



2009

City of Barcelona Territorial Management Report



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Ajuntament de Barcelona

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Municipal Council Plenum

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2nd Deputy Mayor	The Hon. Mr. Ricard Gomà Carmona (ICV-EUiA)
3rd Deputy Mayor	The Hon. Mr. Jordi William Carnes Ayats (PSC)
4th Deputy Mayor	The Hon. Mr. Ramon Garcia-Bragado Acín (PSC)
5th Deputy Mayor	The Hon. Ms. Immaculada Mayol Beltrán (ICV-EUiA)
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Vicepresident	Mr. Andreu Puig Sabanés City Manager
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	Mr. Carles Arias Casal Manager of Human Resources and Organization
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Mr. Josep Sans Díez

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Ms. M. Pilar Solans Huguet

Manager of Finances

Mr. Miguel Angel Valdueza Romero

Manager of **Sant Andreu** District

Mr. Eduardo Vicente Gómez

Manager of General Services and Territorial Coordination

2009

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Presentation

Jordi Hereu i Boher
Mayor of Barcelona

The 21st century calls on us to confront the challenges that lie ahead for Barcelona through the city's neighbourhoods. This is necessary, as never before, because neighbourhoods are the first area that citizens identify with, the local environs that kindle our sense of belonging to our city.

Consequently, in 2009 we worked with determination to adapt our organisation to enable us to better meet the needs of the 73 neighbourhoods in the city. Proof of this is the creation of the neighbourhood officer post and the support given to neighbourhood councils. Both of them channels that help us to hear more clearly the voice of the people, the opinions and suggestions of individual residents and organisations. Precisely because neighbours and the wealth of associations in each neighbourhood are those who are most familiar with their area and best know its aspirations and potential.

The City of Barcelona's commitment to improving the life of residents in each and every one of the neighbourhoods is epitomised above all by the investments made in 2009, even though the year was profoundly marked by the impact of an economic crisis of global reach. This investment enabled us to open new amenities and set up new services, to carry out the numerous programmes of works that have transformed many of the city's streets, and to help the most vulnerable members of our society in these difficult times.

Building with everyone's participation—the way of doing things that is characteristic of Barcelona—has once again prevailed. It is this approach that enables us to continue to advance in our joint and constant venture, our city. It is this approach that demonstrates our determination to govern through proximity.

Presentation

Andreu Puig i Sabanés
City Manager

In order to ensure greater proximity to citizens in municipal initiatives, the governing team has adopted a new model of territorial management that boosts the local orientation of central policies, that strengthens the structures in the districts and works towards shaping neighbourhoods to guarantee improved and more efficient service provision.

The new approach to territorial management, a specific project within the Barcelona 2.0 Plan, was developed and implemented over the course of 2009 and was realised in three ways by:

- Strengthening the management function of the district offices by reinforcing their ability to both plan and direct. The new organisational structure of the district teams entailed modifications to the 1993 rules concerning district organisation and was complemented by an Executive District Council.
- Identifying services provided through district offices in order to deliver them in a decentralised manner through sectors, thereby achieving synergies and a standardisation of criteria for the entire city, which called for changes in the organisational structure of the sector management teams. Three of these services warrant special mention: social services centres, the citizens services offices and the range of sports facilities with paid-up members. Other transformation projects were also pursued, such as the setting up within BIMSA of a specific directorate to support territories that do not have a projects and works company to enable them to take on the role of overall service provider.
- Creating the post of the neighbourhood officer, which should ensure that operational management has an impact at the level of the neighbourhood. This is without question one of the key proposals of the new territorial management model to bring the City Council closer to the territory and citizens.

In its efforts to pursue public policies of proximity and social cohesion, the City of Barcelona promoted neighbourhood councils, the regulations for which came into force in October 2009, with contributions from organisations and residents. Based on its analysis of the local circumstances, each council must draw up a plan that sets out the main strategic directions for its territory for the next ten years. These plans for the future of the city's 73 neighbourhoods will be implemented through working measures and will give each territory a greater identity within the city as a whole.

This entire process will make it possible for us to talk of a 'city read at neighbourhood level', a city that is closer to residents, a city that meets advanced societies' demand for proximity and recognition. Proximity understood as attention to citizens' most immediate needs and concerns; proximity in the strictly physical sense of bringing services closer to the populace; and proximity in the political sense of subsidiarity, transparency and citizens' involvement in the decisions that most directly affect them.



The Barcelona of Neighbourhoods

Since 1984, Barcelona has been divided into ten districts as a way to decentralise management and citizens' participation and to implement policies that will correct the imbalances between the various areas of the city. These districts are: Ciutat Vella, L'Eixample, Sants-Montjuïc, Les Corts, Sarrià-Sant Gervasi, Gràcia, Horta-Guinardó, Nou Barris, Sant Andreu and Sant Martí.

In recent years, the municipal authority has been determined to increase the proximity of municipal actions by revising the model of territorial management. To achieve this, the local orientation of central policies has been boosted, the structure of the districts has been strengthened, and the circumstances of the 73 neighbourhoods in the city have been analysed in depth. The increase in the autonomy of the districts prompted the creation of the Territorial Committee, the function of which is to co-ordinate the action taken by district offices, who have powers and responsibilities in the realms of urban development, the public highway and infrastructure maintenance.

The neighbourhood, the heart of the district

The neighbourhood is the space shared by residents; it is the place where they forge relationships with each and establish mutual understanding and knowledge. In order to foster social cohesion in neighbourhoods, access has been facilitated to the various services and amenities, all of which must be of a high standard of quality, and constant dialogue has been kept up between the authority and citizens. The addition of the new post of the neighbourhood officer in September, as well as the neighbourhood council member, is expected to improve this communication.

At the same time, neighbourhood councils have been promoted as the chief bodies for participation and proximity to residents on every issue related to neighbourhoods. Though councils of this nature already existed in three neighbourhoods—L'Eixample, Gràcia and Sant Andreu—they were set up on 28 October 2009 in every neighbourhood in the city. Each council will draw up a plan setting out the main

strategic courses of action to be followed in the coming ten years.

Governing bodies

The representative body for territorial policy and collective participation is the district council. The members of this body are designated in accordance with the votes won in the district constituency by the political party to which they belong.

The district council is presided by a councillor, appointed by the mayor, who chairs the plenary sessions and acts as the council's spokesperson. The district councillor who holds executive powers for the district also takes part in the council meeting and may speak but not vote on measures, as is also true of councillors ascribed to the territory by the municipal groups and appointed by the mayor as representatives of the municipal Plenum on the council.

One of the powers of the district council is to approve the district action programme (PAD) of each mandate. The meetings of the district council that are open to the public are organised by the board of spokespersons, consisting of the district councillor and spokespersons from the political groups represented on it.

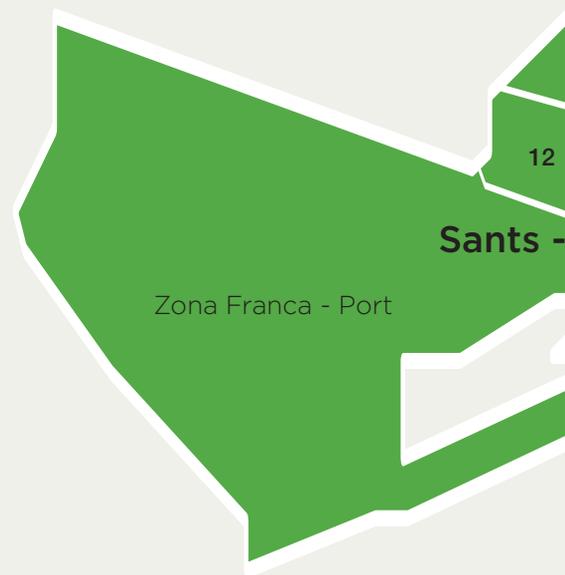
The chief executive politician is the district councillor, who holds overall responsibility for the administration and staff of the district office, for inspecting works and services, attending to the management of municipal services and fostering relations between the City Council and social movements and citizens. The district councillor appoints the district council members who, with him or her, make up the governing committee and assist him or her in his or her role as director of the district. This committee meets in ordinary session once a month. In addition, for the purposes of information provision and to encourage citizens' participation, governing consultative committees are set up, either as permanent bodies or otherwise depending on the issues concerned. Alongside these political bodies are the district executive management teams, directed by a manager appointed by the mayor, which are responsible for carrying out the areas of work established by the political bodies and for managing and co-ordinating services.

Map



The Neighbourhoods of Barcelona

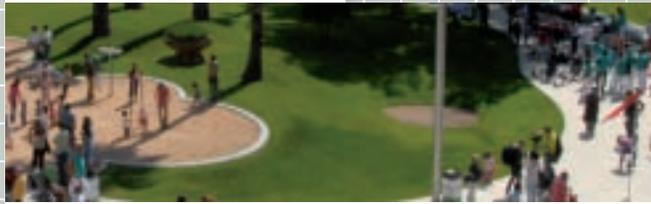
- | | | |
|---|-------------------------------------|--|
| 1. El Raval | 30. La Salut | 64. El Camp de l'Arpa del Clot |
| 2. El Gòtic | 31. Vila de Gràcia | 65. El Clot |
| 3. La Barceloneta | 32. Camp d'en Grassot i Gràcia Nova | 66. El Parc i la Llacuna del Poblenou |
| 4. San Pere, Santa Caterina i la Ribera | 33. El Baix Guinardó | 67. La Vila Olímpica del Poblenou |
| 5. Fort Pienc | 34. Can Baró | 68. El Poblenou |
| 6. Sagrada Família | 35. El Guinardó | 69. Diagonal Mar i el Front Marítim del Poblenou |
| 7. Dreta de l'Eixample | 36. La Font d'en Fargues | 70. El Besòs i el Maresme |
| 8. L'Antiga Esquerra de l'Eixample | 37. El Carmel | 71. Provençals del Poblenou |
| 9. La Nova Esquerra de l'Eixample | 38. La Teixonera | 72. Sant Martí de Provençals |
| 10. Sant Antoni | 39. Sant Genís dels Agudells | 73. La Verneda i la Pau |
| 11. El Poble-sec | 40. Montbau | |
| 12. La Marina del Prat Vermell | 41. La Vall d'Hebron | |
| 13. La Marina de Port | 42. La Clota | |
| 14. La Font de la Guatlla | 43. Horta | |
| 15. Hostafrancs | 44. Vilapicina i Torre Llobeta | |
| 16. La Bordeta | 45. Porta | |
| 17. Sants-Badal | 46. Turó de la Peira | |
| 18. Sants | 47. Can Peguera | |
| 19. Les Corts | 48. La Guineueta | |
| 20. La Maternitat i Sant Ramon | 49. Canyelles | |
| 21. Pedralbes | 50. Roquetes | |
| 22. Vallvidrera, Tibidabo i les Planes | 51. Verdum | |
| 23. Sarrià | 52. La Prosperitat | |
| 24. Les Tres Torres | 53. Trinitat Nova | |
| 25. Sant Gervasi-La Bonanova | 54. Torre Baró | |
| 26. Sant Gervasi Galvany | 55. Ciutat Meridiana | |
| 27. El Putget i Farró | 56. Vallbona | |
| 28. Vallcarca i els Penitents | 57. Trinitat Vella | |
| 29. El Coll | 58. Baró de Viver | |





2009

5 SARRIÀ-SANT GERVASI



→ **1** new municipal nursery, **EB Can Canet**

→ **3** new green spaces
Joan Reventós Park and Portolà Gardens

→ Preservation of the **old quarters** declared Integrated Refurbishment Areas (**ARI**)

4 LES CORTS



→ **123,481 m²** of **redeveloped** streets in the three neighbourhoods in the district

→ **4,065** homes covered by the **Home Care Service**, an increase of **47.60 %**

→ **23.70 %** increase in the number of people attending **courses and performances** in civic centres

3 SANTS-MONTJUÏC



→ The **Collserola Nursery** moved to new premises and expanded

→ Over **5 km** of **redeveloped** streets in the various neighbourhoods in the district

→ **603** new apartments for young people
Bronze-Coure, Química, 2-18, Mare de Déu del Port, Sant Eloi, Promoció Polvorí

2 L'EIXAMPLE



→ **1** new municipal nursery, **La Fassina**

→ **2** new reclaimed **inner courtyards**:
Laura Albéniz and Antiga d'Horta

→ **Redevelopment** of **80,880 m²** of streets:
Gran Via, Comte d'Urgell, Lepant, Entença, Calàbria, Pg. de Sant Joan

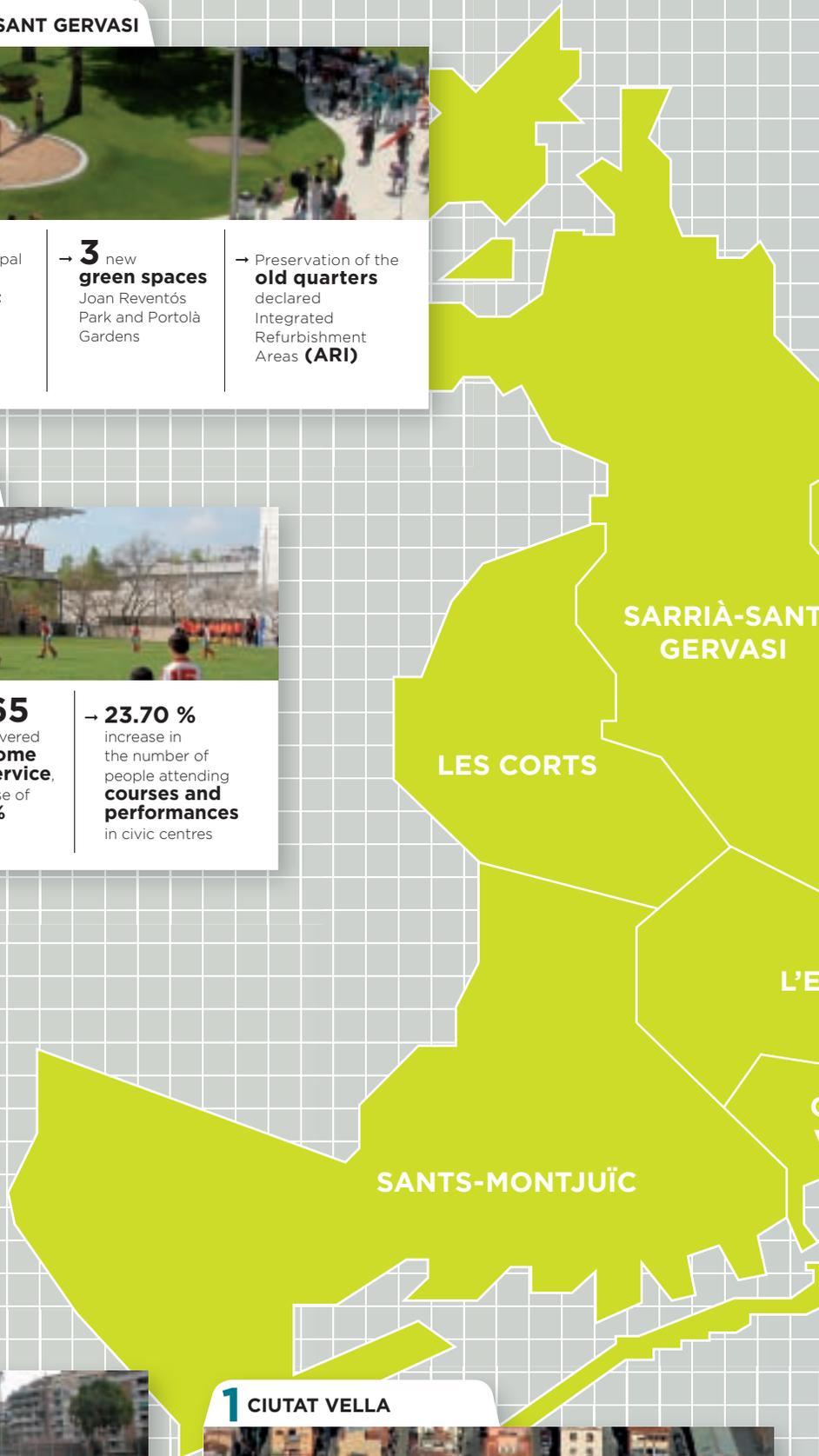
1 CIUTAT VELLA



→ **3** new amenities:
Parc de la Ciutadella Municipal Sports Complex, Casa dels Entremesos and the El Raval Social Services Centre

→ **15** preventive urban initiatives

→ Management of the **impact of tourism** (Decree on Opening Hours, use of residential accommodation by tourists, Souvenirs Campaign, etc.)



6 GRÀCIA



→ **1** new municipal nursery, EB Galatea

→ **2** new reversible escalators

→ A further **6,000** m² given over to pedestrians thanks to the **remodelling** of Pl. Lesseps

7 HORTA-GUINARDÓ



→ **81** sheltered homes for the elderly in the La Vall d'Hebron neighbourhood

→ Demolition of the **Ronda del Guinardó viaduct** and redevelopment of more than **51,000** m²

→ New **escalators** and **lifts**, such as the one between Carrer Lisboa and Rambla del Carmel, which saves people a **16-metre climb**

HORTA-GUINARDÓ

NOU BARRIS

GRÀCIA

SANT ANDREU

SANT VICENÇ DE

CIUTAT VELLA

SANT MARTÍ

8 NOU BARRIS



→ **1** new library, the Zona Nord Library

→ **Employment Plans**, providing support over six-month periods for **113 people** finding it difficult to join the labour force

→ **Audience of Boys and Girls**, in which **eleven** education centres took part

9 SANT ANDREU



→ **1** new library in La Sagrera

→ **722** new free parking places

→ Conversion of the **Canòdrom** dog-track building into a **cultural amenity**

10 SANT MARTÍ



→ **Artificial grass pitches** laid in **four** football stadiums: FC Júpiter, Maresme, Sant Martí and Clot de la Mel

→ New **Zone 30s** in the neighbourhoods of El Clot, El Camp de l'Arpa del Clot, La Verneda i La Pau and Sant Martí de Provençals

→ Conversion of the **Can Saladrigas** former textile mill into an amenity for Poble Nou: Poble Nou-Manuel Arranz Library and the city's Festive Imaginary Centre



Ciutat Vella

Councillor:

The Hon. Ms. Itziar González i Virós

Manager:

Ms. Mercè Massa i Rincón

Ciutat Vella is the first district in Barcelona. Its chief characteristics are its importance in the city's history and its central location. It covers a surface area of 449.43 hectares or 4.5% of the municipality, making it the smallest district in the city after Gràcia. The population of Ciutat Vella is over 110,000 inhabitants.

Ciutat Vella contains four neighbourhoods: El Raval, the Gòtic and Sant Pere, Santa Caterina and La Ribera, which between them form the city's old quarter, and the neighbourhood of Barceloneta.

Barceloneta is in the south of the district. The most recent of the district's neighbourhoods, it was built in the 18th century in order to rehouse residents of La Ribera who lost their homes to make way for La Ciutadella, the citadel. In the west lies El Raval, which developed alongside the country roads outside the city's walls. It was here that the Industrial Revolution began in the 19th century. In the centre is the Gòtic, the Gothic quarter, Barcelona's oldest urban area. And to the east is Sant Pere, Santa Caterina and La Ribera, areas built when the city expanded in the Middle Ages.

The urban territory of Ciutat Vella is a lively nerve centre that is a referent for the entire city due to the confluence of the circumstances of its four neighbourhoods. The relationship between these neighbourhoods cannot be comprehended without an understanding of the combination of the contributions of the past and the actions of the present.

Ciutat Vella is a testing ground for the rest of the city in that in the past and still today it has traditionally taken up the challenge of introducing innovations, designing policies and managing programmes and initiatives to provide responses to the constant string of events and phenomena in our society that have an impact first and foremost in this district. This year was especially intense. The common theme of the priority actions was to implement services easily accessible to residents while consolidating the new organisational model based on neighbourhoods.

The main objectives of the action taken were to improve the public space, to develop new tools aimed at preventing conflict and ensuring people's safety and security, to continue improving the quality of services and the network of amenities, and to re-establish administrative authority. At the same time, the administrative organisation of the district was adapted to the new model of municipal management and considerable effort was made in relation to managing public works, since the works planned by the District Office were in addition to those promoted through the State Local Investment Fund (FEIL).

Social Cohesion and Services for People

Education

The school map is being supplemented by improvements to premises and to the courses on offer.

Works were done to refurbish the following education centres:

- CEIP Collaso i Gil primary school
- CEIP Drassanes primary school
- CEIP Castella primary school
- CEIP Rubén Darío primary school
- IES Miquel Tarradell secondary school
- CEIP Pere Vila primary school
- IES Pau Claris secondary school
- CEIP Parc de la Ciutadella primary school

In addition, a primary school is being built at number 11 on Carrer de Rull, the EBM Puigmal nursery will be moving to

the former Palau Alòs, which is currently being refurbished, and the CEIP Mediterrània primary school will be moving to a newly constructed building.

- **"Neighbourhood Time, Shared Educational Time"**. This project, promoted by the Council Office on Uses of Time, the IMEB and the Jaume Bofill Foundation, was set in motion in the Barceloneta neighbourhood.

- **Education Plan for the El Raval Area**. This plan was continued and support given to projects promoted by the Xarxa 0-18 network (aimed at children and teenagers aged from 0 to 18), which were given priority in the subsidies for education campaign, receiving 142 grants.

- **Raising Awareness of the Education System**. One of the factors that have the greatest impact on social cohesion is the work done through schools and other education centres. In the light of this, parents' associations were strengthened to foster parents' participation in managing centres, and language workshops and talks were held to raise awareness of the education system.

- **Free Time**. Work continued to boost after-school clubs for children and the summer holiday campaign aimed at children and teenagers. One important initiative was the Projecte Franja, intended to encourage boys and girls to make the most of their free time.

Housing

- **Mediation Service**. The mediation and advice service that deals with the most pressing problems related to housing, and especially incidents in which close monitoring is required, continued to be provided. The service mediated in 24 cases, 15 of which were initiated during the course of the year. (See table 1.1.)

Within the framework of the agreement between Barcelona City Council and the Catalan Public Prosecutor's Office concerning cases of harassment of residents by property speculators, the mediation service examined ten cases, four of which were ultimately the subject of official complaints proceedings.

- **Regulation of tourists' housing usage**. Implementation of the Authority Measure continued and this year saw the completion of the processing of change-of-use permits covering housing for use

by tourists (HUT). In addition, inspections to shut down HUT operating without a permit continued. Two hundred and fifty-two were inspected, 144 of which were issued with an order to cease operations and 15 were boarded up. Since the approval of the Authority Measure, 730 homes have stopped operating without a license. There are currently 653 HUT that have the proper license and which are therefore doing business legally.

demand for social benefits resulting from the current socioeconomic climate. The number of people attended was 11.9% higher than the previous year.

The Barceloneta Social Services Centre pioneered a new model for basic social services provision in the city of Barcelona. Frontline care, the closest to citizens, is the social policy priority.

Implementing the Law on Promoting Personal Independence and Care for Dependent People is one of the main challenges facing social services. (See table 1.2)

Social Services and Public Health

Social services made a considerable effort this year to meet the increased

Table



Handling of Housing-related Issues 2009

Advice	884
Rental	741
Owners' Committees	41
Owners	102
Dossiers Drawn Up	63
Rental	63
Owners' Committees	0
Owners	0
Specific Advice	369
Legal Advice	286
Technical Advice	53
Other Advice in Social Emergencies	30
Mediation Programme	24
Dossiers Drawn Up	15
- In Progress	13
- Resolved	2
Cases Being Studied	9

Table



Implementation of the 2009 Law on Promoting Personal Independence and Care for Dependent People

Social Services Centres (CSS)	Requests ICPs Registered	Requests Forwarded CSSB	Total new ICPs	ICPs + Modif.	ICPs Pending Formulation
Barceloneta	409	447	166	191	42
Casc Antic	563	443	147	156	40
Raval Sud	330	332	83	85	33
Raval Nord	402	310	105	111	57
Gòtic	302	260	90	101	57
Total	2,006	1,792	591	644	229

ICP: Individual Care Programme.



• **Services to the territory.** The Neighbourhoods of Barcelona Authority Measure declares neighbourhoods to be places of peaceful cohabitation, proximity and participation. The City Council's new territorial management model has resulted in the creation of the Territorial Services Directorate, which includes the new post of the Neighbourhood Officer, the person who serves as the link between citizens and municipal services, and the Prevention Secretariat, which deals with matters in this particular area of competence. In September, the Ciutat Vella Directorate took on seven Neighbourhood Officers and a Secretary of Prevention, all of them employed following a selection procedure run by Human Resources.



Promotion of Citizens' Issues and Culture



Women

• **Ciutat Vella Women's Council.** The council organised a number of events to celebrate International Women's Day in March. Fifty-one activities were held, attended by 6,754 people. The publication of the book *Xarxa de pensaments* [Net of Thoughts], featuring citizens' reflections on violence against women, was also promoted.

• **Gender-based Violence.** A meeting was held on 25 November at the District Office against gender-based violence. The documentary *Quan manquen les dones* [When Women are Missing] was shown to an audience of 40 people. An information day against violence was jointly organised with the Women's Information and Services Point (PIAD) in Ciutat Vella and was attended by 37 participants.

Sport

Sport is treated as a means to promote health and social integration. The aim is to ensure children learn the values of sport: healthy habits, team working, respect and doing your best.

We also continued to promote sport for adults and senior citizens. In collaboration with the Barcelona Sports Agency, the

Public Health Agency and the Health Consortium, we are promoting the Barcelona Physical Activity and Health Plan and sports activities in day centres and homes for senior citizens.

Retail Trade Promotion

The following activities were organised with high streets and traders' associations to support retail trade promotion:

- **Fashion Shows on the Street.** Organised in the centre of La Rambla by the Friends of La Rambla and on Avinguda del Portal de l'Àngel by Barnacentre.
- **Christmas Campaign.** Toy collection, carol singing, concerts, etc.
- **"La Reial is Buzzing".** Presentation of a project to promote commerce and culture organised by the Association of Friends and Retailers of Plaça Reial, supported by the District Office and the Barcelona Culture Agency.
- **Shopping Days and Activities on the Street.** For example, "Full-Moon Nights" on the streets Carrer de la Lluna, Carrer de Guifré and Carrer de Lleó, and shopping on Carrer del Bonsuccés and Carrer d'Elisabets.
- **Circuitisme Gòtic Sud.** Creation of a new association of businesspeople and retailers, Circuitisme Gòtic Sud, whose members include traders on Plaça dels Traginers, Carrer de Lledó, Carrer de Viladecols, etc.
- **Sant Pere Federation of Retailers.** This federation has been restarted. Its members consist of retailers on Carrer de Sant Pere Més Alt, Carrer de Sant Pere Mitjà and Carrer de Sant Pere Més Baix.

Citizen Participation

The district has kept open the spaces that provide a venue for dialogue and co-operation with residents. In addition to the formal spaces, the working committees monitor specific projects were continued. These commissions are dissolved once the project is complete or regarded as a part of normal, everyday activity. They include:

- The group monitoring the Authority Measure on tourist apartments.
- The Folch i Torres Monitoring Committee
- The El Born Monitoring Committee.

- In addition, participation generated around the Barceloneta Neighbourhood Plan continued, and the final details were agreed on the participation processes concerning a new model of amenity for Pou de la Figuera.
 - Mention must also be made of the participation process organised as part of the review of the special plan concerning busy public establishments, hotels and bars and other activities in Ciutat Vella, which sought to take on board contributions from residents and traders' bodies.
 - A working group was set up to contribute the district's view on the Barcelona Strategic Tourism Plan. The Ciutat Vella Commission, set up on 12 May, is a permanent body whose members include political groups and residents associations as well as economic agents (businesses, bars and restaurants, tourist services, etc.), cultural agents and specialist municipal staff.
 - **Neighbourhood Councils.** Information sessions for organisations and residents were organised in every neighbourhood in order to explain the purpose of the new citizens' participation body that is soon to be set up.

Urban Development, Works and the Public Space

The company Foment de Ciutat Vella, SA, which is responsible for urban development initiatives in the district, completed work on the following public amenities:

- **Parc de la Ciutadella Municipal Sports Complex.** Construction of this sports complex inside La Ciutadella Park.
- **Casa dels Entremesos.** Complete refurbishment of the municipal building at number 5 on Plaça de les Beates.
- **El Raval Social Services Centre.** Comprehensive refurbishment of the building at numbers 101-109 on Carrer del Carme to fit it out for the new Social Services Centre.
- **Martina Castells.** Development of the public space outside the apse of the Chapel of Sant Llätzer.

- **Utility Supplies.** Rerouting of the utility supply services in the area of Plaça de la Gardunya and the environs of Boqueria Market.
- **Andreu Nin Library.** Improvements to this library in the Gòtic quarter.
- **Municipal Offices.** Refurbishment of the building at number 3 on Carrer de la Ciutat to fit it out for administrative use and as municipal offices.

The works in progress at the end of the fiscal year were:

- **Palau Alòs.** Refurbishment of this town house at number 55 on Sant Pere Més Baix as a multipurpose social amenity.
- **Picasso Museum.** Construction of an independent building adjoining the museum.
- **Integrated Social Security Office.** Construction of a building to be given over to offices at numbers 63-65 on Carrer de l'Arc del Teatre.
- **Pati Llimona Civic Centre.** Interior reforms in this civic centre and refurbishment of the building at number 7 on Carrer de Regomir.
- **La Seca.** Refurbishment of this old building to convert it into a new cultural centre.
- **Construction of Subsidised Housing and Community Amenities** at numbers 31-33 on Carrer de la Reina Amàlia.
 - **Barceloneta Project Office.** September 2009 saw the opening of the Barceloneta Project Office, a venue for mediation with neighbours over the implementation of the thirty or so programmes in the Neighbourhood Plan intended to transform the neighbourhood. In the first three months, more than 250 enquiries from residents were dealt with and 47 viability studies were initiated on building reforms, giving rise to 15 dossiers. Subsidies for housing reforms can be as much as 100% in individual cases, depending on social and economic circumstances, and for apartment blocks can amount to 60% for unlisted properties and 70% for listed buildings.

The Public Space

In order to ensure that the life of the neighbourhood can continue in the public



space in balance with the appeal of the district as the city centre, a series of one-off interventions in the urban layout were pursued in order to enhance the true function of features of the urban landscape and to reduce improper usage. These initiatives include the installation of individual chairs with armrests on the Rambla del Raval avenue, the placement of a ramp on the corner of La Rambla and Carrer de Santa Mònica and the installation of metal components on the sills of the windows of the Can Ricart Sports Centre to prevent inappropriate use.

• **La Rambla Interdepartmental Committee.** Set up on 5 February, this committee began with an initial phase of studying and assessing the action to be taken. The second meeting, held on 2 April, ratified the 40 initiatives to be pursued during the course of 2010 and 2011 in the following main areas:

- Physical and environmental layout
- Mobility
- Culture.
- Commerce
- Security and administrative authority
- **Decree on Opening Hours.** Given that some activities at night cause a nuisance to neighbours and are detrimental to sustainable activities that conform to the norms, the District Office, through a Mayor's Decree, restricted the nighttime hours of certain retail establishments open outside of normal hours (Law on Opening Hours of Commercial Establishments). The decree affects self-service general stores of less than 150 m² and outlets selling pre-prepared dishes and food cooked to order. The decree stipulates that outlets must remain closed from midnight to 7.00 am. The District Office also issued a decree limiting the opening hours of another establishment of a type not covered by the Mayor's Decree due to the nuisance caused. Of a total of 302 establishments affected, action to apply sanctions was launched in 25 cases for non-compliance with the established opening hours.

• **Souvenirs Campaign.** The campaign to inspect and monitor souvenirs outlets as part of the special plan governing these

establishments continued. The plan, in force since August 2008, prohibits the opening of new outlets given over solely to the sale of souvenirs. Action was taken in all the establishments doing business without the proper licence and, as a result, eight were boarded up, one closed voluntarily and the others have adapted their activity to meet the terms of the licence granted them.

• **Noise Control in Public Premises.** The eighth campaign to reduce the noise made by nighttime leisure activities was implemented, with a special emphasis on Ciutat Vella, where most of the nighttime leisure venues in the city are located. The various aims of the campaign included a resolve to determine the degree of compliance with the rules governing establishments and to consolidate the action taken in previous years. Continuing the close collaboration with the Environmental Prosecutor's Office, the District Office submitting six dossiers with a view to the prosecutor initiating action against premises causing a nuisance.

• **Street Musicians.** Various modifications were made to the 2004 byelaws governing the activity of street musicians in Ciutat Vella.

There are two types of licence accrediting musicians' status: the individual licence for soloists or ensembles comprising two or three members; and the group licence for ensembles of three to six members. This is a response to the need to better distribute accredited artists in the available spaces. The regulations establish two types of performance spots depending on the location: in the Gòtic quarter, around the Cathedral and Portal de l'Àngel and in residential and office areas, only melodic, soft music is permitted; outside of the Gòtic quarter and in spaces at a distance from residential buildings, other kinds of music may be performed.

• **Regulation of Fairs.** Work continued on the physical aspects of fairs in the district, such as those held on Portal de l'Àngel, the painters' market on Plaça de Sant Josep Oriol and the market on Plaça de Santa Llúcia, and on improvements to their administrative regularisation,



the purpose being to balance the uses of the public space and to improve the quality of the activities conducted there.

The Environment

- **Implementation of the Graffiti Removal Plan.** The new service to remove graffiti and stickers from commercial establishments began operating in November. This service was set up as a result of the agreement signed on 14 May by Barcelona City Council and the retail industry in the city. It will be of benefit to all retailers, irrespective of whether they are members of an association or part of a high street. Under the terms of the agreement, the City Council undertakes to provide a subsidy of half of the cost of the initial cleaning and 50% of the four-year maintenance contract.

Prevention, Security and Mobility

- **Local Security Board.** The Local Security Board for Barcelona was asked to promote the establishment of a board in the district in order to anticipate on the ground problems related to security and other phenomena specific to Ciutat Vella. This board was set up in July. The debates and initiatives it promotes are drawn from the weekly meetings of the internal police committees on prevention and security.

- **The Baluard Shock Plan.** The Baluard Shock Plan continued until July and in September the Drugs Commission was

set up in order to plan initiatives in the district, to promote ongoing activities on the ground and to run awareness campaigns on health and civic responsibility. The members of the commission, which meets on a monthly basis, are the Guardia Urbana and Mossos d'Esquadra police forces, the Public Health Agency, the Prevention Division, the Red Cross Social and Healthcare Service (SAPS), the Sala Baluard and the Environment and, representing the District Office, Prevention, the Territorial Services Directorate and the Commissioner for Community Action. The commission's first action was to set up the Baluard Commission on 27 October, its purpose being to implement a Special Action and Intervention Plan around the Sala Baluard in order to minimise users' impact on the surroundings.

- **Assessment.** An initial assessment of each neighbourhood was conducted in order to manage and meet their needs and to determine future courses of action. This assessment was essential to the understanding of the neighbourhoods and their residents as a whole and of their situation vis-à-vis prevention, security and mobility.

- **Register of Entities.** In the final quarter, a plan was launched to update the information regarding active entities, distinguishing between territorial ambits and fields of operation, bearing in mind that there are in Ciutat Vella a considerable number of bodies operating at a city-wide, state-wide or international level. These bodies were recorded in the General City Entities Record (FGEC).



Table

1 **3**

Indicators

Population Figures	2009	2008	% variation
Total Population	109,847	111,891	-1.83
Male	58,488	59,304	-1.38
Female	51,359	52,587	-2.34
0 - 14 years old	10,968	10,657	2.92
15 - 24 years old	10,742	11,305	-4.98
25 - 64 years old	71,429	72,752	-1.82
65 and older	16,708	17,177	-2.73
Education - Public Centres			
Public Nurseries			
Number of Places	447	447	0.00
Public Primary Schools (CEIP)			
Pupils Enrolled in Nurseries and Primary Schools	3,023	2,990	1.10
Public Secondary Schools (IES)			
Pupils in Compulsory Secondary Education	1,254	1,272	-1.42
Vocational Training Centres (FP)			
Number of Centres	6	5	20.00
Number of Enrolled Students	1,674	608	175.33
Youth Plan			
Number of Pupils who Completed the Programme	176	168	4.76
Social Action			
Social Services Centres			
Number of Users Attended To	7,226	6,458	11.89
Number of Days on Waiting List for First Visit	17	17	2.35
Home Care Service			
Number of Homes Receiving Service	1,308	1,348	-2.97
Average Number of Hours per Week in Homes Served	4.69	4.84	-3.10
Municipal Amenities			
Libraries			
Number of Visits to Libraries	369,157	431,057	-14.36
Civic Centres			
People Enrolled in Workshops	7,927	4,500	76.16
Events for Senior Citizens			
Number of Workshops	250	127	96.85
Participants	2,775	1,649	68.28
Number of Activities in the Neighbourhood	257	210	22.38
Number of Attendants in the Neighbourhood	7,319	7,824	-6.45
Sport - Sports Amenities and Promotion			
Number of IMES paid-up members	24,335	23,676	2.78
IRIS Incidences Complaints Suggestions			
Number of Communications Received	1,463	1,179	24.09
Number of Communications Resolved	1,356	1,052	28.90
Number of Communications Pending	78	121	-35.54

2



L'Eixample

Councillor:

The Hon. Ms. Assumpta Escarp i Gibert

Manager:

Mr. Máximo López i Manresa

In 1859, the City of Barcelona approved the Cerdà Plan and a year later the queen, Isabel II, ceremoniously laid the first stone of a building that is no longer standing today, Casa Gibert, erected on the very spot where the fountains in Plaça de Catalunya are now located. This symbolic stone marked the start of the construction of modern Barcelona, the most important concentration of *modernista* architecture in the world. Built on a grid pattern, this urban expansion area or suburb ('L'Eixample' in Catalan) would become the vital centre of the city.

Ildefons Cerdà's design went beyond the simple arrangement of streets in parallel and perpendicular lines. The visionary engineer was designing a utopian city, one that was open and had green spaces and which continues, 150 years on, to function perfectly. A people's Eixample—like the title of the travelling exhibition that toured the libraries in the district this year—with broad roadways but above all pavements that invite you to stroll along the streets and into the gardens in the inner courtyards between the rows of buildings, gardens that are havens of peace and playgrounds for children.

L'Eixample is the heart of Barcelona. Its 150 and more streets and avenues are its arteries, pumping vitality into the entire city. It is the geographical, commercial and business centre of the city. The glow-worm that draws and dazzles visitors from all over the world with its magnificent *modernista* buildings.

2009 saw the start of the remodelling of two of the vital civil thoroughfares in the district—Carrer de Balmes and Avinguda de Roma—and the transformation of three iconic markets, Els Encants Vells, El Ninot and Sant Antoni, which will revitalise trade in the coming years.

The action taken by the District Office also placed special emphasis on personal services and social cohesion. In the area of education, new school places were created and work began on the assessment phase for setting up the Neighbourhood Time, Shared Time project.

In addition, determined efforts were made to encourage citizens' participation. Examples of this include the participation processes that canvassed residents' views on the remodelling of Passeig de Sant Joan and six small passageways; the Exhibition of Entities; the committee to monitor the Modelo Prison Master Plan; and the consolidation of the Neighbourhood Councils.

And we must not forget the start of Cerdà Year, which influenced much of the cultural activity in the district and included two exhibitions: "Glòries: The Crossroads" and "The People's Eixample".

Social Cohesion and Services for People

Education

Some of the most important actions in the realm of education were the elections to the school councils of public, direct-grant and School-Council education centres and the opening of the new Escola Bressol La Fassina nursery and of the temporary premises of the CEIP Cartagena primary school.

- **Opening of the EBM La Fassina.**

La Fassina offers 126 new nursery places, bringing the total in the district to 367 places for children up to the age of three distributed among five municipal nurseries. The CEIP Cartagena has set up two P3 classes and has thus added a further 50 school places for children aged three.

- **"Neighbourhood Time, Shared Time" Project.** 2009 saw the launch of this

project, which promotes educational activities out of school hours that are intended to improve time spent with the family. The assessment phase was completed in the neighbourhoods of Sagrada Família and Fort Pienc and work has begun to draw up the action plan for these areas. The assessment phase began during the last quarter in Sant Antoni and in L'Antiga Esquerra and La Nova Esquerra, these last two neighbourhoods, as their name in Catalan suggests, in the left-hand side of L'Eixample.

- **"The Friendly Path" Project.** This programme, which is run by the schools and public institutes in L'Esquerra and Sant Antoni, celebrated its tenth anniversary. The Casa dels Nens Municipal Music School and the IES Fort Pius secondary school also celebrated anniversaries (15 years and 25 years, respectively).

- **"School Path" Project.** This project was set in motion in the Sagrada Família neighbourhood.

Social Action

The Social Services Centre serving La Dreta (the right-hand side) of L'Eixample and Fort Pienc was one of the three centres in the city that piloted the new approach to basic social services. The experiment demonstrated that the new model resulted in an improvement in service provision thanks to the longer hours for attending to people visiting the centre and to the phone line for booking appointments, to the increase in teams of staff and to the more personalised, integrated service to citizens. (See Table 2.1)

There was a significant increase in the number of Individual Care Plans drawn up for dependent people, as established by law. This year, Grade II coverage was extended, as was Grade III and the part of Grade II already being implemented. The service provided to various collectives continued. These collectives are: carers looking after dependent relatives, single women and/or women with family responsibilities and teenagers.

Senior Citizens

There are 58,260 people over the age of 65 living in L'Eixample, representing 22%

of the total population. The figures show that activities and events for senior citizens are extremely popular. Over 118,000 people participated in ongoing activities, 7,494 in courses and workshops and 864 in health-related activities. The main programmes organised were:

- **19th Spring Series of Activities**, which includes consolidated events such as the tribute to the centenarians living in the district, the Sporting Spring and the dinner for senior citizen clubs, day centres and homes.
- **Christmas Concert in L'Auditori Concert Hall.**
- **Health Programme:** memory-stimulating workshops, strolls and walks and physical activity workshops in clubs, day centres and homes for senior citizens.
- **First Seminar on Participating in Senior Citizens' Clubs, Day Centres and Homes.** A tool to support the Plan to Improve Clubs and Associations aimed at volunteers that achieved 90% participation.

Housing

Various programmes of grants for refurbishing buildings and installing lifts were administered, as was a procedure to provide aid for rent payments.

Promotion of Citizens' Issues and Culture

Women

The Women's Council organised various forums for debating the four main issues of the Barcelona Women's Congress, in which 34 women, with an average age 60, participated. The book *Dones de l'Eixample* (Women of L'Eixample) was published. This book highlights the role of women's committees in the feminist movement.

Youth

Six agreements were reached with *esplais* (children's and youth groups) and organisations, allowing them to pursue their activities in schools in the district. Four of these were renewals, whereas the remaining two were new agreements with the Agrupament Escolta Pau Claris scout troop, which will use the CEIP Ferran Sunyer primary school, and the Agrupament Escolta Anselm Alvereda scout troop, which will utilise spaces in the CEIP Fruituós Gelabert primary school.

Sport

A new approach to running sports centres with paying members in the district was implemented with the support and advice of the Barcelona Sports Agency. Some of the amenities were refurbished, such as the football stadium at the Escola Industrial school—which has had new tiered seating put in, a new artificial grass pitch laid and a new irrigation system installed—and the Sagrada Família Municipal Sports Complex, where extension work was begun. In addition, the following sports events were held:

- The Milla de la Sagrada Família mile-long race
- The Cursa Atlètica de Sant Antoni race.
- The Inter-school Cross-country Race organised by the Barcelona School Sports Council (CEEB), held in Joan Miró Park.

Culture

Cultural Promotion, Dissemination and Action

Two exhibitions were organised as part of the events to commemorate Cerdà Year: "Glòries: The Crossroads" —produced by the Fort Pienc History Archives and the Fort Pienc Neighbours Association—which began its tour of exhibition spaces at the

Table



Social Services Centres

Social Services Centres	2009	2008	Variation	%
Number of Users Attended To	8,121	7,691	430	5.59
Number of Days on Waiting List for First Visit	12.90	12.90	0.00	0.00
Home Care Service				
Number of Homes Receiving Service	2,177	1,862	315	16.92
Average Number of Hours per Week in Homes Served	5.30	5.90	-0.60	-10.17

Golferichs Civic Centre, and “The People’s Eixample”, another display that will tour all the libraries in the district. Another notable event was the season of dance “Tardor a l’illa” (Autumn on the Block), featuring the Ballets de Catalunya and the Esbart Gaudi companies. In addition, five civic centres participated in the ninth “L’estiu a la fresca” (Cool Summer).

Amenities

Civic centres, clubs and libraries were all extremely busy during the year. The number of visits to libraries rose by almost 4% and courses organised by civic centres gained more than 1,500 participants.

- **Libraries.** Notable events organised included the travelling exhibition “The People’s Eixample”, held to mark the 150th anniversary of the Cerdà Plan. The exhibition was shown in the Fort Pienc and Sofia Barat libraries in 2009 and will be put on in the other libraries in the district during 2010.

In addition, the Cerdà Game was designed for children. This board game is based on answering questions based on the ideas of the designer of L'Eixample.

- **Civic Centres, Clubs and Associations.** As part of the events organised to celebrate International Year of Intercultural Dialogue, the Looking at My Market project was set up, centring around civic centres, senior citizens’ clubs and associations, children’s venues and municipal markets. (See Table 2.2) Five intergenerational workshops were held—one per neighbourhood—and photographic reports of each market drawn up and then displayed in the five civic centres. Other important activities included:

- Casa Elizalde Civic Centre: Second Visual Arts Prize and Fourth Festival of Mystical Music.

- Golferichs Civic Centre: First Golferichs Visual Arts Grant and the civic centre’s 20th anniversary.
- Sagrada Família Civic Centre: Ninth Femení Short-story Prize, to mark International Women’s Day.
- Fort Pienc Civic Centre: CREART art project in schools.
- Cotxeres Borrell Civic Centre: Fourth Tísner Laboratory Display.

Retail Trade Promotion

2009 saw the start of the transformation of three iconic markets: Els Encants Vells in Glòries and El Ninot and Sant Antoni municipal markets. A special Christmas campaign was also run in the Sagrada Família and Cor Eixample shopping areas in order to stimulate business for retail outlets affected by the works to lay the high-speed railway line. The most important activities were:

Markets

Temporary premises for the Sant Antoni and El Ninot markets opened in October, providing premises for stallholders while the original markets are being refurbished. In autumn, work also began on the Nou Mercat dels Encants Vells, which is to be relocated to the area of El Bosquet on a site bounded by Carrer de Castillejos, Avinguda Meridiana, Plaça de les Glòries and a new street.

Fairs

Sixth *Modernista* Fair (May); Shopping Day in La Dreta de l'Eixample neighbourhood (March); Fashion Show on the stretch of Carrer de Provença between Carrer de Padilla and Carrer de Castillejos (April); Crafts Fair on Rambla de Catalunya (May); Cor Eixample and Sant Antoni Shopping Centre Stock-Clearance Fair and Fashion Show (October); the Christmas Fair in Sagrada Família; and the Kings’ Day Fair (in the run-up to the traditional giving of gifts on Twelfth Night) on Gran Via.

Table



Civic Centres

	2009	2008	Variation	%
Number of Performances	306	287	19	6.62
Number of Spectators	34,816	29,524	5,292	17.92
Number of Exhibitions	93	87	6	6.90
Number of Visitors	82,520	67,426	15,094	22.39
Number of Courses	1,838	1,889	-51	-2.70
Number of People Enrolled on Courses	39,444	37,996	1,448	3.81

Christmas Lights

The Christmas lights tended to be focused on Barcelona itself, as the theme adopted was the city's own Christmas myths, customs and traditions.

Illuminations were put up on the stretch of Avinguda Diagonal from Plaça de Francesc Macià to Passeig de Gràcia, on Passeig de Gràcia itself, Gran Via, the stretch of Carrer d'Aragó from Carrer de Roger de Llúria to Carrer d'Aribau, the stretch of Ronda de Sant Pau from Carrer del Comte d'Urgell to Gran Via, Carrer d'Aragó/Carrer de Girona, Rambla de Catalunya as far as Gran Via, Plaça de Goya and Avinguda de Gaudí/Carrer de Provença.

Citizen Participation

One of the major initiatives was the participation process to canvas residents' views on the remodelling of Passeig de Sant Joan. The District Office also contributed to the preparations for the consultation of Barcelona residents regarding the proposed changes to Avinguda Diagonal. The District Office was also behind the setting up of a committee—to include neighbourhood associations and retailers and business associations—for the Modelo Prison Master Plan. Other notable activities included:

- **Neighbourhood Officers.** The District Territorial Directorate was set up in September and has six Neighbourhood Officers on its staff.
- **Exhibition of Entities.** As part of the annual festivities held in La Dreta de l'Eixample neighbourhood and of the *Modernista* Fair.
- **Neighbourhood Councils:** Sagrada Família (April and November), La Dreta (June), L'Antiga Esquerra (September) and Fort Pienc (December).
- **"Get Moving in the Park".** Games and sports activities for children and adults in Joan Miró Park.
- **Participative Process to Canvas Residents' Views on the Remodelling** of Passeig de Canadell, Passeig de Joan Casas, Passeig de Domingo, Passeig de Valeri Serra, Passeig de Mercader and Passeig de Sant Pau and the widening of the pavements on Carrer de Balmes.

- **Citizens Council.** Members elected to the Citizens Council, the most important consultative body in the district.

The council's website www.consellciutadaeixample.org was designed and put up.

Serving Citizens

- **The Citizens Service Office (OAC)** launched a pilot programme for advance booking of appointments related to processing Technical Services works and activities and for obtaining the IdCat digital certificate, which is to be introduced at a later date in other districts. In addition, the handling of documentation was improved due to the introduction of the new Ariadna record processing software.

- **BCN Wi-Fi.** Citizens now have access to the new BCN Wi-Fi service, the free-access to the Internet network in operation at six wi-fi hotspots in L'Esquerra, four in the Fort Pienc neighbourhood, four in Sagrada Família, four in La Dreta and three in Sant Antoni.

Urban Development, Works and the Public Space

The Public Space

Two new inner courtyards were opened in 2009, one of them an extension, bringing to 40 the total number of inner courtyards that have been restored, representing an overall surface area of 86,729 m².

Works Completed

The works completed during the year in the urban space and in urban amenities were:

- **Demolition of the Monument to José Antonio Primo de Rivera** on Avinguda de Josep Tarradellas and development of the surroundings.
- **Improvements on Carrer de Lepant** between Avinguda Diagonal and Gran Via de les Corts Catalanes.
- **Development of the Jardins de Enriqueta Sèculi inner courtyard gardens.**
- **Improvements on Carrer del Comte d'Urgell** between Carrer de Provença and Carrer de Mallorca.



- **Remodelling of Gran Via de les Corts Catalanes** between Carrer del Comte d'Urgell and Carrer d'Aribau.

- **Relaying of the Pavements** on Carrer de València between Carrer de Roger de Llúria and Carrer d'Aribau.

- **Repairs to the Side Facades** of the old Estació del Nord bus station (third phase).

- **Refurbishment and Installation of a Lift** in the building of the Arús Public Library (number 26 on Passeig de Sant Joan).

- **Development of the Jardins de Laura Albéniz inner courtyard gardens**, covering 1,300 m².

- **Extension of the Carretera Antiga d'Horta inner courtyard**, which was increased by 575 m².

- **New Recycling Banks in the Jardins Montserrat gardens.**

- **Construction of the Temporary Premises** of the CEIP Cartagena primary school.

- **Temporary Marquees** for the Sant Antoni and El Ninot markets.

- **New Car Park** at the junction between Carrer de València and Carrer de Calàbria.

- **Escola Bressol La Fassina** nursery school.

- **Temporary Fire Station** in Joan Miró Park (La Nova Esquerra).

- **Renewal of the artificial pitch** and new irrigation system in the football stadium at the Escola Industrial.

- **New Centre of Popular and Traditional Culture.**

Works in Progress

Various public works were begun in the urban space and amenities in the district that will continue in 2010:

- **Widening of the Pavements on Carrer de Balma** between Avinguda Diagonal and Carrer d'Aragó.

- **Improvements on Carrer del Comte d'Urgell** between Avinguda Diagonal and Carrer de Provença.

- **Improvements on Avinguda de Roma** between Carrer del Comte d'Urgell and Carrer de Viladomat.

- **Construction of a New Civic Amenities Building** at number 145 on Carrer del Comte d'Urgell (civic centre, nursery and library).

- **Construction of a Primary Healthcare Centre (CAP) and a Social Services**

Centre at number 305 on Carrer del Comte Borrell.

- **Construction of a Social Services Centre and the District Municipal Archives** at numbers 38-40 on Carrer de Calàbria and the turning over of the Waldorf inner courtyard at the same address to gardens.

The Glòries Plan

Work began on the Nou Mercat dels Encants market, which is expected to be completed in the closing quarter of 2011 or early 2012. The design features an open space, like the previous market, but with improvements to stalls, which will not need to be assembled and dismantled every market day, and the removal of the architectural barrier of the surrounding ring. The new market will be located in El Bosquet in Plaça de les Glòries. The stalls and a number of shops will be situated at street level in the square. Three underground storeys will be built for the services required for the market and a car park for vehicles.

Urban Development Plan and Improvements to Municipal Nurseries

The proposal concerning the uses, location and size of twelve new nurseries in the city was submitted. This plan affects the CEIP Llorers primary school at numbers 98-106 on Avinguda de Roma in the district. To one side of this site, the proposal is to erect a building that will house the nursery on the ground floor, the CEIP Llorers gym on the upper floor with an open-air sports pitch-cum-court above that.

In recent years, the increase in the number of young children has led to strong demand for nursery places. The City of Barcelona has drawn up the Nursery Expansion Plan, which will see double the number of places offered within five years. These increased places will be provided in 52 new schools, seven of which are to be located in L'Eixample, creating 497 new places.

Special Urban Development Plan for Hospital Clínic

This plan is the outcome of the signing of an accord three years ago by the City of Barcelona and the governing bodies of the hospital, led by the Department of Health. The project includes the expansion



of the healthcare facilities on a site occupied by the former fire station on Carrer de Provença, where a new building is to be erected, to be shared by the Barcelona Fire Brigade and Hospital Clínic. The healthcare facilities will include a new accident and emergency department, haematology, nephrology, oncology and urology and will have state-of-the-art in diagnostic imaging equipment.

The agreement also proposes a series of municipal amenities in the block delimited by Carrer del Consell de Cent, Carrer del Comte Borrell, Carrer de la Diputació and Carrer de Viladomat, a block known as the Illa de Germanetes.

These amenities will be a secondary education institute, a development of apartments for young people and sheltered accommodation for the elderly. In addition, a nursery and senior citizens' day centre are to be built and a new inner courtyard will be created.

Restoration of Two Inner Courtyards

The modification of the General Metropolitan Plan was approved, affecting:

- **Casa Macaya Block** (Passeig de Sant Joan, Carrer de Provença, Carrer de Roger de Flor and Carrer de Mallorca), with a surface area of 1,900 m² and access off Carrer de Roger de Flor.
- **CLIP Passage** (an acronym of Còrsega, Lepant, Indústria and Padilla, the four surrounding streets). The gardens in this passageway will cover more than 900 m² and are the result of warehouses in the passage being reclassified as green space.

Special Tàpies Foundation Plan

The Tàpies Foundation continued its ambitious refurbishment programme to restore the second floor of the building to public use. This work entailed offices being moved and the construction of a new space above the existing auditorium, as well as the reinforcement of the building's foundations and structure. The refurbishment called for a special plan to be drawn up and approved by the Urban Planning Committee of the City of Barcelona and the Directorate-General for Cultural Heritage of the Generalitat de Catalunya.

The Environment

A new bike lane was opened on Carrer de Ribes, running between Carrer de Roger de Flor and Carrer de Castillejos in the Fort Pienc neighbourhood. The number of pick-up and drop-off points for the Bicing public cycle-sharing scheme set up by the City of Barcelona increased to 426.

As in previous years, the District Office participated in the Sustainable Fiestas project by contributing recyclable material to festivities and similar events.

In addition, numerous educational activities were run. These activities were aimed at every sector of the population but above all children and teenagers.

Prevention, Security and Mobility

The two major projects launched during the year were the deployment of Guardia Urbana policemen and women on the beat in November and the start of the Truancy Programme, set up in collaboration with the Barcelona Education Consortium. The Cel Obert (Open Sky) programme was presented in educational centres. This programme is intended to identify children at risk who drink alcohol or take drugs on the streets by means of joint operations by the Guardia Urbana and the Mossos d'Esquadra police forces in parks, passageways and inner courtyards. Other initiatives in the realm of prevention were:

- Resolution of conflicts in public places in co-ordination with all the services involved.
- Handling of 29 cases for the benefit of the community. Services in these cases were provided in various amenities or entities in the district.
- Resolution of neighbour disputes. Various problems that arise between neighbours were dealt with, such as dirt, noise and insecurity.
- Intervention in problems related to education centres (drug taking, fights, aggression, etc.).
- Monitoring of squatted buildings and the provision of information to owners and neighbours regarding the legal action open to them.



Table

2 3

Indicators

Population Figures	2009	2008	% variation
Total Population	269,188	268,189	0.37
Male	124,169	123,376	0.64
Female	145,019	144,813	0.14
0 - 14 years old	28,659	28,529	0.46
15 - 24 years old	23,584	24,047	-1.93
25 - 64 years	158,685	157,241	0.92
65 and older	58,260	58,372	-0.19

Education - Public Centres

Public Nurseries

Number of Nurseries	5	5	0.00
Number of Places	367	304	20.72

Public Primary Schools (CEIP)

Number of Schools	13	12	8.33
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Centros de secundaria públicos (IES)

Number of Schools	6	4	50.00
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Municipal Amenities

Libraries

Number of Visits to Libraries	1,198,159	1,156,350	3.62
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Events for Senior Citizens

Number of Members	5,512	5,558	-0.83
Number of Activities Committees	64	64	0.00
Courses and Workshops	487	457	6.56
Activities	573	389	47.30
New Technology Workshops	65	64	1.56
Health Activities	34	27	25.93

Sport - Sports Amenities and Promotion

Number of Sports Centres	5	5	0.00
Number of Paid-up Members	25,920	23,557	10.03
Number of Popular Races	4	2	100.00
Number of Participants in Popular Races	6,650	4,560	45.83

Works and Activity Licences

Building Permits

Number of Applications for Major Works Permits	131	100	31.00
Average Number of Days to Decide Major Works Permit Applications	153	146	4.79
Number of Applications for Minor Works Permits and Communiqués	1,930	1,921	0.47
Average Number of Days to Decide Minor Works Permit Applications	83	136	-38.97

Activity Licences

Number of Applications	1,244	1,218	2.13
Number of Resolutions	217	227	-4.41

IRIS Incidents Complaints Suggestions

Number of Communications Received	4,262	2,609	63.36
Number of Communications Resolved	3,789	2,348	61.37
Number of Communications Pending	223	107	108.41



Sants-Montjuïc

Councillor:

The Hon. Ms. Imma Moraleda i Pérez

Manager:

Mr. Josep Sans i Díez

Sants-Montjuïc is the third and most extensive district in Barcelona.

Stretching across 2,134 hectares, it covers almost a fifth of the entire municipality.

The district includes non-residential and uninhabited areas, such as the Port of Barcelona, the Zona Franca industrial estate and the mountain of Montjuïc.

The population numbers 181,432 residents, most whom live in the old part of the district, located to the west of Gran Via and corresponding to the neighbourhood of Sants, which grew up along the royal road and was annexed to Barcelona in 1897, and the neighbourhood of Hostafrancs, whose residents still feel a strong sense of collective identity that dates back to 1839, when the Sants area between the Riera de Magòria gully and Plaça d'Espanya came to form part of Barcelona. Densely populated and working class in character, the area was soon home to numerous associations such as brotherhoods, athenaeums, choirs, leisure and recreational societies and co-operatives.

The district has always been known for the distinctive personality of its neighbourhoods, its many and varied associations and the range of social activities that take place here. It is also now noted for its wide social and human diversity. The district is currently divided into eight neighbourhoods: Font de la Guatlla, Hostafrancs, La Bordeta, La Marina de Port, La Marina del Prat Vermell, Poble-sec, Sants and Sants-Badal.

The district is territory with a long history behind and at the same time is brimming with innovative ideas and looks ahead to the future. The more traditional neighbourhoods, those that most zealously guard their identity, live side by side with the newer neighbourhoods, which were built in recent times and which are hoping to make their contribution to the territory as a whole. We might say that experience, tradition and future potential cohabit here in a completely natural manner.

The district is currently going through a phase marked by a new social scenario that is the consequence of the arrival of new citizens. The new uses of the public space, the diversification of family models, the increase in life expectancy and the changes in the economy and employment are all giving rise to a new situation in the district and in the city in general.

This year the municipal authority's strategy of working towards the Barcelona of neighbourhoods acknowledges them as places of peaceful cohabitation between residents due to the sense of belonging and collective involvement they generate. In recognition of this, the Territorial Services Directorate was set up, taking on seven Neighbourhood Officers and one Prevention and Participation Officer in every district throughout the city beginning on 1 September.

Social Cohesion and Services for People

Education

Promotion of Education

- **Improvements to Education Centres.**

In agreement with the Education Consortium, various improvements projects were implemented—from repairs to façades to the installation of new kitchens and dining rooms, playgrounds, sports facilities and workshops—in the CEIP Bàrkeno, CEIP Tres Pins and CEIP Ramon Casas primary school and in the IES Mare de Déu de la Mercè secondary school.

- **Escola Bressol Collserola.** Municipal nurseries are places for education and developing personal relationships and are crucial spaces based on the values of interpersonal contact, peaceful cohabitation and diversity. The work begun the previous year to extend

the number of places for children aged 0-3 continued by moving the Escola Bressol Collserola to larger premises, where it is now able to take on up to 81 children.

- **Grants and Aid.** Grants and aid for summer activities were given to every child who applied.

Support for Children

- **"Neighbourhood Time, Shared Educational Time".** The main objectives of this project, which ran during the year, were:

- To improve people's use to time in order to achieve a better balance between work and family life.
- To reinforce and diversify quality educational activities outside school hours, helping children in the neighbourhood to use their time in healthy pastimes.
- To make the most of school premises outside of classroom hours and to forge links between schools and the neighbourhood, thereby creating new spaces that will help to boost intergenerational relations.
- To approach and involve each and every one of the various social agents in the territory.
- To promote creative activities (circus, art workshops, theatre, percussion instruments of the world), sporting activities (football and climbing) and recreational activities.

- **Access to School Playgrounds.** Some schools have sports facilities while others have areas equipped for young children's activities. In order to maximise the use of these schools, they open their playgrounds to the general public between 10 am and 2 pm on Saturdays and Sundays. The eight school playgrounds currently open at the weekends in the district are:

- IES Joan Coromines secondary school
- CEIP Barrufet primary school
- CEIP Mossèn Jacint Verdaguer primary school
- Grup Escolar Lluís Vives school complex
- CEIP La Muntanyeta primary school
- CEIP Carles I primary school
- Escola Enric Granados
- Escola SEAT

- **Toy Libraries.** A range of activities are also organised on a regular basis at the Olzinelles and La Casa dels Colors toy libraries and in the El Sortidor Civic Centre toy library.

Housing

- **Housing Office.** The Housing Office moved to number 23 on Carrer d'Antoni Capmany in May. Part of a network of offices run by the Barcelona Housing Consortium, it provides a one-stop shop for all housing matters.

- **Housing for Young Adults.** The following housing developments for young adults were completed:

- Bronze (number 10 on Carrer del Coure)
- Encuny (number 7 on Carrer de l'Encuny)
- Gran Via-Plaça de Cerdà (number 120 on Gran Via de les Corts Catalanes)
- Mare de Déu del Port (number 179 on Carrer de la Mare de Déu del Port)
- Passeig Zona Franca-Sant Eloi (number 12 on Carrer de Sant Eloi)

- **Housing for senior citizens.** The following housing developments for senior citizens were completed:

- Bronze (number 8 on Carrer del Coure)
- Gran Via-Plaça de Cerdà (number 120 on Gran Via de les Corts Catalanes)

- **Rehousing.** People were rehoused in new homes at the La Ciutat del Teatre development (numbers 5-6 on Carrer de Ricart) and in properties on Carrer d'Ermenganda, Carrer de Leiva and Carrer del Rei Martí.

integrate and promotes economic and social integration. Special attention was given to neighbourhoods with the largest numbers of new arrivals, for example, the Poble-sec area, which hosted World Cuisine, run by the Poble-sec Entities Committee, in which 30 people from different cultures took part, and the Afternoon is Young event.

- **Public Health.** The major objective in this field is to improve healthcare. Land was made available to the Generalitat de Catalunya to build a new primary healthcare centre (CAP) in Sants-Badal, and works to remodel the CAP Bordeta-Magòria were put out to tender.

- **Home Care.** The number of people receiving home care through the Home Care Service (SAD) and Care Telephone Help Line increased. A total of 6,136 people were attended to, 1,505 through the SAD (343 new people) and 4,631 via the Help Line (166 new people). (See Table 3.1)

- **Social Aid.** Social Aid was provided to 266 new families, bringing the total to 1,311 families attended to during the year.

Senior Citizens

- **Public Centres for Senior Citizens.**

Five new centres were opened and improvements made to infrastructure and administrative practices. Not only was the number of places increased, but the opening hours were extended at centres already in existence, resulting in 282 activities being held over the course of the year.

- **Can Ferrero Home and Day Centre.**

Land was made available to the Generalitat

Social Services and Public Health

Services for People

- **Immigration.** Various welcome sessions were held and the Reuniting Families Programme is being implemented. Helping families reunite aids socio-cultural stability, makes it easier of new arrivals to

Table



Social Action

Social Services Centres	2009	2008	Variation	%
Number of Users Attended To	6,662	6,071	591	9.73
Number of Days on Waiting List for First Visit	20	18	2	8.84
Home Care Service				
Number of Homes Receiving Service	1,330	1,239	91	7.34
Average Number of Hours per Week in Homes Served	5.10	5.00	0	2.00



de Catalunya for the construction of a home and day centre, providing a total of 120 new places for senior citizens (90 in the home and 30 in the day centre).

- **Adaptations.** With regard to facilitating adaptations to the usual elements found in homes, ten cases related to the installation of lifts were processed.

- **“Senior Citizen Health Fortnight”.** This event has been held every year without exception since 1991. In 2009, 265 people registered for the event, which included five lectures. The talk on living wills was keenly awaited and drew a large audience. Activities, workshops and various urban circuits were organised to promote social interaction and physical exercise.

Promotion of Citizens' Issues and Culture

Women

- **Services for Women.** Services provided through the Women's Information and Services Point (PIAD) increased and dissemination was improved. A total of 552 women were seen during the course of the year.

- **Second Barcelona Women's Congress.** Held in November, this congress focussed around the central theme of the role played by women in the transformation of the city. The district hosted four meetings involving 79 women, held in the neighbourhoods of Font de la Guatlla, Poble-sec, Hostafrancs and La Marina.

- **International Day for the Elimination of Violence against Women,** held on 25 November. The District Office issued a leaflet presenting a series of activities that provided forums for discussing and reflecting on gender-based violence.

- **District Women's Council.** This now has 14 committees, six of them set up in the framework of the Second Barcelona Women's Congress.

With regard to the implementation of gender policies across departmental and other borders, a total of 22 proposals were received and ten activities were held as part of the Women and Health project.



Youth

- **Youth Plan.** The implementation of this plan continued throughout the year in every neighbourhood in the district.

- **Youth Information Point.** An information point was installed in each of the eleven secondary schools in the district. They are becoming more widely recognised and received a total of 6,202 visits.

- **“Neighbourhood Time and Young People”.** Special attention is being given to the Sants, Hostafrancs and La Bordeta neighbourhoods and support was given to the RodaSants (Round Sants) activity.

Sport

Various improvements were made, including artificial grass pitches at the municipal stadiums of La Bàscula, in the La Marina de Port neighbourhood, and La Satàlia, in Poble-sec.

Culture

Cultural Promotion, Dissemination and Action

- **Cultural Map of La Marina.** Drawn up this year, the map shows the range of culture on offer in the La Marina neighbourhoods.

- **Annual Festivities.** As in previous years, the neighbourhoods in the district each held their annual festivities. Especially noteworthy were the celebrations in La Marina, Sants, Hostafrancs and Poble-sec. Large crowds attended all these festivities, which passed without significant incidents.

Amenities

• Civic Centres, Clubs and Day Centres.

The designs to improve three civic centres were completed. These centres are the Casa del Rellotge, in La Marina de Port, Cotxeres, in Sants, and Casinet, in Hostafrancs.

- **Wi-Fi Network.** The installation of this network in four of the district’s cultural amenities was completed and the second phase was begun.

- **Francesc Candel Library.** The library’s opening hours were extended to 43 a week. (See Table 3.2)

Retail Trade Promotion

- **Sants Market.** The temporary marquee to house the market while its original premises undergo thorough remodelling opened.

Citizen Participation

Participative processes were held to canvas residents’ views on the remodelling of Plaça d’ Herenni and the surroundings of the Jardins de Can Mantega gardens. In addition, the Can Batlló and High-Speed Train Monitoring Committees continued to meet regularly.

- **District Councils.** Five councils were set up in November: Sants, La Marina de Port and La Marina del Prat Vermell (which meet jointly), Font de la Guatlla and Poble-sec. The meetings were attended by an average of 65 people.

Serving Citizens

- **The Citizens Service Office (OAC).** This office dealt with 144,207 visits.

- **Incidents, Complaints and Suggestions (IRIS).** Two thousand and eleven

Table

3 2

Civic Centres and Libraries

Civic Centres	2009	2008	Variation	%
Number of Civic Centres	7	7	0	0,00
Number of People Enrolled on Courses	11,788	9,939	1,849	18.60
Libraries				
Number of Visits to Libraries	712,743	682,359	30,384	4.45
Number of People Enrolled on Courses	11,788	9,939	1,849	18.60



communications were received, 1,914 were resolved and, as at 31 December, 31 remained pending.

Urban Development, Works and the Public Space

The Public Space

The District Office continued to work to provide quality public spaces that will contribute to the social and territorial balance.

- **Re-development.** Under the framework of the Neighbourhoods Law, the following works were undertaken in the neighbourhoods of:
- **Poble-sec.** All the works pending were completed in order to comply fully with the law. Notable works worth singling out because of their importance are those carried out on Carrer de la Concòrdia and Carrer de Margarit, which improved access and included traffic calming measures.
- **Sants.** Works were undertaken on Carrer de Papin, Carrer de Jacquard, Carrer de l'Autonomia, Carrer de Watt, Carrer d'Eusebi Planas, Carrer del Sant Crist and Carrer del Rei Martí, and the remodelling of the Espanya Industrial Park was completed.
- **Hostafrancs.** Works were done on Carrer de Masnou, Carrer de Mir Geribert, Carrer de Leiva, Carrer de Vidriol and Carrer de Joanot Martorell.
- **Sants-Badal.** Work was undertaken on Carrer de Sant Feliu de Guíxols.
- **La Bordeta.** Work was done on Carrer de la Constitució, Carrer de Toledo and Riera Blanca, on Passatge de Toledo and on Plaça de Cerdà.
- **La Marina de Port.** Work was done on Plaça de Llorca.

- **Works Begun.** 2009 saw the start of improvement works on Carrer de Blai and Carrer de Vilà i Vilà and on Plaça de la Bella Dorita, all of which are in Poble-sec. The remodelling of the final stretch of the Sants-Creu Coberta thoroughfare between Plaça de Sants and Riera Blanca began in November. The works are

expected to take 16 months to complete. Carrer de Salou and Carrer de Premià were also begun.

- **Maintenance and Cleaning.**

Implementation of the Second Integrated Improvement Plan continued. This plan covers improvements to pavements, roadways, street furniture and lighting, etc.

As a result of the new cleaning and solid waste collection contract, the design of rubbish bins and containers was changed, more were installed and organic waste collection containers were added.

Building Permit and Inspection Indicators

With regard to building permits, 59 applications for major works were processed, 25.32% fewer than in 2008, and 889 applications for minor building permits and communications were processed, 4.82% fewer than the previous year. Three thousand four hundred and eighty inspections were carried out and 58 proceedings, potentially resulting in fines or other sanctions, were initiated.

Planning

- **Plan on Amenities for People with Disabilities.** This plan covers four amenities:
 - **Residencia Esclat.** A home with 50 places for people with severe disabilities. On Carrer de Tortosa in the La Marina neighbourhood.
 - **Home for people with physical disabilities** run by the ASPACE association. Forty places. At number 31 on Carrer dels Tres Pins in the Poble-sec neighbourhood.
 - **Occupational centre** in the La Marina neighbourhood. The final details were arranged for the centre's move from Carrer del Foc, where it was previously located, to Carrer de la Mare de Déu del Port. The centre's transfer to its new premises were conducted as part the 10HJ (rented housing for young people) work.
 - **Fundació Pere Mitjans** day centre for people with physical disabilities. Sixty places. At number 120 on Gran Via in the La Marina neighbourhood.
- **Other Amenities Not Included in the Plan:**

- Day centre for people with physical disabilities in La Llar de l'Afectat d'Esclerosi Múltiple (32 places).
- Can Muns centre and home for people with intellectual disability and behavioural disorders, run by the Fundació Sanitària Sant Pere Claver at numbers 70-72 on Carrer de Gavà (30 places).

• **Amenities Located in the District that Provide a City-wide Service:**

- Home for people with intellectual disability and behavioural disorders at number 11 on Carrer del Dr. Font i Quer (30 places).
- CPB centre and home for people with mental illnesses on Carrer de Begur (30 places).
- Hospital Mare de Déu de Lourdes centre and home for people with intellectual disability at numbers 64-66 on Passeig de Montjuïc (18 places).
- Taller Artesà centre and home for people with intellectual disability on Passeig de l'Exposició (24 places).

Works Projects

Support continued to be given to the committees monitoring the major urban projects planned in the district, in particular those related to the high-speed train, Can Batlló, La Marina del Prat Vermell and the construction of tunnels over roads.

Amenity maintenance

Improvements were made to a number of education centres, civic centres, toy libraries and other amenities. Work also began on refurbishing the district's History Archives.

The Environment

The new cleaning contract came into force, resulting in an increase in the

number of recycling banks. In addition, organic waste is now collected separately to encourage recycling. The Can Mestres urban allotments were also maintained.

Prevention, Security and Mobility

The District Office's work in relation to mediation between citizens resulted in 20 mediation cases begun. In addition, the number of local police officers on the beat was increased.

• **Inspections on the Public Highway.**

One hundred and thirty inspections were carried out and there were 30 inspections of busy public venues.

There were 35 cases in which the penalty imposed was service of benefit to the community rather than fines.

• **Intercultural Harmony Committees.**

Committees were set up to promote intercultural harmony in the neighbourhoods of Poble-sec and Hostafrancs.

• The team that deals with conflicts and disputes arising from popular public places continued with its specific duties of:

- Monitoring places and premises that are a potential trouble spots at night at the weekends.
- Surveillance of the squares in the neighbourhoods at night.
- Alcohol breath tests in the early hours of the morning at the weekend.
- Initiatives for indigents and drug addicts as part of the Shock Plan.
 - Areas where the speed limit is restricted to 30 km per hour were introduced in Hostafrancs, La Bordeta, Sants and Sants-Badal.
- Work was begun on two school walks.

Table

3 3

Indicators

Population Figures	2009	2008	% variation
Total Population	184,606	182,692	1.05
Male	89,025	87,938	1.24
Female	95,581	94,754	0.87
0 - 14 years old	20,951	20,569	1.86
15 - 24 years old	17,840	18,257	-2.28
25 - 64 years old	110,491	108,793	1.56
65 and older	35,324	35,073	0.72

Education - Public Centres

Public Nurseries

Number of Nurseries	10	9	11.11
Number of Places	659	578	14.01

Number of Public Primary Schools (CEIP)

Number of Pupils in Nurseries + Primary Schools	5,407	5,403	0.07
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Public Secondary Schools (IES)

Pupils in Compulsory Secondary Education	2,508	2,511	-0.12
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Vocational Training Centres (FP)

Number of Enrolled Students	1,499	1,593	-5.90
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Youth Plan

Initial Number of Participants	304	258	17.83
Number of Pupils who Completed the Programme	213	112	90.18

Municipal Amenities

Events for Senior Citizens

Number of People Registered for Regular Activities	125,265	125,000	0.21
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Sport - Sports Amenities and Promotion

Number of IEM Paid-up Members	18,125	18,151	-0.14
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Works and Activity Licences

Building Permits

Number of Applications for Major Works Permits	59	79	-25.32
Average Number of Days to Decide Major Works Permit Applications	80	130	-38.46
Number of Applications for Minor Works Permits and Communiqués	889	943	-5.73
Average Number of Days to Decide Minor Works Permit Applications	41	84	-51.19

Activity Licences

Number of Applications	557	575	-3.13
Number of Resolutions	171	229	-25.33

Inspections

Number of Inspections Carried Out	3,480	3,833	-9.21
Number of Proceedings Launched to Pursue Sanctions	58	52	11.54

IRIS Incidents Complaints Suggestions

Number of Communications Received	2,011	1,486	35.33
Number of Communications Resolved	1,914	1,339	42.94
Number of Communications Pending	31	66	-53.03

4



Les Corts

Councillor:

The Hon. Ms. Montserrat Sánchez i Yuste

Manager:

Ms. Gemma Arau i Ceballos

Les Corts is the fourth district in Barcelona and covers an area of 601.1 hectares. It is acknowledged and applauded for its combination of business activity, scientific research and city development. The district as it is today corresponds to the old municipality of Les Corts, which was annexed to Barcelona in 1897. The new map of neighbourhoods retains the original centre of Les Corts, a large area, but east of Avinguda Diagonal also includes Maternitat i Sant Ramon, which is home to the University Zone, Barcelona Football Club's stadium and associated buildings and the cemetery. West of Avinguda Diagonal is Pedralbes, which retains its original name and includes La Mercè on the other side of the Ronda de Dalt ring road. The neighbourhoods each have very different socio-demographic characteristics but between them they form a district characterised by the large size, concentration and importance of the spaces given over to services. We are referring, naturally, to the university and sports facilities that lie on both sides of the main arterial thoroughfare that runs through the district, Avinguda Diagonal.

2009 was a year of structural and organisational change in the City of Barcelona. The new model, at a territorial level, led to the strengthening of the organisational structure through the creation of four directorates: Permits and Public Space, General Services, Services for People and Territorial Services.

The staffing of the Territorial Services Directorate includes a new post, that of the Neighbourhood Officer, whose role is to raise awareness of the City Council's services and projects and to facilitate access to them within the district, bearing in mind local needs.

Along the same lines, three new Les Corts Neighbourhood Councils were set up in order to foster participation among residents.

With regard to administration, the implementation of the District Action Plan (PAD) proceeded positively: 41 initiatives were completed and another 137 begun, between them amounting to 93% of the total of 191 planned.

Social Cohesion and Services for People

Education

Promotion of Education

- **Esclat School Moved.** The Esclat school for special education moved into new premises in a building made available by the District Office in the inner courtyard of numbers 80-92 on Carrer de Guitard. The new premises, which cover 800 m², can accommodate 40 pupils and have modern facilities in order to provide the highest standard of care.

- **Opening of the CEIP Pau Romeva.** The Les Corts Use of Time programme includes proposals to balance children's leisure with families' needs. As part of this programme, the playground of CEIP Pau Romeva primary school was opened in December on Saturdays and Sundays from 11 am to 2 pm for sports and play activities under the supervision of a monitor. This initiative was run the previous year at the CEIP Les Corts primary school.

Housing

- **Opening of the Housing Office.** The Housing Office, at numbers 101-105 on Carrer de Numància, opened its doors in January. A one-stop shop on all housing matters, it provides information and advice and can process paperwork on housing-related issues such as grants for refurbishment work or lift installations.

- **Colonia Castells.** The joint valuation of the first phase of the Colonia Castells Special Plan was approved in January, allowing progress to be made on rehousing residents affected by the new public housing building at numbers 7-11 on Carrer de Morales and at number 336 on Travessera de les Corts.

Social Services and Public Health

Services for People

- **Outpatients' Hospital for Teenagers and Young Adults with Mental Disorders.** A new outpatients' hospital for teenagers and young adults with mental disorders covering the areas of Les Corts and Sarrià-Sant Gervasi opened in April. The hospital, located on Carrer del Taquígraf Martí, is part of the Mental Health Network run by CatSalut, the Catalan Health Service, and treats teenagers and young adults of both sexes up to the age of 21.

- **Social Services Centres.** Works to convert buildings to new social services centres were carried out during the course of the year, funded by the State Local Investment Fund (FEIL). The centre covering the Maternitat i Sant Ramon neighbourhood is at number 122 on Travessera de les Corts, while the centre for the Les Corts neighbourhood is at numbers 7-11 on Carrer de Can Bruixa, a temporary location until it can be moved to its permanent home on Carrer d'Anglesola. The opening is due to take place in the first quarter of 2010.

- **Activities for People with Disabilities.** During the annual festivities, a performance of the play *El ventall de Lady Windermere* (Lady Windermere's Fan) was put on with live audio description and a touch tour of the set and wardrobe for audience members who were blind or had visual impairments. This same service was offered for the puppet show *El cel de*

Mozart (Mozart's Sky) put on on 15 November for vision impaired children. To mark International Day of Persons with Disabilities, two events were organised jointly with the Sants-Montjuïc District Office. These were a seminar for specialists on the theme of inclusive education, held at CaixaForum, and a meeting of the Les Corts Sector Council of People with Disabilities, which included a presentation of the various opinions of the boys and girls who had participated in the awareness-raising workshops organised by the Les Corts Platform Federation of Organisations of People with Disabilities.

Senior Citizens

- ***Els grans fem contes per als nens i les nenes Book.*** The book *Els grans fem contes per als nens i les nenes* (We Old Folk Make up Stories for Boys and Girls), a collection of short stories that was the outcome of an intergenerational initiative was presented at the Can Deu Civic Centre on 21 April.

- **Senior Citizens' Seminars.** These seminars, held between 25 May and 5 June, raised awareness of activities for senior citizens during the year. The various events included were talks on art and health, musical performances, film screenings, domino, billiards and pétanque competitions, dances and workshops.

- **Day Centres Open on Saturdays and Sundays.** In October, the District Office decided to open the Can Novell and Sant Ramon day centres for the elderly on Saturdays and Sundays from 5 pm to 8 pm in response to demand from users.

Promotion of Citizens' Issues and Culture

Women

- **The "Women in Les Corts" Project.** This project, directed by the historian Isabel Segura, began as an initiative presented at the District Women's Council on 27 January 2009, out of which grew a group of volunteers who contributed family archive photographs and mementos that illustrated the initial script they were given. The result is published in the book *Dones de les Corts: itineraris històrics* (Women of Les Corts: Historical Itineraries), which is to be presented in March 2010.

- **M. Àngels Rivas Ureña Prize for Equality.** As part of the Exhibition of Entities, the M. Àngels Rivas Ureña Prize for Equality was awarded to *En el mercado ni carne ni pescado* (Neither Meat nor Fish in the Market), a multimedia dance performance that dealt with gender roles as the (in)definition of the person.

- **"Women Make the Festivities".** The Women Make the Festivities dinner, organised as part of the district's annual festivities, was held for the tenth time.

- **Second Women's Congress.** Women from Les Corts contributed to the Second Barcelona Women's Congress in October by presenting an audiovisual documentary on co-education.

Sport

- **Sixth School's Cross Country Race.** In January, the Sixth School Cross Country Race, which is part of the programme of cross country races in Barcelona, was held. Approximately 900 pupils from primary and secondary schools took part.

- **Les Corts Cycle Race and the Les Corts Kilometre.** Two sporting activities of a high standard were also held: the Cycle Race in April, in which a hundred or so cyclists took part; and the Kilometre in May, in which 120 athletes competed.

- **"Outing on Wheels".** In October, the traditional Outing on Wheels was organised as part of the annual festivities. Some 600 people, mainly families, took part.

Amenities

- **IME Aristides Maillol.** On 18 April, the modernised municipal IME Aristides Maillol football stadium, on Carrer de Joan XXIII, opened to the public, celebrated by popular festivities and several football matches. The improvements consisted of the laying of an artificial grass pitch and the installation of the drainage and irrigation systems needed to ensure that it will remain in good condition for many years. The project for new changing rooms was also drawn up.

Culture

- **La Maternitat i Sant Ramon: desenvolupament urbà d'un barri de les Corts Book.** The book *La Maternitat i Sant Ramon: desenvolupament urbà d'un barri de les Corts* (La Maternitat i Sant Ramon: Urban Development of a Neighbourhood in Les Corts), written by Lluís M. Bou and



published as part of the Memòria de Barcelona collection, was officially presented in the Jardins del Clot d'en Salvi gardens on 14 July. The book describes the events that have shaped the neighbourhood's urban fabric.

- **Annual Festivities.** The district's annual festivities, held between 3 and 12 October, were a success, confirming their consolidation as an event. More than 200 activities were organised, in the main by organisations and associations, and were well attended. Notable among these events was the tribute paid at the Les Corts Civic Centre to cultural bodies in the district: the Barcelona Chamber Orchestra of Accordions on its 60th anniversary; Per l'Altre Cor Cremat de Barcelona-Ajut al quart món; the Les Corts Cultural Institution of Les Corts, celebrating its 15th anniversary; and the Les Corts Theatre Group, which had been in existence for 25 years.



Cultural Promotion, Dissemination and Action

- **The Les Corts Dragon.** The District Office and the local devils and drummers groups, which are an important feature of festivities in the area, signed a collaboration agreement to bring a new fire-breathing beast to life, the Guardian of Les Corts. Inspired by Gaudí's dragon, it was designed by Pau Cohí and built by four fine arts students at the University of Barcelona. The dragon was officially named on 18 November.

Amenities

- **Guitard Toy Library.** This new toy library for children aged 0-8 is housed in refurbished premises covering 220 m² in the inner courtyard formed by the streets Carrer del Marquès de Sentmenat, Carrer de Numància, Carrer de Caballero and Carrer de Guitard. It has three rooms given over to children's games and other complementary spaces. The toy library is due to open in September 2010.

- **Tenth Anniversary of the Riera Blanca Civic Centre.** Various events were organised during the annual festivities in October to celebrate the tenth anniversary of the Riera Blanca Civic Centre, located at numbers 1-3 on Riera Blanca. Notable events included the outstanding classical music concert and the aerial dance performance by the circus company Circo Delicia.



Retail Trade Promotion

- **Tenth Anniversary of the Espai d'Art.**

This fair, held on the first Saturday of every month in Plaça de Comas, celebrated its tenth anniversary.

- **Retail Trade Studies.** A number of studies were conducted during the year to determine the state of commerce in the district. One of these studies focused on trade in the old part of Les Corts, while others analysed the areas of the Mirall de Pedralbes and Gelabert i Rodalies retail traders' associations and the Sants-Les Corts Shopping Area. The aim of these studies was to assess the situation in these areas and their needs as regards retail outlets. The results were presented to the district's Economic Promotion Council and were also submitted to some of the retail traders' associations to facilitate their use of the databases.

- **First Retail Fair of the Sants-Les Corts Shopping Area.** This fair was held on Saturday 9 May on the streets Carrer de Joan Güell, Carrer de Galileu and Carrer de Vallespir.

- **Shopping Area Card.** The Sants-Les Corts Shopping Area signed an agreement with the La Caixa savings bank concerning acceptance of the Barcelona Comerç card. This new card is an important initiative intended to promote and support trade and offers discounts at petrol stations, cinemas and other establishments, as well as a range of advantages for clients and shops alike.

- **"Energise Yourself for Employment".**

This programme is the outcome of collaboration between the Department of Employment of the Generalitat de Catalunya and the City of Barcelona. It is intended to provide guidance for the unemployed and sessions are held on a weekly basis at the Les Corts Civic Centre at numbers 33-35 on Carrer de Dolors Masferrer.

- **Commercial and Tourist Guide.** Sixty thousand copies of a commercial and tourist guide to the district were printed for distribution to hotels and retail outlets. The guide, written in Catalan, English and Spanish, gives commercial information (fairs and markets, shopping centres and associations of stallholders and retail traders), tourist information (accommodation, sports facilities, museums, parks and gardens, discotheques and cinemas) and general information (City Council, police, places of

worship, civic centres, libraries, hospitals and useful phone numbers and addresses). It also includes a description of 22 iconic and interesting sites and monuments, such as Pedralbes Monastery, the dragon gate designed by Gaudí, the Rodona Tower, the Trade Towers, etc.

Citizen Participation

- **Neighbourhood Councils.** New Neighbourhood Councils were set up in November for Maternitat i Sant Ramon, Les Corts and Pedralbes. These new participation bodies were set up with a view to them becoming the main channels for citizens to contribute to the implementation of policies on proximity and peaceful social cohabitation and to deal with matters relating to each of the neighbourhoods in the district.

Serving Citizens

The District Office adopted the quality certification standards of UNE-EN-ISO 9001:2008 covering the receipt, processing and monitoring of incidents and complaints concerning the City of Barcelona (IRIS). [See Table 4.1]

Urban Development, Works and the Public Space

The Public Space

Completed Works

- **Redevelopment of Carrer de Martí i Franquès.** The works have turned this street into a highway with two lanes in each

direction and parking places perpendicular to the roadway that joins Avinguda Diagonal and Carrer de Joan XXIII.

- **Improvements to Carrer de Jordi Girona.** The works consisted of widening the pavements, creating a 14-metre-wide roadway with two lanes in both directions and parking places for vehicles parallel to the street on both sides. A two-way bicycle lane was also opened on the west side of the street.

- **Repairs to Carrer Emèrita Augusta, Carrer Novell, Carrer d'Evarist Arnús and Carrer de Salvador Cardenal.**

- **Opening of Carrer del Compte de Güell.** This street, re-opened on 19 June, was completely remodelled between Travessera de les Corts and Avinguda de Madrid.

In 2009, 8.5 million euros from the FEIL was invested in the district in improvements to streets and squares (Passatge de Regent Mendieta and Passatge de Jaume Roig; Carrer del Taquígraf Martí and Carrer de Baldiri Reixac; Plaça d'Ignasi Barraquer and other squares) and in installing traffic lights, in Social Services premises, in burying electricity supply lines underground and in opening Carrer d'Albert Bastardas so that it joins up with Avinguda Diagonal.

Knowledge Portal

In 2008, the City of Barcelona, the University of Barcelona and the Polytechnic University of Catalonia signed the formal agreement regarding the ceding of land to be given over to streets and open spaces in the Campus Diagonal, resulting in a series of changes to the

Table

4 1

Serving Citizens

IRIS Incidents Complaints Suggestions	2009	2008	% variation
Number of Communications Received	688	472	45.76
Number of Communications Resolved	576	386	49.22
Number of Communications Pending	30	19	57.89
Citizens Service Office (OAC)			
Total number of visits	78,442	74,153	5.78
% of people attended to in <10 minutes	0.85	0.91	-6.59

southern route into Barcelona. Since then, a number of streets have been redeveloped, among them Carrer de Jordi Girona, Carrer de Baldiri Reixac, Carrer de l'Alfambra, Carrer de Pascual i Vila and the thoroughfare in the Campus Sur, Carrer de Martí i Franquès. Research buildings and libraries have also been opened, underground car parks built and the surroundings of an architectural gem, the Gaudí Gate on the Solé i Sabarís block, have been improved. However, the most important consequence of these works is that the Campus Diagonal is now fully integrated into the urban fabric. Towards the end of 2009, it was selected as a Campus of International Excellence: Barcelona Knowledge Campus (BKC).

Permits and Inspections Indicators

Twenty-nine applications were received for major works permits and 406 for minor works permits. The number of inspections rose to 1,653. [See Table 4.2]

Planning

- **Barcelona and Xiroi Nurseries.** The meeting of the District Plenum on 9 July approved the construction of a new nursery, to be built as part of the CEIP Barcelona primary school at numbers 114-

126 on Carrer de Joan Güell. In October, the go-ahead was given to move the Escola Bressol Xiroi nursery, affected by the Anglesola Plan, to a building to be constructed at the junction of Carrer d'Anglesola and the start of Carrer d'Europa. The new premises will have two floors and will allow a further 17 places to be added, taking the total from 64 to 81.

Works Projects

- **Comtes de Bell-Lloc Library.** A viability study for the project and technical studies on the existing buildings were conducted.

Maintenance

Improvement works were carried out on eight streets. These works consisted of widening pavements, renewing street lighting, trees and street furniture and, in some cases, repairs to drains. New traffic lights were also installed at six crossroads in response to requests from local residents.

The Environment

- **The Environment Plan.** Approval was given to the 2009-2011 Environment Plan, which lays down 16 strategic objectives for action to reduce the consumption of paper, water and energy and to run the

Table

4 **2**

Permits and Inspections

	2009	2008	% variation
Building Permits			
Number of Applications for Major Works Permits	29	21	38.10
Average Number of Days to Decide Major Works Permit Applications	191	63	203.17
Number of Applications for Minor Works Permits and Communiqués	406	444	-8.56
Average Number of Days to Decide Minor Works Permit Applications	60	56	7.14
Activity Licences			
Number of Applications	297	350	-15.14
Number of Resolutions	179	198	-9.60
Inspections			
Number of Inspections Carried Out	1,653	1,654	-0.06
Number of Proceedings Launched to Pursue Sanctions	46	22	109.09

municipal organisation in a more sustainable manner.

- **Bacardí Recycling Point.** A new recycling point opened in the Jardins Bacardí gardens on 13 October. Open in the mornings and afternoons, it serves the residents of the neighbourhood of La Maternitat i Sant Ramon and takes in small-volume recyclable waste that cannot be disposed of in the conventional waste containers, such as small electrical appliances, clothing and toner and other printer cartridges.

Prevention, Security and Mobility

- **Mobility Plan.** Progress was made on the District Mobility Plan, which is now at the discussion and evaluation stage.

The gradual implementation of Zone 30s, areas in which the maximum permitted speed is 30 kilometres per hour, continued on the streets of Les Corts. The first area to be signposted was in Pedralbes, neighbouring the Sarrià-Sant Gervasi district, to improve road safety for schoolchildren. Zone 30s were also established in streets in the area of the neighbourhood of Sant Ramon delimited by Avinguda de Xile, Carrer d'Aristides Maillol, Travessera de les Corts and Carrer de Collblanc, in the roads running through the University Zone and in areas in the neighbourhood of Les Corts. Signposting works went hand in hand with an information campaign to raise drivers' awareness of the new speed limits.

- **Car Parks.** Barcelona Serveis Municipals (BSM) opened a car park with 310 parking places on Carrer de Menéndez y Pelayo to serve the Morgue and other large organisations in the surrounding area (universities, Barcelona Football Club, the Maternity Hospital, etc.).

A guide-cum-plan of all the public and private car parks open to the public and blue-zone parking areas at street level

was also produced to raise awareness of these services, which are provided to ensure that private vehicles are parked in a planned and orderly manner.

- **Temporary Car Parks.** Three sites have been set up as temporary free car parks: one at Can Rigal, which has more than 300 parking places and will remain open until November 2010, when work will begin on developing the future metropolitan park; another in Bederrida Park, which has over 600 parking places and is aimed above all at the university community and which has no set closure date as yet, as this is dependent on approval of the plan to develop the plot; and the third on Carrer de Benavent on a plot adjoining flats being developed with public funds, which will stay open until the entire block is developed.

- **Deployment of Police Officers on the Beat.** Since November, the district has been patrolled by Guardia Urbana policemen and women in cars, on foot, on bicycles and on scooters to ensure citizens' safety on the street and peaceful cohabitation among residents. They are also located at accident blackspots and constantly check the state of traffic lights and signposts.

- **Specific Action Plans Related to Citizens' Safety.** Specific Guardia Urbana officers are deployed on Fridays and Saturdays from 10 pm to 6 am to achieve a number of objectives, among them ensuring compliance with bylaws regarding measures to foster peaceful harmony in public spaces around the perimeter of the Campus Sur and above all to control the supply and demand for sexual services in public places. Officers also act in response to antisocial behaviour and to reduce nuisance to neighbours. Infractions dealt with include the consumption of alcohol and other forbidden substances, noise and disturbance caused by people gathered at the doors to premises, urination or defecation in public, venues staying open beyond their permitted opening hours, vandalism and graffiti.



Table

4 **3**

Indicators

Population Figures	2009	2008	% variation
Total Population	83,268	83,060	0.25
Male	39,214	38,922	0.75
Female	44,054	44,138	-0.19
0 - 14 years old	9,507	9,549	-0.44
15 - 24 years old	8,409	8,535	-1.48
25 - 64 years old	47,427	47,473	-0.10
65 and over	17,925	17,503	2.41
Education - Public Centres			
Public Nurseries			
Number of Places	184	184	0.00
Public Primary Schools (CEIP)			
Number of Pupils in Nurseries + Primary Schools	2,620	2,565	2.14
Public Secondary Schools (IES)			
Pupils in Compulsory Secondary Education	874	876	-0.23
Vocational Training Centres (FP)			
Number of Enrolled Students	106	90	17.78
Social Action			
Social Services Centres			
Number of Users Attended To	3,604	2,966	21.51
Number of Days on Waiting List for First Visit	8	13	-38.46
Home Care Service			
Number of Homes Receiving Service	4,065	2,754	47.60
Average Number of Hours per Week in Homes Served	4.49	4.39	2.28
Municipal Amenities			
Libraries			
Number of Visits to Libraries	327,506	329,321	-0.55
Civic Centres			
Number of Courses	828	563	47.07
Number of Course Participants	9,992	7,689	29.95
Number of performances (seasons of plays, dance, etc.)	145	90	61.11
Performance Audience Figures	9,200	7,890	16.60
Events for Senior Citizens			
Number of Members	4,025	3,979	1.16
Number of Workshops and Courses	84	79	6.33
Number of Registrations for Workshops and Courses	1,050	824	27.43
Number of Activities	131	120	9.17
Number of Participants in Activities	11,182	9,861	13.40
Sport - Sports Amenities and Promotion			
Sports Promotion (Number of Participants)	1,850	2,618	-29.34
Number of User Bodies	21	51	-58.8

5



Sarrià-Sant Gervasi

Councillor:

The Hon. Ms. Sara Jaurrieta i Guarner

Manager:

Mr. Albert Duran i Escriba

Sarrià-Sant Gervasi, the fifth district, covers 2,009.4 hectares and is the main point of access to Collserola Park, the city's most important green space. The district is made up of iconic and varied neighbourhoods, old towns that grew and prospered once they had been annexed to the city of Barcelona. Much of its territory lies in the area soon to be officially declared a natural park. The legacies of history and architecture have created neighbourhoods with singular cultural, urban and social characteristics that reflect very positively on the preservation and care of the old urban centres. These neighbourhoods also have extensive parks and gardens surrounding historic and iconic buildings, numerous education and health centres, markets, public amenities, modern urban areas and major transport connections. The six neighbourhoods in the district are: Vallvidrera, El Tibidabo i Les Planes; Sarrià; Les Tres Torres; Sant Gervasi-La Bonanova; Sant Gervasi-Galvany; and El Putget i Farró.

One of the main objectives of 2009 was to bring city administration closer to citizens and to increase participative processes. Many of the proposals and projects drawn up not only incorporate contributions from the various agents involved, but have also been discussed and evaluated with citizens, thereby making them better suited to the demands formulated by the different neighbourhoods.

One of the elements that have drawn the City Council and residents closer together was the newly-opened Neighbourhood Councils. These councils, which will serve as a means for achieving improvements, are making it possible to gather the views and suggestions generated on a daily basis in various organisations and other circles.

Work continued on the programme to expand the network of amenities and to cover a number of gaps. As a result, new spaces where places can be received and/or activities pursued by people of all ages were opened. Improvements were made to the public space, as is evident in a number of redeveloped streets, many of them pedestrianised in order to preserve the old quarters, in the new and remodelled parks and gardens that provide additional opportunities for restful breaks, strolls or leisure activities, in the new cultural, educational and sports amenities, and in new facilities for senior citizens. In addition, a number of new car parks were opened—the result of a joint project between operators and residents—and green spaces and blue zone parking places were also increased, improving the service to residents and businesses alike by generating more convenient surroundings and local, easily accessible economic activity. Overall, these actions represent a considerable step towards achieving greater equality between the various neighbourhoods.

Social Cohesion and Services for People

Education

• **Municipal Nurseries.** In the last three years, the number of nursery places has increased threefold, rising from 94 places

to 306, representing an additional 212 places. In 2009, the Escola Bressol Can Canet nursery opened in the old quarter of Sarrià. (See Table 5.1)

• **Integrated Educational Services.**

Educational services were brought together in a single place, shared by the Pedagogical Resources Centre, the Psychopedagogical Care Team and the Language, Interculturalism and Social Cohesion Space.

Housing

• **Sarrià-Sant Gervasi Housing Office.**

Opened at the beginning of the year, this office provides a number of services, the most important of which are: provision of information and processing of grants for housing and building refurbishment; provision of information and processing of applications for protected and subsidised housing in Barcelona; provision of information on financial aid for tenants and on housing agencies; and the provision of legal advice and mediation in the realm of private housing. During its first year, the office dealt with 4,452 people and processed almost 900 dossiers.

• **Protected and Subsidised Housing in Vallvidrera.** Work began on constructing 30 protected apartments on Carrer dels Reis Catòlics, a percentage of which have been set aside for local residents. These apartments will be completed in the closing quarter of 2010.

• **Boost for Improving Old Quarters.** An initiative was scheduled for refurbishing buildings and housing in the old quarters of Sarrià, Sant Gervasi de Cassoles and El Putget i Farró within the framework of the Integrated Refurbishment Areas in Barcelona resulting from the agreement signed on 30 November 2009 by the City of Barcelona, the Spanish Ministry of Housing and the Generalitat de Catalunya.

Social Services and Public Health

Services for People

• **"Independent Life" Project.**

Collaboration accords were signed with the Catalan Downs Syndrome Foundation and the Les Corts Mental Hygiene Centre,

resulting in four homes being ceded to support the implementation of this project.

- **Occupational Therapy.** An agreement was signed with the ASPASIM Foundation to set up an occupational and handicrafts therapy service for people with intellectual disabilities.

- **Parking Places for People with Reduced Mobility.** The target of the plan to set aside public parking places was reached by creating 28 disabled parking places that serve 33 amenities.

Senior Citizens

- **Can Fàbregas Day Centre for Senior Citizens.** Improvements were made to the facilities and services and a new floor was added. [See Table 5.2]

Promotion of Citizens' Issues and Culture

Women

- ***Dones de medalla* Book.** Published on the initiative of the Women's Council, this book is a compilation of the observations and experiences of previous winners of the Woman of the District Medal.

Youth

- **Ninth Meeting of Secondary School Pupils' Representatives.** Organised by the Youth Information Point, this meeting was supported by five public centres in the district.

- **"Rumba against Racism".** The District Office and the Casa Sagnier Youth Club,

Table

5 1

Education - Public Centres

	2009	2008	Variation	%
Public Nurseries				
Number of Nurseries	4	3	1	33.33
Number of Places	306	225	81	36.00
Public Primary Schools (CEIP)				
Number of Pupils in Nurseries + Primary Schools	2,712	2,367	345	14.58
Public Secondary Schools (IES)				
Pupils in Compulsory Secondary Education	1,346	1,376	-30	-2.18
Vocational Training Centres (FP)				
Number of Enrolled Students	530	587	-57	-9.71
Youth Plan				
Initial Number of Participants	113	89	24	26.97
Number of Pupils who Completed the Programme	44	46	-2	-4.35

Table

5 2

Events for Senior Citizens

	2009	2008	Variation	%
Number of Workshops and Courses	320	268	52	19.40
Registrations for Workshops and Courses	4,557	3,745	812	21.68
Number of Activities	220	111	109	98.20
Number of Participants	5,107	4,583	524	11.43
Number of Members	2,885	2,356	529	22.45
Motivational Activities	21	15	6	40.00
Participants in Motivational Activities	1,292	1,441	-149	-10.34



in collaboration with the Catalan Gypsy Secretariat Foundation, organised a day of protest against racism and xenophobia based around rumba.

- **Vallvidrera Exhibition of Young Art.**
- **Youth Rehearsal Space.** A space was fitted out, in the main for dance and drama, in a building in the Jardins de la Tamarita gardens, which were remodelled during the course of the year.

Sport

- **El Putget Municipal Sports Centre.** Progress was made on the project and activity is expected to begin in the summer of 2010. The centre has a built surface area of 5,712.14 m² and will include two indoor swimming pools, a room with fitness equipment, three rooms for gym and fitness classes, a spa area, medical and beauty centre, changing rooms, auxiliary services and a solarium.



- **Vallvidrera Football Stadium.** An artificial grass pitch was laid and improvements made to the drainage and automatic irrigation system with six pipes. The new changing rooms, planned for 2010, will complete the works and bring the stadium up to a high standard.



- **Can Caralleu Sports Complex.** Coinciding with the tenth anniversary of the current management of Can Caralleu, the outdoor pool was subject to complete remodelling. The complex also hosted the Second School Sports Race and the Tenth Collserola Cross Country Race.



- **Sala d'Armes Montjuïc Fencing Club (SAM).** Improvements were made to the premises of the 350-member-strong club in Reina Elisenda, consisting of a scoreboard showing hits, new tiered seating, refurbished offices, air-conditioning and changing rooms.

Culture

Cultural Promotion, Dissemination and Action

- **Seventh Open Studio Day in Sarrià and Third Farró-Putget Art Day.** As in previous years, artists in these two iconic neighbourhoods got together to present their works to residents in the district and throughout the entire city.

- **Twenty-fifth Anniversary of the Death of Joan Vinyoli i Pladevall.** A

commemorative event was held to mark the 25th anniversary of the death of this poet, who is closely associated with the district, since he lived and wrote most of his work here.

Amenities

- **Clarà Library.** In collaboration with the District Office and with the support of the Directorate for Solidarity and International Co-operation, the library organised a season of activities related to the Nepal-Aki association's project to build a workshop school for girls. In total, nine activities were organised, including talks for adults and stories and workshops for families, which were attended by 388 people. The library also designed and mounted its website and blog and also hosted a number of lectures.

- **Fifty-first Anniversary of the Death of the Sculptor Josep Clarà.** In 2009, the Clarà Library organised a series of cultural events in memory of the sculptor, whose studio was in Les Tres Torres, where the library named after him is now located..

- **Espai Putget.** This amenity opened in January and plays a crucial role in the neighbourhood by working to promote associations and to encourage participation in the traditional events on the cultural calendar. It provides space for the Association of Residents and Friends of El Putxet.

Retail Trade Promotion

- **Retail Trade Fairs.** The commercial fabric of the district reaffirmed its importance by holding the traditional Spring Fairs, organised by the shopping areas of Sarrià (for the 18th time) and Sant Gervasi (for the twelfth time). The Sarrià Shopping Area also organised the Second Autumn Fair and, for the third consecutive year, the Mad Market in winter.

- **Fashion Shows.** Sarrià and Sant Gervasi shopping areas also organised spring and autumn fashion shows for people keen to see the latest trends.

- **Retail Trade Prizes.** For the second time, the Sarrià Association of Retail Traders awarded the Retail Trade Prizes,

which are given to people who have contributed to growth in local retail trade.

- **Twenty-fifth Anniversary of the Barnavasi de Sant Gervasi Association of Retail Traders.** Various official and recreational events were held to celebrate the 25th anniversary of the founding of the association.

Citizen Participation

- **Neighbourhood Councils.** On 2 October, the Plenum of the City of Barcelona approved changes to rules allowing the regulation and creation of Neighbourhood Councils, as a result of which six councils were set up in the district: Vallvidrera, El Tibidabo i Les Planes, Sarrià, Sant Gervasi-Galvany, Sant Gervasi-La Bonanova, Les Tres Torres and El Putget i Farró. Meetings were also convened of the Health, School, Women's, Senior Citizens and Prevention and Security councils, as well as the Public Reading Commission and the committees of bodies for people with disabilities.

Serving Citizens

- **The Citizens Service Office (OAC).** There was a significant rise in the number of people dealt with at the office and also in the number of procedural matters processed. There were almost 5,000 more people and 8,000 more procedural issues attended to than in 2008, amounting to increases of 7.5% and 10% respectively.

- **Incidents, Complaints and Suggestions (IRIS).** The number of communications received rose by 50% and the number of answers given to citizens increased by 47%. The most common issue remained the state of the public space and, more specifically, pavement maintenance.

Urban Development, Works and the Public Space

The Public Space

Most of the action taken in the public space was directed towards giving priority to pedestrians over vehicular traffic, improving accessibility and mobility, and renewing elements of street furniture.

- **Jardins de Portolà Gardens.** These gardens, coving approximately 600 m² at a *modernista* property at number 6 on Carrer de Portolà were re-opened to the public.

- **Joan Raventós Park.** This 20,000 m² park, which opened in May, provides a leisure space for neighbours as well as a school walk for the education centres in the area.

- **Jardins de la Tamarita Gardens.** 2009 saw completion of improvements to the gardens. The works undertaken consisted of the restoration of the hothouse, ornamental features and fountains, renewal of the furniture, plants, paving and signposts, restoration of the main entrance off Passeig de Sant Gervasi and repairs to the fountain recirculating pipework, the connection to the groundwater supply and to public lighting.

- **Plaça de Lesseps.** The new Plaça de Lesseps is remarkable for the 6,000 m² space given over to pedestrians and because it has become a new traffic interchange with a major public transport hub.

Permits and Inspections Indicators

- **Building Permits.** The trend for quicker processing of building permit applications continued. Monitoring of permits granted was also kept up to ensure that works were carried out as authorised and to conclude old dossiers at the inspection phase. Even though the number of permit applications fell, the Sarrià District Office received more requests than any other district office in the city. (See Table 5.3)

- **Activity Licences.** The number of dossiers pending resolution fell, resulting in an improvement to the time taken to decide applications as a whole, though it remains longer than desirable.

- **Permitted Parking Areas.** Permitted parking areas on the public highway were the subject of various initiatives, in particular the setting aside of parking places for people with disabilities. Other existing reserved parking places were revised and updated through co-ordinated action with the Department of Maintenance and Services to improve the



time taken to put up signs indicating authorised disabled parking places and, where necessary, to remove those rejected or expired.

Planning

- **Les Planes Detailed Plan.** Work continued to revise the Les Planes Detailed Plan, approved in 1980, and the current plan in force was adapted to match the up-to-date map. In addition, work was done to draft the document setting out the criteria for updating the plan, and the valley of Les Planes was studied with a view to carrying out specific proposals.

- **Urban Land Reclassification.** Efforts were made to acquire land for public amenities by making changes to the urban land classification in the General Municipal Plan (PGM), with priority given to those areas most in need of services.

New Amenities

- **Collserola Office.** The office, which up to now had occupied 98 m² in the L'Elèctric Civic Centre, moved to larger premises measuring 143 m² in a listed building in the *modernista* style in the Les Planes station on the railway network run by the Generalitat de Catalunya. The move allows improvements to be made and to bring municipal services closer to residents in Vallvidrera, El Tibidabo i Les Planes and Font del Mont.

Works Projects

- The main volume of the El Putget Municipal Sports Complex was completed.
- Construction work continued on the El Putget Dolores Aleu Socio-Health Centre on Carrer del Marquès de Santa Anna.
- Remodelling and traffic calming measures on the Ronda General Mitre inner ring road between Plaça de Lesseps and Carrer de Balmes.
- Construction of car parks in the Jardins Josep Amat gardens, Plaça de Wagner and Plaça de Joan Llongueres, Carrer dels Reis Catòlics and Carrer del Cardenal Sentmenat, resulting in an increase of more than 1,00 public parking places.
- Work began on the future Metro Line 9, which will link some areas of the district with the rest of the Metro system

covering the city. Work is currently progressing on El Putget, Mandri-Bonanova and Sarrià stations.

Maintenance

- **Streets and Public Places.** More than 30 integral renovation programmes were implemented in streets and other public spaces. Particularly worthy of special mention are those on the lower stretch of Carrer Major de Sarrià and on Carrer de la Mare de Déu de Núria, Carrer del Clos de Sant Francesc, Carrer de Graus, Carrer de Dolors Monserdà, Carrer d'Avió Plus Ultra, Carrer de Nena Casas, Carrer del Rector Ubach, Carrer de Freixa, Carrer de Modolell, Carrer de Plató, Carrer de la Baixada de Blanes, Carrer de Pàdua, Carrer de Sant Màrius, Carrer d'Arimon, Carrer de Lilà, Carrer d'Amarant, Torrent del Rovelló, Carrer d'Actriu Tubau, Carrer del Tren, Avinguda del Rector, Passeig de la Vimetera, Camí del Mas Guimbau, Plaça de Tulipa and the staircases of Sant Jaume Apòstol and of La Gatosa (2nd phase).

- **Amenities.** Improvements were also made to a number of amenities: the Can Fàbregas Day Centre for senior citizens was extended; an artificial grass pitch was laid at the Vallvidrera football stadium; the Can Caralleu Sports Complex and the Sala d'Armes Montjuïc (SAM) Fencing Club were improved; air-conditioning was installed and other improvements made at the Casa Orlandai Civic Centre and Casa Sagnier; and the interior of the Casa del Guarda, designed by the architect Elies Rogent, on the Vallvidrera Reservoir was refurbished and the surrounding leisure area was improved.

The Environment

- **La Budellera Spring.** Improvements were made to the path to La Budellera Spring, one of the most representative spots in Collserola Park, next to Vallvidrera.

- **Protected Areas.** A proposal was drawn up to declare the Collserola natural Park a protected area with two partial nature reserves that will be given greater protection, La Font Grogga spring and La Rierada-Can Balasc gully.

- **Recycling and Sustainability.** Various initiatives were run to increase the use of sustainable materials in festive activities and work continued to advance the Agenda 21 programme to facilitate the involvement of education centres in building a better and more sustainable world, taking action in the immediate surroundings as a starting point.

Prevention, Security and Mobility

As the neighbourhoods Vallvidrera and El Tibidabo i Les Planes lie in Collserola Park, they are at particular risk and so have plans on dealing with forest fires and snow.

- **Collserola Forest Fire Prevention Plan.** A series of preventative tasks are periodically carried out to minimise the risk of a fire breaking out or spreading.
- Maintenance of forest paths and tracks. Work was done to clear scrub and dead wood from 65 hectares, 19 more than last year, in the protective belt and in public forestry land.
- Maintenance of the water deposit for use by firefighting aircraft in Can Rectoret and fire hydrants located in urban population centres.
- Updating of the census of people at possible risk so that they can be evacuated if necessary.
- Co-ordination of the self-protection against forest fire plans (PAUS) in the

various population centres in urban population centres.

- **Snow Prevention Plan.** The main actions take were:

- Information campaign, conducted in co-ordination with people in charge of snow clearance, on the placing of salt stores.

- **Alternative to Administrative**

Sanctions. Administrative sanctions were replaced by community service in order to encourage and ensure peaceful civic harmony, especially in cases in which the offender is a minor. Nineteen community service penalties were imposed.

- **Programme of Alternative Penal**

Measures. The City of Barcelona has been working since 1996 with the Directorate-General for Youth Justice of the Generalitat de Catalunya to apply penal measures of an alternative nature. As a result, twelve alternative measures were imposed in 2009.

- **Social Rehabilitation.** In order to foster policies of commitment in the social rehabilitation of offenders, the Day of Reflection on Community Service Measures was organised. Forty-five people took part, 25 of whom were from collaborating bodies.

- **Priority for Pedestrians.** The pedestrianised area on Carrer Major de Sarrià was extended at the point where the street meets Plaça d'Artós and adjoining streets. As a result, the old quarter of Sarrià is now more peaceful and children in schools in the surrounding area are safer.

Table

5 3

Indicators

Population Figures	2009	2008	% variation
Total Population	145,489	143,583	1.33
Male	66,611	65,503	1.69
Female	78,878	78,080	1.02
0 - 14 years old	22,265	22,063	0.92
15 - 24 years old	14,536	14,312	1.57
25 - 64 years old	78,725	77,576	1.48
65 and over	29,963	29,632	1.12
Social Action			
Social Services Centres			
Number of Users Attended To	2,637	2,652	-0.57
Number of Days on Waiting List for First Visit	8	9	-9.09
Home Care Service			
Number of Homes Receiving Service	548	452	21.24
Average Number of Hours per Week in Homes Served	5.00	4.58	9.17
Municipal Amenities			
Libraries			
Number of Visits to Libraries	159,893	142,673	12.07
Number of New Library Ticket Holders	2,047	2,090	-2.06
Civic Centres			
Number of Workshops	1,142	690	65.51
Number of People Registered	10,153	12,842	-20.94
Number of Scheduled Activities	799	532	50.19
Number of Participants	45,147	58,540	-22.88
Sport - Sports Amenities and Promotion			
Average Number of Paid-up Members	7,094	7,401	-4.15
Physical Education in Schools			
Number of Pupils	2,517	2,436	3.33
Vallvidrera Football Stadium			
Number of User Clubs and Other Bodies	11	8	37.50
Number of Teams	27	20	35.00
One-off Activities			
Vallvidrera Olympics	630	560	12.50
Can Caralleu Cross Country Race	280	145	93.10
Bicibarris Neighbourhood Bicycle Rides	90	78	15.38
Works and Activity Licences			
Building Permits			
Number of Applications for Major Works Permits	156	187	-16.58
Average Number of Days to Decide Major Works Permit Applications	68	88	-22.73
Number of Applications for Minor Works Permits and Communiqués	968	957	1.15
Average Number of Days to Decide Minor Works Permit Applications	61	72	-15.28
Activity Licences			
Number of Applications	445	541	-17.74
Number of Resolutions	489	558	-12.3

6



Gràcia

Councillor:

The Hon. Mr. Guillem Espriu i Avendaño

Manager:

Ms. Mari Carmen Fernández i González

Gràcia is the sixth district and, at just 418.6 hectares, the smallest in terms of size. The old heart of the neighbourhood from which the district takes its name was a municipality in its own right until 1897. The district consists of five neighbourhoods: La Vila de Gràcia, Vallcarca i Els Penitents, El Camp d'en Grassot-Gràcia Nova, El Coll and La Salut. These neighbourhoods are actively involved in improving the district with their associations, organisations, civic centres, theatres, cinemas and extremely healthy social and commercial activity. Gràcia is a district that works to achieve a balance and social cohesion and at the same time is innovative. It has all the identifying signs of an area with a charisma, history, traditions and culture of its own.

The District Office finds its activity on the principle of proximity to residents and works to achieve three overall aims: improved services and greater attention to people; the prioritisation of measures intended to improve quality of life; efforts to attain a district that is balanced in terms of usage, with special attention given to the public space.

Recent organisational changes within the City of Barcelona led to the creation of the Directorate of Territorial Services, which is intended to bring the administration of the city closer still to citizens. This directorate has taken on five specialist officers and Neighbourhood Officers who have a number of functions, their overall purpose being to learn and pass on information and to work with organisations, associations and people in the neighbourhood in order to improve municipal services and adapt them to the specific needs of each area.

People are at the heart of municipal administration, both from the point of view of services as well as promotion and motivation through the provision of social and educational amenities and improvements to those already in existence.

Culture, tradition and innovation have had a special influence on the district, featuring daily in the calendar of events, from the Gràcia annual festivities to the design days organised by associations of designers, creatives and retail traders. Bearing in mind all these characteristics, and in keeping with the overall objectives, the main areas of work for 2009 were social cohesion and services for people; the promotion of citizens' affairs and culture; urban development, works and the public space; and prevention, security and mobility.

Social Cohesion and Services for People

Education

Significant investment was made in the realm of education to expand and improve educational facilities by identifying land to add more schools to those already on the map and to improve existing school premises. The increase in

the number of places in nurseries in the district was especially notable.

- **CEIP Bailén Primary School.** More than 2,000 m² of land was acquired on Carrer de Bailén and Carrer de Quevedo, making it possible to build a primary school, nursery, school sports pitch-cum-court open to the public and a car park. The school, currently called the CEIP Bailén primary school, began to admit pupils in the 2009-2010 academic year in temporary premises on Plaça del Poble Romani.

- **Escola Bressol Galatea Nursery School.** Located in the neighbourhood of Vallcarca i Els Penitents, the nursery has places for 81 children.

- **Escola Bressol El Coll Nursery School.** The construction of this nursery began.

- **CEIP Pare Poveda Primary School.** Improvements to the school were completed. The works consisted of the construction of a gym and refurbishment of the school.

- **CEIP Rius i Taulet Primary School.** Works being conducted to carry out a thorough renovation of the school are being monitored.

- **Nursery of the CEIPM Reina Violant Municipal Primary School.** Work began on this new nursery in a building made available by the City of Barcelona on Carrer de Trilla.

Efforts were made in the area of social promotion, children's affairs and the school community to foster collaboration and links between schools and neighbourhoods.

- The **District of Gràcia Truancy Committee** was constituted.
- New members were appointed to the **District of Gràcia Municipal School Council.**
- The **Blog of the La Vila de Gràcia Education Plan** was set up.
- Support was given to **school walks.**

Housing

Various approaches are required to tackle the particular housing circumstances in the district. A refurbishment policy is needed for the old quarter and other areas in the neighbourhoods, and a global vision of policy on access and aid is especially important.

- **Gràcia Housing Office.** This office, which is part of the network of housing offices in the city, covers aid for refurbishment and for young people, and also provides information and advice.

- **Refurbishment of Buildings in El Coll.** Approval was given to the call for applications for specific grants to refurbish buildings in the El Coll neighbourhood, which were included in the Neighbourhood Law.

- **Housing for Senior Citizens.** Approval was given to the project for the former Sala Cibeles, where 32 homes for elderly people will be built, together with various services, a primary health centre and a car park. The construction of the health centre was put out to tender.

Social Services and Public Health

- **New Model of Social Services.** The basic social services were focused this year on addressing the provisions of the new Dependency Law throughout the district, as well as on adapting facilities and services to new demands.

Services for People

- **Gràcia Children and Teenagers' Care Team.** The Children and Teenagers' Care Team (EAIA) was set up in premises at number 17 on Carrer de la Mare de Déu de la Salut, 17.

- **Dependency Law.** Four new social workers were appointed to implement the provisions of this law.

- **Home Care Service.** There was an increase of 24.5% in the provision of this service, most of the beneficiaries of which are senior citizens.

- **La Vila Social Services Centre.** Approval was given to moving this centre to new premises on Carrer de Mozart.

- **Health Council.** This council was set up with members made up of representatives of all the services in the health network in the district.

Senior Citizens

Initiatives in this area of the District Office's work were focused on promoting and encouraging day centres and clubs for senior citizens, as well as improving the quality of life of elderly people living alone and raising awareness of their situation among the rest of society.

- **Twentieth Senior Citizens' Gathering.** A very large number of people participated in this event.

- **Plan to Encourage Senior Citizens' Day Centres and Clubs.** Work began on assessing the state of their management.

- **"Radars" Project.** The purpose of this project, established in El Camp d'en Grassot, is to set up a citizens' network to identify lonely elderly people and to lessen their sense of isolation.

Promotion of Citizens' Issues and Culture

Women

Work was done to design programmes that will help to improve women's quality of life and to encourage the founding of women's associations.

- The **Welcome to the Neighbourhood Project** continued in the El Coll neighbourhood in order to contribute to the welcome given to newly-arrived women.

- The **Assessment of the Circumstances and Needs of the Women in the Gràcia District** was submitted with a view to establishing current and future areas of work.

- **International Day for the Elimination of Violence against Women.** Associations and other bodies in the district promoted events to mark this day.

- **Women's Day.** Various events were held, jointly organised by civic centres, social services, other public services and the El Coll Neighbours' Association.

- **Plaça de les Dones del 36.** This square, located between the streets Carrer del Torrent de l'Olla and Carrer de Santa Àgata, was officially opened in August.

Youth

In the area of youth affairs, work focused on opening new information points and new installations that provide spaces where young people can meet.

- **La Fontana Youth Space.** This new amenity, covering more than 2,400 m², is intended to promote youth affairs and to encourage young people to participate. The Youth Information Point moved to these new premises.



- **Youth Information Points.** New points were set up in secondary education schools.
- **All-night Study Rooms.** The La Vila de Gràcia all-night study room remained open and two more, one at the Jaume Fuster Library and another at the La Fontana Youth Space opened on a temporary basis.
- **Summer Campaign.** There was a 25% increase in grants in comparison with the previous year.

Sport

Physical activity in schools and federations was supported, as were health promotion initiatives and sports events.

- **Can Toda Municipal Sports Complex.** A further 2,000 m² was added to this sports complex and improvements were made to the facilities.
- **“Play with Gràcia” Project.** This season of sports activities aimed at pupils in the district is intended to facilitate and increase minority and non-competitive sports such as climbing, cycling, fencing, canoeing and traditional and co-operative games.
- **Third Physical Activity and Health Day,** held as part of the Health and Sports Programme.
- **Twelfth La Vila de Gràcia Female Artistic Gymnastics Tournament,** in which international gymnasts took part.
- **“Look what I Can Do!”** Six hundred and twenty-five children aged 3-5 took part in this activity.



Culture

Culture was the linking thread chosen to connect the neighbourhoods in the district, both in terms of cultural promotion and dissemination and as regards the amenities to be found in Gràcia as a whole.

Cultural Promotion, Dissemination and Action

- **Refuge in Plaça del Diamant.** The History Workshop organised guided tours.
- **Twenty-third Tradicionàrius.** In 2009, this international folk music festival featured 40 sessions in which 50 groups took part. More than 9,500 people attended events held as part of the festival.
- **Reviving the Memory of the Bruguera Publishing House.** This project is intended

to revive and raise awareness of the heritage of the former publishing house, which was closely linked to the El Coll neighbourhood, by means of a participative and popular process that included exhibitions and talks. The El Coll Civic Centre is housed in the former premises of the publishing house.

- **Eleventh Classic Nights in Gràcia, Els Foguerons de Sant Antoni-Sa Pobla, the Sant Medir Human Castles Day and Carnival** are major events in the district's calendar of festive events.
- **DocsBarcelona.** This international documentary film festival focuses on both the creative side and production.
- **Revolt of the Conscripted.** The revolt against the conscription of soldiers in 1870 is commemorated every year.
- **Thirteenth La Vila de Gràcia Prizes.** These prizes are awarded by the District Office to individuals, organisations and institutions working for the benefit of Gràcia and society as a whole.
- **Saint George's Day.** Events held to mark the feast day of the patron saint of Catalonia included the book swap market and the Second Illustrators' Congress.
- **Dance Week.** This year, 16 dance schools, companies and centres took part.
- **Art with Gràcia.** The second Art with Gràcia festival of street art was organised by the Paspertú Gallery. Twenty plastic artists, 14 photographers, four sculptors and 52 musicians took part in the various activities and musical performances that were held.
- **Other activities included:** Nodes, festival of contemporary art; **exhibitions of ephemeral art** in various public spaces in Gràcia; and the presentation of the documentary *Un fil a La Sedeta* (A Thread at La Sedeta) on the history of the La Sedeta Civic Centre.

The annual festivities warrant separate consideration:

- **The Annual Gràcia Festivities.** There was an evident change in approach in this year's annual festivities, held between 15 and 21 August, with greater priority given to family activities. Seventy percent of the programme of events was held during daylight hours, noise reducers were installed to limit the acoustic impact of the event, and new closing times were set for the festivities. In addition, there was a

large team of security and cleaning personnel. [See Table 6.1]

• **Festivities in the Northern**

Neighbourhoods. Held between 10 and 19 September, these festivities were organised in various venues in the Vallcarca i Els Penitents and El Coll i La Salut neighbourhoods. More than 80 events suitable for people of every age and background were organised and drew a large number of local residents.

• **Annual Festivities of Camp d'en Grassot.**

Held between 25 and 30 June, these festivities featured more than 30 activities suitable for people of every age and background. The Festivities Committee members come from associations and other bodies in the neighbourhood.

Amenities

• **Jaume Fuster Library and La Vila de Gràcia Library.** Guides were published this year detailing the services provided by these two libraries, which are an important cultural benchmark in the district due to their characteristics and the talks and exhibitions they programme.

• **Els Penitents Library.** Construction work began on this public amenity, which will join the network of libraries in the district.

• **El Coll and La Sedeta Civic Centres and the Cardener Neighbourhood Day**

Centre. These three centres are noted for their regular programme of events, which include talks, exhibitions and workshops.

• **Finca Sansalvador.** Gràcia reclaimed an iconic space by taking over the Finca Sansalvador as a new amenity. This *modernista* house, designed by Jujol, houses the Gràcia History Workshop and is open for citizens to use. [See Table 6.2]

Retail Trade Promotion

Retail trade is thriving in Gràcia. Moreover, the extensive network of associations works constantly to raise awareness of the shopping opportunities in the district.

• **Street Shopping Day.** Held in May and again in autumn, this event saw more than 300 retail outlets bring their wares out on the street, allowing residents and visitors alike to familiarise themselves with the local shops and to stimulate sales.

• **Fashion Show,** held in May in Plaça de la Vila de Gràcia.

• **Armonías Season.** A number of shops put on live music events as part of this season, which is organised by the Gràcia G3 Route, a contemporary trade collective.

• **Local Shopping.** The two shopping high streets in the district, Gràcia Nova and Gran de Gràcia, signed an agreement

Table



Participation in the 2009 annual festivities

Activities	740
Stages	30
Visitors	1,500,000

Table



Civic Centres and Libraries

	2009	2008	Variation	%
Civic Centres				
Number of Centres	3	3	0	0.00
Number of People Enrolled on Courses	7,477	8,308	-831	-10.00
Libraries				
Number of Visits to Libraries	988,006	866,454	121,552	14.03
Number of New Library Ticket Holders	11,798	10,808	990	9.16



with the La Caixa savings bank to stimulate local retail trade.

- **Fair Trade.** Thirteen associations came out onto the street to promote Fair Trade Day.

Citizen Participation

The purpose of work in the realm of participation is to strengthen the relationships between residents, as well as amenities and organisations, through projects that encourage them to come together and engage in dialogue.

- The **La Vila Environs Plan** became firmly established and the **Environs Educational Plan** blog was set up.
- The **Curricular Diversification Programme** was set in motion, with a workshop organised on glass and another on jewellery.
- **“Neighbourhood Time, Shared Educational Time”.** This project was launched in El Camp d'en Grassot-Gràcia Nova and continued in El Coll, La Salut and Vallcarca i Els Penitents.
- **La Salut Community Development Plan.** Various committees were set up, among them the Park Güell Commission, which contributed to the drafting of the Master Plan and supported the Neighbourhood Festivities Committee.
- The **“Welcome to the Neighbourhood”** project was set in motion in the El Coll neighbourhood.
- In accordance with the law, new **Neighbourhood Councils** were set up, taking on the work of the previous bodies already in existence in Gràcia for many years.

Serving Citizens

- **The Citizens Service Office (OAC).** This office moved to the District Office at number 2 on Plaça de la Vila de Gràcia. The new premises resulted in a significant improvement to the conditions in which the public were received and a considerable reduction in waiting times.

Urban Development Works and the Public Space

The Public Space

The public space is without question the focus of the main projects regarding

quality as well as maintenance, cleaning and transformation to increase citizens' usage of these areas.

Urban Development Projects

- The project to develop Avinguda de Vallcarca, the Vallcarca viaduct and Carrer de la Farigola was drawn up and approved as part of the Modification of the Metropolitan General Plan (MPGM) for Vallcarca.
- The new project for the Els Tres Turons Park was defined.

New Public Spaces

- The remodelling works on Plaça de Lesseps were completed.
- Plaça de les Dones del 36, between Carrer del Torrent de l'Olla and Carrer de Santa Àgata, opened.
- New public spaces on Avinguda de Vallcarca.

Improvement Works

More than 40 programmes of works were carried out, covering every neighbourhood across the district and resulting in improvements to over 30,000 m² of public space, achieved by means of integral remodelling or by remedying poor access or increasing pedestrianised areas.

- **The La Salut Neighbourhood** now enjoys better connections:
- Widening of pavements on Avinguda de la Mare de Déu de Montserrat.
- Integral remodelling of Passatge de García Robles and Passatge de la Sagrada Família and of Carrer de Sant Josep Cottolengo and Carrer de Ramiro de Maeztu with the Carretera del Carmel.
- Improved access from Carrer de Larrard onto Avinguda de la Mare de Déu de la Salut.
- Remodelling and improvements to access on Carrer de Marianao and Carrer de Jacint Alegre.
- **The Vallcarca i Els Penitents Neighbourhood** saw improvements in the urban space, achieved by means of:
 - Integral remodelling of Carrer de Gomis, Baixada de Briz and Passatge de Santa Isabel.



- **The El Camp d'en Grassot-Gràcia Nova Neighbourhood** now has an increased central space thanks to:
 - The integral reform of Carrer de Grassot and also of Passatge d'Alió to convert it into a single platform with one lane for traffic.
 - The integral maintenance of Passeig de Sant Joan and of Carrer de Martí and Carrer de l'Encarnació.
- **The La Vila de Gràcia Neighbourhood** acquired increased space for pedestrians due to:
 - The renovation of La Llibertat Market and the surrounding streets.
 - The conversion into single platforms of Carrer de Ramon i Cajal, Carrer de Bruniquer, Carrer del Congost, Carrer de Rubí, Carrer de les Tres Senyores, Carrer de les Guillerries, Carrer de Salines, Carrer de Joan Blanques, Carrer de Santa Tecla, Carrer de Santa Teresa and Carrer de Sant Agustí.
 - The integral reform and single platform of Carrer de la Rabassa.
 - **The El Coll Neighbourhood** continued to comply with the Neighbourhood Law by:
 - Developing Carrer de Funoses Llussà and Carrer Pineda.
 - Improving the accessibility of the steepest stretches by installing handrails.
 - **Installation of Escalators.** A significant investment was made in mechanical escalators, which were installed in places that were most problematic in terms of communication and accessibility:
 - On Carrer de Sant Josep de la Muntanya.
 - On Carrer de Jaume Cabrera and Carrer de Móra la Nova, where the first reversible mechanical escalators in Barcelona were installed through the Neighbourhood Law.
 - On Carrer del Beat Almató, the old escalators were removed and new ones installed.

The Environment

The policy aimed at improving residents' quality of life pays particular attention to the issue of sustainability and the environment. The new cleaning contract came into force, representing a major step forward as it entails the introduction of organic waste collection, more recycling, reduced noise and less contamination. Traffic calming measures are also

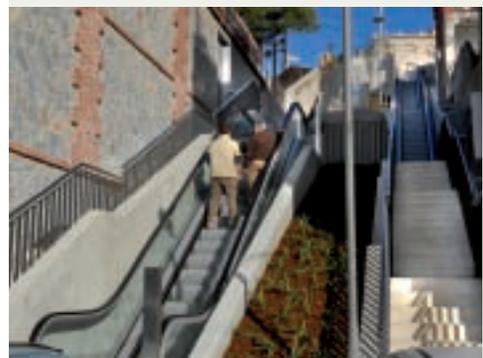
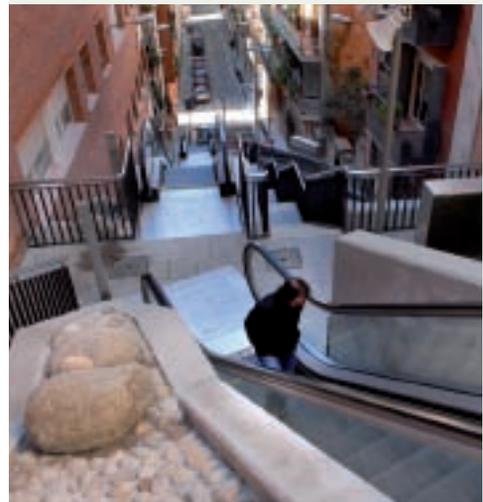
extremely important in this respect, as are the streets where pedestrians are given priority. Other initiatives were also pursued, such as:

- **The Campaign against Noise**, specific to Gràcia, whereby cinemas were asked to keep the volume low at night.
 - **Sound Measuring Devices.** Sound measuring devices were put in place during the annual festivities of La Vila de Gràcia. This initiative was extended to other activities in the various neighbourhoods.
 - **Recycled Material.** Recycled material was used wherever possible in all the festive activities organised by the District Office, such as openings, street decorations, etc.
 - **Environmental Plan.** The District Office has its own plan, which covers energy saving, the use of paper, etc.
 - The project to construct a building on the site of the former Sala Cibeles was submitted. The new building will have a low-energy-consumption air-conditioning system classified as A-class by the European Union.

Prevention, Security and Mobility

The work done in previous years in these areas was consolidated:

- The creation of an **Expert Panel on Mobility**, which deals on a regular basis with mobility planning and management issues.
 - Support for the **Police Co-ordination Committee**, with special monitoring of the issue of noise in public places.
 - The promotion of **cycling** and **public transport**.
 - The establishment of a **Green Area** in the La Salut neighbourhood and in some parts of Vallcarca.
 - Signposting of **Zone 30 areas** in La Vila de Gràcia and in La Salut where there is a 30 kilometre-per-hour speed limit.
 - Increase in the number of **underground car parks**, with the opening of the car park on Carrer d'Esteve Terrades, the construction of the Pere Virgili car park and support for various private initiatives.
 - The presentation of the **study on the functioning of the Macromanzana C2** block to the Mobility Committee.



Table

6 **3**

Indicators

Population Figures	2009	2008	% variation
Total Population	123,265	123,304	-0.03
Male	56,683	56,702	-0.03
Female	66,582	66,602	-0.03
0 - 14 years old	13,371	13,399	-0.21
15 - 24 years old	10,553	10,529	0.23
25 - 64 years old	73,811	73,825	-0.02
65 and over	25,530	25,551	-0.08
Education - Public Centres			
Public Nurseries			
Number of Nurseries	4	3	33.33
Number of Places	262	189	38.62
Public Primary Schools (CEIP)			
Number of Pupils in Nurseries + Primary Schools	3,622	3,988	-9.18
Public Secondary Schools (IES)			
Pupils in Compulsory Secondary Education	910	931	-2.26
Social Action			
Social Services Centres			
Number of Users Attended To	3,624	3,750	-3.36
Home Care Service			
Number of Homes Receiving Service	860	721	19.28
Average Number of Hours per Week in Homes Served	5.61	5.64	-0.53
Municipal Amenities			
Centres for Senior Citizens			
Number of Members	3,100	3,055	1.47
Sport - Sports Amenities and Promotion			
No. of Pupils Enrolled on "Play with Gràcia"	3,800	3,700	2.70
No. of Pupils Enrolled on "Secondary School Athletics"	350	250	40.00
Bicibarris Neighbourhood Bicycle Rides	62	50	24.00
Works and Activity Licences			
Building Permits			
No. of Applications for Major Works Permits	63	71	-11.27
Average Number of Days to Decide Major Works Permit Applications	73	58	25.86
Number of Applications for Minor Works Permits and Communiqués	860	874	-1.60
Average Number of Days to Decide Minor Works Permit Applications	41	41	0.00
Activity Licences			
Number of Applications	394	438	-10.05
Number of Resolutions	208	350	-40.57
Inspections			
Number of Inspections Carried Out	2,824	2,802	0.79
Number of Proceedings Launched to Pursue Sanctions	26	50	-48.00
IRIS Incidents Complaints Suggestions			
Number of Communications Received	1,360	927	46.71
Number of Communications Resolved	1,133	920	23.15
Number of Communications Pending	148	77	92.21



Horta-Guinardó

Councillor:

The Hon. Ms. Elsa Blasco i Riera

Manager:

Ms. Montserrat Filomeno i Martí

Horta-Guinardó is the seventh district in Barcelona but, with at 1,196.6 hectares, is the third in terms of surface area and the fourth in terms of population numbers. Urban development began here in the 1950s, coinciding with the peak of the demographic increase in the city. Horta-Guinardó has eleven neighbourhoods, each with an identity and a life of its own: El Guinardó, El Baix Guinardó, Can Baró, La Font d'en Fargues, El Carmel, La Teixonera, Horta, La Vall d'Hebron, Montbau, Sant Genís dels Agudells and La Clota. The orography of the district is complex, affecting the road network, travel and transport and, in general, any development work or improvements to the area. At the same time, the fact that it is located on the outskirts means that it enjoys a sweeping area of urban green space with various places for leisure activities: the parks of Collserola, Els Tres Turons and Laberint d'Horta and the Llars Mundet with the Palau de les Heures, where the University of Barcelona campus headquarters is situated. It was this privileged location that led to the Olympic area of La Vall d'Hebron being built here, with sports facilities such as the Municipal Tennis Centre, La Vall d'Hebron Municipal Sports Centre and the Horta Velodrome.

Two important circumstances left their mark on the territory in 2009. Firstly, the reorganisation of municipal services and, secondly, the increase in works on the public highway. The restructuring of the management team and the significant renewal in staffing, both related to the new organisational guidelines covering districts, went hand in hand with changes in the layout of the spaces in the office and of the various premises where services are based. In this context, the most notable element was the addition of the new Directorate of Territorial Services to the organisational structure. The new post of Neighbourhood Officer—seven of which were taken on in the district—and the Prevention Secretariat were created, both of which report to the Directorate of Territorial Services. These new bodies are a manifestation of the City of Barcelona's determination to bring the authority closer to citizens.

With regard to urban development activity, the planned development and maintenance works in the district and the major infrastructure projects in the city, such as the demolition of the Ronda del Guinardó viaduct and the redevelopment of the surrounding area, and the construction of the large rainwater cistern on Avinguda de l'Estatut were in addition to projects funded by the State Local Investment Fund (FEIL). This considerable activity called for major co-ordination between the operators and services involved, both internal within the District Office and external, and the support of residents in the immediate surrounding area.

Social Cohesion and Services for People

Education

- **"Neighbourhood Time, Shared Educational Time"**. This project was launched in the El Guinardó, El Baix Guinardó, La Font d'en Fargues and El Carmel neighbourhoods with the opening of three school playgrounds to all citizens.
- **"Networked Families"**. This project was set up as part of the training programme for families. Its purpose is to familiarise parents with the new technologies to enable them to relate more closely to their children. A total of 107 families participated in the project.

- **Municipal Toy Libraries**. The opening of the new toy library in La Vall d'Hebron brings the total number of these amenities to eight. In addition, the El Galliner Toy Library moved into new premises in the Horta neighbourhood, enabling it to extend its opening hours and to offer more places (up to 125). Related events include the celebration of International Games Day and the Creajoc Exhibition, a display of games created by more than 350 children in the various children's clubs and toy libraries in the district.

Housing

- **Refurbishment**. Within the framework of the Extraordinary Integral Refurbishment Area (AERI) of El Carmel, the processing of agreements between the Spanish Ministry of Housing and the City of Barcelona signed since 2005, amounting to the total value of 16 million euros, was finalised. This financing made it possible to renovate and refurbish 15% of buildings and 22% of the real estate stock.
- **Horta-Guinardó Housing Office**. This office became part of the Network of Offices of the Barcelona Housing Consortium. This year, the office received 14,365 visits. In the old part of Horta, 22 refurbishment cases were launched, most of them related to work on communal parts of buildings, and in the El Carmel AERI 91 cases were opened. The office also administered grants for refurbishment work provided by the Spanish Ministry of Housing and the Generalitat de Catalunya for which applications were made prior to June 2009.

Social Services

- **Law on Promoting Personal Independence and Care for Dependent People**. Implementation of this law continued and 1,441 Individual Care Plans (PIA) were drawn up for people assessed as third-degree dependents and 327 for second-degree dependents. Nine social workers were given specific responsibility for the Dependency Law and for drawing up PIAs.
- **Home Care Service**. A further 350 cases were signed up, representing a 48% increase in the number of homes provided with the service. Fifty-five new members were added to the home care service staff and the amount of time spent in each home rose by 11%. [See Table 7.1]

- **Social Services Centres.** Basic Social Services Centres dealt with 5,800 people. There was an increase in the number of people requiring basic services and many new families were added to the caseload. In July, improvement and adaptation works at the La Vall d'Hebron Social Services Centre were completed.

Senior Citizens

- **Senior Citizens' Clubs and Day Centres.**

A year after opening, the three new senior citizens' clubs and day centres in the district have become a benchmark. They already have 7,000 members and, thanks to the support of 200 volunteers, offered more than 400 workshops in 2009. [See Graph 7.1 and Table 7.2]

Table



Social Action

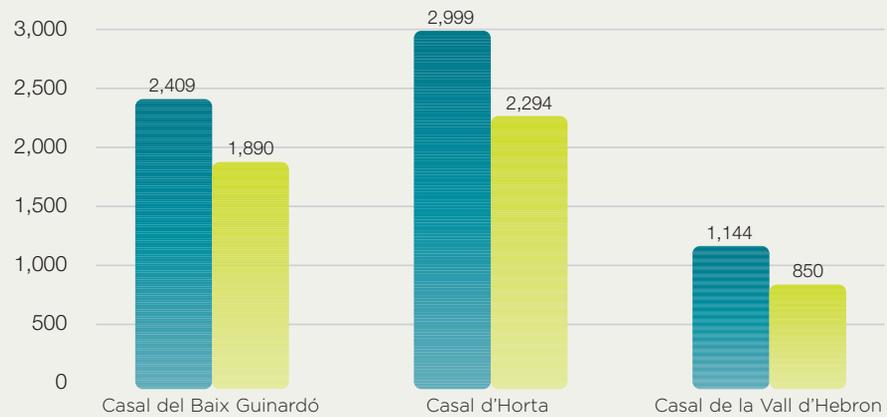
Social Services Centres	2009	2008	Variation	%
Number of Users Attended To	5,785	5,689	96	1.69
Number of Days on Waiting List for First Visit	23.75	23.10	0.65	2.81
Home Care Service				
Number of Homes Receiving Service	11,267	7,599	3,668	48.27
Average Hours per Week in Homes Served	5.25	4.73	0.52	10.99

Graph



Number of Members in the Three New Senior Citizens' Day Centres

● 2009 Total: 6,522
● 2008 Total: 5,034



Table



Number of People Registered for Workshops in the Three New Senior Citizens' Day Centres

	2008	2009		
	4th quarter	1st quarter	2nd quarter	4th quarter
Casal del Baix Guinardó	591	701	654	880
Casal d'Horta	521	952	1,073	870
Casal de la Vall d'Hebron	237	142	208	428
Total	1,349	1,795	1,935	2,178



• **Senior Citizens' Spring.** Six clubs and day centres and more than a thousand people in the district participated in this successful event.

• **"Love Knows No Age".** An intergenerational event that brought together pupils from the IES Narcís Monturiol secondary school and members of the Casal de la Vall d'Hebron day centre.

• **Sheltered Housing.** A new development of 81 homes in the La Vall d'Hebron neighbourhood was handed over.

Community Development Plan were also set up here.

Sport

• Sports activities and promotion continued during the year, for example in the **We Do Sport at School** programme, in which 4,800 children took part. The events organised to celebrate the **centenary of the Martinenc Football Club** were also supported.

Culture

Cultural Promotion, Dissemination and Action

• **Seasons and Festivals.** Established seasons of events with a major impact in the district's neighbourhoods and the city as a whole were held once again. This included Stripart, VisualSound, the Flamenco Zone Festival, Women's Boulevard, the Singer-Songwriters Competition and Move Yourself Festival of Street Art. New artistic and cultural activities were also encouraged, such as the NdanSa! season, held at the El Guinardó Civic Centre, and the Micro-Stories Competition, organised at the Matas i Ramis Civic Centre.

• **Information Bulletins.** One hundred and ninety documents covering 125 campaigns were printed; contributions were made to the monthly magazine on districts published by the City of Barcelona; 22 editions of the fortnightly information bulletin were issued; the information sheets detailing plenary sessions and neighbourhood council meetings became firmly established; and work was done on the District Office's website.

Amenities

• **Libraries.** The four libraries in the district received a total of 727,883 visits. The Guinardó-Mercè Rodoreda Library, which celebrated its tenth anniversary, was the busiest, receiving more than a thousand visits each day.

• **Civic Centres.** The five civic centres in the district put on a varied programme of workshops, attended by over 2,600 people. In addition, more than 24,000 people enjoyed the performances, seasons, exhibitions and activities that were a part of these centres' calendar of events.

• **Neighbourhood Day Centres.** The Barri Parc Vall d'Hebron Day Centre opened and the Can Baró-Pirineus Day Centre

Promotion of Citizens' Issues and Culture

Women

• **Second Barcelona Women's Congress.** The District Women's Council played an active part in the preparations for and holding of the congress. In addition, the District Circuit against Gender-based Violence concluded the appraisal of the work of its agents.

Youth

• **Youth Promotion.** New projects were begun and some of those already in existence became firmly established during the course of the year. Particularly noteworthy were the Embryo Festival for Young Musicians, the Free Kabaret, the PLUG (Electronic Music and Audio-visuals Festival), the Percutiu Festival, the jam sessions and the Bocagraff events. The new **Youth Information Point** was also set up.

• **Boca Nord Youth Centre.** This year, the centre celebrated its tenth anniversary, putting together a careful programme of events that were supported by the young people, organisations and groups who have turned this amenity into a benchmark for the entire city over the course of the decade. These events included 137 concerts and performances, 326 workshops and more than 3,000 hours of activities.

• **El Carmel Pre-Workshop.** This centre moved to new 200 m² premises. It is aimed at children aged 12-16 who have difficulties learning at school. Out-of-school-hour activities are run here, aimed at improving their education, habits and socialisation. The new offices of staff working on the Carmel Amunt



was given a new focus. These two centres epitomise the new model of local amenities run jointly with civic bodies.

- **District Office Archive.** This became part of the Municipal Archives System and is now shared with the Nou Barris District Office, a situation that coincided with its move to new premises in the former barracks on Carrer de Lepant.

Retail Trade Promotion

Joint work was done with shopping high streets and areas to consolidate the shopping on the street fairs organised by Cor d'Horta, Carmel Centre and Eix Maragall. Advice and support was given to other retail traders' associations such as Comerciants Sanllehy, and events to stimulate business were improved, among them fashion parades, the Christmas Campaign and the Third Wine Fair.

Citizen Participation

The District Office and the El Carmel and Environs Promotional Agency both worked to encourage organisations and residents to become involved in all the urban action taken.

- **Directorate of Territorial Services.** This directorate was set up in September and since then has engaged in considerable work to study the area, on training, management and channelling proposals, and on citizen participation. Eleven neighbourhood assessments were drawn up and efforts were focused on creating neighbourhood councils.

- **Montbau Neighbourhood Council.** Set up on 23 November, this council was attended by 80 people.

- **Works Monitoring Committees.** Committees were set up to monitor the most representative projects or those that would have greatest impact in the neighbourhoods, enabling various programmes of work to be undertaken at the same time without significant upheaval to everyday life.

Serving Citizens

- **Incidents, Complaints and Suggestions.** There was a 15.15% increase in the number of cases processed by IRIS. The process to obtain ISO certification for telematic

management of the District Office's complaints and suggestions service was set in motion.

- **The Citizens Service Office (OAC).** The OAC received 117,048 visits, 3.5% more than the previous year.

Urban Development Works and the Public Space

The Public Space

- **Urban Development Projects.** The El Carmel Agency completed a number of works: the development and improvement of the Els Garrofers Park (Espai Cortada) and the crossings on Carrer de Santa Rosalia; repairs and improvements to Placeta de Lugo; and a new bus stop on the number 24 bus route on Carretera del Carmel. Special mention must be made of the completion of the second phase of the Fastenrath thoroughfare and repairs and improvements to Pla de Montbau.

- **Accessibility.** Access to Carrer de Murtra was improved between Carrer de Llobregós and Carrer de Sigüenza; to the El Carmel-Juan Marsé Library; and to the wall situated at the corner of Carrer de La Manxa on Fastenrath. A lift was installed between Carrer de Lisboa and Rambla del Carmel, saving people a 16-metre climb and making it easier to access the Horta Primary Health Centre.

Permits, Licences and Inspections Indicators

- **Permits and Licences.** There was an overall reduction in the number of applications for permits, but increased efforts were directed towards clearing the backlog of cases pending for more than 365 days, the number of which fell from 170 at the start of the year to 78 by the end of the year in the case of building permits, and from 18 to ten in the case of activity licences.

- **Inspections.** More inspections were carried out than in 2008. These included inspections of accessibility in the public space in conjunction with the Municipal Agency of Disabled Persons (153 inspections) and with surveillance staff in summer (59 inspections). [See Table 7.3]



Planning

The El Carmel Agency continued to work on urban planning in the El Carmel, Els Tres Turons and La Vall d'Hebron areas.

- **El Carmel.** In July, provisional approval was given to the Modification of the General Metropolitan Plan for El Carmel and the surrounding area. This modification defines new green and open spaces, future amenities, a large number of public car parks and general improvements to the accessibility of the neighbourhood. It also includes the construction of new public housing developments and rehousing of residents in areas subject to urban improvement. In total, the new plan provides additional green spaces amounting to 7,000 m² and more than 3,600 m² given over to new local amenities. In addition, final approval was given to the Special Urban Development Plan covering development of the area below ground level at Plaça de Salvador Allende and the construction of an underground car park.

- **Els Tres Turons.** In January, in-principle approval was given to the modification of the General Municipal Plan for the Els Tres Turons area (122 hectares), which focuses in the main on the creation of a large strategic green space for the city, circled by the neighbourhoods of La Teixonera, El Carmel, La Font d'en Fargues, El Guinardó, Can Baró, La Salut, El Coll i Vallcarca and Els Penitents.

- **La Vall d'Hebron.** Work continued on developing the areas of La Teixonera, La Clota and Plaça de la Ciutadella. In November, in-principle approval was given to the development project that grew out of the La Clota Urban Improvement Plan.

Amenities

- **Car Parks.** Two municipal sites were improved to provide free parking at street level at number 64 on Carrer del Santuari (El Carmel) and La Baronense (Can Baró). A start was also made on selling the parking places on Carrer d'Arenys and Plaça de Salvador Allende.

- 2009 saw the opening of the Can Travi sheltered housing at ground floor level and the **Parc Vall d'Hebron Neighbourhood Day Centre and Toy Library** (600 m²).

- Sites were acquired for the construction in 2010 of the new **Escola Bressol Bernat Bransi-Sigüenza** nursery.

- The ground floor and basement of the building at number 71 on Carrer d'Horta were completely refurbished to house the **Youth Information Point**, the **Llavor d'Horta Association** and the All-night Study Room.

- Adaptations were made to the ground floor of the **Horta Youth Centre** at number 17 on Plaça d'Eivissa.

- Work was done on the ground floor of the building at number 343 on Carrer de la Marina to house the new offices of the **District Directorate of Services for People**.

Works Projects

- **Barcelona d'Infraestructures Municipals, SA.** The company completed the demolition of the El Guinardó viaduct and began to develop the new urban space: it paved the La Rovira Tunnel and improved the electrical and security systems in the tunnel and developed the surroundings of Mas Guinardó.

- **State Local Investment Fund (FEIL).** A number of public spaces were adapted and redeveloped using funds from the FEIL:

- Traffic light signals and modules for the blind and vision-impaired.
- Construction of the retaining wall on Carrer de Sagàs.
- Repairs to pavements in the southern part of the district.
- Improvement to the Jardins Frida Kahlo gardens.
- Laying of pavements in the Montbau neighbourhood.
- Ramp for people with disabilities on Carrer de Gènova.
- Improvements to the pétanque courts and the surroundings of Passeig de Valldaura.
- Urban development works at the junction between Carrer de Dante and Carrer de les Lletres.
- Works to the sewer and drain system and channelling of services in the Horta neighbourhood.
- Improvements to Carrer de Fontanet.
- Repairs to pavements in the La Font d'en Fargues neighbourhood.
- Various demolition projects.
- Fords in the Horta, El Guinardó and El Baix Guinardó neighbourhoods.

- Redevelopment work on Carrer de Pere Pau, Carrer de Gallecs and Carrer del Trèvol.
- Development work and installation of escalators on the slope of Carretera del Carmel.
 - **Other Works** carried out in the district:
- Improvement to the junction of Carrer de Cortada and Carrer de Coll i Alentorn.
- Redevelopment projects for the roadways of nine streets and the start of roadways on Carrer de Rivero, Carrer de Varsòvia, Carrer de la Plana and Carrer de la Torre dels Pardals.
- Demolition work to open up Carrer de Teodor Llorente, linked to works for the UA-3, and the start of development of the new UA-2 road.
- Continuation of works on the Casal de la Font d'en Fargues centre and Mas Guinardó.
- Redevelopment of Avinguda de la Mare de Déu de Montserrat between Plaça de Sanllehy and Carrer de Cartagena.
- Works on the rainwater cistern on Avinguda de l'Estatut.

Maintenance

Maintenance work was done on a number of amenities in the district, mainly to improve air-conditioning, comfort and security in these municipal buildings.

In order to reduce and prevent discomfort, a system of humidifiers was installed in the station of the Territorial Unit 7 of the Guardia Urbana police force to ensure that environmental humidity and temperatures are kept at proper levels. The electricity system and voice and data networks were also modified.

With regard to maintenance of the public space, work was undertaken to improve accessibility, to repair pavements and to clean public spaces. External operators (FECSA, AGBAR, etc.) were supervised, as were other City Council departments (Environment, etc.) that carry out work in the district.

Prevention, Security and Mobility

Work was done in the realm of **prevention** with the education community.

The Guardia Urbana police force public space surveillance service continued to operate at night during the weekends throughout the year, mainly in squares and other places where nuisance to neighbours is a frequent occurrence, and in popular public premises.

In keeping with the schedule of work, the **Local Police on the Beat** service was set up and the **Complaints Office**, which is open in the mornings and afternoons, firmly established itself.

In order to **reduce the accident rate**, the traffic team drew up 60 improvement protocols. The priorities remained alcohol breath tests and reckless behaviour.

Due to the significant increase in the number of works projects underway, the staff of the **Operational Traffic Support Team** was increased to ensure that it was able to carry out all the advice provision and monitoring entailed.

In numerical terms, this resulted in 45 works action plans, 40 reports, 140 meetings, 115 public highway inspections and 148 inspections in premises and venues that draw large numbers of people.

The **forestry surveillance service** continued throughout the year, with special vigilance during the summer. This service covers Collserola and the large parks in the district and takes action to put out fires and to identify improper use of these spaces (fly-tipping, etc.).

The Environment

- **"Sustainability: A Joint Response"**. This new initiative is intended to become a regular annual event. The first event was on the theme of water and was aimed at pupils and teachers in the second year of compulsory education and at senior citizens in Casal de la Vall d'Hebron day centre, who had the opportunity to enjoy a guided tour of the exhibition, the screening of a documentary and guided walks. Two books were also published on the history of water: *Riera, torrents i fonts d'Horta-Guinardó* (Gully, Torrents and Springs in Horta-Guinardó) and *Rutes de l'aigua a Horta-Guinardó* (Water Routes in Horta-Guinardó).

Table

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Indicators

Population Figures	2009	2008	% variation
Total Population	172,018	170,906	0.65
Male	81,620	80,997	0.77
Female	90,398	89,909	0.54
0 - 14 years old	11.8 %	11.8 %	0.00
15 - 24 years old	8.9 %	9.1 %	-2.20
25 - 64 years old	57.1 %	57.2 %	-0.17
65 and over	22.2 %	21.9 %	1.19
Education - Public Centres			
Public Nurseries			
Number of Places	628	635	-1.10
Public Primary Schools (CEIP)			
Number of Pupils in Nurseries + Primary Schools	5,635	5,751	-2.02
Public Secondary Schools (IES)			
Pupils in Compulsory Secondary Education	2,059	2,820	-26.99
Vocational Training Centres (FP)			
Number of Enrolled Students	1,268	1,100	15.27
Municipal Amenities			
Libraries			
Number of Visits	728,792	704,582	3.44
Civic Centres			
Number of People Registered for Workshops	4,805	4,475	7.37
Audience Figures for Cultural Seasons and Activities	24,158	23,695	1.95
Number of Users of Creative and Rehearsal Spaces	2,016	1,469	37.24
Senior Citizens' Centres			
Number of Members	7,002	7,049	-0.67
Number of Workshops and Courses Offered	429	121	254.55
Sport - Sports Amenities and Promotion			
Number of Paid-up Members	12,617	13,339	-5.41
Pupils who Participated in "We Do Sport at School"	4,883	4,539	7.58
Works and Activity Licences			
Building Permits			
Number of Applications for Major Works Permits	52	69	-24.64
Average Number of Days to Decide Major Work Permit Applications*	115	112	2.68
Number of Minor Work Permit Applications and Communiqués	715	719	-0.56
Average Number of Days to Decide Minor Work Permit Applications*	118	92	28.26
Activity Licences			
Number of Applications	234	294	-20.41
Average Number of Days to Decide Licence Applications	289	571	-49.39
Inspections			
Number of Inspections Carried Out	2,505	2,460	1.83
Number of Proceedings Launched to Pursue Sanctions	18	31	-41.94

* The number of days taken to process applications suffered considerably due to extensive expiry and/or refusal to grant permits.



Nou Barris

Councillor:

The Hon. Ms. Carmen Andrés Añón

Manager:

Mr. Josep García i Puga

Covering an area of approximately 804 hectares, the district of Nou Barris is home to a population of around 168,000 residents. The district emerged from areas split off from the former municipalities of Horta and Sant Andreu, making it the only one of Barcelona's ten districts that did not originate from a town that was annexed to the city. It is also the district with the largest number of neighbourhoods, 13 in total, which might seem to contradict its name in Catalan ('nou barris' means 'nine neighbourhoods'), but this is due to historical reasons, as it comes from the title of a magazine published in the 1970s by the first residents' association, when the area was known as District 9, at which time it consisted of Nou Barris as it is today plus a large part of Sant Andreu. In its early days, society here was chiefly rural. Urban growth in the district began in the 1950s and 60s in response to the waves of migrants who flooded in to the city, prompting the development of the north of the Barcelona very quickly but with poor planning during the dictatorship. This has had a knock-on effect on urban planning policies since the restoration of democracy, since efforts have focussed on providing those services, amenities and infrastructure that were not put in place during the initial years of urban expansion. The streets and squares of Nou Barris today are an excellent example of what is known as 'the new Barcelona'. And some of the most iconic examples of urban and human growth in the city in the 20th century are to be found in this area.

Territorial management in Nou Barris in 2009 was based on pursuing initiatives begun in previous fiscal years and launching others intended to culminate in compliance with the commitments set out in the 2008-2011 District Action Plan (PAD), which are structured around very specific strategic courses of action, such as social cohesion, interventions in the public space and above all the network of amenities, environmental development policies, mobility, trade and economic growth, and the promotion of citizens' participation.

Nou Barris continued to develop urban projects that are also markedly social in nature, which should have the effect of encouraging greater cohesion between the 13 neighbourhoods, which are, in the final analysis, closely interconnected.

Social Cohesion and Services for People

Education

The 80 education centres in Nou Barris (45 public centres and 35 direct-grant) have a total of 15,378 enrolled pupils (55.75% of them in public centres and 44.25% of them in the direct-grant centres). There are 3,590 pupils in the second year of infants school, 6,761 in primary education and 5,027 in compulsory secondary education. [See Table 8.1]

- **Plan to Open Nurseries.** The implementation of this plan resulted in extension works being set in motion at the Escola Bressol Pla de Fornells nursery. Projects for nurseries to be housed in the CEIP Mercè Rodoreda and CEIP Mestre Morera primary schools are nearing completion and will require reforms and improvements to be carried out at these centres.

- **"Neighbourhood Time, Shared Educational Time".** The development of the Future Plan for Ciutat Meridiana absorbed this programme, which included out-of-school-hours activities

in three schools and one institute, in which 3,186 children and teenagers took part.

- **"Art for Social Harmony".** This educational project, set up in five public schools, was made possible thanks to the support of the Yehudi Menuhin Foundation.

- **Public Audience of Boys and Girls.** Nou Barris implemented this project, in which dozens of pupils from eleven educational centres took part.

- **"Sport Makes Us Equal".** More than 400 teenagers took part in the various sports activities organised as part of this programme run by the School Sports Foundation.

Housing

The major projects to remodel the neighbourhoods continued and the targets set were achieved.

- **Torre Baró.** The construction of 338 homes with protected housing status continued in Sector I (the central area between Avinguda de Vallbona and Carrer de l'Escolapi Càncer).

- **Canyelles.** 2009 saw the submission of the remodelling project to restore blackened façades in accordance with the pact signed by the Municipal Housing Agency and the Generalitat de Catalunya. The first agreements under the terms of this pact are now being reached with groups of owners in affected buildings. Provisional approval has also been given to the modification of the Metropolitan General Plan (PGM) that will make it possible to construct protected housing and accommodation for people with special needs on Carrer d'Antonio Machado.

- **La Prosperitat.** Final approval was given to the modification of the PGM, allowing the construction of amenities as well as accommodation for people with special needs in the area between Passeig de Valldaura, Carrer d'Argullós and Avinguda de Rio de Janeiro, a block that will make it possible to build 3,000 m² of covered amenities.

- **Ciutat Meridiana.** Work was done to promote the Urban Improvement Plan on installing 212 outdoor lifts in properties that do not have this service.

Social Services and Public Health

Services for People

- **Home Care Service.** This service was provided to 1,785 people in 1,603 homes (920 of which had family workers).

- **Social Services Centres.** The number of users totalled 7,028 and 6,622 family cases were opened, affecting 8,030 people. With regard to the amenities, the works to renovate and extend the Canyelles and Roquetes centres were agreed and the Trinitat Nova centre moved to Carrer d'Alcàntara for the duration of the remodelling of its premises on Vidal i Guasch; construction work began on the new centre covering Ciutat Meridiana, Torre Baró and Vallbona; the executive project for the centre covering La Prosperitat, Verdun and La Guineueta, on Carrer d'Argullós, was drawn up; and the two centres in La Selva are now ready to provide services to the neighbourhoods of Vilapicina i La Torre Llobeta and Porta, and to Can Peguera and Turó de la Peira.

- **Employment Programmes.** Collaboration with Barcelona Activa and the Employment Service of the Generalitat de Catalunya resulted in various programmes being organised to

foster employment. These schemes may be annual, such as the workshop schools and employment plans, or specific, such as the Working in the Neighbourhood programme run in Roquetes and Ciutat Meridiana-Torre Baró.

- **Employment Plans.** One hundred and thirteen people finding it difficult to join the employment force gained employment for periods of six months, most of them from Ciutat Meridiana, Torre Baró, Vallbona and Roquetes.

- **"Working in Neighbourhoods".** This programme resulted in 14 specialists being employed to support initiatives to help people join the work force and the employment projects run in conjunction with organisations in Roquetes, Ciutat Meridiana, Torre Baró and Vallbona.

- **"Energise Yourself for Employment".** As a result of this programme, 339 job interviews were held, 178 people took part in training sessions and 111 people received career guidance. In total, 858 hours of training were given.

- **Employment Days in Roquetes, Ciutat Meridiana and Torre Baró.** These days, held in spring, were held to raise awareness of available employment and training resources and were attended by 1,081 visitors.

Table



Education - Public Centres

	2009	2008	Variation	%
Public Nurseries				
Number of Nurseries	11	10	1	10.00
Number of Places	789	635	154	24.25
Public Primary Schools (CEIP)				
Number of Schools	23	21	2	9.52
Number of Pupils in Nurseries + Primary Schools	5,929	5,751	178	3.10
Public Secondary Schools (IES)				
Number of Schools	11	8	3	37.50
Pupils in Compulsory Secondary Education	2,872	2,820	52	1.84
Vocational Training Centres (FP)				
Number of Enrolled Students	751	1,100	-349	-31.73
Youth Plan				
Initial Number of Participants	432	443	-11	-2.48
Number of Pupils who Completed the Programme	273	232	41	17.67



Promotion of Citizens' Issues and Culture

Women

- **Women's Information and Services Point.** Two hundred and nine women were attended to, 95 group sessions (60 of them workshops) were held and 38 activities connected with the events held on 8 March and 25 November were co-ordinated.

- **Theoretical and Practical Course on Caring for People.** This course, organised for 25 unemployed women finding it difficult to join the labour force, provided 350 hours of theory and 400 hours of practical training.

Youth

Collaboration with Barcelona Activa and the Employment Service of the Generalitat de Catalunya allowed several programmes to be set up to foster employment among young people.

- **Can Peguera Workshop School.** This school continued to provide on-the-job training for 60 unemployed young adults learning seven different trades while working on the remodelling of the former Guardia Civil police station to turn it into a day centre for senior citizens.

- **Help for Young People to Rejoin Society and Gain Employment.** Set up in Roquetes, this service helped 84 young adults, 22 of whom were directed towards training opportunities and 15 of whom were guided towards sources of support to enable them to find work.

Sport

- **Ciutat Meridiana Football Stadium.** Improvements to this stadium were made by laying an artificial grass pitch.

- **Cotxeres Borbó Sports Centre.** Construction work began on the building that will house this new amenity.

- **"Sport Makes Us Equal" Programme.** Promoted by the School Sports Foundation, this programme offered a range of sporting activities during the 2009-2010 academic year and also featured a summer schedule. More than 400 children and teenagers took

part in the various sporting disciplines on offer.

Culture

Cultural Promotion, Dissemination and Action

- **Municipal Courses.** More than 9,300 people registered for these courses, representing an increase of 12% over 2008. This rise was made possible by the larger number and greater variety of courses on offer.

Amenities

- **Zona Nord Library.** This library opened in November in a new-build construction with a surface area of 1,462 m² on two floors. In addition to the basic library services, it has a multimedia space and a conference hall. This year, the four libraries in the district between them recorded a total of 489,587 visits.

- **Verdun Neighbourhood Day Centre.** Currently under construction, this day centre will open its doors during the first half of 2010. [See Table 8.2]

Citizen Participation

Citizen participation was fostered by the award of 149 grants amounting to 1.1

million euros given to organisations working in the fields of social action, culture and sport. Technical support was also given to 298 activities organised by a number of bodies.

Serving Citizens

- **Nou Barris Actualitat or NBA.** This fortnightly general information bulletin was given a boost by means of a new design and improved distribution through the creation of an e-distribution list that a thousand people had signed up to by the end of the year.

- **Web Portal.** The number of visits to the website rose from 122,105 (333 a day) in 2008 to 142,755 (391 a day) in 2009, representing an increase of 18%.

- **Bulletins.** With regard to the circulation of graphic printed material, in other words, posters, leaflets, pamphlets, etc., nine bulletins were created dealing specifically with activities and workshops. Issued every quarter and 20 pages long on average, they are more convenient for readers. The total print run is 48,000 copies.

- **Incidents, Complaints and Suggestions.** Using the IRIS citizens service program, 1,320 communications were resolved in addition to the 12,769 from other

Table

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Municipal Amenities

	2009	2008	Variation	%
Libraries				
Number of Visits	489,587	409,976	79,611	19.42
Civic Centres				
Number of Registrations for Workshops	9,308	5,135	4,173	81.27
Audience Figures for Cultural Seasons and Activities	25,706	23,695	2,011	8.49
Number of Users of Creative and Rehearsal Spaces	1,935	1,469	466	31.72
Senior Citizens' Centres				
Number of Members	7,160	7,049	111	1.57
Number of Workshops and Courses	128	121	7	5.79
Sport - Sports Amenities and Promotion				
Number of Paid-up Members	9,885	13,339	-3,454	-25.89
Pupils who Participated in "We Do Sport at School"	4,600	4,539	61	1.34
Number of Participants in Physical Education in Schools	3,650	3,608	42	1.16



municipal agencies, mainly Maintenance of the Urban Space and Mobility.

- **The Citizens Service Office.** This office saw 120,539 visitors (108,957 at the District Offices and 11,582 in the Zona Nord offices) and processed 193,819 applications.

Urban Development, Works and the Public Space

The Public Space

- **Pro Nou Barris, SA.** During the 2009 fiscal year, this municipal firm pursued the projects drawn up in 2008 that made it possible to carry out the action laid down in the District Action Plan (PAD). Notable among the most important of these initiatives were those included in the Roquetes Neighbourhood Law, which are very close to completion, and the start of the various programmes of work set out in the Torre Baró-Ciutat Meridiana Neighbourhoods Law.

- **Urban Development.** Urban development works were completed on Carrer de l'Artesania, Carrer del Cadí, Carrer de Travau, Carrer de Tissó, Carrer de Francesc Bolós, Carrer de Pontons, Carrer de Vèlia and Carrer d'Oristà, Passeig de Fabra i Puig and the surroundings of the Zona Nord Library.

- **Lift Installations.** To save people having to make steep climbs and descents, and to improve connections, a lift was installed between Plaça de José Ignacio Urenda and Carrer Rosario Pi and another between Carrer de Vilaseca and Carrer de Biure.

- **Work Begun.** Works included in the PAD begun in 2009 and to be completed in 2010 are: an escalator on Carrer d'Alcàntara; development of interiors in Canyelles (phases 2 and 3), Passeig de Fabra i Puig and block 4 in Trinitat Nova; the La Prosperitat school walk; Plaça de la Via Favència and Plaça d'Allella; the Can Peguera allotments and day centre for senior citizens; the mini Green Point recycling area in Ciutat Meridiana; the Social Services Centre and Citizens Service Office in Zona Nord and the refurbishment of the space of the former Via Favència Civic Centre.

- **State Local Investment Fund (FEIL).**

Investments made by central government enabled works to be carried out on Carrer d'Alcúdia, Carrer de les Agudes, Carrer d'Alloza, Carrer de Boada, Carrer del Cadí, Carrer d'Enric Casanovas, Carrer de Vèlia, Carrer de Santanyí, Carrer de Ponce de León, Carrer de Joan Riera, Carrer del Pare Rodés and Passeig d'Urrútia, and to demolish the former Ideal Flor factory to make space for a new amenity. Other spaces were remodelled, such as the surroundings of Barcinova, Carrer de la Guineueta and interiors in Canyelles, and improvements were made to municipal buildings such as the Vallbona Neighbourhood Centre, the Can Basté Civic Centre and the Pau Casals amenity. Various parts of Turó de la Peira and Porta were paved and children's play areas were installed in Plaça del Pedraforca, Plaça d'Àngel Pestaña and Plaça de Vallbona and in the Aromatic Gardens in Roquetes. With regard to amenities, work began on the Verdun Neighbourhood Centre and the building on Avinguda de Rio de Janeiro to house the National University of Distance Learning (UNED).

- **Land Management.** A number of expropriations were carried out for a range of reasons: on Passeig d'Urrútia to extend the roadway; on Carrer de Ripollet and Carrer de Llerona for the future Torre Baró sports amenity; again in Carrer de Llerona to extend the green space; and lastly, areas affected by the forestry park on Carrer de Llerona, Carrer de Castelldefels, Carrer de Sant Feliu de Codines, Carrer de Lliçà, Carrer de Balenyà and Carrer de Riudecanyes.

- **Integrated Management Plan (PMI).** Remodelling work included in the PMI was carried out on Carrer d'Euclides, Carrer de Badosa, Carrer de la Mare de Déu de les Neus, Carrer de Canyameres, Carrer de Borràs and Passatge de Porta; PMI work due to be completed in 2010 was begun on Carrer de Maladeta and Japó.

- **Plaça de la Prosperitat.** September saw the opening of the remodelled square. The Municipal Urban Landscape Agency has installed a work by Perejaume dedicated to Joan Brossa in the square, improving the surroundings and endowing the neighbourhood with a major work of art.



Permits, Licences and Inspections Indicators

Forty-six applications for major works permits, 133 for minor works and 1,561 communications regarding works were received. In addition, 291 activity licence applications were received and 2,246 inspections were carried out.

Planning

Preliminary work was done to provide land for more public amenities in the district.

- **Trinitat Nova Neighbourhood Centre.**

An agreement with the See of Barcelona resulted in the exchange of ownership of plots of land in La Guineueta and Trinitat Nova, allowing the construction of the new Trinitat Nova Neighbourhood Centre to go ahead.

- **Modification of the Metropolitan General Plan for Roquetes.** This modification of the PGM will give the neighbourhood 2,053 m² of covered amenities.

- **The Vallbona Eco-neighbourhood.** A government agreement was signed in March to turn Vallbona into an eco-neighbourhood. The bylaws arising from this will result in two hectares of allotments and gardens being maintained, a series of amenities being provided, such as a civic centre, an institute, a home for the elderly and a nursery, and 60% of housing being officially protected.

New Amenities

- The underground car park for 350 vehicles on Passeig de Fabra i Puig opened.
- The Catalan Language Normalisation Centre was relocated on Carrer de Rosselló i Porcel.
- A mini Green Point recycling area was installed in Montserrat Market in Roquetes.
- The Cotxeres Borbó large block of social and health amenities reached an advanced stage of construction. Work also continued at a healthy pace on building the home and day centre for senior citizens and on the housing for people with special needs at the junction of Via Favència and Carrer de Molí.

Prevention, Security and Mobility

Safety and security in Nou Barris is guaranteed by the Territorial Unit of the Guardia Urbana police force, which dealt with 23,897 incidents, an increase of 10% over the previous year. Tickets for traffic offences were issued to 19,548 stationary vehicles, 8% more than the previous year, and 5,929 to moving vehicles, 14.1% fewer than in 2008.

The road safety activities carried out during the year were attended by 4,692 children from 199 classrooms in 32 schools in the district.

Table

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Indicators

Population Figures	2009	2008	% variation
Total Population	167,883	169,254	-0.81
Male	80,443	81,303	-1.06
Female	87,440	87,951	-0.58
0 - 14 years old	20,884	19,382	7.75
15 - 24 years old	15,673	15,501	1.11
25 - 64 years old	93,412	94,823	-1.49
65 and over	37,914	39,548	-4.13
Social Action			
Social Services Centres			
Number of Users Seen Each Week	1,342	1,235	8.66
Number of Days on Waiting List for First Visit	27	23	17.39
Home Care Service			
Number of Homes Receiving Service	902	807	11.77
Average Hours per Week in Homes Served	4.57	4.70	-2.77
Works and Activity Licences			
Building Permits			
Number of Applications for Major Works Permits	18	31	-41.94
Average Number of Days to Decide Major Works Permit Applications	95	101	-5.94
Number of Applications for Minor Works Permits	462	403	14.64
Average Number of Days to Decide Minor Works Permit Applications	113	86	31.40
Activity Licences			
Number of Applications	291	239	21.76
Number of Resolutions	130	183	-28.96
Inspections			
Number of Inspections Carried Out	2,246	2,467	-8.96
Number of Proceedings Launched to Pursue Sanctions	12	34	-64.71
IRIS Incidents Complaints Suggestions			
Number of Communications Received	1,320	826	59.81
Number of Communications Resolved	1,319	830	58.92
Number of Communications Pending	53	71	-25.35
Citizens Service Office (OAC)			
Total Number of Visits	121,500	104,044	16.78
% People Seen in <10 Minutes	67	79	-15.20
Total	193,819	190,666	1.65



Sant Andreu

Councillor:

The Hon. Ms. Gemma Mumbrú i Moliné

Manager:

Mr. Miguel Ángel Valdueza i Romero

Sant Andreu, situated in the north, is the city's ninth district. It covers a surface area of 656.4 hectares and has 143,540 residents according to the 2006 census, giving it a population density of 159 residents per hectare. The district is centred around its oldest population nucleus, the town of Sant Andreu de Palomar, which was annexed to Barcelona in the late 19th century. Its neighbourhoods—Trinitat Vella, Baró de Viver, Bon Pastor, La Sagrera, Navas, El Congrés i Els Indians and Sant Andreu de Palomar—are varied in composition and configuration and between them make up a diverse district that reflects the physical and human reality of the city. When the high-speed train (AVE) reaches Barcelona, it will mark a before and after, as one of its two stops will be the station of La Sagrera. The urban development changes related to this initiative have already begun to establish a new situation in the area with one clear objective, which is to remove the physical barriers dividing the neighbourhoods and to make this part of the city a cohesive space, both in urban planning and social terms, and at the same time a pole of attraction due to its singular concentration of land transport communications and cultural projects.

The administration of the district in 2009 was markedly social in focus. Special emphasis was placed on active policies that generated social cohesion, territorial connections and cultural action. Initiatives promoted by the District Office were directed towards promoting employment and achieving a territorial balance between the neighbourhoods, work to which the State Local Investment Fund (FEIL) made a crucial contribution. In this context, Bon Pastor and Baró de Viver initiated their Neighbourhood Law Plan, while Trinitat Vella concluded its plan.

With regard to major infrastructural developments, approval was given in December to the 677-million-euro bid for the first phase of the intermodal station, the heart of the railway amenity that will turn the La Sagrera neighbourhood into a land transport nerve centre in the city.

Lastly, with regard to cultural action, progress in converting the Fabra i Coats textile mill into an innovative centre of artistic creation, the conversion of the Canòdrom dog-track building into a contemporary art centre, and the announcement of the recent incorporation of the Nau Ivanow building into the public network of cultural spaces place the district at the forefront of the city's cultural project.

Social Cohesion and Services for People

Education

- **Toddlers' Care Network.** Set up in January in order to promote inter-agency initiatives to care for children aged 0-3, this network's members are the Barcelona Health Consortium, the Public Health Agency, the Education Agency, the Social Action and Citizenry Division and the District Office.

- **CEIP Can Fabra Primary School.** This new centre opened with two P-3 classes for three-year-olds.

- **"Neighbourhood Time, Shared Educational Time" Programme.** The neighbourhoods of Sant Andreu and La Sagrera joined this programme in November.

Housing

- **Cases Barates in Bon Pastor.** On 22 July, the Municipal Housing Agency drew lots for the 190 homes that are part of the second phase of the remodelling of the Cases Barates (Cheap Housing) estate.

- **Lift Installations.** Grants were requested to install lifts in the neighbourhoods of El Congrés and Navas and the administrative procedures were initiated to do the same in Bon Pastor.

Social Services and Public Health

Services for People

- **Agreement with the Guttman Foundation.** On 25 February, the City of Barcelona signed an agreement with the Guttman Foundation concerning the construction of an amenity that will offer adapted amenities and social services for people with functional diversity, as well as for senior citizens and young students.

- **Socio-health Amenities in the Former Barracks Sant Andreu.** On 9 October, an agreement was formally reached between the Municipal Healthcare Agency and the Zona Franca Consortium to build a primary healthcare centre (CAP), a mental health day centre, a mental health centre for adults, children and teenagers, and a socio-healthcare centre. Construction work is due to start in February 2010 and to end in the winter of 2012.

- **Trinitat Vella Primary Healthcare Centre.** The urban planning processes were completed, allowing the works on the new CAP to begin in 2010.

- **Trinitat Vella Drugs Plan.** The report and findings that drug use on the public highway is stabilising and that there is a reduction in syringes was submitted in February as part of the Neighbourhood Plan.

- **"We're with You" Campaign.** In this campaign, a network of tutors was set up to support unemployed people during training and in their search for work.

- **"Working in Neighbourhoods" Programme.** On 27 May, Trinitat Vella organised an employment and local development awareness day to ensure residents are familiar with the resources related to the active policies being implemented in Barcelona.

- **Work Experience Agreement.** The Barcelona Education Consortium and the Pont del Dragó special education centre agreed that pupils on Social Guarantee Programmes (PGS) would do work experience in municipal premises, organisations, small companies and shops in Sant Andreu.

- **Local Job Placement.** The District Office, the La Maquinista shopping centre and the Carrefour company signed an agreement whereby these two companies undertook to employ staff living in Sant Andreu.

- **Employment Plans.** This year 25 people were taken on in the district.

Senior Citizens

- **“Living the Life at Eighty” Programme.**

The Institute of Ageing at the Autonomous University of Barcelona selected the districts of Sant Andreu and Horta-Guinardó to pilot this programme.

- **Mossèn Clapés Day Centre.** New management was put in place in this day centre in February as part of the plan to improve day centres for senior citizens. [See Table 9.1]

Promotion of Citizens’ Issues and Culture

Women

- **Caring Autumn.** The programme of activities of this event centred around the role of women in the sphere of co-operation and solidarity.

- **Women’s Day and International Day for the Elimination of Violence against Women.** A total of 45 monographic activities were held during these two days.

Youth

The Garcilaso Centre in the La Sagrera neighbourhood, which directs most of its activities towards young people, celebrated its tenth anniversary.

- **Garcilaso Centre Youth Space.** In March, a participative process was launched to canvas views on the redefinition of its uses. Fifteen youth organisations, 20 users of the space, 100 pupils at secondary schools in the district and 25 youth workers took part in the process.

- **“The Neighbourhood Soap”.** This initiative was set up by the Garcilaso Centre to enable teenagers to combine their creative potential by producing television material in which they could express their concerns. It also served to encourage teenagers’ interest in audiovisual production.

- **Youth Information Point (PIJ).** This new service came into operation in the Garcilaso Centre in September.

Sport

- **Second La Maquinista People’s Race for Integration.** This race, which is part of the BCN 10K Challenge, was held on 5 July with renowned athletes among the runners.

- **Ninth Sports Night.** This year, the event paid tribute to Unió Esportiva Sant Andreu, the Club Patí Congrès and Penya Barcelonista del Congrès for having reached their 100th, 50th and 25th anniversaries, respectively, in the sporting world.

- **Improvements to Amenities.** The artificial grass pitches in Trinitat Vella and Bon Pastor are now in use and work has begun on refurbishing the changing rooms at the Baró de Viver sports pitch-cum-court. [See Table 9.2]

Culture

Cultural Promotion, Dissemination and Action

- **Fabra i Coats.** In March, an agreement was signed between the Barcelona Culture Agency (ICUB), the District Office and the Association of Friends of Fabra i Coats regarding the ceding of a collection of 900 items from the former textile mill (machinery, tools, textiles and documentation). The ICUB, through the Barcelona City History Museum, will be responsible for preserving this historical legacy, which will be put on display in the future museum that will be housed in the mill. In June, the mill served as a venue during the Grec ’09 theatre festival, hosting the show *Filatura*, and for the Miquel de Casablanques Visual Arts Competition prize ceremony, organised as part of the Contemporary Sant Andreu programme run by the Sant Andreu Civic



Centre. In September, activities organised as part of the annual La Mercè Festivities were held at the former mill. In October, the terms and conditions governing the temporary loan of spaces for artistic projects were published.

- **Taller de Músics.** Coinciding with its 30th anniversary, the Taller de Músics school began in September to run official courses leading to the Advanced Musician qualification. These classes were taught on the third floor of Can Fabra, where the Taller de Músics Institute of Musical Studies is due to be housed at a later date. This new institute will teach, raise awareness of and promote music.

- **Publications.** The District Office supported the publication of two books: *Sant Andreu de Palomar i la Sagrera. Com era i com és* (Sant Andreu de Palomar and La Sagrera. Past and Present), by Pau Vinyes and Jordi Rabassa, illustrated with photographs by Xavier de la Cruz and Xavier Basiana; and *Itineraris: la Trinitat Vella* (Itineraries: Trinitat Vella), by Maria José Durán.

Amenities

- **Canòdrom Meridiana.** With the support of state funds, work began on restoring the Canòdrom de Congrès, the dog-track complex that won the FAD prize in 1963

Table



Senior Citizens and Social Promotion

Activities for Senior Citizens	2009	2008	Variation	%
Workshops and Courses	221	165	56	33.94
Programmed Hours	5,625	4,200	1,425	33.93
Registrations for Workshops and Courses	3,615	2,816	799	28.37
Activities	427	400	27	6.75
Participants in Activities	29,700	30,100	-400	-1.33
Number of Day-centre Members	8,215	7,502	713	9.50

Table



Sport and Sports Promotion

Sports Promotion	2009	2008	Variation	%
Participants in "The Sport Experience"	3,400	3,700	-300	-8.11
Organisations in "The Sport Experience"	71	72	-1	-1.39
Participants in "Sports Night"	540	406	134	33.00
Sports Council				
Member Organisations of the Sports Council	49	48	1	2.08
Average Attendance	26	22	4	18.18
Municipal Sports Complexes (CEM)				
Number of Paid-up Members	5,600	5,700	-100	-1.75
Sports Promotion and Initiation Activities	1,050	1,009	41	4.06
Registrations on Courses	1,600	1,620	-20	-1.23
Participants in School Physical Education	625	757	-132	-17.44
Social-use Sports Facilities (IEUS)				
Number of Paid-up Members	180	179	1	0.56
Sports Promotion and Beginners' Activities	1,750	1,652	98	5.93
Participants in School Physical Education	300	261	39	14.94

and which is now listed for its architectural importance. The central building will house the new Contemporary Art Centre.

- **Nau Ivanow.** In March, this space in the La Sagrera neighbourhood dedicated to promoting culture was expanded through the incorporation of two neighbouring industrial buildings no longer in use, giving the centre an additional 1,200 m². It now has a total of 3,000 m² given over to culture and innovation.

- **La Sagrera-Marina Clotet Library.** This new library opened, the fourth amenity of its kind in the district.

Retail Trade Promotion

- **Working and Monitoring Committees.** 2009 saw consolidation of the working and monitoring committees set up to assess the impact of works in the public space on commercial activity and to reduce the risk of negative repercussions.

- **Barcelona Comerç Card.** This card, introduced on 1 March in shops that have agreed to accept it in the Sant Andreu shopping area and later in the Maragall shopping area, offers discounts and promotions, the intention being to boost business in local shops.

- **Shop Refurbishment.** This agreement regarding the refurbishment of shops in the Trinitat Vella neighbourhood, reached by the Municipal Agency of the Urban Landscape and Quality of Life, the District Office and the Retail Traders' Association, resulted in grants of up to 30% of the total cost of refurbishment being made available.

- **Centenarian Shop Prize.** The District Office supported this prize intended to recognise the heritage value of old shops. The first prize, created by students at La Llotja art school, was awarded in December to the Forn Girabal bakery in the Sant Andreu neighbourhood.

- **Municipal Markets.** Improvements were made to the Felip II Market, consisting of a new layout inside the market and the demolition of the outer walls. In December, the Bon Pastor Market was moved to a temporary marquee to allow works to begin on remodelling the old premises.

Citizen Participation

- **Exhibition of Entities.** The Seventh Exhibition of Entities was held on 12 and

13 June in La Pegaso Park. The event, in which 126 associations took part, raised awareness of the Together We Add Up campaign, supported by the District Office and the food banks operating in the district. The neighbourhood of La Sagrera organised its own exhibition of entities during its annual festivities.

- **Neighbourhood Councils.** On 10 November, the Navas Neighbourhood Council was set up, the first of these new citizen participation bodies to be created in the district in accordance with the rules approved by the Plenum in September. The District Office had already been holding these meetings every quarter since April 2008 on a temporary basis.

Serving Citizens

2009 once again saw improvements and the validation of the procedures, requirements and conditions of the system for dealing with incidents, complaints and suggestions from citizens (IRIS system), which ensures, among other targets, that citizens receive a response within 30 days.

Urban Development, Works and the Public Space

The Public Space

- **State Local Investment Fund (FEIL).**

The arrival of money from this fund provided an injection of finance that allowed the playground attractions (swings, etc.) in every square in the district to be renewed, electricity supply lines to be buried underground, and the following projects to be carried out:

- **La Sagrera.** Improvements to the pavements on Carrer de Felip II, traffic-calming measures on Carrer de Vallès i Ribot, the construction of a nursery on Carrer de Costa Rica and the refurbishment and installations of lifts in Felip II Market.

- **Baró de Viver.** The installation of noise-reducing panels on the Ronda del Litoral ring road and the remodelling of the La Llosa sports centre.

- **Sant Andreu.** Traffic-calming measures on Carrer de Nadal, Carrer de Dragó,



Carrer del Vallès, Carrer de Sant Ildefons and Carrer de Sant Sebastià, and improvements and landscaping of the area of the wall on Avinguda Meridiana.

- **Navas.** Improvements to the pavements on Carrer de Felip II and complete maintenance of Carrer de Bofarull.

- **Bon Pastor.** Complete maintenance of Carrer del Foc Follet and Carrer de la Mare Eterna, improvements to the pavements on Carrer de Ciutat d'Asunción, improvements to Plaça de Félix Rodríguez de la Fuente, the laying of an artificial grass pitch at the Bon Pastor football stadium, improvements to the municipal sports centre and the installation of a temporary marquee for the municipal market.

- **El Congrés i Els Indians.** The new pavements on Carrer de Felip II, traffic-calming measures on Carrer de Matanzas, Carrer de Can Berdura, Carrer de Biscaia, Carrer de Sant Tarcisi and Carrer de Vèlia, and improvements to the Canódromo dog-track building and inner courtyards in the neighbourhood.

Other Work

- **Development of Passeig Santa Coloma.** Work began by linking the neighbourhoods of Sant Andreu, Baró de Viver and Trinitat Vella.

- **New Bus-HOV Lane.** Prior works were done for the construction of the new bus-HOV lane for exclusive use by public transport vehicles and vehicles with a specific number of occupants, known as high-occupancy vehicles. The purpose of this lane is to contribute to improvements in the internal transport communications in the Trinitat Vella neighbourhood and connections with the Trinitat Nova neighbourhood.

- **Escalators.** Escalators were unveiled on Carrer de la Vinya Llarga and Carrer d'Almassora in Trinitat Vella.

- **Redevelopments.** Redevelopment of Carrer de César Augusto Sandino. Redevelopment and landscaping of the inner courtyard of the block between Carrer de Vèlia, Carrer de la Riera d'Horta, Carrer de Pardo and Carrer d'Ignasi Ros. Refurbishment of the Canódromo Meridiana dog-track to turn it over to new use. Redevelopment of Carrer del Llenguadoc, Carrer de Monlau, Carrer de

Neopàtria, Carrer del Mossèn Juliana, Carrer de Biscaia (between Carrer d'Olesa and Carrer de Sant Antoni Maria Claret), Carrer del Pont, Carrer de Montsec, Carrer de Collegats, Carrer de Garcilaso (west of Avinguda Meridiana), Carrer del Barri Vermell and Carrer de Peníscola. Installation of noise-reducing panels at the Nus de la Trinitat interchange.

Planning

- **High-speed Train Station in La Sagrera.**

In May, the City of Barcelona agreed the financing and construction of the intermodal station and in December the tender for the first phase was approved. The project includes the action required to complete the works for the infrastructure, track and buildings. In order to fulfil the objective of improving the surroundings of the neighbourhoods through this project, work continued in the various residents' monitoring committees, which submitted proposals such as covering the area around the Felip II Bridge and the space between Rambla Onze de Setembre and Rambla Prim.

- **Local Train Stations.** Work on the new Sant Andreu Comtal local railway station advanced significantly and work on the La Sagrera local railway station began in the summer, prompting the deviation of the sewer that ran under Carrer d'Olesa and Carrer de Garcilaso.

- **Metro Line 9.** Carrer d'Olesa was blocked to traffic at Plaça de les Havaneres to allow the cutting disc of the tunnelling machine to be replaced to enable work to continue on towards Mandri Station. On 23 December, Carrer de Felip II was opened to traffic. As a result, Avinguda Meridiana was once again freed to allow access to Plaça del Virrei Amat. Bon Pastor Metro Station will open in April 2010.

- **Neighbourhood Plan.** The neighbourhoods Bon Pastor and Baró de Viver were successful in the 2009 call for applications for Neighbourhood Plan grants awarded by the Generalitat de Catalunya. These two areas are divided by the El Besòs Industrial Park and the plan consists of comprehensive work to forge links between the neighbourhoods, to improve the quality of the public space and amenities, to open up access to the Besòs

River front, and to connect the neighbourhoods to adjoining municipalities.

- **Trinitat Vella Penitentiary Centre.** On 25 January, the process to demolish the penitentiary centre began. The site will be turned over to housing, new amenities and green spaces. In order to arrive at agreement on a single proposal and to draft the development plan, a monitoring committee was set up to ensure that all parties are represented.

- **Special Urban Improvement Plan for the Barracks Area in Sant Andreu.** This plan was approved in September. Promoted at the initiative of the Zona Franca Consortium, it covers 25,000 m² of land classified as building land, where a students' hall of residence and another amenity, yet to be decided, will be constructed.

- **Special Urban Improvement Plan for Regulating Amenities.** In October, approval was given to this plan for amenities in the block between Carrer del Camp del Ferro, Carrer de Berenguer de Palou and Carrer de Pare Manyanet in La Sagrera. The plan covers the construction of a major complex of amenities that will include a nursery, a sports complex, a Guardia Urbana police station, a neighbourhood day centre, a socio-healthcare centre, an educational action residential centre (CRAE), La Llotja School of Arts and Design and officially protected housing.

New Amenities

- **Trinitat Vella.** Urban planning to construct a primary healthcare centre and a nursery began. In addition, construction work started on a new underground car park on Carrer de Galícia and on the library that will be built on the floor above.

- **La Sagrera.** A new nursery opened on Carrer Costa Rica. This nursery will accept its first pupils in the 2010-2011 academic year.

- **Navas.** The first stone of the redevelopment of the land of the old barracks in Navas was laid in November. The Municipal Housing Agency will be building a number of amenities on this 3,000 m² site, among them two buildings of accommodation for young people and senior citizens with special needs, a civic centre, a nursery and a car park.

- **Sant Andreu.** Teams have been employed to draft the projects for the central building of the Fabra i Coats mill, the secondary school, the nursery, the neighbourhood day centre, the multipurpose room and premises for local organisations.

Prevention, Security and Mobility

Awareness-raising campaigns were conducted to encourage dog-owners to remove dog excrement, to reduce the habit of feeding pigeons and to encourage civic pride and responsibility. Special mention must be made of the **We Are Bon Pastor** advertising campaign featuring local residents, the brainchild of the neighbourhood's Social Harmony Committee. Launched in June, the campaign consisted of civic messages concerning noise, cleanliness and peaceful cohabitation.

The new number 126 and 127 **minibuses**, which go as far as the Trinitat Vella neighbourhood, came into operation on 2 April. The bus lane out of the city on Avinguda Meridiana also opened.

The Environment

- **"A Toy Park".** This project, which launched on 15 March, is intended to promote and open up parks to citizens at the weekends and features an area given over to toy loans, workshops and activities to help residents learn more about their neighbourhood, and environmental education initiatives.

- **"From Montcada to Barcelona: A Journey through the History of Water".** This route, which raises awareness of the course of the Rec Comtal channel and of the mines in Montcada, re-opened on 26 October.

- **New Waste Removal Contract.** This came into force in November, accompanied by an information campaign on the new organic waste collection service.



Table



Indicators

Population Figures	2009	2008	% variació
Total Population	147,573	146,524	0.72
Male	70,902	70,139	1.09
Female	76,671	76,385	0.37
0 - 14 years old	18,419	17,944	2.65
15 - 24 years old	13,979	14,235	-1.80
25 - 64 years old	86,995	86,538	0.53
65 and over	28,180	27,807	1.34
Education – Public Centres			
Public Nurseries			
Number of Places	475	265	79.25
Public Primary Schools (CEIP)			
Number of Schools	19	18	5.56
Number of Pupils in Nurseries + Primary Schools	5,378	4,589	17.19
Public Secondary Schools (IES)			
Pupils in Compulsory Secondary Education	1,759	1,510	16.49
Youth Plan			
Initial Number of Participants	240	199	20.60
Social Action			
Social Services Centres			
Number of Users Attended To	4,783	4,430	7.97
Number of Days on Waiting List for First Visit	21	11	90.91
Home Care Service			
Number of Homes Receiving Service	989	785	25.99
Average Hours per Week in Homes Served	4.96	4.63	7.13
Municipal Amenities			
Libraries			
Number of Visits to Libraries	693,511	516,354	34.31
Civic Centres			
Number of Workshops	300	320	-6.25
People Registered on Workshops	5,287	5,397	-2.04
Cultural Production			
Seasons	82	58	41.38
Activities Organised during Seasons	371	466	-20.39
Audience Numbers	37,911	25,426	49.10
Fostering Creativity			
Number of Uses of Creativity Spaces	3,976	3,549	12.03
Individual Users	22,094	23,597	-6.37
Associations and Groups of Users	381	272	40.07
Territorial Agenda			
Annual Festivities/Festive Calendar	93	91	2.20
Community Plan Activities	39	42	-7.14
Residents Association Activities	1,209	1,049	15.25

10



Sant Martí

Councillor:

The Hon. Mr. Francesc Narváez i Pazos

Manager:

Mr. Victor Gimeno i Sanjuán

Sant Martí is the tenth district of Barcelona. It covers a surface area of 1,079 hectares, a territory that contains both the city's past and its future, as reflected especially in the transformation of the former industrial neighbourhood of Poblenou into the new 22@ Technology District. This project seeks to combine economic activity (companies and offices) with education (university campus) and housing. Other projects are also changing the face of the district: the extension of Avinguda Diagonal to the Fòrum complex; the remodelling of Plaça de les Glòries; the partial covering of Gran Via, sending some of this thoroughfare through a tunnel; and the development of the seafront from La Vila Olímpica to the Besòs River. These changes are taking place in ten neighbourhoods: west of Gran Via lie El Camp de l'Arpa, El Clot, La Verneda i La Pau and Sant Martí de Provençals; and in the old part of Poblenou we find not only the central nucleus but also the neighbourhoods of Provençals, El Parc i La Llacuna, La Vila Olímpica, Diagonal Mar and the Besòs-Maresme neighbourhood.

Work continued throughout the year on policies to bring the administration and residents closer and to foster citizen participation in an attempt to involve organisations and associations in the process of making decisions intended to improve residents' quality of life. The public space is fundamental to social harmony and improving it is one of the priority objectives of municipal policy. Examples of the efforts made in this direction are the remodelling of Plaça de Puigcerdà and the extension of Carrer del Degà Bahí by connecting Carrer de Trinxant to Avinguda Meridiana. Along the same lines, new amenities have been set up, among them Can Saladrigas (redevelopment of the surroundings and construction of an underground car park) and the La Verneda Neighbourhood Centre. In addition, artificial grass pitches were laid at every football stadium and the urban and social project of Via Trajana was completed with the opening of the El Drac Day Centre and the Via Trajana Space for Socio-Cultural Sharing. Lastly, mention must also be made of the continuation of the pedestrianisation programme and improved access to the public space through the redevelopment of a number of streets and passages and the establishment of new Zone 30s, areas where the speed limit is 30 km per hour, in the neighbourhoods of El Clot, El Camp de l'Arpa, La Verneda i La Pau and Sant Martí de Provençals.

Social Cohesion and Services for People

Education

Children

- **Party at the El Drac Children's Centre.** On 23 January, a large party was held to celebrate the fact that, after 20 years during which the El Drac Children's Centre has moved from one set of premises to another, it now has a permanent home at number 12 on Via Trajana. The centre can now embark on a new phase in a new building with larger, well-equipped spaces.

Social Services and Public Health

Services for People

- **The Holding of International Day of Persons with Disabilities.** A fun activity aimed at children was organised to raise awareness of disabilities. A marquee was set up in the District Office grounds, where games were held to publicise the various resources in place to guarantee equality of opportunities for people with disabilities. The activity was complemented by a workshop of stories related to disabilities suitable for all the family. [See Table 10.1]

Senior Citizens

- **Third Memory Workshops Day.** This event was held on 21 May at the Parc-Sandaru Civic Centre to mark the end of the course of memory workshops. This activity has established itself year after year as one of the most popular among senior citizens' day centre users. Every day centre participates by entering a team that must solve the various exercises presented. Every type of memory is addressed in the workshops: aural, visual, logical, etc. In total, 58 people took part.

Promotion of Citizens' Issues and Culture

Sport

- **Artificial Grass Pitches in Football Stadiums.** In response to requests from football and other sports clubs, as well as from individual users, artificial grass was laid in the Júpiter, Sant Martí de Provençals, Maresme and Clot de la Mel football stadiums, joining the Menorca and El Agapito Fernández-Poblenou stadiums, where artificial pitches were already in place.

Culture

Cultural Promotion, Dissemination and Action

- **Eighth Poblenou Performing Arts Festival.** Held between 15 and 18 October, this festival brought together more than 4,000 people in the various longstanding

performing arts spaces and outdoor venues in the neighbourhood where activities were held. Organised by the Poblenou Stage Association, with the help of the Can Felipa Civic Centre, the event has been run for the last eight years and has grown from the original two-day festival to four days in recent years. A number of Barcelona-based and foreign cultural bodies and associations have taken part in the festival; international workshops have been organised; a Euro-regional project has been set up with French festivals; co-productions have been mounted; a grant has been established to aid NOF (New Performing Forms) processes of creation; support was given to the forming of the Kamchatka street theatre company, which is now the resident company; and co-productions have been mounted with the Can Felipa Contemporary Art Centre.

- **FragMenTs Season.** A cabaret-format season organised by the Parc-Sandaru Civic Centre featuring all the performing arts: theatre, music, dance, circus, etc.

- **Mercateatre, Twelfth Theatre and Animation Fair in Sant Martí Park.**

On 4 July, the Sant Martí Civic Centre put on the Twelfth Mercateatre, a street theatre and animation fair intended to offer young creators a showcase for their performance pieces. In 2009, twelve pieces were put on, attended by more than 600 people.

- **Flamenco (In)fusion: El Besòs Flamenco Season.** The Seventh El Besòs Flamenco Season was held from 6 to 20 November, featuring renowned artists such as Carles Benavent and Cathy Claret and attended by over 900 people. The season, which includes a wide range of activities, is intended to support creative ventures, training and cultural dissemination.

- **Perpetrations.** This annual event featuring ephemeral interventions in the urban space is intended to create and strengthen forums for communication and reflection. In 2009, the event was held on 23 May on Rambla Guipúscoa. Seventeen artistic pieces were presented, attended by around 2,000 people.

Table



Social Action

Social Services Centres	2009	2008	Variation	%
Number of Users Attended To	7,243	6,516	727	11.16
Days on Waiting List for First Visit	24,7	17	7,7	45.29
Home Care Service				
Number of Homes Receiving Service	1,677	1,323	354	26.76
Average Hours per Week in Homes Served	5.34	5.45	-0.11	-2.0

Table



Civic Centres and Libraries

Civic Centres	2009	2008	Variation	%
Number of Performances	216	211	5	2.37
Audience Numbers	20,342	20,185	157	0.78
Number of Courses and Workshops	237	230	7	3.04
Number of People Enrolled	5,523	5,435	88	1.62
Number of Users of Creative Spaces	24,762	24,582	180	0.73
Number of Uses of Creative Spaces	12,896	11,778	1,118	9.49
Libraries				
Number of Visits to Libraries	344,147	323,843	20,304	6.27



• **Besmina, Festival of Young Art on the Streets.** This festival was held in July 2009 for the second time, occupying various spaces in the Besòs-Maresme neighbourhood and the La Mina neighbourhood in Sant Adrià de Besòs. Supported by the El Besòs Civic Centre and the La Mina Youth Space, around a hundred young artists mounted more than 20 displays, which were visited by approximately 400 people.

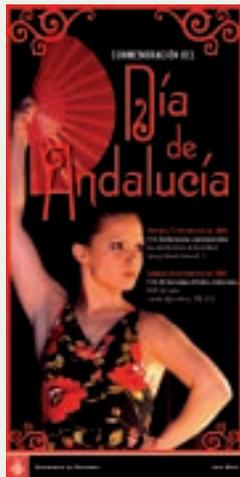


• **Summer in Sant Martí.** The District Office and neighbourhood associations and other bodies organise a wide range of fun, festive and cultural events in the summer, including music, film, theatre, dance, circus acts and food, combining traditional and new offerings as well as charitable initiatives, all of them run according to sustainable principles. This year, to celebrate the 20th anniversary, the activities were especially aimed at encouraging small children to take part. Around 4,000 people participated in the 26 events held.



• **Habaneras on the Beach.** Habanera singing on El Bogatell Beach has become one of the traditional activities of the Summer in Sant Martí festival. Held during the last weekend in July, it coincides with the annual festivities of Vila Olímpica. In addition to bringing together various habanera groups, various other fun activities were also held in 2009. Around 4,000 people attended.

• **Literary Routes.** The Barcelona Library Consortium and the District Office worked together to raise awareness of writers by singling out spaces in the neighbourhoods where scenes in their writings were set. The aim of these routes is to attract new visitors to libraries. [See Table 10.2]



Official Events

• **Forty-seventh Sant Martí Prizes.** These prizes are awarded every year on 11 November, St. Martin's Day. In 2009, the ceremony was held in the Agbar Tower and was attended by the Mayor of Barcelona. The prizes are given to organisations or individuals who have made a notable contribution to their area or their field of work. A total of eleven prizes were awarded before around 300 guests, who represented a large part of

the associations and business fabric of the district.

• **Andalusia Day, the National Day of Catalonia and Ceuta Day** are official, commemorative events that are attended by large numbers of people and which create links between associations.

• **"Words to Icaria" Prizes.** This literary competition for young writers in Sant Martí and the city as a whole was held for the first time in 2009 in the premises of the District Office and was supported by the Edicions Saragossa publishing house.

• **Hundredth Anniversary of the Júpiter Sports Club.** Presentation of the commemorative centenary poster, designed by Javier Mariscal.

• Support for the neighbourhoods' **annual festivities.**

• Support for the organisation of the **April Fair**, held in the Fòrum complex.

The district's keenness to raise awareness of its cultural heritage and to promote organisations led to the publication of the following books:

• **100 anys d'excursionisme del Foment Martinenc** (A Hundred Years of Rambling by the Foment Martinenc) by Josep Formatger (apart from the chapter on young people, written by Jordi Hernández), details the most significant events of the Foment Martinenc ramblers' association during the course of its hundred years in existence, an anniversary celebrated last year.

• **La gent i els barris de Sant Martí** (The People and Neighbourhoods of Sant Martí). 2009 saw the publication of a new, up-to-date edition of this book, written by Josep Maria Huertas Clavería in 2001, in collaboration with his son, Guillem Huertas.

• **Sant Martí Tourism Plan.** Coinciding with the creation of the Shopping Area and in collaboration with Hoteles Catalonia, a plan-cum-guide was published, aimed at tourists who spend the night in the district during their stay in Barcelona.

Retail Trade Promotion

A series of initiatives were implemented to support local shops in addition to organising **Shopping Week**, from 1 to 6 June, with all its associated activities. With the help of the Trade Directorate

and Barcelona Activa, the **El Clot Shopping Area** was set up. **Employment Plans** were also set in motion, resulting in four unemployed people finding work, the purpose being to encourage shopping in the area.

Citizen Participation

- **Colours Network.** In the framework of the Colours of Peace programme, set up in 2008, the project aims to create a co-operative network to help others that will take its place as one of the many organisations in the district—cultural, sports, youth, residents and other associations—and will support international co-operation projects. In June, July and the first half of September, contact was made with 98 organisation, 37 of which joined the project, collaborating in a number of campaigns by disseminating publicity, providing financial aid or lending their support in other ways.

- **Second International Co-operation and Solidarity Day.** During this festive event, held on 14 November, co-operation bodies in the district showed DVDS to present the work they have done and gave talks, attended by 300 people. In addition, they organised a round table with three speakers from the world of co-operation that was attended by 90 people.

Urban Development, Works and the Public Space

The Public Space

- **Programme to Pedestrianise and Improve Access to the Public Space.**

Work along these lines was done in Passatge del Dos de Maig, Passatge de Klein, Passatge de Saladrigas, Passatge del Treball, Passatge Travessera and Passatge Ginecòs; on Carrer de Llatzeret, Carrer de Venero, Carrer del Ter, Carrer d'Almenara Alta and Carrer de Puiggener; and on Plaça del Canonge Rodó.

- **Traffic-calming Programme.** Signposts were erected, indicating the Zone 30s, where the speed limit is 30 km per hour, in the neighbourhoods of El Clot, El Camp de l'Arpa del Clot, La Verneda i La Pau and Sant Martí de Provençals.

Planning

- **Modification of the General Metropolitan Plan in the Old Quarter of Poble Nou.** Following comprehensive urban planning work led by the 22@ company, in which associations and entities in the Poble Nou neighbourhood took part, in-principle approval was given to this plan, the purpose of which is to preserve the important heritage in the historical fabric of the area—its streets, passageways and traditional architecture—while providing incentives for new constructions to be refurbished, conserved and integrated into the urban landscape.

- **Modification of the General Metropolitan Plan in the Prim Sector.** This plan, which affects the area between the railway tracks and Carrer de Santander, covers part of a larger tract of land extending from the future La Sagrera Station to the Nus de la Trinitat interchange.

- **2008-2016 Barcelona Housing Plan.** This city-wide plan to promote the construction of protected housing is intended to mitigate the dysfunctions of the property market.

New Amenities

- **Library and Festive Imaginary Centre in Can Saladrigas.** The refurbishments of the former building occupied by the Can Saladrigas factory were completed. This building is due to house not only the senior citizens' day centre already in existence but also a Festive Imaginary Centre and the Poble Nou-Manuel Arranz Library. The surrounding area was also redeveloped and an underground car park for 252 vehicles was built under Carrer de Ramon Turró. The total investment for these works exceeded €4.5 million.

- **Artificial grass pitches** were laid at the Júpiter, Maresme, Sant Martí and Clot de la Mel football stadiums. The total investment for these pitches was over €2,380,000.

- **Verneda Neighbourhood Day Centre.** This day centre, covering 378.73 m², occupies the first floor of the former Montseny school building. The refurbishment works cost €143,673.55. The centre has a number of spaces, among them a computer room, a multimedia



room, an administrative and entities room, rooms for workshops and multipurpose rooms. In addition to the refurbishment works, the rest of the building was structurally consolidated in order to fit it out for future amenities. The State Local Investment Fund financed the replacement of doors, windows and other woodwork.

New Public Spaces

- **Remodelling of Plaça de Puigcerdà** in the neighbourhood of Provençals del Poblenou. The trees in the square were protected during the remodelling, which included a children's play area with a climbing frame, etc. and a space set aside for civic use, cultural activities and popular events.

- **The extension of Carrer del Degà Bahí** between Carrer de la Nació and Carrer de Trinxant provides access from the neighbourhood of El Camp de l'Arpa del Clot to Avinguda Meridiana and improves transport connections with the rest of the city. The land made available as a result of these works will be used for a nursery and an underground car park with space for approximately 300 vehicles.

Works Projects

- **Action Financed by the State Local Investment Fund (FEIL).** Thirty-six investment projects, totalling €30 million, were pursued, among them the construction of the Bac de Roda-Poblenou Neighbourhood Centre and the senior citizens' day centre on Camí Antic de València, the El Parc Social Services Centre, and the construction of the Clot de la Mel Nursery and the El Gronxador Nursery (in the CEIP Els Horts primary school).

- **Besòs-Maresme Neighbourhood Plan.** Implementation of this plan began, with special emphasis on associations in order to define their needs and to start work on drafting the projects to be completed in the coming years.

Maintenance

- **Plan on the Integral Maintenance of the Public Space (PMI).** Roadway renewal covering 22,000 m² of roads in the basic highway network. Renewal of street lighting along 700 m of streets and replacement of contaminating lamps.

The Environment

- **Sustainability Seasons.** These seasons consist of a wide-ranging programme of quarterly activities that include workshops, fairs and colloquiums on every aspect of the environment. Each season, which may vary in structure and duration, looks at a particular theme to do with sustainability (mobility, recycling, forms of energy, etc.).

Prevention, Security and Mobility

- **Cycle Patrols Come into Operation.** On 13 November, the first cycle patrols of the Guardia Urbana police force began to patrol the district. Each shift is covered by two teams of two officers, supporting other officers on the beat and increasing the detection of incidents and anomalies on the public highway. In addition, they patrol places where motorised vehicles are problematic, especially in the neighbourhoods of El Clot, El Camp de l'Arpa and Poblenou. The priority action zones are firstly the area around Carrer de Rogent, El Clot Market and the El Clot Park area, and secondly Rambla del Poblenou and Carrer de Marià Aguiló. In the summer, surveillance is extended to include the beach area.

- **Arrival of the Tour de France.** The most important bike race in the world arrived in Barcelona on 9 July. The route entered the city via the district of Sant Martí following the Rambla Guipúscoa as far as Avinguda Meridiana and then continued along Carrer del Consell de Cent in the district of L'Eixample. This was a special event that had not been seen for many years. Despite the heavy rain, it drew a very large crowd of people, requiring considerable work on the part of

municipal services and the Guardia Urbana police force, which deployed additional units to ensure the race went off successfully without severely affecting the flow of traffic in the city.

- **Red Bull Air Race.** On 3 and 4 October, the Red Bull Air Race returned to Barcelona for the second time as part of the Festival of the Sky, one of the most important events in the La Mercè Festivities. More than 1.5 million people turned up to watch the race, held in the beach area of the district, requiring the Guardia Urbana police force to deploy large numbers of officers to reduce the impact of an event of this magnitude on mobility in the area and in the city as a whole.

- **Carnival in the City.** This year, the parade marched along the entire length of Rambla Guipúscoa in the district of Sant Martí. The event was an organisational success and proved extremely popular with the public.

- **Bicing Public Cycle-Sharing Scheme.** Two new **bike pick-up and drop-off points** were installed, one at numbers 2-12 on Carrer de Joan Miró and the other on Avinguda del Litoral. In addition, in response to requests from residents, the number of bicycles was increased at the four points already in existence.

- **Network of School Walks in Poblenou.** The first phase was set in motion. To celebrate this, a festive event was held on 30 October, with the children at the schools taking part following the route of the school walk accompanied by traditional fiesta characters, the figures with enormous heads made of papier-mâché, giants and dragons belonging to the schools and the Festive Imaginary Centre of Sant Martí. The act was a great success and was attended not only by the pupils and their parents but also members of the general public.



Table

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Indicators

Population Figures	2009	2008	% variation
Total Population	231,928	228,480	1.51
Male	112,517	110,632	1.70
Female	119,411	117,848	1.33
0 - 14 years old	29,734	28,992	2.56
15 - 24 years old	21,078	21,165	-0.41
25 - 64 years old	136,763	134,561	1.64
65 and over	44,353	43,762	1.35
Education - Public Centres			
Public Nurseries			
Number of Places	560	560	0.00
Public Primary Schools (CEIP)			
Number of Pupils in Nurseries + Primary Schools	9,692	9,360	3.55
Public Secondary Schools (IES)			
Pupils in Compulsory Secondary Education	3,560	3,523	1.05
Vocational Training Centres (FP)			
Number of Enrolled Students	1,650	1,548	6.59
Youth Plan			
Initial Number of Participants	6,720	6,024	11.55
Number of Students who Completed the Programme	48	29	65.52
Municipal Amenities			
Senior Citizens' Centres			
Number of Members	18,522	18,159	2.00
Number of Workshops and Courses	775	184	321.20
Number of Registrations for Workshops and Courses	13,686	3,228	323.98
Number of Activities	796	204	290.20
Number of Participants in Activities	14,455	10,527	37.31
Sport - Sports Amenities and Promotion			
Number of Paid-up Members	32,802	32,803	0.00
Number of Users	62,277	61,661	1.00
Sports Promotion	10,967	11,087	-1.08
Popular Races	6	3	100.00
Number of Participants in Popular Races	5,380	2,050	162.44
Neighbourhood Centres	6	4	50.00
Social and Cultural Exchange Spaces	2	1	100.00
Works and Licences			
Building Permits			
Number of Applications for Major Works Permits	27	40	-32.50
Av. No. of Days to Decide Major Work Permit Applications	108	162	-33.33
Number of Minor Work Permit Applications and Comunicués	793	912	-13.05
Av. No. of Days to Decide Minor Work Permit Applications	67	36	86.11
Activity Licences			
Number of Applications	552	724	-23.76
Number of Resolutions	218	191	14.14
Inspections			
Number of Inspections Carried Out	3,165	3,407	-7.10
Number of Proceedings Launched to Pursue Sanctions	120	275	-56.3

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