

# Cost Report 2017

## INDICATOR REPORT



**CONTENT**

INDICATORS PER ORGANISATION	2
SOCIAL AREA (2)	3
AREA OF SECURITY AND PREVENTION (4)	7
CITY AREA (5)	10
DISTRCTS AREA (6)	16
AREA OF EDUCATION (8)	35
AREA OF CULTURE (9)	37
INDICATORS PER ACTIVITY	39
URBAN PLANNING (01)	40
ENVIRONMENT AND URBAN SERVICES (02)	47
SOCIAL RIGHTS (03)	53
SPORTS (04)	59
MOBILITY / TRANSPORT (05)	62
MUNICIPAL POLICE (06)	64
FIRE PREVENTION, EXTINCTION AND RESCUE (07)	67
EDUCATION (08)	69
CULTURE (09)	71
ECONOMIC PROMOTION (10)	74
DISTRICTS (11)	76
INFRASTRUCTURE AND URBAN COORDINATION (12)	80
HOUSING (13)	85
CODE TABLES	87

# INDICATORS PER ORGANISATION

# SOCIAL (2)

**SOCIAL (2)**
**INDICATORS PER ORGANISATION ACTIVITY**

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
<b>Manager's Office for Social Rights (2000)</b>			
<b>Assistance for vulnerable people (0301)</b>			
Coverage of food requirements (030105)	6.737.664,76 acumulat	520.294 served meals	12,95 per served meal
Daycare (030104)	3.775.885,46 acumulat	2.276 people attended to	1.659,00 per person attended to
Temporary residential care (030101)	18.861.397,03 acumulat	901 users	20.933,85 per user
<b>Elderly people (0303)</b>			
Daycare for senior citizens (030302)	33.324.953,27 acumulat	348.747 people over 64	95,56 per person over 64
Emergency care for senior citizens (030305)	13.752,36 acumulat	16.879 stays	0,81 per stay
Promoting active ageing (030312)	6.947.799,38 acumulat	157.772 users	44,04 per user
Telephone helpline (030307)	418.198,73 acumulat	348.747 people over 64	1,20 per person over 64
Temporary stays in homes (030306)	8.764.948,22 acumulat	95.599 users	91,68 per user
Family and children (0302)	319.745,39 acumulat	174 users	1.837,62 per user
Activities and coordination of open centres (030202)	17.010.052,80 acumulat	218.066 people under 16	78,00 per person under 16
Care Team for Infants and Adolescents (EAIA) (030201)	2.066.078,15 acumulat	2.519 users	820,20 per user
Promoting childhood and adolescence (030206)	7.924.362,32 acumulat	3.767 children and teenagers attended to	2.103,63 per child / teenager
Public health (0311)	454.183,95 acumulat	874 children and teenagers attended to	519,66 per child / teenager
Municipal Staff Health Care Provision (PAMEM) (031107)	27.369.187,12 acumulat	1.620.809 city	16,89 per inhabitant
Promoting health and disease prevention (031104)	3.570.511,93 acumulat	1.620.809 city	2,20 per inhabitant

**SOCIAL (2)**
**INDICATORS PER ORGANISATION ACTIVITY**

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
	1.419.018,10 acumulat	1.620.809 city	0,88 per inhabitant
<b>Social interventions in public areas (0305)</b>			
Assistance and support for homeless people (030501)			
	3.295.296,52 acumulat	1.620.809 city	2,03 per inhabitant
<b>Manager's Office for Citizens' Rights, Participation and Transparency (2001)</b>			
<b>Citizens' rights (0310)</b>			
Assistance for mediation and consultation of rights (031002)			
	1.263.574,92 acumulat	1.620.809 city	0,78 per inhabitant
Promoting education and awareness about citizens' rights and duties (031004)			
	2.343.890,46 acumulat	1.620.809 city	1,45 per inhabitant
<b>Multiculturalism and immigration (0306)</b>			
	28.148.883,47 acumulat	1.620.809 city	17,37 per inhabitant
	28.148.883,47 acumulat	16.936 people attended to	1.662,07 per person attended to
<b>Municipal Institute of Social Services (IMSS). (2201)</b>			
<b>Assistance for individuals and families (0313)</b>			
Basic social care services for individuals and families (031301)			
	2.422.767,90 acumulat	81.638 users	29,68 per user
Home Care Service (SAD) (031302)			
	111.794.935,26 acumulat	24.122 users	4.634,56 per user
<b>Municipal Institute for People with Disabilities (IMPD) (2202)</b>			
<b>Promotion services and support for people with disabilities (0317)</b>			
Job placement (031702)			
	1.658.519,37 acumulat	1.620.809 city	1,02 per inhabitant
<b>Barcelona Sports Institute (IBE) (2203)</b>			
<b>Encouragement and promotion of practising sports (0401)</b>			
	16.208.259,62 acumulat	1.620.809 city	10,00 per inhabitant
Sport for school-age children (040101)			
	8.842.630,84 acumulat	151.756 participants	58,27 per participant
<b>Sport Facilities Management (0403)</b>			
	8.688.060,68 acumulat	1.620.809 city	5,36 per inhabitant
Municipal sportive installations (040301)			
	8.673.671,65 acumulat	190.184 subscribers	45,61 per subscriber
<b>Sporting Events (0402)</b>			

## SOCIAL (2)

### INDICATORS PER ORGANISATION ACTIVITY

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
	10.649.897,64 acumulat	1.620.809 city	6,57 per inhabitant
City events (040203)	3.968.803,24 acumulat	272.522 participants	14,56 per participant

# SECURITY AND PREVENTION (4)



## SECURITY AND PREVENTION (4)

### INDICATORS PER ORGANISATION ACTIVITY

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Manager's Office for Security and Prevention (4000)			
	274.756.379,68 acumulat	41.559 complaints	6.611,24 per complaint
	274.756.379,68 acumulat	318.917 complaints	861,53 per complaint
	274.756.379,68 acumulat	692 complaints	397.046,79 per complaint
Environmental protection (0211)			
Other environmental initiatives (021104)			
	29.261,15 acumulat	461 interventions	63,47 per intervention
Surveillance and incidents in woodland areas (021101)			
	898.419,73 acumulat	15 complaints	59.894,65 per complaint
Administrative police (0607)			
Ensuring coexistence among neighbourhood residents (060701)			
	27.069.257,61 acumulat	37.488 interventions	722,08 per intervention
Irregular activities in public spaces. (060703)			
	358.182,21 acumulat	80.453 complaints	4,45 per complaint
Measures for alerts (060712)			
	100.769,15 acumulat	1.962 interventions	51,36 per intervention
Public disturbances in public areas (060702)			
	890.016,48 acumulat	24.235 interventions	36,72 per intervention
Public establishments (060705)			
	3.657.913,40 acumulat	2.869 inspection reports	1.274,98 per inspections
Shows and others (060706)			
	46.139,67 acumulat	11.103 interventions	4,16 per intervention
Violation of other municipal byelaws (060710)			
	261.214,29 acumulat	5.024 interventions	51,99 per intervention
Emergency measures (0608)			
	1.454.313,93 acumulat	1.620.809 city	0,90 per inhabitant
Measures and surveillance for citizen security (0603)			
	34.855.919,53 acumulat	1.620.809 city	21,51 per inhabitant
Public order (0609)			
	2.221.531,41 acumulat	1.620.809 city	1,37 per inhabitant
Traffic (0601)			
	36.500.038,18 acumulat	1.620.809 city	22,52 per inhabitant
Accident assistance (060105)			

## SECURITY AND PREVENTION (4)

### INDICATORS PER ORGANISATION ACTIVITY

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
	12.393.001,04 acumulat	9.430 accidents	1.314,21 per accident
Management of other offences (060108)			
	898.313,81 acumulat	540.492 complaints	1,66 per complaint
Management of vehicles, storage procedures and escorts (060109)			
	503.940,65 acumulat	2.689 interventions	187,41 per intervention
Other traffic incidents (060114)			
	720.111,68 acumulat	4.660 interventions	154,53 per intervention
<b>Counseling and Training (0701)</b>			
External training given by firefighters (070101)			
	976.526,31 acumulat	872 students	1.119,87 per student participant
<b>Fires (0704)</b>			
Fires on public roads (070402)			
	690.261,50 acumulat	1.727 expiry	399,69 per expiry
<b>Operational prevention (0708)</b>			
	3.491.230,47 acumulat	2.159 actions	1.617,06 per action
Drills (070803)			
	1.014.174,40 acumulat	30 simulations	33.805,81 per simulation
<b>Rescue (0707)</b>			
	2.596.714,80 acumulat	5.890 interventions	440,87 per intervention
False alarms (070705)			
	254.897,39 acumulat	1.822 interventions	139,90 per intervention
<b>Technical assistance (0706)</b>			
	1.396.457,57 acumulat	4.639 interventions	301,03 per intervention

# URBAN SPACE (5)

## URBAN SPACE (5)

### INDICATORS PER ORGANISATION ACTIVITY

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
<b>Manager's Office for Urban Ecology (5000)</b>			
<b>Planning (0101)</b>			
Collaboration and support for the Directorate of Citizen Participation (010102)			
	4.918,74 acumulat	103 grants for entities	47,75 per grants for an entity
	4.918,74 acumulat	41 participation programmes	119,97 per participation programme
<b>Urban model projects (0119)</b>			
Drafting public area projects (011901)			
	1.190.698,82 acumulat	1.620.809 city	0,73 per inhabitant
Drafting strategic studies (011903)			
	1.438.267,05 acumulat	1.620.809 city	0,89 per inhabitant
Management and refurbishment of urban furniture (011902)			
	1.000.665,22 acumulat	1.620.809 city	0,62 per inhabitant
<b>Deputy Manager's Office of Environment and Urban Services (5001)</b>			
<b>Animals (0203)</b>			
Deceased animal collection (020301)			
	499.939,38 acumulat	2.073 animals	241,17 per animal
<b>Cleaning public areas (0202)</b>			
Cleaning the public roads and public areas (020201)			
	190.963.971,37 acumulat	1.620.809 city	117,82 per inhabitant
	190.963.971,37 acumulat	9.835.360 side walks to clean in m2	19,42 per side walk to clean in m2
Graffiti removal (020202)			
	4.838.586,84 acumulat	360.171 square metres	13,43 per square metre
<b>Collection and waste management (0201)</b>			
	108.268.513,71 acumulat	1.620.809 city	66,80 per inhabitant
	108.268.513,71 acumulat	1.620.809 city	66,80 per inhabitant
	108.268.513,71 acumulat	41.346 collection points	2.618,60 per collection point
	108.268.513,71 acumulat	26.784 containers	4.042,28 per container
Commercial waste (020103)			
	17.033.686,39 acumulat	53.760 tons of commercial origin	316,85 per ton
Domestic waste collection (020105)			
	64.242.712,04 acumulat	1.620.809 city	39,64 per inhabitant
Furniture and junk collection (020104)			
	12.366.851,31 acumulat	34.905 tons of furniture and junk	354,30 per ton

## URBAN SPACE (5)

### INDICATORS PER ORGANISATION ACTIVITY

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Green points for waste treatment and selection (TERSA) (020101)	4.804.145,70 acumulat	16.829 number of tonnes collected	285,47 per tonnes collected
Municipal market waste (020102)	2.810.158,92 acumulat	12.429 ton collected	226,10 per ton collected
<b>Environmental quality (0207)</b>			
Monitoring and vigilance regarding noise awareness (020703)	506.503,94 acumulat	202 measurements	2.507,45 per measurements
<b>Operation and maintenance of public street lighting (0208)</b>			
Festival and civil acts (020801)	24.615.778,08 acumulat	161.621 points of light controlled	152,31 per light spots
Public and ornamental street lighting (020802)	1.170.679,63 acumulat	1.620.809 city	0,72 per inhabitant
	23.445.098,45 acumulat	1.620.809 city	14,47 per inhabitant
<b>Deputy Manager's Office for Mobility and Infrastructures (5002)</b>			
	193.362.526,59 acumulat	1.620.809 city	119,30 per inhabitant
	193.362.526,59 acumulat	1.620.809 city	119,30 per inhabitant
<b>Urban Spaces (1204)</b>			
Elevator and escalator apparatus (120406)	1.414.222,78 acumulat	129 lifting devices	10.962,97 per device
Maintenance of service galleries (120408)	703.689,82 acumulat	36.000 linear metres	19,55 per linear metre
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)	328.775,88 acumulat	116.655 closures used	2,82 per closure
Pavement (120411)	66.404,68 acumulat	172.431 m <sup>2</sup> pavement	0,39 per m <sup>2</sup> pavement
Road structures (120402)	2.191.618,99 acumulat	876 structures	2.501,85 per structure
Urban furniture (120401)	1.394.829,09 acumulat	99.454 signals	14,02 per signal
<b>Deputy Manager's Office for Urban Planning (5003)</b>			
<b>Information and documentation (0107)</b>			
In-person urban planning information (010701)	185.214,17 acumulat	3.064 queries	60,45 per query

## URBAN SPACE (5)

### INDICATORS PER ORGANISATION ACTIVITY

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Obtaining reports and certificates of qualification in urban planning and orientation maps (010704)	163.421,85 acumulat	1.255	ceretificates and reports
			130,22 per certificate / report
<b>Planning (0101)</b>			
Drafting and processing of administrative reports for public urban planning (010103)	479.006,66 acumulat	29	studies or plans
			16.517,47 per study/plan
Orientation and processing of administrative reports for private urban planning (010101)	470.376,14 acumulat	22	resources and studies
			21.380,73 per resource/study
<b>Urban planning document resources and databases (0108)</b>			
Digitalisation of the document archive (010801)	41.574,04 acumulat	1.668	digitized documents
			24,92 per document
Maintenance of urban databases (alphanumerical and graphical) (010802)	63.181,94 acumulat	352	transcriptions
			179,49 per transcription
<b>Urban Planning Initiatives (0118)</b>			
Processing licenses for major works (011803)	124.522,51 acumulat	1.391	permission/permits/licenses
			89,52 per permission/permit/license
<b>Urban planning inspection (0105)</b>			
Inspections and monitoring (010502)	1.346.182,71 acumulat	22.581	Inspection and control
			59,62 per inspection
Planning discipline records (010501)	976.160,85 acumulat	37.995	files
			25,69 per file
<b>Urban planning licenses (0103)</b>			
Processing operations dossiers (010307)	350.196,73 acumulat	4.690	permission/permits/licenses
			74,67 per permission/permit/license
Processing works dossiers (010303)	350.196,73 acumulat	47.562	permission/permits/licenses
			7,36 per permission/permit/license
<b>Urban planning management (0102)</b>			
Compulsory purchases (010201)	2.498.497,87 acumulat	424	expropriation
			5.892,68 per expropriation
Reparcelling (projects and others) (010202)	210.630,84 acumulat	63	reparcellings
			3.343,35 per reparcelling
<b>Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)</b>			
<b>Campaigns (0110)</b>	6.580.277,25 acumulat	2.193	actions
			3.000,58 per action

## URBAN SPACE (5)

### INDICATORS PER ORGANISATION ACTIVITY

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
<b>Itineraries (0114)</b>			
	1.264.145,41 acumulat	2 route / publication	632.072,70 per route / publication
Coup De Fouet Congress: Modernism and Art Nouveau (011403)	80.158,88 acumulat	2 publications	40.079,44 per publication
Modernism Route (Réseay Art Nouveau Network, etc.) (011401)	234.231,64 acumulat	15.753 guided tours	14,87 per guided tour
<b>Projects (0111)</b>			
	732.507,25 acumulat	24 restoration	30.521,14 per restoration
<b>Municipal Institute of Parks and Gardens (IMPJ) (5401)</b>			
<b>City trees (0214)</b>			
Managing Road-Lining Trees (021401)	9.281.425,95 acumulat	202.900 trees and park	45,74 per tree
<b>Collection and waste management (0201)</b>			
	362.811,44 acumulat	1.620.809 city	0,22 per inhabitant
<b>Maintenance and refurbishment of urban furniture (0212)</b>			
	5.311.271,93 acumulat	1.620.809 city	3,28 per inhabitant
	5.311.271,93 acumulat	1.620.809 city	3,28 per inhabitant
Children's games (021202)	3.567.800,70 acumulat	871 children's play areas	4.096,21 per children's play area
Urban furniture (021201)	861.280,83 acumulat	1.620.809 city	0,53 per inhabitant
<b>Management of green areas (0213)</b>			
	36.465.065,12 acumulat	4.580 flower beds	7.961,80 per flower bed
Maintenance of green urban spaces (021301)	33.627.399,45 acumulat	9.417.588 m <sup>2</sup> of green spaces	3,57 per m <sup>2</sup> of green space
<b>Mies Van der Rohe Foundation (FMVR) (5402)</b>			
<b>Architecture and contemporary urban planning (0117)</b>			
Exhibitions (011701)	282.442,61 acumulat	7 exhiitions	40.348,94 per exhibition
Interventions and acts at the Pavelló Mies (Barcelona Pavilion) (011706)	142.694,05 acumulat	7 interventions	20.384,86 per intervention
Publications (011703)	165.347,90 acumulat	3 publications	55.115,97 per publication

## URBAN SPACE (5)

### INDICATORS PER ORGANISATION ACTIVITY

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Ticket and shop sales (011707)	1.018.109,83 acumulat	99.494 visitors	10,23 per visitor
<b>Barcelona de Serveis Municipals, SA (BSM) (5501)</b>			
<b>Municipal mobility services (0505)</b>			
<b>Comprehensive road parking system (AREA) (050502)</b>			
	26.668.989,76 acumulat	1.620.809 city	16,45 per inhabitant
Parking (050501)	26.654.005,59 acumulat	1.620.809 city	16,44 per inhabitant
Station (050505)	2.212.894,70 acumulat	2.110.585 travellers	1,05 per travellers
Tow truck service (050504)	23.611.582,07 acumulat	93.487 effective services	252,57 per effective service
<b>Outsourced municipal services (1002)</b>			
<b>Zoo (100201)</b>			
	18.721.882,19 acumulat	870.370 visitors	21,51 per visitor
<b>Foment de Ciutat Vella, SA (FOCIVESA) (5504)</b>			
<b>Property management (1301)</b>			
<b>Property and legal management (130102)</b>			
	996.847,49 acumulat	100 flats and commercial premises	9.968,47 per flat or commercial premises
<b>Barcelona Cicle de l'Aigua, SA (BCASA) (5505)</b>			
<b>Initiatives (0210)</b>			
<b>Fountains (021001)</b>			
	613.405,63 acumulat	1.998 fountains	307,01 per fountain
<b>Hydrological warning: System for El Besòs River Park (021002)</b>			
	400.311,00 acumulat	3.630 opening hours	110,28 per opening hour
<b>Management and maintenance of the coastline (021003)</b>			
	128.371,34 acumulat	381.493 square metres beach	0,34 per square metre beach
<b>Networks (0209)</b>			
<b>Urban drainage network (020901)</b>			
	4.608.779,53 acumulat	1.594 assignments/encumbrances	2.891,33 per assignment / encumbrance



# DISTRICTS (6)

**DISTRICTS (6)**
**INDICATORS PER ORGANISATION ACTIVITY**

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
District Manager's Office 01 Ciutat Vella (6001)			
	23.117.126,62 acumulat	4 centres	5.779.281,65 per centre
	23.117.126,62 acumulat	2 community centres	11.558.563,31 per community centre
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)	864.100,38 acumulat	5.215 inspections	165,70 per inspection
Commercial occupancy licenses for pavements and public areas (010403)	183.496,59 acumulat	7.072 permission/permits/licenses	25,95 per permission/permit/license
Minor construction work licenses (010407)	371.015,58 acumulat	3.719 reviews	99,76 per review
<b>Urban Planning Initiatives (0118)</b>			
Subsidiary implementation file (011802)	41.000,33 acumulat	13 files	3.153,87 per file
Urban planning files and reports (011801)	103.595,55 acumulat	145 files	714,45 per file
<b>Cleaning public areas (0202)</b>			
Cleaning the public roads and public areas (020201)	488.487,64 acumulat	101.387 district	4,82 per district inhabitant
<b>Operation and maintenance of public street lighting (0208)</b>			
Public and ornamental street lighting (020802)	658.354,36 acumulat	101.387 district	6,49 per district inhabitant
<b>Adolescence/Early adulthood (0308)</b>			
Activities and coordination of youth centres and youth information points (PIJ) (030808)	474.898,48 acumulat	1 community centres	474.898,48 per community centre
<b>Elderly people (0303)</b>			
Activities and coordination of municipal senior citizen centres and areas (030301)	1.245.478,37 acumulat	5 community centres	249.095,67 per community centre
<b>Family and children (0302)</b>			
Activities and coordination of children's and adolescents' centres and children's play areas. (030204)	608.604,62 acumulat	101.387 district	6,00 per district inhabitant
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)	10.216,85 acumulat	5 centres	2.043,37 per centre

**DISTRICTS (6)**
**INDICATORS PER ORGANISATION ACTIVITY**

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
<b>Festivals (0903)</b>			
District festivals (090302)	963.873,80 acumulat	116 festive activities	8.309,26 per festive activity
<b>Libraries (0908)</b>			
Activities and coordination of libraries (090801)	980.150,58 acumulat	4 libraries	245.037,65 per library
<b>District procedures (1104)</b>			
Activity Licenses (110401)	279.811,80 acumulat	27 reviews	10.363,40 per review
<b>Enhancing the territory (1102)</b>			
Initiatives for neighbourhood laws and other community programmes (110202)	51.933,63 acumulat	101.387 district	0,51 per district inhabitant
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)	60.436,26 acumulat	42 civil marriages	1.438,96 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)	135.677,58 acumulat	7.303 complaints and grievances	18,58 per complaint or grievance
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)	98.865,58 acumulat	695 events	142,25 per event
Preventative maintenance and repairs to the public roads and pavements (120405)	1.767.389,08 acumulat	101.387 district	17,43 per district inhabitant
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)	183.596,61 acumulat	31 projects	5.922,47 per project
Preventative maintenance and repairs to municipal buildings (120104)	906.549,73 acumulat	52 building occupants	17.433,65 per building
<b>District Manager's Office 02 Eixample (6002)</b>			
	22.906.809,00 acumulat	6 centres	3.817.801,50 per centre
	22.906.809,00 acumulat	1 community centres	22.906.809,00 per community centre
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)	849.074,55 acumulat	3.809 inspections	222,91 per inspection

## DISTRICTS (6)

### INDICATORS PER ORGANISATION ACTIVITY

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Commercial occupancy licenses for pavements and public areas (010403)	306.566,36 acumulat	4.944 permission/permits/licenses	62,01 per permission/permit/license
Minor construction work licenses (010407)	359.625,83 acumulat	10.104 reviews	35,59 per review
<b>Urban Planning Initiatives (0118)</b>			
Urban planning files and reports (011801)	686.841,58 acumulat	723 files	949,99 per file
<b>Cleaning public areas (0202)</b>			
Cleaning the public roads and public areas (020201)	161.344,76 acumulat	266.416 district	0,61 per district inhabitant
<b>Operation and maintenance of public street lighting (0208)</b>			
Public and ornamental street lighting (020802)	1.606.798,27 acumulat	266.416 district	6,03 per district inhabitant
<b>Adolescence/Early adulthood (0308)</b>			
Activities and coordination of youth centres and youth information points (PIJ) (030808)	101.196,38 acumulat	1 community centres	101.196,38 per community centre
<b>Elderly people (0303)</b>			
Activities and coordination of municipal senior citizen centres and areas (030301)	715.898,90 acumulat	7 community centres	102.271,27 per community centre
<b>Family and children (0302)</b>			
Activities and coordination of children's and adolescents' centres and children's play areas. (030204)	500.304,33 acumulat	266.416 district	1,88 per district inhabitant
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)	898.327,80 acumulat	4 centres	224.581,95 per centre
<b>Festivals (0903)</b>			
District festivals (090302)	262.530,97 acumulat	544 festive activities	482,59 per festive activity
<b>Libraries (0908)</b>			
Activities and coordination of libraries (090801)	1.159.681,06 acumulat	6 libraries	193.280,18 per library
<b>District procedures (1104)</b>			
Activity Licenses (110401)			

**DISTRICTS (6)**
**INDICATORS PER ORGANISATION ACTIVITY**

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
	307.852,73 acumulat	28 reviews	10.994,74 per review
<b>Enhancing the territory (1102)</b>			
Initiatives for neighbourhood laws and other community programmes (110202)	99.016,44 acumulat	266.416 district	0,37 per district inhabitant
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)	188.032,43 acumulat	54 civil marriages	3.482,08 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)	490.814,38 acumulat	3.998 complaints and grievances	122,76 per complaint or grievance
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)	205.342,59 acumulat	591 events	347,45 per event
Preventative maintenance and repairs to the public roads and pavements (120405)	2.694.319,77 acumulat	266.416 district	10,11 per district inhabitant
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)	123.488,64 acumulat	59 projects	2.093,03 per project
Preventative maintenance and repairs to municipal buildings (120104)	348.573,28 acumulat	51 buildings	6.834,77 per building
<b>District Manager's Office 03 Sants-Monjuïc (6003)</b>			
	22.100.168,62 acumulat	7 centres	3.157.166,95 per centre
	22.100.168,62 acumulat	5 community centres	4.420.033,72 per community centre
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)	634.261,00 acumulat	2.022 inspections	313,68 per inspection
Commercial occupancy licenses for pavements and public areas (010403)	228.116,17 acumulat	1.954 permission/permits/licenses	116,74 per permission/permit/license
Minor construction work licenses (010407)	13.433,65 acumulat	4.647 reviews	2,89 per review
<b>Urban Planning Initiatives (0118)</b>			
Urban planning files and reports (011801)	3.830,52 acumulat	48 files	79,80 per file
<b>Cleaning public areas (0202)</b>			

## DISTRICTS (6)

### INDICATORS PER ORGANISATION ACTIVITY

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Cleaning the public roads and public areas (020201)	43.969,00 acumulat	181.910 district	0,24 per district inhabitant
<b>Operation and maintenance of public street lighting (0208)</b>			
Public and ornamental street lighting (020802)	731.093,73 acumulat	181.910 district	4,02 per district inhabitant
<b>Adolescence/Early adulthood (0308)</b>			
Activities and coordination of youth centres and youth information points (PIJ) (030808)	645.640,42 acumulat	4 community centres	161.410,11 per community centre
<b>Elderly people (0303)</b>			
Activities and coordination of municipal senior citizen centres and areas (030301)	671.139,38 acumulat	5 community centres	134.227,88 per community centre
<b>Family and children (0302)</b>			
Activities and coordination of children's and adolescents' centres and children's play areas. (030204)	1.030.559,64 acumulat	181.910 district	5,67 per district inhabitant
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)	194.141,56 acumulat	2 centres	97.070,78 per centre
<b>Festivals (0903)</b>			
District festivals (090302)	469.199,34 acumulat	664 festive activities	706,63 per festive activity
<b>Libraries (0908)</b>			
Activities and coordination of libraries (090801)	639.126,56 acumulat	3 libraries	213.042,19 per library
<b>District procedures (1104)</b>			
Activity Licenses (110401)	136.449,27 acumulat	50 reviews	2.728,99 per review
<b>Enhancing the territory (1102)</b>			
Initiatives for neighbourhood laws and other community programmes (110202)	568.513,46 acumulat	181.910 district	3,13 per district inhabitant
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)	24.270,82 acumulat	80 civil marriages	303,39 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)			

**DISTRICTS (6)**
**INDICATORS PER ORGANISATION ACTIVITY**

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
	336.106,08 acumulat	410 complaints and grievances	819,77 per complaint or grievance
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)	707.912,09 acumulat	463 events	1.528,97 per event
Preventative maintenance and repairs to the public roads and pavements (120405)	2.576.832,57 acumulat	181.910 district	14,17 per district inhabitant
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)	83.842,45 acumulat	43 projects	1.949,82 per project
Preventative maintenance and repairs to municipal buildings (120104)	1.736.138,78 acumulat	74 buildings	23.461,33 per building
<b>District Manager's Office 04 Les Corts (6004)</b>			
	11.678.622,42 acumulat	4 centres	2.919.655,61 per centre
	11.678.622,42 acumulat	1 community centres	11.678.622,42 per community centre
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)	434.518,71 acumulat	1.518 inspections	286,24 per inspection
Commercial occupancy licenses for pavements and public areas (010403)	58.800,42 acumulat	978 permission/permits/licenses	60,12 per permission/permit/license
Minor construction work licenses (010407)	89.909,59 acumulat	2.640 reviews	34,06 per review
<b>Urban Planning Initiatives (0118)</b>			
Subsidiary implementation file (011802)	64.133,10 acumulat	2 files	32.066,55 per file
Urban planning files and reports (011801)	27.958,85 acumulat	48 files	582,48 per file
<b>Cleaning public areas (0202)</b>			
Cleaning the public roads and public areas (020201)	26.836,46 acumulat	82.033 district	0,33 per district inhabitant
<b>Operation and maintenance of public street lighting (0208)</b>			
Public and ornamental street lighting (020802)	1.084.544,20 acumulat	82.033 district	13,22 per district inhabitant
<b>Adolescence/Early adulthood (0308)</b>			

## DISTRICTS (6)

### INDICATORS PER ORGANISATION ACTIVITY

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Activities and coordination of youth centres and youth information points (PIJ) (030808)	365.498,13 acumulat	2 community centres	182.749,06 per community centre
<b>Elderly people (0303)</b>			
Activities and coordination of municipal senior citizen centres and areas (030301)	487.391,28 acumulat	3 community centres	162.463,76 per community centre
<b>Family and children (0302)</b>			
Activities and coordination of children's and adolescents' centres and children's play areas. (030204)	231.732,64 acumulat	82.033 district	2,82 per district inhabitant
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)	149.982,65 acumulat	2 centres	74.991,33 per centre
<b>Festivals (0903)</b>			
District festivals (090302)	704.194,27 acumulat	13 festive activities	54.168,79 per festive activity
<b>Libraries (0908)</b>			
Activities and coordination of libraries (090801)	292.610,69 acumulat	2 libraries	146.305,34 per library
<b>District procedures (1104)</b>			
Activity Licenses (110401)	89.847,90 acumulat	62 reviews	1.449,16 per review
<b>Enhancing the territory (1102)</b>			
Initiatives for neighbourhood laws and other community programmes (110202)	6.659,23 acumulat	82.033 district	0,08 per district inhabitant
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)	7.710,37 acumulat	53 civil marriages	145,48 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)	197.572,07 acumulat	1.922 complaints and grievances	102,80 per complaint or grievance
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)	363.954,24 acumulat	131 events	2.778,28 per event
Preventative maintenance and repairs to the public roads and pavements (120405)	1.636.103,75 acumulat	82.033 district	19,94 per district inhabitant



**DISTRICTS (6)**
**INDICATORS PER ORGANISATION ACTIVITY**

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)	129.752,58 acumulat	36 projects	3.604,24 per project
Preventative maintenance and repairs to municipal buildings (120104)	418.702,62 acumulat	25 buildings	16.748,10 per building
<b>District Manager's Office 05 Sarrià-Sant Gervasi (6005)</b>			
	16.430.181,89 acumulat	8 centres	2.053.772,74 per centre
	16.430.181,89 acumulat	2 community centres	8.215.090,94 per community centre
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)	696.099,74 acumulat	2.977 inspections	233,83 per inspection
Commercial occupancy licenses for pavements and public areas (010403)	95.812,07 acumulat	1.324 permission/permits/licenses	72,37 per permission/permit/license
Minor construction work licenses (010407)	75.298,91 acumulat	5.365 reviews	14,04 per review
<b>Urban Planning Initiatives (0118)</b>			
Subsidiary implementation file (011802)	70.034,58 acumulat	40 files	1.750,86 per file
Urban planning files and reports (011801)	27.158,06 acumulat	98 files	277,12 per file
<b>Cleaning public areas (0202)</b>			
Cleaning the public roads and public areas (020201)	252.175,42 acumulat	149.279 district	1,69 per district inhabitant
<b>Operation and maintenance of public street lighting (0208)</b>			
Public and ornamental street lighting (020802)	2.885.063,17 acumulat	149.279 district	19,33 per district inhabitant
<b>Adolescence/Early adulthood (0308)</b>			
Activities and coordination of youth centres and youth information points (PIJ) (030808)	61.642,79 acumulat	2 community centres	30.821,39 per community centre
<b>Elderly people (0303)</b>			
Activities and coordination of municipal senior citizen centres and areas (030301)	47.320,78 acumulat	2 community centres	23.660,39 per community centre
<b>Family and children (0302)</b>			

## DISTRICTS (6)

### INDICATORS PER ORGANISATION ACTIVITY

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Activities and coordination of children's and adolescents' centres and children's play areas. (030204)	13.429,63 acumulat	149.279 district	0,09 per district inhabitant
<b>Festivals (0903)</b>			
District festivals (090302)	320.753,33 acumulat	12 festive activities	26.729,44 per festive activity
<b>Libraries (0908)</b>			
Activities and coordination of libraries (090801)	678.130,15 acumulat	3 libraries	226.043,38 per library
<b>District procedures (1104)</b>			
Activity Licenses (110401)	166.383,01 acumulat	26 reviews	6.399,35 per review
<b>Enhancing the territory (1102)</b>			
Initiatives for neighbourhood laws and other community programmes (110202)	26.058,11 acumulat	149.279 district	0,17 per district inhabitant
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)	13.296,17 acumulat	43 civil marriages	309,21 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)	91.445,72 acumulat	3.545 complaints and grievances	25,80 per complaint or grievance
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)	77.523,23 acumulat	299 events	259,28 per event
Preventative maintenance and repairs to the public roads and pavements (120405)	1.930.226,54 acumulat	149.279 district	12,93 per district inhabitant
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)	306.180,86 acumulat	14 projects	21.870,06 per project
Preventative maintenance and repairs to municipal buildings (120104)	180.388,71 acumulat	28 buildings	6.442,45 per building
<b>District Manager's Office 06 Gràcia (6006)</b>			
	15.073.555,90 acumulat	2 centres	7.536.777,95 per centre
	15.073.555,90 acumulat	1 community centres	15.073.555,90 per community centre
<b>Public road licenses (0104)</b>			

## DISTRICTS (6)

### INDICATORS PER ORGANISATION ACTIVITY

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Activity inspections in public areas (010406)	644.161,80 acumulat	2.509 inspections	256,74 per inspection
Commercial occupancy licenses for pavements and public areas (010403)	145.514,18 acumulat	1.455 permission/permits/licenses	100,01 per permission/permit/license
Minor construction work licenses (010407)	85.798,19 acumulat	3.974 reviews	21,59 per review
<b>Urban Planning Initiatives (0118)</b>			
Subsidiary implementation file (011802)	34.294,09 acumulat	2 files	17.147,05 per file
Urban planning files and reports (011801)	156.722,35 acumulat	52 files	3.013,89 per file
<b>Cleaning public areas (0202)</b>			
Cleaning the public roads and public areas (020201)	1.828,35 acumulat	121.347 district	0,02 per district inhabitant
<b>Operation and maintenance of public street lighting (0208)</b>			
Public and ornamental street lighting (020802)	1.219.174,01 acumulat	121.347 district	10,05 per district inhabitant
<b>Adolescence/Early adulthood (0308)</b>			
Activities and coordination of youth centres and youth information points (PIJ) (030808)	329.482,67 acumulat	2 community centres	164.741,34 per community centre
<b>Elderly people (0303)</b>			
Activities and coordination of municipal senior citizen centres and areas (030301)	288.674,72 acumulat	3 community centres	96.224,91 per community centre
<b>Family and children (0302)</b>			
Activities and coordination of children's and adolescents' centres and children's play areas. (030204)	17.646,00 acumulat	121.347 district	0,15 per district inhabitant
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)	383.427,01 acumulat	4 centres	95.856,75 per centre
<b>Festivals (0903)</b>			
District festivals (090302)	1.301.851,90 acumulat	25 festive activities	52.074,08 per festive activity
<b>Libraries (0908)</b>			

**DISTRICTS (6)**
**INDICATORS PER ORGANISATION ACTIVITY**

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Activities and coordination of libraries (090801)	77.560,98 acumulat	3 libraries	25.853,66 per library
<b>District procedures (1104)</b>			
Activity Licenses (110401)	180.837,17 acumulat	4 reviews	45.209,29 per review
<b>Enhancing the territory (1102)</b>			
Initiatives for neighbourhood laws and other community programmes (110202)	120.880,47 acumulat	121.347 district	1,00 per district inhabitant
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)	18.459,36 acumulat	108 civil marriages	170,92 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)	298.410,73 acumulat	1.323 complaints and grievances	225,56 per complaint or grievance
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)	71.564,06 acumulat	663 events	107,94 per event
Preventative maintenance and repairs to the public roads and pavements (120405)	1.819.192,23 acumulat	121.347 district	14,99 per district inhabitant
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)	165.094,71 acumulat	16 projects	10.318,42 per project
Preventative maintenance and repairs to municipal buildings (120104)	524.159,16 acumulat	27 buildings	19.413,30 per building
<b>District Manager's Office 07 Horta-Guinardó (6007)</b>			
	19.471.093,81 acumulat	5 centres	3.894.218,76 per centre
	19.471.093,81 acumulat	4 community centres	4.867.773,45 per community centre
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)	492.481,00 acumulat	1.636 inspections	301,03 per inspection
Commercial occupancy licenses for pavements and public areas (010403)	199.449,75 acumulat	1.207 permission/permits/licenses	165,24 per permission/permit/license
Minor construction work licenses (010407)	135.480,23 acumulat	3.745 reviews	36,18 per review

## DISTRICTS (6)

### INDICATORS PER ORGANISATION ACTIVITY

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
<b>Urban Planning Initiatives (0118)</b>			
Subsidiary implementation file (011802)	8.112,17 acumulat	7 files	1.158,88 per file
<b>Operation and maintenance of public street lighting (0208)</b>			
Public and ornamental street lighting (020802)	1.551.295,88 acumulat	168.751 district	9,19 per district inhabitant
<b>Adolescence/Early adulthood (0308)</b>			
Activities and coordination of youth centres and youth information points (PIJ) (030808)	867.197,46 acumulat	3 community centres	289.065,82 per community centre
<b>Elderly people (0303)</b>			
Activities and coordination of municipal senior citizen centres and areas (030301)	891.378,09 acumulat	6 community centres	148.563,01 per community centre
<b>Family and children (0302)</b>			
Activities and coordination of children's and adolescents' centres and children's play areas. (030204)	550.221,20 acumulat	168.751 district	3,26 per district inhabitant
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)	1.982.397,93 acumulat	6 centres	330.399,66 per centre
<b>Festivals (0903)</b>			
District festivals (090302)	1.118.599,96 acumulat	12 festive activities	93.216,66 per festive activity
<b>Libraries (0908)</b>			
Activities and coordination of libraries (090801)	774.304,63 acumulat	4 libraries	193.576,16 per library
<b>District procedures (1104)</b>			
Activity Licenses (110401)	30.498,12 acumulat	2 reviews	15.249,06 per review
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)	110.034,19 acumulat	109 civil marriages	1.009,49 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)	168.098,13 acumulat	2.815 complaints and grievances	59,72 per complaint or grievance
<b>Urban Spaces (1204)</b>			

**DISTRICTS (6)**
**INDICATORS PER ORGANISATION ACTIVITY**

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)	68.206,66 acumulat	428 events	159,36 per event
Preventative maintenance and repairs to the public roads and pavements (120405)	2.382.529,25 acumulat	168.751 district	14,12 per district inhabitant
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)	18.821,73 acumulat	83 projects	226,77 per project
Preventative maintenance and repairs to municipal buildings (120104)	491.637,59 acumulat	51 buildings	9.639,95 per building
<b>District Manager's Office 08 Nou Barris (6008)</b>			
	21.562.506,81 acumulat	4 centres	5.390.626,70 per centre
	21.562.506,81 acumulat	7 community centres	3.080.358,12 per community centre
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)	496.934,34 acumulat	1.442 inspections	344,61 per inspection
Commercial occupancy licenses for pavements and public areas (010403)	184.132,90 acumulat	1.354 permission/permits/licenses	135,99 per permission/permit/license
Minor construction work licenses (010407)	94.882,35 acumulat	2.867 reviews	33,09 per review
<b>Urban Planning Initiatives (0118)</b>			
Urban planning files and reports (011801)	36.179,56 acumulat	3 files	12.059,85 per file
<b>Cleaning public areas (0202)</b>			
Cleaning the public roads and public areas (020201)	10.173,86 acumulat	166.579 district	0,06 per district inhabitant
<b>Operation and maintenance of public street lighting (0208)</b>			
Public and ornamental street lighting (020802)	808.352,75 acumulat	166.579 district	4,85 per district inhabitant
<b>Adolescence/Early adulthood (0308)</b>			
Activities and coordination of youth centres and youth information points (PIJ) (030808)	4.856,41 acumulat	4 community centres	1.214,10 per community centre
<b>Elderly people (0303)</b>			
Activities and coordination of municipal senior citizen centres and areas (030301)			

**DISTRICTS (6)**
**INDICATORS PER ORGANISATION ACTIVITY**

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
	627.466,00 acumulat	7 community centres	89.638,00 per community centre
<b>Family and children (0302)</b>			
Activities and coordination of children's and adolescents' centres and children's play areas. (030204)	693.051,97 acumulat	166.579 district	4,16 per district inhabitant
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)	729.039,91 acumulat	10 centres	72.903,99 per centre
<b>Festivals (0903)</b>			
District festivals (090302)	1.058.603,15 acumulat	360 festive activities	2.940,56 per festive activity
<b>Libraries (0908)</b>			
Activities and coordination of libraries (090801)	17.277,84 acumulat	5 libraries	3.455,57 per library
<b>District procedures (1104)</b>			
Activity Licenses (110401)	88.342,49 acumulat	6 reviews	14.723,75 per review
<b>Enhancing the territory (1102)</b>			
Initiatives for neighbourhood laws and other community programmes (110202)	61.908,06 acumulat	166.579 district	0,37 per district inhabitant
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)	90.793,49 acumulat	89 civil marriages	1.020,15 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)	71.385,56 acumulat	3.722 complaints and grievances	19,18 per complaint or grievance
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)	417.802,58 acumulat	396 events	1.055,06 per event
Preventative maintenance and repairs to the public roads and pavements (120405)	1.981.107,58 acumulat	166.579 district	11,89 per district inhabitant
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)	199.485,26 acumulat	29 projects	6.878,80 per project
Preventative maintenance and repairs to municipal buildings (120104)			

**DISTRICTS (6)**
**INDICATORS PER ORGANISATION ACTIVITY**

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
	277.273,97 acumulat	62 buildings	4.472,16 per building
District Manager's Office 09 Sant Andreu (6009)			
	21.077.143,21 acumulat	7 centres	3.011.020,46 per centre
	21.077.143,21 acumulat	4 community centres	5.269.285,80 per community centre
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)			
	227.505,60 acumulat	2.325 inspections	97,85 per inspection
Commercial occupancy licenses for pavements and public areas (010403)			
	80.413,72 acumulat	1.145 permission/permits/licenses	70,23 per permission/permit/license
Minor construction work licenses (010407)			
	53.451,85 acumulat	3.228 reviews	16,56 per review
<b>Urban Planning Initiatives (0118)</b>			
Subsidiary implementation file (011802)			
	552.969,07 acumulat	1 files	552.969,07 per file
Urban planning files and reports (011801)			
	79.064,03 acumulat	18 files	4.392,45 per file
<b>Cleaning public areas (0202)</b>			
Cleaning the public roads and public areas (020201)			
	10.611,28 acumulat	147.594 district	0,07 per district inhabitant
<b>Operation and maintenance of public street lighting (0208)</b>			
Public and ornamental street lighting (020802)			
	13.994,40 acumulat	147.594 district	0,09 per district inhabitant
<b>Adolescence/Early adulthood (0308)</b>			
Activities and coordination of youth centres and youth information points (PIJ) (030808)			
	234.894,71 acumulat	5 community centres	46.978,94 per community centre
<b>Elderly people (0303)</b>			
Activities and coordination of municipal senior citizen centres and areas (030301)			
	1.436.005,45 acumulat	6 community centres	239.334,24 per community centre
<b>Family and children (0302)</b>			
Activities and coordination of children's and adolescents' centres and children's play areas. (030204)			
	239.473,99 acumulat	147.594 district	1,62 per district inhabitant
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)			



**DISTRICTS (6)**
**INDICATORS PER ORGANISATION ACTIVITY**

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
	43.031,04 acumulat	7 centres	6.147,29 per centre
<b>Festivals (0903)</b>			
District festivals (090302)	190.118,74 acumulat	391 festive activities	486,24 per festive activity
<b>Libraries (0908)</b>			
Activities and coordination of libraries (090801)	1.167.958,23 acumulat	4 libraries	291.989,56 per library
<b>District procedures (1104)</b>			
Activity Licenses (110401)	116.086,65 acumulat	22 reviews	5.276,67 per review
<b>Enhancing the territory (1102)</b>			
Initiatives for neighbourhood laws and other community programmes (110202)	137.888,27 acumulat	147.594 district	0,93 per district inhabitant
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)	38.814,07 acumulat	83 civil marriages	467,64 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)	234.289,47 acumulat	817 complaints and grievances	286,77 per complaint or grievance
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)	752.371,87 acumulat	490 events	1.535,45 per event
Preventative maintenance and repairs to the public roads and pavements (120405)	968.051,47 acumulat	147.594 district	6,56 per district inhabitant
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)	128.512,78 acumulat	7 projects	18.358,97 per project
Preventative maintenance and repairs to municipal buildings (120104)	1.956.373,39 acumulat	107 buildings	18.283,86 per building
<b>District Manager's Office 10 Sant Martí (6010)</b>			
	22.198.510,84 acumulat	5 centres	4.439.702,17 per centre
	22.198.510,84 acumulat	10 community centres	2.219.851,08 per community centre
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)			

## DISTRICTS (6)

### INDICATORS PER ORGANISATION ACTIVITY

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
	374.597,38 acumulat	2.394 inspections	156,47 per inspection
Commercial occupancy licenses for pavements and public areas (010403)	244.397,04 acumulat	2.923 permission/permits/licenses	83,61 per permission/permit/license
Minor construction work licenses (010407)	101.556,12 acumulat	5.489 reviews	18,50 per review
<b>Urban Planning Initiatives (0118)</b>			
Urban planning files and reports (011801)	19.069,09 acumulat	241 files	79,12 per file
<b>Operation and maintenance of public street lighting (0208)</b>			
Public and ornamental street lighting (020802)	1.269.086,82 acumulat	235.513 district	5,39 per district inhabitant
<b>Adolescence/Early adulthood (0308)</b>			
Activities and coordination of youth centres and youth information points (PIJ) (030808)	337.331,22 acumulat	4 community centres	84.332,81 per community centre
<b>Elderly people (0303)</b>			
Activities and coordination of municipal senior citizen centres and areas (030301)	1.200.186,08 acumulat	9 community centres	133.354,01 per community centre
<b>Family and children (0302)</b>			
Activities and coordination of children's and adolescents' centres and children's play areas. (030204)	1.174.225,90 acumulat	235.513 district	4,99 per district inhabitant
<b>Sport Facilities Management (0403)</b>			
Municipal sportive installations (040301)	1.328.098,10 acumulat	15 centres	88.539,87 per centre
<b>Festivals (0903)</b>			
District festivals (090302)	1.069.687,58 acumulat	27 festive activities	39.618,06 per festive activity
<b>Libraries (0908)</b>			
Activities and coordination of libraries (090801)	1.206.869,94 acumulat	6 libraries	201.144,99 per library
<b>District procedures (1104)</b>			
Activity Licenses (110401)	258.957,60 acumulat	41 reviews	6.316,04 per review
<b>Enhancing the territory (1102)</b>			

## DISTRICTS (6)

### INDICATORS PER ORGANISATION ACTIVITY

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
Initiatives for neighbourhood laws and other community programmes (110202)	118.878,22 acumulat	235.513 district	0,50 per district inhabitant
<b>Public assistance and Communication (1101)</b>			
Civil matrimonies (110103)	64.740,04 acumulat	89 civil marriages	727,42 per civil marriage
Management of complaints, incidents and suggestions (IRIS) (110101)	267.474,17 acumulat	1.524 complaints and grievances	175,51 per complaint or grievance
<b>Urban Spaces (1204)</b>			
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)	80.256,48 acumulat	756 events	106,16 per event
Preventative maintenance and repairs to the public roads and pavements (120405)	3.086.418,84 acumulat	235.513 district	13,11 per district inhabitant
<b>Work Coordination in Public Areas (1201)</b>			
Drafting studies, work projects, preliminary and receiving reports (120103)	86.262,47 acumulat	19 projects	4.540,13 per project
Preventative maintenance and repairs to municipal buildings (120104)	662.666,63 acumulat	68 buildings	9.745,10 per building

# EDUCATION (8)

## EDUCATION (8)

### INDICATORS PER ORGANISATION ACTIVITY

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
<b>Barcelona Municipal Institute of Education (IMEB) (8200)</b>			
<b>Artistic education (0802)</b>			
Municipal Conservatory (080201)	4.479.662,65 acumulat	519 students	8.631,33 per student participant
Music schools (080202)	3.900.940,41 acumulat	5 schools	780.188,08 per school
	3.900.940,41 acumulat	2.229 students	1.750,09 per student participant
<b>Education (0801)</b>			
Nursery schools and playgroups (080101)	63.022.671,30 acumulat	98 schools	643.088,48 per school
	63.022.671,30 acumulat	8.194 students	7.691,32 per student participant
<b>Barcelona Education Consortium (CEB) (8301)</b>			
<b>Education (0801)</b>			
Nursery schools and playgroups (080101)	9.552.617,70 acumulat	98 schools	97.475,69 per school
	9.552.617,70 acumulat	8.194 students	1.165,81 per student participant

# CULTURE (9)

## CULTURE (9)

### INDICATORS PER ORGANISATION ACTIVITY

Organisation / Process / Activity / Task	Cost	Count	Unit Cost
<b>Barcelona Institute of Culture (ICUB). (9200)</b>			
	138.544.839,09 acumulat	1.867 users face	74.207,20 per users
	138.544.839,09 acumulat	5.683 users face	24.378,82 per users
	138.544.839,09 acumulat	54.165 visitors	2.557,83 per visitor
	138.544.839,09 acumulat	234.676 visitors	590,37 per visitor
	138.544.839,09 acumulat	761.729 visitors	181,88 per visitor
	138.544.839,09 acumulat	926.184 visitors	149,59 per visitor
	138.544.839,09 acumulat	66.764 visitors	2.075,14 per visitor
<b>Festivals (0903)</b>			
	22.769.281,21 acumulat	2.366.789 attendees at festive events	9,62 per attending festive events
	22.769.281,21 acumulat	1.620.809 city	14,05 per inhabitant
<b>Festivals (0904)</b>			
Performing arts and music festivals (090402)			
	12.528.604,57 acumulat	113.541 public	110,34 per public
<b>Barcelona Libraries Consortium (CBB) (9401)</b>			
	15.832.053,87 acumulat	6.306.868 visitors	2,51 per visitor

# INDICATORS PER ACTIVITY



# URBAN PLANNING (01)

## URBAN PLANNING (01)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Architecture and contemporary urban planning (0117)			
	2.457.062,04 punt organització	1.620.809 city	1,52 per inhabitant
Exhibitions (011701)			
Mies Van der Rohe Foundation (FMVR) (5402)	282.442,61 acumulat	7 exhiitions	40.348,94 per exhibition
Interventions and acts at the Pavelló Mies (Barcelona Pavilion) (011706)			
Mies Van der Rohe Foundation (FMVR) (5402)	142.694,05 acumulat	7 interventions	20.384,86 per intervention
Publications (011703)			
Mies Van der Rohe Foundation (FMVR) (5402)	165.347,90 acumulat	3 publications	55.115,97 per publication
Ticket and shop sales (011707)			
Mies Van der Rohe Foundation (FMVR) (5402)	1.018.109,83 acumulat	99.494 visitors	10,23 per visitor
Campaigns (0110)			
Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)	6.580.277,25 acumulat	2.193 actions	3.000,58 per action
Information and documentation (0107)			
In-person urban planning information (010701)			
Deputy Manager's Office for Urban Planning (5003)	185.214,17 acumulat	3.064 queries	60,45 per query
Obtaining reports and certificates of qualification in urban planning and orientation maps (010704)			
Deputy Manager's Office for Urban Planning (5003)	163.421,85 acumulat	1.255 ceretificates and reports	130,22 per certificate / report
Itineraries (0114)			
Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)	1.264.145,41 acumulat	2 route / publication	632.072,70 per route / publication
Coup De Fouet Congress: Modernism and Art Nouveau (011403)			
Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)	80.158,88 acumulat	2 publications	40.079,44 per publication
Modernism Route (Réseay Art Nouveau Network, etc.) (011401)			
Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)	234.231,64 acumulat	15.753 guided tours	14,87 per guided tour

## URBAN PLANNING (01)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
<b>Planning (0101)</b>			
Collaboration and support for the Directorate of Citizen Participation (010102)			
Manager's Office for Urban Ecology (5000)	4.918,74 acumulat	103 grants for entities	47,75 per grants for an entity
	4.918,74 acumulat	41 participation programmes	119,97 per participation programme
Drafting and processing of administrative reports for public urban planning (010103)			
Deputy Manager's Office for Urban Planning (5003)	479.006,66 acumulat	29 studies or plans	16.517,47 per study/plan
Orientation and processing of administrative reports for private urban planning (010101)			
Deputy Manager's Office for Urban Planning (5003)	470.376,14 acumulat	22 resources and studies	21.380,73 per resource/study
<b>Projects (0111)</b>			
Municipal Institute of Urban Landscape and Quality of Life (IMPUQV) (5202)	732.507,25 acumulat	24 restoration	30.521,14 per restoration
<b>Public road licenses (0104)</b>			
Activity inspections in public areas (010406)			
	5.856.183,63 punt organització	25.847 inspections	226,57 per inspection
District Manager's Office 01 Ciutat Vella (6001)	864.100,38 acumulat	5.215 inspections	165,70 per inspection
District Manager's Office 02 Eixample (6002)	849.074,55 acumulat	3.809 inspections	222,91 per inspection
District Manager's Office 03 Sants-Monjuïc (6003)	634.261,00 acumulat	2.022 inspections	313,68 per inspection
District Manager's Office 04 Les Corts (6004)	434.518,71 acumulat	1.518 inspections	286,24 per inspection
District Manager's Office 05 Sarrià-Sant Gervasi (6005)	696.099,74 acumulat	2.977 inspections	233,83 per inspection
District Manager's Office 06 Gràcia (6006)	644.161,80 acumulat	2.509 inspections	256,74 per inspection
District Manager's Office 07 Horta-Guinardó (6007)	492.481,00 acumulat	1.636 inspections	301,03 per inspection
District Manager's Office 08 Nou Barris (6008)	496.934,34 acumulat	1.442 inspections	344,61 per inspection

## URBAN PLANNING (01)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
District Manager's Office 09 Sant Andreu (6009)	227.505,60 acumulat	2.325 inspections	97,85 per inspection
District Manager's Office 10 Sant Martí (6010)	374.597,38 acumulat	2.394 inspections	156,47 per inspection
Commercial occupancy licenses for pavements and public areas (010403)	1.869.148,33 punt organització	24.356 permission/permits/licenses	76,74 per permission/permit/license
District Manager's Office 01 Ciutat Vella (6001)	183.496,59 acumulat	7.072 permission/permits/licenses	25,95 per permission/permit/license
District Manager's Office 02 Eixample (6002)	306.566,36 acumulat	4.944 permission/permits/licenses	62,01 per permission/permit/license
District Manager's Office 03 Sants-Monjuïc (6003)	228.116,17 acumulat	1.954 permission/permits/licenses	116,74 per permission/permit/license
District Manager's Office 04 Les Corts (6004)	58.800,42 acumulat	978 permission/permits/licenses	60,12 per permission/permit/license
District Manager's Office 05 Sarrià-Sant Gervasi (6005)	95.812,07 acumulat	1.324 permission/permits/licenses	72,37 per permission/permit/license
District Manager's Office 06 Gràcia (6006)	145.514,18 acumulat	1.455 permission/permits/licenses	100,01 per permission/permit/license
District Manager's Office 07 Horta-Guinardó (6007)	199.449,75 acumulat	1.207 permission/permits/licenses	165,24 per permission/permit/license
District Manager's Office 08 Nou Barris (6008)	184.132,90 acumulat	1.354 permission/permits/licenses	135,99 per permission/permit/license
District Manager's Office 09 Sant Andreu (6009)	80.413,72 acumulat	1.145 permission/permits/licenses	70,23 per permission/permit/license
District Manager's Office 10 Sant Martí (6010)	244.397,04 acumulat	2.923 permission/permits/licenses	83,61 per permission/permit/license
Minor construction work licenses (010407)	1.522.901,41 punt organització	45.778 permission/permits/licenses	33,27 per permission/permit/license
District Manager's Office 01 Ciutat Vella (6001)	371.015,58 acumulat	3.719 reviews	99,76 per review
District Manager's Office 02 Eixample (6002)	359.625,83 acumulat	10.104 reviews	35,59 per review
District Manager's Office 03 Sants-Monjuïc (6003)			

## URBAN PLANNING (01)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
District Manager's Office 04 Les Corts (6004)	13.433,65 acumulat	4.647 reviews	2,89 per review
District Manager's Office 05 Sarrià-Sant Gervasi (6005)	89.909,59 acumulat	2.640 reviews	34,06 per review
District Manager's Office 06 Gràcia (6006)	75.298,91 acumulat	5.365 reviews	14,04 per review
District Manager's Office 07 Horta-Guinardó (6007)	85.798,19 acumulat	3.974 reviews	21,59 per review
District Manager's Office 08 Nou Barris (6008)	135.480,23 acumulat	3.745 reviews	36,18 per review
District Manager's Office 09 Sant Andreu (6009)	94.882,35 acumulat	2.867 reviews	33,09 per review
District Manager's Office 10 Sant Martí (6010)	53.451,85 acumulat	3.228 reviews	16,56 per review
<b>Urban model projects (0119)</b>	<b>101.556,12 acumulat</b>	<b>5.489 reviews</b>	<b>18,50 per review</b>
Drafting public area projects (011901)	3.954.167,68 punt organització	1.620.809 city	2,44 per inhabitant
Manager's Office for Urban Ecology (5000)	1.190.698,82 acumulat	1.620.809 city	0,73 per inhabitant
Drafting strategic studies (011903)	1.438.267,05 acumulat	1.620.809 city	0,89 per inhabitant
Manager's Office for Urban Ecology (5000)	1.000.665,22 acumulat	1.620.809 city	0,62 per inhabitant
Management and refurbishment of urban furniture (011902)	104.755,98 punt organització	1.620.809 city	0,06 per inhabitant
Manager's Office for Urban Ecology (5000)	41.574,04 acumulat	1.668 digitized documents	24,92 per document
<b>Urban planning document resources and databases (0108)</b>	<b>41.574,04 acumulat</b>	<b>1.668 digitized documents</b>	<b>24,92 per document</b>
Digitalisation of the document archive (010801)			
Deputy Manager's Office for Urban Planning (5003)			
Maintenance of urban databases (alphanumerical and graphical) (010802)			
Deputy Manager's Office for Urban Planning (5003)			

## URBAN PLANNING (01)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
	63.181,94 acumulat	352 transcriptions	179,49 per transcription
<b>Urban Planning Initiatives (0118)</b>			
	4.636.898,16 punt organització	1.620.809 city	2,86 per inhabitant
Processing licenses for major works (011803)			
Deputy Manager's Office for Urban Planning (5003)	124.522,51 acumulat	1.391 permission/permits/licenses	89,52 per permission/permit/license
Subsidiary implementation file (011802)			
	1.265.633,13 punt organització	65 files	19.471,28 per file
District Manager's Office 01 Ciutat Vella (6001)	41.000,33 acumulat	13 files	3.153,87 per file
District Manager's Office 04 Les Corts (6004)	64.133,10 acumulat	2 files	32.066,55 per file
District Manager's Office 05 Sarrià-Sant Gervasi (6005)	70.034,58 acumulat	40 files	1.750,86 per file
District Manager's Office 06 Gràcia (6006)	34.294,09 acumulat	2 files	17.147,05 per file
District Manager's Office 07 Horta-Guinardó (6007)	8.112,17 acumulat	7 files	1.158,88 per file
District Manager's Office 09 Sant Andreu (6009)	552.969,07 acumulat	1 files	552.969,07 per file
Urban planning files and reports (011801)			
	1.277.938,27 punt organització	1.419 files	900,59 per file
District Manager's Office 01 Ciutat Vella (6001)	103.595,55 acumulat	145 files	714,45 per file
District Manager's Office 02 Eixample (6002)	686.841,58 acumulat	723 files	949,99 per file
District Manager's Office 03 Sants-Monjuïc (6003)	3.830,52 acumulat	48 files	79,80 per file
District Manager's Office 04 Les Corts (6004)	27.958,85 acumulat	48 files	582,48 per file
District Manager's Office 05 Sarrià-Sant Gervasi (6005)	27.158,06 acumulat	98 files	277,12 per file
District Manager's Office 06 Gràcia (6006)			

## URBAN PLANNING (01)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
District Manager's Office 08 Nou Barris (6008)	156.722,35 acumulat	52 files	3.013,89 per file
District Manager's Office 09 Sant Andreu (6009)	36.179,56 acumulat	3 files	12.059,85 per file
District Manager's Office 10 Sant Martí (6010)	79.064,03 acumulat	18 files	4.392,45 per file
Urban planning inspection (0105)	19.069,09 acumulat	241 files	79,12 per file
Inspections and monitoring (010502)	2.322.343,56 punt organització	1.620.809 city	1,43 per inhabitant
Deputy Manager's Office for Urban Planning (5003)	1.346.182,71 acumulat	22.581 Inspection and control	59,62 per inspection
Planning discipline records (010501)	976.160,85 acumulat	37.995 files	25,69 per file
Deputy Manager's Office for Urban Planning (5003)	350.196,73 acumulat	4.690 permission/permits/licenses	74,67 per permission/permit/license
Urban planning licenses (0103)	350.196,73 acumulat	47.562 permission/permits/licenses	7,36 per permission/permit/license
Processing operations dossiers (010307)	7.923.686,30 punt organització	1.620.809 city	4,89 per inhabitant
Deputy Manager's Office for Urban Planning (5003)	2.498.497,87 acumulat	424 expropriation	5.892,68 per expropriation
Processing works dossiers (010303)	210.630,84 acumulat	63 reparcellings	3.343,35 per reparcelling
Deputy Manager's Office for Urban Planning (5003)			

# ENVIRONMENT AND URBAN SERVICES (02)



## ENVIRONMENT AND URBAN SERVICES (02)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
<b>Animals (0203)</b>			
	3.431.661,08 punt organització	1.620.809 city	2,12 per inhabitant
Deceased animal collection (020301)			
Deputy Manager's Office of Environment and Urban Services (5001)	499.939,38 acumulat	2.073 animals	241,17 per animal
<b>City trees (0214)</b>			
	9.281.425,95 punt organització	1.620.809 city	5,73 per inhabitant
Managing Road-Lining Trees (021401)			
Municipal Institute of Parks and Gardens (IMPJ) (5401)	9.281.425,95 acumulat	202.900 trees and park	45,74 per tree
<b>Cleaning public areas (0202)</b>			
	197.826.987,83 punt organització	1.620.809 city	122,05 per inhabitant
Cleaning the public roads and public areas (020201)			
	192.430.900,80 punt organització	1.620.809 city	118,73 per inhabitant
Deputy Manager's Office of Environment and Urban Services (5001)			
	190.963.971,37 acumulat	1.620.809 city	117,82 per inhabitant
	190.963.971,37 acumulat	9.835.360 side walks to clean in m2	19,42 per side walk to clean in m2
District Manager's Office 01 Ciutat Vella (6001)			
	488.487,64 acumulat	101.387 district	4,82 per district inhabitant
District Manager's Office 02 Eixample (6002)			
	161.344,76 acumulat	266.416 district	0,61 per district inhabitant
District Manager's Office 03 Sants-Monjuïc (6003)			
	43.969,00 acumulat	181.910 district	0,24 per district inhabitant
District Manager's Office 04 Les Corts (6004)			
	26.836,46 acumulat	82.033 district	0,33 per district inhabitant
District Manager's Office 05 Sarrià-Sant Gervasi (6005)			
	252.175,42 acumulat	149.279 district	1,69 per district inhabitant
District Manager's Office 06 Gràcia (6006)			
	1.828,35 acumulat	121.347 district	0,02 per district inhabitant
District Manager's Office 08 Nou Barris (6008)			
	10.173,86 acumulat	166.579 district	0,06 per district inhabitant
District Manager's Office 09 Sant Andreu (6009)			
	10.611,28 acumulat	147.594 district	0,07 per district inhabitant

## ENVIRONMENT AND URBAN SERVICES (02)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Graffiti removal (020202)			
Deputy Manager's Office of Environment and Urban Services (5001)	4.838.586,84 acumulat	360.171 square metres	13,43 per square metre
Collection and waste management (0201)			
	112.178.611,48 punt organització	1.620.809 city	69,21 per inhabitant
	112.178.611,48 punt organització	839.076 ton collected	133,69 per ton collected
Deputy Manager's Office of Environment and Urban Services (5001)			
	108.268.513,71 acumulat	1.620.809 city	66,80 per inhabitant
	108.268.513,71 acumulat	1.620.809 city	66,80 per inhabitant
	108.268.513,71 acumulat	41.346 collection points	2.618,60 per collection point
	108.268.513,71 acumulat	26.784 containers	4.042,28 per container
Municipal Institute of Parks and Gardens (IMPJ) (5401)			
	362.811,44 acumulat	1.620.809 city	0,22 per inhabitant
Commercial waste (020103)			
Deputy Manager's Office of Environment and Urban Services (5001)			
	17.033.686,39 acumulat	53.760 tons of commercial origin	316,85 per ton
Domestic waste collection (020105)			
Deputy Manager's Office of Environment and Urban Services (5001)			
	64.242.712,04 acumulat	1.620.809 city	39,64 per inhabitant
Furniture and junk collection (020104)			
Deputy Manager's Office of Environment and Urban Services (5001)			
	12.366.851,31 acumulat	34.905 tons of furniture and junk	354,30 per ton
Green points for waste treatment and selection (TERSA) (020101)			
Deputy Manager's Office of Environment and Urban Services (5001)			
	4.804.145,70 acumulat	16.829 number of tonnes collected	285,47 per tonnes collected
Municipal market waste (020102)			
Deputy Manager's Office of Environment and Urban Services (5001)			
	2.810.158,92 acumulat	12.429 ton collected	226,10 per ton collected
Environmental protection (0211)			
	1.747.975,16 punt organització	1.620.809 city	1,08 per inhabitant
Other environmental initiatives (021104)			
Manager's Office for Security and Prevention (4000)			
	29.261,15 acumulat	461 interventions	63,47 per intervention

## ENVIRONMENT AND URBAN SERVICES (02)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Surveillance and incidents in woodland areas (021101)			
Manager's Office for Security and Prevention (4000)	898.419,73 acumulat	15 complaints	59.894,65 per complaint
Environmental quality (0207)			
Monitoring and vigilance regarding noise awareness (020703)			
Deputy Manager's Office of Environment and Urban Services (5001)	506.503,94 acumulat	202 measurements	2.507,45 per measurements
Initiatives (0210)			
Fountains (021001)			
Barcelona Cicle de l'Aigua, SA (BCASA) (5505)	613.405,63 acumulat	1.998 fountains	307,01 per fountain
Hydrological warning: System for El Besòs River Park (021002)			
Barcelona Cicle de l'Aigua, SA (BCASA) (5505)	400.311,00 acumulat	3.630 opening hours	110,28 per opening hour
Management and maintenance of the coastline (021003)			
Barcelona Cicle de l'Aigua, SA (BCASA) (5505)	128.371,34 acumulat	381.493 square metres beach	0,34 per square metre beach
Maintenance and refurbishment of urban furniture (0212)			
Municipal Institute of Parks and Gardens (IMPJ) (5401)	5.311.271,93 punt organització	1.620.809 city	3,28 per inhabitant
Municipal Institute of Parks and Gardens (IMPJ) (5401)	5.311.271,93 acumulat	1.620.809 city	3,28 per inhabitant
Municipal Institute of Parks and Gardens (IMPJ) (5401)	5.311.271,93 acumulat	1.620.809 city	3,28 per inhabitant
Children's games (021202)			
Municipal Institute of Parks and Gardens (IMPJ) (5401)	3.567.800,70 acumulat	871 children's play areas	4.096,21 per children's play area
Urban furniture (021201)			
Municipal Institute of Parks and Gardens (IMPJ) (5401)	861.280,83 acumulat	1.620.809 city	0,53 per inhabitant
Management of green areas (0213)			
Municipal Institute of Parks and Gardens (IMPJ) (5401)	51.524.744,43 punt organització	1.620.809 city	31,79 per inhabitant
Municipal Institute of Parks and Gardens (IMPJ) (5401)	36.465.065,12 acumulat	4.580 flower beds	7.961,80 per flower bed
Maintenance of green urban spaces (021301)			

## ENVIRONMENT AND URBAN SERVICES (02)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Municipal Institute of Parks and Gardens (IMPJ) (5401)	33.627.399,45 acumulat	9.417.588 m <sup>2</sup> of green spaces	3,57 per m <sup>2</sup> of green space
<b>Networks (0209)</b>			
Urban drainage network (020901)			
Barcelona Cicle de l'Aigua, SA (BCASA) (5505)	4.608.779,53 acumulat	1.594 assignations/encumbrances	2.891,33 per assignation / encumbrance
<b>Operation and maintenance of public street lighting (0208)</b>			
Deputy Manager's Office of Environment and Urban Services (5001)	39.706.392,09 punt organització	1.620.809 city	24,50 per inhabitant
Festival and civil acts (020801)	24.615.778,08 acumulat	161.621 points of light controlled	152,31 per light spots
Deputy Manager's Office of Environment and Urban Services (5001)	1.170.679,63 acumulat	1.620.809 city	0,72 per inhabitant
Public and ornamental street lighting (020802)	35.434.921,37 punt organització	1.620.809 city	21,86 per inhabitant
Deputy Manager's Office of Environment and Urban Services (5001)	23.445.098,45 acumulat	1.620.809 city	14,47 per inhabitant
District Manager's Office 01 Ciutat Vella (6001)	658.354,36 acumulat	101.387 district	6,49 per district inhabitant
District Manager's Office 02 Eixample (6002)	1.606.798,27 acumulat	266.416 district	6,03 per district inhabitant
District Manager's Office 03 Sants-Monjuïc (6003)	731.093,73 acumulat	181.910 district	4,02 per district inhabitant
District Manager's Office 04 Les Corts (6004)	1.084.544,20 acumulat	82.033 district	13,22 per district inhabitant
District Manager's Office 05 Sarrià-Sant Gervasi (6005)	2.885.063,17 acumulat	149.279 district	19,33 per district inhabitant
District Manager's Office 06 Gràcia (6006)	1.219.174,01 acumulat	121.347 district	10,05 per district inhabitant
District Manager's Office 07 Horta-Guinardó (6007)	1.551.295,88 acumulat	168.751 district	9,19 per district inhabitant
District Manager's Office 08 Nou Barris (6008)	808.352,75 acumulat	166.579 district	4,85 per district inhabitant

## ENVIRONMENT AND URBAN SERVICES (02)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
District Manager's Office 09 Sant Andreu (6009)	13.994,40 acumulat	147.594 district	0,09 per district inhabitant
District Manager's Office 10 Sant Martí (6010)	1.269.086,82 acumulat	235.513 district	5,39 per district inhabitant

# SOCIAL RIGHTS (03)

## SOCIAL RIGHTS (03)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
<b>Adolescence/Early adulthood (0308)</b>			
	15.238.263,04 punt organització	1.620.809 city	9,40 per inhabitant
Activities and coordination of youth centres and youth information points (PIJ) (030808)	4.980.765,74 punt organització	28 community centres	177.884,49 per community centre
District Manager's Office 01 Ciutat Vella (6001)	474.898,48 acumulat	1 community centres	474.898,48 per community centre
District Manager's Office 02 Eixample (6002)	101.196,38 acumulat	1 community centres	101.196,38 per community centre
District Manager's Office 03 Sants-Monjuïc (6003)	645.640,42 acumulat	4 community centres	161.410,11 per community centre
District Manager's Office 04 Les Corts (6004)	365.498,13 acumulat	2 community centres	182.749,06 per community centre
District Manager's Office 05 Sarrià-Sant Gervasi (6005)	61.642,79 acumulat	2 community centres	30.821,39 per community centre
District Manager's Office 06 Gràcia (6006)	329.482,67 acumulat	2 community centres	164.741,34 per community centre
District Manager's Office 07 Horta-Guinardó (6007)	867.197,46 acumulat	3 community centres	289.065,82 per community centre
District Manager's Office 08 Nou Barris (6008)	4.856,41 acumulat	4 community centres	1.214,10 per community centre
District Manager's Office 09 Sant Andreu (6009)	234.894,71 acumulat	5 community centres	46.978,94 per community centre
District Manager's Office 10 Sant Martí (6010)	337.331,22 acumulat	4 community centres	84.332,81 per community centre
<b>Assistance for individuals and families (0313)</b>			
Basic social care services for individuals and families (031301)			
Municipal Institute of Social Services (IMSS). (2201)	2.422.767,90 acumulat	81.638 users	29,68 per user
Home Care Service (SAD) (031302)			
Municipal Institute of Social Services (IMSS). (2201)	111.794.935,26 acumulat	24.122 users	4.634,56 per user
<b>Assistance for vulnerable people (0301)</b>			
Coverage of food requirements (030105)			

## SOCIAL RIGHTS (03)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Manager's Office for Social Rights (2000)	6.737.664,76 acumulat	520.294 served meals	12,95 per served meal
Daycare (030104)			
Manager's Office for Social Rights (2000)	3.775.885,46 acumulat	2.276 people attended to	1.659,00 per person attended to
Temporary residential care (030101)			
Manager's Office for Social Rights (2000)	18.861.397,03 acumulat	901 users	20.933,85 per user
Citizens' rights (0310)			
Assistance for mediation and consultation of rights (031002)			
Manager's Office for Citizens' Rights, Participation and Transparency (2001)	1.263.574,92 acumulat	1.620.809 city	0,78 per inhabitant
Promoting education and awareness about citizens' rights and duties (031004)			
Manager's Office for Citizens' Rights, Participation and Transparency (2001)	2.343.890,46 acumulat	1.620.809 city	1,45 per inhabitant
Elderly people (0303)			
Manager's Office for Social Rights (2000)	47.399.996,39 punt organització	348.747 people over 64	135,92 per person over 64
Manager's Office for Social Rights (2000)	33.324.953,27 acumulat	348.747 people over 64	95,56 per person over 64
Activities and coordination of municipal senior citizen centres and areas (030301)			
District Manager's Office 01 Ciutat Vella (6001)	7.673.675,73 punt organització	53 community centres	144.786,33 per community centre
District Manager's Office 02 Eixample (6002)	1.245.478,37 acumulat	5 community centres	249.095,67 per community centre
District Manager's Office 02 Eixample (6002)	715.898,90 acumulat	7 community centres	102.271,27 per community centre
District Manager's Office 03 Sants-Monjuïc (6003)	671.139,38 acumulat	5 community centres	134.227,88 per community centre
District Manager's Office 04 Les Corts (6004)	487.391,28 acumulat	3 community centres	162.463,76 per community centre
District Manager's Office 05 Sarrià-Sant Gervasi (6005)	47.320,78 acumulat	2 community centres	23.660,39 per community centre
District Manager's Office 06 Gràcia (6006)	288.674,72 acumulat	3 community centres	96.224,91 per community centre



## SOCIAL RIGHTS (03)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
District Manager's Office 07 Horta-Guinardó (6007)	891.378,09 acumulat	6 community centres	148.563,01 per community centre
District Manager's Office 08 Nou Barris (6008)	627.466,00 acumulat	7 community centres	89.638,00 per community centre
District Manager's Office 09 Sant Andreu (6009)	1.436.005,45 acumulat	6 community centres	239.334,24 per community centre
District Manager's Office 10 Sant Martí (6010)	1.200.186,08 acumulat	9 community centres	133.354,01 per community centre
Daycare for senior citizens (030302)			
Manager's Office for Social Rights (2000)	13.752,36 acumulat	16.879 stays	0,81 per stay
Emergency care for senior citizens (030305)			
Manager's Office for Social Rights (2000)	6.947.799,38 acumulat	157.772 users	44,04 per user
Promoting active ageing (030312)			
Manager's Office for Social Rights (2000)	418.198,73 acumulat	348.747 people over 64	1,20 per person over 64
Telephone helpline (030307)			
Manager's Office for Social Rights (2000)	8.764.948,22 acumulat	95.599 users	91,68 per user
Temporary stays in homes (030306)			
Manager's Office for Social Rights (2000)	319.745,39 acumulat	174 users	1.837,62 per user
Family and children (0302)			
Manager's Office for Social Rights (2000)	17.010.052,80 acumulat	218.066 people under 16	78,00 per person under 16
Activities and coordination of children's and adolescents' centres and children's play areas. (030204)	6.204.924,99 punt organització	1.620.809 city	3,83 per inhabitant
District Manager's Office 01 Ciutat Vella (6001)	608.604,62 acumulat	101.387 district	6,00 per district inhabitant
District Manager's Office 02 Eixample (6002)	500.304,33 acumulat	266.416 district	1,88 per district inhabitant
District Manager's Office 03 Sants-Monjuïc (6003)			

## SOCIAL RIGHTS (03)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
District Manager's Office 04 Les Corts (6004)	1.030.559,64 acumulat	181.910 district	5,67 per district inhabitant
District Manager's Office 05 Sarrià-Sant Gervasi (6005)	231.732,64 acumulat	82.033 district	2,82 per district inhabitant
District Manager's Office 06 Gràcia (6006)	13.429,63 acumulat	149.279 district	0,09 per district inhabitant
District Manager's Office 07 Horta-Guinardó (6007)	17.646,00 acumulat	121.347 district	0,15 per district inhabitant
District Manager's Office 08 Nou Barris (6008)	550.221,20 acumulat	168.751 district	3,26 per district inhabitant
District Manager's Office 09 Sant Andreu (6009)	693.051,97 acumulat	166.579 district	4,16 per district inhabitant
District Manager's Office 10 Sant Martí (6010)	239.473,99 acumulat	147.594 district	1,62 per district inhabitant
Activities and coordination of open centres (030202)	1.174.225,90 acumulat	235.513 district	4,99 per district inhabitant
Manager's Office for Social Rights (2000)	2.066.078,15 acumulat	2.519 users	820,20 per user
Care Team for Infants and Adolescents (EAIA) (030201)	7.924.362,32 acumulat	3.767 children and teenagers attended to	2.103,63 per child / teenager
Manager's Office for Social Rights (2000)	454.183,95 acumulat	874 children and teenagers attended to	519,66 per child / teenager
Promoting childhood and adolescence (030206)	31.705.566,05 punt organització	1.620.809 city	19,56 per inhabitant
Manager's Office for Citizens' Rights, Participation and Transparency (2001)	28.148.883,47 acumulat	1.620.809 city	17,37 per inhabitant
Manager's Office for Citizens' Rights, Participation and Transparency (2001)	28.148.883,47 acumulat	16.936 people attended to	1.662,07 per person attended to
Promotion services and support for people with disabilities (0317)	12.228.907,14 punt organització	1.620.809 city	7,54 per inhabitant
Job placement (031702)			
Municipal Institute for People with Disabilities (IMPD) (2202)			

## SOCIAL RIGHTS (03)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
	1.658.519,37 acumulat	1.620.809 city	1,02 per inhabitant
<b>Public health (0311)</b>			
Manager's Office for Social Rights (2000)	28.959.396,50 punt organització	1.620.809 city	17,87 per inhabitant
Municipal Staff Health Care Provision (PAMEM) (031107)	27.369.187,12 acumulat	1.620.809 city	16,89 per inhabitant
Manager's Office for Social Rights (2000)			
Promoting health and disease prevention (031104)	3.570.511,93 acumulat	1.620.809 city	2,20 per inhabitant
Manager's Office for Social Rights (2000)			
Service to support people with disabilities to lead an independent life (0316)	1.419.018,10 acumulat	1.620.809 city	0,88 per inhabitant
<b>Social emergencies (0304)</b>			
Social interventions in public areas (0305)	2.601.597,26 punt organització	1.620.809 city	1,61 per inhabitant
Assistance and support for homeless people (030501)	6.058.938,53 punt organització	1.620.809 city	3,74 per inhabitant
Manager's Office for Social Rights (2000)			
Specialised care and counselling services for people with disabilities (0315)	3.295.296,52 acumulat	1.620.809 city	2,03 per inhabitant
<b>Women (0312)</b>			
Women (0312)	806.869,04 punt organització	1.620.809 city	0,50 per inhabitant
	19.660.076,49 punt organització	1.620.809 city	12,13 per inhabitant

# SPORT (04)

**SPORT (04)**
**INDICATORS PER ACTIVITY AND ORGANISATION**

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Encouragement and promotion of practising sports (0401)			
Barcelona Sports Institute (IBE) (2203)	21.422.043,62 punt organització	1.620.809 city	13,22 per inhabitant
	16.208.259,62 acumulat	1.620.809 city	10,00 per inhabitant
Sport for school-age children (040101)			
Barcelona Sports Institute (IBE) (2203)	8.842.630,84 acumulat	151.756 participants	58,27 per participant
Sport Facilities Management (0403)			
Barcelona Sports Institute (IBE) (2203)	8.688.060,68 acumulat	1.620.809 city	5,36 per inhabitant
Municipal sportive installations (040301)			
Barcelona Sports Institute (IBE) (2203)	14.505.446,55 punt organització	56 centres	259.025,83 per centre
	8.673.671,65 acumulat	190.184 subscribers	45,61 per subscriber
District Manager's Office 01 Ciutat Vella (6001)	10.216,85 acumulat	5 centres	2.043,37 per centre
District Manager's Office 02 Eixample (6002)	898.327,80 acumulat	4 centres	224.581,95 per centre
District Manager's Office 03 Sants-Monjuïc (6003)	194.141,56 acumulat	2 centres	97.070,78 per centre
District Manager's Office 04 Les Corts (6004)	149.982,65 acumulat	2 centres	74.991,33 per centre
District Manager's Office 06 Gràcia (6006)	383.427,01 acumulat	4 centres	95.856,75 per centre
District Manager's Office 07 Horta-Guinardó (6007)	1.982.397,93 acumulat	6 centres	330.399,66 per centre
District Manager's Office 08 Nou Barris (6008)	729.039,91 acumulat	10 centres	72.903,99 per centre
District Manager's Office 09 Sant Andreu (6009)	43.031,04 acumulat	7 centres	6.147,29 per centre
District Manager's Office 10 Sant Martí (6010)	1.328.098,10 acumulat	15 centres	88.539,87 per centre
Sporting Events (0402)			

**SPORT (04)**

**INDICATORS PER ACTIVITY AND ORGANISATION**

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Barcelona Sports Institute (IBE) (2203)	10.649.897,64 punt organització	1.620.809 city	6,57 per inhabitant
City events (040203)	10.649.897,64 acumulat	1.620.809 city	6,57 per inhabitant
Barcelona Sports Institute (IBE) (2203)	3.968.803,24 acumulat	272.522 participants	14,56 per participant

# MOBILITY (05)

## MOBILITY (05)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Metropolitan transport (0504)	136.701.218,98 punt organització	1.620.809 city	84,34 per inhabitant
Mobility in the territory (0503)	135.349,27 punt organització	1.620.809 city	0,08 per inhabitant
Mobility management (0501)	16.121.169,16 punt organització	1.620.809 city	9,95 per inhabitant
Mobility strategy (0502)	946.855,77 punt organització	1.620.809 city	0,58 per inhabitant
Municipal mobility services (0505)			
Bicing (050503)	20.733.114,22 punt organització	115.826 users	179,00 per user
Comprehensive road parking system (AREA) (050502)			
Barcelona de Serveis Municipals, SA (BSM) (5501)	26.668.989,76 acumulat	1.620.809 city	16,45 per inhabitant
Parking (050501)			
Barcelona de Serveis Municipals, SA (BSM) (5501)	26.654.005,59 acumulat	1.620.809 city	16,44 per inhabitant
Station (050505)			
Barcelona de Serveis Municipals, SA (BSM) (5501)	2.212.894,70 acumulat	2.110.585 travellers	1,05 per travellers
Tow truck service (050504)			
Barcelona de Serveis Municipals, SA (BSM) (5501)	23.611.582,07 acumulat	93.487 effective services	252,57 per effective service



# GUÀRDIA URBANA CITY POLICE (06)

## GUÀRDIA URBANA CITY POLICE (06)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
<b>Administrative police (0607)</b>			
	38.530.829,06 punt organització	1.620.809 city	23,77 per inhabitant
Ensuring coexistence among neighbourhood residents (060701)			
Manager's Office for Security and Prevention (4000)	27.069.257,61 acumulat	37.488 interventions	722,08 per intervention
Irregular activities in public spaces. (060703)			
Manager's Office for Security and Prevention (4000)	358.182,21 acumulat	80.453 complaints	4,45 per complaint
Measures for alerts (060712)			
Manager's Office for Security and Prevention (4000)	100.769,15 acumulat	1.962 interventions	51,36 per intervention
Public disturbances in public areas (060702)			
Manager's Office for Security and Prevention (4000)	890.016,48 acumulat	24.235 interventions	36,72 per intervention
Public establishments (060705)			
Manager's Office for Security and Prevention (4000)	3.657.913,40 acumulat	2.869 inspection reports	1.274,98 per inspections
Shows and others (060706)			
Manager's Office for Security and Prevention (4000)	46.139,67 acumulat	11.103 interventions	4,16 per intervention
Violation of other municipal byelaws (060710)			
Manager's Office for Security and Prevention (4000)	261.214,29 acumulat	5.024 interventions	51,99 per intervention
<b>Emergency measures (0608)</b>			
Manager's Office for Security and Prevention (4000)	1.454.313,93 acumulat	1.620.809 city	0,90 per inhabitant
<b>Measures and surveillance for citizen security (0603)</b>			
Manager's Office for Security and Prevention (4000)	34.855.919,53 punt organització	1.620.809 city	21,51 per inhabitant
	34.855.919,53 acumulat	1.620.809 city	21,51 per inhabitant
<b>Police assistance (0606)</b>			
	4.250.980,92 punt organització	1.620.809 city	2,62 per inhabitant
<b>Public order (0609)</b>			

## GUÀRDIA URBANA CITY POLICE (06)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Manager's Office for Security and Prevention (4000)	2.221.531,41 punt organització	1.620.809 city	1,37 per inhabitant
	2.221.531,41 acumulat	1.620.809 city	1,37 per inhabitant
<b>Traffic (0601)</b>			
Manager's Office for Security and Prevention (4000)	36.500.038,18 punt organització	1.620.809 city	22,52 per inhabitant
	36.500.038,18 acumulat	1.620.809 city	22,52 per inhabitant
Accident assistance (060105)			
Manager's Office for Security and Prevention (4000)	12.393.001,04 acumulat	9.430 accidents	1.314,21 per accident
Management of other offences (060108)			
Manager's Office for Security and Prevention (4000)	898.313,81 acumulat	540.492 complaints	1,66 per complaint
Management of vehicles, storage procedures and escorts (060109)			
Manager's Office for Security and Prevention (4000)	503.940,65 acumulat	2.689 interventions	187,41 per intervention
Other traffic incidents (060114)			
Manager's Office for Security and Prevention (4000)	720.111,68 acumulat	4.660 interventions	154,53 per intervention

# PREVENTION, FIRE EXTINGUISHING AND RESCUE (07)

## PREVENTION, FIRE EXTINGUISHING AND RESCUE (07)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
<b>Counseling and Training (0701)</b>			
External training given by firefighters (070101)			
Manager's Office for Security and Prevention (4000)	976.526,31 acumulat	872 students	1.119,87 per student participant
<b>Fires (0704)</b>			
Fires in buildings (070401)			
Manager's Office for Security and Prevention (4000)	2.646.694,93 punt organització	1.620.809 city	1,63 per inhabitant
Fires on public roads (070402)			
Manager's Office for Security and Prevention (4000)	1.369.265,71 punt organització	1.989 expiry	688,42 per expiry
Operational prevention (0708)			
Manager's Office for Security and Prevention (4000)	690.261,50 acumulat	1.727 expiry	399,69 per expiry
Operational prevention (0708)			
Manager's Office for Security and Prevention (4000)	3.491.230,47 acumulat	2.159 actions	1.617,06 per action
Drills (070803)			
Manager's Office for Security and Prevention (4000)	1.014.174,40 acumulat	30 simulations	33.805,81 per simulation
<b>Rescue (0707)</b>			
Manager's Office for Security and Prevention (4000)			
Manager's Office for Security and Prevention (4000)	2.596.714,80 acumulat	5.890 interventions	440,87 per intervention
False alarms (070705)			
Manager's Office for Security and Prevention (4000)	254.897,39 acumulat	1.822 interventions	139,90 per intervention
<b>Technical assistance (0706)</b>			
Manager's Office for Security and Prevention (4000)			
Manager's Office for Security and Prevention (4000)	1.396.457,57 acumulat	4.639 interventions	301,03 per intervention

# EDUCATION (08)

## EDUCATION (08)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Artistic education (0802)			
	10.922.203,03 punt organització	1.620.809 city	6,74 per inhabitant
Municipal Conservatory (080201)			
Barcelona Municipal Institute of Education (IMEB) (8200)	4.479.662,65 acumulat	519 students	8.631,33 per student participant
Music schools (080202)			
Barcelona Municipal Institute of Education (IMEB) (8200)	3.900.940,41 acumulat	5 schools	780.188,08 per school
	3.900.940,41 acumulat	2.229 students	1.750,09 per student participant
Education (0801)			
	150.547.348,11 punt organització	1.620.809 city	92,88 per inhabitant
Nursery schools and playgroups (080101)			
	72.576.439,79 punt organització	97 schools	748.210,72 per school
	72.576.439,79 punt organització	8.100 students	8.960,05 per student participant
Barcelona Municipal Institute of Education (IMEB) (8200)			
	63.022.671,30 acumulat	98 schools	643.088,48 per school
	63.022.671,30 acumulat	8.194 students	7.691,32 per student participant
Barcelona Education Consortium (CEB) (8301)			
	9.552.617,70 acumulat	98 schools	97.475,69 per school
	9.552.617,70 acumulat	8.194 students	1.165,81 per student participant
Education councils (0804)			
	1.285.296,77 punt organització	1.620.809 city	0,79 per inhabitant
Grants and financial help (0805)			
	8.896.230,52 punt organització	1.620.809 city	5,49 per inhabitant
Promoting education (0803)			
	1.122.479,55 punt organització	1.620.809 city	0,69 per inhabitant
Training Activities (0806)			
	1.368.506,78 punt organització	1.620.809 city	0,84 per inhabitant

# CULTURE (09)



**CULTURE (09)**
**INDICATORS PER ACTIVITY AND ORGANISATION**

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Cultural and outreach activities (0907)	30.281.833,18 punt organització	1.620.809 city	18,68 per inhabitant
Festivals (0903)	30.847.334,90 punt organització	1.620.809 city	19,03 per inhabitant
	30.847.334,90 punt organització	1.620.809 city	19,03 per inhabitant
Barcelona Institute of Culture (ICUB). (9200)	22.769.281,21 acumulat	2.366.789 attendees at festive events	9,62 per attending festive events
	22.769.281,21 acumulat	1.620.809 city	14,05 per inhabitant
District festivals (090302)	7.551.939,56 punt organització	2.164 festive activities	3.489,81 per festive activity
District Manager's Office 01 Ciutat Vella (6001)	963.873,80 acumulat	116 festive activities	8.309,26 per festive activity
District Manager's Office 02 Eixample (6002)	262.530,97 acumulat	544 festive activities	482,59 per festive activity
District Manager's Office 03 Sants-Monjuïc (6003)	469.199,34 acumulat	664 festive activities	706,63 per festive activity
District Manager's Office 04 Les Corts (6004)	704.194,27 acumulat	13 festive activities	54.168,79 per festive activity
District Manager's Office 05 Sarrià-Sant Gervasi (6005)	320.753,33 acumulat	12 festive activities	26.729,44 per festive activity
District Manager's Office 06 Gràcia (6006)	1.301.851,90 acumulat	25 festive activities	52.074,08 per festive activity
District Manager's Office 07 Horta-Guinardó (6007)	1.118.599,96 acumulat	12 festive activities	93.216,66 per festive activity
District Manager's Office 08 Nou Barris (6008)	1.058.603,15 acumulat	360 festive activities	2.940,56 per festive activity
District Manager's Office 09 Sant Andreu (6009)	190.118,74 acumulat	391 festive activities	486,24 per festive activity
District Manager's Office 10 Sant Martí (6010)	1.069.687,58 acumulat	27 festive activities	39.618,06 per festive activity
Festivals (0904)	16.616.888,70 punt organització	1.620.809 city	10,25 per inhabitant
Performing arts and music festivals (090402)			

**CULTURE (09)**
**INDICATORS PER ACTIVITY AND ORGANISATION**

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Barcelona Institute of Culture (ICUB). (9200)	12.528.604,57 acumulat	113.541 public	110,34 per public
<b>Libraries (0908)</b>	23.218.835,36 punt organització	1.620.809 city	14,33 per inhabitant
	23.218.835,36 punt organització	6.306.868 visitors	3,68 per visitor
<b>Activities and coordination of libraries (090801)</b>	23.218.835,36 punt organització	40 libraries	580.470,88 per library
District Manager's Office 01 Ciutat Vella (6001)	980.150,58 acumulat	4 libraries	245.037,65 per library
District Manager's Office 02 Eixample (6002)	1.159.681,06 acumulat	6 libraries	193.280,18 per library
District Manager's Office 03 Sants-Monjuïc (6003)	639.126,56 acumulat	3 libraries	213.042,19 per library
District Manager's Office 04 Les Corts (6004)	292.610,69 acumulat	2 libraries	146.305,34 per library
District Manager's Office 05 Sarrià-Sant Gervasi (6005)	678.130,15 acumulat	3 libraries	226.043,38 per library
District Manager's Office 06 Gràcia (6006)	77.560,98 acumulat	3 libraries	25.853,66 per library
District Manager's Office 07 Horta-Guinardó (6007)	774.304,63 acumulat	4 libraries	193.576,16 per library
District Manager's Office 08 Nou Barris (6008)	17.277,84 acumulat	5 libraries	3.455,57 per library
District Manager's Office 09 Sant Andreu (6009)	1.167.958,23 acumulat	4 libraries	291.989,56 per library
District Manager's Office 10 Sant Martí (6010)	1.206.869,94 acumulat	6 libraries	201.144,99 per library
<b>Museums, factories and exhibition venues (0905)</b>	71.472.761,40 punt organització	1.620.809 city	44,10 per inhabitant
<b>Promoting cultural activities (0901)</b>	26.441.149,68 punt organització	1.620.809 city	16,31 per inhabitant

# PROMOTING THE ECONOMY (10)

## PROMOTING THE ECONOMY (10)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Consumption (1008)	1.374.818,76 punt organització	1.620.809 city	0,85 per inhabitant
Entrepreneurship, enterprise and training (1005)	23.680.039,17 punt organització	1.620.809 city	14,61 per inhabitant
Local socioeconomic development (1007)	3.051.012,61 punt organització	1.620.809 city	1,88 per inhabitant
Markets (1001)	21.769.883,77 punt organització	1.620.809 city	13,43 per inhabitant
Barcelona Municipal Markets Institute (IMMB) (7201)	21.769.883,77 acumulat	1.620.809 city	13,43 per inhabitant
Outsourced municipal services (1002)			
Zoo (100201)			
Barcelona de Serveis Municipals, SA (BSM) (5501)	18.721.882,19 acumulat	870.370 visitors	21,51 per visitor
Promoting employment strategies (1004)	43.770.744,67 punt organització	1.620.809 city	27,01 per inhabitant
Promoting the city's economy (1006)	37.861.519,83 punt organització	1.620.809 city	23,36 per inhabitant
Time and quality of life (1009)	502.560,62 punt organització	1.620.809 city	0,31 per inhabitant

# DISTRICTS (11)

**DISTRICTS (11)**
**INDICATORS PER ACTIVITY AND ORGANISATION**

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Coexistence and civic-mindedness (1103)	3.477.262,84 punt organització	1.620.809 city	2,15 per inhabitant
District procedures (1104)			
Activity Licenses (110401)	1.655.066,75 punt organització	268 reviews	6.175,62 per review
District Manager's Office 01 Ciutat Vella (6001)	279.811,80 acumulat	27 reviews	10.363,40 per review
District Manager's Office 02 Eixample (6002)	307.852,73 acumulat	28 reviews	10.994,74 per review
District Manager's Office 03 Sants-Monjuïc (6003)	136.449,27 acumulat	50 reviews	2.728,99 per review
District Manager's Office 04 Les Corts (6004)	89.847,90 acumulat	62 reviews	1.449,16 per review
District Manager's Office 05 Sarrià-Sant Gervasi (6005)	166.383,01 acumulat	26 reviews	6.399,35 per review
District Manager's Office 06 Gràcia (6006)	180.837,17 acumulat	4 reviews	45.209,29 per review
District Manager's Office 07 Horta-Guinardó (6007)	30.498,12 acumulat	2 reviews	15.249,06 per review
District Manager's Office 08 Nou Barris (6008)	88.342,49 acumulat	6 reviews	14.723,75 per review
District Manager's Office 09 Sant Andreu (6009)	116.086,65 acumulat	22 reviews	5.276,67 per review
District Manager's Office 10 Sant Martí (6010)	258.957,60 acumulat	41 reviews	6.316,04 per review
Enhancing the territory (1102)	8.832.988,33 punt organització	1.620.809 city	5,45 per inhabitant
Initiatives for neighbourhood laws and other community programmes (110202)	1.191.735,89 punt organització	1.620.809 city	0,74 per inhabitant
District Manager's Office 01 Ciutat Vella (6001)	51.933,63 acumulat	101.387 district	0,51 per district inhabitant
District Manager's Office 02 Eixample (6002)	99.016,44 acumulat	266.416 district	0,37 per district inhabitant

**DISTRICTS (11)**
**INDICATORS PER ACTIVITY AND ORGANISATION**

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
District Manager's Office 03 Sants-Monjuïc (6003)	568.513,46 acumulat	181.910 district	3,13 per district inhabitant
District Manager's Office 04 Les Corts (6004)	6.659,23 acumulat	82.033 district	0,08 per district inhabitant
District Manager's Office 05 Sarrià-Sant Gervasi (6005)	26.058,11 acumulat	149.279 district	0,17 per district inhabitant
District Manager's Office 06 Gràcia (6006)	120.880,47 acumulat	121.347 district	1,00 per district inhabitant
District Manager's Office 08 Nou Barris (6008)	61.908,06 acumulat	166.579 district	0,37 per district inhabitant
District Manager's Office 09 Sant Andreu (6009)	137.888,27 acumulat	147.594 district	0,93 per district inhabitant
District Manager's Office 10 Sant Martí (6010)	118.878,22 acumulat	235.513 district	0,50 per district inhabitant
<b>Public assistance and Communication (1101)</b>	<b>8.336.590,23 punt organització</b>	<b>1.620.809 city</b>	<b>5,14 per inhabitant</b>
Civil matrimonies (110103)	616.587,19 punt organització	750 civil marriages	822,12 per civil marriage
District Manager's Office 01 Ciutat Vella (6001)	60.436,26 acumulat	42 civil marriages	1.438,96 per civil marriage
District Manager's Office 02 Eixample (6002)	188.032,43 acumulat	54 civil marriages	3.482,08 per civil marriage
District Manager's Office 03 Sants-Monjuïc (6003)	24.270,82 acumulat	80 civil marriages	303,39 per civil marriage
District Manager's Office 04 Les Corts (6004)	7.710,37 acumulat	53 civil marriages	145,48 per civil marriage
District Manager's Office 05 Sarrià-Sant Gervasi (6005)	13.296,17 acumulat	43 civil marriages	309,21 per civil marriage
District Manager's Office 06 Gràcia (6006)	18.459,36 acumulat	108 civil marriages	170,92 per civil marriage
District Manager's Office 07 Horta-Guinardó (6007)	110.034,19 acumulat	109 civil marriages	1.009,49 per civil marriage
District Manager's Office 08 Nou Barris (6008)			

**DISTRICTS (11)**
**INDICATORS PER ACTIVITY AND ORGANISATION**

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
District Manager's Office 09 Sant Andreu (6009)	90.793,49 acumulat	89 civil marriages	1.020,15 per civil marriage
District Manager's Office 10 Sant Martí (6010)	38.814,07 acumulat	83 civil marriages	467,64 per civil marriage
District Manager's Office 10 Sant Martí (6010)	64.740,04 acumulat	89 civil marriages	727,42 per civil marriage
<b>Management of complaints, incidents and suggestions (IRIS) (110101)</b>			
District Manager's Office 01 Ciutat Vella (6001)	135.677,58 acumulat	7.303 complaints and grievances	18,58 per complaint or grievance
District Manager's Office 02 Eixample (6002)	490.814,38 acumulat	3.998 complaints and grievances	122,76 per complaint or grievance
District Manager's Office 03 Sants-Monjuïc (6003)	336.106,08 acumulat	410 complaints and grievances	819,77 per complaint or grievance
District Manager's Office 04 Les Corts (6004)	197.572,07 acumulat	1.922 complaints and grievances	102,80 per complaint or grievance
District Manager's Office 05 Sarrià-Sant Gervasi (6005)	91.445,72 acumulat	3.545 complaints and grievances	25,80 per complaint or grievance
District Manager's Office 06 Gràcia (6006)	298.410,73 acumulat	1.323 complaints and grievances	225,56 per complaint or grievance
District Manager's Office 07 Horta-Guinardó (6007)	168.098,13 acumulat	2.815 complaints and grievances	59,72 per complaint or grievance
District Manager's Office 08 Nou Barris (6008)	71.385,56 acumulat	3.722 complaints and grievances	19,18 per complaint or grievance
District Manager's Office 09 Sant Andreu (6009)	234.289,47 acumulat	817 complaints and grievances	286,77 per complaint or grievance
District Manager's Office 10 Sant Martí (6010)	267.474,17 acumulat	1.524 complaints and grievances	175,51 per complaint or grievance



# INFRASTRUCTURE AND URBAN COORDINATION (12)

## INFRASTRUCTURE AND URBAN COORDINATION (12)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Large infrastructures (1205)	10.102.397,29 punt organització	1.620.809 city	6,23 per inhabitant
Strategic and cross-departmental projects (1202)	732.941,60 punt organització	1.620.809 city	0,45 per inhabitant
Urban Spaces (1204)			
Elevator and escalator apparatus (120406)			
Deputy Manager's Office for Mobility and Infrastructures (5002)	1.414.222,78 acumulat	129 lifting devices	10.962,97 per device
Maintenance of service galleries (120408)			
Deputy Manager's Office for Mobility and Infrastructures (5002)	703.689,82 acumulat	36.000 linear metres	19,55 per linear metre
Management of events infrastructure: elements, teams, fences, signs, etc. (120409)	3.172.575,26 punt organització	4.912 events	645,88 per event
Deputy Manager's Office for Mobility and Infrastructures (5002)	328.775,88 acumulat	116.655 closures used	2,82 per closure
District Manager's Office 01 Ciutat Vella (6001)	98.865,58 acumulat	695 events	142,25 per event
District Manager's Office 02 Eixample (6002)	205.342,59 acumulat	591 events	347,45 per event
District Manager's Office 03 Sants-Monjuïc (6003)	707.912,09 acumulat	463 events	1.528,97 per event
District Manager's Office 04 Les Corts (6004)	363.954,24 acumulat	131 events	2.778,28 per event
District Manager's Office 05 Sarrià-Sant Gervasi (6005)	77.523,23 acumulat	299 events	259,28 per event
District Manager's Office 06 Gràcia (6006)	71.564,06 acumulat	663 events	107,94 per event
District Manager's Office 07 Horta-Guinardó (6007)	68.206,66 acumulat	428 events	159,36 per event
District Manager's Office 08 Nou Barris (6008)	417.802,58 acumulat	396 events	1.055,06 per event
District Manager's Office 09 Sant Andreu (6009)	752.371,87 acumulat	490 events	1.535,45 per event

## INFRASTRUCTURE AND URBAN COORDINATION (12)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
District Manager's Office 10 Sant Martí (6010)	80.256,48 acumulat	756 events	106,16 per event
Pavement (120411)			
Deputy Manager's Office for Mobility and Infrastructures (5002)	66.404,68 acumulat	172.431 m <sup>2</sup> pavement	0,39 per m <sup>2</sup> pavement
Preventative maintenance and repairs to the public roads and pavements (120405)	21.006.784,14 punt organització	1.620.809 city	12,96 per inhabitant
District Manager's Office 01 Ciutat Vella (6001)	1.767.389,08 acumulat	101.387 district	17,43 per district inhabitant
District Manager's Office 02 Eixample (6002)	2.694.319,77 acumulat	266.416 district	10,11 per district inhabitant
District Manager's Office 03 Sants-Monjuïc (6003)	2.576.832,57 acumulat	181.910 district	14,17 per district inhabitant
District Manager's Office 04 Les Corts (6004)	1.636.103,75 acumulat	82.033 district	19,94 per district inhabitant
District Manager's Office 05 Sarrià-Sant Gervasi (6005)	1.930.226,54 acumulat	149.279 district	12,93 per district inhabitant
District Manager's Office 06 Gràcia (6006)	1.819.192,23 acumulat	121.347 district	14,99 per district inhabitant
District Manager's Office 07 Horta-Guinardó (6007)	2.382.529,25 acumulat	168.751 district	14,12 per district inhabitant
District Manager's Office 08 Nou Barris (6008)	1.981.107,58 acumulat	166.579 district	11,89 per district inhabitant
District Manager's Office 09 Sant Andreu (6009)	968.051,47 acumulat	147.594 district	6,56 per district inhabitant
District Manager's Office 10 Sant Martí (6010)	3.086.418,84 acumulat	235.513 district	13,11 per district inhabitant
Road structures (120402)			
Deputy Manager's Office for Mobility and Infrastructures (5002)	2.191.618,99 acumulat	876 structures	2.501,85 per structure
Urban furniture (120401)			
Deputy Manager's Office for Mobility and Infrastructures (5002)	1.394.829,09 acumulat	99.454 signals	14,02 per signal

## INFRASTRUCTURE AND URBAN COORDINATION (12)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
<b>Work Coordination in Public Areas (1201)</b>			
<b>Drafting studies, work projects, preliminary and receiving reports (120103)</b>			
	1.725.125,38 punt organització	1.620.809 city	1,06 per inhabitant
District Manager's Office 01 Ciutat Vella (6001)	183.596,61 acumulat	31 projects	5.922,47 per project
District Manager's Office 02 Eixample (6002)	123.488,64 acumulat	59 projects	2.093,03 per project
District Manager's Office 03 Sants-Monjuïc (6003)	83.842,45 acumulat	43 projects	1.949,82 per project
District Manager's Office 04 Les Corts (6004)	129.752,58 acumulat	36 projects	3.604,24 per project
District Manager's Office 05 Sarrià-Sant Gervasi (6005)	306.180,86 acumulat	14 projects	21.870,06 per project
District Manager's Office 06 Gràcia (6006)	165.094,71 acumulat	16 projects	10.318,42 per project
District Manager's Office 07 Horta-Guinardó (6007)	18.821,73 acumulat	83 projects	226,77 per project
District Manager's Office 08 Nou Barris (6008)	199.485,26 acumulat	29 projects	6.878,80 per project
District Manager's Office 09 Sant Andreu (6009)	128.512,78 acumulat	7 projects	18.358,97 per project
District Manager's Office 10 Sant Martí (6010)	86.262,47 acumulat	19 projects	4.540,13 per project
<b>Preventative maintenance and repairs to municipal buildings (120104)</b>			
	7.645.365,61 punt organització	545 buildings	14.028,19 per building
District Manager's Office 01 Ciutat Vella (6001)	906.549,73 acumulat	52 building occupants	17.433,65 per building
District Manager's Office 02 Eixample (6002)	348.573,28 acumulat	51 buildings	6.834,77 per building
District Manager's Office 03 Sants-Monjuïc (6003)	1.736.138,78 acumulat	74 buildings	23.461,33 per building
District Manager's Office 04 Les Corts (6004)	418.702,62 acumulat	25 buildings	16.748,10 per building

## INFRASTRUCTURE AND URBAN COORDINATION (12)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
District Manager's Office 05 Sarrià-Sant Gervasi (6005)	180.388,71 acumulat	28 buildings	6.442,45 per building
District Manager's Office 06 Gràcia (6006)	524.159,16 acumulat	27 buildings	19.413,30 per building
District Manager's Office 07 Horta-Guinardó (6007)	491.637,59 acumulat	51 buildings	9.639,95 per building
District Manager's Office 08 Nou Barris (6008)	277.273,97 acumulat	62 buildings	4.472,16 per building
District Manager's Office 09 Sant Andreu (6009)	1.956.373,39 acumulat	107 buildings	18.283,86 per building
District Manager's Office 10 Sant Martí (6010)	662.666,63 acumulat	68 buildings	9.745,10 per building

# HOUSING (13)

## HOUSING (13)

### INDICATORS PER ACTIVITY AND ORGANISATION

Process / Activity / Task / Organisation	Cost	Count	Unit Cost
Property management (1301)			
Property and legal management (130102)			
Foment de Ciutat Vella, SA (FOCIVESA) (5504)	996.847,49 acumulat	100 flats and commercial premises	9.968,47 per flat or commercial premises

# CODE TABLES



## CODE TABLES OF THE ORGANISATION

### Area / Type / Management Office / Subdirectorate / Directorate / Unit

Social (2)	Community Action Department (2001.000701)
City Council (0)	Local Facilities Network Department (2001.000703)
Manager's Office for Social Rights (2000)	Feminism and LGTBI Services Directorate (2001.0001)
Health Services Directorate (2000.04)	Care and Reception for Gender Violence Department (2001.000102)
Health Department (2000.040001)	Department for the Promotion of Women and LGTBI Rights (2001.000103)
Planning and Innovation Directorate (2000.03)	Information and Care for Women Department (2001.000101)
Administration and Personnel Department (2000.030001)	Immigration Reception and Support Services Directorate (2001.0002)
Infrastructure and Facilities Department (2000.030003)	Information and Citizen Support Services Directorate (2001.0005)
Legal Services Department (2000.030002)	Incident Assessment and Quality Department (2001.000504)
Technical Secretariat / Quality Programme (2000.030004)	In-Person Services Department (2001.000502)
Strategy and Innovation Services Directorate (2000.0301)	Projects and Information Management Department (2001.000501)
Communications Department (2000.030101)	Specialised Care Operations and Processes Department (2001.000503)
IT Systems Management Department (2000.030102)	Planning and Control Services Directorate (2001.0003)
Planning and Processes Department (2000.030104)	Research, Development and Innovation Services Directorate (2001.0008)
Research and Knowledge Department (2000.030105)	Manager's Office for Social Housing (2002)
Social Participation Department (2000.030103)	Local Independent Bodies (2)
Social Action Directorate (2000.01)	Municipal Institute of Social Services (IMSS). (2201)
Accident and Emergency and Social Emergency Services Directorate (2000.0103)	Basic Territorial Social Services Directorate (2201.02)
Services for Children, Young People and Senior Citizens Directorate (2000.0102)	Basic Social Services Department (2201.0202)
Department for the Promotion of Children (2000.010203)	Dependent Care Programme (2201.020201)
Department for the Promotion of Senior Citizens (2000.010202)	Territorial and Sectoral Directorates (2201.0201)
Youth and Adolescence Department (2000.010201)	Executive Directorate of Planning, Resource Management and Assessment (2201.01)
Social Intervention Services Directorate (2000.0101)	Economic Management and IT Systems Department (2201.0103)
Care for Vulnerable People Department (2000.010101)	Human Resources Department (2201.0102)
Family and Children Department (2000.010102)	Legal Services (2201.0101)
Senior Citizens Department (2000.010103)	Municipal Institute for People with Disabilities (IMPD) (2202)
Social Intervention in Public Areas Department (2000.010104)	Administration and Personnel Department (2202.000001)
Manager's Office for Citizens' Rights, Participation and Transparency (2001)	Promotion and Support Department (2202.000002)
Active Democracy and Decentralisation Services Directorate (2001.0006)	Strategy and Coordination Department (2202.0001)
Promoting Public Works Department (2001.000601)	Care and Advice Department (2202.000102)
Citizen Rights and Diversity Services Directorate (2001.0004)	Independent Living Services Department (2202.000101)
Citizen Rights Department (2001.000401)	Section 1 of Planning and Evaluation (2202.000103)
Community Action Services Directorate (2001.0007)	Barcelona Sports Institute (IBE) (2203)
Associationism and Citizens Initiative Department (2001.000702)	Facilities and Works Services Directorate (2203.0002)
Citizens Relations Department (2001.000704)	Installations Department (2203.000201)

Public Works Department (2203.000202)
<b>Planning and General Services Directorate (2203.0001)</b>
Administration Department (2203.000102)
Communications Department (2203.000103)
Legal Secretariat (2203.000101)
<b>Sports Events and Sports Promotion Directorate (2203.0003)</b>
Promotion Department (2203.000301)
Sporting Events Department (2203.000302)
<b>Consortiums (3)</b>
<b>Housing Consortium (CH) (2301)</b>
<b>Publicly Owned Business Organisations (4)</b>
<b>Municipal Housing Trust (PMH) (2401)</b>
<b>Security and Prevention (4)</b>
<b>City Council (0)</b>
<b>Manager's Office for Security and Prevention (4000)</b>
Communications Department (4000.000001)
<b>Financial-Management and Resource-Monitoring Services Directorate (4000.03)</b>
Administrative Processes and Procedures Management Department (4000.030002)
Economic Administration and Procurement Department (4000.030001)
Human Resources Department (4000.030004)
Logistics and Infrastructure Department (4000.030003)
<b>Fire-Prevention, Extinction and Rescue Service Directorate (4000.05)</b>
<b>Civil Protection and Prevention Division (4000.0502)</b>
Civil Protection Unit (4000.050201)
Regulations Unit (4000.050202)
<b>Operations Division (4000.0503)</b>
Emergency Management Center Group (4000.050303)
Operational Development Unit (4000.050302)
Operational Territorial Unit (Parks) (4000.050301)
Sanitary Group (4000.050304)
<b>Planning Division (4000.0501)</b>
Procedures Unit (4000.050101)
Technical Support Unit / Technical-Operational Material Group (4000.050102)
<b>Legal-Advice Services Directorate (4000.01)</b>
<b>Prefecture of City Police (4000.04)</b>
External Relations and Communications Office (4000.040001)

Internal Procedures Unit (4000.040003)
Prefecture of the Technical Office (4000.040002)
<b>Coordination Division (4000.0401)</b>
Analysis and Technical Support Unit (4000.040102)
Device Planning Unit (4000.040103)
Joint Command Room (4000.040101)
Public Works Unit (4000.040104)
<b>Security and Investigation Division (4000.0403)</b>
Information and Documentation Unit (4000.040303)
Investigation Unit (4000.040304)
Mounted Unit (4000.040305)
Police Support Unit / Canine Section (4000.040302)
Protection Unit (4000.040301)
<b>Territorial Division (4000.0402)</b>
Children's Traffic Park (4000.040201)
Daytime Support Unit (4000.040202)
Operational Night Unit 1 (4000.040203)
Operational Night Unit 2 (4000.040204)
Operational Night Unit 3 (4000.040205)
Operational Night Unit 4 (4000.040206)
Territorial Unit 01 Ciutat Vella (4000.040207)
Territorial Unit 02 Eixample (4000.040208)
Territorial Unit 03 Sants-Montjuïc (4000.040209)
Territorial Unit 04 Les Corts (4000.040210)
Territorial Unit 05 Sarrià-Sant Gervasi (4000.040211)
Territorial Unit 06 Gràcia (4000.040212)
Territorial Unit 07 Horta-Guinardó (4000.040213)
Territorial Unit 08 Nou Barris (4000.040214)
Territorial Unit 09 Sant Andreu (4000.040215)
Territorial Unit 10 Sant Martí (4000.040216)
<b>Traffic Division (4000.0404)</b>
Accident Investigation and Prevention Unit (4000.040402)
Central Traffic Unit (4000.040401)
Recorded Images Report Unit (4000.040403)
<b>Prevention Services Directorate (4000.02)</b>
<b>Urban space (5)</b>
<b>City Council (0)</b>
<b>Manager's Office for Urban Ecology (5000)</b>

Communication and Participation Services Directorate (5000.0001)  
Communications Department (5000.000101)

Resources and Management Control Directorate (5000.02)  
Continuous Improvement Department (5000.020001)

Economic Coordination Services Directorate (5000.0203)  
Administration Department (5000.020301)

Strategic Services and Sustainability Culture Directorate (5000.0202)  
Educational Facilities and Programmes Department (5000.020201)

Technical and Legal Services Directorate (5000.0201)  
Legal Procedures Department (5000.020101)

Urban Model Directorate (5000.01)  
Urban Ecology Project Services Directorate (5000.0101)  
Foresight Department (5000.010101)  
Urban Projects Department (5000.010102)

**Deputy Manager's Office of Environment and Urban Services (5001)**

Water-Cycle Department (5001.000001)

Animal Rights Services Directorate (5001.0003)  
Animal Protection and Management Department (5001.000301)

Cleaning and Waste Management Services Directorate (5001.0002)  
Operational Management Department (5001.000201)  
Service Evaluation Programme and Economic Control Group (5001.000203)  
Waste Management Department (5001.000202)

Energy Services and Environmental Quality Directorate (5001.0001)  
Environmental Intervention Department (5001.000101)  
Noise Pollution Reduction Department (5001.000103)  
Street Lighting Department (5001.000102)

**Deputy Manager's Office for Mobility and Infrastructures (5002)**

Urban Resilience Department (5002.000001)  
Work Coordination in Public Areas Department (5002.000002)

Infrastructure and Urban Space Services Directorate (5002.0001)  
Public Work Projects Department (5002.000103)  
Railways and Ports Coordination Department (5002.000102)  
Street-Network Department (5002.000101)

Mobility Services Directorate (5002.0002)  
Mobility Planning Department (5002.000202)  
Mobility Processes Coordination Department (5002.000201)  
Regulation Department (5002.000204)  
Road Signs and Markings Department (5002.000203)

**Deputy Manager's Office for Urban Planning (5003)**

Information and Documentation Department (5003.000001)

Inspection Services Directorate (5003.0003)  
Licensing Services Directorate (5003.0005)  
Operating Licenses Department (5003.000501)  
Public Work Licenses Department (5003.000502)

Planning Services Directorate (5003.0004)  
Urban Architecture and Heritage Services Directorate (5003.0006)  
Architectural, Historical and Artistic Heritage Department (5003.000601)

Urban Management Services Directorate (5003.0002)  
Urban Management Projects Department (5003.000201)

Urban-Planning Action Services Directorate (5003.0001)

**Local Independent Bodies (2)**

Municipal Institute of Urban Planning (IMU) (5201)

Municipal Institute of Urban Landscape and Quality of Life (IMPQUV) (5202)

**Publicly Owned Business Organisations (4)**

Municipal Institute of Parks and Gardens (IMPJ) (5401)

Administration (5401.0001)  
Communication (5401.0002)  
Legal Services (5401.0004)  
Personal (5401.0003)

Green Spaces and Biodiversity Directorate (5401.01)  
Assessment and Projects Department (5401.0103)  
Investments (5401.010303)  
Monitoring and Quality Control (5401.010301)  
Projects (5401.010302)

Biodiversity Department (5401.0104)  
Sector-specific Projects (5401.010402)  
Strategic Monitoring (5401.010401)

Conservation Services Directorate (5401.0101)  
City trees (5401.010102)  
Phytosanitary treatments (5401.010103)  
Territory (5401.010101)

Resources Department (5401.0102)  
Children's Play Areas (5401.010203)  
Mechanics Workshop (5401.010202)  
Plant nurseries (5401.010201)  
Protecting Green Spaces (5401.010204)  
Territorial Administration (5401.010205)



Mies Van der Rohe Foundation (FMVR) (5402)
Metropolitan Transport Authority (ATM) (5403)
<b>Trading Companies (5)</b>
Barcelona de Serveis Municipals, SA (BSM) (5501)
Barcelona d'Infraestructures Municipals, SA (BIMSA) (5502)
Barcelona Gestió Urbanística SA (BAGURSA-IMU) (5503)
Foment de Ciutat Vella, SA (FOCIVESA) (5504)
Barcelona Cicle de l'Aigua, SA (BCASA) (5505)

<b>Districts (6)</b>
<b>City Council (0)</b>
<b>District Manager's Office 01 Ciutat Vella (6001)</b>

- Communication (6001.000002)
- Internal Resources Department (6001.000001)
- Legal Services and Delegate Secretariat Directorate (6001.0001)**
  - Legal Services Department (6001.000101)
- Licenses and Public Areas Services Directorate (6001.0004)**
  - Licenses and Inspections Department (6001.000402)
  - Public Works and Maintenance Department (6001.000401)
- Services to People and the Territory Directorate (6001.0003)**
  - Civic centre (6001.000303)
  - Cultural Facility (6001.000306)
  - Educational Facility (6001.000307)
  - Facilities for associations and other entities (6001.000309)
  - Facilities for children and adolescents (6001.000311)
  - Facilities for senior citizens (6001.000310)
  - Facilities for Women / Information Point and Care Service for Women (PIAD) (6001.000313)
  - Facilities for Young People / Youth Information Points (PIJ) (6001.000312)
  - Green points (6001.000314)
  - Library (6001.000301)
  - Municipal Building (6001.000305)
  - Neighbourhood centre (6001.000302)
  - Others (6001.000315)
  - Social services centre (6001.000304)
  - Sports facility (6001.000308)

Municipal District Council (6001.01)

<b>District Councillor's Office (6001.0101)</b>
<b>District Manager's Office 02 Eixample (6002)</b>
<b>General Services Directorate (6002.0002)</b> <ul style="list-style-type: none"> <li>Communication (6002.000202)</li> <li>Internal Resources Department (6002.000201)</li> <li>Legal Services Department (6002.000203)</li> </ul>
<b>Licenses and Public Areas Services Directorate (6002.0004)</b> <ul style="list-style-type: none"> <li>Licenses and Inspections Department (6002.000402)</li> <li>Public Works and Maintenance Department (6002.000401)</li> </ul>
<b>Services to People and the Territory Directorate (6002.0003)</b> <ul style="list-style-type: none"> <li>Civic centre (6002.000303)</li> <li>Cultural Facility (6002.000306)</li> <li>Educational Facility (6002.000307)</li> <li>Facilities for associations and other entities (6002.000309)</li> <li>Facilities for children and adolescents (6002.000311)</li> <li>Facilities for senior citizens (6002.000310)</li> <li>Facilities for Women / Information Point and Care Service for Women (PIAD) (6002.000313)</li> <li>Facilities for Young People / Youth Information Points (PIJ) (6002.000312)</li> <li>Green points (6002.000314)</li> <li>Library (6002.000301)</li> <li>Municipal Building (6002.000305)</li> <li>Neighbourhood centre (6002.000302)</li> <li>Others (6002.000315)</li> <li>Social services centre (6002.000304)</li> <li>Sports facility (6002.000308)</li> </ul>
<b>Municipal District Council (6002.01)</b>
<b>District Councillor's Office (6002.0101)</b>
<b>District Manager's Office 03 Sants-Monjuïc (6003)</b>
<b>General Services Directorate (6003.0002)</b> <ul style="list-style-type: none"> <li>Communication (6003.000202)</li> <li>Internal Resources Department (6003.000201)</li> <li>Legal Services Department (6003.000203)</li> </ul>
<b>Licenses and Public Areas Services Directorate (6003.0004)</b> <ul style="list-style-type: none"> <li>Licenses and Inspections Department (6003.000402)</li> <li>Public Works and Maintenance Department (6003.000401)</li> </ul>
<b>Services to People and the Territory Directorate (6003.0003)</b> <ul style="list-style-type: none"> <li>Civic centre (6003.000303)</li> <li>Cultural Facility (6003.000306)</li> <li>Educational Facility (6003.000307)</li> </ul>



Facilities for associations and other entities (6003.000309)  
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Social services centre (6003.000304)  
Sports facility (6003.000308)

**Municipal District Council (6003.01)**

District Councillor's Office (6003.0101)

**District Manager's Office 04 Les Corts (6004)**

**General Services Directorate (6004.0002)**

Communication (6004.000202)  
Internal Resources Department (6004.000201)  
Legal Services Department (6004.000203)

**Licenses and Public Areas Services Directorate (6004.0004)**

Licenses and Inspections Department (6004.000402)  
Public Works and Maintenance Department (6004.000401)

**Services to People and the Territory Directorate (6004.0003)**

Civic centre (6004.000303)  
Cultural Facility (6004.000306)  
Educational Facility (6004.000307)  
Facilities for associations and other entities (6004.000309)  
Facilities for children and adolescents (6004.000311)  
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Municipal Building (6004.000305)  
Neighbourhood centre (6004.000302)  
Others (6004.000315)  
Social services centre (6004.000304)  
Sports facility (6004.000308)

**Municipal District Council (6004.01)**

**District Councillor's Office (6004.0101)**

**District Manager's Office 05 Sarrià-Sant Gervasi (6005)**

**General Services Directorate (6005.0002)**

Communication (6005.000202)  
Internal Resources Department (6005.000201)  
Legal Services Department (6005.000203)

**Licenses and Public Areas Services Directorate (6005.0004)**

Collserola Office (6005.000403)  
Licenses and Inspections Department (6005.000402)  
Public Works and Maintenance Department (6005.000401)

**Services to People and the Territory Directorate (6005.0003)**

Civic centre (6005.000303)  
Cultural Facility (6005.000306)  
Educational Facility (6005.000307)  
Facilities for associations and other entities (6005.000309)  
Facilities for children and adolescents (6005.000311)  
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Municipal Building (6005.000305)  
Neighbourhood centre (6005.000302)  
Others (6005.000315)  
Social services centre (6005.000304)  
Sports facility (6005.000308)

**Municipal District Council (6005.01)**

District Councillor's Office (6005.0101)

**District Manager's Office 06 Gràcia (6006)**

**General Services Directorate (6006.0002)**

Communication (6006.000202)  
Internal Resources Department (6006.000201)  
Legal Services Department (6006.000203)

**Licenses and Public Areas Services Directorate (6006.0004)**

Licenses and Inspections Department (6006.000402)  
Public Works and Maintenance Department (6006.000401)

**Services to People and the Territory Directorate (6006.0003)**

Civic centre (6006.000303)  
Cultural Facility (6006.000306)





Educational Facility (6006.000307)  
Facilities for associations and other entities (6006.000309)  
Facilities for children and adolescents (6006.000311)  
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Neighbourhood centre (6006.000302)  
Others (6006.000315)  
Social services centre (6006.000304)  
Sports facility (6006.000308)

Municipal District Council (6006.01)

District Councillor's Office (6006.0101)

District Manager's Office 07 Horta-Guinardó (6007)

General Services Directorate (6007.0002)

Communication (6007.000202)  
Internal Resources Department (6007.000201)  
Legal Services Department (6007.000203)

Licenses and Public Areas Services Directorate (6007.0004)

Licenses and Inspections Department (6007.000402)  
Public Works and Maintenance Department (6007.000401)

Services to People and the Territory Directorate (6007.0003)

Civic centre (6007.000303)  
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Social services centre (6007.000304)  
Sports facility (6007.000308)

Municipal District Council (6007.01)

District Councillor's Office (6007.0101)

District Manager's Office 08 Nou Barris (6008)

General Services Directorate (6008.0002)

Communication (6008.000202)  
Internal Resources Department (6008.000201)  
Legal Services Department (6008.000203)

Licenses and Public Areas Services Directorate (6008.0004)

Licenses and Inspections Department (6008.000402)  
Public Works and Maintenance Department (6008.000401)

Services to People and the Territory Directorate (6008.0003)

Civic centre (6008.000303)  
Cultural Facility (6008.000306)  
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Social services centre (6008.000304)  
Sports facility (6008.000308)

Municipal District Council (6008.01)

District Councillor's Office (6008.0101)

District Manager's Office 09 Sant Andreu (6009)

General Services Directorate (6009.0002)

Communication (6009.000202)  
Internal Resources Department (6009.000201)  
Legal Services Department (6009.000203)

Licenses and Public Areas Services Directorate (6009.0004)

Licenses and Inspections Department (6009.000402)  
Public Works and Maintenance Department (6009.000401)

Services to People and the Territory Directorate (6009.0003)

Civic centre (6009.000303)  
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Social services centre (6009.000304)  
Sports facility (6009.000308)

Municipal District Council (6009.01)  
District Councillor's Office (6009.0101)  
District Manager's Office 10 Sant Martí (6010)

General Services Directorate (6010.0002)  
Communication (6010.000202)  
Internal Resources Department (6010.000201)  
Legal Services Department (6010.000203)  
Licenses and Public Areas Services Directorate (6010.0004)  
Licenses and Inspections Department (6010.000402)  
Public Works and Maintenance Department (6010.000401)  
Services to People and the Territory Directorate (6010.0003)  
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Others (6010.000315)  
Social services centre (6010.000304)  
Sports facility (6010.000308)

Municipal District Council (6010.01)  
District Councillor's Office (6010.0101)

Economy (7)

City Council (0)

Manager's Office for Economic Policy and Local Development (7001)

Department for Cooperative, Social and United Economic Services and Consumption (7001.0001)  
Consumption Department (7001.000101)  
Time and Care Economics Programmes Department (7001.000102)

Local Independent Bodies (2)

Barcelona Municipal Markets Institute (IMMB) (7201)

Education (8)

Local Independent Bodies (2)

Barcelona Municipal Institute of Education (IMEB) (8200)

Organisation and Information Systems Department (8200.000002)  
Publications and Communication Department (8200.000003)  
Technical Secretariat (8200.000001)  
Municipal Schools' Council (8200.0001)  
Professional Training Council (8200.0002)  
Education Promotion Directorate (8200.02)  
School libraries (8200.020001)  
City Educational Programmes Services (8200.0201)  
Territorial Action for Education Services (8200.0202)  
Educational Centres Directorate (8200.03)  
Educational Services: Special Needs (NEE) Support (8200.030001)  
Infant Education Services (8200.0301)  
Complementary Services (8200.030102)  
Nursery Schools (8200.030101)  
Municipal Conservatory of Barcelona (8200.0303)  
Music Education Services (Music Schools) (8200.0302)  
Resources and General Services Directorate (8200.01)  
Economic Administration Services (8200.0102)  
General Services (8200.0104)  
Archive (8200.010403)  
Food Services (8200.010401)  
Information Point and Reprographics (8200.010402)

Human Resources Services (8200.0103)  
Legal Services and Delegate Secretariat (8200.0101)

**Consortiums (3)**

**Barcelona Education Consortium (CEB) (8301)**

Internal Control Body (8301.0002)  
Management Office (8301.0001)

**Centres Directorate (8301.02)**

Programming and Support for Schooling (8301.020001)

Educational Facilities (8301.0203)  
Infant and Primary Education (8301.0201)  
Secondary Education (8301.0202)

**Resources and Organisation Directorate (8301.01)**

ICT Coordination (8301.010002)  
Legal Services (8301.010001)

Financial Resources (8301.0102)  
Human Resources (8301.0101)  
Organisation and General Services (8301.0103)

**Culture (9)**

**City Council (0)**

**Manager's Office for Enterprise, Culture and Innovation (9000)**

**Manager's Office for Enterprise and Tourism (9001)**

Institutional Coordination Department (9001.000001)  
Commerce and Consumer Affairs Directorate (9001.0001)  
Operational Management of City Promotion (9001.0002)  
Operational Management of Tourism and Events (9001.0003)

**Local Independent Bodies (2)**

**Barcelona Institute of Culture (ICUB). (9200)**

Marking, Communication and Systems Management (9200.0002)  
Communication (9200.000202)  
Plan of Systems (9200.000203)  
Sponsorship and Public Relations (9200.000201)  
Presidency and press (9200.0003)  
Technical Secretariat (9200.0001)  
Cultural Programmes Directorate (9200.01)  
Festivals and Traditions Department (9200.010001)  
Festival Grec Directorate (9200.0101)

**Direction Innovation, Knowledge and Visual Arts (9200.05)**

Virreina Department, Chapel and Fabra i Coats Art Center (9200.050002)

**Photographic Archive Directorate (9200.0503)**

**Direction of Memory, History and Heritage (9200.02)**

Archaeological Services (9200.020001)

Management of the Museum of Design of Barcelona Department (DHUB) (9200.020002)

**Barcelona Design Museum (DHUB) Directorate (9200.0206)**

Administration Department (9200.020603)  
Collections Department (9200.020601)  
Programmes Department (9200.020602)

**Barcelona Ethnology Museum of World Cultures Directorate (9200.0208)**

Administration Department (9200.020803)  
Collections Department (9200.020801)  
Programmes Department (9200.020802)

**Born Cultural Centre Directorate (9200.0203)**

**Frederic Marès Museum Directorate (9200.0207)**

**Historic Archive Directorate (9200.0205)**

Collections Department (9200.020501)

**History Museum Directorate (9200.0202)**

Administration Department (9200.020203)  
Collections Department (9200.020201)  
Programmes Department (9200.020202)

**Monastery of Pedralbes Directorate (9200.0201)**

**Directorate for the Promotion of Cultural Sectors (9200.06)**

Municipal Band (9200.060001)

**Proximity Culture Office (9200.04)**

**Creation Factories (9200.0401)**

**Resources Directorate (9200.03)**

Architectural Projects (9200.030003)  
Economic Administration (9200.030001)  
Human Resources (9200.030004)  
Legal Services (9200.030005)  
Production and Maintenance (9200.030002)

**Publicly Owned Business Organisations (4)**

**Barcelona Libraries Consortium (CBB) (9401)**

**Trading Companies (5)**

**Barcelona Activa, SA (BASA) (9501)**



## CODE TABLES OF THE ACTIVITIES

### Process / Subprocess / Task

#### Culture (09)

##### Cross-departmental programmes (0902)

- Activities and coordination of civic centres (090201)
- Activities and coordination of creation factories (090202)
- Activities and coordination of science programmes (090203)
- Educational and cultural activities (090204)

##### Cultural and outreach activities (0907)

- Courses and workshops (090703)
- Enhancing culture (090701)
- Hiring areas (090702)

##### Festivals (0903)

- City festivals (090301)
- District festivals (090302)

##### Festivals (0904)

- Literary festival (090401)
- Performing arts and music festivals (090402)
- Science and technology festivals (090403)

##### Institutional recognition (0906)

- Awards (090601)
- Awards and other forms of recognition (090602)

##### Libraries (0908)

- Activities and coordination of libraries (090801)

##### Miscellany (0999)

- Amounts not allocated by the responsible Management (099901)

##### Museums, factories and exhibition venues (0905)

- Consultation service (090504)
- Cultural activities (090503)
- Permanent exhibitions (090501)
- Resource digitalisation (090505)
- Temporary exhibitions (090502)

##### Promoting cultural activities (0901)

- Promoting dance (090104)
- Promoting heritage, memory and history (090107)
- Promoting literature (090106)
- Promoting music (090102)
- Promoting scientific and technological innovation (090109)

- Promoting the circus (090103)
- Promoting the cultural sector (090101)
- Promoting the performing arts (090110)
- Promoting the theatre (090105)
- Promoting traditional culture (090108)

#### Districts (11)

##### Coexistence and civic-mindedness (1103)

- Coexistence in public areas (110301)
- Local residents' communities (110303)
- Support and mediation (110302)

##### District procedures (1104)

- Activity Licenses (110401)

##### Enhancing the territory (1102)

- Active democracy (110206)
- Employment plans and promotion (110204)
- Enhancing the economy (110203)
- Initiatives for neighbourhood laws and other community programmes (110202)
- Participatory processes (110205)
- Regular contact with organisations and residents in the territory (110201)

##### Miscellany (1199)

- Amounts not allocated by the responsible Management (119901)
- Center equated to Organization point (119902)

##### Public assistance and Communication (1101)

- Assistance for citizens and companies: licenses, inspections, public areas, etc. (110102)
- Civil matrimonies (110103)
- Management of complaints, incidents and suggestions (IRIS) (110101)

#### Education (08)

##### Artistic education (0802)

- Artistic education (080203)
- Municipal Conservatory (080201)
- Music schools (080202)

##### Education (0801)

- Infant and Primary Education (080102)

Nursery schools and playgroups (080101)  
Secondary Education and Vocational Training (080103)  
Special education (080104)  
Training for adults (080105)

**Education councils (0804)**

Municipal Council of Education (080401)  
Participation in school councils: educational coordination (080402)

**Grants and financial help (0805)**

Exit grants (080503)  
FP dual grants (080502)  
Grants and financial help for food centres (080501)  
Other financial aid for families (080504)

**Miscellany (0899)**

Amounts not allocated by the responsible Management (089901)

**Promoting education (0803)**

BCN Professional Training Foundation and Network (080302)  
Territorial Action and City Programmes (080301)

**Training Activities (0806)**

Courses and workshops (080601)  
Environmental education (080602)  
Innovation and technology (080603)  
Open courtyards (080604)

**Environment and Urban Services (02)**

**Animals (0203)**

Animal welfare and protection: Barcelona Pet Refuge Shelter (CAACB) (020302)  
Bee hives on public roads (020306)  
Cat colonies in public areas (020307)  
Deceased animal collection (020301)  
Maintenance and cleaning of recreational areas for dogs (020309)  
Pigeon population monitoring (020304)  
Police interventions according to the Protection, Ownership and Sale of Animals Byelaw (OPTVA) (020308)  
Urban wildlife collection (020303)  
Wild boars on public roads (020305)

**Biodiversity (0215)**

Amphibious creatures protection program (021501)

**City trees (0214)**

Managing Road-Lining Trees (021401)

**Cleaning public areas (0202)**

Cleaning the public roads and public areas (020201)  
Graffiti removal (020202)

**Collection and waste management (0201)**

Commercial waste (020103)  
Domestic waste collection (020105)  
Furniture and junk collection (020104)  
Green points for waste treatment and selection (TERSA) (020101)  
Municipal market waste (020102)  
Pneumatic collection (020106)

**Environmental protection (0211)**

Hunting, fishing and flora (021103)  
Management and conservation of forest areas (021106)  
Other environmental initiatives (021104)  
Roadblocks and forest tours (021107)  
Surveillance and incidents in woodland areas (021101)  
Surveillance and incidents on beaches (021105)  
Waste and spillages (021102)

**Environmental quality (0207)**

Atmospheric pollution incidents (020701)  
Environmental licenses (020707)  
Management of the monitoring devices network (020706)  
Measures to reduce air pollution (020702)  
Monitoring and vigilance regarding noise awareness (020703)  
Noise awareness campaigns (020704)  
Technical support and advice (020705)

**Incident management (0218)**

Incident management (021801)

**Initiatives (0210)**

Fibre optic canalisation (021004)  
Fountains (021001)  
Hydrological warning: System for El Besòs River Park (021002)  
Management and maintenance of the coastline (021003)

**Machinery and vehicles (0217)**

Machinery and vehicles (021701)

**Maintenance and refurbishment of urban furniture (0212)**

Areas for senior citizens and gymnastics. (021203)  
Children's games (021202)  
Urban furniture (021201)

**Management of green areas (0213)**

Maintenance of green urban spaces (021301)  
Planters (021302)

**Management of the urban allotment programme (0204)**

Management of the urban allotment programme (020401)

**Miscellany (0299)**

Amounts not allocated by the responsible Management (029901)

**Networks (0209)**

Groundwater network (020902)

Irrigation network (020903)

Pneumatic waste collection network (020904)

Urban drainage network (020901)

**Operation and maintenance of public street lighting (0208)**

Festival and civil acts (020801)

Public and ornamental street lighting (020802)

**Reports and statements (0219)**

Reports and statements (021901)

**Schools Agenda 21 (0206)**

Programmes and activities for school children (020602)

School Agenda 21 support (020603)

Subsidies (020601)

**Specialist services (0216)**

Surveillance team (021602)

Weekend services (021601)

**Guàrdia Urbana city police (06)**

**Administrative police (0607)**

Animal care and collection (060707)

Combating illegal street vending (060704)

Ensuring coexistence among neighbourhood residents (060701)

Irregular activities in public spaces. (060703)

Measures for alerts (060712)

Other administrative police actions (060709)

Public disturbances in public areas (060702)

Public establishments (060705)

Recovery of objects (060711)

Shows and others (060706)

Unauthorised works and activities in public areas (060708)

Violation of other municipal byelaws (060710)

**Emergency measures (0608)**

Attacks and drills (060805)

Basic supplies (060806)

Fires and explosions (060801)

Hazardous substances (060803)

Public transport (060804)

Seismic movements, transfer of bodies, etc. (060808)

Subsidence and other building damages (060807)

Weather incidents (060802)

**Local (0605)**

Assistance and complaints (060503)

Detect and analyse problems (060502)

Municipal building protection (060504)

Patrols (060501)

**Measures and surveillance for citizen security (0603)**

Against individual property (060302)

Against public health (060303)

Against the freedom of people (060304)

Beta points (060308)

Gender violence (060311)

Joint operation (060306)

Legal and police orders (060301)

Metro points (060309)

Other citizen safety initiatives (060313)

People's physical integrity (060312)

School points (060310)

Special measures (060307)

Violations of the alien status act (060305)

**Miscellany (0699)**

Amounts not allocated by the responsible Management (069901)

**Police assistance (0606)**

Collaboration with other assistance services (060602)

Public assistance (060601)

**Prevention and management of incidents involving minors (0602)**

Prevention and management of incidents involving minors (060201)

**Prisoners and detainees (0604)**

Transfer and custody of people under arrest (060401)

**Public order (0609)**

Conflict management on public roads (060902)

Demonstrations and rallies (060901)

Occupations (060903)



Offences against public order (060904)

**Traffic (0601)**

- Accident assistance (060105)
- Broken down vehicles (060101)
- Incidents with signs and traffic lights (060104)
- Inconsistent driving (060107)
- Management of other offences (060108)
- Management of poorly parked vehicles (060106)
- Management of vehicles, storage procedures and escorts (060109)
- Mobility devices (060112)
- Obstacles in the road or paths (060102)
- Other traffic incidents (060114)
- Road safety education (060111)
- Routine traffic monitoring and surveillance (060110)
- Specific road safety campaigns (060113)
- Traffic surveillance during events (060103)

**Housing (13)**

**Miscellany (1399)**

Amounts not allocated by the responsible Management (139901)

**Property management (1301)**

- Advice and management for strategic projects (130104)
- Housing services (130107)
- Other management assignments (130106)
- Property and legal management (130102)
- Property promoter (excluding investments) (130101)
- Technical and administrative support for other operators (130105)

**Urban planning management (1303)**

- Advice, mediation and social emergencies for the appropriate use of housing (130305)
- Citizen advice offices network (130301)
- Financial aid for affordable housing (130304)
- Financial aid for rehabilitation and habitability certificates (130302)
- Registration and allocation of social housing (130303)

**Indirect costs of the organisation (00)**

**Infrastructure and Urban coordination (12)**

**Contingencies and emergencies (1203)**

Resilience (120301)

Switchboard for incident and emergency management (120302)

**Large infrastructures (1205)**

- Barcelona ring roads and Gran Via Nord (120503)
- Municipally governed infrastructures (120501)
- Non-municipally governed infrastructures (120502)
- Urban tunnels (120504)

**Miscellany (1299)**

Amounts not allocated by the responsible Management (129901)

**Strategic and cross-departmental projects (1202)**

Studies, projects and follow-up on strategic projects (120201)

**Urban Spaces (1204)**

- Accessibility (120407)
- Electric vehicle infrastructures (120410)
- Elevator and escalator apparatus (120406)
- Maintenance of road and path markings (120403)
- Maintenance of service galleries (120408)
- Maintenance of vertical sign posts and signals (120404)
- Management of events infrastructure: elements, teams, fences, signs, etc. (120409)
- Pavement (120411)
- Preventative maintenance and repairs to the public roads and pavements (120405)
- Road structures (120402)
- Urban furniture (120401)

**Work Coordination in Public Areas (1201)**

- Coordination of public service infrastructures (ACEFAT) (120101)
- Drafting studies, work projects, preliminary and receiving reports (120103)
- Preventative maintenance and repairs to municipal buildings (120104)
- Work and Mobility Coordination in Public Areas (COM) (120102)

**Mobility (05)**

**Metropolitan transport (0504)**

Metropolitan Transport Authority (ATM) (050401)

**Miscellany (0599)**

Amounts not allocated by the responsible Management (059901)

**Mobility in the territory (0503)**

Implementation of changes in mobility in the region (050301)

**Mobility management (0501)**

- Public transport stops (050101)
- Road safety initiatives and improvements (050102)

Traffic information (050103)  
Traffic light installations (050105)  
Traffic management (050104)

**Mobility strategy (0502)**

Road safety strategy (050202)  
Urban Mobility Plan (050201)

**Municipal mobility services (0505)**

Bicing (050503)  
Civic officers (050506)  
Comprehensive road parking system (AREA) (050502)  
Parking (050501)  
Station (050505)  
Tow truck service (050504)

**Prevention, Fire Extinguishing and Rescue (07)**

**Counseling and Training (0701)**

Citizen service and telephone consultations (070103)  
Concerted visits with entities and companies (070102)  
External training given by firefighters (070101)

**Dissemination of prevention and participation of citizens (0710)**

Bring open in fire stations (071002)  
Informative activities (071003)  
Visits of schools and groups to fire stations (071001)

**Fires (0704)**

Fires in buildings (070401)  
Fires on public roads (070402)  
Fires outside (070403)

**Inspections (0711)**

Fireworks and bonfires (071101)  
Inspections of operation and of office (071102)

**Miscellany (0799)**

Amounts not allocated by the responsible Management (079901)

**Operational prevention (0708)**

Discharges of dangerous goods to the Port (070802)  
Drills (070803)  
Knowledge of the around (070801)

**Proactive prevention (0712)**

UOTs Proactive prevention (071201)

**Reports and administrative actions (0709)**

Mandatory project reports (070903)  
Projects and events (070902)  
Reports of events (070904)  
Self-protection Plans (PAUs) SPEIS competition (070901)

**Rescue (0707)**

False alarms (070705)  
Help and assistance to people (070701)  
Rescues and capture of live animals (070704)  
Rescues in elevators (070702)  
Rescues of dead people (070703)

**Technical assistance (0706)**

Assistance abroad (070603)  
Assistance in buildings (070601)  
Assistance on public roads (070602)

**Promoting the economy (10)**

**Consumption (1008)**

Promoting consumerism, defending consumers, etc. (100801)

**Entrepreneurship, enterprise and training (1005)**

Business (100502)  
Entrepreneurship (100501)  
Training (100503)

**Local socioeconomic development (1007)**

Local development (100701)  
Socioeconomic innovation (100702)

**Markets (1001)**

Markets (100104)  
Processing files (100103)

**Miscellany (1099)**

Amounts not allocated by the responsible Management (109901)

**Outsourced municipal services (1002)**

Parc Fòrum and Parc Montjuic (100202)  
Parc Güell (100204)  
The Olympic Ring (100203)  
Zoo (100201)

**Portfolio companies (1003)**

Cementiris, SA (100301)  
Mercabarna, SA (100303)  
Parc d'Atraccions del Tibidabo, SA (100302)

Tractament i Selecció de Residus, SA (TERSA) (100304)

**Promoting employment strategies (1004)**

Comprehensive projects (100401)  
Cross-departmental programmes (100402)  
Orientation and training (100403)

**Promoting the city's economy (1006)**

Promoting the city's economy (100602)  
Support for commerce and tourism (100603)  
Tourism and events (100601)

**Time and quality of life (1009)**

Full-time family programmes (100901)  
Full-time youth programmes (100905)  
NUST companies network (100902)  
Strategic planning, studies and evaluation of programmes (100903)  
Time banks (100904)

**Social Rights (03)**

**Adolescence/Early adulthood (0308)**

Activities and coordination of youth centres and youth information points (PIJ) (030808)  
Information services and resources for organisations (030803)  
Night-time study rooms (030805)  
Orientation, training and resources for young people (CIAJ: Information and Guidance Centre for Young People) (030801)  
Promoting young people (030809)  
Services and resources for adolescents (CAAJ: Academic Guidance Centre for Young People) (030802)  
Strategic planning and evaluation of programmes (030807)  
Support for alternative leisure and culture and youth creation culture (030806)  
Youth employment and job placement programmes (030804)

**Assistance for individuals and families (0313)**

Basic social care services for individuals and families (031301)  
Economic provisions (031303)  
Home Care Service (SAD) (031302)  
Prevention services for social exclusion (031305)  
Services for covering basic needs (031304)  
Social action and social integration programmes (031306)

**Assistance for organisations (0314)**

Group and community-based prevention services (031401)  
Support services for groups (031402)  
Support services for various groups using the resources of the community environment (031403)

**Assistance for vulnerable people (0301)**

Coverage of food requirements (030105)  
Coverage of hygiene requirements (030106)  
Daycare (030104)  
Evictions warehouse (030107)  
Inclusion housing with socio-educational support (030102)  
Municipal inclusion support projects (030110)  
Organisations for the social inclusion of the homeless (030109)  
Support for personal peremptory needs (030108)  
Support in gaining access to housing (030103)  
Temporary residential care (030101)

**Citizens' rights (0310)**

Assistance for mediation and consultation of rights (031002)  
International networks (031003)  
Local strategy for the Gypsy community (031005)  
Promoting education and awareness about citizens' rights and duties (031004)  
Promoting religious freedom (031001)

**Community action (0307)**

Community action (030702)  
Community development plan (030701)

**Elderly people (0303)**

Activities and coordination of municipal senior citizen centres and areas (030301)  
Agreements (030310)  
Assistance for mistreated senior citizens (030313)  
Assisted-living housing (030304)  
Daycare for senior citizens (030302)  
Emergency care for senior citizens (030305)  
Live and coexist programme (030309)  
Organisations for the promotion of senior citizens (030316)  
Organisations providing care for senior citizens (030315)  
Promoting active ageing (030312)  
Promoting senior citizens (030314)  
Residential care for senior citizens (030303)  
Senior citizen's travel card ("Targeta rosa") (030311)  
Subsidised travel (030308)  
Telephone helpline (030307)  
Temporary stays in homes (030306)

**Family and children (0302)**

Activities and coordination of children's and adolescents' centres and children's play areas. (030204)  
Activities and coordination of open centres (030202)



Care Team for Infants and Adolescents (EAIA) (030201)  
Collaborative families (030203)  
Holiday campaign (030205)  
Organisations for the promotion of children (030211)  
Organisations providing psychotherapy assistance to children at risk (030209)  
Organisations with open centres and day centres (030208)  
Organisations with projects to assist children at risk (030210)  
Promoting and getting involved with childhood (030207)  
Promoting childhood and adolescence (030206)

**Miscellany (0399)**

Amounts not allocated by the responsible Management (039901)

**Multiculturalism and immigration (0306)**

Antirumour strategy (030602)  
Assistance for Foreign Expatriates (030607)  
Assistance for refugees (030611)  
Immigration and education programme (030601)  
Immigration and participation programme (030608)  
Language courses (030609)  
Multicultural coexistence and awareness of migration programmes (030606)  
Reception plan (030603)  
Reunification programme: new families (030604)  
Settlement and housing reports (030605)  
Social advancement of immigration (030610)

**Promotion services and support for people with disabilities (0317)**

Assistance in early care (031703)  
Job placement (031702)  
Promotion services (031701)  
Specialist transport (031704)  
Specialist transport (031705)

**Public health (0311)**

Care programme and prevention for drug-dependency (031101)  
Municipal Staff Health Care Provision (PAMEM) (031107)  
Promoting and taking care of health (031102)  
Promoting health (031106)  
Promoting health and disease prevention (031104)  
Public health protection programme (031103)  
Research innovation and evaluation (031105)

**Service to support people with disabilities to lead an independent life (0316)**

Personal assistant (031601)

**Social emergencies (0304)**

Social emergencies (030401)

**Social interventions in public areas (0305)**

Assistance and support for homeless people (030501)  
Conflict management (030503)  
Identification and intervention with foreign minors (030504)  
Office of the Irregular Settlement Plan (OPAI) (030505)  
Social assistance for the travelling community (030502)

**Specialised care and counselling services for people with disabilities (0315)**

Enquiry management (031502)  
Management of transport cards and parking (031501)

**Women (0312)**

Care for women and children against gender violence (031204)  
Care services for gender violence (031202)  
Care services for women engaged in prostitution and victims of sexual exploitation (031206)  
Execution of the Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI) Plan (031209)  
Information, awareness and prevention campaigns (031201)  
Prevention services against gender violence (031203)  
Promoting equality between men and women (031205)  
Social advancement of women (031208)  
Strategic planning, studies and evaluation of programmes (031207)

**Sport (04)**

**Encouragement and promotion of practising sports (0401)**

Holiday campaigns (040104)  
Programmes for organisations (040102)  
Promoting sport (040103)  
Sport for school-age children (040101)  
Sport, health and society (040105)  
Sports Organisations (040106)

**Miscellany (0499)**

Amounts not allocated by the responsible Management (049901)

**Sport Facilities Management (0403)**

Municipal sportive installations (040301)  
Other equipments (040303)

**Sporting Events (0402)**

City events (040203)  
Major ad-hoc sporting events (040201)

**Urban Planning (01)**

**Architectural heritage (0106)**

- Advice and consultation about the heritage protection of works (010601)
- Monitoring work on architectural heritage (010603)
- Preliminary report on Architectural, Historic and Artistic Heritage (AHA) for public works (010602)

**Architecture and contemporary urban planning (0117)**

- Collection (011705)
- Conferences and debates (011702)
- Exhibitions (011701)
- Interventions and acts at the Pavelló Mies (Barcelona Pavilion) (011706)
- Mies Awards (011704)
- Publications (011703)
- Ticket and shop sales (011707)
- University projects (011708)

**Campaigns (0110)**

- Rehabilitation support (011001)

**Communication (0115)**

- Advertising (011503)
- Mobile applications (011501)
- Websites (011502)

**Information and documentation (0107)**

- In-person urban planning information (010701)
- Obtaining reports and certificates of qualification in urban planning and orientation maps (010704)
- Online consultation of town planning information (010703)
- Online urban planning information (010702)

**Initiatives (0112)**

- Courtyards (011201)
- Emblematic establishments (011202)
- Other initiatives: canvases, protocols, etc. (011203)

**Investment management (0116)**

- Coordination of investments in the territory (011602)
- Investment management (BIMSA) (011601)

**Itineraries (0114)**

- Books and magazines (CoupDeFouet, etc.) (011402)
- Centre del Modernisme - Pavellons Güell (011404)
- Coup De Fouet Congress: Modernism and Art Nouveau (011403)
- Fairs (011405)
- Modernism Route (Réseay Art Nouveau Network, etc.) (011401)

**Landscape uses (0113)**

- Enquiries about municipal Ordinance surveys (011301)

**Miscellany (0199)**

Amounts not allocated by the responsible Management (019901)

**Planning (0101)**

- Collaboration and support for the Directorate of Citizen Participation (010102)
- Drafting and processing of administrative reports for public urban planning (010103)
- Orientation and processing of administrative reports for private urban planning (010101)
- Urban planning in the city (010104)

**Projects (0111)**

- Dividing walls (011101)
- Small landscapes (011102)

**Public road licenses (0104)**

- Activity inspections in public areas (010406)
- Commercial occupancy licenses for pavements and public areas (010403)
- Dropped curb licenses for public roads (010401)
- Individual points of sale and newspaper kiosks in public areas (010408)
- Licenses for markets and traditional fairs (010405)
- Minor construction work licenses (010407)
- Parking reservations in public areas (010402)
- Private events in public area licenses (010404)

**Urban landscape (0109)**

- Information and procedures regarding urban landscape (010902)
- Information and support regarding urban landscape (010901)

**Urban model projects (0119)**

- Drafting public area projects (011901)
- Drafting strategic studies (011903)
- Management and refurbishment of urban furniture (011902)

**Urban planning document resources and databases (0108)**

- Digitalisation of the document archive (010801)
- Maintenance of urban databases (alphanumerical and graphical) (010802)

**Urban Planning Initiatives (0118)**

- Listed ruin (011804)
- Processing licenses for major works (011803)
- Subsidiary implementation file (011802)
- Urban planning files and reports (011801)

**Urban planning inspection (0105)**

- Inspections and monitoring (010502)
- Planning discipline records (010501)

**Urban planning licenses (0103)**

- Assistance and orientation for activity-based projects (010305)
- Assistance and orientation for private works projects (010301)
- Licenses and certifications related to registry operations (010304)



Preliminary reports to the presentation of works dossiers (010302)

Preliminary reports to the request of activity dossiers (010306)

Processing operations dossiers (010307)

Processing works dossiers (010303)

**Urban planning management (0102)**

Administrative launches (010205)

Compulsory purchases (010201)

Economic studies and assessments (010204)

Mandatory and elective reports (010203)

Reparcelling (projects and others) (010202)

Road concessions (010206)

Urbanisation and demolition (010207)

