118.924,90 | 0,00 | |
| | Inspection and supervision of street cleaning | 1110.020205 | 99.400,75 | 0,00 | |
| | Preparation of projects for building works | 1110.020203 | 254.731,90 | 0,00 | |
| | Preventative and corrective maintenance of public thoroughfares and paving | 1110.020204 | 2.889.341,43 | 0,00 | |
| | Preventative and corrective maintenance of the District's municipal buildings | 1110.020206 | 722.127,41 | 1.684,15 | 0,23% |
| | Street Lighting | 1110.020207 | 2.778.645,36 | 0,00 | |
| 1110.03 | Directorate of Services to people and territory | | 10.800.769,08 | 416.648,31 | 3,86% |
| 1110.0301 | District facilities | | 6.047.708,51 | 343.539,25 | 5,68% |
| | Community centres | 1110.030105 | 1.066.662,34 | 0,00 | |
| | Directorate for sector bodies providing Services to people and for the facilities Committees | 1110.030109 | 83.524,44 | 0,00 | |
| | District's civic centres | 1110.030101 | 2.349.296,77 | 13.738,55 | 0,58% |
| | Libraries | 1110.030106 | 442.847,81 | 0,00 | |
| | Other facilities in the district | 1110.030102 | 525.687,05 | 0,00 | |
| | Support to the management of children's facilities (children's community centres and play centres) | 1110.030103 | 893.592,82 | 8.723,29 | 0,98% |
| | Support to the management of municipal sports centres | 1110.030107 | 66.011,22 | 321.077,41 | 486,40% |
| | Support to the management of senior citizens' community centres | 1110.030108 | 445.350,41 | 0,00 | |
| | Support to the management of young people's community centres and PIJ | 1110.030104 | 174.735,65 | 0,00 | |
| 1110.0302 | Education-related coordination (participation in school councils) | | 31.746,19 | 0,00 | |
| | Education-related coordination (participation in school councils) | 1110.030201 | 31.746,19 | 0,00 | |
| 1110.0303 | Social Promotion | | 1.998.904,08 | 73.109,06 | 3,66% |
| | Cultural promotion | 1110.030309 | 516.616,56 | 3.263,23 | 0,63% |
| | Educational promotion | 1110.030307 | 160.591,28 | 18.645,83 | 11,61% |

SANT MARTÍ DISTRICT

MAP OF ACTIVITIES: COSTS, INCOME AND RATES OF COVERAGE BY TASK

| Subprocess / Activity / Task | | Cost | Income | Coverage Rate |
|--|-------------|----------------------|---------------------|---------------|
| Health Promotion | 1110.030308 | 10.712,94 | 0,00 | |
| Promotion and participation of children | 1110.030303 | 66.394,63 | 0,00 | |
| Promotion of disabled people | 1110.030306 | 43.946,74 | 0,00 | |
| Promotion of senior citizens | 1110.030304 | 153.100,73 | 0,00 | |
| Promotion of young people | 1110.030302 | 74.146,54 | 0,00 | |
| Social action and integration programmes | 1110.030311 | 545.269,66 | 51.200,00 | 9,39% |
| Social promotion of immigration | 1110.030305 | 116.399,84 | 0,00 | |
| Social promotion of women | 1110.030301 | 77.337,14 | 0,00 | |
| Sports Promotion | 1110.030310 | 234.388,02 | 0,00 | |
| 1110.0304 Territorial dynamization | | 2.414.533,69 | 0,00 | |
| Actions regarding neighbourhood laws or any other community programmes | 1110.030405 | 504.773,46 | 0,00 | |
| District events infrastructure management | 1110.030401 | 603.620,32 | 0,00 | |
| District's festive activities management | 1110.030404 | 590.060,43 | 0,00 | |
| Regular contact with the territory's entities and neighbours | 1110.030402 | 524.414,49 | 0,00 | |
| Support to commerce and tourism | 1110.030403 | 191.664,99 | 0,00 | |
| 1110.0305 Incidents, complaints and grievances in the district | | 166.240,57 | 0,00 | |
| Incidents, complaints and grievances in the district | 1110.030501 | 166.240,57 | 0,00 | |
| 1110.0306 Territorial coordination | | 141.636,04 | 0,00 | |
| Table of prevention, security and cohabitation in the district | 1110.030602 | 13.745,04 | 0,00 | |
| Table of public premises in the district or administrative authority | 1110.030601 | 13.745,04 | 0,00 | |
| Territorial Action Plans | 1110.030603 | 114.145,96 | 0,00 | |
| | | 19.667.309,85 | 4.604.266,94 | 23,41% |

SANT MARTÍ DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---|---------------|--------------|---------------|---------------------------|-------------------|
| 1110 | Sant Martí District | 19.667.309,85 | 4.197.921,00 | 406.345,94 | 15.063.042,91 | 76,59% |
| 1110.01 | General Services Directorate | 187.956,91 | 4.426,11 | 0,00 | 183.530,80 | 97,65% |
| 1110.0101 | Legal Services | 71.952,47 | 0,00 | 0,00 | 71.952,47 | 100,00% |
| | Civil marriages | 1110.010101 | 71.952,47 | 0,00 | 71.952,47 | 100,00% |
| 1110.0102 | Communication | 116.004,44 | 4.426,11 | 0,00 | 111.578,33 | 96,18% |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1110.010201 | 116.004,44 | 4.426,11 | 111.578,33 | 96,18% |
| 1110.02 | Directorate of Service for permission and public areas | 8.678.583,86 | 4.181.508,37 | 1.684,15 | 4.495.391,34 | 51,80% |
| 1110.0201 | Licenses, permission and inspections | 1.764.952,68 | 4.181.508,37 | 0,00 | 0,00 | 0,00% |
| | Business license. Revision of communications and initial controls | 1110.020103 | 284.904,18 | 415.552,87 | 0,00 | 0,00% |
| | Citizen and business licenses and permits service | 1110.020108 | 248.156,94 | 0,00 | 248.156,94 | 100,00% |
| | Declaration of condemnation | 1110.020102 | 10.552,74 | 0,00 | 10.552,74 | 100,00% |
| | Events license | 1110.020105 | 4.511,60 | 0,00 | 4.511,60 | 100,00% |
| | Inspection of activities, works, public areas, health and safety | 1110.020107 | 584.474,90 | 382.354,14 | 0,00 | 202.120,76 34,58% |
| | License for the occupation of a public thoroughfare | 1110.020104 | 286.398,43 | 3.352.514,11 | 0,00 | 0,00 0,00% |
| | Major works permission | 1110.020101 | 74.031,61 | 0,00 | 74.031,61 | 100,00% |
| | Minor works permission. Revision of direct and delayed communications | 1110.020106 | 124.913,28 | 0,00 | 124.913,28 | 100,00% |
| | Solving of complaints, incidents and grievances | 1110.020110 | 18.626,34 | 0,00 | 18.626,34 | 100,00% |
| | Subsidiary execution files | 1110.020111 | 45.702,05 | 25.147,60 | 0,00 | 20.554,45 44,97% |
| | Urban planning files and reports | 1110.020109 | 82.680,61 | 5.939,65 | 0,00 | 76.740,96 92,82% |
| 1110.0202 | Works and maintenance | 6.913.631,18 | 0,00 | 1.684,15 | 6.911.947,03 | 99,98% |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1110.020201 | 50.459,43 | 0,00 | 0,00 | 50.459,43 100,00% |

SANT MARTÍ DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|--|-------------|----------------------|------------------|---------------------------|-----------------------------|
| Coordination of supplying companies | | 1110.020202 | 118.924,90 | 0,00 | 0,00 | 118.924,90 100,00% |
| Inspection and supervision of street cleaning | | 1110.020205 | 99.400,75 | 0,00 | 0,00 | 99.400,75 100,00% |
| Preparation of projects for building works | | 1110.020203 | 254.731,90 | 0,00 | 0,00 | 254.731,90 100,00% |
| Preventative and corrective maintenance of public thoroughfares and paving | | 1110.020204 | 2.889.341,43 | 0,00 | 0,00 | 2.889.341,43 100,00% |
| Preventative and corrective maintenance of the District's municipal buildings | | 1110.020206 | 722.127,41 | 0,00 | 1.684,15 | 720.443,26 99,77% |
| Street Lighting | | 1110.020207 | 2.778.645,36 | 0,00 | 0,00 | 2.778.645,36 100,00% |
| 1110.03 | Directorate of Services to people and territory | | 10.800.769,08 | 11.986,52 | 404.661,79 | 10.384.120,77 96,14% |
| 1110.0301 | District facilities | | 6.047.708,51 | 8.723,29 | 334.815,96 | 5.704.169,26 94,32% |
| Community centres | | 1110.030105 | 1.066.662,34 | 0,00 | 0,00 | 1.066.662,34 100,00% |
| Directorate for sector bodies providing Services to people and for the facilities Committees | | 1110.030109 | 83.524,44 | 0,00 | 0,00 | 83.524,44 100,00% |
| District's civic centres | | 1110.030101 | 2.349.296,77 | 0,00 | 13.738,55 | 2.335.558,22 99,42% |
| Libraries | | 1110.030106 | 442.847,81 | 0,00 | 0,00 | 442.847,81 100,00% |
| Other facilities in the district | | 1110.030102 | 525.687,05 | 0,00 | 0,00 | 525.687,05 100,00% |
| Support to the management of children's facilities (children's community centres and play centres) | | 1110.030103 | 893.592,82 | 8.723,29 | 0,00 | 884.869,53 99,02% |
| Support to the management of municipal sports centres | | 1110.030107 | 66.011,22 | 0,00 | 321.077,41 | 0,00 0,00% |
| Support to the management of senior citizens' community centres | | 1110.030108 | 445.350,41 | 0,00 | 0,00 | 445.350,41 100,00% |
| Support to the management of young people's community centres and PIJ | | 1110.030104 | 174.735,65 | 0,00 | 0,00 | 174.735,65 100,00% |
| 1110.0302 | Education-related coordination (participation in school councils) | | 31.746,19 | 0,00 | 0,00 | 31.746,19 100,00% |
| Education-related coordination (participation in school councils) | | 1110.030201 | 31.746,19 | 0,00 | 0,00 | 31.746,19 100,00% |
| 1110.0303 | Social Promotion | | 1.998.904,08 | 3.263,23 | 69.845,83 | 1.925.795,02 96,34% |
| Cultural promotion | | 1110.030309 | 516.616,56 | 3.263,23 | 0,00 | 513.353,33 99,37% |

SANT MARTÍ DISTRICT

FINANCING

| Subprocess / Activity / Task | | Cost | Income User | Income Others | City Theoretical coverage | |
|--|-------------|---------------------|-------------|---------------|---------------------------|----------------|
| Educational promotion | 1110.030307 | 160.591,28 | 0,00 | 18.645,83 | 141.945,45 | 88,39% |
| Health Promotion | 1110.030308 | 10.712,94 | 0,00 | 0,00 | 10.712,94 | 100,00% |
| Promotion and participation of children | 1110.030303 | 66.394,63 | 0,00 | 0,00 | 66.394,63 | 100,00% |
| Promotion of disabled people | 1110.030306 | 43.946,74 | 0,00 | 0,00 | 43.946,74 | 100,00% |
| Promotion of senior citizens | 1110.030304 | 153.100,73 | 0,00 | 0,00 | 153.100,73 | 100,00% |
| Promotion of young people | 1110.030302 | 74.146,54 | 0,00 | 0,00 | 74.146,54 | 100,00% |
| Social action and integration programmes | 1110.030311 | 545.269,66 | 0,00 | 51.200,00 | 494.069,66 | 90,61% |
| Social promotion of inmigration | 1110.030305 | 116.399,84 | 0,00 | 0,00 | 116.399,84 | 100,00% |
| Social promotion of women | 1110.030301 | 77.337,14 | 0,00 | 0,00 | 77.337,14 | 100,00% |
| Sports Promotion | 1110.030310 | 234.388,02 | 0,00 | 0,00 | 234.388,02 | 100,00% |
| 1110.0304 Territorial dynamization | | 2.414.533,69 | 0,00 | 0,00 | 2.414.533,69 | 100,00% |
| Actions regarding neighbourhood laws or any other community programmes | 1110.030405 | 504.773,46 | 0,00 | 0,00 | 504.773,46 | 100,00% |
| District events infrastructure management | 1110.030401 | 603.620,32 | 0,00 | 0,00 | 603.620,32 | 100,00% |
| District's festive activities management | 1110.030404 | 590.060,43 | 0,00 | 0,00 | 590.060,43 | 100,00% |
| Regular contact with the territory's entities and neighbours | 1110.030402 | 524.414,49 | 0,00 | 0,00 | 524.414,49 | 100,00% |
| Support to commerce and tourism | 1110.030403 | 191.664,99 | 0,00 | 0,00 | 191.664,99 | 100,00% |
| 1110.0305 Incidents, complaints and grievances in the district | | 166.240,57 | 0,00 | 0,00 | 166.240,57 | 100,00% |
| Incidents, complaints and grievances in the district | 1110.030501 | 166.240,57 | 0,00 | 0,00 | 166.240,57 | 100,00% |
| 1110.0306 Territorial coordination | | 141.636,04 | 0,00 | 0,00 | 141.636,04 | 100,00% |
| Table of prevention, security and cohabitation in the district | 1110.030602 | 13.745,04 | 0,00 | 0,00 | 13.745,04 | 100,00% |
| Table of public premises in the district or administrative authority | 1110.030601 | 13.745,04 | 0,00 | 0,00 | 13.745,04 | 100,00% |
| Territorial Action Plans | 1110.030603 | 114.145,96 | 0,00 | 0,00 | 114.145,96 | 100,00% |



SANT MARTÍ DISTRICT

FINANCING

| Subprocess / Activity / Task | Cost | Income User | Income Others | City Theoretical coverage | |
|------------------------------|---------------|----------------|------------------|------------------------------|--------|
| | 19.667.309,85 | 4.197.921,00 | 406.345,94 | 15.063.042,91 | 76,59% |

SANT MARTÍ DISTRICT

BASIC MANAGEMENT INDICATORS

1110.01 General Services Directorate

Civil marriages Cost per civil marriage

| | | | | | |
|---|------------------------------------|---|-------------|---|----------|
| = | Civil marriages Cost (1110.010101) | = | 71.952,47 € | = | 765,45 € |
| | Civil marriages number | | 94 | | |

SANT MARTÍ DISTRICT

BASIC MANAGEMENT INDICATORS

1110.02 Directorate of Service for permission and public areas

| | | |
|--|---|----------------------|
| Business license. Revision of communications and initial controls Cost per review | | |
| = | Business license. Revision of communications and initial controls Cost (1110.020103) | = 284.904,18 € |
| | Reviews number | = 24 |
| | | = 11.871,01 € |
| Inspection and supervision of street cleaning Cost per district inhabitant | | |
| = | Inspection and supervision of street cleaning Cost (1110.020205) | = 99.400,75 € |
| | District population | = 232.629 |
| | | = 0,43 € |
| License for the occupation of a public thoroughfare Cost per permission/permit/license | | |
| = | License for the occupation of a public thoroughfare Cost (1110.020104) | = 286.398,43 € |
| | Permission/permits/licenses number | = 3.376 |
| | | = 84,83 € |
| Minor works permission. Revision of direct and delayed communications Cost per review | | |
| = | Minor works permission. Revision of direct and delayed communications Cost (1110.020106) | = 124.913,28 € |
| | Reviews number | = 3.978 |
| | | = 31,40 € |
| Preparation of projects for building works Cost per project | | |
| = | Preparation of projects for building works Cost (1110.020203) | = 254.731,90 € |
| | Projects number | = 68 |
| | | = 3.746,06 € |
| Preventative and corrective maintenance of public thoroughfares and paving Cost per district inhabitant | | |
| = | Preventative and corrective maintenance of public thoroughfares and paving Cost (1110.020204) | = 2.889.341,43 € |
| | District population | = 232.629 |
| | | = 12,42 € |

SANT MARTÍ DISTRICT

BASIC MANAGEMENT INDICATORS

1110.03 Directorate of Services to people and territory

| | | |
|--|--|--|
| Actions regarding neighbourhood laws or any other community programmes Cost per district inhabitant | | |
| = | Actions regarding neighbourhood laws or any other community programmes Cost (1110.030405) District population | = $\frac{504.773,46 \text{ €}}{232.629}$ = 2,17 € |
| Community centres Cost per community centre | | |
| = | Community centres Cost (1110.030105) Community centres number | = $\frac{1.066.662,34 \text{ €}}{9}$ = 118.518,04 € |
| Directorate of Services to people and territory Cost per district inhabitant | | |
| = | Directorate of Services to people and territory Cost (1110.03) District population | = $\frac{10.800.769,08 \text{ €}}{232.629}$ = 46,43 € |
| District events infrastructure management Cost per event | | |
| = | District events infrastructure management Cost (1110.030401) Events number | = $\frac{603.620,32 \text{ €}}{765}$ = 789,05 € |
| District's civic centres Cost per centre | | |
| = | District's civic centres Cost (1110.030101) Centres number | = $\frac{2.349.296,77 \text{ €}}{5}$ = 469.859,35 € |
| District's festive activities management Cost per festive activity | | |
| = | District's festive activities management Cost (1110.030404) Festive activities number | = $\frac{590.060,43 \text{ €}}{24}$ = 24.585,85 € |

SANT MARTÍ DISTRICT

BASIC MANAGEMENT INDICATORS

| | | | |
|--|---|--------------|----------------------|
| Libraries Cost per library | Libraries Cost (1110.030106) | 442.847,81 € | |
| | Libraries number | 6 | = 73.807,97 € |
| Support to the management of children's facilities (children's community centres and play centres) Cost per district inhabitant | Support to the management of children's facilities (children's community centres and play centres) Cost (1110.030103) | 893.592,82 € | |
| | District population | 232.629 | = 3,84 € |
| Support to the management of municipal sports centres Cost per centre | Support to the management of municipal sports centres Cost (1110.030107) | 66.011,22 € | |
| | Centres number | 15 | = 4.400,75 € |
| Support to the management of senior citizens' community centres Cost per community centre | Support to the management of senior citizens' community centres Cost (1110.030108) | 445.350,41 € | |
| | Community centres number | 9 | = 49.483,38 € |
| Support to the management of young people's community centres and PIJ Cost per community centre | Support to the management of young people's community centres and PIJ Cost (1110.030104) | 174.735,65 € | |
| | Community centres number | 3 | = 58.245,22 € |

SANT MARTÍ DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* | |
|------------------------------|---|---------------|---------------------|--------------------|--------------------------|--------------------------|------------|
| 1110 | Sant Martí District | 10.445.641,54 | 1.692.776,33 | 1.557.883,12 | 1.948.827,74 | 4.022.181,12 | |
| 1110.01 | General Services Directorate | 124.596,80 | 0,00 | 15.991,15 | 14.060,79 | 33.308,17 | |
| 1110.0101 | Legal Services | 47.697,36 | 0,00 | 6.121,63 | 5.382,66 | 12.750,82 | |
| | Civil marriages | 1110.010101 | 47.697,36 | 0,00 | 6.121,63 | 5.382,66 | 12.750,82 |
| 1110.0102 | Communication | 76.899,44 | 0,00 | 9.869,52 | 8.678,13 | 20.557,35 | |
| | Citizen's service. Management of complaints and suggestions (IRIS) | 1110.010201 | 76.899,44 | 0,00 | 9.869,52 | 8.678,13 | 20.557,35 |
| 1110.02 | Directorate of Service for permission and public areas | 5.226.790,10 | 49.881,06 | 677.224,73 | 836.831,41 | 1.887.856,56 | |
| 1110.0201 | Licenses, permission and inspections | 1.073.109,99 | 0,00 | 137.726,34 | 170.185,35 | 383.931,00 | |
| | Business license. Revision of communications and initial controls | 1110.020103 | 173.224,77 | 0,00 | 22.232,22 | 27.471,85 | 61.975,34 |
| | Citizen and business licenses and permits service | 1110.020108 | 150.882,06 | 0,00 | 19.364,68 | 23.928,50 | 53.981,70 |
| | Declaration of condemnation | 1110.020102 | 6.416,18 | 0,00 | 823,47 | 1.017,55 | 2.295,54 |
| | Events license | 1110.020105 | 2.743,10 | 0,00 | 352,06 | 435,03 | 981,41 |
| | Inspection of activities, works, public areas, health and safety | 1110.020107 | 355.366,95 | 0,00 | 45.608,92 | 56.357,92 | 127.141,11 |
| | License for the occupation of a public thoroughfare | 1110.020104 | 174.133,29 | 0,00 | 22.348,82 | 27.615,93 | 62.300,39 |
| | Major works permission | 1110.020101 | 45.012,01 | 0,00 | 5.776,98 | 7.138,49 | 16.104,13 |
| | Minor works permission. Revision of direct and delayed communications | 1110.020106 | 75.948,60 | 0,00 | 9.747,49 | 12.044,75 | 27.172,44 |
| | Solving of complaints, incidents and grievances | 1110.020110 | 11.325,01 | 0,00 | 1.453,49 | 1.796,04 | 4.051,80 |
| | Subsidiary execution files | 1110.020111 | 27.787,33 | 0,00 | 3.566,31 | 4.406,82 | 9.941,59 |
| | Urban planning files and reports | 1110.020109 | 50.270,69 | 0,00 | 6.451,90 | 7.972,47 | 17.985,55 |
| 1110.0202 | Works and maintenance | 4.153.680,11 | 49.881,06 | 539.498,39 | 666.646,06 | 1.503.925,56 | |
| | Coordination of investments in the territory (maintenance, environment and transport) | 1110.020201 | 30.679,87 | 0,00 | 3.937,55 | 4.865,54 | 10.976,47 |

SANT MARTÍ DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|-------------|---------------------|------------------------|-----------------------|-----------------------------|-----------------------------|
| Coordination of supplying companies | 1110.020202 | 72.307,60 | 0,00 | 9.280,19 | 11.467,32 | 25.869,79 |
| Inspection and supervision of street cleaning | 1110.020205 | 60.436,71 | 0,00 | 7.756,64 | 9.584,71 | 21.622,69 |
| Preparation of projects for building works | 1110.020203 | 154.879,70 | 0,00 | 19.877,75 | 24.562,49 | 55.411,96 |
| Preventative and corrective maintenance of public thoroughfares and paving | 1110.020204 | 1.756.750,27 | 0,00 | 225.466,91 | 278.604,40 | 628.519,85 |
| Preventative and corrective maintenance of the District's municipal buildings | 1110.020206 | 389.180,07 | 49.881,06 | 56.350,50 | 69.631,05 | 157.084,73 |
| Street Lighting | 1110.020207 | 1.689.445,89 | 0,00 | 216.828,85 | 267.930,55 | 604.440,07 |
| 1110.03 Directorate of Services to people and territory | | 5.094.254,64 | 1.642.895,27 | 864.667,24 | 1.097.935,54 | 2.101.016,39 |
| 1110.0301 District facilities | | 2.403.008,40 | 1.369.345,09 | 484.155,84 | 614.770,49 | 1.176.428,69 |
| Community centres | 1110.030105 | 225.165,71 | 440.181,73 | 85.392,81 | 108.429,92 | 207.492,17 |
| Directorate for sector bodies providing Services to people and for the facilities Committees | 1110.030109 | 52.099,68 | 0,00 | 6.686,64 | 8.490,55 | 16.247,57 |
| District's civic centres | 1110.030101 | 1.112.072,40 | 353.338,49 | 188.075,49 | 238.814,14 | 456.996,25 |
| Libraries | 1110.030106 | 48.702,69 | 227.530,62 | 35.452,66 | 45.017,01 | 86.144,83 |
| Other facilities in the district | 1110.030102 | 36.047,67 | 291.857,91 | 42.084,44 | 53.437,91 | 102.259,12 |
| Support to the management of children's facilities (children's community centres and play centres) | 1110.030103 | 557.392,60 | 0,00 | 71.537,54 | 90.836,80 | 173.825,88 |
| Support to the management of municipal sports centres | 1110.030107 | 39.196,58 | 1.978,96 | 5.284,60 | 6.710,27 | 12.840,81 |
| Support to the management of senior citizens' community centres | 1110.030108 | 277.794,33 | 0,00 | 35.653,01 | 45.271,41 | 86.631,66 |
| Support to the management of young people's community centres and PIJ | 1110.030104 | 54.536,74 | 54.457,38 | 13.988,65 | 17.762,48 | 33.990,40 |
| 1110.0302 Education-related coordination (participation in school councils) | | 19.802,19 | 0,00 | 2.541,48 | 3.227,11 | 6.175,41 |
| Education-related coordination (participation in school councils) | 1110.030201 | 19.802,19 | 0,00 | 2.541,48 | 3.227,11 | 6.175,41 |
| 1110.0303 Social Promotion | | 1.048.440,48 | 198.407,43 | 160.024,42 | 203.195,52 | 388.836,23 |
| Cultural promotion | 1110.030309 | 133.314,08 | 188.933,64 | 41.358,30 | 52.515,86 | 100.494,68 |

SANT MARTÍ DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|-------------|---------------------|---------------------|--------------------|--------------------------|--------------------------|
| Educational promotion | 1110.030307 | 100.171,34 | 0,00 | 12.856,31 | 16.324,66 | 31.238,97 |
| Health Promotion | 1110.030308 | 6.682,36 | 0,00 | 857,64 | 1.089,01 | 2.083,93 |
| Promotion and participation of children | 1110.030303 | 41.414,70 | 0,00 | 5.315,29 | 6.749,24 | 12.915,40 |
| Promotion of disabled people | 1110.030306 | 27.412,47 | 0,00 | 3.518,20 | 4.467,34 | 8.548,73 |
| Promotion of senior citizens | 1110.030304 | 95.499,00 | 0,00 | 12.256,64 | 15.563,22 | 29.781,87 |
| Promotion of young people | 1110.030302 | 46.250,07 | 0,00 | 5.935,88 | 7.537,25 | 14.423,34 |
| Social action and integration programmes | 1110.030311 | 340.120,54 | 0,00 | 43.652,15 | 55.428,55 | 106.068,42 |
| Social promotion of inmigration | 1110.030305 | 72.606,23 | 0,00 | 9.318,51 | 11.832,45 | 22.642,65 |
| Social promotion of women | 1110.030301 | 48.240,26 | 0,00 | 6.191,31 | 7.861,59 | 15.043,98 |
| Sports Promotion | 1110.030310 | 136.729,43 | 9.473,79 | 18.764,19 | 23.826,35 | 45.594,26 |
| 1110.0304 Territorial dynamization | | 1.430.960,67 | 75.142,76 | 193.298,11 | 245.445,70 | 469.686,46 |
| Actions regarding neighbourhood laws or any other community programmes | 1110.030405 | 314.860,40 | 0,00 | 40.410,18 | 51.311,97 | 98.190,91 |
| District events infrastructure management | 1110.030401 | 376.517,69 | 0,00 | 48.323,48 | 61.360,09 | 117.419,06 |
| District's festive activities management | 1110.030404 | 368.059,49 | 0,00 | 47.237,93 | 59.981,68 | 114.781,33 |
| Regular contact with the territory's entities and neighbours | 1110.030402 | 251.969,04 | 75.142,76 | 41.982,57 | 53.308,55 | 102.011,58 |
| Support to commerce and tourism | 1110.030403 | 119.554,05 | 0,00 | 15.343,95 | 19.483,41 | 37.283,58 |
| 1110.0305 Incidents, complaints and grievances in the district | | 103.695,18 | 0,00 | 13.308,57 | 16.898,93 | 32.337,89 |
| Incidents, complaints and grievances in the district | 1110.030501 | 103.695,18 | 0,00 | 13.308,57 | 16.898,93 | 32.337,89 |
| 1110.0306 Territorial coordination | | 88.347,72 | 0,00 | 11.338,82 | 14.397,79 | 27.551,71 |
| Table of prevention, security and cohabitation in the district | 1110.030602 | 8.573,69 | 0,00 | 1.100,37 | 1.397,23 | 2.673,75 |
| Table of public premises in the district or administrative authority | 1110.030601 | 8.573,69 | 0,00 | 1.100,37 | 1.397,23 | 2.673,75 |
| Territorial Action Plans | 1110.030603 | 71.200,34 | 0,00 | 9.138,08 | 11.603,33 | 22.204,21 |



SANT MARTÍ DISTRICT

TRACKING COSTS BY TASK

| Subprocess / Activity / Task | Direct Cost | Direct Cost Centers | Area Indirect Cost | Management Indirect Cost | Structure Indirect Cost* |
|--|---------------|---------------------|--------------------|--------------------------|--------------------------|
| * Structure + Municipal Institute of Finance (IMH) | 10.445.641,54 | 1.692.776,33 | 1.557.883,12 | 1.948.827,74 | 4.022.181,12 |

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